

GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW
401 S. MAIN, SUITE 10
POST OFFICE BOX 490
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

THOMAS E. GLEASON, JR.
MARK DOTY

JOAN P. BOKERMANN
of counsel

THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 12, 2017

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

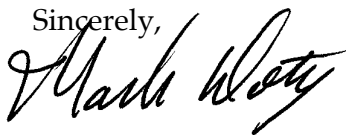
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2017 Quality of Service Report for H&B Communications, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded to the KCC, not later than the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

**Monthly
Quality of Service
Report to the KCC**

Company: H&B Communications, Inc.
Reporting Year: 2017

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	5	7	5	7	9	8	10	8	8			
%RTRs	A-2	0	0	0	0	0	0	0	0	0			
Average Repair Interval	A-3	3	4	4	5	5	6	8	5	6			
% Appointments Met	A-4	100	100	100	100	100	100	100	100	100			
Jeopardy Condition?	Yes / No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Noncompliance Condition?	Yes / No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Condition Exempt?	Yes / No	NO	NO	NO	NO	NO	NO	NO	NO	NO			

(May, 2008)

dotv.mark@gmail.com

Signed _____ Tim Herber

Title _____ Plant Manager