

**GLEASON & DOTY, CHARTERED**

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THOMAS E. GLEASON, JR.  
MARK DOTY

JOAN P. BOKERMANN  
*of counsel*

THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

July 10, 2018

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

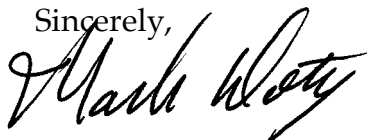
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2018 Quality of Service Report for Home Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Doty", written in a cursive style.

Mark Doty

Report to be forwarded the KCC, not later than  
the 20<sup>th</sup> of the month following each calendar quarter.

Attachment B  
Docket No. 95-GIMT-047-GIT

Monthly  
Quality of Service  
Report to the KCC

Company: Home Telephone Co., Inc.  
Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.367	.000	.122	.183	.182	.550						
% RTRs	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	9hr 8mi	0	4hr 24mi	11hr 34mi	19hr 27mi	3hr 30mi						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

(May, 2008)

Signed Jana Anderson

Title Regulatory Manager