

**THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

Before Commissioners:                    Mark Sievers, Chairman  
    Ward Loyd  
    Thomas E. Wright

In the Matter of the Complaint Against Kansas            )  
City Power & Light Company James L. &            )            Docket No. 12-KCPE-778-COM  
Beverly F. Cartmell.    )

**ORDER DISMISSING COMPLAINT**

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and decision. Having examined its files and records, and being duly advised in the premises, the Commission makes the following findings:

1.        On April 26, 2012, James L. and Beverly F. Cartmell (Complainants) filed a Formal Complaint with the Commission against Kansas City Power & Light Company (KCP&L) requesting reimbursement of electrical diagnostic expenses.

2.        On May 14, 2012, KCP&L filed a Motion for Extension of Time to Answer. In its Motion, KCP&L stated that it had been communicating with Complainants regarding the allegations set forth in the Complaint and had reached an agreement in principal with the Complainants. KCP&L also stated that it was KCP&L's understanding that Complainants plan to withdraw their formal complaint.

3.        On May 17, 2012, Complainants filed a Withdrawal of Complaint. Complainants stated that the parties have agreed to a mutually acceptable resolution of the matters raised in the Complaint and requested the Commission issue an order dismissing the Complaint against KCP&L.

4.        The Commission finds and concludes that James L. and Beverly F. Cartmell's Formal Complaint against Kansas City Power & Light Company should be dismissed.

**IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:**

A. The formal complaint filed by James L. and Beverly F. Cartmell against Kansas City Power & Light Company is dismissed.

B. The parties have fifteen days, plus three days if service is by mail, from the date the order was served in which to petition the Commission for reconsideration of any issues decided herein. K.S.A. 66-118b; K.S.A. 2011 Supp. 77-529.

C. The Commission retains jurisdiction over the subject matter and the parties for the purpose of entering such further order, or orders, as it may deem necessary.

**BY THE COMMISSION IT IS SO ORDERED.**

Sievers, Chmn.; Loyd, Com.; Wright, Com.

Dated: MAY 24 2012



ORDER MAILED MAY 24 2012

Patrice Petersen-Klein  
Executive Director

RB

PLEASE FORWARD THE ATTACHED DOCUMENT (S) ISSUED IN THE ABOVE-REFERENCED DOCKET TO THE FOLLOWING:

NAME AND ADDRESS	NO. CERT. COPIES	NO. PLAIN COPIES
<p>JIM AND BEVERLY CARTMELL</p> <p>8815 W 106th St OVERLAND PARK, KS 66212</p>		
<p>HEATHER A. HUMPHREY, GENERAL COUNSEL KANSAS CITY POWER &amp; LIGHT COMPANY ONE KANSAS CITY PLACE 1200 MAIN STREET (64105) P.O. BOX 418679 KANSAS CITY, MO 64141-9679</p>		
<p>MARY TURNER, DIRECTOR, REGULATORY AFFAIRS KANSAS CITY POWER &amp; LIGHT COMPANY ONE KANSAS CITY PLACE 1200 MAIN STREET (64105) P.O. BOX 418679 KANSAS CITY, MO 64141-9679</p>		
<p>RAY BERGMEIER, LITIGATION COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD ROAD TOPEKA, KS 66604-4027 ***Hand Delivered***</p>		

ORDER MAILED **MAY 24 2012**

The Docket Room hereby certified that on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_, it caused a true and correct copy of the attached ORDER to be deposited in the United States Mail, postage prepaid, and addressed to the above persons.