

KANSAS CORPORATION COMMISSION
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

Formal Complaint
February 2015

FORMAL COMPLAINT

2015.08.26 08:54:51
Kansas Corporation Commission

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

Kansas Gas Service Company
(Respondent, name of utility company) and NPL

by

Virginia L. Mendez
(Complainant, your name)

For Commission
use only

DOCKET NO.
16-KGSG-102-COM

Please provide complainant (your) contact information:

Full Name(s): Virginia Lee Mendez
Address: 2229 S.W. Boswell Ct. Topeka, KS. 66611
Daytime Phone: 785-783-2555
E-mail Address (optional): none don't Have a Computer

Received
on

FORMAL COMPLAINT

AUG 24 2015

Virginia L. Mendez
(Your name)

by
State Corporation Commission
of Kansas

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:
(Be specific and as brief as possible. If necessary, attach additional sheets.)

In January of 2015 NPL trucks came to my Neighborhood and started digging up yards to Replace our gas lines. They dug up some yards 4 times, Covered holes and dug them up again & Again,
on July 6, 2015 KGS Supervisor was in Neighbor-

(Continued on the other side)

Formal Complaint *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

hood. I asked him "How many times are you guys going to dig up these yards?" His reply was "Until these folks get them right, I keep finding mistakes."

Then he told the foreman of NPL, "you didn't put these lines in correctly. You spliced new lines onto old lines. You were suppose to take out old lines and put in all new ones." "Can't you see there's a school here and all these people in this Area. You leave these lines the way they are and this whole neighborhood will blow up." "I'm surprised it hasn't blown up already!"

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

Virginia L. Mendy
Complainant's (your) signature

8/24/2015
Date signed

FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Acting Executive Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at public.affairs@kcc.ks.gov.

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against Ks. Gas Serv, Co,

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After hearing all that I started talking to my neighbors. These are thing I found out.

In may A. J. Stout School had to be evacuated due to Strong gas fumes.

The house at 2313 S.W. Boswell ct, had several episodes turning into a continuous smell of gas odor.

While NPL was working on main gas line at 2240 S.W. Boswell ct there was odor of gas in air X 2 days fire department was out here and NPL employees argued with them that they didn't have to turn gas off to work on gaslines.

where main gas line for Neighborhood at 2240 S.W. Boswell ct, there's a big 100 yr. old tree that NPL dug around - damaging it's roots. This tree is close to the house at 2240 S.W. Boswell ct, and is in danger of falling on 2 small children and their mom. The tree gives when I put my body weight against it,

Virginiz Mendez

Virginia Mendez Complaint
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So far I or the lady who rents the house at 2240 S.W. Boswell Ct. haven't been able to get anyone to remove the tree.

Upon further investigation Neighbors on Jewell St. and Plass St. have told me that they saw NPL employees take Duct Tape out of their pockets to tape joints of gas lines together before they covered them up in their yards. When these folks questioned them about this they were told to shut up because they're stupid.

Further east on 21st Street a family told me their yard was dug up 11 times.

After further inquiries I have been told 2 Apartment Complexes in Sacramento, Ca, 1 Apartment Bldg. in Cincinnati, Oh. and one Apartment Bldg in New York City have blown up while or right after NPL has worked on Gas lines.

My question is "Why are these people Allowed to Continue with their practices that are possibly killing people and putting people in so much danger?"

To resolve my concerns I want these gas lines on Jewell and Plass Reinspected before everyone turns on heat for the winter.

Virginia Mendez