



March 6, 2017

Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-0427

To Whom It May Concern:

City Tele Coin Company, Inc. is a Louisiana Corporation and is hereby applying for a Certificate of Authority to Provide Operator Services and/or Resell Telecommunications Services In Kansas (hereinafter referred to as "The Application"). City Tele Coin Company, Inc is a Video and Telecommunications Company whose purpose is to provide inmate telephone services.

Pursuant to information requested in The Application, enclosed please find the following:

- 1) The Application
- 2) Kansas Inmate Telecommunications Tariff

If you have any questions about the information herein, please do not hesitate to contact me directly at (318) 629-1595 or email me at vabruce@citytelecoin.com. Thank you in advance for your time on the matter at hand.

Respectfully,

A handwritten signature in blue ink that reads 'Victor Bruce'. The signature is fluid and cursive, with a long horizontal line extending from the end.

Victor Bruce
City Tele Coin Company, Inc.

BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

In the Matter of the Application of)
City Tele-Coin Company, Inc. for a)
Certificate of Convenience and Authority)
to Provide Operator Services and)
Interexchange Services Within the State of)
Kansas)

Docket No.: _____

**APPLICATION FOR CERTIFICATE OF AUTHORITY
To Serve as a Telecommunications Services Provider in Kansas**

COMES NOW, Gerald Juneau, representing City Tele-Coin Company, Inc. ("CTC" or "City Tele-Coin"), a Louisiana corporation, representing its intention to engage in the business of an Interexchange Service Provider in the State of Kansas under the business name of City Tele-Coin Company, Inc. in the territory described specifically below, and making claim that public convenience will be thereby promoted. Applicant, for the purposes of verification and in evidence of fitness to operate, offers the following information in support of this application:

1. The full, correct name (including d/b/a) of company, firm, association or corporation making this filing: **City Tele-Coin Company, Inc.**
2. Federal Identification Number: **72-1073513**
3. Type of Certification requested by Applicant: **Operator Services and Interexchange (toll) Service; specifically, Combined Resale and Facilities-based.**
4. Address and telephone number(s) for the principal office of the company and its local office (if any), including 800 Customer Service number:

Principal office address: **4501 Marlena Street**
 Bossier City, Louisiana 71111
 (318) 629-1595
800 Customer Service: **(800) 682-0707**

5. Name of individual doing business under above name: **Gerald Juneau, Sr.**

6. Requested serving territory: **Statewide**
7. Name, title, address, telephone number, and email address of person preparing this application:

Victor Bruce, Chief Financial Officer
4501 Marlena Street, Bossier City, Louisiana 71111
(318) 629-1595
vabruce@citytelecoin.com

8. Name, title, address, telephone number, and email address of Commission/Industry Relations contact:

Victor Bruce, Chief Financial Officer
4501 Marlena Street, Bossier City, Louisiana 71111
(318) 629-1595
vabruce@citytelecoin.com

9. Organizational Information

In the table below, give the name and address of each officer (when an individual holds more than one office, list name for each office held):

OFFICERS

Line No.	Title (a)	Name (b)	Address (c)
1	President	Gerald Juneau, Sr.	4501 Marlena Street, Bossier City, LA 71111
2	Secretary	Rosalyn Juneau	4501 Marlena Street, Bossier City, LA 71111
3	Treasurer	Rosalyn Juneau	4501 Marlena Street, Bossier City, LA 71111
4	Vice President	Gerald Juneau, Jr.	4501 Marlena Street, Bossier City, LA 71111

If incorporated, list information concerning company directors:

LIST OF DIRECTORS

Line No. (a)	Name of Director (b)	Address (c)	Term Began (d)	Term Expires (e)	Shares - Cmn Stock (f)
1	Gerald Juneau, Sr.	4501 Marlena Street Bossier City, LA 71111	1986	Perpetual	50%
2	Rosalyn Juneau	4501 Marlena Street Bossier City, LA 71111	1986	Perpetual	50%

10. Description of Applicant's operations (provided under EXHIBIT A):

- A. Applicant's short-run and long-run growth plans for providing intrastate telecommunication service in Kansas;
- B. Estimated number of company service personnel assigned to telephone service who will be located in Kansas during the time periods mentioned above; and

C. Telecommunications equipment that will be deployed in the state and where it will be deployed over the period of time mentioned above.

D. None.

E. None.

11. Applicant's managerial qualifications (provided under EXHIBIT B):

A. Description of applicant's actual experience in the telecommunications business, specifically that represented in this application; and

B. Managerial qualifications of Company's key personnel including resumes.

12. City Tele-Coin currently provides telecommunications service in other states. EXHIBIT C contains a list of the states where we currently provide telecommunications service, a description of our operations therein, and the approximate number of customers in each state.

13. Financial information:

A. Stock

CAPITAL STOCK

Line No.	Class of Stock			Number of Shares					Par Value per Share	Total Amt. Outstndg per Financial Stmt.	Dividends Declared During Year
	Common	Preferred	Other, etc...	Authorized by Charter	Actually Sold	Cancelled	Held for Resale	Outstanding			
(a)	(b)			(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)
1	100			100					100	100	100

B. List information concerning the stockholders holding the highest number of shares of stock. If no one stockholder holds more than 5% of the total shares outstanding, so indicate by placing an "X" in this blank _____, and omit the information called for in the schedule below.

LIST OF PRINCIPAL STOCKHOLDERS

Line No. (a)	Name of Stockholder (b)	Address (c)	Number of Shares (d)	Number of Votes (e)	Ttl Par/Stated Val (f)
1	Gerald Juneau, Sr.	4501 Marlena Street, Bossier City, LA 71111	50	50	5,000
2	Rosalyn Juneau	4501 Marlena Street, Bossier City, LA 71111	50	50	5,000

C. EXHIBIT D contains the company's organizational structure and share interests in assets, liabilities, and profits.

14. Applicant's financial qualifications (provided under EXHIBIT E):
 - A. Comparative income statements for the immediately preceding three (3) year period;
 - B. Balance sheets for the immediately preceding three (3) year period; and
 - C. A forward-looking management narrative discussing any significant activity that may impact either the income statement or balance sheet provided.
15. EXHIBIT F – State of incorporation and proof of incorporation in that state.
16. EXHIBIT G – Proof of registration with the Kansas Secretary of State.
17. Name and telephone number of the contact person for customer service:

Name: Tristan Jones
Telephone: (318) 746-1114
18. City Tele-Coin is not a Competitive Local Exchange (CLEC) applicant.
19. EXHIBIT H – Kansas Inmate Telecommunications Tariff
20. EXHIBIT I – KCC Telecommunications Carrier Code of Conduct form, completed and signed.

Notice: Kansas Supreme Court Rule 116 requires attorneys who are not admitted to practice in Kansas to associate with an attorney "who is a resident of Kansas, regularly engaged in the practice of law in Kansas, and who is in good standing under all of the applicable rules of the Supreme Court of Kansas." The Kansas attorney must "sign all pleadings, documents, and briefs, and shall be present throughout all court or administrative appearances." Attorneys licensed in Kansas, but not residents of Kansas may appear without local counsel. Any party may appear personally on his or her own behalf.

OATH

STATE OF Louisiana |

PARISH OF Bossier |

ss.


Gerald L. Juneau, Sr., being duly sworn, deposes and says that he is the President & CEO of City Tele-Coin Company, Inc. and that the facts set forth in the foregoing application have been prepared under his direction, from the original books, papers and records of said company, that he examined same, and declares same to be true and correct to the best of his knowledge and belief.

Further, that applicant has full knowledge of the Kansas Corporation Commission's jurisdiction affecting local service providers and will comply with the applicable requirements of this Commission.



Gerald L. Juneau, Sr., President & CEO

Subscribed and sworn to before me on this 9th Day of March, 2017.



Notary Public
THEODORE E. JOHNSON JR.
LA BAR #7331
MY COMMISSION IS FOR LIFE

EXHIBIT A

DESCRIPTION OF CITY TELE-COIN'S OPERATIONS

- A. City Tele-Coin is a telecommunications services provider specializing in inmate telephone services and communications. Within the State of Kansas, our services are offered to state and local law enforcement agencies for the purpose of providing local, intrastate, and long distance telephone service, communication services, and automated operator services to inmates and/or persons who are otherwise detained within correctional and/or holding facilities. Our services are offered statewide and available twenty-four hours a day, seven days a week.
- B. City Tele-Coin's telecommunications services are facilities-based and depend on the underlying service carriers at each location, who are distinct from City Tele-Coin and therefore not counted as service personnel.
- C. City Tele-Coin deploys premises-based hardware equipment at each location that ties into the switching and transmission equipment that is already on-site and provided by other carriers who are distinct from City Tele-Coin.
- D. No state or federal entity has denied certification to or taken any enforcement action against City Tele-Coin.
- E. None.

EXHIBIT B

CITY TELE-COIN'S EXPERIENCE AND MANAGERIAL QUALIFICATIONS

EXPERIENCE

City Tele-Coin was incorporated in 1986 and provides inmate telecommunications services nationwide. Our current customer base includes 233 facilities located throughout nine states. We provide real-time on-site and off-site system administration and management through a secure, web-based platform built and maintained by City Tele-Coin. Our system is 100% in-sourced. Our overall experience within the telecommunications industry includes provision of long distance services, dispatch systems, video visitation and arraignment services, payphones, inmate telephone service, and inmate communications services.

MANAGERIAL QUALIFICATIONS

Resumes for Gerald Juneau, Sr., Gerald Juneau, Jr., and Rick Freeman – attached

GERALD JUNEAU, SR.
110 Southwood Drive, Bossier City, LA 71111
(318) 629-1487 · Fax (318) 629-746-1214 · jerry@citytelecoin.com

SUMMARY

With over 30 years of experience in the telecommunications industry, and more than 40 years of solid professional experience owning and operating businesses, Gerald Juneau Sr. is the President and CEO of City Tele-Coin.

PROFESSIONAL EXPERIENCE

PRESIDENT & CEO, City Tele-Coin Company, Inc. (1986 – Present): Directs all aspects of the company's operations and management activities, including 100+ employee base and subsidiary companies.

PRESIDENT & CEO, J&R Juneau, LLC & L&J Investments (1990 – Present): Directs all aspects of property and investment operations.

OWNERSHIPS & PARTNERSHIPS: J&J Ice Company (1978 – 1983); J&J Food Mart (1981 – 1990); J&M Food Mart (1974 – 1997);

OTHER: Houston Post, Houston Chronicle (Mailroom, 1972 – 1974); Shreveport Times (Mailroom, 1970 – 1972); Juneau's Auto Supply (Sales Associate, 1965 – 1970)

EDUCATION/KNOWLEDGE

Graduate of Fair Park High School in Shreveport, LA; Certifications in numerous payphone and inmate communications seminars; Elcotel, Protel, Telequip programming, repair, and maintenance; Extensive knowledge in communications technology/software, including one of first to implement VOIP technology at inmate facilities, 1st and 2nd generation switch development and design, Video Visitation development & design (on-site, off-site), Voice Print development; Extensive Air/Heating, Electrical Wiring

AFFILIATIONS

Dixie Baseball, Inc., Board of Directors over 12 States; 1981 – Present
Bossier Parish, Executive Board; 1988 – Present
SPCA, Board of Directors over 5 States; 1995 - Present
Cypress Black Bayou, Board of Directors; 2007 – Present
LA Gaming Control Board, Board of Directors; 2008 – 2010

GERALD JUNEAU, JR.

30 Dover Circle, Bossier City, LA 71111

(318) 629-0760 · Fax (318) 629-746-1214 · jerryjr@citytelecoin.com

SUMMARY

With over 25 years of experience in the telecommunications industry, Gerald Juneau Jr. is the Vice President of City Tele-Coin and oversees the company's field operations and manages all aspects of the company's inmate telephone system, including all programming, implementation, maintenance, compliance and regulatory issues, and technical support.

PROFESSIONAL EXPERIENCE

VICE PRESIDENT, City Tele-Coin Company, Inc. (1989 – Present): Directs all aspects of the company's field operations and inmate telephone system; oversees programming and engineering personnel and system functionality, and manages technical operations, installations, equipment, and dispatch personnel; acts as point of contact for administrative questions regarding inmate facilities; responsible for training of on-site personnel; leads daily operations and maintenance of all customer facilities nationwide.

OTHER: Red River Bingo (Sales, 1993 – 1996); J&M Food Mart (Manager, 1984 – 1996)

EDUCATION/KNOWLEDGE

Graduate of Airline High School in Bossier City, LA; Certifications in numerous payphone and inmate communications seminars; Elcotel, Protel, Telequip, Quintum, Omniphone, T-1, VOIP equipment and programming, repair, and maintenance; Extensive knowledge in communications technology/software, switch development and design, Video Visitation development & design (on-site, off-site), Voice Print development; Electrical Wiring

RICK FREEMAN

1123 Cardinal Drive, Liberty, Missouri 64068
(816) 590-0570 · Fax (318) 629-746-1214 · rick.j.freeman@gmail.com

SUMMARY

Rick Freeman is responsible for developing and maintaining relationships with those responsible for managing the county and city jails and detention centers within his territory, including Kansas, as well as maintaining the company's existing sales base and new business development.

PROFESSIONAL EXPERIENCE

REGIONAL SALES MANAGER, City Tele-Coin Company, Inc. – Bossier City, LA (2015 – Present): Develops and maintains business relationships with county and city jail managers in Missouri and Kansas; maintains existing customer base and leads new business development.

DIRECTOR OF PROJECT DEVELOPMENT, HMN Architects, Inc. – Overland Park, KS (2001 – 2014): Responsibilities included developing, directing, and executing the business development and marketing effort for a regional architectural firm with 40 employees. Directed the development and writing of business and marketing plans; oversaw development and updating of marketing collateral materials including website; primary areas of concentration for business development were justice, healthcare and education; significant projects/clients, and related construction values: Western Missouri Medical Center (\$64 Million), North Kansas City Hospital (\$80 Million), Olathe Medical Center (\$42.7 Million), Taney County, MO (\$23 Million), Ford County, KS (\$18.8 Million), Cole County, MO (\$32 Million).

DIRECTOR OF PROJECT DEVELOPMENT, Schenkel Shultz Architecture – Fort Wayne, IN; Kansas City, MO (1998 – 2000): Responsibilities included developing, directing, and executing the business development and marketing effort for a new office of a national architectural firm with 200 employees in Kansas City; helping to grow the office from two people into a ten person office in two years with projects totaling over \$50 Million in construction value.

NATIONAL SALES MANAGER, G.A. Thompson Company – Dallas, TX (1997): Managed a national team of manufacturer representatives for a firm specializing in the development, sales and support of Jail Management Software for medium to small jails.

SHERIFF (1988 – 1996), **CHIEF DEPUTY SHERIFF – ACTING SHERIFF** (1987), **CHIEF DEPUTY SHERIFF** (1977 – 1986), Linn County Sheriff's Office – Linneus, MO: Responsibilities included directing and managing a countywide full-service law enforcement agency tasked with corrections, patrol, criminal investigations, civil process, court security, and other duties prescribed by law. This included all functions: human resources, enforcement operation, training, fiscal operation, ethics and policy development.

EDUCATION

University of Central Missouri – Warrensburg, MO: Bachelor of Science – Criminal Justice

EXHIBIT C

TELECOMMUNICATIONS SERVICE IN OTHER STATES

City Tele-Coin provides inmate telephone services and communications to state and local law enforcement agencies for the purpose of providing local, intrastate, and long distance telephone service, communication services, and automated operator services to inmates and/or persons who are otherwise detained within correctional and/or holding facilities. We currently provide our services at 233 facilities, located in the following 9 states:

<u>STATE</u>	<u>FACILITY COUNT</u>
Arkansas	47
Kansas	8
Kentucky	2
Louisiana	37
Mississippi	24
Missouri	14
Oklahoma	41
Tennessee	25
Texas	35

EXHIBIT D

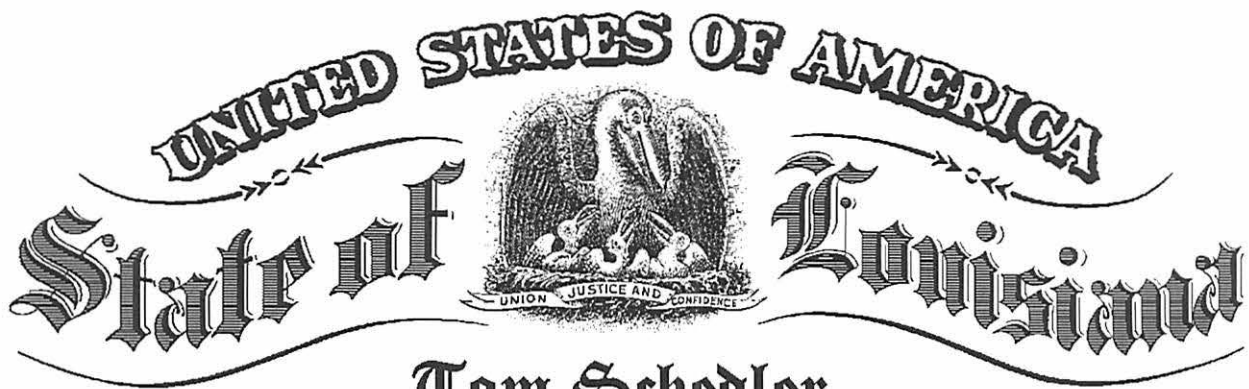
TELECOMMUNICATIONS SERVICE IN OTHER STATES

City Tele-Coin is a Sub Chapter S Corporation and as such, all share interests in assets, liabilities, and profits are split 50/50.

EXHIBIT F

STATE OF INCORPORATION

City Tele-Coin is incorporated in the State of Louisiana. Proof of incorporation is attached hereto.



Tom Schedler
SECRETARY OF STATE

As Secretary of State of the State of Louisiana, I do hereby Certify that
the attached document(s) of

CITY TELE-COIN COMPANY, INC.

are true and correct and are filed in the Louisiana Secretary of State's Office.

34211222D	ORIGF	6/18/1986	3 page(s)
34367528	REVOK	11/19/1990	1 page(s)
34799474	REINS	6/4/1999	1 page(s)
35781085	12104	9/20/2004	1 page(s)
42381966	16 AR	9/6/2016	1 page(s)

In testimony whereof, I have hereunto set my
hand and caused the Seal of my Office to be
affixed at the City of Baton Rouge on,

January 12, 2017

Secretary of State

WEB 34211222D



Certificate ID: 10785262#SLJ62

To validate this certificate, visit the following
web site, go to **Business Services, Search**
for Louisiana Business Filings, Validate a
Certificate, then follow the instructions
displayed.

www.sos.la.gov

ARTICLES OF INCORPORATION

OF

CITY TELE-COIN COMPANY, INC.

STATE OF LOUISIANA:

PARISH OF CADDO:

BE IT KNOWN, That on this 16th day of June, 1986 personally came and appeared, before me, the undersigned Notary Public in and for the State of Louisiana, Parish of Caddo, GERALD L. JUNEAU A resident of Bossier Parish, Louisiana and ROSALYN N. JUNEAU, A resident of Bossier Parish, Louisiana, both being persons of the full age of majority, who declared unto me, Notary, in the presence of the undersigned competent witnesses, that availing themselves of the provisions of the Louisiana Business Corporation Law (Title 12, Chapter 1, Louisiana Revised Statutes), that they do hereby organize themselves, their successor and assigns, into a corporation in pursuance of said law under and in accordance with the following Articles of Incorporation, to-wit:

ARTICLE I.

The name of this corporation is:

CITY TELE-COIN COMPANY, INC.

ARTICLE II.

The objects and purposes for which the corporation is organized and the nature of the business to be carried on by it are stated and declared to be as follows:

To do anything which a corporation is authorized to do under Louisiana Law.

ARTICLE III.

The total authorized capital stock of this corporation is one hundred (100) common shares, with no par value. The original stock issued shall be issued in accordance with the Internal Revenue Service Code Section 1244.

ARTICLE IV.

The duration of this corporation shall be in perpetuity, or such maximum period as may be authorized by the laws of Louisiana.

ARTICLE V.

The location and post office address of the corporation's registered office is: 110 SOUTHWOOD BOSSIER CITY, LOUISIANA 71111

ARTICLE VI.

Shareholders shall have preemptive rights.

4-1-2 **1-1-2+2-2**

	110 SOUTHWOOD	
GERALD L. JUNEAU	BOSSIER CITY, LOUISIANA	71111
	110 SOUTHWOOD	
ROSALYN N. JUNEAU	BOSSIER CITY, LOUISIANA	71111

All corporate powers of this corporation shall be vested in, and the business and affairs of this corporation shall be managed by, the Board of Directors. The Board of Directors shall have the right to elect such officers as they may deem proper for the management of this corporation and to fix their compensation. Until otherwise changed by the Board of Directors, the officers of this corporation shall be a president, vice-president, secretary, and treasurer. Any two of said offices may be held by one person. The names of the first officers and the office held by each of them are as follows:

The officers of this corporation shall be named and elected by the Board of Directors annually or until their successors have been duly elected and qualified.

The names and post office address of the incorporators are as follows:

ARTICLE IX.

THUS DONE AND SIGNED in my office in the Parish of Caddo, State of Louisiana,
on this 16th day of June, 1986 in multiple originals in the presence of the
undersigned competent witnesses and me, Notary, after due reading of the whole.

INCORPORATIONS:

Gerald L. Jung
Gerald L. Jung

Racalyn M. Juneau
Rosalyn H. Juneau

Notary Public in and for State of Louisiana

(STATE OF LOUISIANA)

(PARISH OF CADDO)

CITY TELE-COIN COMPANY, INC.

INITIAL REPORT UNDER SECTION 101 OF
LOUISIANA BUSINESS CORPORATION LAW

In compliance with Section 101, Louisiana Business Corporation Law, the undersigned certifies that he constitutes the incorporator of CITY TELE-COIN COMPANY, INC., and he hereby submits this initial report for said corporation:

1. The location and post office address of the corporation's registered office is:

110 SOUTHWOOD BOSSIER CITY, LOUISIANA 71111

2. The full names and post office addresses of the corporation's registered agents are as follows:

GERALD L. JUNEAU
110 SOUTHWOOD
BOSSIER CITY, LA. 71111

ROSALYN N. JUNEAU
110 SOUTHWOOD
BOSSIER CITY, LA. 71111

3. The full names and post office addresses of the directors of this corporation are as follows:

GERALD L. JUNEAU
110 SOUTHWOOD
BOSSIER CITY, LA. 71111

ROSALYN N. JUNEAU
110 SOUTHWOOD
BOSSIER CITY, LA. 71111

THUS DONE AND SIGNED before me, Notary, and the undersigned competent witnesses in my office in Shreveport, Caddo Parish, Louisiana, on this 16th day of June, 1986.

WITNESSES:

Arlene M. Samille
Reed Roach

INCORPORATORS:

Gerald L. Juneau
Gerald L. Juneau
Rosalyn N. Juneau
Rosalyn N. Juneau

Edwin S. Steinhilber
Notary Public in and for Caddo Parish, Louisiana



**STATE OF LOUISIANA
SECRETARY OF STATE**

September 28, 1990

CORPORATIONS DIVISION

P.O. BOX 84125
BATON ROUGE, LA 70804-0125
(504) 925-4704

**FOX McKEITHEN
SECRETARY OF STATE**

CERTIFIED MAIL

Gentlemen:

In accordance with the provisions of R.S. 12:163, whereby a corporation has failed to file an annual report for three consecutive years, the Secretary of State is directed by law to revoke the Articles of Incorporation.

The Secretary of State shall cause notice of such revocation to be published in the official journal of the State of Louisiana. The revocation shall become effective thirty (30) days after publication.

You are hereby notified that the authority of your corporation to do business in this State will be revoked thirty (30) days from receipt of this letter unless the corporation places itself in good standing prior to that date.

Please disregard if the corporation has filed its current annual reports with the Secretary of State prior to receipt of this notice.

Forms are available upon request from this office by calling (504) 925-4704.

Sincerely,

A. Bridger Eglin
First Assistant Secretary of State

ABE:HJC:car

W. Fox McKeithen
Secretary of State



APPLICATION FOR REINSTATEMENT
OF A DOMESTIC CORPORATION

(R.S. 12:163)

Domestic Corporation
Enclose \$60.00 filing fee
Make remittance payable to
Secretary of State
Do not send cash

Return to: Corporations Division
P.O. Box 94125
Baton Rouge, LA 70804-9125
Phone (504) 925-4704

STATE OF Louisiana

PARISH OF Bossier

Corporation Name: City Tele-Coin Company, Inc
34211222 D

It is hereby requested that you reinstate the above referenced corporation as of the date of receipt of this application for reinstatement, current annual report and the fee of \$60, plus the fee for filing the current annual report as required by R.S. 12:163(E), as amended by Act 714 of 1984.

The certificate of incorporation and articles of incorporation shall be reinstated provided (i) a suit for liquidation or receivership of the corporation has not been filed at the time reinstatement is applied for and, (ii) if a suit for liquidation or receivership of the corporation has been so filed, a unanimous written consent to the reinstatement by the shareholders, certified by the corporation's secretary to contain the signatures of all shareholders, is filed with the Secretary of State with the application for reinstatement; and (iii) an application for reinstatement signed and acknowledged by an officer of the corporation, the reinstatement fee, and the current annual report is filed with the Secretary of State within three (3) years from the effective date of revocation, or as otherwise provided by law.

Gerald L. Juneau
Officer
PRESIDENT
Title

BEFORE ME, the undersigned authority, duly commissioned and qualified within and for the State and Parish aforesaid, personally came and appeared Gerald L. Juneau, to me known to be the identical person who executed the above and foregoing instrument, who declared and acknowledged to me, Notary, that he executed the above and foregoing instrument of his own free will, as his own act and deed, for the uses, purposes and benefits therein expressed.

Sworn to and subscribed before me at Shreveport, LA, this 28th day of May, 19 99.

Duane R. Brown

Notary

DUANE R. BROWN, Notary Public
Bossier Parish, Louisiana
My Commission is for Life;

W. Fox McKeithen
Secretary of State



**NOTICE OF CHANGE OF REGISTERED OFFICE
AND/OR CHANGE OF REGISTERED AGENT**

(R.S. 12:104 & 12:236)

Enclose \$25 filing fee
Domestic Corporation (Business or Non Profit)
Make remittance payable to
Secretary of State
Do Not Send Cash

Return to: Commercial Division
P. O. Box 94125
Baton Rouge, LA 70804-9125
Phone (225) 925-4704
Web Site: www.sos.louisiana.gov

Corporation Name: CITY TELE COIN COMPANY, INC.

CHANGE OF LOCATION OF REGISTERED OFFICE

Notice is hereby given that the Board of Directors of the above named corporation has authorized a change in the location of the corporation's registered office. The new registered office is located at: 4501 MARLENA ST

BOSSIER CITY, LA. 71111


To be signed by an officer or a director

CHANGE OF REGISTERED AGENT(S)

Notice is hereby given that the Board of Directors of the above named corporation has authorized the change of the corporation's registered agent(s). The name(s) and address(es) of the new registered agent(s) is/are as follows:

SECRETARY OF STATE
2004 SEP 20 11:24

President, Vice President or Secretary




Date

AGENT'S ACCEPTANCE AND ACKNOWLEDGEMENT OF APPOINTMENT

I hereby acknowledge and accept the appointment of registered agent(s) for and on behalf of the above named corporation.

Sworn to and subscribed before me, the undersigned Notary Public, on this date: _____

Notary

Tom Schedler Secretary of State 		DOMESTIC CORPORATION ANNUAL REPORT For Period Ending 6/18/2016		 34211222D  2016	
Mailing Address Only (INDICATE CHANGES TO THIS ADDRESS IN THIS BOX) 34211222 D CITY TELE-COIN COMPANY, INC. C/O GERALD L. JUNEAU 4501 MARLENA STREET BOSSIER CITY, LA 71111		1 (INDICATE CHANGES TO THIS ADDRESS IN THIS BOX) Registered Office Address in Louisiana (Do not use P. O. Box) 4501 MARLENA STREET BOSSIER CITY, LA 71111		Issued Shares, if any: 100 Federal Tax ID Number	
Our records indicate the following registered agents for the corporation. Indicate any changes or deletions below. All agents must have a Louisiana address. Do not use a P. O. Box. A NEW REGISTERED AGENT REQUIRES A NOTARIZED SIGNATURE. GERALD L. JUNEAU 4501 MARLENA BOSSIER CITY, LA 71111 ROSALYN M. JUNEAU 4501 MARLENA BOSSIER CITY, LA 71111					
I hereby accept the appointment of registered agent(s).			Sworn to and subscribed before me on NOTARY NAME MUST BE TYPED OR PRINTED WITH NOTARY #		
New Registered Agent Signature			Notary Signature		Date
This report reflects a maximum of three officers or directors from our records for this corporation. Indicate any changes or deletions below. Include a listing of all names along with each title held and their address. Do not use a P. O. Box. If additional space is needed attach an addendum.					
GERALD L. JUNEAU 4501 MARLENA STREET BOSSIER CITY, LA 71111 President ROSALYN M. JUNEAU 4501 MARLENA STREET BOSSIER CITY, LA 71111 Vice-President, Secretary					
Our records indicate the following addresses for the corporation. Indicate any changes below. Principal office address (Do not use a P. O. Box): 4501 MARLENA STREET BOSSIER CITY, LA 71111					
The filing of a false public record, with the knowledge of its falsity, is a crime, subjecting the filer to the fine or imprisonment or both under R.S. 14:133.					
SIGN →	To be signed by an officer, director or agent GERALD L. JUNEAU (SIGNED ELECTRONICALLY)	Title PRESIDENT	Phone	Date 09/06/2016	
	Signee's address	Email Address vabruce@citytelecoin.com			(For Office Use Only)
Enclose filing fee of \$30.00 Make remittance payable to Secretary of State Do Not Send Cash Do Not Staple web site: www.sos.louisiana.gov					
Return by: 6/18/2016 To: Commercial Division P. O. Box 94125 Baton Rouge, LA 70804-9125 Phone (225) 925-4704					2
DO NOT STAPLE					

UNSIGNED REPORTS WILL BE RETURNED

EXHIBIT G

REGISTRATION WITH THE KANSAS SECRETARY OF STATE

City Tele-Coin's proof of registration with the Kansas Secretary of State is attached hereto.

RON THORNBURGH
Secretary of State



Memorial Hall, 1st Floor
120 S.W. 10th Avenue
Topeka, KS 66612-1594
(785) 296-4564

February 10, 2010

STATE OF KANSAS

GERALD L. JUNEAU SR.
CITY TELE-COIN COMPANY, INC.
4501 MARIENA STREET
BOSSIER CITY LA 71111

RE: CITY TELE-COIN COMPANY, INC.

ID. # 4389748 (USE IN ALL CORRESPONDENCE WITH OUR OFFICE)

Enclosed is your certified application for authority to do business in Kansas as a for profit corporation. Your corporation's business entity identification number is at the top of this page. This business entity identification number should be used in all correspondence with our office.

Every corporation must file an annual report with the Secretary of State and pay a filing fee. The annual report and fee are due together on the 15th day of the fourth month following the tax closing month. (For example, if the tax closing month is December, the due date is April 15 of the following year). The annual report may be filed as early as January 1. An annual report is not required if the company has not been incorporated for six months prior to its first tax year end. If your company operates on a tax year end other than the calendar year, you must notify our office in writing prior to December 31.

The annual report may be filed electronically at www.kssos.org or you may obtain a paper form from the Web site.

PLEASE NOTE: Your business entity may be required by Kansas law to file Form K-150 and a possible franchise tax with the Kansas Department of Revenue each year. For information regarding Form K-150 contact the Kansas Department of Revenue at (785) 368-8222 or www.ksrevenue.org.

ch

438-974-8

Contact Information

Kansas Secretary of State
 Ron Thornburgh
 Memorial Hall, 1st Floor
 120 S.W. 10th Avenue
 Topeka, KS 66612-1594
 (785) 296-4564
 kssos@kssos.org
 www.kssos.org

KANSAS SECRETARY OF STATE
Foreign Corporation Application

FA

All information must be completed and the required fees submitted
 or this document will not be accepted for filing. Please read all
instructions before completing this document.

51

02-10-2010	11:20:00
0964 01	\$115.00
051 003 PP	4
FILE#: 4389748	FILED BY KS SOS



02560469

1. Name of the corporation:
 City Tele-Coin Company, Inc.

Name of corporation must match the name on record with the home state

2. State of organization: Louisiana

3. For profit ☒ Not for profit ☐

4. The date the corporation began or intends to do business in Kansas:

February 1 2010 CR "upon qualification" ☐
 Month Day Year

5. The address of the corporation's principal office (this address will be used to send official mail from the Secretary of State's Office):

4501 Mariena Street	Bossier City	Louisiana	71111	Bossier
Street address	City	State	Zip	County

Official mail should be addressed to the following individual: Gerald L. Juneau Sr.
 (Optional)

6. The address of the registered office in Kansas (a post office box is unacceptable):

2101 SW 21st Street	Topeka	Kansas	66604
Street address	City	State	Zip

and the name of the resident agent at the registered office address: National Registered Agents Inc. of KS

7. The full nature and character of the business to be conducted in the state of Kansas:

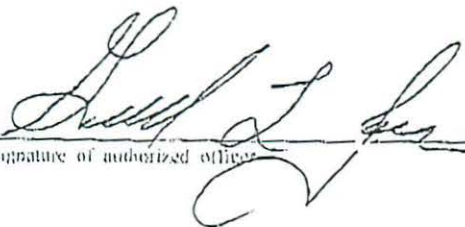
Prepaid Inmate Telecommunications - We are in the business of installing, maintaining, and providing inmate telephone service(s) at locations where we have been contracted, via a Correctional Communications Service Agreement, to install, maintain and provide such service(s).

8. The corporation hereby consents, without power of revocation, that actions may be commenced against it in the proper court of any county in the state of Kansas where there is proper venue by service of process on the Secretary of State of the state of Kansas; and the corporation stipulates and agrees that such service shall be taken and held in all courts to be as valid and binding as if due service had been made upon an officer of the corporation.

9. The corporation's fiscal year closing date is: December 31
Month Day

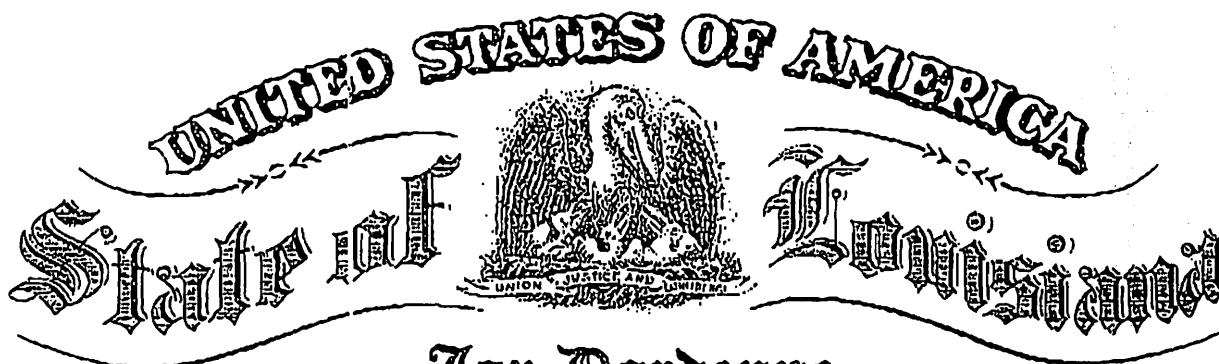
I declare under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct and that the corporation is in good standing in its home state.

Executed on the 5th of February 2010
Day Month Year



Signature of authorized officer

I hereby certify this to be a true and
correct copy of the original on file.
Certified on this date: Feb 9, 2010
Ron Thornburgh, Secretary of State



Jay Dardenne
SECRETARY OF STATE

As Secretary of State of the State of Louisiana I do hereby Certify that

CITY TELE-COIN COMPANY, INC.

A corporation domiciled in BOSSIER CITY, LOUISIANA,

Filed charter and qualified to do business in this State on June 18, 1986,

I further certify that the records of this Office indicate the corporation has paid all fees due the Secretary of State, and so far as the Office of the Secretary of State is concerned is in good standing and is authorized to do business in this State.

I further certify that this Certificate is not intended to reflect the financial condition of this corporation since this information is not available from the records of this Office

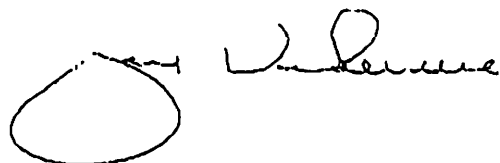
In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

February 5, 2010



Certificate ID: 10043130#R8E40

To validate this certificate, visit the following web site, go to Commercial Division, Certificate Validation, then follow the instructions displayed.
www.sos.louisiana.gov


Secretary of State

Web GSC

EXHIBIT H

KANSAS INMATE TELECOMMUNICATIONS TARIFF

TITLE SHEET

KANSAS INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by City Tele-Coin Company, Inc., with its principal offices at 4501 Marlena Street, Bossier City, Louisiana 71111. This tariff applies to services furnished within the state of Kansas. This tariff is on file with the Kansas Corporation Commission and may be inspected during normal business hours at the Company's principal place of business.

Issued: February 7, 2017
Issued by: Gerald Juneau, President & CEO
4501 Marlena Street
Bossier City, Louisiana 71111

Effective:

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the top of the respective sheet. Original and revised sheets below comprise all changes from the original tariff that are in effect as of the date thereon except as otherwise noted.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original

Issued: February 7, 2017
Issued by: Gerald Juneau, President & CEO
4501 Marlena Street
Bossier City, Louisiana 71111

Effective:

TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 9 and 10 would be 9.1.
- B. Sheet Revision – Sheet numbers also appear in the upper right hand corner of each sheet where applicable. These numbers are used to determine the most current sheet version on file with the Kansas Corporation Commission (hereinafter KCC). For example, the 4th revised Sheet 9 cancels the 3rd revised Sheet 9. Consult the latest Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Symbols – When changes are made in any tariff sheet, a revised sheet will be issued to replace the tariff sheet affected. The following are only symbols used for the purposes indicated below:
- C – Changed regulation
 - D – Deleted or discontinued rate or regulation
 - I – Increase to a rate or charge
 - N – New rate or regulation
 - R – Reduction to a rate or charge
 - T – Change in text but no change to rate or charge
 - Z – Correction from previous text

TABLE OF CONTENTS

Title Sheet	1
Check Sheet.....	2
Tariff Format	3
Table of Contents	4
Applicability of Tariff	5
Section 1 – Technical Terms and Abbreviations.....	6 – 7
Section 2 – Rules and Regulations	8 – 10
Section 3 – Description of Service	11 – 12
Section 4 – Rates	13

APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms under which each of the services are provided and all effective rates and charges applicable to the furnishing of inmate telecommunications services of the Company within the State of Kansas. This tariff applies only to the use of the Company's services within the state of Kansas.

Issued: February 7, 2017
Issued by: Gerald Juneau, President & CEO
4501 Marlena Street
Bossier City, Louisiana 71111

Effective:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

The following terms and abbreviates have the defined meaning as used in the tariff when they are capitalized.

Access Line: A telephone line provided by the LEC to the Company that connects the City Tele-Coin Company, Inc. Inmate Telephone System in a Correctional Facility with the switched public network through the facilities of the LEC.

Automated Call Processing System: Equipment that automates the placement of collect calls, including recording of billing information.

Billed Party: The individual who accepts a collect call, is billed for the call, and responsible for the payment of all applicable charges.

Billing Agent: A company which has billing and collection agreements with various operating companies and independent telephone companies and which, through intermediaries, provides billing and collection services to the Company.

Called Station: The terminating point (i.e. called number) for a call.

Calling Station: The originating point (i.e. telephone number from which the call is placed) for a call.

Commission: Used throughout this tariff to mean the Kansas Corporation Commission (or "KCC").

Company or CTC: These terms are both used throughout this tariff to mean City Tele Coin Company, Incorporated.

Correctional Facility or Confinement Facility: (or "Facility") A place of detention for individuals who are under criminal investigation, arrest pending trial, or incarcerated post-conviction. These facilities may be owned and operated by a city, county, or state government, or be under a management contract with a private firm.

Customer: The end-user, individual firm, or corporation or other entity that receives and agrees to pay for telecommunication services from the Company; specifically, any entity having an account with City Tele-Coin or who is otherwise responsible for the call.

Dial Collect Call: A call made by dialing "0" and the Called Station number, and which is charged to the called station with the approval of an end-user who answers the telephone at the called station.

Direct Pay: A service which CTC provides to any customer unable or unwilling to accept calls from an inmate on a collect call basis. Customers can establish a Direct Pay account with CTC which allows them full benefits of receiving calls from an inmate without being subject to blocks and regardless of which telephone company they use. Accounts are set up and maintained by the Customer.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

End-User: Any person, firm, or entity using CTC's services.

Inmate: An individual who is detained in a Correctional Facility.

Inmate Phone Service: The provision by the Company of its Inmate Telephone System for use by the inmates at a Correctional Facility.

Inmate Telephone System: A telephone instrument or auxiliary system for the use of inmates to make outbound only collect calls from Correctional Facilities.

Local Exchange Company: the utility (or "LEC") providing local service to the immediate area of a Correctional Facility.

Pay Telephone: Any pay station instrument through which the Company's services may be accessed.

Prepaid Calling Card: A card with a predetermined balance that is issued to an inmate or end-user, used to place calls.

Telecommunications: The transmission of voice communications or, subject to the transmission capabilities of metering, other similar communications.

Underlying Carrier: The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic.

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company****2.1.1 General**

The Company's inmate telephone services are furnished for communication originating in confinement facilities within the state of Kansas. The Company installs, operates, and maintains communications services provided hereunder in accordance with the terms and conditions set forth under this tariff, for the benefit of inmates housed in local, county, and state confinement facilities, as well as for end-users accepting calls from those inmates. The Company provides inmate telephone services under a contractual arrangement with the facility or governing entity.

2.1.2 Limitations

2.1.2.A Service is offered subject the provisions of this tariff.

2.1.2.B The Company reserves the right to discontinue or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of law or provisions of this tariff.

2.1.2.C All facilities and services provided under this tariff controlled by the Company may not be transferred or assigned to or by any party other than the Company without its express written consent. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Any new transferee or assignee shall be bound by this tariff.

2.2 Use of Services

2.2.1 CTC's services may be used for any lawful purpose consistent with the transmission and switching parameters of the underlying carriers utilized in the provision of services, subject to any limitations set forth in this Section.

2.2.2 The use of CTC's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

2.2.3 The use of CTC's services without payment for service or attempting to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.4 CTC's services are available for use 24 hours per day, 365 days per year.

2.2.5 CTC does not transmit messages, but the services may be used for that purpose.

2.2.6 CTC's services may be denied for nonpayment of charges or other violations of this tariff.

SECTION 2 - RULES AND REGULATIONS (continued)

2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.

2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.

2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the call for the period during which the call was affected. No other liability in any event shall attach to the Company.

2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.

2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnished service.

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, including without limitation implied warranties of merchantability and fitness for a particular purpose.

SECTION 2 - RULES AND REGULATIONS (continued)

2.4 Credit Allowance

2.4.1 Credit may be given for disputed calls, on a per call basis.

2.4.2 Credit shall not be issued for unavailability of services.

2.5 Billing and Inquiries

2.5.1 Charges that are billed directly by the Company are due upon receipt. Amounts not paid within 30 days of the invoice. A one-time late fee will be assessed 30 days after rendition of bills for any billed amounts not paid.

2.5.2 General questions or complaints may be directly to either a company operator or to any other company service personnel. Customers may reach the company toll-free at 1-800-682-0707. All complaints will be investigated immediately and a record kept which includes the date and nature of the complaint, actions taken, and resolutions.

2.6 Collection Costs

The Company may pursue collection of unpaid charges for Company services billed by a LEC and paid by the Company. Upon post-billing adjustments by the LEC, the Company reserves the right to collect any past due charges from the customer for services provided by the Company. The customer may contact the Company within ten (10) days to dispute the charges, after which time the charges will be presumed valid.

2.7 Taxes

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon the Company shall be added pro rata, and are billed as separate line items and are not included in the rates quoted herein. If an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's non-recurring charge is specified, those will be passed on to the Customer.

2.8 Kansas Universal Service Fund

Kansas Universal Service Fund (KUSF) assessments are allowed to be passed through to the end-user, as regulated by federal and state law.

SECTION 3 - DESCRIPTION OF SERVICE**3.1 Inmate Telephone Service**

The Company provides inmate telecommunications services to inmates housed in local, county, and state confinement facilities throughout the United States, including Kansas. Services provided under this tariff include intrastate voice telecommunication services between points within the State of Kansas.

Service consists of the provision of automated operator services via the Automated Call Processing System. Service is activated upon the end-user positively accepting a call from an inmate or other authorized person using the Company's equipment to place a call. Billing records are created for each call. The length of calls and hours of availability may be limited by the correctional facility.

3.1.1 The Company purchases and installs all equipment, supplies, materials, and other components of the inmate telephone system. The inmate telephone system has the following calling characteristics that apply to all calling services:

3.1.1.A Only outbound, operator assisted collect calls to a Customer are allowed.

3.1.1.B The telephone or auxiliary system announces to the intended receiving Customer that a collect call is being made from a Correctional Facility or Inmate and provides a means of accepting or rejecting such calls, charges and rates associated with said call, and account balances to those who are Direct Pay customers.

3.1.1.C For accepted calls, the telephone creates a billing record, which includes the originating and terminating phone number, the date and time of day, and the length of the call. The Company does not bill for non-completed or attempted calls.

3.1.1.D The calls are priced according to this tariff by the Company's central computer and presented to the Customer for collection through a Billing Agent, or deducted from the Customer's prepaid account. The Billing Agent will bill the Customer, in most cases within 60 days. However, the Company may petition the KCC for relief or safe harbor from time to time if the 60 day time limit is not met due to human error, fault of the LEC, or situations beyond the Company's control.

3.1.1.E Designated telephone numbers may be automatically blocked to preclude inmate calls to these numbers.

3.1.1.F The call recording feature may be set to disallow recording of protected calls, such as calls to attorneys.

3.1.1.G The inmate telephone system has auxiliary power to allow it to operate during power failure.

SECTION 3 - DESCRIPTION OF SERVICE (continued)

3.1.1.H Dual computer capability records the information to process and bill each call. Usage charges begin once the called station accepts the call from the calling station.

3.1.1.I The length of calls and hours of availability may be limited by the Correctional Facility. The caller receives a warning tone 1 minute prior to disconnection.

3.2 **Calling Options**

Calls may be prepaid by or billed to the Customer according to the terms of this tariff, or paid for in advance by inmate-users.

3.2.1 **Non-Inmate Customers**

3.2.1.A **Traditional Collect (Billed)**

Traditionally associated with landlines, customers may accept up to \$10.00 worth of collect calls from an inmate at a correctional facility when the Customer's LEC has an existing billing arrangement with Billing Agent. After the threshold has reached its limit, the Customer must establish a prepaid account to continue accepting collect calls.

3.2.1.B **Direct Pay**

Customers may arrange to pay in advance for calls they will receive from an inmate housed at a facility where the Company provides its services, by establishing a prepaid account with the Company. Payments may be made by credit or debit card online and through our customer service center, by cash or credit/debit card at the Company's principal place of business, or at the confinement facility where there is a payment kiosk.

3.2.2 **Inmate Customers**

3.2.2.A **Inmate Prepaid Calling Card**

Prepaid calling cards are issued through the confinement facility for use with the Company's system. All monetary transactions occur between the inmate and the confinement facility. Prepaid cards are issued with a predetermined balance and may be used to place calls to more than one telephone number. Each card has a unique ID and may be replenished upon being depleted.

3.3 **Computation of Charges**

3.3.1 The total charge for each completed call will be dependent only on the duration of the call, as a statewide flat rate per minute charge. All calls are measured in increments as set forth in Section 4 – Rates. All calls are rounded up to the next whole increment.

3.3.2 Timing begins when the end-user positively accepts the call. Timing for each call ends when either party hangs up. The Company does not bill for uncompleted calls or attempted calls.

SECTION 4 - RATES**4.1 Rates per Call Type**

Calls are rated in intervals and charged per interval according to call type, as follows:

4.1.1 Collect

Call Type	Call Surcharge	Per Minute Rate	Billing Interval
Local	\$0.00	\$0.41	60 Seconds
IntraLata	\$0.00	\$0.41	60 Seconds
IntraState	\$0.00	\$0.41	60 Seconds
Long Distance	\$0.00	\$0.25	60 Seconds
International	\$4.00	\$0.50	60 Seconds

4.1.2 Prepaid Collect

Call Type	Call Surcharge	Per Minute Rate	Billing Interval
Local	\$0.00	\$0.41	60 Seconds
IntraLata	\$0.00	\$0.41	60 Seconds
IntraState	\$0.00	\$0.41	60 Seconds
Long Distance	\$0.00	\$0.21	60 Seconds
International	\$4.00	\$0.50	60 Seconds

4.1.3 Prepaid Calling Card

Call Type	Call Surcharge	Per Minute Rate	Billing Interval
Local	\$0.00	\$0.41	60 Seconds
IntraLata	\$0.00	\$0.41	60 Seconds
IntraState	\$0.00	\$0.41	60 Seconds
Long Distance	\$0.00	\$0.21	60 Seconds
International	\$4.00	\$0.50	60 Seconds

4.2 Charges and Fees**4.2.1 Online Processing Fee**

A non-discountable fee of \$3.00 will be charged to the Customer each time the Customer makes a payment online. Payments may be made online at www.citytelecoin.com, 27 hours per day/7 days per week. The Customer's account balance will be updated in real time upon payment completion.

4.2.2 CSR Payment Processing Fee

A processing fee of \$5.95 applies to all payments made to a live Customer Service Representative, via the Company's Customer Service Center. This fee does not apply to payments made online.

4.2.3 Statement Fee

Statements containing detailed account activity are issued directly to Customers on a monthly basis, per account. A statement fee of \$2.00 is applied each month to all Direct Pay accounts.

Issued: February 7, 2017
 Issued by: Gerald Juneau, President & CEO
 4501 Marlena Street
 Bossier City, Louisiana 71111

Effective:

EXHIBIT I

KCC TELECOMMUNICATIONS CARRIER CODE OF CONDUCT FORM

Telecommunications Carrier Code of Conduct
Kansas Corporation Commission

As a provider of telecommunications services in the state of Kansas, Applicant, by and through its undersigned officer, commits to comply with the following:

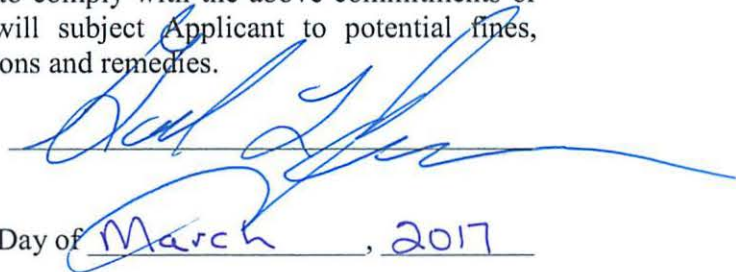
- If applying for certification to provide local telecommunications service, provide:
Access to 911 and E911 services;
White page directory listings;
Access to telephone relay services;
Access to directory assistance;
Access to operator services;

Equal access to interLATA long distance carriers;
Free blocking of 900- and 700-type services
Interconnection on a nondiscriminatory basis with other local exchange carriers
- If requesting Eligible Telecommunications Carrier (ETC) designation, provide all applicable federal Lifeline discounts.
- Follow all applicable Commission rules and regulations.
- Maintain required registration with the Office of the Kansas Secretary of State. To contact the Kansas Secretary of State: Memorial Hall, First Floor, 120 SW 10 Ave., Topeka, KS 66612-1594 (785) 296-4564 or www.kssos.org.
- File Annual Interrogatory Form in accordance with the Commission's Order in Docket 13-GIMT-736-GIT dated December 3, 2013.
- Pay all assessments due to the Commission and/or the Citizen's Utilities Ratepayer Board (CURB) pursuant to K.S.A. 66-1501, 66-1502, 66-1503, and 66-1504.
- File reports and pay assessments to the Kansas Universal Service Fund (KUSF) as set forth in K.S.A. 66-2008(a) and the Commission's December 27, 1996 Order in Docket No. 94-GIMT-478-GIT. KUSF instructions and remittance forms may be obtained online at www.gvnw.com/usf/kansas/index.htm.
- A competitive local exchange carrier wishing to discontinue service shall notify customers and the Commission in accordance with Order No. 7 in the Commission's Docket No. 01-GIMT-649-GIT. An inter-exchange carrier providing service in Kansas wishing to discontinue service shall notify customers in accordance with FCC regulations.
- Promptly notify the Commission of any change of address and contact information.

- Treat each customer equally to all other similarly situated customers, free of prejudice or disadvantage.
- Respect customers' right to select different telecommunications services and vendors.
- Administer procedures to prevent deceptive and unfair marketing practices aimed at potential or existing customers.
- Protect customers' right to privacy, by safeguarding records and personal information against unauthorized use.
- Respond to consumer complaints or inquiries submitted by Commission Staff thoroughly and quickly.

Verification

I, Gerald Juneau, of lawful age, and being first duly sworn, now state: As an officer of the Applicant, I am authorized to and do hereby make the above commitment. Further, I acknowledge that failure to comply with the above commitments or other lawful requirements of the Commission will subject Applicant to potential fines, penalties, revocation of certification, or other sanctions and remedies.



Subscribed and sworn to before me on this 9th Day of March, 2017



Notary Public

THEODORE E. JOHNSON JR.

(8-26-14)

LA BAR #7331

MY COMMISSION IS FOR LIFE