BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of The Empire District Electric Company Filing Compliance Reports and Information as Prescribed by Commission Order Dated July 9, 2020, in Docket No. 20-EPDE-427-ACT

Docket No. 21-EPDE-072-CPL

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the

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Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is

providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the

Commission in compliance with the reporting requirements in the 427 Docket.

6.

James G. Flaherty, #11177/ ANDERSON & BYRD, LLP 216 S. Hickory ~ P.O. Box 17 Ottawa, Kansas 66067 (785) 242-1234, telephone (785) 242-1279, facsimile jflaherty@andersonbyrd.com

Diana C. Carter Liberty Utilities - Empire District 428 E. Capitol Ave., Suite 303 Jefferson City, Missouri 65101 Phone: (573) 289-1961 Email: Diana.Carter@libertyutilities.com

Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing

Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and

knows the contents thereof; and that the facts set forth therein are true and correct.

James G. Flaherty

Notary Public

SUBSCRIBED AND SWORN to before me this 20th day of January, 2021.

NOTARY PUBLIC - State of Kansas RONDA ROSSMAN My Appt. Exp. 5/95/92

Roudd Rossinger

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 20th day of January, 2021, addressed to:

Joseph R. Astrab j.astrab@curb.kansas.gov

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ames G. Flaherty

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT COVID-19 Customer Reporting December 2020

<u>3.a. Arrearages</u> Customer Class Residential		30 to 59 ays past due		to 89 days bast due				otal with rrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90- Days	Total with arrearages
December 2020 Total December 2019 Total	\$ \$	300,685 295,752	\$ \$	179,810 178,831		421,335 155,276		,	1,050 1,353	547 639	1,281 1,101	2,878 3,093
Commercial												
December 2020 Total December 2019 Total	\$ \$	28,333 17,543		3,734 8,012		(2,614) (19,082)			112 103	41 39	37 257	190 399
Industrial												
December 2020 Total December 2019 Total	\$ \$	- 6,024	\$ \$	- 267	\$ \$	- (352)	\$ \$		- 8	- 3	- 1	- 12
3.b Total active customer count.		Total	<u> </u>		—		—		L			
Residential		0.004										
December 2020 count of customers December 2019 count of customers		8,201 8,156	l									
Commercial			ļ									
December 2020 count of customers December 2019 count of customers		1,438 1,433										
Industrial		,	1									
December 2020 count of customers December 2019 count of customers		43 52										
3.c.i Voluntary Disconnects		Total	ļ									
Residential December 2020 count of customers		107										
December 2020 count of customers December 2019 count of customers		107 131	ļ									
Commercial			l									
December 2020 count of customers December 2019 count of customers		8 8	1									
Industrial			ļ									
December 2020 count of customers December 2019 count of customers		3 0										

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3.c.ii Involuntary Disconnects	Total	
Residential		
December 2020 count of customers December 2019 count of customers		2
	L. L.	۲
Commercial		
December 2020 count of customers	1	1
December 2019 count of customers	C	0
Industrial		
Industrial December 2020 count of customers		
December 2020 count of customers	ſ	0
	· · · ·	Ĭ
3.d Reconnections	Total	
Residential		
December 2020 count of customers		2
December 2019 count of customers	C	0
Commercial		
December 2020 count of customers	ſ	0
December 2019 count of customers		0
		-
Industrial		
December 2020 count of customers		0
December 2019 count of customers	C	0
	Total	_
4.a COVID-19 Payment Plans Count of Customers Accepting	12/2020	
Residential		
December 2020 count of customers accepting a COVID-19 Payment Plan	17	17
Commercial	~	
December 2020 count of customers accepting a COVID-19 Payment Plan	(U
Industrial		
December 2020 count of customers accepting a COVID-19 Payment Plan	N/A	
	Total	
4.b COVID-19 Payment Plans Average Number of Months to Pay	12/2020	
Residential		
December 2020 average number of months to pay COVID-19 Payment Plan	12	12
Commercial		
December 2020 average number of months to pay COVID-19 Payment Plan	12	12
		1
Industrial		
December 2020 average number of months to pay COVID-19 Payment Plan	N/A	

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	Total
4.c COVID-19 Payment Plans Average Monthly Payment Amount Residential	12/2020
December 2020 average payment amount COVID-19 Payment Plan	\$ 146.79
Commercial	
December 2020 average payment amount COVID-19 Payment Plan	\$ -
Industrial	
December 2020 average payment amount COVID-19 Payment Plan	N/A
	Total
4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected Residential	12/2020
December 2020 Count COVID-19 Payment Plan Broken Plan 2 times	0
Commercial	0
December 2020 Count COVID-19 Payment Plan Broken Plan 2 times	U
Industrial	
December 2020 Count COVID-19 Payment Plan Broken Plan 2 times	N/A

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