

GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW
401 S. MAIN, SUITE 102
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

January 14, 2025

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

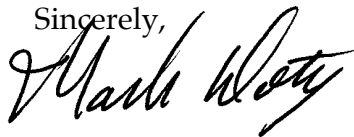
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2024 Quality of Service Report for Home Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

MONTHLY QUALITY OF SERVICE REPORT TO THE KCC

Attachment B

Docket No. 95-GIMT-047-GIT

Company: Home Telephone Company, Inc.
 Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.076628	0.232558	0.157977	0.000000	0.024489	0.239808	0.084104	0.257289	0.173310	0.087719	0.000000	0.000000
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Average Repair Interval	A-3	1 hour 33 minutes	3 hours 35 minutes	5 hours 11 minutes	0 hours 0 minutes	5 hours 36 minutes	6 hours 22 minutes	0 hours 55 minutes	6 hours 19 minutes	10 hours 6 minutes	5 hours 48 minutes	3 hours 1 minute	3 hours 3 minutes
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No

Signed: *Juria Anderson*
 Title: Regulatory Manager

Report to be forwarded to the KCC, no later than
 the 20th of the month following each calendar quarter