

**THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

Before Commissioners:      Dwight D. Keen, Chair  
                                     Shari Feist Albrecht  
                                     Jay Scott Emler

In the Matter of the Complaint Against      )  
Westar Energy, Inc., by John L. Waisner.      ) Docket No. 19-WSEE-081-COM

**ORDER CLOSING DOCKET**

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and determination. Having examined its files and records and being fully advised in the premises, the Commission finds and concludes as follows:

**I.      BACKGROUND**

1.      On August 21, 2018, John L. Waisner (Complainant) filed a Formal Complaint against Westar Energy, Inc. (Westar).<sup>1</sup>
2.      On January 10, 2019, Commission Staff (Staff) submitted a Notice of Filing of Correspondence (Correspondence).<sup>2</sup>

**II.     FINDINGS AND CONCLUSIONS**

3.      Staff's Correspondence memorialized a conversation between Staff and Complainant regarding the Complainant's Formal Complaint. Complainant informed Staff it believed Westar had appropriately resolved billing concerns that had led to the filing of the Formal Complaint.<sup>3</sup> Staff sent its Correspondence to Complainant via the United States mail on January 10, 2019.<sup>4</sup>

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<sup>1</sup> Complaint Against Westar Energy by John Waiser (Aug. 21, 2018).

<sup>2</sup> Notice of Filing of Correspondence (Jan. 10, 2019).

<sup>3</sup> *See id.* at p. 2.

<sup>4</sup> *See id.* at p. 3.

4. Since that time, no further correspondence has been received from the Complainant. Accordingly, the Commission finds and concludes the Complainant's Formal Complaint has been resolved and no further action is required at this time.

**IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:**

A. The above-captioned docket shall be closed.

B. Parties have 15 days, plus three days if service is by mail, from the date of service of this Order to petition the Commission for reconsideration or request a hearing, as provided in K.S.A. 77-542.<sup>5</sup>

C. The Commission retains jurisdiction over the subject matter and the parties for the purpose of entering such further orders as it may deem necessary and proper.

**BY THE COMMISSION IT IS SO ORDERED.**

Keen, Chair; Albrecht, Commissioner; Emler, Commissioner

Dated: 03/05/2019



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Lynn M. Retz  
Secretary to the Commission

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<sup>5</sup>K.S.A. 77-537(b); K.S.A. 66-118b; K.S.A. 77-529(a)(1).

**CERTIFICATE OF SERVICE**

19-WSEE-081-COM

I, the undersigned, certify that the true copy of the attached Order has been served to the following parties by means of first class mail/hand delivered on 03/06/2019.

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/S/ DeeAnn Shupe  
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