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## **GLEASON & DOTY, CHARTERED**

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THOMAS E. GLEASON, JR. MARK DOTY

JOAN P. BOKERMANN of counsel

THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

October 14, 2019

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2019 Quality of Service Report for Moundridge Telephone Company, Inc.

If you have any questions please contact me.

Singerely, aile Westy

Mark Doty

										Signed : K <u>Title: Plan</u>	Signed : Ken Richards <u>Title: Plant Manager</u>	Signed : Ken Richards Title: Plant Manager
Notes:												
on ?	Yes/No	No	No	No	No	No	No	No	No		No	No
	Yes/No	No	No	No	No	No	No	No	No		No	No
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100% 100%		100%	100%
Ave. Repair Interval	A-3	2:24	0	2:02	1:0	1:34	1:25	3:19	3:19 2:03		2:03	2:03
% RCTRs	A-2	0	0	0	0	0	0	0	0		0	0
CTRs/100 Lines	A-1	0.44	.32	.77	.25	1.04	0.46	1.39	1.39 0.72		0.72	0.72
<u>Indicator</u>	REF.	<u>Jan</u>	<u>Feb</u>	<u>March</u>	<u>April</u>	<u>May</u>	<u>June</u>	<u>yInf</u>	July August		August Sept.	August Sept.
<u>Year: 2019</u>		Send by 15th		1st QTR	Send by 15th		2nd QTR	Send by 15th	Send by 15th	Send by 15th 3rd QTR		3rd QTR
any:		<u>Moundridge Telephone</u>	<u>lephone</u>									
					Repor	<b>Report to the KCC</b>	C					
					Qualit	Quality of Service	e					
						Monthly						