

KANSAS GAS SERVICE

12-KGSG-835-RTS

TARIFFS

(RED-LINED VERSION)

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE RS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule RS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

RESIDENTIAL SALES SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to residential customers at single locations. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~12.25~~ 19.25 Service Charge, plus

plus
Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider and Revenue Normalization Adjustment, plus

~~Delivery Charge~~
 \$ ~~2.1230~~ 2.1777 Delivery Charge — per Mcf for all gas delivered, plus
plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider, and Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service under this rate schedule is available to residential customers for use by the customer as provided for in Company's General Terms and Conditions for Gas Service.
2. Sales service is provided for the charge specified in the NET MONTHLY BILL when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
3. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
4. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	_____/S/_____ DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL SALES SERVICE SMALL

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations. Not available for service to separately metered generators with a capacity less than 20 kilowatts. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$~~23.35~~27.30 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider and Revenue Normalization Adjustment, plus Delivery Charge

\$ ~~1.9746~~2.1777 Delivery Charge — per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider, and Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries less than 200 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this rate schedule.
2. If a customer does not select a general service rate schedule for which it may qualify, Company shall select the applicable general service rate schedule on the customer's behalf. A customer may change the general service rate schedule which the customer is being billed during the first 12 months of service under the selected rate schedule. Thereafter, the customer is prohibited from making more than one change in a 12-month period.
- ~~3.~~ 3. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.

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By	_____/S/		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL SALES SERVICE SMALL

~~2.4.~~ Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.

~~3.5.~~ Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.

~~4.6.~~ All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSL

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL SALES SERVICE LARGE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations. Not available for service to separately metered generators with a capacity less than 20 kilowatts. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$~~23.35~~39.75 — Service Charge, plus
~~plus~~

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider and Revenue Normalization Adjustment, plus Delivery Charge

\$ ~~1.9746~~1.3991 Delivery Charge — per Mcf for all gas delivered, plus
~~plus~~

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider, and Ad Valorem Tax Surcharge Rider, ~~and Gas System Reliability Surcharge Rider.~~

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries between 200 and 1,500 Mcf's at a single location during the last 12 billing periods shall qualify a customer for service under this rate schedule.
2. If a customer does not select a general service rate schedule for which it may qualify, Company shall select the applicable general service rate schedule on the customer's behalf. A customer may change the general service rate schedule which the customer is being billed during the first 12 months of service under the selected rate schedule. Thereafter, the customer is prohibited from making more than one change in a 12-month period.
- ~~4.~~3. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.

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	Month	Day	Year
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By	_____/S/_____ DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSL

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL SALES SERVICE LARGE

~~2.4.~~ Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.

~~3.5.~~ Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.

~~4.6.~~ All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSTE

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL SALES SERVICE TRANSPORT ELIGIBLE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations. Not available for service to separately metered generators with a capacity less than 20 kilowatts. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$~~23.35~~50.45— Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus Delivery Charge

\$ ~~1.9746~~1.3177 Delivery Charge—per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider, and Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries greater than 1,500 Mcf's at a single location during the last 12 billing periods shall qualify a customer for service under this rate schedule.

2. If a customer does not select a general service rate schedule for which it may qualify, Company shall select the applicable general service rate schedule on the customer's behalf. A customer may change the general service rate schedule which the customer is being billed during the first 12 months of service under the selected rate schedule. Thereafter, the customer is prohibited from making more than one change in a 12-month period.

~~1.3.~~ 3. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSTE

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL SALES SERVICE TRABSOIRT ELIGIBLE

~~2.4.~~ Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.

~~3.5.~~ Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.

~~4.6.~~ All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE AAGS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule AAGS Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

AS-AVAILABLE GAS SALES SERVICE

AVAILABLE

At points designated by a customer and accepted by Company.

APPLICABLE

Upon election of a customer and acceptance by Company, this rate is applicable to contract natural gas sales service supplied to customers with a maximum daily quantity (MDQ) for sales gas hereunder equal to or in excess of 5,000 MMBtu per day and which otherwise meet the qualifications of this rate schedule.

As-available gas sales service is not available to a customer who has purchased natural gas under one of Company's other rate schedules during the preceding 12 months or who, in the event of a curtailment of service hereunder, would seek natural gas sales service from Company under an alternative rate schedule.

RATES

The rates for service hereunder shall be negotiated between a customer and Company.

COST OF GAS OFFSETS

Service under this schedule is not subject to Company's Cost of Gas Rider (COGR); however, with respect to the revenue collected under this schedule, certain amounts shall be used to reduce the cost of purchased gas and purchased transportation services for Company's other customers taking sales service who are subject to the COGR. Such amounts shall be the sum of:

- (a) 100% of the incremental cost of transportation services purchased by Company to deliver the as-available sales gas hereunder,
- (b) 100% of the incremental cost of gas purchased by Company for resale to AAGS customers,
- (c) 90% of all revenues collected from customers hereunder after excluding items (a) and (b) above.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE AAGS

ALL RATE AREAS
 (Territory to which schedule is applicable)

Replacing Schedule AAGS Sheet 2
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 3 Sheets

AS-AVAILABLE GAS SALES SERVICE (Cont.)

The incremental cost of transportation services purchased by Company to deliver the as-available sales gas shall be the cost of transportation services which, except for this as-available sales service, would not have been purchased by Company to supply customers subject to Company's COGR.

The incremental cost of gas, including the cost of the associated fuel use, purchased by Company for resale to a customer shall be the cost of gas which, except for this as-available sales service, would not have been purchased by Company to supply customers subject to Company's COGR.

The revenues collected from customers pursuant to this schedule, less amounts used for COGR offsets as described above, shall remain with Company without further obligation to refund or credit, in any form, such revenue to its customers.

DEFINITIONS AND CONDITIONS

1. Unless otherwise agreed by Company and a customer, the customer shall be required to nominate its requirements for as-available gas service for each day of a billing month at least 5 business days prior to the beginning of the billing month. The customer may revise any daily nomination prior to 48 hours before the subject day begins. Unless Company otherwise notifies the customer at least 36 hours before the beginning of a day, the customer's nomination for that day shall be accepted subject to any curtailment orders that Company may later issue.
2. A customer shall make all reasonable efforts to take gas at a uniform rate each day equal to the nomination authorized for that day. Unless otherwise agreed by Company, the failure of the customer on any day to take an amount of gas equal to the nomination in effect for that day shall subject the customer to interruption or cancellation of service and penalties of \$25.00 per MMBtu for each MMBtu above or below the nomination, plus any costs incurred by Company because of the customer's failure to purchase the amount of gas authorized by Company.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE AAGS

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule AAGS Sheet 3
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 3 Sheets

AS-AVAILABLE GAS SALES SERVICE (Cont.)

3. Deliveries of as-available sales gas hereunder may be curtailed at any time Company determines it has insufficient volumes of such gas to sell or has insufficient capacity to transport such gas. Company may also curtail or otherwise deny service hereunder at any time Company determines that the purchase and delivery of as-available gas is uneconomic or impedes its system planning or operations in any manner. In the event of a curtailment, the customer shall immediately conform its purchase of as-available gas to the level specified by Company. Company shall provide as much advance notice of curtailment to the customer as practicable. The customer shall be liable for any demand charge, standby charge, reservation charge, overrun penalty or any other charge or penalty attributable to the customer's failure to conform its purchase to the level specified by Company as such charges or penalties may be billed to Company by Company's gas supplier(s) and/or transporter(s). In addition, the customer shall be subject to a penalty of \$25.00 per MMBtu for each MMBtu taken in excess of the authorized amount during curtailment.
4. Company shall be bound to sell as-available natural gas hereunder only to the extent it agrees to do so and shall not be liable for loss or damage to a customer in the event of a refusal to make such sales, or for any curtailment of such sales.
5. Service hereunder is further subject to Company's General Terms and Conditions for Gas Service (GT&C) as approved by the Commission. In the event of conflict between this rate schedule and Company's GT&C, this rate schedule shall control.

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	Month	Day	Year
By	<u>IS/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE SGS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule SGS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

SMALL GENERATOR SALES SERVICE

AVAILABILITY

Available to non-residential customers at single locations in and around the communities specified in the Index for separately metered electric generators. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 50.00 Service Charge, plus
~~plus~~
Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus
~~Delivery Charge~~
 \$ ~~0.5575~~0.9596 Delivery Charge per Mcf for all gas delivered, plus the first 35 Mcf of gas delivered plus
~~\$ 1.5000~~ ~~per Mcf for all additional gas delivered~~
~~plus~~
Applicable adjustments and charges provided in Company's Cost of Gas Rider, and Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
2. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
3. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012
Month Day Year
 Effective _____
Month Day Year
 By /S/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE KGSSD

Former Kansas Gas Supply
Certified Sales Areas
 (Territory to which schedule is applicable)

Replacing Schedule KGSSD Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

KANSAS GAS SUPPLY SALES SERVICE D

AVAILABILITY

Available to customers which were served under this tariff on September 15, 2003, and which continue to be served hereunder. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~225.00~~ 350.00 — Service Charge, plus
plus
Applicable adjustments and changes provided in Company's Gas System
Reliability Surcharge Rider, plus
Delivery Charge
 \$ ~~0.7712~~ 0.7429 Delivery Charge — per Mcf for all Mcf gas delivered, plus
plus
Applicable adjustments and charges provided in Company's Cost of Gas Rider,
and Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge
Rider.

DEFINITIONS AND CONDITIONS

1. Service shall be provided only from Company's existing facilities. When additional facilities are needed to serve customer, an additional charge may be needed.
2. Service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
3. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012
 Month Day Year
 Effective _____
 Month Day Year
 By /S/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GIS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GIS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

GAS IRRIGATION SALES SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations for the purpose of crop irrigation. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~23.35~~ 35.00 Service Charge, plus
~~plus~~
Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus
~~Delivery Charge~~
 \$ ~~1.4600~~ 1.4673 Delivery Charge — per Mcf for all Mcf delivered, plus
~~plus~~
 Applicable adjustments and charges provided in Company's Cost of Gas Rider, and Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
2. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.
3. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
4. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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	Month	Day	Year
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE SSR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule SSR Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

SALES SERVICE FOR RESALE

AVAILABILITY

Available to utilities and municipal gas systems at single locations for gas for resale outside Company's service territory. Service is subject to DEFINITIONS AND CONDITIONS below.

NET MONTHLY BILL

\$ ~~52.75~~85.00 — Service Charge, plus

plus

Applicable adjustments and charges provided in Company's Gas System

Reliability Surcharge Rider, plus

~~Delivery Charge~~

\$ ~~1.05~~1.1387 Delivery Charge — per Mcf for all gas delivered, plus

plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, and Ad Valorem Tax Surcharge Rider, and ~~Gas System Reliability Surcharge Rider.~~

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
2. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each meter installation.
3. Service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
4. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE STk

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule STk Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

SMALL TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to commercial and industrial customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~23.35~~ 50.45 Service Charge, plus

plus
Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus
Delivery Charge

\$ ~~1.80~~ 1.3177 Delivery Charge per Mcf for all gas delivered, plus

plus
 Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, ~~and Gas System Reliability Surcharge Rider.~~

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 1,500 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service.
3. Company may base a bill on a customer's normal meter reading cycle, but may issue that bill at the beginning of the next billing month. Although the bill may indicate a different period, it shall reflect actual information obtained from the regular-cycle meter reading. A customer served under this rate schedule and who desires a calendar month-based bill must install electronic flow measurement equipment and will not be eligible for RDQ balancing.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
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By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE STk

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule STk Sheet 2
which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

SMALL TRANSPORTATION SERVICE (Cont.)

4. Service under this rate schedule shall be terminated upon notification by the customer, but not before the next regular-cycle meter reading date.
5. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
6. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
7. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.
8. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTK

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule GTK Sheet 1
which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL TRANSPORTATION SERVICE

AVAILABILITY

~~Available in and around the communities specified in the Index to non-residential customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.~~

NET MONTHLY BILL

~~\$ 20.00 Service Charge
plus
Delivery Charge
\$ 1.4562 per Mcf for all gas delivered
plus
Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider and Gas System Reliability Surcharge Rider.~~

~~The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.~~

DEFINITIONS AND CONDITIONS

- ~~1. Annual deliveries of at least 3,000 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.~~
- ~~2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - ~~a. Electronic Flow Measurement Rider~~
 - ~~b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service.~~~~

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTK

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule GTK Sheet 2
 which was filed July 14, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL TRANSPORTATION SERVICE (Cont.)

- ~~3. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:

 - ~~a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.~~
 - ~~b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.~~
 - ~~c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.~~
 - ~~d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.~~
 - ~~e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.~~~~
- ~~4. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.~~
- ~~5. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.~~
- ~~6. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.~~
- ~~7. All provisions of this rate schedule are subject to changes made by order of the Commission.~~

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	_____	_____	_____
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE STt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule STt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

SMALL TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to commercial and industrial customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~23.35~~50.45 Service Charge, plus
~~plus~~

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus Delivery Charge

\$ ~~1.8802~~1.7549 Delivery Charge per Mcf for all gas delivered, plus
~~plus~~

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 1,500 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service.
3. Company may base a bill on a customer's normal meter reading cycle, but may issue that bill at the beginning of the next billing month. Although the bill may indicate a different period, it shall reflect actual information obtained from the regular-cycle meter reading. A customer served under this rate schedule and who desires a calendar month-based bill must install electronic flow measurement equipment and will not be eligible for RDQ balancing.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /s/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE STt

Rate Area "t"
(Territory to which schedule is applicable)

Replacing Schedule STt Sheet 2
which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

SMALL TRANSPORTATION SERVICE (Cont.)

- 4. Service under this rate schedule shall be terminated upon notification by the customer, but not before the next regular-cycle meter reading date.
- 5. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
- 6. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
- 7. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.
- 8. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By 

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule GTt Sheet 1
which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL TRANSPORTATION SERVICE

AVAILABILITY

~~Available in and around the communities specified in the Index to non-residential customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.~~

NET MONTHLY BILL

~~\$ 23.35 Service Charge
plus
Delivery Charge
\$ 1.9127 per Mcf for all gas delivered
plus
Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider and Gas System Reliability Surcharge Rider.~~

~~The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.~~

DEFINITIONS AND CONDITIONS

- ~~1. Annual deliveries of at least 3,000 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.~~
- ~~2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:

 - ~~a. Electronic Flow Measurement Rider~~
 - ~~b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service.~~~~

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule GTt Sheet 2
 which was filed July 14, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL TRANSPORTATION SERVICE (Cont.)

~~3. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:~~

~~a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.~~

~~b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.~~

~~c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.~~

~~d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.~~

~~e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.~~

~~4. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.~~

~~5. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.~~

~~6. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.~~

~~7.1. All provisions of this rate schedule are subject to changes made by order of the Commission.~~

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	_____	_____	_____
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE LVTk

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule LVTk Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

LARGE VOLUME TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~187.00~~ 300.00 Service Charge, plus
plus
Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus
Delivery Charge
 \$ ~~0.7766~~ 0.7296 Delivery Charge per Mcf for all gas delivered, plus
plus
 Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, ~~and Gas System Reliability Surcharge Rider.~~

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Peak delivery of at least 1,500 Mcf at a single location during any of the last 12 billing periods shall qualify a customer for service under this schedule. Qualification for this rate schedule shall be reviewed by June 1 of each year. A customer may be removed from this rate schedule effective each November 1 if the customer's peak delivery during the 12 most recent billing periods ending April 30 is less than 1,500 Mcf. The customer so removed shall receive transportation service under the rate schedule applicable to the customer's reduced requirement. The customer shall be returned to this rate schedule, upon request, after re-establishing a peak delivery of at least 1,500 Mcf.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE LVTk

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule LVTk Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

LARGE VOLUME TRANSPORTATION SERVICE (Cont.)

3. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's transportation service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.
 - c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.
 - d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.
 - e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.
4. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
5. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
6. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC or successor documents, approved by the Commission.
7. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>July</u>	<u>15</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u>July</u>	<u>14</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	LARRY G. WILLER, DIRECTOR		

04-KGSG-1099-TAR
 Approved
 Kansas Corporation Commission
 July 14, 2004
 /S/ Susan K. Duffy

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE LVTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule LVTt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

LARGE VOLUME TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~250.00~~ 750.00 Service Charge, plus

plus
Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus
Delivery Charge

\$ ~~1.2068~~ 1.0881 Delivery Charge per Mcf for all gas delivered, plus

plus
 Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, ~~and Gas System Reliability Surcharge Rider.~~

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Peak delivery of at least 1,500 Mcf at a single location during any of the last 12 billing periods shall qualify a customer for service under this schedule. Qualification for this rate schedule shall be reviewed by June 1 of each year. A customer may be removed from this rate schedule effective each November 1 if the customer's peak delivery during the 12 most recent billing periods ending April 30 is less than 1,500 Mcf. The customer so removed shall receive transportation service under the rate schedule applicable to the customer's reduced requirement. The customer shall be returned to this rate schedule, upon request, after re-establishing a peak delivery of at least 1,500 Mcf.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule.
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC) Section 10 Requirements for Transportation Service

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE LVTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule LVTt Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

LARGE VOLUME TRANSPORTATION SERVICE (Cont.)

3. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's transportation service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.
 - c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.
 - d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.
 - e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.
4. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
5. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
6. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.
7. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	July	15	2004
	Month	Day	Year
Effective	July	14	2004
	Month	Day	Year

04-KGSG-1099-TAR
 Approved
 Kansas Corporation Commission
 July 14, 2004
 /S/ Susan K. Duffy

By 
 LARRY G. WILLER, DIRECTOR

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WTK

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule WTK Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

WHOLESALE TRANSPORTATION SERVICE

AVAILABILITY

Available to utilities and municipal gas systems at single locations on Company's system for transportation of gas for resale outside Company's service territory. Service is subject to DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~52.75~~ 85.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus Delivery Charge

\$ ~~1.05~~ 1.1387 Deliver Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge, plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 3,000 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10, Requirements for Transportation Service.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WTK

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule WTK Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

WHOLESALE TRANSPORTATION SERVICE (Cont.)

3. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.
 - c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.
 - d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.
 - e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.
4. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
5. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
6. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.
7. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>July</u>	<u>15</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u>July</u>	<u>14</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	LARRY G. WILLER, DIRECTOR		

04-KGSG-1099-TAR
 Approved
 Kansas Corporation Commission
 July 14, 2004
 /S/ Susan K. Duffy

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule WTt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

WHOLESALE TRANSPORTATION SERVICE

AVAILABILITY

Available to utilities and municipal gas systems at single locations on Company's transmission system for transportation of gas for resale outside Company's service territory. Service is subject to DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~52.75~~ 85.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus Delivery Charge

\$ ~~1.1462~~ 1.1387 Deliver Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge, plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 3,000 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10, Requirements for Transportation Service.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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	Month	Day	Year
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule WTt Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

WHOLESALE TRANSPORTATION SERVICE (Cont.)

3. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.
 - c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.
 - d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.
 - e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.
4. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
5. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
6. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.
7. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>July</u>	<u>15</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u>July</u>	<u>14</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	LARRY G. WILLER, DIRECTOR		

04-KGSG-1099-TAR
 Approved
 Kansas Corporation Commission
 July 14, 2004
 /S/ Susan K. Duffy

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GITt

Rate Area 't'

(Territory to which schedule is applicable)

Replacing Schedule GITt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GAS IRRIGATION TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations for the purpose of crop irrigation. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~23.35~~ 35.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus Delivery Charge

\$ ~~1.5444~~ 1.4673 Delivery Charge — per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider, and Gas System Reliability Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Qualification for this rate schedule shall be determined by the customer's use of the natural gas delivered thereunder and for crop irrigation. No minimum usage shall be required to qualify for transportation service under this rate schedule.
2. Company may base a bill on a customer's normal meter reading cycle, but may issue that bill at the beginning of the next billing month. Although the bill may indicate a different period, it shall reflect actual information obtained from the regular-cycle meter reading.
3. Service under this rate schedule shall be terminated upon notification by the customer, but not before the next regular-cycle meter reading date.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	_____	_____	_____
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GITt

Rate Area 't'

(Territory to which schedule is applicable)

Replacing Schedule GITt Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GAS IRRIGATION TRANSPORTATION SERVICE (Cont.)

4. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.
 - c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.
 - d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.
 - e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.
5. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
6. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
7. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC or successor documents, approved by the Commission.
8. All provisions of this rate schedule are subject to changes made by order of the Commission

Issued	<u>July</u>	<u>15</u>	<u>2004</u>
	Month	Day	Year
Effective	<u>July</u>	<u>14</u>	<u>2004</u>
	Month	Day	Year
By	<u>/S/</u>		
	LARRY G. WILLER, DIRECTOR		

04-KGSG-1099-TAR
 Approved
 Kansas Corporation Commission
 July 14, 2004
 /S/ Susan K. Duffy

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CNG

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CNG Sheet 1
 which was filed July 14, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

COMPRESSED NATURAL GAS GENERAL TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to operators and retail distributors at single locations for the sole purpose of compressing natural gas for use as a fuel in vehicles. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ ~~38.50~~60.00 Customer Charge, plus

~~Delivery Charge~~

\$ ~~0.7500~~0.7385 Delivery Charge—per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the customer charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. A customer shall meet all conditions of Company's General Terms and Conditions for Gas Service (GTC), Section 10, Requirements for Transportation Service, to maintain service under this rate schedule.
2. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CNG

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CNG Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

COMPRESSED NATURAL GAS GENERAL TRANSPORTATION SERVICE (Cont.)

- c. Under the discounted rate, the customer must, at a minimum, cover all incremental costs of serving that customer, plus make a contribution to common fixed costs.
 - d. Company's decision to enter into a discounted service agreement and the amount of the discount shall be subject to review at Company's next rate case.
 - e. In situations where the discounted service agreement involves a Company affiliate, Company shall file with the Commission a copy of the agreement with all supporting documentation and worksheets, within 10 days of the date of the agreement.
3. Transportation service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
 4. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation. Usage recorded on these multiple meters shall be aggregated for purposes of qualifying for this rate schedule.
 5. Transportation service under this rate schedule is subject to the provisions and applicable charges contained in Company's GTC, or successor documents, approved by the Commission.
 6. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>July</u>	<u>15</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u>July</u>	<u>14</u>	<u>2004</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u>/S/</u>		
	LARRY G. WILLER, DIRECTOR		

04-KGSG-1099-TAR
 Approved
 Kansas Corporation Commission
 July 14, 2004
 /S/ Susan K. Duffy

APPLICABILITY

This rider is applicable to the RS, GS, SGS, KGSSD, GIS and SSR rate schedules. In addition, certain provisions of this rider may be applicable to customers taking service under Company's transportation rate schedules. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY CHARGE

1. All factors shall be calculated to the nearest \$0.0001/Mcf. All charges set forth in the rate schedule under which the customer takes service shall also apply.
2. The Net Monthly Gas Charge shall be the charges, if any, for the volume (in Mcf) of sales service gas delivered to a customer during the billing period multiplied by the Net Gas Cost (NGC) on a rate area specific basis.
3. A separate monthly NGC shall be calculated for natural gas sold to the Company's Gas Irrigation Sales Service (GIS) customers which are served from a gas gathering system upon which they cannot transport and upon which the source of gas is limited to unprocessed supplies coming from wells connected to the gas gathering system.
 - a. During the billing months of March through October, this separate NGC shall include only costs attributable to the specific gas supply, which the systemwide NGC shall not include. Notwithstanding other provisions of this Rider, this separate NGC shall not include charges or credits for unrelated supplier refunds, capacity release, as-available gas sales, line losses or the Gas Hedge Program.
 - b. In the billing months of November through February, all customers shall be charged the systemwide NGC.
 - c. Annual unrecovered gas billings attributable to customers served by this separate NGC shall be combined with the corresponding systemwide costs to calculate a systemwide ~~uncollectibles~~ uncollectible factor, which shall be a part of the separate NGC during the billing months of March through October.
4. Line Loss Limitation: In the event the line loss factor for the Computation Year exceeds the limit value of 4.00%, the Company shall compute the Base Gas Cost (BGC) using the 4.00% limit value rather than the actual value.
5. NGC shall be the sum of all factors described in this rider as determined by the formula:

$$\text{NGC} = \text{BGC} + \text{ACA} + \text{SR} + \text{OC}$$

Where:

BGC = Base Gas Cost. BGC shall be the projected weighted average cost of gas (per Mcf) purchased by Company from all supply sources. The annual projection and any revised projections throughout the Computation Year shall be calculated according to the formula:

$$\frac{P + E + S + G}{(.01) V}$$

Where:

P = The estimated total dollar cost of gas to be sold calculated by summing the products of: the most recent unit cost of purchased gas from each supplier and the estimated purchase volumes from each supplier, and the most recent unit cost of transportation services, as defined in 18 CFR 284 or as approved by the Commission, and the estimated transportation service to be purchased from each supplier.

This amount shall be reduced by the estimated dollar Cost of Gas Offsets from the As-Available Gas Sales schedule.

In the event that changes in the rates paid for purchased gas will take place within the Computation Year, as specified by contract provisions currently in effect, the estimated unit cost of purchased gas from each supplier or the estimated average unit cost of transportation services for the Computation Year may be used in the calculation in place of the most recent unit cost.

E = The estimated (positive or negative) net cost of exchange gas transactions expected to occur during the Computation Year. This item shall not include transactions related to gas in storage.

S = The estimated cost of gas to be withdrawn from storage and sold, during the Computation Year.

G = Estimated costs for gathering services provided to Company during the Computation Year.

V = The estimated volume of sales service gas in Mcf for the Computation Year.

ACA = Actual Cost Adjustment. The annual difference, if any, between the BGC projected for the preceding Computation Year and actual recoveries of costs of gas to meet sales service requirements shall be charged or credited through the ACA Factor.

a. The monthly differences between the BGC projected and actual recoveries of cost of gas shall be summed to produce a cumulative total under/over recovered cost at the end of each Computation Year. This balance, divided by the total volumes of sales service gas delivered during the preceding Computation Year, shall be the ACA Factor.

(1) Actual cost of gas shall exclude refunds.

(2) Cost of Gas recovered shall be the sum of BGC, ACA, and the actual Cost of Gas Offsets from the As-Available Gas Sales schedules.

(3) Unrecovered Gas Billings: Gas-related costs calculated and billed to COGR customers ~~under this Rider, does not include transportation or other non-gas related customer accounts,~~ which have been recorded as uncollectable during the preceding Computation Year ~~and which remain unpaid,~~ shall adjust the cumulative total under/over recovered cost used to calculate the ACA factor.

(a) ~~Definitions:~~The Unrecovered Gas Billings included in the annual ACA calculation will not include interest or collection fees/charges.

~~i. Unrecovered Gas Billings: the portion of Company's uncollectible accounts that is attributable to charges calculated under this Rider.~~

ii. ~~(b) Ratebased Gas Uncollectables: Company's~~ Company's Unrecovered Gas Billing expenses attributable to charges under this COGR ~~which are included in the FERC Account No. 904 191 balance filed in Company's most recent rate case.~~

~~(b) Annual Unrecovered Gas Billings that are greater than the Ratebased Gas Uncollectables shall be additive to the ACA.~~

~~(c) To the extent Annual Unrecovered Gas Billings are less than the Ratebased Gas Uncollectables, the difference shall be included as a credit to the ACA.~~

b. The ACA Factor shall be filed with the Commission and applied to sales service gas beginning with the next monthly billing cycle. The ACA Factor shall remain in effect until superseded by a subsequent calculation.

SR = Supplier Refunds. Supplier Refunds of Company's payments in excess of those ultimately authorized by the governing regulatory body, including interest received, shall be credited to the refund reserve accounts and refunded to customers through the Supplier Refund factor.

a. The Supplier Refund factor shall be the amount credited to the refund reserve account. If the Supplier Refund factor is less than \$0.0010/Mcf, the refund shall be held in the reserve accounts until the close of the current Computation Year, at which time it shall be applied to the total accumulated under/over recovery for the ACA calculation.

If the Supplier Refund factor is equal to or greater than \$0.0010/Mcf, Company shall include the Supplier Refund factor as a negative adjustment to the cost of gas purchased by Company to meet sales service requirements. Any balance remaining in Company's refund reserve accounts upon completion of a refund shall be held until the close of the current Computation Year, at which time it shall be applied to the total accumulated under/over recovery for ACA calculation.

b. Company shall report to the Commission its intended Supplier Refund plan within 30 days after its receipt of each refund. The refund period shall generally be 12 months, except as lengthened or shortened by Company to avoid a total refund which is materially above or below the refundable amount.

c. Nothing contained herein shall preclude the Commission from modifying the Company's refund procedure on a case-by-case basis.

OC = Other Charges or Credits. Other Charges or credits shall be included as a separate component of the Cost of Gas and included only to the extent provided by a separate schedule, rider, or section of COGR, and approved by the Commission.

- a. Overrun Penalties: Overrun penalties shall be separately accumulated. Company shall maintain a continuing monthly comparison of the actual penalties paid and the amount recovered from customers. The differences of the comparisons shall be accumulated to produce an Accumulated Penalty Balance. The Accumulated Penalty balance shall be reduced by the amount of Overrun Penalties credited to Electronic Flow Measurement (EFM) devices pursuant to EFMR rate schedule. An Accumulated Penalty Recovery Factor shall be calculated annually by dividing the accumulated balance of under/over recovered penalties by the volume of actual sales during the Computation Year. The Accumulated Penalty Recovery Factor shall be a component of the OC. The Accumulated Penalty Balance shall be adjusted by the monthly penalty under/over recovery.
- b. Capacity Release: Company shall forecast the capacity release credits expected to be received during the Computation Year. Company shall then calculate an Estimated Capacity Release Factor by dividing 50% of the forecast by estimated sales during the same period. The Estimated Capacity Release Factor shall be a component of the OC. Company shall maintain a continuing monthly comparison of the actual capacity release credits received and the capacity release credits distributed. The differences of the comparisons shall be accumulated to produce an Accumulated Capacity Release Balance. An Accumulated Capacity Release Factor shall be calculated annually by dividing the accumulated balance of under/over distributed credits by the volume of actual sales during the Computation Year. The Accumulated Capacity Release Balance shall be adjusted by the monthly capacity release under/over disbursements.
- c. Gas Hedge Program: Company shall operate its Gas Hedge Program pursuant to the Commission's orders in Docket No. 05-KGSG-580-HED.
 - (1) Cost and revenues associated with any purchase or sale of financial derivatives, the net balance of which shall not exceed the approved annual hedge budget amount, shall be recovered as the Hedge Recovery OC component during the months of April through October.
 - (a) The Hedge Recovery OC component shall be a volumetric charge calculated by dividing the projected net balance by the sales volumes projected to occur in the months of April through October.
 - (b) Company shall show the amounts collected from customers through the Hedge Recovery OC component as a separate line item on the customer's bill.
 - (2) Costs and revenues generated from the settlement of financial derivatives related to Gas Hedge Program sales shall be flowed back as the Hedge

Settlement OC component during the months of November through March.

- (a) The Hedge Settlement OC component shall be a volumetric charge or credit that is calculated each month from November through March by dividing the monthly estimated hedge payoff amount by the sales volumes projected to occur in that respective month. The estimated payoff amount shall be adjusted to the actual payoff amount in the following month's calculation.
- (b) Company shall not be required to show the Hedge Settlement OC component as a separate line item on the customer's bill.
- (3) The Hedge Program Year shall be the 12 months beginning with April and ending with March. Any variance remaining at the end of the Hedge Program Year shall be included in the subsequent Actual Cost Adjustment calculation.

~~d. Gas Cost Assistance Program (GCAP): The cost of discounts provided under the GCAP authorized by the Commission in Docket No. 01-KGSG-494-TAR shall be recovered as an increase to the BGC. An amount equal to the GCAP discounts shall be transferred from the deferred account for Ad Valorem Tax Refunds as a reduction to the BGC.~~

DEFINITIONS AND CONDITIONS

1. All provisions set forth in the rate schedule under which a customer takes service apply to the extent they are not superseded by provisions of this rider.
2. The Computation Year, consisting of the 12 month period ending June 30, shall be the base period for calculation unless otherwise specified.
3. Appropriate Net Gas Costs are those which are properly included in FERC Account Nos. 800, 801, 802, 803, 804, 805, 806, 808, 809, and 811.
4. A monthly report shall be filed with the Commission, describing the costs associated with gas and transportation services purchased by Company to meet sales service requirements and included in this rider. The report shall detail the calculations for Base Gas Cost and shall reflect all factors applicable to Net Gas Cost as well as any relevant current or deferred balances.

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EDG

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule EDG Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

ECONOMIC DEVELOPMENT RIDER - GAS

PURPOSE

The purpose of this Economic Development Rider is to encourage industrial, commercial and military development in Kansas. These activities will attract capital investment to the State, diversify the Company's customer base and create jobs.

AVAILABILITY

Service under this rider is available to customers qualified to receive service under Company's rate schedules (~~GtK~~STk, ~~Gt~~STt, LVTk, and LVTt).

APPLICABLE

Upon election by a customer and acceptance by Company, this rider is applicable to new large volume customers and to the added consumption of existing customers who have been served under the general service or large volume rate schedules, or rate schedules superseded by the large volume rate schedules, for the twelve months prior to customer's election of this rider (the base period).

Upon prior written approval by Company, all sales or transportation volumes delivered to a new customer shall be considered qualified volumes, provided the customer's annual usage exceeds 25,000 Mcf, with respect to the incentive provisions of this rider. For an existing customer, qualified volumes shall be the sales or transportation volumes delivered during each contract year in excess of the base period volumes, provided the customer's annual natural gas requirement in each contract year exceeds the base period requirement by at least 25,000 Mcf, with respect to the incentive provisions of this rider.

All requests for service under this rider shall be considered by Company; however, in no event shall any provision of this rider apply to a customer's consumption for a period prior to the date Company accepts the customer's application hereunder. If a qualifying customer's use of natural gas subsequently becomes insufficient to meet the requirements of this rider or Company's rate schedules for large volume customers, the incentive provisions contained herein shall cease and the customer shall be served under the applicable rate schedule for such reduced requirements. The availability of this rider shall be limited to customers not involved in selling or providing goods and services directly to the general public.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EDG

ALL RATE AREAS
(Territory to which schedule is applicable)

Replacing Schedule EDG Sheet 2
 which was filed June 29, 1998

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

ECONOMIC DEVELOPMENT RIDER - GAS (Cont.)

INCENTIVE PROVISIONS

The contract for service hereunder shall begin on the first day of the next billing period following Company approval of a customer's application and shall continue for a period of five years. Customers receiving service under this rider shall be billed at the standard rates and charges as adjusted by the following incentive provisions:

1. **Rate Discount:** With respect to the qualified volumes, the volumetric charge for transportation shall have a maximum discount of 50% during the first contract year, 40% during the second contract year, 30% during the third contract year, 20% during the fourth contract year, and 10% during the fifth contract year. After the fifth contract year, this incentive provision shall cease.

2. **Local Service Facilities:** Company shall require a contribution in aid of construction for facilities installed to serve a customer if Company's analysis of expected revenues from the new or expanded load on an ongoing basis, calculated at the discounted rates and charges, is determined to be insufficient to justify the investment in the facilities.

The total dollar amount of the incentives provided under this rider shall not exceed one percent (1%) of Company's jurisdictional gross revenues during each calendar year, provided; however, Company shall have the right at any time and for good cause shown to seek a modification of this limitation upon application to the Commission.

Issued _____
 Effective

Month	Day	Year
January	30	2003
Month	Day	Year

 By IS/
 LARRY G. WILLER, DIRECTOR

03-KGSG-514-TAR
 NOTED AND FILED
 KANSAS CORPORATION COMMISSION
 January 30, 2003
 /S/ Thomas A. Day

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EFMR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule EFMR Sheet 1
 which was filed April 14, 2005

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

ELECTRONIC FLOW MEASUREMENT RIDER

APPLICABILITY

Applicable to all customers served under rate schedules ST~~k~~, ST~~t~~, G~~Tk~~, G~~Tt~~, LVTk, LVTt, WTk and WTt and located in and around the communities specified in the Index. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 25.00 per meter for each meter upon which Electronic Flow Measurement equipment (EFM) is installed, plus any charge to reimburse Company for the installed cost of the EFM.

DEFINITIONS AND CONDITIONS

1. EFM shall be required on all meters serving transportation accounts, except for the provisions of Definition and Condition #2 (below). Company shall install, operate, and own all EFM. Company shall provide and bill the customer the actual cost for any requested assistance beyond maintenance to Company's EFM and/or connection.
 - a. The requirements of this provision shall be judged to have been met pending a customer's sequential assignment to Company's EFM installation schedule.
 - b. Company may, at its sole discretion, waive the requirements of this provision for a customer which uses gas primarily during Company's off-peak season.
 - c. A customer which declines Company's EFM installation, or which does not provide a Contribution in Aid of Construction (CIAC), or which does not install and/or maintain an operable dedicated telephone circuit, all as required by this rider, shall be ineligible for transportation service. Company shall promptly notify a customer of the need to install or maintain an operable dedicated telephone circuit and may, 45 days after such notification, disqualify such customer from transportation service.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By  _____

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EFMR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule EFMR Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 3 Sheets

ELECTRONIC FLOW MEASUREMENT RIDER (Cont.)


2. RDQ Balancing: Notwithstanding the provisions above, according to the Required Daily Quantity (RDQ) Balancing provisions in Section 11, Pipeline System Restrictions & Priorities of Company's General Terms and Conditions for Gas Service (GT&C), a customer may agree to deliver during a PODBs and/or Period of Curtailment (POCs) a predetermined ~~Required Daily Quantity (RDQ)~~ of natural gas to a transportation service meter which records a peak-month usage of less than 1,500 Mcf in the most recent 12 month period ending April 30, in lieu of the Company's requirement to install EFM. However, meters upon which EFM equipment has already been installed shall not be eligible for the RDQ Balancing option and the customer shall be subject to all charges set out in the Net Monthly Bill section.

3. A customer shall reimburse Company for the installed cost of EFM which shall become the sole property of Company. This CIAC for labor, material, and overhead costs associated with the installation shall be:

\$ 1,600 per meter	if the customer's existing measurement facilities do not require the use of an electronic correction device as part of the EFM, or
\$ 3,400 per meter	if the customer's existing measurement facilities include or require the use of an electronic correction device as part of the EFM.

4. A customer shall make an additional CIAC sufficient to cover the cost of any non-EFM related work performed and/or equipment installed at the customer's request. All such facilities and/or equipment shall become the sole property of Company. Payment shall be due from the customer at the time equipment is installed, except that Company may permit the customer to finance the EFM over a four year period at 8% per annum.

5. Company shall endeavor to coordinate the installation of all facilities required herein with a customer as soon as practicable following the effective date of this rider. Company shall notify the customer of its intent to install EFM, as well as the scope and estimated cost thereof.
 - a. A customer shall provide adequate space for the installation of the EFM.
 - b. A customer shall provide and maintain, at its cost, a dedicated telephone circuit or a Company-accepted alternative, according to Company's EFM Standards. Company and the customer shall mutually agree upon electric power and telephone connection location.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u> </u>	<u> </u>	<u> </u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By			
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EFMR

ALL RATE AREAS

(Territory to which schedule is applicable)


Replacing Schedule EFMR Sheet 3
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 3 Sheets

ELECTRONIC FLOW MEASUREMENT RIDER (Cont.)

- c. A customer's acceptance of Company's installation plan shall be assumed unless the customer declines in writing within 15 days of Company's notice. The customer shall, within 45 days of acceptance, complete the installation of the required telephone circuit, at the customer's own expense, after which time Company shall install EFM equipment.
- 6. When an EFM installation includes an electronic correction device, and at a customer's request, Company may provide a data link or contact closure meeting Company's Standards from Company's EFM to the customer at the meter site so the customer can receive data with the same type of output signal as Company. At the customer's request, Company shall inspect and evaluate the customer's connection during normal Company working hours.
- 7. Upon a customer's written request made prior to April 30 of each year, and agreement by Company given prior to May 31 of that same year and which shall not be unreasonably withheld, Company may credit 50% of assessed and paid Overrun Penalties incurred by the customer in the preceding winter heating season of November through March, to EFM. The credit shall be limited to the per meter CIAC required by Definition and Condition #2 (above). A credit for EFM is available only on new, Company-installed EFM and when Company is not assessed Overrun Penalties for a similar time period pursuant to a pipeline's authorized tariff.
- 8. In the event the EFM should fail, uncorrected mechanical readings shall be used to establish the estimated corrected read, except for orifice meter installations where historical data shall be used to estimate billing data.
- 9. A customer shall hold Company harmless from all claims for trespass, injury to persons, or damage to lawns, trees, shrubs, buildings or other property that may be caused by reason of the installation, operation, or replacement of the EFM or customer connection and other necessary equipment to serve the customer unless it shall be affirmatively proved that the injury to persons or damage to property complained of has been caused by willful default or negligence on the part of Company or its accredited personnel.
- 10. Service under this rider is subject to the provisions and applicable charges contained in Company's GT&C or successor documents, approved by the Commission.
- 11. All provisions of this rider are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By			
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WNAR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule WNAR Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

WEATHER NORMALIZATION ADJUSTMENT RIDER

APPLICABILITY

This rider is applicable to all service provided to all customers served under sales rate schedules RS and GS. Not applicable to Company-designated industrial customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET ANNUAL CHARGE

A Weather Normalization Adjustment (WNA) factor shall be applied to all monthly usage to refund revenue excesses or collect revenue deficiencies which occur as a result of deviations from normal weather. The WNA factor shall be calculated by the formula:

$$WNA = [\text{RevenueDev} / \text{aSalesTot}] + \text{Adjustment}$$

Where:

- RevenueDev** = SalesDev times the Margin Rate for the WNA Calculation Period
- SalesDev** = the sum of (nSales - aSales) for each month of the WNA Calculation Period
- nSales** = aSales + [(nHDD - aHDD) x HSF x Customers]
- aSales** = actual monthly sales volumes
- nHDD** = normal Heating Degree Days for the applicable month, according to the parameters approved in KCC Docket No. 06-KGSG-1209-RTS.
- aHDD** = actual Heating Degree Days for the applicable month, according to the parameters approved in KCC Docket No. 06-KGSG-1209-RTS.
- HSF** = Heat Sensitive Factor. Usage per degree day calculation which is specific to the applicable weather station and Company service schedule, as approved in KCC Docket No. 06-KGSG-1209-RTS.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By /S/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WNAR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule WNAR Sheet 2
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 3 Sheets

WEATHER NORMALIZATION ADJUSTMENT RIDER (Cont.)

- Customers** = number of customers served during the current month
- Margin Rate** = the per-Mcf rate on the applicable service schedule for the delivery of natural gas
- aSalesTot** = the sum of twelve months aSales volumes for the WNA Calculation Period
- Adjustment** = (RevenueDev - Collections) divided by aSalesTot
- Collections** = WNA times the monthly aSales volumes

DEFINITIONS AND CONDITIONS

1. All provisions set forth in the rate schedule under which a customer takes service shall apply to the extent they are not superseded by provisions of this rider.
2. WNA factors shall be calculated to the nearest \$0.0001 per Mcf. Separate WNA factors shall be calculated for each rate schedule and weather station designated in KCC Docket No. 06-KGSG-1209-RTS.
3. The WNA Collection Year, consisting of the twelve month period ending March 31, shall define the period during which a WNA factor is collected.
4. The WNA Calculation Period, consisting of the twelve months ending February 28 prior to the WNA Collection Year, shall define the period over which the revenue excess or deficiency is calculated.
5. Company shall file a report with the Commission by March 25 of each year, detailing the calculations deriving the WNA factors authorized by this rider to be applied during the subsequent WNA Collection Year.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	_____	_____	_____
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WNAR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 3 Sheets

WEATHER NORMALIZATION ADJUSTMENT RIDER (Cont.)

TERMINATION OF WNA

Notwithstanding the provisions set forth in the Definitions and Conditions above, the WNA shall be terminated and the Company shall cease calculating accruals thereunder immediately prior to the time when the RNA becomes effective (i.e., when the RNA compliance tariff is filed by the Company and approved by the Commission). At the time the WNA is terminated, the final WNA balance, including any cumulative adjustment(s) from prior periods, shall be determined. The final WNA balance shall either be recovered from, or credited to, customers over the subsequent twelve months.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

THE STATE CORPORATION COMMISSION OF KANSAS

KANSAS GAS SERVICE

a division of ONEOK, Inc.

(Name of Issuing Utility)

INDEX NO. 44.1
SCHEDULE GSRs

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GSRs Sheet 1
which was filed November 23, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GAS SYSTEM RELIABILITY SURCHARGE RIDER

AVAILABILITY

This rider is applicable to every bill for service provided under each of the Company's sales and transportation rate schedules except where not permitted under a separately negotiated contract with a customer. Not applicable to bills for As-Available Gas Sales Service, Interruptible Gas Transportation Service or Compressed Natural Gas Service.

NET MONTHLY CHARGE

The Gas System Reliability Surcharge (GSRs) shall be a fixed monthly amount calculated as the applicable GSRs times the number of meters serving the customer's account, as indicated by the total number of Service Charges billed.

RS	Residential Sales Service	\$	4.13 0.00
GSS	General Sales Service <u>Small</u>	\$	2.84 0.00
GSL	General Sales Service <u>Large</u>	\$	0.00
GSTE	General Sales Service <u>Transport Eligible</u>	\$	0.00
SGS	Small Generator Sales Service	\$	2.20 0.00
KGSSD	Kansas Gas Supply D	\$	137.52 0.00
GIS	Gas Irrigation Sales Service	\$	2.70 0.00
SSR	Sales Service for Resale	\$	3.77 0.00
STk	Small Transportation Service (k)	\$	40.05 0.00
STt	Small Transportation Service (t)	\$	40.46 0.00
G Tk	General Transportation Service (k)	\$	9.69
G Tt	General Transportation Service (t)	\$	13.75
WTK	Wholesale Transportation Service (k)	\$	0.00
WTt	Wholesale Transportation Service (t)	\$	91.78 0.00
GITt	Gas Irrigation Transportation Service (t)	\$	6.95 0.00
LVTk	Large Volume Transportation Service (k)		
	Annual Use: Below 10,000 Mcf	\$	21.00 0.00
	10,001 Mcf – 20,000 Mcf	\$	65.00 0.00
	20,001 Mcf – 40,000 Mcf	\$	136.00 0.00
	Above 40,001 Mcf	\$	205.00 0.00
LVTt	Large Volume Transportation Service (t)		
	Annual Use: Below 10,000 Mcf	\$	38.00 0.00
	10,001 Mcf – 20,000 Mcf	\$	117.00 0.00
	20,001 Mcf – 40,000 Mcf	\$	245.00 0.00
	Above 40,001 Mcf	\$	371.00 0.00

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /s/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 a division of ONEOK, Inc.
(Name of Issuing Utility)

SCHEDULE GSRs

All Rate Areas
(Territory to which schedule is applicable)

Replacing Schedule Initial Sheet --
 which was filed --

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GAS SYSTEM RELIABILITY SURCHARGE RIDER (Cont.)

DEFINITIONS AND CONDITIONS

1. The provisions of this GSRs Rider are intended to recover charges for natural gas public utility plant projects pursuant to K.S.A. 66-2001 through K.S.A. 66-2204.
2. The GSRs shall be reflected on a customer's bill as a separate line item.
3. The Annual Use for customers served under a Large Volume Transportation (LVT) rate schedule shall be the total volumes billed to the applicable meter in the 12 months ending the most recent June 30. Company may rely on estimated historical usage or projected volumes to establish Annual Use when actual usage is not available
4. At the end of each twelve-month calendar period a GSRs is in effect, Company shall reconcile the difference between the revenues resulting from that GSRs and the pre-tax revenues found by the Commission to be appropriate for that period. Company shall calculate a GSRs adjustment which shall, upon Commission approval, recover or refund the difference.
5. All provisions of this rider are subject to changes made by order of the Commission.

Issued	<u>December</u>	<u>18</u>	<u>2008</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u>January</u>	<u>1</u>	<u>2009</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>

09-KGSG-199-TAR
 Approved
 Kansas Corporation Commission
 December 18, 2008
 /S/ Susan K. Duffy

By ~~/S/~~ ~~/S/~~
 DAVID N. DITTEMORE

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTSR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTSR Sheet 1
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

GAS TRANSPORTATION FOR SCHOOLS RIDER

AVAILABILITY

Available to approved, separately metered school facilities dedicated to the education of students between kindergarten and grade 12. Not applicable to day care facilities, pre-schools, post secondary institutions, for-profit schools, residences, or churches.

NET MONTHLY BILL

The bill for service under this Rider shall be calculated as stated in the applicable ~~General Small Service~~-Transportation Service (GTST) rate schedule.

DEFINITIONS AND CONDITIONS

1. All provisions set forth in the applicable transportation service rate schedule shall apply to the extent they are not superseded by the provisions of this Rider.
2. Approved meters are those for which, in the Company's sole determination, the ownership, operational control, and the responsibility for payment of all charges rest with a single entity, and which provide service exclusively to school facilities.
3. Approved meters located on a customer's contiguous property may be consolidated into a single account for billing purposes, in accordance with the Company's General Terms and Conditions for Gas Service (GTC).
4. For purposes of balancing, an individual school district may aggregate its authorized meters that are not otherwise included in a Marketer Agent's aggregation group. A school district that acts as its own aggregation agent must meet all requirements as specified in GTC Section 10.04 Aggregation.
5. Service under this rider shall be terminated upon notification by the customer, but not before the next scheduled meter reading date.
6. Monthly balancing shall be in accordance with the Company's GT&C, Section 10 Requirements for Transportation Service.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A Division of ONEOK, Inc.
(Name of Issuing Utility)

SCHEDULE ATSR

All Rate Areas
(Territory to which schedule is applicable)

Replacing Schedule ATSR Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

AD VALOREM TAX SURCHARGE RIDER

APPLICABILITY

This rider is applicable to every bill for service provided under each of the Company's sales and transportation rate schedules except where not permitted under a separately negotiated contract with a customer. Not applicable to bills for As-Available Gas Sales Service or Interruptible Gas Transportation Service.

NET MONTHLY CHARGE

The Ad Valorem Tax Surcharge shall be applied to the Delivery Charge on a customer's regular monthly bill. A positive amount shall indicate a charge to the customer and a negative amount shall be a refund. It shall be calculated as:

The sum of	The total Ad Valorem taxes levied for the year
minus	
	The Ad Valorem taxes included in Company's current rates as filed with the Commission in Docket No. 06-KGSG-1209-RTS <u>12-KGSG-RTS</u>
plus	
	Any amount under-collected by prior Ad Valorem Tax Surcharges, or
minus	
	Any amount over-collected by prior Ad Valorem Tax Surcharges
divided by	
	the total settlement volumes used in Docket No. 06-KGSG-1209-RTS <u>12-KGSG-RTS</u> to calculate Company's current rates less actual volumes attributable to unrecoverable discounted deliveries.

DEFINITIONS AND CONDITIONS

1. The Ad Valorem Tax Surcharge is intended to recover changes in the real estate and personal property taxes pursuant to K.S.A. 66-117(f).
2. The Ad Valorem Tax Surcharge shall become a part of the total bill for gas service and need not be itemized separately on the customer's bill.
3. All provisions of this rider are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	<u> </u>	<u> </u>	<u> </u>
	Month	Day	Year
By	<u>DAVID N. DITTEMORE, Manager-Regulatory Affairs</u>		

KANSAS GAS SERVICE

12-KGSG-835-RTS

TARIFFS

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE RS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule RS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

RESIDENTIAL SALES SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to residential customers at single locations. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 19.25 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider and Revenue Normalization Adjustment, plus

\$ 2.1777 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service under this rate schedule is available to residential customers for use by the customer as provided for in Company's General Terms and Conditions for Gas Service.
2. Sales service is provided for the charge specified in the NET MONTHLY BILL when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
3. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
4. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL SALES SERVICE SMALL

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations. Not available for service to separately metered generators with a capacity less than 20 kilowatts. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$27.30 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider and Revenue Normalization Adjustment, plus

\$ 2.1777 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries less than 200 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this rate schedule.
2. If a customer does not select a general service rate schedule for which it may qualify, Company shall select the applicable general service rate schedule on the customer's behalf. A customer may change the general service rate schedule which the customer is being billed during the first 12 months of service under the selected rate schedule. Thereafter, the customer is prohibited from making more than one change in a 12-month period.
3. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL SALES SERVICE SMALL

- 4. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.
- 5. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
- 6. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSL

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
 which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL SALES SERVICE LARGE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations. Not available for service to separately metered generators with a capacity less than 20 kilowatts. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 39.75 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider and Revenue Normalization Adjustment, plus

\$ 1.3991 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries between 200 and 1,500 Mcf's at a single location during the last 12 billing periods shall qualify a customer for service under this rate schedule.
2. If a customer does not select a general service rate schedule for which it may qualify, Company shall select the applicable general service rate schedule on the customer's behalf. A customer may change the general service rate schedule which the customer is being billed during the first 12 months of service under the selected rate schedule. Thereafter, the customer is prohibited from making more than one change in a 12-month period.
3. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSL

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL SALES SERVICE LARGE

- 4. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.
- 5. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
- 6. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u> </u>	<u> </u>	<u> </u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u> /S/ </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSTE

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GENERAL SALES SERVICE TRANSPORT ELIGIBLE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations. Not available for service to separately metered generators with a capacity less than 20 kilowatts. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 50.45 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.3177 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider, Weather Normalization Adjustment Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries greater than 1,500 Mcf's at a single location during the last 12 billing periods shall qualify a customer for service under this rate schedule.
2. If a customer does not select a general service rate schedule for which it may qualify, Company shall select the applicable general service rate schedule on the customer's behalf. A customer may change the general service rate schedule which the customer is being billed during the first 12 months of service under the selected rate schedule. Thereafter, the customer is prohibited from making more than one change in a 12-month period.
3. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GSTE

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

GENERAL SALES SERVICE TRABSOIRT ELIGIBLE

- 4. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.
- 5. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
- 6. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE AAGS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule AAGS Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

AS-AVAILABLE GAS SALES SERVICE

AVAILABLE

At points designated by a customer and accepted by Company.

APPLICABLE

Upon election of a customer and acceptance by Company, this rate is applicable to contract natural gas sales service supplied to customers with a maximum daily quantity (MDQ) for sales gas hereunder equal to or in excess of 5,000 MMBtu per day and which otherwise meet the qualifications of this rate schedule.

As-available gas sales service is not available to a customer who has purchased natural gas under one of Company's other rate schedules during the preceding 12 months or who, in the event of a curtailment of service hereunder, would seek natural gas sales service from Company under an alternative rate schedule.

RATES

The rates for service hereunder shall be negotiated between a customer and Company.

COST OF GAS OFFSETS

Service under this schedule is not subject to Company's Cost of Gas Rider (COGR); however, with respect to the revenue collected under this schedule, certain amounts shall be used to reduce the cost of purchased gas and purchased transportation services for Company's other customers taking sales service who are subject to the COGR. Such amounts shall be the sum of:

- (a) 100% of the incremental cost of transportation services purchased by Company to deliver the as-available sales gas hereunder,
- (b) 100% of the incremental cost of gas purchased by Company for resale to AAGS customers,
- (c) 90% of all revenues collected from customers hereunder after excluding items (a) and (b) above.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE AAGS

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule AAGS Sheet 2
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 3 Sheets

AS-AVAILABLE GAS SALES SERVICE (Cont.)

The incremental cost of transportation services purchased by Company to deliver the as-available sales gas shall be the cost of transportation services which, except for this as-available sales service, would not have been purchased by Company to supply customers subject to Company's COGR.

The incremental cost of gas, including the cost of the associated fuel use, purchased by Company for resale to a customer shall be the cost of gas which, except for this as-available sales service, would not have been purchased by Company to supply customers subject to Company's COGR.

The revenues collected from customers pursuant to this schedule, less amounts used for COGR offsets as described above, shall remain with Company without further obligation to refund or credit, in any form, such revenue to its customers.

DEFINITIONS AND CONDITIONS

1. Unless otherwise agreed by Company and a customer, the customer shall be required to nominate its requirements for as-available gas service for each day of a billing month at least 5 business days prior to the beginning of the billing month. The customer may revise any daily nomination prior to 48 hours before the subject day begins. Unless Company otherwise notifies the customer at least 36 hours before the beginning of a day, the customer's nomination for that day shall be accepted subject to any curtailment orders that Company may later issue.
2. A customer shall make all reasonable efforts to take gas at a uniform rate each day equal to the nomination authorized for that day. Unless otherwise agreed by Company, the failure of the customer on any day to take an amount of gas equal to the nomination in effect for that day shall subject the customer to interruption or cancellation of service and penalties of \$25.00 per MMBtu for each MMBtu above or below the nomination, plus any costs incurred by Company because of the customer's failure to purchase the amount of gas authorized by Company.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u>/s/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE AAGS

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule AAGS Sheet 3
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 3 Sheets

AS-AVAILABLE GAS SALES SERVICE (Cont.)

3. Deliveries of as-available sales gas hereunder may be curtailed at any time Company determines it has insufficient volumes of such gas to sell or has insufficient capacity to transport such gas. Company may also curtail or otherwise deny service hereunder at any time Company determines that the purchase and delivery of as-available gas is uneconomic or impedes its system planning or operations in any manner. In the event of a curtailment, the customer shall immediately conform its purchase of as-available gas to the level specified by Company. Company shall provide as much advance notice of curtailment to the customer as practicable. The customer shall be liable for any demand charge, standby charge, reservation charge, overrun penalty or any other charge or penalty attributable to the customer's failure to conform its purchase to the level specified by Company as such charges or penalties may be billed to Company by Company's gas supplier(s) and/or transporter(s). In addition, the customer shall be subject to a penalty of \$25.00 per MMBtu for each MMBtu taken in excess of the authorized amount during curtailment.
4. Company shall be bound to sell as-available natural gas hereunder only to the extent it agrees to do so and shall not be liable for loss or damage to a customer in the event of a refusal to make such sales, or for any curtailment of such sales.
5. Service hereunder is further subject to Company's General Terms and Conditions for Gas Service (GT&C) as approved by the Commission. In the event of conflict between this rate schedule and Company's GT&C, this rate schedule shall control.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE SGS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule SGS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

SMALL GENERATOR SALES SERVICE

AVAILABILITY

Available to non-residential customers at single locations in and around the communities specified in the Index for separately metered electric generators. Service is subject to the **DEFINITIONS AND CONDITIONS** section below.

NET MONTHLY BILL

\$ 50.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 0.9596 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service is provided for the charge specified in the **NET MONTHLY BILL** section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
2. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
3. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE KGSSD

Former Kansas Gas Supply
Certified Sales Areas
 (Territory to which schedule is applicable)

Replacing Schedule KGSSD Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

KANSAS GAS SUPPLY SALES SERVICE D

AVAILABILITY

Available to customers which were served under this tariff on September 15, 2003, and which continue to be served hereunder. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 350.00 Service Charge, plus

Applicable adjustments and changes provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 0.7429 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider and Ad Valorem Tax Surcharge Rider.

DEFINITIONS AND CONDITIONS

1. Service shall be provided only from Company's existing facilities. When additional facilities are needed to serve customer, an additional charge may be needed.
2. Service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
3. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012
 Month Day Year

Effective _____
 Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GIS

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GIS Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

GAS IRRIGATION SALES SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations for the purpose of crop irrigation. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 35.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.4673 Delivery Charge per Mcf for all Mcf delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
2. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each additional meter installation.
3. Sales service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
4. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE SSR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule SSR Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

SALES SERVICE FOR RESALE

AVAILABILITY

Available to utilities and municipal gas systems at single locations for gas for resale outside Company's service territory. Service is subject to DEFINITIONS AND CONDITIONS below.

NET MONTHLY BILL

\$ 85.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.1387 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Cost of Gas Rider and Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Sales service is provided for the charge specified in the NET MONTHLY BILL section when supplied from Company's existing facilities. When additional facilities are needed to serve a customer, an additional charge may be required.
2. Multiple meter installations, installed at a single location for a customer's convenience, shall be billed additional Service Charges for each meter installation.
3. Service under this rate schedule is subject to the provisions and applicable charges contained in Company's General Terms and Conditions for Gas Service, or successor documents, approved by the Commission.
4. All provisions of this rate schedule are subject to changes made by order of the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE STk

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule STk Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

SMALL TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to commercial and industrial customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 50.45 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.3177 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 1,500 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service.
3. Company may base a bill on a customer's normal meter reading cycle, but may issue that bill at the beginning of the next billing month. Although the bill may indicate a different period, it shall reflect actual information obtained from the regular-cycle meter reading. A customer served under this rate schedule and who desires a calendar month-based bill must install electronic flow measurement equipment and will not be eligible for RDQ balancing.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
	Month	Day	Year
By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE STt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule STt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

SMALL TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to commercial and industrial customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 50.45 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.7549 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 1,500 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service.
3. Company may base a bill on a customer's normal meter reading cycle, but may issue that bill at the beginning of the next billing month. Although the bill may indicate a different period, it shall reflect actual information obtained from the regular-cycle meter reading. A customer served under this rate schedule and who desires a calendar month-based bill must install electronic flow measurement equipment and will not be eligible for RDQ balancing.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE LVTk

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule LVTk Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

LARGE VOLUME TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 300.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 0.7296 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Peak delivery of at least 1,500 Mcf at a single location during any of the last 12 billing periods shall qualify a customer for service under this schedule. Qualification for this rate schedule shall be reviewed by June 1 of each year. A customer may be removed from this rate schedule effective each November 1 if the customer's peak delivery during the 12 most recent billing periods ending April 30 is less than 1,500 Mcf. The customer so removed shall receive transportation service under the rate schedule applicable to the customer's reduced requirement. The customer shall be returned to this rate schedule, upon request, after re-establishing a peak delivery of at least 1,500 Mcf.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10 Requirements for Transportation Service

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE LVTt

Rate Area "t"
(Territory to which schedule is applicable)

Replacing Schedule LVTt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

LARGE VOLUME TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 750.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.0881 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Peak delivery of at least 1,500 Mcf at a single location during any of the last 12 billing periods shall qualify a customer for service under this schedule. Qualification for this rate schedule shall be reviewed by June 1 of each year. A customer may be removed from this rate schedule effective each November 1 if the customer's peak delivery during the 12 most recent billing periods ending April 30 is less than 1,500 Mcf. The customer so removed shall receive transportation service under the rate schedule applicable to the customer's reduced requirement. The customer shall be returned to this rate schedule, upon request, after re-establishing a peak delivery of at least 1,500 Mcf.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule.
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC) Section 10 Requirements for Transportation Service

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By	<u>/S/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WTK

Rate Area "k"

(Territory to which schedule is applicable)

Replacing Schedule WTK Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

WHOLESALE TRANSPORTATION SERVICE

AVAILABILITY

Available to utilities and municipal gas systems at single locations on Company's system for transportation of gas for resale outside Company's service territory. Service is subject to **DEFINITIONS AND CONDITIONS** section below.

NET MONTHLY BILL

\$ 85.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.1387 Deliver Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge, plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 3,000 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10, **Requirements for Transportation Service.**

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WTt

Rate Area "t"

(Territory to which schedule is applicable)

Replacing Schedule WTt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

WHOLESALE TRANSPORTATION SERVICE

AVAILABILITY

Available to utilities and municipal gas systems at single locations on Company's transmission system for transportation of gas for resale outside Company's service territory. Service is subject to DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 85.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.1387 Deliver Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge, plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Annual deliveries of at least 3,000 Mcf at a single location during the last 12 billing periods shall qualify a customer for service under this schedule. A customer, once qualified, shall remain eligible for service under this schedule.
2. A customer shall meet all conditions of the following tariffs to maintain service under this rate schedule:
 - a. Electronic Flow Measurement Rider
 - b. Company's General Terms and Conditions for Gas Service (GTC), Section 10, Requirements for Transportation Service.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GITt

Rate Area 't'

(Territory to which schedule is applicable)

Replacing Schedule GITt Sheet 1
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GAS IRRIGATION TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to non-residential customers at single locations for the purpose of crop irrigation. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 35.00 Service Charge, plus

Applicable adjustments and charges provided in Company's Gas System Reliability Surcharge Rider, plus

\$ 1.4673 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the Service Charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. Qualification for this rate schedule shall be determined by the customer's use of the natural gas delivered thereunder and for crop irrigation. No minimum usage shall be required to qualify for transportation service under this rate schedule.
2. Company may base a bill on a customer's normal meter reading cycle, but may issue that bill at the beginning of the next billing month. Although the bill may indicate a different period, it shall reflect actual information obtained from the regular-cycle meter reading.
3. Service under this rate schedule shall be terminated upon notification by the customer, but not before the next regular-cycle meter reading date.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CNG

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CNG Sheet 1
 which was filed July 14, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

COMPRESSED NATURAL GAS GENERAL TRANSPORTATION SERVICE

AVAILABILITY

Available in and around the communities specified in the Index to operators and retail distributors at single locations for the sole purpose of compressing natural gas for use as a fuel in vehicles. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

\$ 60.00 Customer Charge, plus

\$ 0.7385 Delivery Charge per Mcf for all gas delivered, plus

Applicable adjustments and charges provided in Company's Ad Valorem Tax Surcharge Rider.

The Net Monthly Bill shall be no less than the customer charge plus any minimum charges set forth in a customer's Service Agreement.

DEFINITIONS AND CONDITIONS

1. A customer shall meet all conditions of Company's General Terms and Conditions for Gas Service (GTC), Section 10, Requirements for Transportation Service, to maintain service under this rate schedule.
2. The Delivery Charge may be reduced by Company to meet a competitive alternative to Company's delivery service. The customer shall be required to sign a special agreement listing the reduced charge, term of service and other conditions of the service to be provided to the customer. Discounts shall be subject to the following conditions:
 - a. The rate reduction must be necessary to retain or obtain a customer who has a credible competitive alternative available.
 - b. The amount of the discount from the maximum approved tariff rate must be the least necessary to retain or obtain the customer.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE COGR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule COGR Sheet 1
 which was filed February 9, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 7 Sheets

COST OF GAS RIDER

APPLICABILITY

This rider is applicable to the RS, GSS, GSL, GSTE, SGS, KGSSD, GIS and SSR rate schedules. In addition, certain provisions of this rider may be applicable to customers taking service under Company's transportation rate schedules. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY CHARGE

1. All factors shall be calculated to the nearest \$0.0001/Mcf. All charges set forth in the rate schedule under which the customer takes service shall also apply.
2. The Net Monthly Gas Charge shall be the charges, if any, for the volume (in Mcf) of sales service gas delivered to a customer during the billing period multiplied by the Net Gas Cost (NGC) on a rate area specific basis.
3. A separate monthly NGC shall be calculated for natural gas sold to the Company's Gas Irrigation Sales Service (GIS) customers which are served from a gas gathering system upon which they cannot transport and upon which the source of gas is limited to unprocessed supplies coming from wells connected to the gas gathering system.
 - a. During the billing months of March through October, this separate NGC shall include only costs attributable to the specific gas supply, which the systemwide NGC shall not include. Notwithstanding other provisions of this Rider, this separate NGC shall not include charges or credits for unrelated supplier refunds, capacity release, as-available gas sales, line losses or the Gas Hedge Program.
 - b. In the billing months of November through February, all customers shall be charged the systemwide NGC.
 - c. Annual unrecovered gas billings attributable to customers served by this separate NGC shall be combined with the corresponding systemwide costs to calculate a systemwide uncollectible factor, which shall be a part of the separate NGC during the billing months of March through October.
4. Line Loss Limitation: In the event the line loss factor for the Computation Year exceeds the limit value of 4.00%, the Company shall compute the Base Gas Cost (BGC) using the 4.00% limit value rather than the actual value.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule COGR Sheet 3
which was filed June 24, 2005

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 7 Sheets

COST OF GAS RIDER

ACA = Actual Cost Adjustment. The annual difference, if any, between the BGC projected for the preceding Computation Year and actual recoveries of costs of gas to meet sales service requirements shall be charged or credited through the ACA Factor.

a. The monthly differences between the BGC projected and actual recoveries of cost of gas shall be summed to produce a cumulative total under/over recovered cost at the end of each Computation Year. This balance, divided by the total volumes of sales service gas delivered during the preceding Computation Year, shall be the ACA Factor.

(1) Actual cost of gas shall exclude refunds.

(2) Cost of Gas recovered shall be the sum of BGC, ACA, and the actual Cost of Gas Offsets from the As-Available Gas Sales schedules.

(3) Unrecovered Gas Billings: Gas-related costs calculated and billed to COGR customers, does not include transportation or other non-gas related customer accounts, which have been recorded as uncollectable during the preceding Computation Year, shall adjust the cumulative total under/over recovered cost used to calculate the ACA factor.

(a) The Unrecovered Gas Billings included in the annual ACA calculation will not include interest or collection fees/charges.

(b) Company's Unrecovered Gas Billing expenses attributable to charges under this COGR are included in the FERC Account No. 191.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE COGR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule COGR Sheet 7
 which was filed June 24, 2005

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 7 of 7 Sheets

COST OF GAS RIDER

DEFINITIONS AND CONDITIONS

1. All provisions set forth in the rate schedule under which a customer takes service apply to the extent they are not superseded by provisions of this rider.
2. The Computation Year, consisting of the 12 month period ending June 30, shall be the base period for calculation unless otherwise specified.
3. Appropriate Net Gas Costs are those which are properly included in FERC Account Nos. 800, 801, 802, 803, 804, 805, 806, 808, 809, and 811.
4. A monthly report shall be filed with the Commission, describing the costs associated with gas and transportation services purchased by Company to meet sales service requirements and included in this rider. The report shall detail the calculations for Base Gas Cost and shall reflect all factors applicable to Net Gas Cost as well as any relevant current or deferred balances.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EDG

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule EDG Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

ECONOMIC DEVELOPMENT RIDER - GAS

PURPOSE

The purpose of this Economic Development Rider is to encourage industrial, commercial and military development in Kansas. These activities will attract capital investment to the State, diversify the Company's customer base and create jobs.

AVAILABILITY

Service under this rider is available to customers qualified to receive service under Company's rate schedules (STk, STt, LVTk, and LVTt).

APPLICABLE

Upon election by a customer and acceptance by Company, this rider is applicable to new large volume customers and to the added consumption of existing customers who have been served under the general service or large volume rate schedules, or rate schedules superseded by the large volume rate schedules, for the twelve months prior to customer's election of this rider (the base period).

Upon prior written approval by Company, all sales or transportation volumes delivered to a new customer shall be considered qualified volumes, provided the customer's annual usage exceeds 25,000 Mcf, with respect to the incentive provisions of this rider. For an existing customer, qualified volumes shall be the sales or transportation volumes delivered during each contract year in excess of the base period volumes, provided the customer's annual natural gas requirement in each contract year exceeds the base period requirement by at least 25,000 Mcf, with respect to the incentive provisions of this rider.

All requests for service under this rider shall be considered by Company; however, in no event shall any provision of this rider apply to a customer's consumption for a period prior to the date Company accepts the customer's application hereunder. If a qualifying customer's use of natural gas subsequently becomes insufficient to meet the requirements of this rider or Company's rate schedules for large volume customers, the incentive provisions contained herein shall cease and the customer shall be served under the applicable rate schedule for such reduced requirements. The availability of this rider shall be limited to customers not involved in selling or providing goods and services directly to the general public.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EFMR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule EFMR Sheet 1
 which was filed April 14, 2005

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

ELECTRONIC FLOW MEASUREMENT RIDER

APPLICABILITY

Applicable to all customers served under rate schedules STk, STt, LVTk, LVTt, WTk and WTt and located in and around the communities specified in the Index. Service is subject to the **DEFINITIONS AND CONDITIONS** section below.

NET MONTHLY BILL

\$ 25.00 per meter for each meter upon which Electronic Flow Measurement equipment (EFM) is installed, plus any charge to reimburse Company for the installed cost of the EFM.

DEFINITIONS AND CONDITIONS

1. EFM shall be required on all meters serving transportation accounts, except for the provisions of Definition and Condition #2 (below). Company shall install, operate, and own all EFM. Company shall provide and bill the customer the actual cost for any requested assistance beyond maintenance to Company's EFM and/or connection.
 - a. The requirements of this provision shall be judged to have been met pending a customer's sequential assignment to Company's EFM installation schedule.
 - b. Company may, at its sole discretion, waive the requirements of this provision for a customer which uses gas primarily during Company's off-peak season.
 - c. A customer which declines Company's EFM installation, or which does not provide a Contribution in Aid of Construction (CIAC), or which does not install and/or maintain an operable dedicated telephone circuit, all as required by this rider, shall be ineligible for transportation service. Company shall promptly notify a customer of the need to install or maintain an operable dedicated telephone circuit and may, 45 days after such notification, disqualify such customer from transportation service.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

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DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EFMR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule EFMR Sheet 2
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 3 Sheets

ELECTRONIC FLOW MEASUREMENT RIDER (Cont.)

2. RDQ Balancing: Notwithstanding the provisions above, according to the Required Daily Quantity (RDQ) Balancing provisions in Section 11, Pipeline System Restrictions & Priorities of Company's General Terms and Conditions for Gas Service (GTC), a customer may agree to deliver during a Period of Curtailment (POC) a predetermined RDQ of natural gas to a transportation service meter which records a peak-month usage of less than 1,500 Mcf in the most recent 12 month period ending April 30, in lieu of the Company's requirement to install EFM. However, meters upon which EFM equipment has already been installed shall not be eligible for the RDQ Balancing option and the customer shall be subject to all charges set out in the Net Monthly Bill section.

3. A customer shall reimburse Company for the installed cost of EFM which shall become the sole property of Company. This CIAC for labor, material, and overhead costs associated with the installation shall be:

\$ 1,600 per meter	if the customer's existing measurement facilities do not require the use of an electronic correction device as part of the EFM, or
\$ 3,400 per meter	if the customer's existing measurement facilities include or require the use of an electronic correction device as part of the EFM.

4. A customer shall make an additional CIAC sufficient to cover the cost of any non-EFM related work performed and/or equipment installed at the customer's request. All such facilities and/or equipment shall become the sole property of Company. Payment shall be due from the customer at the time equipment is installed, except that Company may permit the customer to finance the EFM over a four year period at 8% per annum.

5. Company shall endeavor to coordinate the installation of all facilities required herein with a customer as soon as practicable following the effective date of this rider. Company shall notify the customer of its intent to install EFM, as well as the scope and estimated cost thereof.
 - a. A customer shall provide adequate space for the installation of the EFM.
 - b. A customer shall provide and maintain, at its cost, a dedicated telephone circuit or a Company-accepted alternative, according to Company's EFM Standards. Company and the customer shall mutually agree upon electric power and telephone connection location.

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By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE EFMR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule EFMR Sheet 3
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 3 Sheets

ELECTRONIC FLOW MEASUREMENT RIDER (Cont.)

- c. A customer's acceptance of Company's installation plan shall be assumed unless the customer declines in writing within 15 days of Company's notice. The customer shall, within 45 days of acceptance, complete the installation of the required telephone circuit, at the customer's own expense, after which time Company shall install EFM equipment.
- 6. When an EFM installation includes an electronic correction device, and at a customer's request, Company may provide a data link or contact closure meeting Company's Standards from Company's EFM to the customer at the meter site so the customer can receive data with the same type of output signal as Company. At the customer's request, Company shall inspect and evaluate the customer's connection during normal Company working hours.
- 7. Upon a customer's written request made prior to April 30 of each year, and agreement by Company given prior to May 31 of that same year and which shall not be unreasonably withheld, Company may credit 50% of assessed and paid Overrun Penalties incurred by the customer in the preceding winter heating season of November through March, to EFM. The credit shall be limited to the per meter CIAC required by Definition and Condition #2 (above). A credit for EFM is available only on new, Company-installed EFM and when Company is not assessed Overrun Penalties for a similar time period pursuant to a pipeline's authorized tariff.
- 8. In the event the EFM should fail, uncorrected mechanical readings shall be used to establish the estimated corrected read, except for orifice meter installations where historical data shall be used to estimate billing data.
- 9. A customer shall hold Company harmless from all claims for trespass, injury to persons, or damage to lawns, trees, shrubs, buildings or other property that may be caused by reason of the installation, operation, or replacement of the EFM or customer connection and other necessary equipment to serve the customer unless it shall be affirmatively proved that the injury to persons or damage to property complained of has been caused by willful default or negligence on the part of Company or its accredited personnel.
- 10. Service under this rider is subject to the provisions and applicable charges contained in Company's GTC or successor documents, approved by the Commission.
- 11. All provisions of this rider are subject to changes made by order of the Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WNAR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule WNAR Sheet 1
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

WEATHER NORMALIZATION ADJUSTMENT RIDER

APPLICABILITY

This rider is applicable to all service provided to all customers served under sales rate schedules RS and GS. Not applicable to Company-designated industrial customers. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET ANNUAL CHARGE

A Weather Normalization Adjustment (WNA) factor shall be applied to all monthly usage to refund revenue excesses or collect revenue deficiencies which occur as a result of deviations from normal weather. The WNA factor shall be calculated by the formula:

$$WNA = [\text{RevenueDev} / \text{aSalesTot}] + \text{Adjustment}$$

Where:

- RevenueDev** = SalesDev times the Margin Rate for the WNA Calculation Period
- SalesDev** = the sum of (nSales - aSales) for each month of the WNA Calculation Period
- nSales** = aSales + [(nHDD - aHDD) x HSF x Customers]
- aSales** = actual monthly sales volumes
- nHDD** = normal Heating Degree Days for the applicable month, according to the parameters approved in KCC Docket No. 06-KGSG-1209-RTS.
- aHDD** = actual Heating Degree Days for the applicable month, according to the parameters approved in KCC Docket No. 06-KGSG-1209-RTS.
- HSF** = Heat Sensitive Factor. Usage per degree day calculation which is specific to the applicable weather station and Company service schedule, as approved in KCC Docket No. 06-KGSG-1209-RTS.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By /S/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WNAR

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule WNAR Sheet 2
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 3 Sheets

WEATHER NORMALIZATION ADJUSTMENT RIDER (Cont.)

- Customers** = number of customers served during the current month
- Margin Rate** = the per-Mcf rate on the applicable service schedule for the delivery of natural gas
- aSalesTot** = the sum of twelve months aSales volumes for the WNA Calculation Period
- Adjustment** = (RevenueDev - Collections) divided by aSalesTot
- Collections** = WNA times the monthly aSales volumes

DEFINITIONS AND CONDITIONS

1. All provisions set forth in the rate schedule under which a customer takes service shall apply to the extent they are not superseded by provisions of this rider.
2. WNA factors shall be calculated to the nearest \$0.0001 per Mcf. Separate WNA factors shall be calculated for each rate schedule and weather station designated in KCC Docket No. 06-KGSG-1209-RTS.
3. The WNA Collection Year, consisting of the twelve month period ending March 31, shall define the period during which a WNA factor is collected.
4. The WNA Calculation Period, consisting of the twelve months ending February 28 prior to the WNA Collection Year, shall define the period over which the revenue excess or deficiency is calculated.
5. Company shall file a report with the Commission by March 25 of each year, detailing the calculations deriving the WNA factors authorized by this rider to be applied during the subsequent WNA Collection Year.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	_____	_____	_____
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE WNAR

All Rate Areas
(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 3 Sheets

WEATHER NORMALIZATION ADJUSTMENT RIDER (Cont.)

TERMINATION OF WNA

Notwithstanding the provisions set forth in the Definitions and Conditions above, the WNA shall be terminated and the Company shall cease calculating accruals thereunder immediately prior to the time when the RNA becomes effective (i.e., when the RNA compliance tariff is filed by the Company and approved by the Commission). At the time the WNA is terminated, the final WNA balance, including any cumulative adjustment(s) from prior periods, shall be determined. The final WNA balance shall either be recovered from, or credited to, customers over the subsequent twelve months.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /s/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

THE STATE CORPORATION COMMISSION OF KANSAS

KANSAS GAS SERVICE

a division of ONEOK, Inc.

(Name of Issuing Utility)

INDEX NO. 44.1
SCHEDULE GSRs

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GSRs Sheet 1
which was filed November 23, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

GAS SYSTEM RELIABILITY SURCHARGE RIDER

AVAILABILITY

This rider is applicable to every bill for service provided under each of the Company's sales and transportation rate schedules except where not permitted under a separately negotiated contract with a customer. Not applicable to bills for As-Available Gas Sales Service, Interruptible Gas Transportation Service or Compressed Natural Gas Service.

NET MONTHLY CHARGE

The Gas System Reliability Surcharge (GSRs) shall be a fixed monthly amount calculated as the applicable GSRs times the number of meters serving the customer's account, as indicated by the total number of Service Charges billed.

RS	Residential Sales Service	\$ 0.00
GSS	General Sales Service Small	\$ 0.00
GSL	General Sales Service Large	\$ 0.00
GSTE	General Sales Service Transport Eligible	\$ 0.00
SGS	Small Generator Sales Service	\$ 0.00
KGSSD	Kansas Gas Supply D	\$ 0.00
GIS	Gas Irrigation Sales Service	\$ 0.00
SSR	Sales Service for Resale	\$ 0.00
STk	Small Transportation Service (k)	\$ 0.00
STt	Small Transportation Service (t)	\$ 0.00
WTK	Wholesale Transportation Service (k)	\$ 0.00
WTt	Wholesale Transportation Service (t)	\$ 0.00
GITt	Gas Irrigation Transportation Service (t)	\$ 0.00
LVTk	Large Volume Transportation Service (k)	
	Annual Use: Below 10,000 Mcf	\$ 0.00
	10,001 Mcf – 20,000 Mcf	\$ 0.00
	20,001 Mcf – 40,000 Mcf	\$ 0.00
	Above 40,001 Mcf	\$ 0.00
LVTt	Large Volume Transportation Service (t)	
	Annual Use: Below 10,000 Mcf	\$ 0.00
	10,001 Mcf – 20,000 Mcf	\$ 0.00
	20,001 Mcf – 40,000 Mcf	\$ 0.00
	Above 40,001 Mcf	\$ 0.00

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE RNA

All Rate Areas
(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
 which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

REVENUE NORMALIZATION ADJUSTMENT

APPLICABLE

Applicable in and around the communities specified in the Index to Residential (RS), General Sales Service Small (GSS) and General Sales Service Large (GSL) customers at single locations. Service is subject to the DEFINITIONS AND CONDITIONS section below.

NET MONTHLY BILL

Company shall calculate separate RNA Surcharges for the RS, GSS and GSL rate classes. A positive result shall be additive to the Service Charge and a negative amount shall be subtractive.

$$\text{RNA Surcharge/(Refund)} = (\text{BR} - \text{AR} + \text{RC}) / 12$$

WHERE:

BR = Base Revenue per Customer: Calculated using values approved by the Commission in Company's most recent base rate case.

$$\text{BR} = \frac{\text{BRR}}{\text{BCUST}} = \frac{\text{The Total Annual Revenue Requirement allowed for recovery from the rate class through Service Charges and Delivery Charges in the most recent rate case.}}{\text{The number of customers in the rate class as used for rate design in the most recent rate case.}}$$

Issued May 18 2012
Month Day Year
 Effective _____
Month Day Year
 By /S/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE RNA

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --

which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

REVENUE NORMALIZATION ADJUSTMENT

AR = **Actual Revenue per Customer:** Calculated using values applicable during the most recent RNA period.

ARR = $\frac{\text{Total Revenue actually received from Service Charges and Delivery Charges to the rate class during the RNA period.}}{\text{Total Revenue actually received from Service Charges to current customers in the rate class during the RNA period.}}$

AR = $\frac{\text{ARR}}{\text{CCUST}}$

CCUST = $\left(\frac{\text{Total Revenue actually received from Service Charges to current customers in the rate class during the RNA period.}}{\text{The Service Charge rate in effect during the RNA period.}} / 12 \right)$

RC = **Reconciliation per Customer:** An over recovery will be indicated by a negative result and will be subtractive to the RNA calculation; likewise, a positive number will indicate an under recovery and will be additive.

RC = $\frac{\text{Revenue authorized to be collected by the previous RNA calculation.} - \text{Revenue actually collected under the previous RNA Surcharge/Refund.}}{\text{CCUST}}$

DEFINITIONS AND CONDITIONS

1. RNA Year shall be the 12 month period ending December 31.
2. At the end of each RNA Year, Company shall recalculate the RNA Surcharges for each rate class and provide them to the Commission by the following March 1st. The new surcharge/refund amounts shall be effective beginning on April cycle 1 bills and shall continue through the following March billing cycles. The initial surcharge/refund will be effective with the April 2014 cycle 1 bills.
3. The first RNA Year shall begin on the effective date of this RNA Rider and will therefore address less than 12 months to allow for the final reconciliation of the Weather Normalization Adjustment Rider. The RNA shall be initiated effective with the first day of the month following the first full month after approval of this rate schedule by the KCC.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By IS/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTSR

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTSR Sheet 1
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

GAS TRANSPORTATION FOR SCHOOLS RIDER

AVAILABILITY

Available to approved, separately metered school facilities dedicated to the education of students between kindergarten and grade 12. Not applicable to day care facilities, pre-schools, post secondary institutions, for-profit schools, residences, or churches.

NET MONTHLY BILL

The bill for service under this Rider shall be calculated as stated in the applicable Small Transportation Service (ST) rate schedule.

DEFINITIONS AND CONDITIONS

1. All provisions set forth in the applicable transportation service rate schedule shall apply to the extent they are not superseded by the provisions of this Rider.
2. Approved meters are those for which, in the Company's sole determination, the ownership, operational control, and the responsibility for payment of all charges rest with a single entity, and which provide service exclusively to school facilities.
3. Approved meters located on a customer's contiguous property may be consolidated into a single account for billing purposes, in accordance with the Company's General Terms and Conditions for Gas Service (GTC).
4. For purposes of balancing, an individual school district may aggregate its authorized meters that are not otherwise included in a Marketer Agent's aggregation group. A school district that acts as its own aggregation agent must meet all requirements as specified in GTC Section 10.04 Aggregation.
5. Service under this rider shall be terminated upon notification by the customer, but not before the next scheduled meter reading date.
6. Monthly balancing shall be in accordance with the Company's GT&C, Section 10 Requirements for Transportation Service.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
	Month	Day	Year
Effective	_____	_____	_____
	Month	Day	Year
By	<u>/s/</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
A Division of ONEOK, Inc.
(Name of Issuing Utility)

SCHEDULE ATSR

All Rate Areas
(Territory to which schedule is applicable)

Replacing Schedule ATSR Sheet 1
which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

AD VALOREM TAX SURCHARGE RIDER

APPLICABILITY

This rider is applicable to every bill for service provided under each of the Company's sales and transportation rate schedules except where not permitted under a separately negotiated contract with a customer. Not applicable to bills for As-Available Gas Sales Service or Interruptible Gas Transportation Service.

NET MONTHLY CHARGE

The Ad Valorem Tax Surcharge shall be applied to the Delivery Charge on a customer's regular monthly bill. A positive amount shall indicate a charge to the customer and a negative amount shall be a refund. It shall be calculated as:

The sum of The total Ad Valorem taxes levied for the year
 minus
 The Ad Valorem taxes included in Company's current rates as filed with
 the Commission in Docket No. 12-KGSG- -RTS
 plus
 Any amount under-collected by prior Ad Valorem Tax Surcharges, or
 minus
 Any amount over-collected by prior Ad Valorem Tax Surcharges

divided by the total settlement volumes used in Docket No. 12-KGSG- -RTS to calculate
 Company's current rates less actual volumes attributable to unrecoverable
 discounted deliveries.

DEFINITIONS AND CONDITIONS

- 1. The Ad Valorem Tax Surcharge is intended to recover changes in the real estate and personal property taxes pursuant to K.S.A. 66-117(f).
- 2. The Ad Valorem Tax Surcharge shall become a part of the total bill for gas service and need not be itemized separately on the customer's bill.
- 3. All provisions of this rider are subject to changes made by order of the Commission.

Issued May 18 2012
 Month Day Year

Effective
 Month Day Year

By
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE

12-KGSG-835-RTS

TARIFFS

GENERAL TERMS AND CONDITIONS

(RED-LINED VERSION)

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE INDEX

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule INDEX Sheet 1
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

RATE SCHEDULE INDEX

KANSAS GAS SERVICE COMPANY, A DIVISION OF ONEOK, INC. provides natural gas services to customers under the following schedules:

<u>INDEX #</u>	<u>SCHEDULE NAME</u>	<u>DESIGNATION</u>
	Title Page	TITLE
13	Rate Schedule Index	INDEX
14	Communities Index	CITIES
<u>General Terms and Conditions for Gas Service</u>		GTC
15	Table of Contents	CONTENTS
1	Section 1: Definitions	GTC1
2	Section 2: Application for Service and Agreements	GTC2
3	Section 3: Credit and Security Deposit Regulations	GTC3
4	Section 4: Billing and Payment	GTC4
5	Section 5: Discontinuation of Service	GTC5
6	Section 6: Customer's Service Obligations	GTC6
7	Section 7: Company's Service Obligations	GTC7
8	Section 8: Extension Policy	GTC8
9	Section 9: Metering	GTC9
10	Section 10: Requirements for Transportation Service	GTC10
11	Section 11: Priority of Service <u>Pipeline System Restrictions & Priorities</u>	GTC11
12	Section 12: Statement of Miscellaneous Charges and Amounts	GTC12
<u>Sales Service Rate Schedules</u>		
20	Residential Sales Service	RS
21	General Sales Service <u>Small</u>	GSS
23 <u>22</u>	As-Available Gas Sales Service <u>General Sales Service Large</u>	AAGS <u>GSL</u>
24 <u>23</u>	Small Generator Sales Service <u>General Sales Service Transport Eligible</u>	SGS <u>GSTE</u>
25 <u>24</u>	Kansas Gas Supply Sales Service D <u>As-Available Gas Sales Service</u>	KGSSD <u>AAGS</u>
26 <u>25</u>	Gas Irrigation Sales Service <u>Small Generator Sales Service</u>	GIS <u>SGS</u>
27 <u>26</u>	Sales Service for Resale <u>Kansas Gas Supply Sales Service D</u>	SSR <u>KGSSD</u>
<u>27</u>	<u>Gas Irrigation Sales Service</u>	<u>GIS</u>
<u>28</u>	<u>Sales Service for Resale</u>	<u>SSR</u>

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By /S/
 DAVID N. DITTEMORE, Manager-Regulator Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE INDEX

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule INDEX Sheet 2
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

RATE SCHEDULE INDEX

<u>SECTION</u>	<u>INDEX</u>	<u>SCHEDULE NAME</u>	<u>DESIGNATION</u>
	<u>#</u>		
<u>Transportation Service Rate Schedules</u>			
28	29	Small Transportation Service – ‘k’ system	STk
29	30	Small Transportation Service – ‘t’ system	STt
30		General Transportation Service – ‘k’ system	GTk
31		General Transportation Service – ‘t’ system	GTt
32		Large Volume Transportation Service – ‘k’ system	LVTk
33		Large Volume Transportation Service – ‘t’ system	LVTt
34		Wholesale Transportation Service – ‘k’ system	WTK
35		Wholesale Transportation Service – ‘t’ system	WTt
36		Interruptible Gas Transportation Service – ‘t’ system	ITt
37		Gas Irrigation Transportation Service – ‘t’ system	GITt
38		Compressed Natural Gas General Transportation Service	CNG
 <u>Surcharges/Riders to Rate Schedules</u>			
40		Cost of Gas Rider	COGR
41		Economic Development Rider—Gas	EDG
42		Electronic Flow Measurement Rider	EFMR
43		Weather Normalization Adjustment Rider	WNAR
44		Gas System Reliability Surcharge	GSRS
45		<u>Revenue Normalization Adjustment</u>	<u>RNA</u>
47		Gas Transportation for Schools Rider	GTSR
48		Ad Valorem Tax Surcharge Rider	ATSR

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By /S/
 DAVID N. DITTEMORE, Manager-Regulator Affairs

"t" System Communities:

Available Schedules: RS, GSS, [GSL](#), [GSTE](#), SGS, GIS, CNG, GITt, [GSTt](#), and LVTt

Abilene	Ellinwood	Lewis	Rossville
Ames	Enterprise	Lindsborg	Roxbury
Ashland	Frankfort	Linn	Russell
Assaria	Galva	Loretta	St. Benedict
Axtell	Garfield	Louisville	St. George
Baileyville	Gorham	Macksville	St. John
Barnes	Grandview Plaza	Mahaska	St. Marys
Beattie	Great Bend	Manhattan	Salina
Belpre	Greenleaf	Marquette	Scandia
Belvue	Greensburg	Marysville	Seneca
Bison	Gypsum	McPherson	Silver Lake
Blaine	Haddam	Medora	Smolan
Blue Rapids	Hanover	Medicine Lodge	Solomon
Buhler	Haviland	Mentor	South Hutchinson
Canton	Hoisington	Morganville	Stafford
Centralia	Home City	Morrowville	Timkin
Chapman	Hope	Munden	Vermillion
Clay Center	Hutchinson	Narka	Victoria
Clifton	Industry	Nashville	Vining
Clyde	Inman	Ogden	Vliets
Coldwater	Junction City	Olmitz	Wakefield
Concordia	Kingman	Onaga	Walker
Courtland	Kinsley	Otis	Wamego
Cuba	Kiro	Partridge	Washington
Cullison	LaCrosse	Pfeiffer	Waterville
Cunningham	Larned	Pratt	Westmoreland
Detroit	Lehigh	Pretty Prairie Protection	Wheaton

"k" System Communities:

Available Schedules: RS, GSS, [GSL](#), [GSTE](#), SGS, GIS, CNG, ~~G~~[Tk](#)~~S~~[Tk](#) and LVTk

Alta Vista	Carbondale	Ellsworth	Grantville
Alden	Carlyle	Elmont	Greeley
Andover	Carona	Elwood	Grenola
Arkansas City	Cawker City	Emporia	Hamlin
Arlington	Chase	Englewood	Harper
Arma	Cheney	Erie	Hartford
Atchison	Cherokee	Esbon	Haven
Atlanta	Cherryvale	Everest	

Aubry	Chicopee	Fairview	Haysville
Augusta	Circleville	Fairway	Hiawatha
Baldwin	Claflin	Formoso	Highland
Barnard	Clearwater	Fort Scott	Holton
Baxter Springs	Colony	Franklin	Holyrood
Bel Aire	Columbus	Frederick	Horton
Belle Plaine	Colwich	Frontenac	Huron
Beloit	Conway Springs	Galena	Iola Rural
Bentley	Crestline	Garden Plain	Iuka
Benton	Delphos	Gardner	Jewell City
Berryton	Dennis	Gas City	Johnson County
Beverly	Derby	Geneseo	Kanopolis
Bloom	Dexter	Girard	Kansas City
Blue Mound	Douglass	Glasco	Kingman
Bronson	Downs	Glen Elder	Kingsdown
Bucklin	Dwight	Goddard	Kiowa
Burden	Eastborough	Goessel	Kirkwood
Burns	Easter's Addition		Kismet
Burr Oak	Edgerton		La Harpe
Bushton	Effingham		Lake Quivira
Cambridge	Elbing		Lake Waltana
Capaldo	El Dorado		Lancaster

"k" System Communities (cont.):

Available Schedules: RS, GSS, [GSL](#), [GSTE](#) SGS, GIS, CNG, ~~Gtk~~ [STk](#) and LVTk

Lane	Mission	Oxford	Scammon
Langdon	Mission Hills	Ozawkie	Scipio
Langdon Lane	Mission Woods	Paola	Scranton
Lansing	Monticello	Park City	
		Parkerfield	Sedgwick
Leavenworth	Montrose	Parsons	Shawnee
Leawood	Moran	Pauline	Shawnee Heights
Lebanon	Morrill	Perry	Smith Center
Lecompton	Mount Hope	Petrolia	Somerset
LeLoup	Mount Vernon	Piqua	South Mound
Lenexa	Mullinville	Pittsburg	Stanley
Leon	Mulvane	Pomona	Stilwell
Lincoln Center	Muscotah	Potwin	Sylvan Grove
Lorraine	Netawaka	Prairie Village	Tecumseh
Lowell	New Ozawkie	Preston	Tescott
Lucas	New Salem	Princeton	Thayer
Luray	Newton	Quenemo	Tonganoxie
Lyndon	North Newton	Rantoul	Topeka
Madison	Nortonville	Raymond	Towanda
Mankato	Obeeville	Reserve	Town & County Est.

Mecca Acres	Olpe	Richmond	Treece
Melvern	Osawatomie	Riverton	Troy
Meridan	Osborne	Robinson	Turon
Merriam	Oskaloosa	Roeland Park	Udall
Michigan Valley	Oswego	Rose Hill	Valley Center
Miltonvale	Ottawa	Roseland	Valley Falls
Minneapolis	Overbrook	St. Paul	Vesper
Minneola	Overland Park	Sabetha	Walnut

"k" System Communities (cont.):

Available Schedules: RS, GSS, [GSL](#), [GSTE](#), SGS, GIS, CNG, ~~GTK~~-[STk](#) and LVTk

Wathena	Whitewater
Waverly	Whiting
Weir	Wichita
Welda	Williamsburg
Wellington	Willis
Wellsville	Willowbrook Addition
West Mineral	Winchester
Westwood	Zarah
Westwood Hills	

Communities and Gas Distribution Companies Served at Wholesale:

Available Schedule: SSR, WTk and WTt

Alma	Isabel	Midwest Energy, Inc.
Aurora	Jamestown	Atmos Energy
Belleville	Longford	Aquila Black Hills Energy
Cheney	Milford	
Garden Plain	Palmer	
Hudson	Rozel	

1. DEFINITIONS
 - 1.01 Agent
 - 1.01.01 Company Agent
 - 1.01.02 Marketer Agent
 - ~~1.04~~1.02 Arrears
 - ~~1.02~~ ~~Burnertip Balancing~~
 - 1.03 Central Clock Time
 - 1.04 Character of Service
 - 1.04.01 Classification of Service
 - ~~1.03~~1.04.02 Nature of Service
 - ~~1.04~~1.05 Commission
 - ~~1.05~~1.06 Company
 - ~~1.06~~1.07 Confidentiality
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 - ~~1.09~~1.10 Customer
 - ~~1.09.01~~1.10.01 Residential
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 - 1.12.02 "t" System
 - 1.13 Diversion
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 - 1.16 Gas Supply
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 - ~~1.14~~1.18 Nomination
 - ~~1.14.01~~1.18.01 Confirmed Nomination
 - ~~1.14.02~~1.18.02 Standard Nomination
 - ~~1.14.03~~1.18.03 Intraday Nomination
 - ~~1.15~~1.19 Operational Flow Order
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 - ~~1.17~~1.21 Period of Curtailment (POC)
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1. DEFINITIONS

1.01 Agent: A person, partnership, public/private firm, or corporation authorized by another entity to perform services on their behalf.

1.01.01 Company Agent: a person or agency employed or appointed by Company to act as its representative for the purpose of providing service or otherwise exercising the authorities described in Company's Commission-approved tariffs.

1.01.02 Marketer Agent: an agent authorized by the customer to perform transportation service-related activities for the customer. A gas marketer must meet criteria established under Section 10 Requirements for Transportation Service.

1.02 Arrears: The first day of the arrearage period is the first day after the due date on the bill.

~~1.03 Burnertip Balancing: An annual arrangement between an upstream pipeline and Company in which the pipeline agrees to deliver to Company, on behalf of each customer with a confirmed nomination, volumes equal to that customer's actual monthly retainage-adjusted usage. Burnertip balancing, where available, eliminates monthly customer imbalances on the Company's system.~~

~~1.04~~1.03 Central Clock Time (CCT): Central Standard Time throughout the year, as adjusted for Central Daylight Time.

~~1.05~~1.04 Character of Service: The qualities inherent in the classification and nature of service.

~~1.05-04~~1.04.01 Classification of Service: The category of service provided to the customer. A change in the classification of service may be marked by, but is not exclusively limited to, movement from residential to nonresidential service or by a change from small to large nonresidential service.

~~1.05-02~~1.04.02 Nature of Service: The manner by which service is received. Fundamental modifications to parameters including, but not limited to, delivery pressure or the size of the meter or required distribution piping constitute a change in the nature of service.

~~1.06~~1.05 Commission: The State Corporation Commission of the State of Kansas or any successor of such Commission having jurisdiction over the subject matter herein.

~~1.07~~1.06 Company: Kansas Gas Service, a division of ONEOK, Inc. or its properly designated agent.

~~1.08~~1.07 Confidentiality: Company's treatment of customer-specific information. This information, which shall include all billing statement information, usage data

and agent information, shall not be released to any other party without the customer's consent, except that neither notice nor customer consent shall be required when customer-specific information is released in response to a request of the Commission or its staff. This section shall not prevent Company from providing information regarding customer status when requested by law enforcement or emergency personnel acting in an official capacity or when customer-specific information is released by court order, subpoena, or other order or requirement issued by a duly constituted authority, ~~or when~~ when release of such information is necessary to provide service. Company shall not be required to notify the customer or obtain the customer's consent in these instances.

~~4.09~~1.08 Contiguous Premises: Properties, sharing at least one common point or local boundary, upon which all buildings and/or natural gas consuming devices are owned or occupied by the same customer, and upon which all natural gas service is utilized to supply one or more connected natural gas loads which Company considers to be components of a unified operation. Streets, alleys, and other rights-of-way intersecting the customer's properties are not considered property occupied or used by others.

~~4.10~~1.09 Curtailment: Company's complete or partial limiting of delivery services to a customer or customers otherwise entitled to receive such services.

~~4.11~~1.10 Customer: An end-user of natural gas for which Company has approved an application for service supplied under Company's tariffs.

~~4.11.04~~1.10.01 Residential: A customer receiving natural gas sales service at a single location, principally for the maintenance or improvement of the quality of life in a household, home, or place of dwelling having separate kitchen, sleeping and living facilities and permanent provisions for sanitation, or at a detached garage on the same premise as customer's home. The primary use of utility service shall be limited to comfort space conditioning, water heating, food preparation, and other non-profit household uses. Uses shall also include:

- (1) Premises, served through one meter, that have been converted from one to no more than five single-family dwelling units, each having separate kitchen facilities, and
- (2) Premises in which four or fewer sleeping rooms are rented or available for rent.

~~4.11.02~~1.10.02 Nonresidential: A customer served at a single location for which the primary activity cannot be defined as residential. Nonresidential customers may include, but shall not necessarily be limited to, those using service for wholesale and retail trade, professional and miscellaneous business services; hotels and other lodging places; garages located on property not contiguous to the customer's residential dwelling; clubs; single-metered apartment houses; commercial office buildings; warehouses;

theaters and auditoriums; water pumping plants; laundries; greenhouses; public buildings; universities, colleges and schools; hospitals, institutions for the care or detention of persons; and airfields, military and naval posts. Nonresidential customers may also include those using service to change raw or unfinished materials into other forms or products. Meters serving the common use of multiple customers or units, whether residential or non-residential, shall be considered non-residential.

~~4.12~~1.11 Delivery Point: The outlet side of Company's meter at a customer's premises.

~~4.13~~1.12 Delivery Systems: The areas into which Company's delivery facilities are divided.

~~4.13.04~~1.12.01 "k" System: Company's local distribution facilities connected to interstate pipelines not affiliated with Company and providing service to customers living in and around the communities listed in the Index

~~4.13.02~~1.12.02 "t" System: Company's affiliated and integrated transmission and local distribution facilities providing service to customers living in and around the communities listed in the Index.

1.13 Diversion: The obtaining of natural gas service not authorized by Company by way of interference, redirecting, or bypass of the meter to prevent measurement. Diversion shall include, but is not limited to, installing solid pipe or flexible steel tubing, hoses or other connection in or around a gas service riser.

1.14 Fraud: The misrepresentation or omission of facts or the giving of false and/or misleading information, the reliance on which would result in a customer's obtaining or maintaining utility service, or avoiding payment for past, present or future service, or obtaining a refund. Fraud shall include, but is not limited to, any verbal or documentary representation by which a prospective or current customer, or the customer's agent, provides:

(1). False names or identification information not legally assigned to such person.

(2). False or altered residency, either past, present or future.

(3). False or altered ownership or lease documentation

(4). False or insufficiently funded non-cash payments, through means including but not limited to:

(a) A check drawn on a closed account or an account holding funds insufficient to pay the amount of the check.

(b) A false and/or unauthorized electronic fund

transfers.

(c) False and/or unauthorized credit card or debit card information, to include the cancellation of a prior transaction without which disconnection of service would have occurred.

~~4.14~~1.15 Gas Supply: The total natural gas volumes purchased by Company to be available to meet the needs of its Sales Service customers.

~~4.15~~1.16 Nomination: A customer's request to deliver a specified amount of gas through Company's local distribution facilities. A nomination is a daily MMBtu quantity and must include a beginning and ending date.

1.17 NAESB: North American Energy Standards Board

~~4.16~~1.18 Nomination: A customer's request to deliver a specified amount of gas through Company's local distribution facilities. A nomination is a daily MMBtu quantity and must include a beginning and ending date.

~~4.16.01~~1.18.01 Confirmed Nomination: Standard Nomination or an Intraday Nomination which has been accepted and approved by Company. A nomination made on an interstate pipeline will be forwarded by that pipeline to Company for approval. A nomination made on Company's "t" system, must be made directly to Company for approval.

~~4.16.02~~1.18.02 Standard Nomination: Will be in accordance with NAESB standards~~A nomination submitted by the customer or by the customer's agent no later than 11:45 a.m. for quantities to be transported beginning on the next Gas Day or later.~~

~~4.16.03~~1.18.03 Intraday Nomination: Will be in accordance with NAESB standards~~A nomination submitted by a customer, or by the customer's agent, during the Gas Day to be effective that same day, or received after 11:45 a.m. to be effective the following Gas Day.~~

~~4.17~~1.19 Operational Flow Order (OFO): A directive instructing customers to control their usage to avoid either Under-Deliveries or Over-Deliveries to protect the integrity of any portion of Company's system or to insure compliance with upstream transporters' requirements.

~~4.18~~1.20 Over-Delivery: The condition resulting when deliveries of natural gas to a customer are greater than the usage level authorized by Company.

~~4.19~~1.21 Period of Curtailment (POC): A period of time during which Company limits delivery service to sales and/or transportation customers.

~~1.20~~ ~~Period of Daily Balancing (PODB): A period of time during which a transportation~~

~~customer's nomination is reconciled with actual usage on a daily basis.~~

~~4.24~~1.22 Receipt Point: A mutually agreeable location on Company's system where a transportation service customer provides for Company to receive gas.

~~4.22~~1.23 Service:

~~4.22-04~~1.23.01 Sales Service: Gas delivery for which Company is responsible for procuring an adequate supply of gas to meet a customer's needs. Company's responsibility under sales service is conditioned by Company's rate schedules and these GT&C, specifically Section 11 Pipeline System Restrictions & Priorities of Service.

~~4.22-02~~1.23.02 Transportation Service: Gas delivery for which a customer is responsible for procuring a supply of gas adequate for the customer's needs. Company's responsibility under transportation service is conditioned by Company's rate schedules and these GT&C, specifically Section 10, Requirements for Transportation Service and Section 11, Pipeline System Restrictions & Priorities~~Priority of Service~~.

~~4.23~~1.24 Single Location: A customer's contiguous premises.

~~4.24~~1.25 Supplier: A person, partnership, public/private firm, or corporation which provides and delivers natural gas to a Company receipt point on behalf of Company, a transportation customer, or the customer's agent.

~~4.25~~1.26 Supply Emergency: A system condition in which Company's available gas supply is insufficient to meet the requirements of its critical-needs sales service customers. A supply emergency may be caused by insufficient supply or inadequate capacity, either on Company's system or on that of any connected interstate pipeline.

~~4.26~~1.27 Tampering: ~~As used above and throughout these General Terms and Conditions, tampering shall be defined as:~~ Obtaining natural gas service not authorized by Company by altering the service regulator or other acts which prevent meters and/or regulators from accurately measuring the amount of gas consumed, or the use of an unassigned meter to obtain unauthorized service. Tampering shall include, but is not limited to:

~~4.26-04~~(1). Making a tap connection to any service, distribution or transmission line owned by Company;

~~4.26-02~~(2). Defacing, puncturing, removing, reversing or altering any meter or any connections for the purpose of securing unauthorized or unmeasured service;

~~4.26-03~~(3). Preventing any such meters from properly measuring or registering; or

~~1.26.04~~(4). Taking, receiving, using or converting to such person's own use any service which has not been measured.

~~1.27.1.28~~ Tariffs: Company documents, on file with the Commission, which define the terms and conditions under which Company provides service to customers.

~~1.27.04~~~~1.28.01~~ General Terms and Conditions for Gas Service (GT&C):
The operational practices and methods for service to customers. The GT&C ~~apply~~applies to all Service Agreements between Company and a customer and to all rate schedules and rider schedules approved by the Commission. These GT&C in no way supersede or modify any rules, regulations, and lawful orders of the Commission. If there appears to be any conflict, the rules, regulations, and/or lawful orders of the Commission shall control. These GT&C are also intended to be consistent with the Service Agreements, rate schedules, and ~~surcharge~~/rider schedules of Company. The more specific provisions of a Service Agreement, rate schedule, or rider schedule shall control if there appears to be any inconsistency. No representative, agent, or employee of Company shall have authority to amend, modify, alter, or waive any of these GT&C except as directed by the Commission. Certain requirements of these GT&C may be waived by the Commission in individual cases upon written request by Company and a showing that compliance with the requirement would not serve the interests of Company or the customer.

~~1.27.02~~~~1.28.02~~ Rate Schedules: Rates and specific conditions for service. Rate schedules are subject to change as provided by law.

~~1.27.03~~~~1.28.03~~ Rider Schedules: Rates and/or conditions for service applicable to certain customers, but which must refer to and rely upon a rate schedule or the customer's complete requirements.

~~1.28~~~~1.29~~ Under-Delivery: The condition resulting when deliveries of natural gas to a customer are less than those received into Company's system on behalf of the customer.

10. REQUIREMENTS FOR TRANSPORTATION SERVICE

10.01 Company's Responsibility: Company shall deliver to a customer volumes of gas which are thermally equivalent to the volumes of gas received for the customer at a receipt point, less any amount retained by Company according to Section 10.06 Retainage.

10.02 Customer's Responsibility: A customer, by taking service under a transportation service rate schedule, warrants and agrees that:

10.02.01 Gas received by Company for the customer shall be free from all adverse claims, liens, and encumbrances,

10.02.02 Company shall be held harmless and indemnified by the customer from and against all suits, actions, causes of action, claims and demands, including attorneys' fees and costs, arising from or out of any adverse claims by third parties claiming ownership of, or an interest in said gas caused by the failure to provide clear title to the gas,

10.02.03 Company shall not be responsible in any way for damages or claims relating to the customer's gas or the facilities of the customer or others containing such gas prior to receipt into Company's facilities or after delivery to the customer, and

10.02.04 The customer's gas shall at all times remain vested in the customer.

10.03 Customer's Agent: Company-approved agents shall be allowed to deliver gas to Company's system for a transportation service customer.

10.03.01 Agent's Responsibilities: An agent arranging for delivery of gas for a transportation service customer must receive Company approval prior to delivering gas to Company's system. Agents receiving Company approval and choosing aggregated balancing as described in Section 10.04 Aggregation shall enter into a signed agreement with Company, which shall acknowledge the agent's responsibilities under Section 10.09 Cash Out and Section 11.06 Penalties for Unauthorized Usage.

10.03.02 Affidavit: A customer to be represented must provide Company with an affidavit identifying its agent. This authorization shall be in a form agreeable to Company and shall remain in effect until a signed replacement is received by Company.

10.03.03 Billing: Company shall provide to a customer's agent a duplicate monthly billing statement upon the customer's written request. Company may accept payment from the customer's agent; however, the customer shall continue to be responsible for all

charges on the account. In the event of any billing dispute, Company shall notify the customer directly and shall not be required to notify the customer's agent.

10.04 Aggregation: Customers' agents shall be allowed to aggregate their customers' usages for purposes of balancing.

10.04.01 Aggregation Areas: Company shall establish aggregation areas within geographic, operational, administrative, and/or other appropriate parameters.

10.04.02 Aggregation Groups: An agent shall establish its customers within each aggregation area into a group or groups. Customers not assigned to an aggregation group shall be individually balanced.

10.04.03 Changes to Aggregation Groups: Company must receive changes to aggregation groups, in writing, prior to the last working day of a month. Changes shall become effective on the first day of the following month except that aggregation groups shall be as designated prior to the first effective day of an OFO or POC ~~or~~ **PODB**.

~~10.04.04 Monthly Imbalances: Aggregated Balancing does not apply to a customer's monthly usage which is subject to Burnertip Balancing. The agent selecting aggregated balancing shall be responsible for clearing the aggregation group's monthly imbalance according to Section 10.09, Cash Out.~~

10.05 Nominations: A transportation service customer or the customer's agent shall be responsible for nominating volumes of gas to be received by Company for delivery to the delivery point.

10.05.01 Nominations on the "t" System: A customer or the customer's agent shall ~~notify~~ provide to Company ~~, in writing or by facsimile, of the customer's Standard and/or Intraday Nomination between the hours of 8:00 a.m. and 5:00 p.m. on any business day excluding holidays. Company must receive Standard Nominations for Saturday, Sunday and Monday by 11:45 a.m. on Friday, unless stated otherwise in an agreement with specific suppliers~~ the customer's Standard and/or Intraday Nomination according to NAESB standards.

10.05.02 Nominations on the "k" System: A customer or the customer's agent shall ~~notify~~ provide the customer's Standard and/or Intraday Nomination according to NAESB standards to the specific pipeline to provide to Company. ~~the pipeline providing Company the customer's gas of the customer's Standard Nomination. Pipeline must receive Standard Nominations for Saturday, Sunday and~~

~~Monday by 11:45 a.m. on Friday, unless stated otherwise in an agreement with specific suppliers. Intraday Nominations may be made to the providing pipeline.~~

- 10.06 Retainage: Retainage is a quantity of gas necessary to compensate Company for lost and unaccounted for gas and gas used in Company's operations. Retainage shall be stated as a percentage of a customer's gas received by Company and shall be determined annually by Company.
- 10.07 Daily Quantity of Transportation Service Gas: A customer or the customer's agent shall maintain, as nearly as practicable, uniform daily rates of gas delivery. The customer shall take delivery of gas at the same uniform rate as the gas is received by Company. However, should variations between deliveries to the customer and receipts by the Company cause operational problems on Company's system, Company may discontinue receipt of gas until such variations are corrected.
- 10.08 Quality of Transportation Service Gas: The gas procured by a customer or the customer's agent for receipt by Company shall conform to the standards prescribed in Company's applicable rate schedules and these GTC.
- 10.08.01 Merchantable Quality: The gas shall at all times be merchantable gas of a quality required by Company's system to which the gas is being delivered. The gas shall be free from any foreign materials (e.g. dirt, dust, gums, iron particles, water, other entrained liquids, or other impurities) which might render it unmerchantable or interfere with the proper operation of pipelines, meters, regulators, or other facilities through which it flows or is used. Company may refuse to receive gas not meeting the quality requirements of Section 9.03.01 Quality of Gas Received. Receipt by Company of any gas not meeting these quality requirements shall not obligate Company to continue the receipts, nor shall it remove the customer's obligation to provide Company with gas meeting those specifications.
- 10.08.02 Determination of Quality: A customer shall bear all expenses connected with the determination of the quality of the customer's gas received by Company if the customer or the customer's agent arranges for the purchase of gas from a supplier from which Company does not currently receive gas directly into Company's delivery system. Company shall not be obligated to deliver this gas until an agreement exists between Company and the supplier, which Company shall not unreasonably withhold, setting forth the terms of interconnection, quality standards, and the respective rights of Company and the supplier in connection with deliveries of gas.

10.09 Cash Out: Monthly volumes of gas delivered to a transportation service customer should, to the extent practicable, match Company's receipts for the customer less any amount retained by Company according to Section 10.06 Retainage. Agents may balance the aggregated volumes of gas for groups of customers they represent, according to the terms of Section 10.04 Aggregation.

10.09.01 Monthly Cash Out: Differences between deliveries and retainage-adjusted receipts shall be reconciled on a monthly basis between Company and a customer or the customer's agent.

(1) If Company's retainage-adjusted receipts for the customer are less than deliveries to the customer, the customer or the customer's agent shall pay:

- (a) No charge for each MMBtu of cumulative imbalance up to the greater of ~~40~~ 5% of actual usage or ~~50~~ 25 MMBtu per customer, to be carried over on account to the following month.
- (b) 1.15 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~40~~ 5%, up to and including ~~45~~ 10% of actual usage, and
- (c) 1.3 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~45~~ 10% of actual usage.

(2) If Company's retainage-adjusted receipts for the customer exceed deliveries to the customer, the customer or the customer's agent shall receive:

- (a) No payment for each MMBtu of cumulative imbalance up to the greater of ~~40~~ 5% of actual usage or ~~50~~ 25 MMBtu per customer, to be carried over on account to the following month.
- (b) 0.85 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~40~~ 5% of actual usage, up to and including ~~45~~ 10%, and
- (c) 0.7 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~45~~ 10% of actual usage.

10.09.02 Cash Out at Final Billing: In the event a final bill for transportation service is rendered, regardless of the cause for termination of the transportation service, Company shall cash out the customer or the customer's agent.

(1) If Company's retainage-adjusted cumulative final receipts for the customer are less than cumulative final deliveries to the customer, the customer or the customer's agent shall pay:

- (a) 1.0 times the Cash Out Price for each MMBtu of cumulative imbalance up to the greater of ~~40~~ 5% of

- (b) actual usage or ~~50~~25 MMBtu per customer. 1.15 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~40~~5% up to and including ~~45~~10% of actual usage, and
- (c) 1.3 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~45~~10% of actual usage.

- (2) If Company's retainage-adjusted cumulative final receipts for the customer exceed cumulative final deliveries to the customer, the customer or the customer's agent shall receive:
 - (a) 1.0 times the Cash Out Price for each MMBtu of cumulative imbalance up to the greater of ~~40~~5% of actual usage or ~~50~~25 MMBtu per customer.
 - (b) 0.85 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~40~~5% of actual usage, up to and including ~~45~~10%, and
 - (c) 0.7 times the Cash Out Price for each MMBtu of imbalance which is greater than ~~45~~10% of actual usage.

10.09.03 Cash Out Price: The monthly Cash Out Price shall be determined as the arithmetic average of the midpoint prices published in Gas Daily for each day of the month, for:

- (1) Southern Star Central Gas Pipelines (Texas, Oklahoma, Kansas)
 - (2) Panhandle Eastern Pipe Line Company (Texas, Oklahoma)
 - (3) ANR Pipeline Company (Oklahoma), and
 - (4) Natural Gas Pipeline Company of America (Midcontinent).
- If the Cash Out Price is not published for any of the above, the average will be calculated on the prices published.

10.10 Capacity Limitations: A customer may have delivery of gas curtailed in the event of system supply emergencies or capacity limitations. Company's obligation to deliver a customer's gas shall be as stated in Section 11, Pipeline System Restrictions and Priorities of Service. The determination of delivery system capacity limitations shall be at Company's sole discretion. The customer may request Company to make reasonable enlargements to its delivery system, if capacity limitations restrict the volume of gas which the customer may desire to be delivered. Company shall fulfill these requests provided the actual cost, including indirect costs, of delivery system enlargements are borne by the customer. The expanded facilities shall remain the property of Company, free and clear of any lien or equity by the customer. Nothing contained herein shall be construed as obligating Company to construct any extensions or expansions of its facilities.

10.11 Limitation of Transportation Service and Other Charges: Delivery of a customer's

gas shall be available only where permitted by the gas supply contracts and rate schedules under which gas is supplied to Company. Any delivery conditions or limitations imposed on Company by the contracts and rate schedules shall be applicable to delivery of gas to the customer. Should delivery of gas cause the incurrence of demand charges, standby charges, reservation charges, penalties or like charges from Company's gas suppliers or transporters, and these charges are in addition to charges for gas actually received by Company and not anticipated by the rate schedule or rider schedule under which the customer takes service, these charges shall be billed to the customer. Additionally, should a change in the customer's service characteristics cause the charges anticipated above to be recovered from other customers, these charges shall be billed to the customer. Any disputes regarding the customer's responsibility for these charges shall be referred to the Commission for resolution.

- 10.12 Third Party Metering: If a customer's gas is received by Company through meters which are not owned and operated by Company or the customer, the customer or the customer's agent shall, at the earliest practicable time, but not later than 10 days following the end of the billing period, cause the supplier to furnish Company a statement showing the amount of transportation service gas, in Mcf and dekatherm per day, delivered to Company for the customer during the billing period. The customer or the customer's agent, upon request, shall cause to be furnished to Company all charts, or satisfactory copies thereof, upon which the statement provided for above were based. Any original charts furnished shall be returned within 30 days. By accepting gas, the customer agrees to maintain records of the volumes of gas received by Company for the customer and to allow Company to inspect the records upon request during the customer's regular business hours.
- 10.13 Change from Sales to Transportation Service: Company shall use its best efforts to promptly effect all customer requests to change from a sales service tariff to a transportation service tariff.
- 10.13.01 Valid Request: Company shall consider a valid request to have been made upon receipt of a properly completed Transportation Affidavit, in accordance with Section 10.03.02 Affidavit. Company must receive Affidavit by the 20th day of the month preceding the month in which the initiation of transportation service is requested.
- 10.13.02 Administrative Limit: Company shall consider its internal, external, and administrative limitations and shall determine the number of Affidavits it can process each month, which shall be the Administrative Limit.
- 10.13.03 Monthly Additions: Should the number of received Affidavits exceed the Administrative Limit, Company shall prorate any remaining processing capacity among all agents submitting Affidavits on the day. Company shall list customers according to an agent's preferred ranking, if provided, unless operational concerns prevent the desired priority. Affidavits properly received and not processed in the current month shall be given priority in

the following month in the order received by Company and ahead of any subsequent Affidavits.

~~11.~~ PRIORITY OF SERVICE PIPELINE SYSTEM RESTRICTIONS & PRIORITIES

11.01 Conditions Requiring Restriction in Service

11.01.01 Service Restriction: Company may fully or partially restrict service to customers when, in Company's sole determination, restriction is necessary to protect the supply and/or delivery of gas to customers with higher priority uses.

~~11.01~~ 11.01.02 Operational Request: Company may fully or partially restrict customer to accommodate operational repairs and maintenance on Company's pipeline system.

11.02 Notices: Notice of an operational request may be provided as Company warrants and a Critical Notice of a service restriction shall be provided as far in advance as practicable and may be changed by Company as conditions warrant. Critical Notice shall be given to each affected customer by either telephone, ~~or~~ in writing, ~~including~~ facsimile ~~and/or~~, ~~with the customer's agreement,~~ electronic mail. Transport customers shall designate one or more person for Company to contact on operational matters at any time on a 24-hour a day, 365 days a year basis. Such contact person must have adequate authority and expertise to handle such operational matters. If Company is unable to contact any transport customer because the contact person(s) is unavailable or the transport customer has failed to provide such contact, the transport customer shall be solely responsible for any consequences arising from such failure of communications.

Notification of the customer's agent shall fulfill the requirement of this paragraph whenever the customer's usage is aggregated for balancing under Section 10.04 Aggregation.

~~11.02~~ During emergency situations, Company may use commercial radio and/or television to notify customers.

11.03 Critical Use Periods: Company may issue an Operational Flow Order (OFO) ~~or declare a Period of Daily Balancing (PODB)~~ whenever necessary to instruct customers to control their usage to avoid either Under-Deliveries or Over-Deliveries.

11.03.01 Standard OFO: A Standard OFO shall require the customer to take pre-emptive or preventive actions and/or measures in order to neutralize or reduce threats to, or to otherwise preserve the integrity of all or a portion of Company's system, or to insure compliance with the requirements of upstream pipeline companies.

11.03.02 Emergency OFO: An Emergency OFO shall require the customer to take immediate actions and/or measures in order to neutralize or reduce threats to, or to otherwise preserve the integrity of all or a portion of Company's system, or to insure compliance with the requirements of upstream pipeline companies.

~~11.03.03~~ ~~Period of Daily Balancing: Company may declare a PODB whenever necessary to insure that deliveries to its transportation service customers do not exceed their retainage-adjusted confirmed nominations.~~

~~11.03.04~~ 11.03.03 Authorized Usage: A transportation service customer's authorized usage during an OFO ~~or PODB~~ shall be equal to that customer's retainage-adjusted confirmed nomination.

~~11.03.05~~ 11.03.04 Interrupted Supply: Whenever a transportation service customer's supply is partially or totally interrupted for any reason, that customer's authorized usage shall be limited to the retainage-adjusted volume being delivered to Company on behalf of that customer.

~~11.03.06~~ 11.03.05 Curtailment of Transportation Service: A transportation service customer shall not be required to curtail as long as the customer's gas is delivered to Company's delivery system, except during Supply Emergencies subject to the conditions of Section 11.04.06 Company's Right to Purchase Transportation Gas.

11.04 Period of Curtailment: Company may require its sales service and transportation service customers to limit, in whole or in part, their use of Company's facilities during a Period of Curtailment (POC), taking into consideration priority of use or other factors it deems necessary to ensure public health and safety.

11.04.01 Authorized Usage: Company shall, at its sole discretion, authorize customers a usage level which is appropriate to the conditions of the POC.

11.04.02 Curtailment Priority: Curtailment shall first apply to the lowest priority category (Priority Category Three) and successively to each higher priority category as required. The categories to be used by Company to allocate available service, listed from highest to lowest priority, are:

Priority Category One. Customers served under Company's Residential Sales Service rate schedules and customers taking service the curtailment of which would endanger human life or safety. A customer shall not be considered endangered if an alternate fuel capability is feasible.

Priority Category Two. Customers not included in Priority Category One taking service under Company's General Sales Service or General Transportation Service rate schedules and customers taking service the curtailment of which would endanger property. A customer shall not be considered endangered if an alternate fuel capability is

feasible.

Priority Category Three. Customers not included in other priority categories.

- 11.04.03 Exception to Curtailment Priority: Company may curtail customers in higher priority categories before curtailing customers in lower priority categories only if curtailing lower priority category customers would not be useful in maintaining deliveries to the higher priority customers.
- 11.04.04 Allocation of Partial Capacity: Should only partial service capacity be available for an affected category, deliveries within that category shall be limited to a customer's pro rata share of service available to that category. This share shall be based on the ratio of the customer's requirement in the category for which partial capacity is available to the sum of all customers' requirements in the same category.
- 11.04.05 Alternate Fuel Capability: Company shall determine if it is feasible for a customer to install and use alternate fuel capability. The customer is deemed to have alternate fuel capability if Company determines an installation is feasible whether or not facilities are actually installed. Disputes over Company's determination shall be referred to the Commission for resolution.
- 11.04.06 Company's Right to Purchase Transportation Gas: Company shall have the authority but not the requirement to purchase a transportation service customer's gas during any POC which restricts, or would otherwise restrict, Category One customers.
- (1) Notice: Company shall use its best efforts to give the customer 24 hours advance notification of the need for any such purchase, but Company shall not be liable for failure to give advance notice when circumstances do not permit.
- (2) Reimbursement: Company shall reimburse the customer an amount equal to the verifiable actual replacement cost of any alternative fuel used by the customer to replace natural gas purchased by Company. Company shall account for the reimbursement as a purchased gas expense.
- 11.04.07 Emergency Usage during POCs: A customer may request to use gas above authorized levels to forestall irreparable injury to life or property. Requests by telephone shall be followed immediately by a written request. Written requests shall state the nature, cause, and expected duration of the emergency and may be submitted by facsimile ~~(fax) transmission~~ or electronic mail. The customer must act to eliminate the cause of the emergency as soon as practicable. The charge for usage above authorized levels shall

be determined at the time Company receives the customer's request. Disputes concerning this charge shall be referred to the Commission for resolution.

11.04.08 Relief from Liability: Company shall be relieved of all liabilities, penalties, charges, payments, and claims of whatever kind, contractual or otherwise, resulting from or arising out of Company's failure to deliver all or any portion of the volumes of gas desired by a customer or group of customers during a POC. Company's relief shall apply if curtailment is according to these General Terms and Conditions or any other orders or directives of duly constituted authorities including, but not limited to, the Kansas Corporation Commission.

11.05 Unauthorized Deliveries: Over-Deliveries and/or Under-Deliveries which vary from Company's authorized usage level under an OFO or during a ~~PODB~~ or POC, ~~shall~~ may be subject to the penalties described in Section 11.06 Penalties for Unauthorized Usage.

11.05.01 Individual Customers: Unauthorized Deliveries for individually balanced customers shall be calculated by comparing each customer's authorized usage with actual usage.

11.05.02 Aggregation Groups: Unauthorized Deliveries for aggregation groups subject to aggregated balancing as defined under Section 10.04 Aggregation, shall be calculated by comparing the group members' total authorized usage with their total actual usage. The actual usage of a customer which is included in more than one aggregation group shall be allocated between groups on a ratio of the customer's confirmed nominations.

11.05.03 RDQ Balancing: A transportation service customer may agree to deliver to Company, in lieu of Company's requirement to install EFM, a predetermined Required Daily Quantity (RDQ) of natural gas. Nominations based on assigned RDQ shall be subject to retainage.

(1) Qualification for RDQ Balancing: RDQ Balancing shall be available for transportation service meters recording a peak-month usage of less than 1,500 Mcf in the most recent 12 month period ending April 30. A customer accepting an RDQ shall remain eligible for transportation service without installing EFM. An RDQ-qualified customer shall be assigned to RDQ Balancing unless the customer notifies Company otherwise.

(2) RDQ Administration: An RDQ-balanced customer shall be notified of its assigned RDQ within 30 days after initiating transportation service. Company shall each year review the customer's most recent 12 month usage for the period ending April 30 and recalculate the customer's RDQ.

Company shall, prior to August 1, notify the customer, and the customer's agent if aggregated for balancing purposes, of a revised RDQ, which shall be effective for the next 12 month period beginning November 1. The customer or customer's agent shall inform Company of any dispute over the RDQ within 30 days of their notification.

- (3) Unauthorized Over-Deliveries: During ~~PODBs or~~ POCs or when required by an OFO to prevent Over-Deliveries, a customer shall cause Company to receive natural gas in the amount of the RDQ. The customer ~~shall~~ may be subject to an Unauthorized Over-Delivery Penalty if Company receives less than 100% of the customer's assigned RDQ plus retainage.
- (4) Unauthorized Under-Deliveries: When required by an OFO to prevent Under-Deliveries, a customer shall cause Company to receive an amount of natural gas equal to the lesser of their assigned RDQ times ~~50~~30% plus retainage or their current confirmed nomination. The customer ~~shall~~ may be subject to the applicable Unauthorized Under-Delivery Penalty if Company receives more than the amount authorized by this paragraph.
- (5) Actual Usage of RDQ Customers: Company shall not be required to read RDQ-balanced meters to implement the requirements of an OFO, ~~PODB~~ or POC, for which the customer's actual usage shall be deemed to equal the assigned RDQ. When calculating Unauthorized Over-Delivery Penalties for an aggregation group which includes both EFM meters and meters subject to RDQ Balancing, the aggregated nominations shall be applied to the aggregated RDQ meters first.
- (6) Temporary RDQ: A customer may request a temporary revision of its assigned RDQ. Company shall consider the request only if it is received prior to 72 hours after the occurrence of a significant event that would temporarily change the customer's usage during an OFO ~~or PODB~~. Requests by telephone shall be followed immediately by a written request stating the nature, cause, and expected duration of the event. Company shall respond no later than 72 hours after the customer's written request. Any revised RDQ shall become effective upon Company's responding notification to the customer and shall continue for no more than 30 days or until the customer's operation has returned to normal, whichever occurs first. Company may, at its option and at the customer's request, extend the temporary RDQ for an additional period(s).

11.05.04 Meter Reading: Actual usage during an OFO ~~or PODB~~ shall

normally be provided by electronic flow measurement (EFM) equipment. If Company is unable to obtain data from a customer's EFM device, the customer's usage shall be determined by actual meter reads.

11.05.05 Previous Imbalances: Gas imbalances from previous months shall not be allowed to offset any Unauthorized Over- or Under-Delivery.

11.05.06 Refusal to Comply: Company may disconnect from its system or refuse to accept the nomination of a customer which endangers system stability and/or safety by continuing to incur Unauthorized Deliveries.

11.06 Penalties for Unauthorized Usage: A customer's unauthorized usage under an OFO ~~or during a PO DB~~ or POC shall may cause the incurrence of penalties.

11.06.01 Tolerance Levels: Penalties ~~shall~~ may be assessed:

(1) During an OFO, ~~PO DB~~ or POC, when Unauthorized ~~Over-~~ Deliveries to EFM meters exceed + or - 5% of authorized daily delivery levels.

~~(2) During an OFO, when Unauthorized Under-Deliveries to EFM meters exceed 5% of authorized daily delivery levels.~~

~~(3)~~ (2) During an OFO or POC, when Unauthorized Over Deliveries to RDQ meters are less than daily delivery levels or when Unauthorized Under deliveries to RDQ meters exceed authorized daily delivery levels.

~~11.06.02 Penalties during PO DBs and POCs shall be:~~

~~(1) the greater of \$10 or 5 times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) for each day of the POC or PO DB, for each dekatherm of Unauthorized Over Delivery that exceeds the Tolerance Levels set in Section 11.06.01 Tolerance Levels but is no greater than 10% of the authorized delivery level for the customer or the aggregated balancing group, and~~

~~(2) the greater of \$20 or 10 times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) for each day of the POC or PO DB, for each dekatherm of Unauthorized Over Delivery in excess of 10% of the authorized delivery level for the customer or the aggregated balancing group.~~

~~11.06.03~~ 11.06.02 Penalties during OFOs and POC's: Penalties for Unauthorized Over-deliveries or Under-deliveries shall be calculated as follows:

(1) Standard OFO Penalties: For each day of the Standard OFO, the greater of \$5 or 2½ times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section 11.06.01.

(2) ~~POC and~~ Emergency OFO Penalties: For each day of the ~~POC or~~ Emergency OFO, the greater of \$10 or 5 times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section 11.06.01.

~~(2)~~(3) POC Penalties: For each day of the POC, the greater of \$20 or 10 times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section 11.06.01.

~~11.06.04~~11.06.03 Responsibility for Payment: Unauthorized Over- or Under-Delivery Penalties for individually balanced customers shall be billed to and collected from the applicable customer. Unauthorized Over- or Under-Delivery Penalties for aggregation groups shall be billed to and collected from the agent representing the aggregated customers.

STATEMENT OF MISCELLANEOUS CHARGES AND AMOUNTS

		<u>Reference Section</u>	<u>Amount</u>	
	12.01	Service Initiation Charge	2. 12.02 <u>13.01</u>	\$ 5.00
	12.02	Meter Reading Charge	4. 02.02 <u>03.02</u> 4. 03.02 <u>04.02</u>	\$ 10.00
	12.03	Credit Due Amount	4. 04.03 <u>05.01</u>	\$ 10.00
	12.04	Bill Error Amount	4. 04.06 <u>05.04</u>	\$ 2.00
	12.05	Collection or Disconnection Charge	5.08	\$ 10.00
	12.06	Reconnection Charge	5.09	\$ 15.00
	12.07	Insufficient Funds Check Charge	4.01.05	\$ 30.00
	12.08	Insufficient Funds Service Charge	4.01.05	\$ 30.00
	12.09	Adjusted Bill Amount	4. 04.03 <u>05.01</u> 9.02.05	\$ 2.00
	12.10	Meter Test Fee	9.02.04	\$ 40.00
	12.11	Base Residential Usage	8.01.07(4)(a)	138 Mcf
	12.12	Credit /Debit /ATM Card Fee <u>per</u>		
	-	per transaction up to and <u>including \$500</u>	<u>4.01.05(4)</u>	<u>\$ 2.13</u>
		including \$500.00	4.01.05(4)	\$ 2.13
	<u>12.13</u>	<u>Diversion Reconnection Charge</u>	<u>5.09</u>	<u>\$55.00</u>

2. APPLICATION FOR SERVICE AND AGREEMENTS

2.01 Availability of Service: Service shall be made available to customers located within Company's certificated areas in accordance with its rate schedules and General Terms and Conditions as approved by the Commission.

2.02 Application for Service: Completion of Company's standard application or contract forms in writing shall constitute an application for service. Verbal application for service may be accepted by Company.

2.02.01 A separate application or contract shall be made for each class of service at each separate location. Upon acceptance of an application for service, Company shall supply customer with service in accordance with the rate schedules and these General Terms and Conditions filed with and approved by the Commission.

2.02.02 New customers, from whom an application for service shall be required, are those not meeting the requirements of 2.02.03 and which are:

- (1) Individuals or corporate or business entities desiring but not currently receiving service from Company, or
- (2) Customers who apply for new service at a concurrent and separate metering point, residence, or location, or
- (3) Residential customers who have been disconnected for over 30 days, or
- (4) Nonresidential customers who have been disconnected and issued a final bill, or
- (5) New owners or leaseholders of existing premises, or
- (6) New owners of the corporate or business entity that is the customer, or
- (7) Customers who file for bankruptcy.

2.02.03 Existing customers are:

- (1) Customers for whom Company has previously approved an application for service and whose account status remains active, or
- (2) Residential customers who have been disconnected and reconnected to service at the same premises within 30 days, or
- (3) Nonresidential customers who have been disconnected, but not issued a final bill.

- 2.02.04 The taking of utility service by customer will constitute acceptance and agreement to be bound by all such provisions of Company's standard application contract and these General Terms and Conditions.
- 2.02.05 Company's waiver with respect to any customer default in complying with the provisions of an application for service shall not be deemed to be a waiver with respect to any other or subsequent default by such customer.
- 2.03 Positive identification: Company may require the applicant to provide positive identification prior to initiation of service.
- 2.03.01 Residential Applicants shall be required to provide at least one form of positive identification.
- 2.03.02 Positive identification may include, but is not limited to a driver's license, passport or other photo identification issued by a governmental authority, a social security number or a birth certificate. A social security number may be requested as one method of positive identification but shall not be required.
- 2.03.03 Company may request the names of each adult occupant residing at the location where residential service is being provided.
- 2.03.04 Nonresidential applicants may be required to provide:
- (1) The name of the person(s) responsible for payment of the account and at least one form of positive identification,
 - (2) The name of the business,
 - (3) The type of business, and
 - (4) The employer identification number (EIN), if available, issued by the Internal Revenue Service.
- 2.03.05 If positive identification is not immediately available at the time of application for service, a residential customer providing a full deposit will have at least 30 days to secure positive identification, provided that said grace period does not conflict with any statutes or regulations relating to identity theft detection, prevention and mitigation.
- 2.03.06 If positive identification is not provided within said grace period, or such identification constitutes fraud, Company may disconnect service pursuant to Section 5 of these General Terms and Conditions.
- 2.04 Refusal of Service at Time of Application: Company shall not be required to commence service if, at the time of application for service, the applicant has outstanding with Company, an undisputed and unpaid service account until such indebtedness is satisfied or a payment agreement covering the indebtedness is

executed.

2.04.01 For purposes of this rule, Customer's indebtedness shall include undisputed and unpaid accounts that accrued within the last 5 years for service provided under a written agreement, or 3 years for service provided under an oral agreement. The requested class of service must be the same as that for which the indebtedness was incurred, either at the same or former premises and located in any area served by Company.

2.04.02 Company shall not refuse service to a customer for an outstanding debt on an account unless that customer either signed the service agreement on the account or agreed orally at the time service was established to be responsible for the account. The only exception to this rule is when the current customer and the former customer, who signed the service agreement or agreed orally at the time service was established to be responsible for the account, lived together when the debt was incurred and continue to live together. Service may be withheld until such indebtedness is satisfied or a payment agreement covering the indebtedness is executed.

2.04.03 If Company refuses service to a customer at the time of application for service in accordance with this section, it shall clearly state the reason for such refusal. Company shall not make any other representation of its reason for its refusal except the applicable portion of this section.

[2.05 Refusal of Service After Application of Service: Company may refuse service at any time when, in Company's judgment, it is unsafe for Company personnel to perform work at customer's premises. Unsafe situations that may prevent Company personnel from performing work at customer's premises include, but are not limited to, physical and/or verbal acts of aggression, intimidation, or anything which threatens the safety of Company personnel.](#)

~~2.05~~[2.06](#) Notices Between Customer and Company:

~~2.05.01~~[2.06.01](#) Written Notices: All notices given to Company shall be in writing except as provided in Section 6.03 Defective Customer Equipment, and as described herein.

- (1) Oral communication directed to the appropriate Company representative shall be considered proper notice.
- (2) When oral notices are taken in person or by telephone by Company's representative, a confirmation number and the employee's name shall be provided to customer as evidence of customer's contact with Company.
- (3) Company shall exercise reasonable diligence in carrying out notices from customer, but shall not be responsible for error, delay or expense resulting there from, unless it shall

be shown affirmatively that the error, delay or expense has been caused by willful default or negligence on the part of Company.

- (4) Billing errors resulting from Company's failure to carry out customer's written notice or an oral notice for which customer has a confirmation number and employee's name, will be corrected as provided in Section 4.04.06 Correction of Erroneous Bills.

2.06.02 Contracts: Company representatives are not authorized to contractually bind Company except by writing duly executed.

~~2.06~~2.07 Availability of Rate Schedules: Company's rate schedules and copies of these General Terms and Conditions for Gas Service shall be made available upon the request of any interested party. Company's service shall not be sold or otherwise provided except as specified in its rate schedules, contracts and General Terms and Conditions on file with the Commission.

~~2.07~~2.08 Choice by Customer: Company shall, upon customer application for service or at any time upon request, advise customer as to the rate schedules available for and best adapted to existing or anticipated service requirements as defined by customer, but Company does not assume responsibility for the selection of such rate.

~~2.08~~2.09 Change of Rates: Customer, having selected an applicable rate schedule, may not change to another rate within a 12 month period unless there is a substantial change in the character or condition of customer's service. If such change occurs, Company reserves the right to reissue bills for service rendered under the rate schedule applicable thereto for the period during which such service was in effect, but such period shall not exceed 12 months.

~~2.09~~2.10 Compliance With Rate Schedule: If service is used for purposes not permitted in a rate schedule, Company reserves the right to reissue bills on the applicable rate for a period not to exceed 12 months, unless the date of the infraction can be determined in which case the correction shall be computed back to but not beyond such date, and all future bills will be on the applicable rate.

~~2.10~~2.11 Retail Service: The utility service furnished under a retail rate schedule is for the sole use of customer. Customer shall not resell such service to any other party. In case utility service supplied by Company is resold, service may be disconnected as provided in Section 5.02 Conditions for Discontinuing Service.

~~2.11~~2.12 Service for Resale:

~~2.11.01~~2.12.01 Definition of Resale Customer: A resale customer is a customer who, by contract between Company and customer and approved by the Commission, is permitted to purchase utility service from Company for resale outside of Company's certificated

areas. Resale shall be under rates filed with the Commission and only when Company's existing facilities, as determined by Company, have adequate pressure and capacity to provide such resale service without jeopardizing service to Company's other customers.

2.11.022.12.02 Sales to Resale Customers: A resale customer desiring to purchase additional utility service from Company for resale to any of its consumers other than those provided for in Category 1 of Company's priority of service rules specified in Section 11 Priority of Service Pipeline System Restrictions & Priorities, shall advise Company in writing of the name, location, load characteristics, available standby fuel facilities, and other necessary data relating to each such consumer. Within 30 days after receiving the request, Company will notify resale customer in writing (a) whether such service can be made available, (b) the effective date of such service, (c) the appropriate priority category, and (d) the applicable rate under which such service will be rendered. A resale customer desiring to provide utility service to one consumer under different priority categories at a single address or location may do so provided the portion of consumer's load under each category is measured through a separate meter and purchased from Company under the applicable rate for such deliveries.

2.11.032.12.03 Measurement and Reporting of Delivered Volumes: As soon after the end of each billing month as is practical, resale customer shall report to Company the volume of gas sold under priority category at each point of delivery during the billing month. The volumes reported to Company shall be on the same measurement basis as that on which resale customer purchases gas from Company.

2.11.042.12.04 Verification of Delivered Volumes and Curtailment: Company shall have the right to verify the delivered volumes of gas reported by resale customer and also the effectiveness of any curtailment or interruption requested by Company. Verification may be accomplished by an audit of resale customer's records and/or meter readings. Company shall have the right to read the meters serving applicable consumers at any time during an ordered curtailment or interruption.

2.122.13 Service Initiation Charges:

2.12.012.13.01 Service Initiation Charges: Upon application for and commencement of service to customer at each service location, a service initiation charge as provided for in Subsection 12.01 Service Initiation Charge, shall be due from customer.

2.12.022.13.02 Billing of Service Initiation Charge: Service Initiation charges shall be billed on the initial service bill for each customer service location and shall be due and payable on the date specified thereon.

~~2.13~~2.14 Succession and Assignment: A service agreement shall inure to the benefit of and be binding upon customer's heirs or successors but shall not be assignable by customer without the prior written consent of Company, which consent shall not be unreasonably withheld.

3. CREDIT AND SECURITY DEPOSIT REGULATIONS

3.01 Credit Requirements: Company may request customer to provide reasonable credit information to the Company based on internal bill payment history or payment history with another utility before service is made available.

3.02 Security Deposits

3.02.01 New Customers: At the time of application for service, Company may request an initial deposit to guarantee payment of final bills for utility service rendered if:

- (1) Company establishes that customer has unsatisfactory credit or has insufficient prior credit history upon which credit may be based.
- (2) Customer has outstanding, with Company or any other utility, an undisputed and unpaid service account which accrued within the last 5 years if the service was provided under a written agreement, or 3 years if service was provided under an oral agreement.
- (3) Customer has, in an unauthorized manner used, interfered or tampered with, or diverted (meter bypass) the service of a utility within the last 5 years.

3.02.02 Existing Customers: At any time after application for service, upon 5 days written notice, Company may require from an existing customer, as defined in Section 2.02.03, a new or modified deposit to guarantee payment of bills for utility service rendered if:

- (1) Customer fails to pay an undisputed bill before the bill due date for 3 consecutive billing periods, one of which is at least 30 days in arrears.
- (2) The customer is a non-residential customer and has a change in the character of service.
- (3) The customer was disconnected for non-payment two or more times within the most recent twelve month period.
- (4) The customer has defaulted on a pay agreement two or more times within the most recent twelve month period.
- (5) The customer has tendered two or more insufficient funds payments within the most recent twelve month period.
- (6) The customer has sought debt restructuring relief under federal bankruptcy laws and is therefore considered a new customer under Section 2.02.02(7). Within 60 days after the bankruptcy has been discharged, if the new deposit on file is less than the maximum security deposit requirement for the same premises, the utility may recalculate the customer's security deposit based on the most

recent twelve months usage.

3.02.03 Amount of Deposit: For purposes of establishing deposits and estimating monthly bills, Company shall consider the length of time customer can reasonably be expected to take service, past consumption patterns, end use of the service, and consumption patterns of other similar customers.

- (1) For all residential customers and small non-residential customers (whose annual natural gas requirements average no more than 50 Mcf per month), the amount of the cash deposit or surety bond required shall not exceed 2 times the amount of the projected average monthly bill for that customer.
- (2) For large non-residential customers (whose annual natural gas requirements average more than 50 Mcf per month) and for all other customers, such cash deposit or surety bond shall not exceed the sum of the projected 2 largest monthly bills for that customer.
- (3) For residential customers requesting service within 30 days of disconnection for nonpayment pursuant to Section 2.02.03 (2), Company may collect or retain a security deposit in an amount no greater than required on the date of disconnection. Company may assess a new deposit amount if customer has met any condition listed under Section 3.02.02.
- (4) For a customer who has been documented to have diverted service through tampering or meter bypass, an additional deposit based on one month's use may be assessed.
- (5) If the customer's existing security deposit is to be adjusted or modified, the customer's maximum security deposit requirement will be calculated in the same manner as an initial deposit. The entire deposit requirement will be treated as an initial deposit subject to the rules for installment payments and retention.

3.02.04 Payment of Deposits: Except as provided in Section 4.06 Cold Weather Rule, customers shall be informed of and Company shall permit payment of required deposits:

- (1) From all residential customers and small non-residential customers (whose annual natural gas requirements average no more than 50 Mcf per month):
 - (a) In equal installments over a period of at least 4 months.
 - (b) An additional 2 months shall be allowed to a customer required to provide a deposit due to documented tampering or diversion (meter bypass) of service.
- (2) From large non-residential customers (whose natural gas

requirements average more than 50 Mcf per month) any security deposit requested is due 5 days following Company's written notice.

- (3) Security deposits paid to Company by any payment method approved for the payment of bills (cash, check, credit card, debit card or electronic payment, etc.) shall be considered as paid in "cash" to Company. These deposits shall accrue interest according to Section 3.06 Interest on Cash Deposits.
- (4) An applicant's full deposit provided in lieu of positive identification shall be subject to the provisions of Section 2.03.05.
- (5) Disconnection for nonpayment of deposit shall be governed by Section 5.01 Notice to Customer for Discontinuing Service.

3.03 Records of Deposit: Company shall maintain a record of all deposits received showing customer's name, service address for which the deposit is maintained, date and amount of deposit, and the date and amount of interest paid.

3.04 Deposit Receipts: Whenever a security deposit is accepted, Company will issue to customer a non-assignable receipt showing the name of customer; place, date and amount of deposit; Company name, address, signature and title of Company employee receiving the deposit; current annual interest rate earned on the deposit; and a statement of the terms and conditions governing the use, retention and return of deposits.

In lieu of a receipt, Company may indicate on customer's monthly billing the amount of deposit retained by Company, provided customer is individually notified in writing of the current annual interest rate earned on deposits and that customer is provided a statement of the terms and conditions governing the use, retention and return of deposits. In all cases, a receipt shall be given upon customer request.

3.05 Transfer of Deposit: Service deposits shall not be transferable from one customer to another customer; however, upon termination of customer's service at a service address, Company may transfer the cash deposit or surety bond for service at such address to customer's new service account.

3.06 Interest on Cash Deposits: Company shall pay accrued simple interest on cash deposits as defined in Section 3.02.04 at a rate not less than that provided by K.S.A. 1978 Supp. 12-822 and amendments. Such interest shall be credited once a year to customer's account balance or refunded if requested.

3.07 Return of Deposit: Deposits and interest shall be returned by crediting to the customer's service bill or, if requested, by check. Company may require the identification of the person surrendering the deposit receipt. In case customer shall have lost the deposit receipt, Company will require that customer sign its standard release form acknowledging return of the deposit and accrued interest.

3.07.01 Upon termination of service, if the deposit is not to be transferred to a new service account, Company will return to customer the amount of cash

deposit or any surety bond, less any unpaid bills (including added charges for late payment) due Company.

- 3.07.02 Company will return the cash deposits, together with accrued interest, of residential customers who have paid 10 of the last 12 bills on time and from whom no undisputed bill was unpaid after 30 days beyond due date.
- 3.07.03 Company will return the cash deposits, together with accrued interest, of small non-residential customers after the customer has paid 20 of the last 24 bills on time and no undisputed bill was unpaid after 30 days beyond due date. The month(s) of a disputed bill(s) shall be ignored in this calculation.
- 3.07.04 Company will retain the security deposits of or continue to require surety bond or other guarantee from large non-residential customers until termination of service.
- (1) Company will recalculate deposit of large non-residential customers every three years or when the non-cash security deposit expires. Customers may request that the utility recalculate their deposit at a shorter interval.
 - (2) After recalculation, the maximum deposit requirement shall be increased or decreased as appropriate for each customer. The utility and/or customer shall have 30 days to correct the deposit on file.

3.08 Third Party Guarantees: In lieu of a security deposit:

- 3.08.01 For a residential customer's service account, Company will accept the written guarantee of any current residential customer with no deposit on file, who has made 10 of the last 12 payments on time with no undisputed payment remaining unpaid after 30 days. Company may also accept the written guarantee of any responsible party or obtain a letter of credit as surety for a residential customer's service account.
- 3.08.02 For non-residential customers, Company may accept a surety bond, irrevocable letter of credit, or other written guarantee from a responsible individual or company that will be responsible for paying the customer's utility bill in the event of nonpayment.
- 3.08.03 Company shall not hold the guarantor liable for sums in excess of the maximum amount of the required deposit or for attorney or collection fees.
- 3.08.04 In the event customer's service is disconnected for nonpayment [or for final billing](#) and the balance due remains unpaid, the unpaid service amount not exceeding the guarantee amount will be transferred to the guarantor's account pursuant to the written agreement. The guarantor will have the same time to pay the deposit as a new customer and can be disconnected for nonpayment under conditions set out in Section 5.02, Conditions for Discontinuing Service or Section 4.067, Cold Weather Rule. Such deposit

collected from the guarantor shall be used to reduce the residential customer's indebtedness.

3.08.05 The guarantor shall be released when the customer would qualify for a deposit refund under Section 3.07, Return of Deposit.

3.09 Discrimination: No deposit shall be required because of customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.

4. BILLING AND PAYMENT

4.01 Payment of Bills: All bills for service are due and payable upon receipt. Normally, bills shall be sent by mail; however, the non-receipt of a bill by a customer shall not release or diminish the obligation of the customer with respect to the full payment thereof, including penalties. If the last calendar day for remittance falls on a day when Company's offices are not open to the general public, the final payment date shall be extended through the next business day.

4.01.01 Delinquency: A bill shall be deemed delinquent when payment is not received by Company or its authorized agent on or before the delinquency date.

- (1) Delayed Payment Charge: If the bill becomes delinquent, a Delayed Payment Charge in an amount equal to 2 percent of the delinquent amount owed for current utility service shall be added and any collection efforts by Company shall be initiated.
- (2) Residential Customers: Bills for service to residential customers shall become delinquent on the last date payments received can, in the normal and reasonable course of business, be credited to the customer's account in preparation of the next succeeding normal bill.
- (3) Non-Residential Customers: Bills for service to non-residential customers shall become delinquent business 15 days after their mailing date, unless otherwise specified by contract, agreement or applicable rate schedule.
 - (a) Non-residential customers who are unable to make timely payment of bills before the delinquency date because of internal bill paying procedures will be given an opportunity to receive a copy of each bill at a second location at no additional cost.
 - (b) If a non-residential customer chooses, and also agrees to pay a 1 percent fee each month, Company will allow an extension of time in which to pay monthly bills so that they become delinquent at the same time as the bills of residential customers in the same billing cycle. This agreement will be canceled upon customer's request or upon customer's failure to pay any bill before the extended delinquency date. Once canceled, no new agreement with the same customer will be permitted.
- (4) Company shall print on the customer's bill a Due Date reflecting an allowance for return mailing.

4.01.02 Partial Payment: If a customer makes partial payment on the total bill, payment will be credited first to the balance outstanding for utility service beginning with the oldest service debt, then to additional utility charges such as disconnection /reconnection charges, and then to charges for special services.

4.01.03 Combined Payment for Several Meters: Company may agree to not assess the otherwise applicable Delayed Payment Charge to a customer responsible for payment of bills that become due on different dates during the month.

- (1) The customer must notify Company in writing of:
 - (a) The location where such service is rendered,
 - (b) The respective names and account numbers of each account, and
 - (c) The customer's intent to make payment of all such bills on or before the delinquency date of any one of such accounts.
- (2) Company shall collect Delayed Payment Charges on the basis of each single billing if payment is not made within the agreed-upon time.
- (3) The agreement with the customer may be canceled after the third time it becomes necessary to assess the Delayed Payment Charge during any consecutive 12-month period.

4.01.04 General Payment Provisions:

- (1) No Separate Fees: The customer shall not be assessed a separate fee for using any method of payment other than that described in Section 4.01.05(4) Credit /Debit /ATM Cards.
- (2) Authorized Pay Agents: Company may contract with non-utility business partners and authorize them to accept payments directly from customers on Company's behalf.
 - (a) Company shall require Authorized Pay Agents to operate in compliance with the Commission's rules and regulations.
 - (b) The payment method may be electronic, telephonic and/or in person.

- (c) Payments received by an Authorized Pay Agent shall be considered made as if received on the same date at Company's remittance processing center. A payment received by an Authorized Pay Agent shall normally be posted to the customer's account within 2 business days.
 - (d) The Authorized Pay Agent shall provide a receipt number to the customer making payment. It shall be the customer's responsibility, to avoid a pending disconnection, to timely confirm this receipt number to Company's customer contact center.
- (3) Unauthorized Pay Agents: Unauthorized Pay Agents have no contractual or other requirement to operate under rules approved by the Commission. They may include but are not limited to banks and other financial institutions, retail stores with "drop boxes" and/or third-party businesses or individuals. Company's acceptance of payment from an Unauthorized Pay Agent on behalf of a customer shall not be construed as acceptance of such agent's assurance to the customer as to timeliness or accuracy.
- (4) Notification: Company shall provide an annual notice to customers informing them of authorized bill payment options and where they can find a list of authorized payment centers. The Notice shall also advise of the potential impact of using unauthorized payment sources. Such notice shall be provided to the Commission for review at least 30 days prior to mailing.
- (5) Internet Information: Company's Internet web site shall provide:
 - (a) A complete list of all authorized payment options and the amount of any transaction fees payable by customers.
 - (b) An up-to-date list of Authorized Pay Station (APS) locations established pursuant to Section 4.01.05(3) Authorized Pay Stations.
 - (c) Links to Company-Authorized Pay Agents that provide authorized credit /debit /ATM card services pursuant to Section 4.01.05(4) Credit /Debit /ATM Cards.
- (6) Delinquency: A check returned unpaid to Company

because of insufficient funds, an electronic payment transaction not completed because of insufficient funds, or a credit card payment reversed for any reason, may cause customer's account to be deemed delinquent as if the payment had never been tendered.

4.01.05 Methods of Payment:

- (1) Payment By Mail: Customers paying by mail shall place a check or money order in a clearly addressed envelope and shall post such payment to cause it to arrive at Company's remittance processing center on or before the delinquency date.
 - (a) A check returned to Company for insufficient funds shall incur a charge pursuant to Section 12.07 Insufficient Funds Check Charge.
 - (b) Company or Company's Authorized Pay Agent may convert a customer's check to an Electronic Funds Transaction (EFT) unless the customer instructs otherwise by "opting out" of the transaction. If this electronic transaction is returned unpaid due to insufficient funds, or if it is not able to be completed because of insufficient funds, Company may assess a charge pursuant to Section 12.08 Insufficient Funds Service Charge.

- (2) Electronic Payments: Customer may request Company or an Authorized Pay Agent to process an electronic transaction on a customer's account in a U.S. financial institution for payment of the customer's bill for utility services.
 - (a) The decision to accept and/or process an electronic payment shall be solely that of Company.
 - (b) Company or its Authorized Pay Agent may accept requests for electronic payments through a live telephone representative or through automated processes such as interactive voice response (IVR) systems and the Company's internet web site.
 - (c) An electronic payment received by Company or its Authorized Pay Agent shall be credited to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's request.
 - (d) Customer shall ensure that sufficient funds are

available to pay the amount of the requested electronic payment.

- i. An electronic payment transaction not completed because of insufficient funds shall incur a charge pursuant to Section 12.08 Insufficient Funds Service Charge.
- ii. Company may refuse to process an electronic payment for a customer who, on one or more occasions, has tendered to Company or an Authorized Pay Agent a check which was returned unpaid because of insufficient funds and/or has requested an electronic payment transaction that was not completed because of insufficient funds.

(3) Authorized Pay Stations (APS): Company may, either by itself or through a contract with an Authorized Pay Agent, establish and maintain an authorized network of non-utility businesses and other appropriate locations where customers can make payments in person.

- (a) A check returned for insufficient funds shall incur a charge pursuant to Section 12.07 Insufficient Funds Check Charge.
- (b) Company or its Authorized Pay Agent may convert a customer's check to an electronic transaction unless the customer instructs Company otherwise by "opting out" of the transaction. If this electronic transaction is returned unpaid due to insufficient funds, or if it is not able to be completed because of insufficient funds, Company may assess a charge pursuant to Section 12.08 Insufficient Funds Service Charge.
- (c) APS locations shall provide a complete list of all available payment options and the amount of any associated fees payable by customers.

(4) Credit /Debit /ATM Cards: Company may contract or make other arrangements with an Authorized Pay Agent to provide credit /debit card payment options to customers paying their bill for natural gas service.

- (a) The Authorized Pay Agent may charge the customer an additional fee for the use of credit /debit /ATM cards pursuant to Section 12.12 Credit /Debit /ATM Card Fee.

- i. Fees for payment by credit/debit card may increase the customer's total responsibility above that of a cash payment.
- ii. The customer shall be advised, prior to providing the credit /debit /ATM card number, of the amount of any additional fee and must answer in the affirmative to proceed with the payment process.
- iii. The Authorized Pay Agent shall be solely responsible for collecting the fee from the customer.

(b) A debit card or ATM card transaction not completed because of insufficient funds may incur a charge pursuant to Section 12.08 Insufficient Funds Service Charge.

(c) The determination of credit /debit /ATM card "brands" available for customers' payments shall be at Company's sole discretion.

(d) Company shall ensure that toll-free telephone service is provided for customers to make credit /debit /ATM card payments by phone.

(e) Company or its Authorized Pay Agent may refuse to accept credit /debit /ATM card payments from a customer for reasons including, but not limited to, reported or suspected fraudulent use of a card, reported or suspected use of a stolen card, and/or the customer's prior use of a card to defraud Company or the card's owner.

(5) Automatic Bill Payment Plan: Company may establish a program that will, upon a customer's request, systematically withdraw the customer's billed payments from his/her account at a bank or recognized financial institution.

Company may process an Automatic Bill Payment as an electronic transaction. If this electronic transaction is returned unpaid due to insufficient funds, or if it is not able to be completed because of insufficient funds, Company may assess a charge pursuant to Section 12.08 Insufficient Funds Service Charge.

(6) Any payment which constitutes fraud, pursuant to Section 1, Definitions, may be subject to disconnection according

to Section 5 of these General Terms and Conditions.

4.02 Customer Billing:

4.02.01 Information on Bill: Customer's bills shall show:

- (1) The beginning and ending meter reading for the billing period. An estimated billing shall disclose that it is based on an estimated meter reading by the inclusion of the word "Estimated" on the bill.
- (2) The date of the most recent meter reading and the date of the billing.
- (3) The final date by which a payment can be received before a Delayed Payment Charge is imposed.
- (4) The actual or estimated utility service supplied during the billing period.
- (5) The comparative energy consumption for the current billing period and the comparable period a year ago.
- (6) The amount due for prompt payment and the amount due after delinquency in payment.
- (7) The gas cost in dollars per unit (1,000 cubic feet or Mcf) and the total amount due. If the gas cost is prorated, each applicable cost of gas factor and the estimated usage associated with that factor shall be shown.
- (8) The amount of additional charges due for past due accounts, security deposits, collection, service initiation or disconnection charges, installment payments, and other charges authorized by the Commission.
- (9) The monthly amounts due for customers paying down an arrearage under the Cold Weather Rule or other payment plans.
- (10) The total amount due for the current billing period.
- (11) The amount due for city franchise fee and state and local sales taxes, stated separately, unless otherwise ordered by the Commission.
- (12) The address and telephone number of Company's office where a customer may make a report, inquiry or complaint concerning a disputed bill, service rendered, account delinquency or termination of service.

4.02.02 Charges for Special Services: Company may include on the bill charges for special services which are not authorized or specifically regulated by the Commission provided they are clearly designated and set separately from charges for utility service.

~~4.02~~4.03 Determination of Usage: Meters shall be read periodically in a range of no less than 26 days and no more than 36 days for monthly billings.

~~4.02-01~~4.03.01 Company Read Meters: Company may adopt a cycle-billing plan for dividing its service territory into districts and for reading meters on a schedule of days throughout the month. Company may vary its regular reading of a customer's meter to recognize the effects of connection, disconnection, or rerouting of meter routes.

~~4.02-02~~4.03.02 Customer Read Meters: Company may request customers in sparsely populated areas or customers with inaccessible meters, to read their meters at intervals approximating the billing period. The customer shall provide the requested meter reading by completing and returning a Company-provided printed form containing instructions as to the method of obtaining the reading, or by using Company's Interactive Voice Recording System.

Meter readings by a customer, though used for billing purposes, shall not be considered final. Company shall read such customer meters at least once a year and shall compare the readings obtained with the customer's readings. If there is any difference between the readings, an adjustment shall be made in accordance with Section ~~4.04.03 Billing Adjustments~~4.05 Adjustments to Meter Reads and Bills.

In the event a customer does not furnish a meter reading pursuant to this section for 2 consecutive billing periods, Company may read the meter and charge the customer a meter reading charge as provided in Section 12.02 Meter Reading Charge for each such extra meter reading occurrence. A final bill when service is discontinued shall be based on an actual reading by Company, except as provided in Section ~~4.03~~4.01 Reasons to Estimate.

4.03.03 Meter Readings Not Combined: Each class of service at each separate location supplied will be metered and billed separately. When more than one meter or metering facility is set at one premise for customer's convenience, or when customer has service at different premises, the readings of the separate meters will not be combined for billing purposes unless the applicable rate schedule provides otherwise.

~~4.03~~4.04 Estimated Bills: Company may estimate a customer's usage for a billing period and bill accordingly. Company may render a bill based on estimated usage only if the estimating procedures employed by Company and any substantial changes in those procedures have been approved by the

Commission.

~~4.03.01~~4.04.01 Reasons to Estimate: Company may render bills based on estimated usage:

- (1) To seasonal customers, provided an appropriate rate schedule is filed with the Commission and an actual reading is obtained before each change in the seasonal cycle.
- (2) When extreme weather conditions, emergencies, work stoppages, broken meters or other equipment failures or other circumstances beyond Company's control prevent actual meter readings.
- (3) When Company is unable to reasonably obtain access to customer's premises for reading the meter and efforts to obtain a customer reading of the meter, such as mailing or leaving pre-addressed forms upon which customer may note the readings, are unavailing.
- (4) When the customer does not furnish a meter reading as requested by Company.
- (5) For final, corrected or initial bills, but only when:
 - (a) The customer so requests and any necessary adjustments are made to the bill upon a subsequent actual meter reading by Company.
 - (b) An actual meter reading would not show actual customer usage, but is used in estimating usage.
 - (c) An actual meter reading cannot be taken because of a broken meter or other equipment failure.
- (6) When Company has sufficient reason to believe usage determined from meter readings is erroneous or incorrect.

~~4.03.02~~4.04.02 Frequency of Estimated Bills: Company shall not render a bill based on estimated usage for more than 3 consecutive billing periods or 6 months, whichever is less, or more often than 6 billing periods per year, except in cases where:

- (1) The meter is inaccessible and the customer is not available or fails to furnish a meter reading as requested by Company, or
- (2) The customer is served under an approved rate schedule providing otherwise.

Company shall read these meters at least once a year and shall adjust the customer's bill as provided by this Section. If a special

meter reading is required, Company may charge the customer a fee as provided in Section 12.02 Meter Reading Charge.

~~4.03.03~~4.04.03 Record Keeping: When Company renders estimated bills, it shall maintain accurate records of the reasons therefore and efforts made to secure actual readings. Company shall retain these records for at least 36 months.

~~4.03.04~~4.04.04 Disclosure: All estimated bills shall disclose the fact that they are based on estimated usage and that any appropriate adjustments will be made upon subsequent actual reading of the meter by Company.

~~4.03.05~~4.04.05 Estimating Procedure:

Before rendering an estimated bill, Company may request a customer to provide a meter reading on pre-addressed forms or through Company's Interactive Voice Recording System. Meter readers shall not make estimates of customer usage; however, meter readers may provide specific knowledge of unique customer circumstances to Company's Billing Department which may recognize that information in the estimated bill calculation.

When estimating usage, Company shall consider the customer's historical consumption, current consumption of similar customers for whom actual meter readings were obtained and the length of the billing period.

Company shall use the following formula for calculation of estimated Mcf usage for billing purposes.

$$(A / B) \times C = \text{Estimated usage for a meter}$$

Where:

A = peer group's usage this month

B = peer group's usage for same month last year

C = usage for same month last year for meter to be estimated. If meter-specific usage from last year is unavailable, the value of "B" shall be substituted for "C".

Company shall use current billing cycle information to profile the customer's peer group. Peer Groups shall be compiled from meters with like rate codes and revenue classes. Peer groups of less than minimum size may be expanded to contain not only the town, but the office the town is in, the division or up to Company level if required. More than one rate code may be included where necessary.

~~In the case of a non-registering residential meter, customer class average historical data may be substituted for standard peer group data.~~

~~In the case of a non-registering non-residential meter, usage may be estimated by an individualized analysis based on information including, but not limited to, customer-supplied information and average regional usage.~~

~~No bill shall be issued to adjust a period exceeding six months due to the failure of a meter to register.~~

~~4.04 Customer Billing:~~

~~4.04.01 Information on Bill: Customer's bills shall show:~~

- ~~(1) The beginning and ending meter reading for the billing period. An estimated billing shall disclose that it is based on an estimated meter reading by the inclusion of the word "Estimated" on the bill.~~
- ~~(2) The date of the most recent meter reading and the date of the billing.~~
- ~~(3) The final date by which a payment can be received before a Delayed Payment Charge is imposed.~~
- ~~(4) The actual or estimated utility service supplied during the billing period.~~
- ~~(5) The comparative energy consumption for the current billing period and the comparable period a year ago.~~
- ~~(6) The amount due for prompt payment and the amount due after delinquency in payment.~~
- ~~(7) The gas cost in dollars per unit (1,000 cubic feet or Mcf) and the total amount due. If the gas cost is prorated, each applicable cost of gas factor and the estimated usage associated with that factor shall be shown.~~
- ~~(8) The amount of additional charges due for past due accounts, security deposits, collection, service initiation or disconnection charges, installment payments, and other charges authorized by the Commission.~~
- ~~(9) The monthly amounts due for customers paying down an arrearage under the Cold Weather Rule or other payment plans.~~

~~(10) The total amount due for the current billing period.~~

~~(11) The amount due for city franchise fee and state and local sales taxes, stated separately, unless otherwise ordered by the Commission.~~

~~(12) The address and telephone number of Company's office where a customer may make a report, inquiry or complaint concerning a disputed bill, service rendered, account delinquency or termination of service.~~

~~4.04.02 Charges for Special Services: Company may include on the bill charges for special services which are not authorized or specifically regulated by the Commission provided they are clearly designated and set separately from charges for utility service.~~

4.05 Billing Adjustments Adjustments to Meter Reads and Bills:

~~4.04.03~~ 4.05.01 Estimated Bill Adjustments: Any adjustment to a previous bill which was based on estimated usage or a meter reading by a customer will be shown on the bill. The adjustment shall be calculated for bills rendered during the period between the prior and most recent meter readings by Company. The adjusted bill shall show the credit due to the customer or the balance due and payable to Company.

- (1) Any credit due to the customer may be applied as a credit to subsequent bills. However, if the amount is greater than the amount specified in Section 12.03 Credit Due Amount and customer so requests, Company shall refund the amount.
- (2) If a balance is due and payable to Company, customer may, upon request and approval of Company, pay the amount in equal monthly installments over a period of time equal to the adjusted billing period.
- (3) In no case will an adjustment to an estimated bill be made for an amount which is less than the amount specified in Section 12.09 Adjusted Bill Amount.

4.05.02 Calculation of Unconfirmed Usage: When the company is unable to confirm usage due to a non-registering meter, usage may be estimated by an individualized analysis based on information including, but not limited to, weather data, historical usage at the premises, and customer supplied information. No bill shall be issued to adjust a period exceeding six months due to the failure of a meter to register.

4.05.03 Allocation of Confirmed Usage: When the company is able to

confirm usage registered by a meter that has not been previously billed due to reasons such as a non-reporting Automatic Meter Reading (AMR) device, confirmed usage may be allocated by an individualized analysis based on information including but not limited to, weather data, historical usage at the premises, and customer-supplied information.

When determining the adjustment period, Company may allocate known usage to the last confirmed meter reading or unsubstantiated change in usage history. If no such conditions exist, company shall not allocate known usage to periods exceeding the length of time stated in Section 4.05.04 Correction of Erroneous Bills.

4.05.04 Correction of Erroneous Bills: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be refunded. Any amounts paid by customer on the erroneous bill shall be shown as a credit on the corrected bill. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04 Bill Error Amount.

~~4.04.04~~4.05.05 Prorated Bills: Company shall prorate customers' bills during the billing month in which a change in rates or tariffs becomes effective, unless otherwise ordered by the Commission. Proration of gas cost shall always be Company's option.

Company shall prorate customer charges only when a change in rates or tariffs becomes effective or when the billing cycle is caused to be outside the range of 26 through 36 days by:

- (1) Connection or disconnection of service, or
- (2) Rerouting of meter routes, for the directly affected customers only.

~~4.04.05 Meter Readings Not Combined: Each class of service at each separate location supplied will be metered and billed separately. When more than one meter or metering facility is set at one premise for customer's convenience, or when customer has service at different premises, the readings of the separate meters will not be combined for billing purposes unless the applicable rate schedule provides otherwise.~~

~~4.04.06 Correction of Erroneous Bills: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be refunded. Any amounts paid by customer~~

~~on the erroneous bill shall be shown as a credit on the corrected bill. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04 Bill Error Amount.~~

~~4.04.07~~4.05.06 Adjustment for Taxes and Franchise Fees: When any governing body of a taxing subdivision imposes a franchise, occupation, business, sales, license, excise, privilege or similar charge of any kind on Company, these charges shall be recovered from the customers within the boundaries of the taxing subdivision. The amount of the charge shall be levied on each of the customers within the taxing subdivision in the same form in which it is imposed on Company, unless the Commission determines otherwise. All charges so imposed on Company shall be added as a separate charge to the customer's bill for gas service. Any customer exempted from the charge by a taxing subdivision in the calculation of the charge imposed on Company shall be exempt from the charge, unless the Commission determines otherwise.

~~4.05~~4.06 Equal Payment Plan:

~~4.05.01~~4.06.01 Availability: Upon mutual agreement between a customer and Company, the Equal Payment Plan (EPP) shall be made available upon the request of a Residential or General Service customer who meets the following requirements:

- (1) A residential customer may enroll in the EPP during the Cold Weather (CWR) Period at the same time (s)he enters into a CWR pay agreement for arrearages, pursuant to Section 4.067 Cold Weather Rule.
- (2) A residential customer may enroll in the EPP during the non-CWR period at the same time (s)he enters into an Extended Payment Plan pursuant to Section 4.078 Extended Payment Plan.
- (3) A residential or general service customer may enroll in the EPP at any time as long as the account is in current status with no arrears.

~~4.05.02~~4.06.02 Calculation of Monthly Billing Amount: Company shall use available billing history to calculate the customer's monthly EPP billing amount as the sum of:

- (1) The current month's net billing amount divided by twelve (12), plus
- (2) The total of up to 11 of the most recent billings at that

location, actual or reasonably estimated, annualized and divided by twelve (12), plus

- (3) Any applicable Periodic Review Adjustment as described in Section 4.056.04 Periodic Review.

~~4.05.03~~4.06.03 Monthly Billings: EPP bills shall contain the information specified in Section 4.042.01 Information on Bill and shall also show the current Settlement Balance defined under Section 4.056.04 Periodic Review.

- (1) The monthly EPP billing amount will change only at the time of a Periodic Review conducted in accordance with Section 4.056.04 Periodic Review.
- (2) Additional charges reflecting balances due under Section 4.067 Cold Weather Rule or Section 4.078 Extended Payment Plan may be displayed on the monthly EPP bill and are understood to be separate and distinct from the EPP billing amount.
- (3) EPP billings are due and payable as provided in Section 4.01 Payment of Bills. If such billing becomes delinquent, a charge shall be added as provided in Section 4.01.01 Delinquency.

~~4.05.04~~4.06.04 Periodic Review: Company shall review each customer's EPP billing amount at least annually and adjust it as necessary. Additional Periodic Reviews may result from, but are not limited to, a customer's request, rate changes, edits in Company's billing system, variations in usage or gas prices, and/or weather conditions.

- (1) The Settlement Balance shall be identified at the time of a Periodic Review as the difference between the amounts billed to date and the amounts calculated under Company's normal billing procedures.
- (2) The Periodic Review Adjustment shall consist of the Settlement Balance divided by twelve (12). The Periodic Review Adjustment shall be an increase or decrease, pursuant to Section 4.056.02 Calculation of Monthly Billing Amount, for a period not to exceed twelve months following the Periodic Review.

~~4.05.05~~4.06.05 Termination: Final settlement occurs only when participation in the EPP is terminated. Any amount due or owing, including the Settlement Balance, shall be included in the current bill upon termination. Termination of the EPP may occur:

- (1) At the request of the customer, or
- (2) At the time of billing, when payment of the Amount Due on the prior month's bill is delinquent pursuant to Section 4.01.01 Delinquency and the customer has entered into:
 - (a) a CWR Payment Plan pursuant to Section 4.067, or
 - (b) an Extended Payment Plan pursuant to Section 4.078, or
- (3) At the time of billing, when payment of the Amount Due on any two consecutive monthly bills has been delinquent pursuant to Section 4.01.01 Delinquency, or
- (4) Pursuant to any of the provisions in Section 5.02 Conditions for Discontinuing Service.

~~4.06~~4.07 Cold Weather Rule:

~~4.06.01~~4.07.01 Availability: The provisions of the Cold Weather Rule (CWR) allow for special payment and disconnection procedures for any qualifying residential customer with unpaid arrearages to retain or restore utility service throughout the cold weather period, which extends from November 1 through March 31.

~~4.06.02~~4.07.02 Prohibitions on Disconnections: Company shall not disconnect a customer's service between November 1 and March 31 when the local National Weather Service forecasts that the temperature will drop below 35 degrees or will be in the mid 30s or colder within the following 48 hour period unless:

- (1) Disconnection is at the customer's request;
- (2) The service is abandoned;
- (3) A dangerous condition exists on the customer's premises;
- (4) The customer violates any rule of the utility which adversely affects the safety of the customer or other persons, or the physical integrity of the utility's delivery system;
- (5) The customer causes or permits unauthorized interference with, or diversion or use of utility service (meter bypass) situated or delivered on or about the customer's premises;
- (6) The customer misrepresents his or her identity for the purpose of obtaining or retaining utility service; or

- (7) The customer tenders an insufficient funds check as the initial payment or an installment payment under a Cold Weather Rule Payment Plan and does not cure the insufficient payment during the 10-day period after a disconnection notice is sent to the customer.

Under (1), (2), (3), and (4), Company may disconnect the service immediately.

Under (5) or (6), Company may disconnect the customer 48 hours after a disconnection notice is left on the customer's door or personal or telephone contact is made with the customer of record and the telephone number of the Commission's Consumer Protection Office is given to the customer, or 10 days after a disconnection notice is sent, whichever is quicker.

Under (7), Company may disconnect the customer 10 days after a disconnection notice is sent if the customer has not cured the insufficient payment during that 10-day period.

Services disconnected under (3) or (4) above shall be restored as soon as possible after the physical problems defined in (c) or (d) have been corrected.

Service disconnected under (5) shall be restored as soon as possible after payment by the customer of the full value of the diverted service. The value of the diverted service shall be estimated based on the historic use of the customer or the residence.

[During the Cold Weather Rule period the same service charges apply as pursuant to Sections 5.08 and 5.09 in these General Terms and Conditions.](#)

~~4.06.03~~4.07.03 **Customer's Responsibilities:** To qualify for the benefits of the Cold Weather Rule, to keep from having service disconnected when the temperature is 35 degrees or above, or to have service reconnected regardless of temperature, a customer must comply with the following provisions:

- (1) Inform the utility of the customer's inability to pay the bill in full;
- (2) Provide sufficient information to allow the utility to make a payment agreement;
- (3) Make an initial payment of 1/12 of the arrearage amount, 1/12 of the bill for current consumption, the full amount of any disconnection or reconnection fees, plus any applicable deposit, and enter into an 11-month plan for payment of the rest of the arrearage; or enter a payment

plan as negotiated with the utility for the payment of the arrearage amount; and

- (4) Apply for federal, state, local or other assistance funds for which the customer is eligible.

~~4.06.04~~4.07.04 Company's Responsibilities: Company shall:

- (1) Once a year, at least 30 days prior to the Cold Weather Rule period, mail a written notice of the Cold Weather Rule to each residential customer who is currently receiving service, and to each residential customer who has been disconnected during or after the most recent cold weather period and who remains without service. Company shall file a copy of the notice with the Commission.
- (2) Send one written notice, mailed first-class at least 10 days prior to disconnection.

A customer shall not be disconnected until a 48-hour forecast above the activating temperature is predicted by the National Weather Service. On the day of disconnection, Company shall receive a 24-hour forecast above the activating temperature from the National Weather Service. If the temperature is then forecast to be below the activating temperature, the disconnection shall not be carried out and the utility must wait for another 48-hour forecast above the activating temperature and follow the same procedures prior to disconnection.

During the first 24 hours, which shall be the day prior to disconnection, Company shall make at least one telephone call attempt with the customer of record and, if telephone contact on that day is not made, make one attempt at a personal contact with the customer of record on the day prior to disconnection. The telephone call attempt(s) and personal contact on the day prior to disconnection are in addition to the notice requirements in Section 5 Discontinuation of Service. On the day prior to disconnection, if the customer is not contacted by the phone call(s) or the personal contact, Company shall leave a disconnection message on the door. There will be no charge for this service.

In the telephone contact(s), the 10-day written notice, the personal contact, and the disconnection message on the door, Company shall also inform the customer of the existence of the Cold Weather Rule, that the customer can avoid disconnection by complying with Section 4.067.03 Customer's Responsibilities, and of the telephone number

of the Commission's Consumer Protection Office.

- (3) Inform the customer of, or provide a list of the requirements of Section 4.067.03 Customer's Responsibilities.
- (4) Inform the customer of, or provide a list of organizations where funds are available to assist with payment of utility bills.
- (5) Inform the customer of, or provide a list of all other pay arrangements for which the customer might qualify. Prior to discussing any plan for Cold Weather Rule payments over a period of fewer than 12 months, Company shall inform the customer of the customer's right to have a level payment plan for current and future consumption and to pay the arrearage amount through an initial payment and equal installment payments over the next 11 months.
- (6) Inform the customer of the availability of Company's third-party notification plan under Section 4.089 Third Party Notification.

~~4.06.05~~4.07.05 Security eDeposits: Deposits made in conjunction with the Cold Weather Rule may be amortized over the period of the payment plan, except that no security deposit shall be amortized over fewer months than authorized under Section 3.02.034 Amount Payment of Deposits.

~~4.06.06~~4.07.06 Renegotiation: A customer may renegotiate a Cold Weather Rule Payment Plan if lump sum assistance funds are received from an assistance agency or other program and are credited to the customer's account.

~~4.06.07~~4.07.07 Default: The issuance of an insufficient funds check for the initial payment or for any installment of the payment plan, unless subsequently cured by the customer, shall constitute a default of the Cold Weather Rule Payment Plan.

A customer who defaults on a Cold Weather Rule Payment Plan shall not be eligible under Section 4.078 Extended Payment Plan unless the arrearages from the prior Cold Weather Rule Payment Plan are paid.

A customer who defaults on a Cold Weather Rule Payment Plan shall be eligible to enter into a new Cold Weather Rule Payment Plan upon complying with the customer responsibility provisions of Section 4.067.03 Customer's Responsibilities.

A payment plan of any length that is negotiated by the customer and Company, after the customer has been informed of the

payment plans offered under the Cold Weather Rule, is considered to be a Cold Weather Rule Payment Plan. However, a customer with a payment plan of fewer than 11 months shall not be considered to be in default of the payment plan if the payments actually made are equal to or greater than the amount that would have been required under an 11-month payment plan.

4.074.08 Extended Payment Plan: An extended payment plan similar to the Cold Weather Rule average payment plan shall be available to residential customers with arrears ~~during non-Cold Weather Rule periods~~. A customer shall make an initial payment of 1/12 of the arrearage amount, 1/12 of the bill for current consumption, the full amount of any disconnection or reconnection fees, plus any applicable deposit, and enter into a payment plan for ~~have~~ up to 12 months to pay ~~the rest of the~~ ~~off an arrearage with the initial payment being one-twelfth of the sum of the arrearage plus the bill for consumption during the most recent billing period for which service was provided~~. Arreages from a previous Cold Weather Rule plan or Extended Payment Plan must be paid off before entering into this plan. Customers shall be informed of this option.

Monthly billings under the Extended Payment Plan are due and payable as provided in Section 4.01 Payment of Bills. If such billing becomes delinquent, a 2 percent Delayed Payment Charge based upon such billing will be added. Failure to pay any Extended Payment Plan monthly billing on or before its due date may be cause for termination by Company of the payment plan with respect to the customer.

Billings to customers using the Extended Payment Plan shall contain the information specified in Section 4.042.01 Information on Bill, and shall also show the overage or underage of the amounts paid to date as compared to the cumulative actual amounts used.

4.084.09 Third Party Notification: Upon mutual agreement between Company, a customer and any interested third party, Company shall notify such third party when the customer's bill becomes delinquent. The purpose of this agreement is to afford the customer all available methods to maintain the account balance on a current basis and retain utility service. Other than the notice, Company shall have no responsibility to the third party and likewise, the third party shall not be obligated to pay the delinquent bill.

4.094.10 Annual Customer Notice: Once a year, Company shall mail to each of its customers a notice apprizing them of the Commission's complaint procedure, including its role in settling complaints which have reached an impasse. The notice shall include the Commission's Consumer Protection Office's telephone number as well as a comment form concerning Company's service. Customers wishing to comment to the Commission on Company's quality of service may use this notice.

4.104.11 Rate Change Notice: Company shall provide general information explaining overall changes in rates to customers through bill inserts or direct mail when new rates are implemented due to a rate proceeding.

5. DISCONTINUATION OF SERVICE

5.01 Notice to Customer for Discontinuing Service:

5.01.01 Notice to Customer: Company will give customer 10 days written notice before discontinuing service unless the discontinuance is made for any of the following reasons, in which case Company may discontinue service immediately:

- (1) Upon customer request.
- (2) The service is abandoned.
- (3) Because of a dangerous condition.
- (4) Because customer interferes with or diverts service (including meter bypass).
- (5) To protect the safety of customer or other person.
- (6) To maintain the integrity of Company's system.
- (7) In order to comply with curtailment orders as issued by Company.

Company will restore service as soon as practicable as soon as the physical problems described in items (3) through (7) above have been corrected.

5.01.02 Notice to Other Residents: If Company has knowledge that persons other than customer or members of customer's family are residing at the premises where unauthorized interference, diversion, or use is taking place, Company shall give such persons a 2 day written or 24 hour oral notice prior to discontinuance, provided no dangerous conditions exist. Except as provided in Section 4.067 Cold Weather Rule, all written notices to customers for discontinuing service shall contain:

- (1) The name and address of customer and the address, if different, where service is rendered.
- (2) A clear and concise statement of the reason for the proposed discontinuance of service.
- (3) The dates between which service can be discontinued unless customer takes appropriate action.
- (4) Terms under which customer may avoid discontinuance, including a statement that discontinuance may be postponed or avoided if customer can demonstrate that special circumstances prevent complete payment and satisfactory credit arrangements are made with Company for amounts not in dispute.
- (5) The cost and conditions for reconnection.

Disconnection notices will also contain a statement to apprise customer of the administrative procedure which may be used in the event of a bona fide dispute or under other circumstances, such as provided in Section 5.04 Discontinuing Service - Special Circumstances. Such notices will include the telephone number, address and office of Company at which

customer may meet with a designated Company employee to present reasons for disputing a bill or Company's reasons for discontinuance, request credit arrangements or request a postponement of discontinuance. ~~The notice will also include a statement advising customer that partial payment for the total bill may be directed to either the balance due for gas service or the balance due for electric service as provided in Section 4.04.06 Partial Payment.~~

Disconnection notices will be mailed separately from customer's regular monthly bill to the normal mailing address and to the service address, if different, and will be considered as having been served as of the date of mailing, as indicated by Company's records. Company will maintain a record of the date of mailing and the effective dates of the notice. The disconnect shall become effective 10 days following the date of mailing and shall remain in effect for one month during which time Company may disconnect service. A telephone contact with customer will be attempted at least 2 days prior to date of disconnection advising customer of pending disconnection.

In situations where Company's records show that the service account proposed to be disconnected serves more than one residential dwelling unit, Company shall also post a Notice of Disconnection in an area common to the dwelling units at least 5 days prior to the discontinuance date specified therein.

When Company has evidence documenting that customer is receiving service through false identity, it may disconnect customer upon 48 hours notice given by personal or telephone contact and the telephone number of the Commission's Consumer Protection Office is provided to customer. Company will also mail its normal 10 day disconnect notice immediately; so that if contact is not made, service may be disconnected at the end of the 10 day period.

5.02 Conditions for Discontinuing Service: Company may discontinue or refuse service for any of the following reasons:

- (1) Upon customer request.
- (2) When a dangerous condition exists on customer's premises.
- (3) When a service bill becomes delinquent, as provided in Section 4.01 Payment of Bills, and after proper notice, as provided in Section 5.01 Notice to Customer for Discontinuing Service.
- (4) When customer defaults under the Cold Weather Rule pursuant to Section 4.076 Cold Weather Rule or Section 4.078 Extended Payment Plan.
- (5) When customer causes or permits unauthorized use, interference, tampering or diversion of service (meter bypass) on or about

customer's premises.

- (6) When service supplied by Company is used or misapplied by customer causing an unsatisfactory condition affecting the quality, safety or continuity of service to other customers.
- (7) When service is resold or shared by customer or customers without written consent of Company.
- (8) When customer fails to provide credit information or a security deposit or guarantee as may be required by Section 3.01 Credit Requirements or Section 3.02 Security Deposits.
- (9) When customer has a previous undisputed and unpaid separate account for Company's service which accrued within the last 5 years, if the service was provided under a written agreement, or 3 years if service was provided under an oral agreement.
- (10) When customer fails to comply with Company's General Terms and Conditions, or with an executed contract for service or applicable rate schedule as approved by the Commission.
- (11) When customer fails to comply with curtailment orders as issued by Company.
- (12) When customer's identity is misrepresented for the purpose of obtaining or retaining service or when any other means of fraud, as defined in Section 1, Definitions, is committed.
- (13) When customer refuses to grant Company personnel access, during normal working hours, to Company facilities installed upon the premises of customer for the purpose of inspection, meter reading, maintenance or replacement.
- (14) When customer abandons service.
- (15) When customer tenders an insufficient funds check as the initial payment or an installment payment under a Cold Weather Rule Payment Plan pursuant to Section 4.067 Cold Weather Rule and does not cure the insufficient payment during the 10-day period after a disconnection notice is sent to the customer.

When conditions listed in (2), (5) and (6) above are discovered by Company, Company may disconnect service immediately. However, when the Cold Weather Rule is in effect, service must be reconnected as soon as practicable after the physical problem described in (2), (5) and (6) above has been corrected.

5.03 Conditions Insufficient to Cause Discontinuation of Service: Company shall not disconnect or refuse service for any of the following reasons:

- (1) The failure of customer to pay for charges other than those specifically identified in Company's approved tariffs and terms and conditions.
- (2) The failure of customer to pay for service received at a concurrent and separate metering point, residence or location.
- (3) The failure of customer to pay for a different class of service received at the same location. The placing of more than one meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not considered as a separate class of service for purposes of this rule.
- (4) The failure of customer to pay a bill which is in dispute; provided, however, that customer pays that portion of the bill not in dispute.
- (5) Undisputed and unpaid accounts which have accrued that are more than 5 years old for service provided under a written agreement or more than 3 years old for service provided under an oral agreement.

5.04 Discontinuing Service - Special Circumstances: In addition to the provisions of Section 4.067 Cold Weather Rule, Company will either allow payment in reasonable installments or postpone discontinuing service for at least 21 days so that a residential customer may make arrangements for payment of service bill either in full or by reasonable installment payments, if the customer notifies Company and establishes that:

- (1) Discontinuing service would be especially dangerous to the health of customer, resident member of customer's family or other permanent resident of the premises where service is rendered, and that
- (2) Customer is unable to pay for such service in accordance with Company's billing or is able to pay for such service only in installments.

In determining whether discontinuing service would be especially dangerous to health, consideration shall be given to the weather, customer's or other resident's medical condition, age or disability.

5.05 Procedures for Discontinuing Service: Except as provided in Section 4.067 Cold Weather Rule, Company's employee who is to disconnect service will make a reasonable effort to contact and establish identity with customer or other responsible person then upon the premises, announce the purpose of Company employee's presence, identify and record the name of the person contacted, accept payment of all amounts tendered which are necessary to avoid disconnection, record any statements disputing the accuracy of the delinquent bills, the cause of discontinuance, or concerning the medical condition of any permanent resident of the premises. Company may refuse to accept cash payments at the customer's premises pursuant to the Commission's order in Docket No. 11-KGSG-503-MIS.

If contact with customer or other responsible individual is not made, Company's employee shall leave notice upon the premises in a manner conspicuous to customer stating the date and time of discontinuing service and the address and telephone number of Company where customer may arrange to have service restored.

Except for discontinuing service pursuant to Section 5.02 Conditions for Discontinuing Service, Parts (1), (2), (5), (6) and (10) Company shall discontinue service only when, at the time of the proposed discontinuance, Company's office or personnel identified in the notices given pursuant to Section 5.01 Notice to Customer for Discontinuing Service, are open or available to customer for one hour after discontinuance and on the full working day following discontinuance to enable customer to obtain reconnection. Company personnel shall be available during this period ~~whethat~~ has ~~ve~~ authority to approve reasonable pay arrangements.

5.06 Restoration of Service: Upon customer request, Company will restore service promptly when the cause of discontinuing service has been eliminated, applicable charges paid, and/or if required, satisfactory credit arrangements have been made. Every effort will be made to restore service to existing customers defined under Section 2.02.03 on the day requested but in no event shall restoration be later than the next normal business day following the day requested by customer.

5.07 Disputed Bills: When customer advises Company in any reasonable manner such as written notice, in person, or by telephone call directed to the appropriate personnel prior to the date of proposed discontinuance of service that all or any part of a bill rendered is in dispute or that Company's reasons for discontinuing service are factually invalid, Company shall record the date, time and place that customer notice of a dispute is given, and postpone discontinuing service until a prompt and full investigation is completed.

Company and customer shall attempt to informally resolve the dispute to the mutual satisfaction of both Company and customer. In the event the dispute is not resolved Company shall advise customer of informal and formal procedures available before the Commission and shall then discontinue service if proper notice has been given to customer.

5.08 Collection or Disconnection Charge: When it is necessary for Company to make a service call for the purpose of collection or disconnection of service because of non-payment, a service charge as specified in Section 12.05 Collection or Disconnection Charge, will be collected from customer by Company.

5.09 Reconnection Charge: When a customer has been disconnected for conditions in Section 5.02 Conditions for Discontinuing Service, Company may require a service charge as specified in Section 12.06 Reconnection Charge, for reconnecting service. In addition, Company may require a security deposit, as specified in Section 3.01 Credit Requirements and Section 3.02 Security Deposits, before service is reestablished. In the event a customer orders a disconnection and a reconnection at the same premises within a period of 12 months, Company will collect, as a reconnection charge, the sum of such minimum bills as would have occurred during the period of disconnection, but in no

event less than the reconnection charge provided for in Section 12.06 [Reconnection Charge](#). If service has been discontinued because of unauthorized use, interference, tampering or diversion of service (meter bypass), customer shall pay Company an amount estimated by Company to be reasonable payment for service used and not paid for in addition to the reconnection charge [pursuant to Section 12.13 Diversion Reconnection Charge](#).

- 5.10 [Transfer of Account Balances](#): In the event of discontinuance or termination of service at customer's metering point, residence or other location, Company may transfer any unpaid balance to another concurrent active account of customer only with customer's written consent. In the event of the failure of customer to pay a final bill at a metering point, residence or other location, Company may transfer such unpaid balance to any successive service account opened by customer for the same class of service, and may discontinue service, upon proper notice at such successive metering point, residence or location for non-payment of such transferred amount.

- 6.07 Charges for Work Done on Customer's Premises by Company: Except as provided in Subsection 6.02.02 Inspection and Testing of Customer's Facilities, Company shall charge for all materials furnished and for all work done on a customer's premises beyond the point of delivery except in cases where gas ~~eder,~~odor or a suspected unsafe condition is being investigated. The charges shall apply for trouble calls not occasioned by negligence on the part of Company, for repair of appliances, and any other work or service requested and authorized by the customer. ~~The charge shall be based upon Company's existing schedule of charges.~~ Company shall not charge for replacement or repair of equipment furnished and owned by Company on the customer's premises except when repairs or replacements are caused by negligence or misuse by the customer or the customer's agents.
Except as provided in Section 7.02 Equipment Furnished by Company, Company may charge for upgrades necessitated by a change in service requirements of customer or any other work requested and authorized by customer.
These charges shall be based upon Company's existing schedule of charges.
- 6.08 Notice to Company to Discontinue Service: Any contract made for service shall continue in full force and effect during its term. Service shall be discontinued by a customer in accordance with the terms of the contract. If no terms are specified, the customer may discontinue service upon giving a two day notice to Company. In case no such notice is given to Company, the terminating customer shall be responsible for all service supplied until such notice is given to Company. In the case of rental property, the owner may contract in writing for service to be continued automatically in owner's name, with full responsibility for payment of all service thereafter delivered, when service is terminated at the request of any tenant.
- 6.09 Request for Investigation of Unsatisfactory Service: If a customer feels that service is not adequate and sufficient, Company should be advised in writing of the nature of the complaint in order that a proper investigation may be made.

7.05 Service Lines and Yard Lines:

7.05.01 Service Line and Yard Line Installation and Maintenance:

Company shall furnish, at its own expense, that portion of the service line which lies in the public street or right of way, and which extends from the gas main to the customer's property line.

Any additional service line and/or yard line required shall also be installed by Company or Company-authorized personnel and shall be owned, operated and maintained by Company. The customer receiving service shall be billed for Company's incremental or excess costs including labor, overheads and material used in installing such additional service/yard line greater than ~~60~~-100 feet in length and/or 1 1/4 inch in diameter. Where such piping is to be installed in frozen ground, in rock, under paved areas or other obstructions, customer shall also be billed for Company's incremental or excess costs including labor, overheads and material used in such unusual construction conditions. A copy of Company's estimate showing the excess costs of labor, overheads and material required to perform the work hereunder shall be furnished to customer upon request prior to construction.

In situations where the excess costs are estimated to be \$500 or less, Company will present customer a bill for such excess costs, which shall be due and payable upon receipt. Upon payment, Company shall install, or cause to be installed, the required lines. In lieu of an immediate up-front payment in full, customer will be permitted to make an initial payment of \$100 and to pay the remaining balance, if any, in equal monthly installments over a period not to exceed 12 months. In situations where the excess costs exceed \$500, Company may, after giving due consideration to the total excess costs and customer's ability to make the required payment, enter into a special payment agreement with customer to permit payment over a period of up to 36 months.

Customer's failure to pay the excess costs in accordance with the pay agreement shall be sufficient cause to discontinue service to customer upon due notice and in accordance with these General Terms and Conditions.

Service lines and yard lines installed by Company shall be periodically leak surveyed and maintained by Company at its expense. Leak surveys shall be performed in accordance with applicable laws and regulations of the regulatory bodies having jurisdiction in such matters.

7.05.02 Maintenance of Customer-Owned Service Lines and Yard Lines:

Company or Company-authorized personnel shall perform, at Company's expense, all maintenance of customer-owned service lines and yard lines, when the need for such becomes apparent to

Company. If a customer-owned service/yard line is in need of repair, or, if it has been declared to be a potential safety hazard by Company, Company may, at its option, replace the line instead of repairing it. If it is necessary to replace the service/yard line, customer shall be deemed to have granted Company an easement for such line unless customer requests termination of service. This replacement shall be done in accordance with Subsection 7.05.03 Replacement of Customer-Owned Service Lines and Yard Lines.

Existing service lines and yard lines installed by customers shall be periodically leak surveyed by Company. Leak surveys shall be performed in accordance with applicable laws and regulations of the regulatory bodies having jurisdiction in such matters. Company shall not assume any ownership responsibility of customer-owned lines based only on leak survey or maintenance activities being performed.

7.05.03 Replacement of Customer-Owned Service Lines and Yard Lines:
All replacements of customer-owned service/yard lines shall be performed by Company or Company-authorized personnel and shall thereafter be owned, operated and maintained by Company. Replacement of customer-owned service/yard lines will occur in accordance with Company's schedule and the requirements of regulatory authorities having jurisdiction herein.

Company shall replace, at its own expense, that portion of the service line which lies in the public street or right of way, and which extends from the gas main to the customer's property line.

The customer receiving service shall be billed for Company's incremental or excess costs including labor, overheads and material used in replacing a service/yard line greater than ~~60~~ 100 feet in length and/or 1 1/4 inch in diameter. Where such piping is to be replaced under paved areas or other obstructions, customer shall also be billed for Company's incremental or excess costs including labor, overheads and material used in such unusual construction conditions. A copy of Company's estimate showing the excess costs of labor, overheads and material required to perform the work hereunder shall be furnished to customer upon request prior to construction.

In situations where the excess costs are estimated to be \$500 or less, Company will present customer a bill for such excess costs, which shall be due and payable upon receipt. Upon payment, Company shall replace, or cause to be replaced, the required lines. In lieu of an immediate up-front payment in full, customer will be permitted to make an initial payment of \$100 and to pay the remaining balance, if any, in equal monthly installments over a period not to exceed 12 months. In situations where the excess costs exceed \$500, Company may, after giving due consideration

to the total excess costs and customer's ability to make the required payment, enter into a special payment agreement with customer to permit payment over a period of up to 36 months.

Customer's failure to pay the excess costs in accordance with the pay agreement shall be sufficient cause to discontinue service to customer upon due notice and in accordance with these General Terms and Conditions.

- 7.06 Company Liability: Customer shall save Company harmless from all claims for trespass, injury to persons, or damage to lawns, trees, shrubs, buildings or other property that may be caused by reason of the installation, operation, or replacement of the service line, yard line and other necessary appurtenances to serve customer unless it shall affirmatively appear that the injury to persons or damage to property complained of has been caused by willful default or negligence on the part of Company or its accredited personnel.

Company may refuse or discontinue service if an inspection or test reveals leakage, escape or loss of gas on customer's premises. Company will not be liable for any loss, damage or injury whatsoever caused by such leakage, escape or loss of gas from customer's service line, yard line, ancillary lines, house piping, appliances or other equipment.

- 7.07 Exclusions: Company shall have no obligation to perform leak surveys or to provide cathodic protection on a customer-owned distribution network as defined in Subsection 7.03.05, Customer-Owned Distribution Network.

- 7.08 Inspection and Testing of Customer's Facilities: After the commencement of service, Company's obligations regarding inspection of customer-owned service lines and yard lines will be governed by the applicable provisions of Subsection 7.05, Service Lines and Yard Lines. Company will not otherwise be obligated to inspect customer's facilities, although at its discretion Company shall have the right to inspect and test customer's facilities for suspected unsafe conditions at any time.

- 7.09 Continuity of Service: Company will use reasonable diligence to supply steady and continuous gas service at the point of delivery, but will not be liable to customer for any damages occasioned by irregularities or interruptions, except when directly and proximately caused by the reckless, willful or wanton act of Company, its agents or employees.

- 7.10 Relocation of Company's Equipment at Customer's Request: Customer shall consult Company before causing or permitting any construction over any Company owned facility. Customer shall not enclose any exposed portion of Company owned facilities. Company shall require customer reimbursement of any costs due to a change in the location of meters or other equipment made at the request of customer. Company's equipment will be removed or relocated only by Company authorized personnel.

- 7.11 Company's Responsibility: Company assumes no responsibility for any loss, damage or injury whatsoever caused by leakage, escape or loss of gas after same has passed through Company's point of delivery and will not be responsible for the inspection or repair of defects in customer's piping, fixtures, or appliances in or on customer's premises, and will not be responsible for any injury, loss or damage resulting from such defects or improper installation.

In accordance with its normal work procedures, Company shall exercise reasonable care when installing, maintaining or replacing Company facilities located on customer's premise. However, beyond such normal procedures, Company assumes no responsibility for trespass, injury to persons, or damage to lawns, trees, shrubs, building or other property that may be caused by reason of or related to installation, maintenance or replacement of Company's facilities to serve customer, unless it shall be shown affirmatively that the injury to persons or damage to property complained of, has been caused by willful default or negligence on the part of Company.

8. EXTENSION POLICY

8.01 Extension of Distribution Mains:

8.01.01 Distribution Mains: The term "distribution mains" is used herein to designate the pipe and other related facilities of Company, excluding service lines, which are located downstream of town border stations or other points where Company determines that the primary function of such facilities is to distribute natural gas among customers as opposed to moving natural gas through transmission lines.

8.01.02 Ordinary Extensions: Company will make ordinary extensions of its distribution mains as and when necessary to serve prospective customers and located within the corporate limits of a city or suburban area adjacent thereto, or within unincorporated communities.

(1) The Ordinary Extension Allowance shall be the length of the extension but no greater than 75 feet per customer served.

(2) The Ordinary Extension Value shall be the Ordinary Extension Allowance times the per foot cost of the distribution main project, not including extraordinary costs due to unusual construction conditions or barriers or of special equipment or facilities.

8.01.03 Extension Requests: A distribution main extension shall normally be requested by a customer as defined in Section ~~4.44~~[1.10](#) Customer. Company may also enter main extension agreements with developers, including but not limited to area developers, construction companies, contractors and similar entities. Developers shall be subject to the customer-related provisions in this Section 8 unless otherwise ordered or approved by the Commission.

- (6) Refund Requests: It shall be the responsibility of the party who made the construction contribution to request Company to calculate and issue a refund.
- (a) A Standard Refund may be requested after service is connected. The requestor of a Standard Refund shall identify the service address(es) of the applicable Qualified Customer(s).
 - (b) The requestor of a Usage Based Refund shall identify the Refund Calculation Period and provide the service addresses of the applicable Qualified Nonresidential Customers.
- (7) Total Refunds: At no time shall the aggregate refunds exceed the original construction contribution less any amount attributable to unusual construction conditions or barriers.
- (8) Unrefunded Contributions: Any portion of a construction contribution remaining after 5 years from the date of the main extension agreement shall become a nonrefundable contribution in aid of construction and no additional Main Tap Charges from new applicants or extension allowances from Company will be applicable to the extension.
- (9) Confidential Information: Company shall maintain the confidentiality associated with a Qualified Customer's usage, pursuant to Section ~~4-08~~[1.07 Confidentiality](#). The Qualified Customer may, at its sole discretion, provide Company with a signed affidavit permitting Company to release such information to the party who made the construction contribution, although Company shall have no responsibility to secure such affidavit from a Qualified Customer. In the absence of such authority, any disputes shall be presented to the Commission for resolution.

8.04 Service to Mobile Home Courts: Unless otherwise stated herein, conditions of service to customers served from Company's distribution mains shall be applicable to service to permanent-type mobile home courts. Company shall not be obligated to supply service to mobile homes on a temporary, seasonal or short term basis.

8.04.01 Permanent Court: A permanent-type mobile home court shall be defined as a development which contains at least one mobile home and provides such features as hard-surfaced driveways, hard-surfaced walkways, underground sewer and water facilities.

8.04.02 Rights-of-Way: A mobile home court owner shall obtain and furnish to Company, without charge, all necessary easements and rights-of-way on property owned and controlled by the owner.

~~8.04.03~~ New Mobile Home Court Distribution Systems: Utility service to mobile home courts shall be provided from Company's distribution system.

~~(1)~~ 8.04.03 Company Responsibilities: Company shall install all necessary distribution facilities, including mains and service lines, both inside and outside the property lines of the mobile home court, pursuant to the provisions of Section 8.01. and shall meter a All points of gas usage therein shall be metered and. ~~No~~ master metered service shall be allowed.

~~(2)~~ Customer Contributions: ~~Before construction begins, Company shall collect from the mobile home court owner or operator an amount equal to the estimated cost of installing all distribution mains and service lines necessary to serve the court. It shall be understood that such contribution is based on estimated costs and Company may modify such contribution after actual costs become known. The total contribution shall not exceed actual cost.~~

~~(3)~~ Customer Refunds: ~~For a period of 5 years from the date of a Mobile Home Court Extension Agreement, Company shall refund to the court owner or operator an amount equal to the Ordinary Extension Allowance as provided in Section 8.01.02 Ordinary Extensions, for each occupied mobile home site receiving service. The total refund shall not exceed the original contribution for distribution mains.~~

8.04.04 Existing Mobile Home Court Distribution Systems: Company shall not be required to serve mobile homes through ~~newly constructed~~ customer-owned distribution systems. ~~Company shall not be obligated to continue service to any mobile home through a customer-owned distribution system after January 2, 2006; however, Company shall provide at least six months notice to both the customer and the Commission if the decision to discontinue service is based solely on customer ownership of the system.~~

~~(1) — Replacement Program for Existing Customer-Owned Systems: Company shall assume responsibility for and ownership of all mobile home court distribution systems which existed on June 1, 2000, in accordance with the Commission's Order in Docket 01-KGSG-429-ACT.~~

~~(a)(1) Company shall assess assume ownership and maintenance responsibilities of an existing customer-owned mobile home court distribution systems and shall assume ownership and maintenance responsibilities when a system meets all applicable construction standards and specifications when it is identified or when Company acquires certification to serve the territory in which it is located.~~

~~(b)(2) Prior to assuming ownership providing service, Company shall repair or replace existing customer-owned mobile home court distribution systems which do not meet applicable construction standards and specifications, pursuant to the provisions in Section 8.01. Company may convert non-conforming systems to an alternate fuel capability in accordance with the Commission's Order in Docket 01-KGSG-429-ACT.~~

~~(c)(3) All mains, service lines, meters, regulators and other related appurtenances shall be owned, operated, and maintained by Company.~~

~~(d)(4) All points of gas usage within the court shall be metered and any master meter assembly removed.~~

~~(2) — Owner's Responsibilities: The following provisions shall apply while a mobile home court owner retains ownership of a mobile home court distribution system:~~

~~(a) — Inspections: The court owner shall construct, operate and maintain the premises and facilities in accordance with applicable local, State and Federal codes including the Natural Gas Pipeline Safety Act, as promulgated by the Office of Pipeline Safety of the U. S. Department of Transportation and adopted by the Commission in Docket No. 91,100-U. Should the court owner fail to adhere to these or any other applicable regulations or requirements, Company shall have the right to terminate the utility service.~~

~~(b) Indemnification: The mobile home court owner shall indemnify and hold Company harmless from any~~

~~and all liability for any loss, damage or injury to property or persons resulting directly or indirectly from the presence, use or escape of gas in or from the court owner's distribution system.~~

- 8.04.05 Service Connections: ~~The e~~Connection of a mobile home to the mobile home court distribution system shall be made in accordance with standards acceptable to Company.
- (1) The customer shall install, own and maintain all service connections and other piping from the point of delivery to each usage point.
 - (2) Company may, at its option, locate its meter at a point away from a mobile home pad site served by a mobile home court distribution system. The service/yard line from this meter shall terminate with a rigid pipe rising near but not beneath the mobile home pad site. The point of delivery shall be the outlet of that rigid riser.
 - (3) The connection between the rigid riser or the meter and the mobile home shall be made outside the mobile home with a Company-approved flexible connector not exceeding 6 feet in length.
- 8.04.06 Customer Billing: Company shall render a monthly service bill for each meter installed.
- (1) Service to each usage point shall be provided under the rate schedule applicable to the service being rendered.
 - (2) The service bill may be rendered directly to the occupant of a mobile home site according to the provisions of Section 2.02 Application for Service.
 - (3) Bills for service to all other meters installed in the mobile home court shall be rendered to the court operator.
- 8.04.07 Resale of Service Prohibited: A mobile home court owner or operator shall not separately charge the occupant of any mobile home for gas service. Such separate charge constitutes a resale of utility service and is prohibited.
- 8.04.08 Inspection of Facilities: Service shall at all times be subject to inspection and approval of the conditions of a user's premises, of the mobile home court distribution system and of terminal facilities for the receipt and use of gas utility service.

9. MEASUREMENT STANDARDS

9.01 Measurement: Company shall define its deliveries of natural gas in thousands of cubic feet (Mcf).

9.01.01 Definition: One cubic foot of natural gas is defined as that quantity of gas which fills one cubic foot of space at an absolute pressure of 14.65 pounds per square inch at a temperature of 60 degrees Fahrenheit.

9.01.02 Assumptions: Company may assume that gas delivered obeys Boyle's Law, that atmospheric pressure is 14.4 pounds per square inch absolute and that the flowing temperature of the gas in the meter is 60 degrees Fahrenheit.

9.01.03 Delivery Pressure: Company reserves the right to specify the pressure at points of delivery.

(1) Delivery Pressure at Meter: Under normal operating conditions, utility service shall be delivered at a nominal pressure of four ounces above atmospheric pressure. At Company's option, gas may be delivered at a higher pressure to satisfy a customer's requirements.

(2) Delivery Pressure of Transportation Service Gas: The pressure at which Company delivers a customer's gas to the customer shall be mutually agreed upon from time to time. The agreed-upon pressure shall reflect the customer's requirements, Company's delivery system and other pertinent factors.

9.01.04 Pressure and Temperature Correction: At Company's option, the volume of gas registered by the meter may be adjusted to a volume based on 60 degrees Fahrenheit and a pressure of four ounces above the atmospheric pressure of 14.4 pounds per square inch absolute, computed in accordance with Boyle's Law governing pressure and volume of gases with correction for deviation.

9.02 Metering: The registration of Company's meters shall be accepted and received at all times and placed as prima facie evidence of the amount of energy used by a customer.

9.02.01 Required Meter Accuracy Prior to Installation: Metering devices shall be accurate to within one percent fast or two percent slow before being installed, in accordance with the rules and regulations established in Docket 34,856-U.

9.02.02 Testing Equipment: Company shall provide and be responsible

for the proper calibration of such testing equipment and apparatus as may be necessary to comply with the Rules and Regulations of the Commission.

- 9.02.03 Routine Meter Testing: Company shall routinely test gas meters in accordance with its schedule. When a meter is found to be more than two percent fast or two percent slow, Company shall refund to, or may collect from, a customer the overcharge or undercharge in accordance with Section 9.02.05 Adjustment of Bills for Meter Error.
- 9.02.04 Meter Tests at Customer's Request: Upon written request by a customer, Company shall test the accuracy of the customer's meter.
- (1) If the results of the test show the meter accurate within the limits of two percent fast or two percent slow, the customer shall be assessed a charge as stated in Section 12.10 Meter Test Fee.
 - (2) If the meter is found to be more than two percent fast or two percent slow, Company shall bear the cost of the test and related expenses and shall refund to, or may collect from, the customer the overcharge or undercharge in accordance with Section 9.02.05 Adjustment of Bills for Meter Error.
- 9.02.05 Adjustment of Bills for Meter Error: Billing adjustments shall be prepared for metering errors.
- (1) Fast or Slow Registering Meters: When a billing adjustment is prepared for metering error, it shall be based on the calculated corrected meter readings for a period not exceeding six months or for the time the meter has been in service at that location if less than six months. If it can be shown that the error was due to some cause, the date of which can be fixed, the over charge or under charge shall be computed back to, but not beyond, such date.
 - (2) Non-registering Meters: If the meter is found not to register for any period, Company shall estimate the utility service used during this period in accordance with Section 4.03.05 Estimating Procedure Calculation of Unconfirmed Usage.
 - (3) Non-reporting Automatic Meter Reading (AMR) Devices: If AMR device is found not to have reported known usage for any period; Company shall allocate the utility service used during this period in accordance with Sections 4.04.05 Estimating Procedure and 4.05.03 Allocation of Confirmed

Usage.

~~(3)~~(4) Payment: Company may permit payments to be made in installments over a reasonable period of time. No refund or bill less than the amount stated in Section 12.09 Adjusted Bill Amount need be issued or made.

9.02.06

Sub-Metering: When an additional meter is installed at the sole discretion of Company for use as sub-meter for the customer's convenience, a monthly charge may be made for the use of such meter, depending on its size. Sub-metering by the customer is not permitted.

KANSAS GAS SERVICE

12-KGSG-835-RTS

TARIFFS

GENERAL TERMS AND CONDITIONS

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE INDEX

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule INDEX Sheet 1
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 2 Sheets

RATE SCHEDULE INDEX

KANSAS GAS SERVICE COMPANY, A DIVISION OF ONEOK, INC. provides natural gas services to customers under the following schedules:

<u>INDEX #</u>	<u>SCHEDULE NAME</u>	<u>DESIGNATION</u>
	Title Page	TITLE
13	Rate Schedule Index	INDEX
14	Communities Index	CITIES
<u>General Terms and Conditions for Gas Service</u>		GTC
15	Table of Contents	CONTENTS
1	Section 1: Definitions	GTC1
2	Section 2: Application for Service and Agreements	GTC2
3	Section 3: Credit and Security Deposit Regulations	GTC3
4	Section 4: Billing and Payment	GTC4
5	Section 5: Discontinuation of Service	GTC5
6	Section 6: Customer's Service Obligations	GTC6
7	Section 7: Company's Service Obligations	GTC7
8	Section 8: Extension Policy	GTC8
9	Section 9: Metering	GTC9
10	Section 10: Requirements for Transportation Service	GTC10
11	Section 11: Pipeline System Restrictions & Priorities	GTC11
12	Section 12: Statement of Miscellaneous Charges and Amounts	GTC12
<u>Sales Service Rate Schedules</u>		
20	Residential Sales Service	RS
21	General Sales Service Small	GSS
22	General Sales Service Large	GSL
23	General Sales Service Transport Eligible	GSTE
24	As-Available Gas Sales Service	AAGS
25	Small Generator Sales Service	SGS
26	Kansas Gas Supply Sales Service D	KGSSD
27	Gas Irrigation Sales Service	GIS
28	Sales Service for Resale	SSR

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulator Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE INDEX

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule INDEX Sheet 2
 which was filed December 18, 2008

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 2 Sheets

RATE SCHEDULE INDEX

<u>INDEX #</u>	<u>SCHEDULE NAME</u>	<u>DESIGNATION</u>
<u>Transportation Service Rate Schedules</u>		
29	Small Transportation Service – ‘k’ system	STk
30	Small Transportation Service – ‘t’ system	STt
32	Large Volume Transportation Service – ‘k’ system	LVTk
33	Large Volume Transportation Service – ‘t’ system	LVTt
34	Wholesale Transportation Service – ‘k’ system	WTK
35	Wholesale Transportation Service – ‘t’ system	WTt
36	Interruptible Gas Transportation Service – ‘t’ system	ITt
37	Gas Irrigation Transportation Service – ‘t’ system	GITt
38	Compressed Natural Gas General Transportation Service	CNG
<u>Surcharges/Riders to Rate Schedules</u>		
40	Cost of Gas Rider	COGR
41	Economic Development Rider—Gas	EDG
42	Electronic Flow Measurement Rider	EFMR
43	Weather Normalization Adjustment Rider	WNAR
44	Gas System Reliability Surcharge	GSRS
45	Revenue Normalization Adjustment	RNA
47	Gas Transportation for Schools Rider	GTSR
48	Ad Valorem Tax Surcharge Rider	ATSR

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulator Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CITIES

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CITIES Sheet 1
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 4 Sheets

COMMUNITIES INDEX

"t" System Communities:

Available Schedules: RS, GSS, GSL, GSTE, SGS, GIS
 CNG, GITt, STt, and LVTt

Abilene	Ellinwood	Lewis	Rossville
Ames	Enterprise	Lindsborg	Roxbury
Ashland	Frankfort	Linn	Russell
Assaria	Galva	Loretta	St. Benedict
Axtell	Garfield	Louisville	St. George
Baileyville	Gorham	Macksville	St. John
Barnes	Grandview Plaza	Mahaska	St. Marys
Beattie	Great Bend	Manhattan	Salina
Belpre	Greenleaf	Marquette	Scandia
Belvue	Greensburg	Marysville	Seneca
Bison	Gypsum	McPherson	Silver Lake
Blaine	Haddam	Medora	Smolan
Blue Rapids	Hanover	Medicine Lodge	Solomon
Buhler	Haviland	Mentor	South Hutchinson
Canton	Hoisington	Morganville	Stafford
Centralia	Home City	Morrowville	Timkin
Chapman	Hope	Munden	Vermillion
Clay Center	Hutchinson	Narka	Victoria
Clifton	Industry	Nashville	Vining
Clyde	Inman	Ogden	Vliets
Coldwater	Junction City	Olmitz	Wakefield
Concordia	Kingman	Onaga	Walker
Courtland	Kinsley	Otis	Wamego
Cuba	Kiro	Partridge	Washington
Cullison	LaCrosse	Pfeiffer	Waverille
Cunningham	Larned	Pratt	Westmoreland
Detroit	Lehigh	Pretty Prairie	Wheaton
		Protection	

Issued May 18 2012
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KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE CITIES

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CITIES Sheet 2
 which was filed September 22, 2003

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Sheet 2 of 4 Sheets

COMMUNITIES INDEX (Cont.)

"k" System Communities:

Available Schedules: RS, GSS, GSL, GSTE SGS, GIS, CNG, STk and LVTK

Alden	Cambridge	Effingham	Grantville
Alta Vista	Capaldo	Elbing	Greeley
Andover	Carbondale	El Dorado	Grenola
Arkansas City	Carlyle	Ellsworth	Hamlin
Arlington	Carona	Elmont	Harper
Arma	Cawker City	Elwood	Hartford
Atchison	Chase	Emporia	Haven
Atlanta	Cheney	Englewood	Haysville
Aubry	Cherokee	Erie	Hiawatha
Augusta	Cherryvale	Esbon	Highland
Baldwin	Chicopee	Everest	Holton
Barnard	Circleville	Fairview	Holyrood
Baxter Springs	Clafin	Fairway	Horton
Bel Aire	Clearwater	Formoso	Huron
Belle Plaine	Colony	Fort Scott	Iola Rural
Beloit	Columbus	Franklin	Iuka
Bentley	Colwich	Frederick	Jewell City
Benton	Conway Springs	Frontenac	Johnson County
Berryton	Crestline	Galena	Kanopolis
Beverly	Delphos	Garden Plain	Kansas City
Bloom	Dennis	Gardner	Kingman
Blue Mound	Derby	Gas City	Kingsdown
Bronson	Dexter	Geneseo	Kiowa
Bucklin	Douglass	Girard	Kirkwood
Burden	Downs	Glasco	Kismet
Burns	Dwight	Glen Elder	La Harpe
Burr Oak	Eastborough	Goddard	Lake Quivira
Bushton	Easter's Addition	Goessel	Lake Waltana
	Edgerton		Lancaster

Issued May 18 2012
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Month Day Year

By DS/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CITIES

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CITIES Sheet 3
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 4 Sheets

COMMUNITIES INDEX (Cont.)

"k" System Communities (cont.):

Available Schedules: RS, GSS, GSL, GSTE, SGS, GIS, CNG, STk and LVTK

Lane	Mission	Oxford	Sabetha
Langdon	Mission Hills	Ozawkie	Scammon
Langdon Lane	Mission Woods	Paola	Scipio
Lansing	Monticello	Park City	Scranton
Leavenworth	Montrose	Parkerfield	Sedgwick
Leawood	Moran	Parsons	Shawnee
Lebanon	Morrill	Pauline	Shawnee Heights
Lecompton	Mount Hope	Perry	Smith Center
LeLoup	Mount Vernon	Petrolia	Somerset
Lenexa	Mullinville	Piqua	South Mound
Leon	Mulvane	Pittsburg	Stanley
Lincoln Center	Muscotah	Pomona	Stilwell
Lorraine	Netawaka	Potwin	Sylvan Grove
Lowell	New Ozawkie	Prairie Village	Tecumseh
Lucas	New Salem	Preston	Tescott
Luray	Newton	Princeton	Thayer
Lyndon	North Newton	Quenemo	Tonganoxie
Madison	Nortonville	Rantoul	Topeka
Mankato	Obeeville	Raymond	Towanda
Mecca Acres	Olpe	Reserve	Town & County Est.
Melvern	Osawatomie	Richmond	Troy
Meridan	Osborne	Riverton	Turon
Merriam	Oskaloosa	Robinson	Udall
Michigan Valley	Oswego	Roeland Park	Valley Center
Miltonvale	Ottawa	Rose Hill	Valley Falls
Minneapolis	Overbrook	Roseland	Vesper
Minneola	Overland Park	St. Paul	Walnut

Issued May 18 2012

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DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CITIES

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule CITIES Sheet 4
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Sheet 4 of 4 Sheets

COMMUNITIES INDEX (Cont.)

"k" System Communities (cont.):

Available Schedules: RS, GSS, GSL, GSTE, SGS, GIS, CNG, STk and LVtk

Wathena	Whitewater
Waverly	Whiting
Weir	Wichita
Welda	Williamsburg
Wellington	Willis
Wellsville	Willowbrook Addition
West Mineral	Winchester
Westwood	Zarah
Westwood Hills	

Communities and Gas Distribution Companies Served at Wholesale:

Available Schedule: SSR, Wtk and WTt

Alma	Jamestown	Midwest Energy, Inc.
Aurora	Longford	Atmos Energy
Belleville	Palmer	Black Hills Energy
Hudson	Rozel	
Isabel		

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Month Day Year

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Month Day Year

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DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE CONTENTS

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule CONTENTS Sheet 1
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

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	<small>Month</small>	<small>Day</small>	<small>Year</small>
Effective	<u>June</u>	<u>07</u>	<u>2005</u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>

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KANSAS GAS SERVICE
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(Name of Issuing Utility)

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 which was filed September 7, 2005

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 which was filed August 31, 2004

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Replacing Schedule CONTENTS Sheet 6
 which was filed December 17, 2004

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SCHEDULE CONTENTS

All Rate Areas

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 which was filed May 10, 2007

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Replacing Schedule CONTENTS Sheet 8
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SCHEDULE GTC1

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC1 Sheet 1
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

1. DEFINITIONS

1.01 Agent: A person, partnership, public/private firm, or corporation authorized by another entity to perform services on their behalf.

1.01.01 Company Agent: a person or agency employed or appointed by Company to act as its representative for the purpose of providing service or otherwise exercising the authorities described in Company's Commission-approved tariffs.

1.01.02 Marketer Agent: an agent authorized by the customer to perform transportation service-related activities for the customer. A gas marketer must meet criteria established under Section 10 Requirements for Transportation Service.

1.02 Arrears: The first day of the arrearage period is the first day after the due date on the bill.

1.03 Central Clock Time (CCT): Central Standard Time throughout the year, as adjusted for Central Daylight Time.

1.04 Character of Service: The qualities inherent in the classification and nature of service.

1.04.01 Classification of Service: The category of service provided to the customer. A change in the classification of service may be marked by, but is not exclusively limited to, movement from residential to nonresidential service or by a change from small to large nonresidential service.

Issued May 18 2012

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SCHEDULE GTC1

ALL RATE AREAS

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Replacing Schedule GTC1 Sheet 2
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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 1.04.02 **Nature of Service:** The manner by which service is received. Fundamental modifications to parameters including, but not limited to, delivery pressure or the size of the meter or required distribution piping constitute a change in the nature of service.
- 1.05 **Commission:** The State Corporation Commission of the State of Kansas or any successor of such Commission having jurisdiction over the subject matter herein.
- 1.06 **Company:** Kansas Gas Service, a division of ONEOK, Inc. or its properly designated agent.
- 1.07 **Confidentiality:** Company's treatment of customer-specific information. This information, which shall include all billing statement information, usage data and agent information, shall not be released to any other party without the customer's consent, except that neither notice nor customer consent shall be required when customer-specific information is released in response to a request of the Commission or its staff. This section shall not prevent Company from providing information regarding customer status when requested by law enforcement or emergency personnel acting in an official capacity or when customer-specific information is released by court order, subpoena, or other order or requirement issued by a duly constituted authority, or when release of such information is necessary to provide service. Company shall not be required to notify the customer or obtain the customer's consent in these instances.
- 1.08 **Contiguous Premises:** Properties, sharing at least one common point or local boundary, upon which all buildings and/or natural gas consuming devices are owned or occupied by the same customer, and upon which all natural gas service is utilized to supply one or more connected natural gas loads which Company considers to be components of a unified operation. Streets, alleys, and other rights-of-way intersecting the customer's properties are not considered property occupied or used by others.
- 1.09 **Curtailment:** Company's complete or partial limiting of delivery services to a customer or customers otherwise entitled to receive such services.

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SCHEDULE GTC1

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

1.10 **Customer:** An end-user of natural gas for which Company has approved an application for service supplied under Company's tariffs.

1.10.01 **Residential:** A customer receiving natural gas sales service at a single location, principally for the maintenance or improvement of the quality of life in a household, home, or place of dwelling having separate kitchen, sleeping and living facilities and permanent provisions for sanitation, or at a detached garage on the same premise as customer's home. The primary use of utility service shall be limited to comfort space conditioning, water heating, food preparation, and other non-profit household uses. Uses shall also include:

- (1) Premises, served through one meter, that have been converted from one to no more than five single-family dwelling units, each having separate kitchen facilities, and
- (2) Premises in which four or fewer sleeping rooms are rented or available for rent.

1.10.02 **Nonresidential:** A customer served at a single location for which the primary activity cannot be defined as residential. Nonresidential customers may include, but shall not necessarily be limited to, those using service for wholesale and retail trade, professional and miscellaneous business services; hotels and other lodging places; garages located on property not contiguous to the customer's residential dwelling; clubs; single-metered apartment houses; commercial office buildings; warehouses; theaters and auditoriums; water pumping plants; laundries; greenhouses; public buildings; universities, colleges and schools; hospitals, institutions for the care or detention of persons; and airfields, military and naval posts. Nonresidential customers may also include those using service to change raw or unfinished materials into other forms or products. Meters serving the common use of multiple customers or units, whether residential or non-residential, shall be considered non-residential.

1.11 **Delivery Point:** The outlet side of Company's meter at a customer's premises.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 1.12 **Delivery Systems:** The areas into which Company's delivery facilities are divided.
 - 1.12.01 **"k" System:** Company's local distribution facilities connected to interstate pipelines not affiliated with Company and providing service to customers living in and around the communities listed in the Index
 - 1.12.02 **"t" System:** Company's affiliated and integrated transmission and local distribution facilities providing service to customers living in and around the communities listed in the Index.

- 1.13 **Diversion:** The obtaining of natural gas service not authorized by Company by way of interference, redirecting, or bypass of the meter to prevent measurement. Diversion shall include, but is not limited to, installing solid pipe or flexible steel tubing, hoses or other connection in or around a gas service riser.

- 1.14 **Fraud:** The misrepresentation or omission of facts or the giving of false and/or misleading information, the reliance on which would result in a customer's obtaining or maintaining utility service, or avoiding payment for past, present or future service, or obtaining a refund. Fraud shall include, but is not limited to, any verbal or documentary representation by which a prospective or current customer, or the customer's agent, provides:
 - (1) False names or identification information not legally assigned to such person.
 - (2) False or altered residency, either past, present or future.
 - (3) False or altered ownership or lease documentation
 - (4) False or insufficiently funded non-cash payments, through means including but not limited to:
 - (a) A check drawn on a closed account or an account holding funds insufficient to pay the amount of the check.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (b) False and/or unauthorized electronic fund transfers.
- (c) False and/or unauthorized credit card or debit card information, to include the cancellation of a prior transaction without which disconnection of service would have occurred.

- 1.15 Gas Day: A 24-hour period from 9:00 a.m. to 9:00 a.m. Central Clock Time unless stated otherwise in an agreement with a specific pipeline. The Gas Day shall be used to determine receipt and delivery of gas by Company. It shall also be the basis for projecting the customer's requirement and nominating monthly usage.
- 1.16 Gas Supply: The total natural gas volumes purchased by Company to be available to meet the needs of its Sales Service customers.
- 1.17 NAESB: North American Energy Standards Board.
- 1.18 Nomination: A customer's request to deliver a specified amount of gas through Company's local distribution facilities. A nomination is a daily MMBtu quantity and must include a beginning and ending date.
 - 1.18.01 Confirmed Nomination: Standard Nomination or an Intraday Nomination which has been accepted and approved by Company. A nomination made on an interstate pipeline will be forwarded by that pipeline to Company for approval. A nomination made on Company's "t" system, must be made directly to Company for approval.
 - 1.18.02 Standard Nomination: Will be in accordance with NAESB standards.
 - 1.18.03 Intraday Nomination: Will be in accordance with NAESB standards.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
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SCHEDULE GTC1

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 1.19 **Operational Flow Order (OFO)**: A directive instructing customers to control their usage to avoid either Under-Deliveries or Over-Deliveries to protect the integrity of any portion of Company's system or to insure compliance with upstream transporters' requirements.
- 1.20 **Over-Delivery**: The condition resulting when deliveries of natural gas to a customer are greater than the usage level authorized by Company.
- 1.21 **Period of Curtailment (POC)**: A period of time during which Company limits delivery service to sales and/or transportation customers.
- 1.22 **Receipt Point**: A mutually agreeable location on Company's system where a transportation service customer provides for Company to receive gas.
- 1.23 **Service**:
 - 1.23.01 **Sales Service**: Gas delivery for which Company is responsible for procuring an adequate supply of gas to meet a customer's needs. Company's responsibility under sales service is conditioned by Company's rate schedules and these GT&C, specifically Section 11 Pipeline System Restrictions & Priorities.
 - 1.23.02 **Transportation Service**: Gas delivery for which a customer is responsible for procuring a supply of gas adequate for the customer's needs. Company's responsibility under transportation service is conditioned by Company's rate schedules and these GT&C, specifically Section 10, Requirements for Transportation Service and Section 11, Pipeline System Restrictions & Priorities.
- 1.24 **Single Location**: A customer's contiguous premises.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC1

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule Initial Sheet 6
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 7 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 1.25 **Supplier:** A person, partnership, public/private firm, or corporation which provides and delivers natural gas to a Company receipt point on behalf of Company, a transportation customer, or the customer's agent.

- 1.26 **Supply Emergency:** A system condition in which Company's available gas supply is insufficient to meet the requirements of its critical-needs sales service customers. A supply emergency may be caused by insufficient supply or inadequate capacity, either on Company's system or on that of any connected interstate pipeline.

- 1.27 **Tampering:** Obtaining natural gas service not authorized by Company by altering the service regulator or other acts which prevent meters and/or regulators from accurately measuring the amount of gas consumed, or the use of an unassigned meter to obtain unauthorized service. Tampering shall include, but is not limited to:
 - (1) Making a tap connection to any service, distribution or transmission line owned by Company;
 - (2) Defacing, puncturing, removing, reversing or altering any meter or any connections for the purpose of securing unauthorized or unmeasured service;
 - (3) Preventing any such meters from properly measuring or registering; or
 - (4) Taking, receiving, using or converting to such person's own use any service which has not been measured.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By IS/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC1

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC1 Sheet 7
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 8 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 1.28 **Tariffs:** Company documents, on file with the Commission, which define the terms and conditions under which Company provides service to customers.
 - 1.28.01 **General Terms and Conditions for Gas Service (GTC):** The operational practices and methods for service to customers. The GTC apply to all Service Agreements between Company and a customer and to all rate schedules and rider schedules approved by the Commission. These GTC in no way supersede or modify any rules, regulations, and lawful orders of the Commission. If there appears to be any conflict, the rules, regulations, and/or lawful orders of the Commission shall control. These GTC are also intended to be consistent with the Service Agreements, rate schedules, and rider schedules of Company. The more specific provisions of a Service Agreement, rate schedule, or rider schedule shall control if there appears to be any inconsistency. No representative, agent, or employee of Company shall have authority to amend, modify, alter, or waive any of these GTC except as directed by the Commission. Certain requirements of these GTC may be waived by the Commission in individual cases upon written request by Company and a showing that compliance with the requirement would not serve the interests of Company or the customer.
 - 1.28.02 **Rate Schedules:** Rates and specific conditions for service. Rate schedules are subject to change as provided by law.
 - 1.28.03 **Rider Schedules:** Rates and/or conditions for service applicable to certain customers, but which must refer to and rely upon a rate schedule or the customer's complete requirements.
- 1.29 **Under-Delivery:** The condition resulting when deliveries of natural gas to a customer are less than those received into Company's system on behalf of the customer.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
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By	<u>IS/</u>		
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KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC10

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC10 Sheet 2
 which was filed May 10, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

10.03.02 **Affidavit:** A customer to be represented must provide Company with an affidavit identifying its agent. This authorization shall be in a form agreeable to Company and shall remain in effect until a signed replacement is received by Company.

10.03.03 **Billing:** Company shall provide to a customer's agent a duplicate monthly billing statement upon the customer's written request. Company may accept payment from the customer's agent; however, the customer shall continue to be responsible for all charges on the account. In the event of any billing dispute, Company shall notify the customer directly and shall not be required to notify the customer's agent.

10.04 **Aggregation:** Customers' agents shall be allowed to aggregate their customers' usages for purposes of balancing.

10.04.01 **Aggregation Areas:** Company shall establish aggregation areas within geographic, operational, administrative, and/or other appropriate parameters.

10.04.02 **Aggregation Groups:** An agent shall establish its customers within each aggregation area into a group or groups. Customers not assigned to an aggregation group shall be individually balanced.

10.04.03 **Changes to Aggregation Groups:** Company must receive changes to aggregation groups, in writing, prior to the last working day of a month. Changes shall become effective on the first day of the following month except that aggregation groups shall be as designated prior to the first effective day of an OFO or POC.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC10

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC10 Sheet 3
 which was filed May 10, 2007

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Sheet 3 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

10.05 **Nominations:** A transportation service customer or the customer's agent shall be responsible for nominating volumes of gas to be received by Company for delivery to the delivery point.

10.05.01 **Nominations on the "t" System:** A customer or the customer's agent shall provide to Company the customer's Standard and/or Intraday Nomination according to NAESB standards.

10.05.02 **Nominations on the "k" System:** A customer or the customer's agent shall provide the customer's Standard and/or Intraday Nomination according to NAESB standards to the specific pipeline to provide to the Company.

10.06 **Retainage:** Retainage is a quantity of gas necessary to compensate Company for lost and unaccounted for gas and gas used in Company's operations. Retainage shall be stated as a percentage of a customer's gas received by Company and shall be determined annually by Company.

10.07 **Daily Quantity of Transportation Service Gas:** A customer or the customer's agent shall maintain, as nearly as practicable, uniform daily rates of gas delivery. The customer shall take delivery of gas at the same uniform rate as the gas is received by Company. However, should variations between deliveries to the customer and receipts by the Company cause operational problems on Company's system, Company may discontinue receipt of gas until such variations are corrected.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
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KANSAS GAS SERVICE
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SCHEDULE GTC10

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC10 Sheet 5
 which was filed May 10, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 5 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

10.09 **Cash Out:** Monthly volumes of gas delivered to a transportation service customer should, to the extent practicable, match Company's receipts for the customer less any amount retained by Company according to Section 10.06 **Retainage.** Agents may balance the aggregated volumes of gas for groups of customers they represent, according to the terms of Section 10.04 **Aggregation.**

10.09.01 **Monthly Cash Out:** Differences between deliveries and retainage-adjusted receipts shall be reconciled on a monthly basis between Company and a customer or the customer's agent.

- (1) If Company's retainage-adjusted receipts for the customer are less than deliveries to the customer, the customer or the customer's agent shall pay:
 - (a) No charge for each MMBtu of cumulative imbalance up to the greater of 5% of actual usage or 25 MMBtu per customer, to be carried over on account to the following month.
 - (b) 1.15 times the Cash Out Price for each MMBtu of imbalance which is greater than 5%, up to and including 10% of actual usage, and
 - (c) 1.3 times the Cash Out Price for each MMBtu of imbalance which is greater than 10% of actual usage.

- (2) If Company's retainage-adjusted receipts for the customer exceed deliveries to the customer, the customer or the customer's agent shall receive:
 - (a) No payment for each MMBtu of cumulative imbalance up to the greater of 5% of actual usage or 25 MMBtu per customer, to be carried over on account to the following month.
 - (b) 0.85 times the Cash Out Price for each MMBtu of imbalance which is greater than 5% of actual usage, up to and including 10%, and
 - (c) 0.7 times the Cash Out Price for each MMBtu of imbalance which is greater than 10% of actual usage.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
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KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
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SCHEDULE GTC10

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC10 Sheet 6
 which was filed May 10, 2007

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 10.09.02 **Cash Out at Final Billing:** In the event a final bill for transportation service is rendered, regardless of the cause for termination of the transportation service, Company shall cash out the customer or the customer's agent.
- (1) If Company's retainage-adjusted cumulative final receipts for the customer are less than cumulative final deliveries to the customer, the customer or the customer's agent shall pay:
 - (a) 1.0 times the Cash Out Price for each MMBtu of cumulative imbalance up to the greater of 5% of actual usage or 25 MMBtu per customer.
 - (b) 1.15times the Cash Out Price for each MMBtu of imbalance which is greater than 5% up to and including 10% of actual usage, and
 - (c) 1.3 times the Cash Out Price for each MMBtu of imbalance which is greater than 10% of actual usage.
 - (2) If Company's retainage-adjusted cumulative final receipts for the customer exceed cumulative final deliveries to the customer, the customer or the customer's agent shall receive:
 - (a) 1.0 times the Cash Out Price for each MMBtu of cumulative imbalance up to the greater of 5% of actual usage or 25 MMBtu per customer.
 - (b) 0.85 times the Cash Out Price for each MMBtu of imbalance which is greater than 5% of actual usage, up to and including 10%, and
 - (c) 0.7 times the Cash Out Price for each MMBtu of imbalance which is greater than 10% of actual usage.
- 10.09.03 **Cash Out Price:** The monthly Cash Out Price shall be determined as the arithmetic average of the midpoint prices published in Gas Daily for each day of the month, for:
- (1) Southern Star Central Gas Pipelines (Texas, Oklahoma, Kansas)
 - (2) Panhandle Eastern Pipe Line Company (Texas, Oklahoma)
 - (3) ANR Pipeline Company (Oklahoma), and
 - (4) Natural Gas Pipeline Company of America (Midcontinent).

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
	Month	Day	Year
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KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE GTC10

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC10 Sheet 7
 which was filed May 10, 2007

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

If the Cash Out Price is not published for any of the above, the average will be calculated on the prices published.

10.10 Capacity Limitations: A customer may have delivery of gas curtailed in the event of system supply emergencies or capacity limitations. Company's obligation to deliver a customer's gas shall be as stated in Section 11, Pipeline System Restrictions and Priorities. The determination of delivery system capacity limitations shall be at Company's sole discretion. The customer may request Company to make reasonable enlargements to its delivery system, if capacity limitations restrict the volume of gas which the customer may desire to be delivered. Company shall fulfill these requests provided the actual cost, including indirect costs, of delivery system enlargements are borne by the customer. The expanded facilities shall remain the property of Company, free and clear of any lien or equity by the customer. Nothing contained herein shall be construed as obligating Company to construct any extensions or expansions of its facilities.

10.11 Limitation of Transportation Service and Other Charges: Delivery of a customer's gas shall be available only where permitted by the gas supply contracts and rate schedules under which gas is supplied to Company. Any delivery conditions or limitations imposed on Company by the contracts and rate schedules shall be applicable to delivery of gas to the customer. Should delivery of gas cause the incurrence of demand charges, standby charges, reservation charges, penalties or like charges from Company's gas suppliers or transporters, and these charges are in addition to charges for gas actually received by Company and not anticipated by the rate schedule or rider schedule under which the customer takes service, these charges shall be billed to the customer. Additionally, should a change in the customer's service characteristics cause the charges anticipated above to be recovered from other customers, these charges shall be billed to the customer. Any disputes regarding the customer's responsibility for these charges shall be referred to the Commission for resolution.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
	Month	Day	Year
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KANSAS GAS SERVICE
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SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
 which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 10 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

11. PIPELINE SYSTEM RESTRICTIONS AND PRIORITIES

11.01 Conditions Requiring Restriction in Service

11.01.01 Service Restriction: Company may fully or partially restrict service to customers when, in Company's sole determination, restriction is necessary to protect the supply and/or delivery of gas to customers with higher priority uses.

11.01.02 Operational Request: Company may fully or partially restrict customer to accommodate for operational repairs and maintenance on Company's pipeline system.

11.02 Notice: Notice of an operational request may be provided as Company warrants and a Critical Notice of a service restriction shall be provided as far in advance as practicable and may be changed by Company as conditions warrant. Critical Notice shall be given to each affected customer by either telephone, in writing, facsimile or, electronic mail. Customers shall designate one or more person for Company to contact on operational matters at any time on a 24-hour a day, 365 days a year basis. Such contact person must have adequate authority and expertise to handle such operational matters. If Company is unable to contact any Customer because the contact person(s) is unavailable or the Customer has failed to provide such contact, the Customer shall be solely responsible for any consequences arising from such failure of communications.

Notification of the customer's agent shall fulfill the requirement of this paragraph whenever the customer's usage is aggregated for balancing under Section 10.04 Aggregation.

During emergency situations, Company may use commercial radio and/or television to notify customers.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE-Manager, Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 1
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 10 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

11.03 **Critical Use Periods:** Company may issue an Operational Flow Order (OFO) whenever necessary to instruct customers to control their usage to avoid either Under-Deliveries or Over-Deliveries.

11.03.01 **Standard OFO:** A Standard OFO shall require the customer to take pre-emptive or preventive actions and/or measures in order to neutralize or reduce threats to, or to otherwise preserve the integrity of all or a portion of Company's system, or to insure compliance with the requirements of upstream pipeline companies.

11.03.02 **Emergency OFO:** An Emergency OFO shall require the customer to take immediate actions and/or measures in order to neutralize or reduce threats to, or to otherwise preserve the integrity of all or a portion of Company's system, or to insure compliance with the requirements of upstream pipeline companies.

11.03.03 **Authorized Usage:** A transportation service customer's authorized usage during an OFO shall be equal to that customer's retainage-adjusted confirmed nomination.

11.03.04 **Interrupted Supply:** Whenever a transportation service customer's supply is partially or totally interrupted for any reason, that customer's authorized usage shall be limited to the retainage-adjusted volume being delivered to Company on behalf of that customer.

11.03.05 **Curtailment of Transportation Service:** A transportation service customer shall not be required to curtail as long as the customer's gas is delivered to Company's delivery system, except during Supply Emergencies subject to the conditions of Section 11.04.06 Company's Right to Purchase Transportation Gas.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
	Month	Day	Year
By	<u>IS/</u>		
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All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 2
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

11.04 **Period of Curtailment:** Company may require its sales service and transportation service customers to limit, in whole or in part, their use of Company's facilities during a Period of Curtailment (POC), taking into consideration priority of use or other factors it deems necessary to ensure public health and safety.

11.04.01 **Authorized Usage:** Company shall, at its sole discretion, authorize customers a usage level which is appropriate to the conditions of the POC.

11.04.02 **Curtailment Priority:** Curtailment shall first apply to the lowest priority category (Priority Category Three) and successively to each higher priority category as required. The categories to be used by Company to allocate available service, listed from highest to lowest priority, are:

Priority Category One. Customers served under Company's Residential Sales Service rate schedules and customers taking service the curtailment of which would endanger human life or safety. A customer shall not be considered endangered if an alternate fuel capability is feasible.

Priority Category Two. Customers not included in Priority Category One taking service under Company's General Sales Service or General Transportation Service rate schedules and customers taking service the curtailment of which would endanger property. A customer shall not be considered endangered if an alternate fuel capability is feasible.

Priority Category Three. Customers not included in other priority categories.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE-Manager, Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 3
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 11.04.03 **Exception to Curtailment Priority:** Company may curtail customers in higher priority categories before curtailing customers in lower priority categories only if curtailing lower priority category customers would not be useful in maintaining deliveries to the higher priority customers.
- 11.04.04 **Allocation of Partial Capacity:** Should only partial service capacity be available for an affected category, deliveries within that category shall be limited to a customer's pro rata share of service available to that category. This share shall be based on the ratio of the customer's requirement in the category for which partial capacity is available to the sum of all customers' requirements in the same category.
- 11.04.05 **Alternate Fuel Capability:** Company shall determine if it is feasible for a customer to install and use alternate fuel capability. The customer is deemed to have alternate fuel capability if Company determines an installation is feasible whether or not facilities are actually installed. Disputes over Company's determination shall be referred to the Commission for resolution.
- 11.04.06 **Company's Right to Purchase Transportation Gas:** Company shall have the authority but not the requirement to purchase a transportation service customer's gas during any POC which restricts, or would otherwise restrict, Category One customers.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By ISI
 DAVID N. DITTEMORE-Manager, Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 4
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 5 of 10 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (1) **Notice:** Company shall use its best efforts to give the customer 24 hours advance notification of the need for any such purchase, but Company shall not be liable for failure to give advance notice when circumstances do not permit.
- (2) **Reimbursement:** Company shall reimburse the customer an amount equal to the verifiable actual replacement cost of any alternative fuel used by the customer to replace natural gas purchased by Company. Company shall account for the reimbursement as a purchased gas expense.

11.04.07 **Emergency Usage during POCs:** A customer may request to use gas above authorized levels to forestall irreparable injury to life or property. Requests by telephone shall be followed immediately by a written request. Written requests shall state the nature, cause, and expected duration of the emergency and may be submitted by facsimile or electronic mail. The customer must act to eliminate the cause of the emergency as soon as practicable. The charge for usage above authorized levels shall be determined at the time Company receives the customer's request. Disputes concerning this charge shall be referred to the Commission for resolution.

11.04.08 **Relief from Liability:** Company shall be relieved of all liabilities, penalties, charges, payments, and claims of whatever kind, contractual or otherwise, resulting from or arising out of Company's failure to deliver all or any portion of the volumes of gas desired by a customer or group of customers during a POC. Company's relief shall apply if curtailment is according to these General Terms and Conditions or any other orders or directives of duly constituted authorities including, but not limited to, the Kansas Corporation Commission.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
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By	<u>IS/</u>		
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SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 5
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

11.05 **Unauthorized Deliveries:** Over-Deliveries and/or Under-Deliveries which vary from Company's authorized usage level under an OFO or during a POC, may be subject to the penalties described in Section 11.06 **Penalties for Unauthorized Usage.**

11.05.01 **Individual Customers:** Unauthorized Deliveries for individually balanced customers shall be calculated by comparing each customer's authorized usage with actual usage.

11.05.02 **Aggregation Groups:** Unauthorized Deliveries for aggregation groups subject to aggregated balancing as defined under Section 10.04 **Aggregation**, shall be calculated by comparing the group members' total authorized usage with their total actual usage. The actual usage of a customer which is included in more than one aggregation group shall be allocated between groups on a ratio of the customer's confirmed nominations.

11.05.03 **RDQ Balancing:** A transportation service customer may agree to deliver to Company, in lieu of Company's requirement to install EFM, a predetermined Required Daily Quantity (RDQ) of natural gas. Nominations based on assigned RDQ shall be subject to retainage.

(1) **Qualification for RDQ Balancing:** RDQ Balancing shall be available for transportation service meters recording a peak-month usage of less than 1,500 Mcf in the most recent 12 month period ending April 30. A customer accepting an RDQ shall remain eligible for transportation service without installing EFM. An RDQ-qualified customer shall be assigned to RDQ Balancing unless the customer notifies Company otherwise.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
	Month	Day	Year
By	<u>IS/</u>		
	DAVID N. DITTEMORE-Manager, Regulatory Affairs		

KANSAS GAS SERVICE
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SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 6
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (2) **RDQ Administration:** An RDQ-balanced customer shall be notified of its assigned RDQ within 30 days after initiating transportation service. Company shall each year review the customer's most recent 12 month usage for the period ending April 30 and recalculate the customer's RDQ. Company shall, prior to August 1, notify the customer, and the customer's agent if aggregated for balancing purposes, of a revised RDQ, which shall be effective for the next 12 month period beginning November 1. The customer or customer's agent shall inform Company of any dispute over the RDQ within 30 days of their notification.
- (3) **Unauthorized Over-Deliveries:** During POCs or when required by an OFO to prevent Over-Deliveries, a customer shall cause Company to receive natural gas in the amount of the RDQ. The customer may be subject to an Unauthorized Over-Delivery Penalty if Company receives less than 100% of the customer's assigned RDQ plus retainage.
- (4) **Unauthorized Under-Deliveries:** When required by an OFO to prevent Under-Deliveries, a customer shall cause Company to receive an amount of natural gas equal to the lesser of their assigned RDQ times 30% plus retainage or their current confirmed nomination. The customer may be subject to the applicable Unauthorized Under-Delivery Penalty if Company receives more than the amount authorized by this paragraph.
- (5) **Actual Usage of RDQ Customers:** Company shall not be required to read RDQ-balanced meters to implement the requirements of an OFO or POC, for which the customer's actual usage shall be deemed to equal the assigned RDQ. When calculating Unauthorized Over-Delivery Penalties for an aggregation group which includes both EFM meters and meters subject to RDQ Balancing, the aggregated nominations shall be applied to the aggregated RDQ meters first.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By IS/
 DAVID N. DITTEMORE-Manager, Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 7
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(6) **Temporary RDQ:** A customer may request a temporary revision of its assigned RDQ. Company shall consider the request only if it is received prior to 72 hours after the occurrence of a significant event that would temporarily change the customer's usage during an OFO. Requests by telephone shall be followed immediately by a written request stating the nature, cause, and expected duration of the event. Company shall respond no later than 72 hours after the customer's written request. Any revised RDQ shall become effective upon Company's responding notification to the customer and shall continue for no more than 30 days or until the customer's operation has returned to normal, whichever occurs first. Company may, at its option and at the customer's request, extend the temporary RDQ for an additional period(s).

11.05.04 **Meter Reading:** Actual usage during an OFO shall normally be provided by electronic flow measurement (EFM) equipment. If Company is unable to obtain data from a customer's EFM device, the customer's usage shall be determined by actual meter reads.

11.05.05 **Previous Imbalances:** Gas imbalances from previous months shall not be allowed to offset any Unauthorized Over- or Under-Delivery.

11.05.06 **Refusal to Comply:** Company may disconnect from its system or refuse to accept the nomination of a customer which endangers system stability and/or safety by continuing to incur Unauthorized Deliveries.

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	DAVID N. DITTEMORE-Manager, Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 8
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 9 of 10 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

11.06 Penalties for Unauthorized Usage: A customer's unauthorized usage under an OFO or POC may cause the incurrence of penalties.

11.06.01 Tolerance Levels: Penalties may be assessed:

- (1) During an OFO or POC, when Unauthorized Over-Deliveries to EFM meters exceed + or - 5% of authorized daily delivery levels.
- (2) During an OFO or POC, when Unauthorized Over-Deliveries to RDQ meters are less than daily delivery levels or when Unauthorized Under-Deliveries exceed authorized daily delivery levels.

11.06.02 Penalties during OFOs and POC's: Penalties for Unauthorized Over-deliveries or Under-deliveries shall be calculated as follows:

- (1) Standard OFO Penalties: For each day of the Standard OFO, the greater of \$5 or 2½ times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section 11.06.01.
- (2) POC and Emergency OFO Penalties: For each day of the POC or Emergency OFO, the greater of \$10 or 5 times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section 11.06.01.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE-Manager, Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE GTC11

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC11 Sheet 9
 which was filed November 16, 2006

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 10 of 10 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(3) POC Penalties: For each day of the POC, the greater of \$20 or 10 times the daily midpoint stated on Gas Daily's Index for Southern Star Central Gas Pipelines (Oklahoma) times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section 11.06.01.

11.06.03 Responsibility for Payment: Unauthorized Over- or Under-Delivery Penalties for individually balanced customers shall be billed to and collected from the applicable customer. Unauthorized Over- or Under-Delivery Penalties for aggregation groups shall be billed to and collected from the agent representing the aggregated customers.

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By	<u>IS/</u>		
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KANSAS GAS SERVICE
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SCHEDULE GTC12

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC12 Sheet 1
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 1 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

12. **STATEMENT OF MISCELLANEOUS CHARGES AND AMOUNTS**

		<u>Reference Section</u>	<u>Amount</u>
12.01	Service Initiation Charge	2.13.01	\$ 5.00
12.02	Meter Reading Charge	4.03.02 4.04.02	\$ 10.00
12.03	Credit Due Amount	4.05.01	\$ 10.00
12.04	Bill Error Amount	4.05.04	\$ 2.00
12.05	Collection or Disconnection Charge	5.08	\$ 10.00
12.06	Reconnection Charge	5.09	\$ 15.00
12.07	Insufficient Funds Check Charge	4.01.05	\$ 30.00
12.08	Insufficient Funds Service Charge	4.01.05	\$ 30.00
12.09	Adjusted Bill Amount	4.05.01 9.02.05	\$ 2.00
12.10	Meter Test Fee	9.02.04	\$ 40.00
12.11	Base Residential Usage	8.01.07(4)(a)	138 Mcf
12.12	Credit /Debit /ATM Card Fee per transaction up to and including \$500	4.01.05(4)	\$ 2.13
12.13	Diversion Reconnection Charge	5.09	\$ 55.00

Issued May 18 2012
Month Day Year

Effective _____
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 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE --

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule -- Sheet --
 which was filed Initial

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 2.03.04 Nonresidential applicants may be required to provide:
- (1) The name of the person(s) responsible for payment of the account and at least one form of positive identification,
 - (2) The name of the business,
 - (3) The type of business, and
 - (4) The employer identification number (EIN), if available, issued by the Internal Revenue Service.
- 2.03.05 If positive identification is not immediately available at the time of application for service, a residential customer providing a full deposit will have at least 30 days to secure positive identification, provided that said grace period does not conflict with any statutes or regulations relating to identity theft detection, prevention and mitigation.
- 2.03.06 If positive identification is not provided within said grace period, or such identification constitutes fraud, Company may disconnect service pursuant to Section 5 of these General Terms and Conditions.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
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SCHEDULE GTC2

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC2 Sheet 3
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 4 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

2.04 **Refusal of Service at Time of Application:** Company shall not be required to commence service if, at the time of application for service, the applicant has outstanding with Company, an undisputed and unpaid service account until such indebtedness is satisfied or a payment agreement covering the indebtedness is executed.

2.04.01 For purposes of this rule, Customer's indebtedness shall include undisputed and unpaid accounts that accrued within the last 5 years for service provided under a written agreement, or 3 years for service provided under an oral agreement. The requested class of service must be the same as that for which the indebtedness was incurred, either at the same or former premises and located in any area served by Company.

2.04.02 Company shall not refuse service to a customer for an outstanding debt on an account unless that customer either signed the service agreement on the account or agreed orally at the time service was established to be responsible for the account. The only exception to this rule is when the current customer and the former customer, who signed the service agreement or agreed orally at the time service was established to be responsible for the account, lived together when the debt was incurred and continue to live together. Service may be withheld until such indebtedness is satisfied or a payment agreement covering the indebtedness is executed.

2.04.03 If Company refuses service to a customer at the time of application for service in accordance with this section, it shall clearly state the reason for such refusal. Company shall not make any other representation of its reason for its refusal except the applicable portion of this section.

Issued May 18 2012

Month Day Year

Effective _____

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By IS/

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KANSAS GAS SERVICE
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SCHEDULE GTC2

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC2 Sheet 4
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 5 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

2.05 Refusal of Service After Application of Service: Company may refuse service at any time when, in Company's judgment, it is unsafe for Company personnel to perform work at customer's premises. Unsafe situations that may prevent Company personnel from performing work at customer's premises include, but are not limited to, physical and/or verbal acts of aggression, intimidation, or anything which threatens the safety of Company personnel.

2.06 Notices Between Customer and Company:

2.06.01 Written Notices: All notices given to Company shall be in writing except as provided in Section 6.03 Defective Customer Equipment, and as described herein.

- (1) Oral communication directed to the appropriate Company representative shall be considered proper notice.
- (2) When oral notices are taken in person or by telephone by Company's representative, a confirmation number and the employee's name shall be provided to customer as evidence of customer's contact with Company.
- (3) Company shall exercise reasonable diligence in carrying out notices from customer, but shall not be responsible for error, delay or expense resulting there from, unless it shall be shown affirmatively that the error, delay or expense has been caused by willful default or negligence on the part of Company.
- (4) Billing errors resulting from Company's failure to carry out customer's written notice or an oral notice for which customer has a confirmation number and employee's name, will be corrected as provided in Section 4.04.06 Correction of Erroneous Bills.

2.06.02 Contracts: Company representatives are not authorized to contractually bind Company except by writing duly executed.

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SCHEDULE GTC2

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC2 Sheet 5
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 2.07 **Availability of Rate Schedules:** Company's rate schedules and copies of these General Terms and Conditions for Gas Service shall be made available upon the request of any interested party. Company's service shall not be sold or otherwise provided except as specified in its rate schedules, contracts and General Terms and Conditions on file with the Commission.
- 2.08 **Choice by Customer:** Company shall, upon customer application for service or at any time upon request, advise customer as to the rate schedules available for and best adapted to existing or anticipated service requirements as defined by customer, but Company does not assume responsibility for the selection of such rate.
- 2.09 **Change of Rates:** Customer, having selected an applicable rate schedule, may not change to another rate within a 12 month period unless there is a substantial change in the character or condition of customer's service. If such change occurs, Company reserves the right to reissue bills for service rendered under the rate schedule applicable thereto for the period during which such service was in effect, but such period shall not exceed 12 months.
- 2.10 **Compliance With Rate Schedule:** If service is used for purposes not permitted in a rate schedule, Company reserves the right to reissue bills on the applicable rate for a period not to exceed 12 months, unless the date of the infraction can be determined in which case the correction shall be computed back to but not beyond such date, and all future bills will be on the applicable rate.
- 2.11 **Retail Service:** The utility service furnished under a retail rate schedule is for the sole use of customer. Customer shall not resell such service to any other party. In case utility service supplied by Company is resold, service may be disconnected as provided in Section 5.02 Conditions for Discontinuing Service.

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KANSAS GAS SERVICE
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SCHEDULE GTC2

ALL RATE AREAS

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Replacing Schedule GTC2 Sheet 6
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

2.12 Service for Resale:

2.12.01 **Definition of Resale Customer:** A resale customer is a customer who, by contract between Company and customer and approved by the Commission, is permitted to purchase utility service from Company for resale outside of Company's certificated areas. Resale shall be under rates filed with the Commission and only when Company's existing facilities, as determined by Company, have adequate pressure and capacity to provide such resale service without jeopardizing service to Company's other customers.

2.12.02 **Sales to Resale Customers:** A resale customer desiring to purchase additional utility service from Company for resale to any of its consumers other than those provided for in Category 1 of Company's priority of service rules specified in Section 11 Pipeline System Restrictions & Priorities, shall advise Company in writing of the name, location, load characteristics, available standby fuel facilities, and other necessary data relating to each such consumer. Within 30 days after receiving the request, Company will notify resale customer in writing (a) whether such service can be made available, (b) the effective date of such service, (c) the appropriate priority category, and (d) the applicable rate under which such service will be rendered. A resale customer desiring to provide utility service to one consumer under different priority categories at a single address or location may do so provided the portion of consumer's load under each category is measured through a separate meter and purchased from Company under the applicable rate for such deliveries.

2.12.03 **Measurement and Reporting of Delivered Volumes:** As soon after the end of each billing month as is practical, resale customer shall report to Company the volume of gas sold under priority category at each point of delivery during the billing month. The volumes reported to Company shall be on the same measurement basis as that on which resale customer purchases gas from Company.

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SCHEDULE GTC2

ALL RATE AREAS

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Replacing Schedule GTC2 Sheet 7
 which was filed December 21, 2011

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Sheet 8 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

2.12.04 Verification of Delivered Volumes and Curtailment: Company shall have the right to verify the delivered volumes of gas reported by resale customer and also the effectiveness of any curtailment or interruption requested by Company. Verification may be accomplished by an audit of resale customer's records and/or meter readings. Company shall have the right to read the meters serving applicable consumers at any time during an ordered curtailment or interruption.

2.13 Service Initiation Charges:

2.13.01 Service Initiation Charges: Upon application for and commencement of service to customer at each service location, a service initiation charge as provided for in Subsection 12.01 Service Initiation Charge, shall be due from customer.

2.13.02 Billing of Service Initiation Charge: Service Initiation charges shall be billed on the initial service bill for each customer service location and shall be due and payable on the date specified thereon.

2.14 Succession and Assignment: A service agreement shall inure to the benefit of and be binding upon customer's heirs or successors but shall not be assignable by customer without the prior written consent of Company, which consent shall not be unreasonably withheld.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

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DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
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SCHEDULE GTC3

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC3 Sheet 5
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 6 of 6 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

3.08 Third Party Guarantees: In lieu of a security deposit:

3.08.01 For a residential customer's service account, Company will accept the written guarantee of any current residential customer with no deposit on file, who has made 10 of the last 12 payments on time with no undisputed payment remaining unpaid after 30 days. Company may also accept the written guarantee of any responsible party or obtain a letter of credit as surety for a residential customer's service account.

3.08.02 For non-residential customers, Company may accept a surety bond, irrevocable letter of credit, or other written guarantee from a responsible individual or company that will be responsible for paying the customer's utility bill in the event of nonpayment.

3.08.03 Company shall not hold the guarantor liable for sums in excess of the maximum amount of the required deposit or for attorney or collection fees.

3.08.04 In the event customer's service is disconnected for nonpayment or for final billing and the balance due remains unpaid, the unpaid service amount not exceeding the guarantee amount will be transferred to the guarantor's account pursuant to the written agreement. The guarantor will have the same time to pay the deposit as a new customer and can be disconnected for nonpayment under conditions set out in Section 5.02, Conditions for Discontinuing Service or Section 4.07, Cold Weather Rule. Such deposit collected from the guarantor shall be used to reduce the residential customer's indebtedness.

3.08.05 The guarantor shall be released when the customer would qualify for a deposit refund under Section 3.07, Return of Deposit.

3.09 Discrimination: No deposit shall be required because of customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 8
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 8 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (b) A debit card or ATM card transaction not completed because of insufficient funds may incur a charge pursuant to Section 12.08 Insufficient Funds Service Charge.
- (c) The determination of credit /debit /ATM card “brands” available for customers’ payments shall be at Company’s sole discretion.
- (d) Company shall ensure that toll-free telephone service is provided for customers to make credit /debit /ATM card payments by phone.
- (e) Company or its Authorized Pay Agent may refuse to accept credit /debit /ATM card payments from a customer for reasons including, but not limited to, reported or suspected fraudulent use of a card, reported or suspected use of a stolen card, and/or the customer’s prior use of a card to defraud Company or the card’s owner.

- (5) Automatic Bill Payment Plan: Company may establish a program that will, upon a customer’s request, systematically withdraw the customer’s billed payments from his/her account at a bank or recognized financial institution.

Company may process an Automatic Bill Payment as an electronic transaction. If this electronic transaction is returned unpaid due to insufficient funds, or if it is not able to be completed because of insufficient funds, Company may assess a charge pursuant to Section 12.08 Insufficient Funds Service Charge.

- (6) Any payment which constitutes fraud, pursuant to Section 1, Definitions, may be subject to disconnection according to Section 5 of these General Terms and Conditions.

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KANSAS GAS SERVICE
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 9
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 9 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.02 **Customer Billing:**

4.02.01 **Information on Bill:** Customer's bills shall show:

- (1) The beginning and ending meter reading for the billing period. An estimated billing shall disclose that it is based on an estimated meter reading by the inclusion of the word "Estimated" on the bill.
- (2) The date of the most recent meter reading and the date of the billing.
- (3) The final date by which a payment can be received before a Delayed Payment Charge is imposed.
- (4) The actual or estimated utility service supplied during the billing period.
- (5) The comparative energy consumption for the current billing period and the comparable period a year ago.
- (6) The amount due for prompt payment and the amount due after delinquency in payment.
- (7) The gas cost in dollars per unit (1,000 cubic feet or Mcf) and the total amount due. If the gas cost is prorated, each applicable cost of gas factor and the estimated usage associated with that factor shall be shown.
- (8) The amount of additional charges due for past due accounts, security deposits, collection, service initiation or disconnection charges, installment payments, and other charges authorized by the Commission.
- (9) The monthly amounts due for customers paying down an arrearage under the Cold Weather Rule (CWR) or other payment plans.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 10
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 10 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (10) The total amount due for the current billing period.
- (11) The amount due for city franchise fee and state and local sales taxes, stated separately, unless otherwise ordered by the Commission.
- (12) The address and telephone number of Company's office where a customer may make a report, inquiry or complaint concerning a disputed bill, service rendered, account delinquency or termination of service.

4.02.02 Charges for Special Services: Company may include on the bill charges for special services which are not authorized or specifically regulated by the Commission provided they are clearly designated and set separately from charges for utility service

4.03 Determination of Usage: Meters shall be read periodically in a range of no less than 26 days and no more than 36 days for monthly billings.

4.03.01 Company Read Meters: Company may adopt a cycle-billing plan for dividing its service territory into districts and for reading meters on a schedule of days throughout the month. Company may vary its regular reading of a customer's meter to recognize the effects of connection, disconnection, or rerouting of meter routes.

4.03.02 Customer Read Meters: Company may request customers in sparsely populated areas or customers with inaccessible meters, to read their meters at intervals approximating the billing period. The customer shall provide the requested meter reading by completing and returning a Company-provided printed form containing instructions as to the method of obtaining the reading, or by using Company's Interactive Voice Recording System.

Issued May 18 2012

Month Day Year

Effective _____

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By IS/

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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 11
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

Meter readings by a customer, though used for billing purposes, shall not be considered final. Company shall read such customer meters at least once a year and shall compare the readings obtained with the customer's readings. If there is any difference between the readings, an adjustment shall be made in accordance with Section 4.05 Adjustments to Meter Reads and Bills.

In the event a customer does not furnish a meter reading pursuant to this section for 2 consecutive billing periods, Company may read the meter and charge the customer a meter reading charge as provided in Section 12.02 Meter Reading Charge for each such extra meter reading occurrence. A final bill when service is discontinued shall be based on an actual reading by Company, except as provided in Section 4.04.01 Reasons to Estimate.

4.03.03 Meter Readings Not Combined: Each class of service at each separate location supplied will be metered and billed separately. When more than one meter or metering facility is set at one premise for customer's convenience, or when customer has service at different premises, the readings of the separate meters will not be combined for billing purposes unless the applicable rate schedule provides otherwise.

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SCHEDULE GTC4

All Rate Areas

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Replacing Schedule GTC4 Sheet 12
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.04 **Estimated Bills:** Company may estimate a customer's usage for a billing period and bill accordingly. Company may render a bill based on estimated usage only if the estimating procedures employed by Company and any substantial changes in those procedures have been approved by the Commission.

4.04.01 **Reasons to Estimate:** Company may render bills based on estimated usage:

- (1) To seasonal customers, provided an appropriate rate schedule is filed with the Commission and an actual reading is obtained before each change in the seasonal cycle.
- (2) When extreme weather conditions, emergencies, work stoppages, broken meters or other equipment failures or other circumstances beyond Company's control prevent actual meter readings.
- (3) When Company is unable to reasonably obtain access to customer's premises for reading the meter and efforts to obtain a customer reading of the meter, such as mailing or leaving pre-addressed forms upon which customer may note the readings, are unavailing.
- (4) When the customer does not furnish a meter reading as requested by Company.
- (5) For final, corrected or initial bills, but only when:
 - (a) The customer so requests and any necessary adjustments are made to the bill upon a subsequent actual meter reading by Company.
 - (b) An actual meter reading would not show actual customer usage, but is used in estimating usage.
 - (c) An actual meter reading cannot be taken because of a broken meter or other equipment failure.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

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KANSAS GAS SERVICE
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 13
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 13 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(6) When Company has sufficient reason to believe usage determined from meter readings is erroneous or incorrect.

4.04.02 **Frequency of Estimated Bills:** Company shall not render a bill based on estimated usage for more than 3 consecutive billing periods or 6 months, whichever is less, or more often than 6 billing periods per year, except in cases where:

- (1) The meter is inaccessible and the customer is not available or fails to furnish a meter reading as requested by Company, or
- (2) The customer is served under an approved rate schedule providing otherwise.

Company shall read these meters at least once a year and shall adjust the customer's bill as provided by this Section. If a special meter reading is required, Company may charge the customer a fee as provided in Section 12.02 Meter Reading Charge.

4.04.03 **Record Keeping:** When Company renders estimated bills, it shall maintain accurate records of the reasons therefore and efforts made to secure actual readings. Company shall retain these records for at least 36 months.

4.04.04 **Disclosure:** All estimated bills shall disclose the fact that they are based on estimated usage and that any appropriate adjustments will be made upon subsequent actual reading of the meter by Company.

4.04.05 **Estimating Procedure:**

Before rendering an estimated bill, Company may request a customer to provide a meter reading on pre-addressed forms or through Company's Interactive Voice Recording System. Meter readers shall not make estimates of customer usage; however, meter readers may provide specific knowledge of unique customer circumstances to Company's Billing Department which may recognize that information in the estimated bill calculation.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 14
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 14 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

When estimating usage, Company shall consider the customer's historical consumption, current consumption of similar customers for whom actual meter readings were obtained and the length of the billing period.

Company shall use the following formula for calculation of estimated Mcf usage for billing purposes.

$$(A / B) \times C = \text{Estimated usage for a meter}$$

Where:

- A = peer group's usage this month
- B = peer group's usage for same month last year
- C = usage for same month last year for meter to be estimated. If meter-specific usage from last year is unavailable, the value of "B" shall be substituted for "C".

Company shall use current billing cycle information to profile the customer's peer group. Peer Groups shall be compiled from meters with like rate codes and revenue classes. Peer groups of less than minimum size may be expanded to contain not only the town, but the office the town is in, the division or up to Company level if required. More than one rate code may be included where necessary.

4.05 Adjustments to Meter Reads and Bills:

4.05.01 **Estimated Bill Adjustments:** Any adjustment to a previous bill which was based on estimated usage or a meter reading by a customer will be shown on the bill. The adjustment shall be calculated for bills rendered during the period between the prior and most recent meter readings by Company. The adjusted bill shall show the credit due to the customer or the balance due and payable to Company.

- (1) Any credit due to the customer may be applied as a credit to subsequent bills. However, if the amount is greater than the amount specified in Section 12.03 Credit Due Amount and customer so requests, Company shall refund the amount.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	<u> </u>	<u> </u>	<u> </u>
	<small>Month</small>	<small>Day</small>	<small>Year</small>
By	<u> / S /</u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheets 15
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 15 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (2) If a balance is due and payable to Company, customer may, upon request and approval of Company, pay the amount in equal monthly installments over a period of time equal to the adjusted billing period.
- (3) In no case will an adjustment to an estimated bill be made for an amount which is less than the amount specified in Section 12.09 Adjusted Bill Amount.

4.05.02 Calculation of Unconfirmed Usage: When the company is unable to confirm usage due to a non-registering meter, usage may be estimated by an individualized analysis based on information including, but not limited to, weather data, historical usage at the premises, and customer supplied information. No bill shall be issued to adjust a period exceeding six months due to the failure of a meter to register.

4.05.03 Allocation of Confirmed Usage: When the company is able to confirm usage registered by a meter that has not been previously billed due to reasons such as a non-reporting Automatic Meter Reading (AMR) device, confirmed usage may be allocated by an individualized analysis based on information including but not limited to, weather data, historical usage at the premises, and customer-supplied information.

When determining the adjustment period, Company may allocate known usage to the last confirmed meter reading or unsubstantiated change in usage history. If no such conditions exist, company shall not allocate known usage to periods exceeding the length of time stated in Section 4.05.04 Correction of Erroneous Bills.

4.05.04 Correction of Erroneous Bills: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be refunded. Any amounts paid by customer on the erroneous bill shall be shown as a credit on the corrected bill. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04 Bill Error Amount.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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Effective	_____	_____	_____
	Month	Day	Year
By	<u>IS/</u>		
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KANSAS GAS SERVICE
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 16
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 16 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.05.05 **Prorated Bills:** Company shall prorate customers' bills during the billing month in which a change in rates or tariffs becomes effective, unless otherwise ordered by the Commission. Proration of gas cost shall always be Company's option.

Company shall prorate customer charges only when a change in rates or tariffs becomes effective or when the billing cycle is caused to be outside the range of 26 through 36 days by:

- (1) Connection or disconnection of service, or
- (2) Rerouting of meter routes, for the directly affected customers only.

4.05.06 **Adjustment for Taxes and Franchise Fees:** When any governing body of a taxing subdivision imposes a franchise, occupation, business, sales, license, excise, privilege or similar charge of any kind on Company, these charges shall be recovered from the customers within the boundaries of the taxing subdivision. The amount of the charge shall be levied on each of the customers within the taxing subdivision in the same form in which it is imposed on Company, unless the Commission determines otherwise. All charges so imposed on Company shall be added as a separate charge to the customer's bill for gas service. Any customer exempted from the charge by a taxing subdivision in the calculation of the charge imposed on Company shall be exempt from the charge, unless the Commission determines otherwise.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 17
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 17 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.06 Equal Payment Plan:

4.06.01 Availability: Upon mutual agreement between a customer and Company, the Equal Payment Plan (EPP) shall be made available upon the request of a Residential or General Service customer who meets the following requirements:

- (1) A residential customer may enroll in the EPP during the CWR Period at the same time (s)he enters into a CWR pay agreement for arrearages, pursuant to Section 4.07 Cold Weather Rule.
- (2) A residential customer may enroll in the EPP during the non-CWR period at the same time (s)he enters into an EPP pursuant to Section 4.08 Extended Payment Plan.
- (3) A residential or general service customer may enroll in the EPP at any time as long as the account is in current status with no arrears.

4.06.02 Calculation of Monthly Billing Amount: Company shall use available billing history to calculate the customer's monthly EPP billing amount as the sum of:

- (1) The current month's net billing amount divided by twelve (12), plus
- (2) The total of up to 11 of the most recent billings at that location, actual or reasonably estimated, annualized and divided by twelve (12), plus
- (3) Any applicable Periodic Review Adjustment as described in Section 4.06.04 Periodic Review.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 18
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 18 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.06.03 Monthly Billings: EPP bills shall contain the information specified in Section 4.02.01 Information on Bill and shall also show the current Settlement Balance defined under Section 4.06.04 Periodic Review.

- (1) The monthly EPP billing amount will change only at the time of a Periodic Review conducted in accordance with Section 4.06.04 Periodic Review.
- (2) Additional charges reflecting balances due under Section 4.07 Cold Weather Rule or Section 4.08 Extended Payment Plan may be displayed on the monthly EPP bill and are understood to be separate and distinct from the EPP billing amount.
- (3) EPP billings are due and payable as provided in Section 4.01 Payment of Bills. If such billing becomes delinquent, a charge shall be added as provided in Section 4.01.01 Delinquency.

4.06.04 Periodic Review: Company shall review each customer's EPP billing amount at least annually and adjust it as necessary. Additional Periodic Reviews may result from, but are not limited to, a customer's request, rate changes, edits in Company's billing system, variations in usage or gas prices, and/or weather conditions.

- (1) The Settlement Balance shall be identified at the time of a Periodic Review as the difference between the amounts billed to date and the amounts calculated under Company's normal billing procedures.
- (2) The Periodic Review Adjustment shall consist of the Settlement Balance divided by twelve (12). The Periodic Review Adjustment shall be an increase or decrease, pursuant to Section 4.06.02 Calculation of Monthly Billing Amount, for a period not to exceed twelve months following the Periodic Review.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 19
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 19 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.06.05 Termination: Final settlement occurs only when participation in the EPP is terminated. Any amount due or owing, including the Settlement Balance, shall be included in the current bill upon termination. Termination of the EPP may occur:

- (1) At the request of the customer, or
- (2) At the time of billing, when payment of the Amount Due on the prior month's bill is delinquent pursuant to Section 4.01.01 Delinquency and the customer has entered into:
 - (a) a CWR Payment Plan pursuant to Section 4.07, or
 - (b) an EPP pursuant to Section 4.08, or
- (3) At the time of billing, when payment of the Amount Due on any two consecutive monthly bills has been delinquent pursuant to Section 4.01.01 Delinquency, or
- (4) Pursuant to any of the provisions in Section 5.02 Conditions for Discontinuing Service.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 20
which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 20 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.07 Cold Weather Rule:

4.07.01 Availability: The provisions of the CWR allow for special payment and disconnection procedures for any qualifying residential customer with unpaid arrearages to retain or restore utility service throughout the cold weather period, which extends from November 1 through March 31.

4.07.02 Prohibitions on Disconnections: Company shall not disconnect a customer's service between November 1 and March 31 when the local National Weather Service forecasts that the temperature will drop below 35 degrees or will be in the mid 30s or colder within the following 48 hour period unless:

- (1) Disconnection is at the customer's request;
- (2) The service is abandoned;
- (3) A dangerous condition exists on the customer's premises;
- (4) The customer violates any rule of the utility which adversely affects the safety of the customer or other persons, or the physical integrity of the utility's delivery system;

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 21
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (5) The customer causes or permits unauthorized interference with, or diversion or use of utility service (meter bypass) situated or delivered on or about the customer's premises;
- (6) The customer misrepresents his or her identity for the purpose of obtaining or retaining utility service; or
- (7) The customer tenders an insufficient funds check as the initial payment or an installment payment under a CWR Payment Plan and does not cure the insufficient payment during the 10-day period after a disconnection notice is sent to the customer.

Under (1), (2), (3), and (4), Company may disconnect the service immediately.

Under (5) or (6), Company may disconnect the customer 48 hours after a disconnection notice is left on the customer's door or personal or telephone contact is made with the customer of record and the telephone number of the Commission's Consumer Protection Office is given to the customer, or 10 days after a disconnection notice is sent, whichever is quicker.

Under (7), Company may disconnect the customer 10 days after a disconnection notice is sent if the customer has not cured the insufficient payment during that 10-day period.

Services disconnected under (3) or (4) above shall be restored as soon as possible after the physical problems defined in (c) or (d) have been corrected.

Service disconnected under (5) shall be restored as soon as possible after payment by the customer of the full value of the diverted service. The value of the diverted service shall be estimated based on the historic use of the customer or the residence.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 22
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

During the CWR period the same service charges apply as pursuant to Sections 5.08 and 5.09 in these General Terms and Conditions.

4.07.03 **Customer's Responsibilities:** To qualify for the benefits of the CWR, to keep from having service disconnected when the temperature is 35 degrees or above, or to have service reconnected regardless of temperature, a customer must comply with the following provisions:

- (1) Inform the utility of the customer's inability to pay the bill in full;
- (2) Provide sufficient information to allow the utility to make a payment agreement;
- (3) Make an initial payment of 1/12 of the arrearage amount, 1/12 of the bill for current consumption, the full amount of any disconnection or reconnection fees, plus any applicable deposit, and enter into an 11-month plan for payment of the rest of the arrearage; or enter a payment plan as negotiated with the utility for the payment of the arrearage amount; and
- (4) Apply for federal, state, local or other assistance funds for which the customer is eligible.

4.07.04 **Company's Responsibilities:** Company shall:

- (1) Once a year, at least 30 days prior to the CWR period, mail a written notice of the CWR to each residential customer who is currently receiving service, and to each residential customer who has been disconnected during or after the most recent cold weather period and who remains without service. Company shall file a copy of the notice with the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

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KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 23
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (2) Send one written notice, mailed first-class at least 10 days prior to disconnection.

A customer shall not be disconnected until a 48-hour forecast above the activating temperature is predicted by the National Weather Service. On the day of disconnection, Company shall receive a 24-hour forecast above the activating temperature from the National Weather Service. If the temperature is then forecast to be below the activating temperature, the disconnection shall not be carried out and the utility must wait for another 48-hour forecast above the activating temperature and follow the same procedures prior to disconnection.

During the first 24 hours, which shall be the day prior to disconnection, Company shall make at least one telephone call attempt with the customer of record and, if telephone contact on that day is not made, make one attempt at a personal contact with the customer of record on the day prior to disconnection. The telephone call attempt(s) and personal contact on the day prior to disconnection are in addition to the notice requirements in Section 5 Discontinuation of Service. On the day prior to disconnection, if the customer is not contacted by the phone call(s) or the personal contact, Company shall leave a disconnection message on the door. There will be no charge for this service.

In the telephone contact(s), the 10-day written notice, the personal contact, and the disconnection message on the door, Company shall also inform the customer of the existence of the CWR, that the customer can avoid disconnection by complying with Section 4.07.03 Customer's Responsibilities, and of the telephone number of the Commission's Consumer Protection Office.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 24
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 24 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (3) Inform the customer of, or provide a list of the requirements of Section 4.07.03 Customer's Responsibilities.
- (4) Inform the customer of, or provide a list of organizations where funds are available to assist with payment of utility bills.
- (5) Inform the customer of, or provide a list of all other pay arrangements for which the customer might qualify. Prior to discussing any plan for CWR payments over a period of fewer than 12 months, Company shall inform the customer of the customer's right to have a level payment plan for current and future consumption and to pay the arrearage amount through an initial payment and equal installment payments over the next 11 months.
- (6) Inform the customer of the availability of Company's third-party notification plan under Section 4.09 Third Party Notification.

4.07.05 Security Deposits: Deposits made in conjunction with the CWR may be amortized over the period of the payment plan, except that no security deposit shall be amortized over fewer months than authorized under Section 3.02.04 Payment of Deposits.

4.07.06 Renegotiation: A customer may renegotiate a CWR Payment Plan if lump sum assistance funds are received from an assistance agency or other program and are credited to the customer's account.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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KANSAS GAS SERVICE
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SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheet 25
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 25 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.07.07 **Default:** The issuance of an insufficient funds check for the initial payment or for any installment of the payment plan, unless subsequently cured by the customer, shall constitute a default of the CWR Payment Plan.

A customer who defaults on a CWR Payment Plan shall not be eligible under Section 4.08 Extended Payment Plan unless the arrearages from the prior CWR Payment Plan are paid.

A customer who defaults on a CWR Payment Plan shall be eligible to enter into a new CWR Payment Plan upon complying with the customer responsibility provisions of Section 4.07.03 Customer's Responsibilities.

A payment plan of any length that is negotiated by the customer and Company, after the customer has been informed of the payment plans offered under the CWR, is considered to be a CWR Payment Plan. However, a customer with a payment plan of fewer than 11 months shall not be considered to be in default of the payment plan if the payments actually made are equal to or greater than the amount that would have been required under an 11-month payment plan.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC4

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC4 Sheets 26
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 26 of 26 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

4.08 **Extended Payment Plan:** An EPP similar to the CWR average payment plan shall be available to residential customers with arrears. A customer shall make an initial payment of 1/12 of the arrearage amount, 1/12 of the bill for current consumption, the full amount of any disconnection or reconnection fees, plus any applicable deposit, and enter into a payment plan for up to 12 months to pay the rest of the arrearage. Arrearages from a previous CWR plan or EPP must be paid off before entering into this plan. Customers shall be informed of this option.

Monthly billings under the EPP are due and payable as provided in Section 4.01 **Payment of Bills.** If such billing becomes delinquent, a 2 percent Delayed Payment Charge based upon such billing will be added. Failure to pay any EPP monthly billing on or before its due date may be cause for termination by Company of the payment plan with respect to the customer.

Billings to customers using the EPP shall contain the information specified in Section 4.02.01 **Information on Bill,** and shall also show the overage or underage of the amounts paid to date as compared to the cumulative actual amounts used.

4.09 **Third Party Notification:** Upon mutual agreement between Company, a customer and any interested third party, Company shall notify such third party when the customer's bill becomes delinquent. The purpose of this agreement is to afford the customer all available methods to maintain the account balance on a current basis and retain utility service. Other than the notice, Company shall have no responsibility to the third party and likewise, the third party shall not be obligated to pay the delinquent bill.

4.10 **Annual Customer Notice:** Once a year, Company shall mail to each of its customers a notice apprizing them of the Commission's complaint procedure, including its role in settling complaints which have reached an impasse. The notice shall include the Commission's Consumer Protection Office's telephone number as well as a comment form concerning Company's service. Customers wishing to comment to the Commission on Company's quality of service may use this notice.

4.11 **Rate Change Notice:** Company shall provide general information explaining overall changes in rates to customers through bill inserts or direct mail when new rates are implemented due to a rate proceeding.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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KANSAS GAS SERVICE
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SCHEDULE GTC5

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC5 Sheet 1
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

5. DISCONTINUATION OF SERVICE

5.01 Notice to Customer for Discontinuing Service:

5.01.01 **Notice to Customer:** Company will give customer 10 days written notice before discontinuing service unless the discontinuance is made for any of the following reasons, in which case Company may discontinue service immediately:

- (1) Upon customer request.
- (2) The service is abandoned.
- (3) Because of a dangerous condition.
- (4) Because customer interferes with or diverts service (including meter bypass).
- (5) To protect the safety of customer or other person.
- (6) To maintain the integrity of Company's system.
- (7) In order to comply with curtailment orders as issued by Company.

Company will restore service as soon as practicable as soon as the physical problems described in items (3) through (7) above have been corrected.

5.01.02 **Notice to Other Residents:** If Company has knowledge that persons other than customer or members of customer's family are residing at the premises where unauthorized interference, diversion, or use is taking place, Company shall give such persons a 2 day written or 24 hour oral notice prior to discontinuance, provided no dangerous conditions exist. Except as provided in Section 4.07 Cold Weather Rule, all written notices to customers for discontinuing service shall contain:

- (1) The name and address of customer and the address, if different, where service is rendered.
- (2) A clear and concise statement of the reason for the proposed discontinuance of service.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE GTC5

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GT&C-Gas Sheet 2
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 2 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (3) The dates which service can be discontinued unless customer takes appropriate action.
- (4) Terms under which customer may avoid discontinuance, including a statement that discontinuance may be postponed or avoided if customer can demonstrate that special circumstances prevent complete payment and satisfactory credit arrangements are made with Company for amounts not in dispute.
- (5) The cost and conditions for reconnection.

Disconnection notices will also contain a statement to apprise customer of the administrative procedure which may be used in the event of a bona fide dispute or under other circumstances, such as provided in Section 5.04 Discontinuing Service - Special Circumstances. Such notices will include the telephone number, address and office of Company at which customer may meet with a designated Company employee to present reasons for disputing a bill or Company's reasons for discontinuance, request credit arrangements or request a postponement of discontinuance.

Disconnection notices will be mailed separately from customer's regular monthly bill to the normal mailing address and to the service address, if different, and will be considered as having been served as of the date of mailing, as indicated by Company's records. Company will maintain a record of the date of mailing and the effective dates of the notice. The disconnect shall become effective 10 days following the date of mailing and shall remain in effect for one month during which time Company may disconnect service. A telephone contact with customer will be attempted at least 2 days prior to date of disconnection advising customer of pending disconnection.

In situations where Company's records show that the service account proposed to be disconnected serves more than one residential dwelling unit, Company shall also post a Notice of Disconnection in an area common to the dwelling units at least 5 days prior to the discontinuance date specified therein.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC5

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC5 Sheet 3
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

When Company has evidence documenting that customer is receiving service through false identity, it may disconnect customer upon 48 hours notice given by personal or telephone contact and the telephone number of the Commission's Consumer Protection Office is provided to customer. Company will also mail its normal 10 day disconnect notice immediately; so that if contact is not made, service may be disconnected at the end of the 10 day period.

5.02 Conditions for Discontinuing Service: Company may discontinue or refuse service for any of the following reasons:

- (1) Upon customer request.
- (2) When a dangerous condition exists on customer's premises.
- (3) When a service bill becomes delinquent, as provided in Section 4.01 Payment of Bills, and after proper notice, as provided in Section 5.01 Notice to Customer for Discontinuing Service.
- (4) When customer defaults under the Cold Weather Rule pursuant to Section 4.07 Cold Weather Rule or Section 4.08 Extended Payment Plan.
- (5) When customer causes or permits unauthorized use, interference, tampering or diversion of service (meter bypass) on or about customer's premises.
- (6) When service supplied by Company is used or misapplied by customer causing an unsatisfactory condition affecting the quality, safety or continuity of service to other customers.
- (7) When service is resold or shared by customer or customers without written consent of Company.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE GTC5

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GT&C-Gas Sheet 4
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 4 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (8) When customer fails to provide credit information or a security deposit or guarantee as may be required by Section 3.01 Credit Requirements or Section 3.02 Security Deposits.
- (9) When customer has a previous undisputed and unpaid separate account for Company's service which accrued within the last 5 years, if the service was provided under a written agreement, or 3 years if service was provided under an oral agreement.
- (10) When customer fails to comply with Company's General Terms and Conditions, or with an executed contract for service or applicable rate schedule as approved by the Commission.
- (11) When customer fails to comply with curtailment orders as issued by Company.
- (12) When customer's identity is misrepresented for the purpose of obtaining or retaining service or when any other means of fraud, as defined in Section 1, Definitions, is committed.
- (13) When customer refuses to grant Company personnel access, during normal working hours, to Company facilities installed upon the premises of customer for the purpose of inspection, meter reading, maintenance or replacement.
- (14) When customer abandons service.
- (15) When customer tenders an insufficient funds check as the initial payment or an installment payment under a Cold Weather Rule Payment Plan pursuant to Section 4.07 Cold Weather Rule and does not cure the insufficient payment during the 10-day period after a disconnection notice is sent to the customer.

When conditions listed in (2), (5) and (6) above are discovered by Company, Company may disconnect service immediately. However, when the Cold Weather Rule is in effect, service must be reconnected as soon as practicable after the physical problem described in (2), (5) and (6) above has been corrected.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC5

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC5 Sheet 5
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 5 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

5.03 Conditions Insufficient to Cause Discontinuation of Service: Company shall not disconnect or refuse service for any of the following reasons:

- (1) The failure of customer to pay for charges other than those specifically identified in Company's approved tariffs and terms and conditions.
- (2) The failure of customer to pay for service received at a concurrent and separate metering point, residence or location.
- (3) The failure of customer to pay for a different class of service received at the same location. The placing of more than one meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not considered as a separate class of service for purposes of this rule.
- (4) The failure of customer to pay a bill which is in dispute; provided, however, that customer pays that portion of the bill not in dispute.
- (5) Undisputed and unpaid accounts which have accrued that are more than 5 years old for service provided under a written agreement or more than 3 years old for service provided under an oral agreement.

5.04 Discontinuing Service - Special Circumstances: In addition to the provisions of Section 4.07 Cold Weather Rule, Company will either allow payment in reasonable installments or postpone discontinuing service for at least 21 days so that a residential customer may make arrangements for payment of service bill either in full or by reasonable installment payments, if the customer notifies Company and establishes that:

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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By	<u> / / </u>		
	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC5

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC5 Sheet 6
 which was filed September 22, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 6 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (1) Discontinuing service would be especially dangerous to the health of customer, resident member of customer's family or other permanent resident of the premises where service is rendered, and that
- (2) Customer is unable to pay for such service in accordance with Company's billing or is able to pay for such service only in installments.

In determining whether discontinuing service would be especially dangerous to health, consideration shall be given to the weather, customer's or other resident's medical condition, age or disability.

5.05 Procedures for Discontinuing Service: Except as provided in Section 4.07 Cold Weather Rule, Company's employee who is to disconnect service will make a reasonable effort to contact and establish identity with customer or other responsible person then upon the premises, announce the purpose of Company employee's presence, identify and record the name of the person contacted, accept payment of all amounts tendered which are necessary to avoid disconnection, record any statements disputing the accuracy of the delinquent bills, the cause of discontinuance, or concerning the medical condition of any permanent resident of the premises. Company may refuse to accept cash payments at the customer's premises pursuant to the Commission's order in Docket No. 11-KGSG-503-MIS.

If contact with customer or other responsible individual is not made, Company's employee shall leave notice upon the premises in a manner conspicuous to customer stating the date and time of discontinuing service and the address and telephone number of Company where customer may arrange to have service restored.

Except for discontinuing service pursuant to Section 5.02 Conditions for Discontinuing Service, Parts (1), (2), (5), (6) and (10) Company shall discontinue service only when, at the time of the proposed discontinuance, Company's office or personnel identified in the notices given pursuant to Section 5.01 Notice to Customer for Discontinuing Service, are open or available to customer for one hour after discontinuance and on the full working day following discontinuance to enable customer to obtain reconnection. Company personnel shall be available during this period that has authority to approve reasonable pay arrangements.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC5

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC5 Sheet 8
 which was filed July 24, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 8 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

5.09 **Reconnection Charge**: When a customer has been disconnected for conditions in Section 5.02 Conditions for Discontinuing Service, Company may require a service charge as specified in Section 12.06 Reconnection Charge, for reconnecting service. In addition, Company may require a security deposit, as specified in Section 3.01 Credit Requirements and Section 3.02 Security Deposits, before service is reestablished. In the event a customer orders a disconnection and a reconnection at the same premises within a period of 12 months, Company will collect, as a reconnection charge, the sum of such minimum bills as would have occurred during the period of disconnection, but in no event less than the reconnection charge provided for in Section 12.06 Reconnection Charge. If service has been discontinued because of unauthorized use, interference, tampering or diversion of service (meter bypass), customer shall pay Company an amount estimated by Company to be reasonable payment for service used and not paid for in addition to the reconnection charge pursuant to Section 12.13 Diversion Reconnection Charge.

5.10 **Transfer of Account Balances**: In the event of discontinuance or termination of service at customer's metering point, residence or other location, Company may transfer any unpaid balance to another concurrent active account of customer only with customer's written consent. In the event of the failure of customer to pay a final bill at a metering point, residence or other location, Company may transfer such unpaid balance to any successive service account opened by customer for the same class of service, and may discontinue service, upon proper notice at such successive metering point, residence or location for non-payment of such transferred amount.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC6

ALL RATE AREAS
(Territory to which schedule is applicable)

Replacing Schedule GT&C-GAS Sheet 4
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 4 of 4 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

6.07 Charges for Work Done on Customer's Premises by Company: Except as provided in Subsection 6.02.02 Inspection and Testing of Customer's Facilities, Company shall charge for all materials furnished and for all work done on a customer's premises beyond the point of delivery except in cases where gas odor or a suspected unsafe condition is being investigated. The charges shall apply for trouble calls not occasioned by negligence on the part of Company, for repair of appliances, and any other work or service requested and authorized by the customer. Company shall not charge for replacement or repair of equipment furnished and owned by Company on the customer's premises except when repairs or replacements are caused by negligence or misuse by the customer or the customer's agents.

Except as provided in Section 7.02 Equipment Furnished by Company, Company may charge for upgrades necessitated by a change in service requirements of customer or any other work requested and authorized by customer.

These charges shall be based upon Company's existing schedule of charges.

6.08 Notice to Company to Discontinue Service: Any contract made for service shall continue in full force and effect during its term. Service shall be discontinued by a customer in accordance with the terms of the contract. If no terms are specified, the customer may discontinue service upon giving a two day notice to Company. In case no such notice is given to Company, the terminating customer shall be responsible for all service supplied until such notice is given to Company. In the case of rental property, the owner may contract in writing for service to be continued automatically in owner's name, with full responsibility for payment of all service thereafter delivered, when service is terminated at the request of any tenant.

6.09 Request for Investigation of Unsatisfactory Service: If a customer feels that service is not adequate and sufficient, Company should be advised in writing of the nature of the complaint in order that a proper investigation may be made.

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	DAVID N. DITTEMORE, Manager-Regulatory Affairs		

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC7

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC7 Sheet 3
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

7.04.02 Existing Outside Meters: When replacing a service line or yard line, an existing outside meter may be relocated at Company's option in accordance with its policies for new installations as provided in Subsection 7.04.01, New Installations. Prior to a service line or yard line replacement, Company will provide periodic leak surveys and maintenance on the lines in accordance with Subsection 7.05, Service Lines and Yard Lines.

7.04.03 Inside Meters: Inside metering shall be prohibited except when, in Company's judgment, it is not practicable to locate the meter outside the building. When replacing a Company-owned or customer-owned service line or yard line, an existing inside meter may be relocated at Company's option in accordance with its policies for new installations as provided in Subsection 7.04.01, New Installations. Prior to a service line or yard line replacement, Company will provide periodic leak surveys and maintenance on the lines in accordance with Subsection 7.05, Service Lines and Yard Lines.

7.05 Service Lines and Yard Lines:

7.05.01 Service Line and Yard Line Installation and Maintenance: Company shall furnish, at its own expense, that portion of the service line which lies in the public street or right of way, and which extends from the gas main to the customer's property line.

Any additional service line and/or yard line required shall also be installed by Company or Company-authorized personnel and shall be owned, operated and maintained by Company. The customer receiving service shall be billed for Company's incremental or excess costs including labor, overheads and material used in installing such additional service/yard line greater than 100 feet in length and/or 1 1/4 inch in diameter. Where such piping is to be installed in frozen ground, in rock, under paved areas or other obstructions, customer shall also be billed for Company's incremental or excess costs including labor, overheads and material used in such unusual construction conditions. A copy of Company's estimate showing the excess costs of labor, overheads and material required to perform the work hereunder shall be furnished to customer upon request prior to construction.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By /S/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
A DIVISION OF ONEOK, INC.
 (Name of Issuing Utility)

SCHEDULE GTC7

ALL RATE AREAS
 (Territory to which schedule is applicable)

Replacing Schedule GT&C-Gas Sheet 6
 which was filed January 30, 2003

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 6 of 8 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

Company shall replace, at its own expense, that portion of the service line which lies in the public street or right of way, and which extends from the gas main to the customer's property line.

The customer receiving service shall be billed for Company's incremental or excess costs including labor, overheads and material used in replacing a service/yard line greater than 100 feet in length and/or 1 1/4 inch in diameter. Where such piping is to be replaced under paved areas or other obstructions, customer shall also be billed for Company's incremental or excess costs including labor, overheads and material used in such unusual construction conditions. A copy of Company's estimate showing the excess costs of labor, overheads and material required to perform the work hereunder shall be furnished to customer upon request prior to construction.

In situations where the excess costs are estimated to be \$500 or less, Company will present customer a bill for such excess costs, which shall be due and payable upon receipt. Upon payment, Company shall replace, or cause to be replaced, the required lines. In lieu of an immediate up-front payment in full, customer will be permitted to make an initial payment of \$100 and to pay the remaining balance, if any, in equal monthly installments over a period not to exceed 12 months. In situations where the excess costs exceed \$500, Company may, after giving due consideration to the total excess costs and customer's ability to make the required payment, enter into a special payment agreement with customer to permit payment over a period of up to 36 months.

Customer's failure to pay the excess costs in accordance with the pay agreement shall be sufficient cause to discontinue service to customer upon due notice and in accordance with these General Terms and Conditions.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC8

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC8 Sheet 1
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 1 of 14 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

8. EXTENSION POLICY

8.01 Extension of Distribution Mains:

8.01.01 **Distribution Mains:** The term "distribution mains" is used herein to designate the pipe and other related facilities of Company, excluding service lines, which are located downstream of town border stations or other points where Company determines that the primary function of such facilities is to distribute natural gas among customers as opposed to moving natural gas through transmission lines.

8.01.02 **Ordinary Extensions:** Company will make ordinary extensions of its distribution mains as and when necessary to serve prospective customers and located within the corporate limits of a city or suburban area adjacent thereto, or within unincorporated communities.

- (1) The Ordinary Extension Allowance shall be the length of the extension but no greater than 75 feet per customer served.
- (2) The Ordinary Extension Value shall be the Ordinary Extension Allowance times the per foot cost of the distribution main project, not including extraordinary costs due to unusual construction conditions or barriers or of special equipment or facilities.

8.01.03 **Extension Requests:** A distribution main extension shall normally be requested by a customer as defined in Section 1.10 Customer. Company may also enter main extension agreements with developers, including but not limited to area developers, construction companies, contractors and similar entities. Developers shall be subject to the customer-related provisions in this Section 8 unless otherwise ordered or approved by the Commission.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE GTC8

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC8 Sheet 7
 which was filed December 21, 2011

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 7 of 14 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (6) **Refund Requests:** It shall be the responsibility of the party who made the construction contribution to request Company to calculate and issue a refund.
 - (a) A Standard Refund may be requested after service is connected. The requestor of a Standard Refund shall identify the service address(es) of the applicable Qualified Customer(s).
 - (b) The requestor of a Usage Based Refund shall identify the Refund Calculation Period and provide the service addresses of the applicable Qualified Nonresidential Customers.
- (7) **Total Refunds:** At no time shall the aggregate refunds exceed the original construction contribution less any amount attributable to unusual construction conditions or barriers.
- (8) **Unrefunded Contributions:** Any portion of a construction contribution remaining after 5 years from the date of the main extension agreement shall become a nonrefundable contribution in aid of construction and no additional Main Tap Charges from new applicants or extension allowances from Company will be applicable to the extension.
- (9) **Confidential Information:** Company shall maintain the confidentiality associated with a Qualified Customer's usage, pursuant to Section 1.07 Confidentiality. The Qualified Customer may, at its sole discretion, provide Company with a signed affidavit permitting Company to release such information to the party who made the construction contribution, although Company shall have no responsibility to secure such affidavit from a Qualified Customer. In the absence of such authority, any disputes shall be presented to the Commission for resolution.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By IS/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
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SCHEDULE GTC8

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC8 Sheet 12
 which was filed December 17, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 12 of 14 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 8.04 **Service to Mobile Home Courts:** Unless otherwise stated herein, conditions of service to customers served from Company's distribution mains shall be applicable to service to permanent-type mobile home courts. Company shall not be obligated to supply service to mobile homes on a temporary, seasonal or short term basis.
 - 8.04.01 **Permanent Court:** A permanent-type mobile home court shall be defined as a development which contains at least one mobile home and provides such features as hard-surfaced driveways, hard-surfaced walkways, underground sewer and water facilities.
 - 8.04.02 **Rights-of-Way:** A mobile home court owner shall obtain and furnish to Company, without charge, all necessary easements and rights-of-way on property owned and controlled by the owner.
 - 8.04.03 **New Mobile Home Court Distribution Systems:** Utility service to mobile home courts shall be provided from Company's distribution system. Company shall install all necessary distribution facilities, including mains and service lines, both inside and outside the property lines of the mobile home court, pursuant to the provisions of Section 8.01. All points of gas usage therein shall be metered and no master metered service shall be allowed.
 - 8.04.04 **Existing Mobile Home Court Distribution Systems:** Company shall not be required to serve mobile homes through customer-owned distribution systems.
 - (1) Company shall assume ownership and maintenance responsibilities of an existing customer-owned mobile home court distribution system when it is identified or when Company acquires certification to serve the territory in which it is located.

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KANSAS GAS SERVICE
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(Name of Issuing Utility)

SCHEDULE GTC8

ALL RATE AREAS

(Territory to which schedule is applicable)

Replacing Schedule GTC8 Sheet 13-14
 which was filed December 17, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 13 of 14 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (2) Prior to providing service, Company shall repair or replace existing systems which do not meet applicable construction standards and specifications, pursuant to the provisions of Section 8.01.
- (3) All mains, service lines, meters, regulators and other related appurtenances shall be owned, operated, and maintained by Company.
- (4) All points of gas usage within the court shall be metered and any master meter assembly removed.

8.04.05 **Service Connections:** Connection of a mobile home to the mobile home court distribution system shall be made in accordance with standards acceptable to Company.

- (1) The customer shall install, own and maintain all service connections and other piping from the point of delivery to each usage point.
- (2) Company may, at its option, locate its meter at a point away from a mobile home pad site served by a mobile home court distribution system. The yard line from this meter shall terminate with a rigid pipe rising near but not beneath the mobile home pad site. The point of delivery shall be the outlet of that rigid riser.
- (3) The connection between the rigid riser or the meter and the mobile home shall be made outside the mobile home with a Company-approved flexible connector not exceeding 6 feet in length.

Issued May 18 2012

Month Day Year

Effective _____

Month Day Year

By IS/

DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC8

ALL RATE AREAS
(Territory to which schedule is applicable)

Replacing Schedule GTC8 Sheet 15
 which was filed December 17, 2004

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 14 of 14 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- 8.04.06 **Customer Billing:** Company shall render a monthly service bill for each meter installed.
- (1) Service to each usage point shall be provided under the rate schedule applicable to the service being rendered.
 - (2) The service bill may be rendered directly to the occupant of a mobile home site according to the provisions of Section 2.02 **Application for Service.**
 - (3) Bills for service to all other meters installed in the mobile home court shall be rendered to the court operator.
- 8.04.07 **Resale of Service Prohibited:** A mobile home court owner or operator shall not separately charge the occupant of any mobile home for gas service. Such separate charge constitutes a resale of utility service and is prohibited.
- 8.04.08 **Inspection of Facilities:** Service shall at all times be subject to inspection and approval of the conditions of a user's premises, of the mobile home court distribution system and of terminal facilities for the receipt and use of gas utility service.

Issued May 18 2012
Month Day Year

Effective _____
Month Day Year

By /S/
 DAVID N. DITTEMORE, Manager-Regulatory Affairs

KANSAS GAS SERVICE
 A DIVISION OF ONEOK, INC.
(Name of Issuing Utility)

SCHEDULE GTC9

All Rate Areas

(Territory to which schedule is applicable)

Replacing Schedule GTC9 Sheet 3
 which was filed May 10, 2007

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 3 of 6 Sheets

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

9.02.05 Adjustment of Bills for Meter Error: Billing adjustments shall be prepared for metering errors.

- (1) Fast or Slow Registering Meters: When a billing adjustment is prepared for metering error, it shall be based on the calculated corrected meter readings for a period not exceeding six months or for the time the meter has been in service at that location if less than six months. If it can be shown that the error was due to some cause, the date of which can be fixed, the over charge or under charge shall be computed back to, but not beyond, such date.
- (2) Non-registering Meters: If the meter is found not to register for any period, Company shall estimate the utility service used during this period in accordance with Section 4.05.02 Calculation of Unconfirmed Usage.
- (3) Non-reporting Automatic Meter Reading (AMR) Devices: If AMR device is found not to have reported known usage for any period; Company shall allocate the utility service used during this period in accordance with Sections 4.04.05 Estimating Procedure and 4.05.03 Allocation of Confirmed Usage.
- (4) Payment: Company may permit payments to be made in installments over a reasonable period of time. No refund or bill less than the amount stated in Section 12.09 Adjusted Bill Amount need be issued or made.

9.02.06 Sub-Metering: When an additional meter is installed at the sole discretion of Company for use as sub-meter for the customer's convenience, a monthly charge may be made for the use of such meter, depending on its size. Sub-metering by the customer is not permitted.

Issued	<u>May</u>	<u>18</u>	<u>2012</u>
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