

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

In the Matter of the Audit of Dialpad, Inc. by	)	
the Kansas Universal Service Fund (KUSF)	)	
Administrator Pursuant to K.S.A. 66-	)	
2010(b) for KUSF Operating Fiscal Year	)	Docket No. 25-DPIV-107-KSF
March 2023-February 2024.	)	

**Corrected Reporting of Kansas Universal Service Fund For DIALPAD,  
INC.**

February 25, 2025, Dialpad Inc. corrected its billing system to exclude KUSF surcharge collection from e911 and Fax Over IP revenues;

April 4, 2025, Dialpad Inc. corrected its KUSF reporting procedures to omit e911 and Fax Over IP revenues from its reporting, interstate revenues from its reporting on the uncollectible line of the CRWs, and include the amount collected from subscribers in Box C;

May 21, 2025, Dialpad Inc. submitted a pleading affirming its use of a company-specific traffic factor study to allocate revenues between the interstate and intrastate jurisdictions, the periods the methodology was applicable, the intrastate factors applied, and verifying that the Company is using this methodology for both Federal and Kansas USF purposes;

August 25, 2025, Dialpad Inc. issued one-time billing credits to customers, on a pro-rata basis, for a total amount of \$6,273.55; and, provided VPS with ten (10) customer bills verifying that the refund process has been completed.

### **CONCLUSION**

WHEREFORE, Dialpad, Inc. respectfully requests that the Commission acknowledges the corrections made as evidenced by supported documents previously shared.

Respectfully submitted,



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Dialpad, Inc.  
By: /s/ Boon Lin Gue  
Boon Lin Gue, SVP Controller  
2700 Camino Ramon, Suite 490  
San Ramon, CA 94583  
Email: tax@dialpad.com  
Dated: September 8th, 2025

**VERIFICATION**

STATE OF CALIFORNIA )

) ss:

COUNTY OF CONTRA COSTA )

I, Boon Lin Gue, being duly sworn upon oath, state that I am an authorized representative of Dialpad, Inc., that I have read and am familiar with the foregoing attestation of Carrier Remittance Worksheet corrections and that the statements therein are true to the best of my knowledge, information, and belief.



Boon Lin Gue

SUBSCRIBED AND SWORN to before me this 8th day of September 2025.



Notary Public

My Appointment Expires: \_\_\_\_\_

# CALIFORNIA JURAT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California }

County of Contra Costa }

Subscribed and sworn to (or affirmed) before me on this 8 day of September, 2015,

by Boon Lin Yue, proved to me on the basis of

satisfactory evidence to be the person(s) who appeared before me.

Li Ryo  
Notary Public Signature



(Seal)

## OPTIONAL INFORMATION

### DOCUMENT

\_\_\_\_\_  
(name or type of document)

\_\_\_\_\_  
(number of pages)

\_\_\_\_\_  
(document date)

### SIGNER CAPACITY

\_\_\_\_\_  
(capacity claimed by the signer)

**NOTICE**  
THE NOTARY PUBLIC DOES NOT  
CERTIFY THE AUTHORIZED  
CAPACITY OF THE SIGNER

**CERTIFICATE OF SERVICE**

I hereby certify that on this 8th day of September, 2025, the above and foregoing Motion was electronically filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

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Boon Lin Gue