

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Dwight D. Keen, Chair
 Susan K. Duffy
 Andrew J. French

In the Matter of the Audit of inContact, Inc.)
by the Kansas Universal Service Fund)
(KUSF) Administrator Pursuant to) Docket No. 22-BUYC-035-KSF
K.S.A. 66-2010 (b) for KUSF Operating)
Year 24, Fiscal Year March 2020-)
February 2021.)

ORDER GRANTING EXTENSION OF TIME

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and determination. Having examined its files and record, and being duly advised in the premises, the Commission finds and concludes as follows:

1. On July 27, 2021, the Commission issued an Order opening this Docket and directing Vantage Point Solutions, Inc. (VPS) to commence an audit of inContact, Inc. (inContact) for the period from March 1, 2020, through February 28, 2021, (Operating Year 24) for Kansas Universal Service Fund (KUSF) purposes. The VPS Audit Report was to be completed and filed by June 30, 2022.

2. VPS initiated discovery and exchanged information with inContact as part of the audit process. VPS will not be able to file the Audit Report by June 30, 2022, and has requested an extension to time until July 20, 2022, to allow for the audit process to be completed. VPS indicates it was unable to schedule a video conference on a timely basis with inContact and extended discovery on several matters. It also notes that the audit process allows inContact to review the Audit Report before it is filed and to submit any comments or questions regarding any findings VPS may have made. VPS states the audit process will require more time.

3. Based on the VPS Motion for an extension of time and the audit review process, the Commission grants the request to extend the Audit Report deadline from June 30, 2022 to July 20, 2022,

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

A. The Motion for an extension of time filed by Vantage Point Solutions, Inc. is hereby granted and the time period for submitting the Audit Report is hereby extended to July 20, 2022.

B. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).¹

C. The Commission retains jurisdiction over the subject matter and the parties for the purpose of entering such further order or orders, as it may deem necessary.

BY THE COMMISSION IT IS SO ORDERED.

Keen, Chair; Duffy, Commissioner; French, Commissioner

Dated: 07/07/2022



Lynn M. Retz
Secretary to the Commission

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¹ K.S.A. 66-118b; K.S.A. 77-503(c); and K.S.A. 77-531(b).

CERTIFICATE OF SERVICE

22-BUYC-035-KSF

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of electronic service on 07/07/2022.

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