GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW 401 S. MAIN, SUITE 102 **OTTAWA, KANSAS 66067-0490** TELEPHONE: A/C 785-242-3775 FAX: A/C 785-242-3855

MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

April 19, 2024

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 1st Quarter 2024 Quality of Service Report for Cunningham Telephone Co., Inc.

If you have any questions please contact me.

1/ Mark Wety Mark Doty Singerely,

www.gleasondoty.com

Report to be forwarded the KCC, not later than the 20^{th} of the month following each calendar quarter.

<u>Attachment B</u> Docket No. 95-GIMT-047-GIT

Monthly Quality of Service Report to the KCC

Company: Cunningham Telephone Co., Inc. Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.13	0	.27									
% RTRs		<u> </u>											
% K1KS	A-2	0	0	0									
Average Repair Interval	A-3	.50hr	0	1.25h	r								
% Appointments Met	A-4	100%	100%	100%									
Jeopardy Condition?	Yes/No	No	No	No									
Noncompliance Condition?	Yes/No	No	No	No									
Condition Exempt?	Yes/No	No	No	No									

(May, 2008)

Signed Michelle Zahar Title_Billing Specialist