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Filed Date: 08/29/2024  
State Corporation Commission  
of Kansas

Formal Complaint  
June 2017

KANSAS CORPORATION COMMISSION  
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION  
**FORMAL COMPLAINT**

**Note:** Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information you provide in the complaint or other documents related to the complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, email address, and the facts of your case may be available online for public viewing.

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

Evergy  
(Respondent, name of utility company)

by  
Teddy Banks & Kristy Little  
(Complainant, your name) Father daughter

For Commission  
use only

DOCKET NO.

25-EKCE-142-COM

Please provide complainant (your) contact information:

Full Name(s): TEDDY Banks & Kristy Little  
Address: [REDACTED] Toronto KS 66777  
Daytime Phone: [REDACTED]  
E-mail Address (optional): [REDACTED]

**FORMAL COMPLAINT**

Teddy Banks & Kristy Little  
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:  
(Be specific and as brief as possible. If necessary, attach additional sheets.)

See attached letter

STATE  
CORPORATION  
COMMISSION

AUG 29 2024

PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTION

(Continued on the other side)

**Formal Complaint** *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

Asking that Evergy amend the quote for service to  
4230 2100 RD, Cozville KS 66736 to NO additional  
charge as it's less than 1/4 mile from existing service  
to this property.

Teddy Banks

X

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

I understand that Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information provided in the complaint or other documents related to the complaint, including, but not limited to, my name, address, city, state, zip code, telephone number, email address, and the facts of the case may be available online for public viewing.

X *Teddy Banks*  
Complainant's (your) signature

8-25-24  
Date signed

## FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Secretary to the Commission  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at [public.affairs@kcc.ks.gov](mailto:public.affairs@kcc.ks.gov).

Secretary to the Commission  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

Teddy Banks and Kristy Little



This is in reference to a \$4300.00 quote by Evergy to get Electric Service at 4230 2100 RD, Coyville, KS 66736.

This property is approximately 100 ft out of the City limits of Coyville. This is where I grew up, where my Parents lived, and my Grandfather and Grandmother. There was service there until a few years ago because Evergy did not want to maintain the electric line, and is now stating is they discontinued it because of liability concerns (This is a load of Buffalo Bagels) Its all about maintenance costs to maintain it. This is a company that pays their CEO millions and is worth millions wanting to extract \$4300.00 from a daughter that is homeless and a 15 yr old child and a 80yr old retiree. We do not have \$3400 to pay the extra costs. Evergy has allowed 17,000 for the construction of a new power line. Evergy is now stating that this is a new service, which of course it is not technically not. Not matter what happens with this issue, it is just plain wrong, there are no doubt hundreds of folks that have had the same experience.

Thank You

Teddy and Kristy Little