

202504150809213130 Filed Date: 04/15/2025 State Corporation Commission of Kansas

April 15, 2025

Director – Utilities Division Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Rural Telephone Service Co. Inc, dba Nex-Tech Quality of Service Report – 1Q25 Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Rural Telephone Service Co., Inc. dba Nex-Tech Quality of Service Report for the 1st Quarter of 2025.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

Stacey KStelts

Stacey K. Stults Revenue Assurance and Billing Supervisor

Attachment

Report is due no later than the 20th of each month following each calender quarter or the 20th of the month following a Jeopardy Condition .

Monthly Quality of Service Report to the KCC

## Company: Rural Telephone Service Co., Inc.

2025

Year:

Sept. Indicator Ref. Jan. Feb. Mar. Apr. May June July Aug. Oct. Nov. Dec. CTR's/100 A-1 0.07 0.19 0.14 Lines % RCTRs A-2 0.00% 0.00% 16.67% 3.3 hrs Ave. Repair A-3 2.5 hrs 5.4 hrs Interval % Appts. Met A-4 100% 100% 100% Jeopardy Yes/ Condition No NO NO NO Yes/ Noncompliance Condition NO NO NO No Condition Yes/ Exempt? No N/A N/A N/A

Director-Utilities Division

1500 Arrowhead Road

Topeka, KS 66604

Forward to: