Report to be forwarded to the KCC, not later than the 20th of the month following each calendar quarter

Monthly
Quality of Service
Report to the KCC

Dockect No. 14-GIMT-118-CPL

Company:

S & A Telephone Company

Year:

2024

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTDIs /400 Lines		1.00		2.25									
CTR's/100 Lines	A-1	1.08	0	3.25		 		 				-	-
						-	***	1	-				
% RCTR's	A-2	0%	0%	0%									
Avarage Reneix							<u> </u>	-	-				
Average Repair Interval	A-3	6.39	0	0.45									e
% Appts. Met	A-4	100%	100%	100%									
Jeopardy Condidtion?	yes/no	No	No	No									
Noncompliance Condition?	yes/no	No	No	No									
											Đ		
Condition Exempt?	yes/no	No	No	No									

Signature

Title

SS

1/23/2014