

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

APR 01 2013

In the Matter of the Complaint Against AT&T)
by Gary Ferguson.)

by
State Corporation Commission
of Kansas

) Docket No. 12-SWBT-746-COM

NOTICE OF STATUS UPDATE FILING

Staff hereby files a Status Update, attached hereto and made a part hereof by reference. The Status Update provides an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson against Southwestern Bell Telephone Company d/b/a AT&T Kansas ("AT&T") regarding noise disruption on his telephone line since July 2008. AT&T and Westar continue to collaborate to resolve the issue for Mr. Ferguson. Westar made a power circuit switch on a transformer at their 95th and Waverly substation Friday, March 15. An AT&T technician met with Westar employees at the substation and took power influence readings at the Ferguson's terminal. There were no changes to the power influence. On March 28, 2013, Westar told Staff that they will have the March 15 test data analyzed, and schedule further testing. Westar expects to have a draft solution by the end of April 2013. Staff will provide another update on this matter by May 3, 2013. No Commission action is required at this time.

Respectfully submitted,



Michael Neeley #25027
Attorney for Staff
Kansas Corporation Commission
1500 SW Arrowhead Rd.
Topeka, KS 66604-4027
(785) 271-3173

VERIFICATION

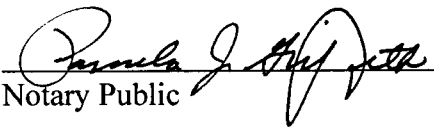
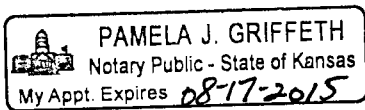
STATE OF KANSAS)
) ss.
COUNTY OF SHAWNEE)

Michael Neeley, of lawful age, being duly sworn upon his oath deposes and states that he is Litigation Counsel for the State Corporation Commission of the State of Kansas; that he has read and is familiar with the foregoing *Notice of Status Update Filing*, and believes that the statements therein are true to the best of his knowledge, information and belief.



Michael Neeley #25027
Litigation Counsel
The State Corporation Commission of the
State of Kansas

SUBSCRIBED AND SWORN to before me this 1st day of April, 2013.



Notary Public

My Appointment Expires: *August 17, 2015*

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Mark Sievers, Chairman
Thomas E. Wright, Commissioner
Shari Feist Albrecht, Commissioner

Sam Brownback, Governor

**STATUS REPORT
UTILITIES DIVISION**

STATE CORPORATION
COMMISSION

APR 01 2013

PATRICE PETERSEN-KLEIN
EXECUTIVE DIRECTOR

TO: Chairman Mark Sievers
Commissioner Thomas E. Wright
Commissioner Shari Feist Albrecht

FROM: Kelly Mabon, Telecommunications Analyst
Christine Aarnes, Chief of Telecommunications
Jeff McClanahan, Utilities Director

DATE: March 29, 2013

DATE SUBMITTED TO EXECUTIVE DIRECTOR: MAR 29 2013

DATE SUBMITTED TO LEGAL: 4.1.13

DATE SUBMITTED TO COMMISSIONERS: 4-01-13

SUBJECT: Docket No. 12-SWBT-746-COM
Complaint Against Southwestern Bell Telephone Company d/b/a AT&T
Kansas by Gary Ferguson

STATUS UPDATE

The purpose of this Status Report is to provide an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson (customer) of 27953 West 95th Street, Desoto, Kansas, against Southwestern Bell Telephone Company d/b/a AT&T Kansas (AT&T) regarding noise disruption that had been ongoing on his telephone line since July 2008. No Commission action is required at this time.

As discussed in Staff's February 25, 2013, Status Report, AT&T informed Staff that the cable replacement job for the section over K10 highway was completed and good sheath current was verified for the entire route from the remote terminal to the Ferguson's terminal.

On March 27, 2013, Staff received a Report from AT&T that Westar made a power circuit switch on a transformer at their 95th and Waverly substation Friday, March 15. An AT&T technician met them at the substation and took power influence readings at the Ferguson's terminal. There were no changes to the power influence.

Staff received an update from Westar on March 28, 2013, stating they will have the data gathered from the March 15 tests analyzed, schedule a further on-site examination by the line crew with one more set of readings taken, and propose a draft solution by the end of April 2013.

The complaint continues to involve both Westar and AT&T engineers and technicians who continue to collaborate to solve this problem for the customer. Staff will continue to monitor the activity and provide an update by May 3, 2013, to the Commission.

cc: Patrice Petersen-Klein, Executive Director

CERTIFICATE OF SERVICE

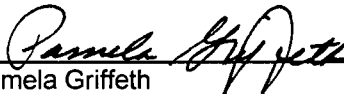
12-SWBT-746-COM

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing Notice of Status Update Filing was placed in the United States mail, postage prepaid, or hand-delivered this 1st day of April, 2013, to the following:

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Pamela Griffeth
Administrative Specialist