## BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Audit of Sprint	)	
Spectrum by the Kansas Universal Fund	)	
(KUSF) Administrator Pursuant to	)	Docket No. 21-SSLZ-056-KSF
K.S.A. 66-2010(b) for KUSF Operating Year	)	
3, Fiscal Year March 2019-February 2020.	)	

## RESPONSE TO INQUIRY CONCERNING COMPLIANCE

Sprint Spectrum, by the undersigned, responds to an inquiry from the Commission's KUSF auditor concerning the status of Sprint Spectrum's compliance with certain provisions of the Commission's Order of June 17, 2021, in this docket. Sprint Spectrum states the following:

- 1. On November 15, 2021, counsel for Sprint Spectrum received an inquiry from Shomari Jackson of VantagePoint concerning compliance issues in this Docket. In this pleading, Sprint Spectrum responds in order to each question raised by Mr. Jackson.
- 2. File monthly reports regarding the implementation of its billing system changes and its refund process beginning October 23, 2021:

The necessary changes to the billing system are close to fully implemented. The tax credits ordered by the Commission should begin in the first week of December 2021, and will be completed by December 31, 2022. At this point it appears that approximately \$420 of the assessments to be refunded are associated with cancelled accounts, which will require those refunds to be issued to the now-former customer by check.

3. File audit True-up Reports for March 2018 – February 2019 (FY 22), March 2019 – February 2020 (FY 23), and March 2020 to February 2021 (FY 24):

The true-up reports will be filed as soon as the billing system changes are fully implemented and reports can be rerun for each month for which true-ups are required. It is anticipated that those reports will be filed by February 15, 2022.

4. File a Refund Plan with the Commission subject to further approval:

A proposed refund plan for Commission approval will be filed once the billing system changes now in process are fully implemented and anticipated refund amounts are calculated. It is expected that the plan will propose one-time credits to current customer accounts and refunds by check to former customers.

5. File an affidavit of a corporate officer attesting to the process for completing the refund process by October 23, 2021:

An appropriate affidavit from a corporate officer will be prepared and filed when the proposed refund plans have been completed and refund amounts have been calculated. The affidavit will ask for Commission approval of the proposed refund plans.

6. Refund affected customers under the approved Refund Plan \$25,103.93 to be determined on a pro-rata basis to account for the collection of Visual Voicemail Activation Fees and Early Equipment Upgrade Option Fees by December 22, 2021:

A proposed refund plan for Commission approval will be filed once the billing system changes are fully implemented and refund amounts are calculated. The plan is expected to propose to issue one-time credits to the accounts of current customers and issuance of refund checks to former customers.

Wherefore, Sprint Spectrum has responded to the auditor's inquiry concerning compliance, and has demonstrated that it is diligently moving to achieve compliance with solutions to the issues raised in the Commission's June 17, 2021 Order.

Respectfully submitted,

Dated November 29, 2021

/s/Mark P. Johnson\_\_

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## **CERTIFICATE OF SERVICE**

I, Mark P. Johnson, hereby certify that a true and correct copy of the above and foregoing document was electronically served on all parties of record on this 29th day of November, 2021.

\_/s/Mark P. Johnson\_\_\_

Mark P. Johnson

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