

The true-up reports will be filed as soon as the billing system changes are fully implemented and reports can be rerun for each month for which true-ups are required. It is anticipated that those reports will be filed by February 15, 2022.

4. File a Refund Plan with the Commission subject to further approval:

A proposed refund plan for Commission approval will be filed once the billing system changes now in process are fully implemented and anticipated refund amounts are calculated. It is expected that the plan will propose one-time credits to current customer accounts and refunds by check to former customers.

5. File an affidavit of a corporate officer attesting to the process for completing the refund process by October 23, 2021:

An appropriate affidavit from a corporate officer will be prepared and filed when the proposed refund plans have been completed and refund amounts have been calculated. The affidavit will ask for Commission approval of the proposed refund plans.

6. Refund affected customers under the approved Refund Plan \$25,103.93 to be determined on a pro-rata basis to account for the collection of Visual Voicemail Activation Fees and Early Equipment Upgrade Option Fees by December 22, 2021:

A proposed refund plan for Commission approval will be filed once the billing system changes are fully implemented and refund amounts are calculated. The plan is expected to propose to issue one-time credits to the accounts of current customers and issuance of refund checks to former customers.

Wherefore, Sprint Spectrum has responded to the auditor's inquiry concerning compliance, and has demonstrated that it is diligently moving to achieve compliance with solutions to the issues raised in the Commission's June 17, 2021 Order.

Respectfully submitted,

Dated November 29, 2021

/s/Mark P. Johnson
Mark P. Johnson
Ks. Bar. #22289
Dentons US LLP
4520 Main Street
Suite 1100
Kansas City, MO 64113
816/460-2424 (office)
816/456-5044 (mobile)
816/531-7545 (fax)
Mark.johnson@dentons.com

Attorneys for Sprint Spectrum

CERTIFICATE OF SERVICE

I, Mark P. Johnson, hereby certify that a true and correct copy of the above and foregoing document was electronically served on all parties of record on this 29th day of November, 2021.

/s/Mark P. Johnson
Mark P. Johnson

SHOMARI JACKSON
GVNW - A VANTAGE POINT COMPANY
2930 MONTVALE DRIVE SUITE B
SPRINGFIELD, IL 62704
shomari.jackson@vantagepnt.com

DENNIS SMITH
GVNW - A VANTAGE POINT COMPANY
2930 MONTVALE DRIVE STE B
SPRINGFIELD, IL 62704
dennis.smith@vantagepnt.com

NICOLE STEPHENS, KUSF ADMINISTRATOR MANAGER
GVNW - A VANTAGE POINT COMPANY
2930 MONTVALE DRIVE SUITE B
SPRINGFIELD, IL 62704

nicole.stephens@vantagepnt.com

JUDI USHIO, MIDWEST DIVISION MANAGER
GVNW - A VANTAGE POINT COMPANY
2270 LA MONTANA WAY SUITE 100
COLORADO SPRINGS, CO 80918
Judi.ushio@vantagepnt.com

WALKER HENDRIX, LITIGATION COUNSEL
KANSAS CORPORATION COMMISSION
1500 SW ARROWHEAD RD
TOPEKA, KS 66604
w.hendrix@kcc.ks.gov

WILLIAM A. HAAS, PRINCIPAL CORPORATE COUNSEL
SPRINT SPECTRUM
KSOPHN0212-2A411
4613BLARNEY DRIVE
CEDAR RAPIDS, IA 52411
william.haas@t-mobile.com