

COLLEEN R. JAMISON
JAMISON LAW, LLC

October 9, 2025

Celeste Chaney-Tucker, Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Rd.
Topeka, KS 66612

RE: 3Q25 Quality of Service Report
S&A Telephone Co., LLC
Docket No. 14-GIMT-118-CPL

Dear Ms. Chaney-Tucker:

Attached for filing please find S&A Telephone Co., LLC's quality of service report for the 3rd quarter of 2025.

If you have any questions, please let me know.

Cordially yours,

JAMISON LAW, LLC

Colleen R. Jamison

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Encl.

cc: Anissa Hill
Briana Labaff
Wendy Linsey

Report to be forwarded to the KCC, not
later than the 20th of the month
following each calendar quarter

Monthly
Quality of Service
Report to the KCC

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2025

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	3.12	3.12	1.53	0.51	1.89	0.99	3.04	2.91	1.4			
% RCTR's	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	5.09	0.56	7	7.95	15.07	6.52	11.31	17.95	14.31			
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	yes/no	No	No	No	NO	NO	NO	NO	NO	NO			
Noncompliance Condition?	yes/no	No	No	No	NO	NO	NO	NO	NO	NO			
Condition Exempt?	yes/no	No	No	No	NO	NO	NO	NO	NO	NO			

Signature

Signed by:
Anissa Hill
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10/1/2025

Title

Manager of Regulatory Affairs & Compliance