

202504150808353441 Filed Date: 04/15/2025 State Corporation Commission of Kansas

April 15, 2025

Director – Utilities Division Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Moundridge Telephone Company, Inc Quality of Service Report – 1Q25 Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Moundridge Telephone Company, Inc. Quality of Service Report for the 1st Quarter of 2025.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

Stacey KStelto

Stacey K. Stults Revenue Assurance and Billing Supervisor

Attachment

Report is due no later than the 20th of each month following each calender quarter or the 20th of the month following a Jeopardy Condition.

Monthly **Quality of Service Report to the KCC** 

## Company: Moundridge Telephone Company 2025

Year:

May Indicator Feb. Ref. Jan. Mar. Apr. June July Aug. Sept. Oct. Nov. Dec. CTR's/100 0.15 A-1 0.00 0.16 Lines % RCTRs A-2 0.00% 0.00% 0.00% Ave. Repair A-3 2.7 hrs 0 hrs 1.4 hrs Interval 100% % Appts. Met 100% 100% A-4 Jeopardy Yes/ Condition No NO NO NO Yes/ Noncompliance Condition NO NO NO No Condition Yes/ Exempt? N/A N/A N/A No

**Director-Utilities Division** 1500 Arrowhead Road

Topeka, KS 66604

Forward to: