

BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS

MAR 01 2013

by  
State Corporation Commission  
of Kansas

In the Matter of the Complaint Against AT&T )  
by Gary Ferguson. ) Docket No. 12-SWBT-746-COM

**NOTICE OF STATUS UPDATE FILING**

Staff hereby files a Status Update, attached hereto and made a part hereof by reference. The Status Update provides an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson against Southwestern Bell Telephone Company d/b/a AT&T Kansas ("AT&T") regarding noise disruption on his telephone line since July 2008. AT&T and Westar continue to collaborate to resolve the issue for Mr. Ferguson. AT&T has replaced stretches of cable that run to Mr. Ferguson's address. Westar is in the process of isolating the circuit to Mr. Ferguson's address in order to determine harmonic flow issues. Staff will provide another update on this matter by March 29, 2013. No Commission action is required at this time.

Respectfully submitted,



Michael Neeley #25027  
Attorney for Staff  
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(785) 271-3173

STATE OF KANSAS            )  
  ) ss.  
COUNTY OF SHAWNEE    )

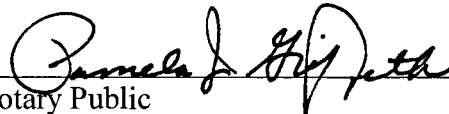
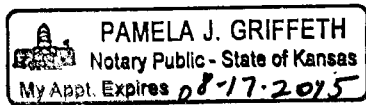
**VERIFICATION**

Michael Neeley, being duly sworn upon his oath deposes and states that he is Litigation Counsel for the State Corporation Commission of the State of Kansas, that he has read and is familiar with the foregoing *Notice of Status Update Filing*, and that the statements contained therein are true and correct to the best of his knowledge, information and belief.



\_\_\_\_\_  
Michael Neeley # 25027  
Kansas Corporation Commission of the  
State of Kansas

Subscribed and sworn to before me this 1st day of March, 2013.

  
\_\_\_\_\_  
Notary Public

My Appointment Expires: August 17, 2015

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Mark Sievers, Chairman  
Thomas E. Wright, Commissioner  
Shari Feist Albrecht, Commissioner

Sam Brownback, Governor

**STATUS REPORT  
UTILITIES DIVISION**

STATE CORPORATION  
COMMISSION

FEB 27 2013

PATRICE PETERSEN-KLEIN  
EXECUTIVE DIRECTOR

**TO:** Chairman Mark Sievers  
Commissioner Thomas E. Wright  
Commissioner Shari Feist Albrecht

**FROM:** Kelly Mabon, Telecommunications Analyst  
Christine Aarnes, Chief of Telecommunications  
Jeff McClanahan, Utilities Director

**DATE:** February 25, 2013

**DATE SUBMITTED TO EXECUTIVE DIRECTOR:** 2/27/13

**DATE SUBMITTED TO LEGAL:** 2-28-13

**DATE SUBMITTED TO COMMISSIONERS:** 3-01-13

**SUBJECT:** Docket No. 12-SWBT-746-COM  
Complaint Against Southwestern Bell Telephone Company d/b/a AT&T  
Kansas by Gary Ferguson

**STATUS UPDATE**

The purpose of this Status Report is to provide an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson of 27953 West 95<sup>th</sup> Street, Desoto, Kansas, against Southwestern Bell Telephone Company d/b/a AT&T Kansas (AT&T) regarding noise disruption that had been ongoing on his telephone line since July 2008. No Commission action is required at this time.

As discussed in Staff's January 15, 2013, Status Report, AT&T reported that the project of the cable replacement job for the section over K10 highway would be delayed until January 31, 2013.

AT&T informed Staff on February 12, 2013, that the project was completed and good sheath current has now been verified for the entire route from the remote terminal to the Ferguson's terminal and the Power Influence was 95/96 dbm on that date.

Westar reported to Staff on February 13, 2013, that engineers would schedule ampere & THD readings in this area in order to determine the harmonic (noise) current flow. In

addition, Westar is also looking into some temporary reconfiguration of this circuit in order to "isolate" the section of the circuit to a single source (i.e. one transformer at 95WA substation). This reconfiguration can only be done after the second transformer is re-installed in 95WA. This installation is planned to occur by the middle of March 2013.

The complaint continues to involve both Westar and AT&T engineers and technicians who continue to collaborate to solve this problem for the customer. Staff will continue to monitor the activity and provide an update by March 29, 2013, to the Commission.

cc: Patrice Petersen-Klein, Executive Director

**CERTIFICATE OF SERVICE**

12-SWBT-746-COM

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing Notice of Status Update Filing was placed in the United States mail, postage prepaid, or hand-delivered this 1st day of March, 2013, to the following:

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Pamela Griffeth  
Administrative Specialist