

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Shari Feist Albrecht, Chair
 Jay Scott Emler
 Dwight D. Keen

In the Matter of the Application of Kansas)
Gas Service, a Division of ONE Gas, Inc. for) Docket No: 18-KGSG-560-RTS
Adjustment of its Natural Gas Rates in the)
State of Kansas.)

NOTICE OF FILING OF PUBLIC COMMENTS

COMES NOW Michael J. Duenes, Deputy General Counsel of the State Corporation Commission of the State of Kansas (Commission), and files a report detailing public comments received by the Office of Public Affairs and Consumer Protection regarding Docket No. 18-KGSG-560-RTS.

Dated: December 19, 2018

/s/ Michael J. Duenes
Michael J. Duenes #26431
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Kansas Corporation Commission
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STATE OF KANSAS



CORPORATION COMMISSION
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GOVERNOR JEFF COLYER, M.D.

SHARI FEIST ALBRECHT, CHAIR | JAY SCOTT EMLER, COMMISSIONER | DWIGHT D. KEEN, COMMISSIONER

MEMORANDUM

To: Lynn Retz
Secretary to the Commission

From: Linda Berry, Director *LB*
Public Affairs and Consumer Protection

Date: December 19, 2018

Re: Public Comments
Docket No. 18-KGSG-560-RTS

Attached is the report summarizing comments received by the Office of Public Affairs and Consumer Protection (PACP) in Docket No. 18-KGSG-560-RTS, in the Matter of the Application of Kansas Gas Service, A Division of ONE Gas, Inc. for Adjustment of its Natural Gas Rates in the State of Kansas.

There were 381 comments received by letter, phone, email or via website between June 29, 2018 and December 14, 2018. The comment period ended on December 14, 2018 at 5:00 p.m.

Copies of the summary and comments received are attached and designated as "Attachment A."

I request the Office of the General Counsel file the comment memo and supporting materials into the docket.

Cc: Michael Duenes
Assistant General Counsel

Attachment “A”

Docket No. 18-KGSG-560-RTS

Docket No	Total Comments	Total Signatures	Total
18-KGSG-560-RTS	375	6	381
Grand Total	<u>375</u>	<u>6</u>	<u>381</u>

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109073**
Date Filed **07/13/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by E	Consumer Class R
Name STEPHEN HARE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address SHARE666@COX.NET	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

07/13/2018

I READ AN ARTICLE IN THE TOPEKA PAPER DATED JULY 12, 2018 REGARDING A RATE INCREASE THAT GAS SERVICES IS REQUESTING. I THINK IT IS DOCKET 18-KGSG-560-RTS. THE ARTICLE STATED THAT KGS IS REQUESTING A RATE INCREASE OF \$45.6 MILLION TO OFFSET OPERATING COSTS. IN ADDITION THE ARTICLE MENTIONED DECLINING GAS CONSUMPTION AND THAT THIS IS CREATING A UNIQUE SITUATION. I FAIL TO UNDERSTAND HOW THIS IS A UNIQUE SITUATION. MANY BUSINESSES FACE DECLINING REVENUE FOR ONE REASON OR ANOTHER. THE TRADITIONAL APPROACH IS TO CUT COSTS. AS A CONSUMER I HAVE NO IDEA WHY WE ARE PAYING MORE FOR INFRASTRUCTURE BUT CONSUMING LESS GAS AND HOW THIS CONSTITUTES A NEED FOR US TO SUBSIDIZE KGS. THE ONLY RATIONAL EXPLANATION IS THAT THEY ARE A MONOPOLY AND CAN GET AWAY WITH IT. HOW DOES THIS SITUATION RESULT IN SOME KIND OF RATE STABILITY FOR US?

I RECENTLY SENT A COMMENT TO YOU REGARDING EXTRA FEES THE ELECTRIC COMPANY WANTS TO CHARGE US FOR USING WIND FARMS.

I AM GETTING CONCERNED HOW ALL THESE INCREASE COSTS ARE JUSTIFIED. SOME OF US ARE FORCED TO RELY ON FIXED INCOMES TO SURVIVE. YES, THERE ARE SOME PROGRAMS THAT HELP OFFSET THE COSTS. NATURALLY, THESE ARE PAYED FOR BY OTHERS WHO ARE NOT ON FIXED INCOMES AND CAN AFFORD TO PAY.

IS IT NOT THE JOB OF THE KCC TO NOT ONLY PROVIDE A CLIMATE THAT ALLOW UTILITY COMPANIES TO MAKE A RETURN ON THEIR INVESTMENT BUT ALSO TO PROTECT THE CONSUMER WHO PROVIDES THE REVENUE? I UNDERSTAND THESE ARE COMPLEX ISSUES BUT IN THE INTERESTS OF TRANSPARENCY IT WOULD BE HELPFUL TO HAVE A BETTER UNDERSTANDING OF WHAT THE TRUE COSTS ARE.

KANSAS CORPORATION COMMISSION



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1500 SW Arrowhead Road
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Complaint ID **109306**
Date Filed **07/14/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by E	Consumer Class R
Name CAROLYN M CUMMINGS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 5600 SW 15TH TERRACE	Fax #	
Mailing Address	Email Address CARDINAL73@COX.NET	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

07/14/2018

I UNDERSTAND THE GAS COMPANY IS ASKING FOR A RATE INCREASE. I ACTUALLY THOUGHT IT HAD ALREADY BEEN GRANTED AND I SIMPLY MISSED THE NOTICE WHEN IT WAS PREVIOUSLY REQUESTED. IN ALL OF 2017, I NEVER HAD A BILL FOR MORE THAN \$61.00; MOST WERE BETWEEN \$50-\$55.

SUDDENLY THIS YEAR, BEGINNING IN APRIL THE BILLS ARE RUNNING BETWEEN \$74-\$76. IT WOULD APPEAR THEY HAVE ALREADY GRANTED THEMSELVES A RATE INCREASE! IF THEY ARE INDEED REQUESTING ANOTHER INCREASE, I HUMBLY ASK THAT YOU CONSIDER THOSE OF US ON FIXED INCOMES AND DECLINE THEIR REQUEST.

THANKS YOU FOR YOUR CONSIDERATION, CAROLYN M CUMMINGS
5600 SW 15TH TERRACE TOPEKA, KS 66604

KANSAS CORPORATION COMMISSION



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Complaint ID **109530**
Date Filed **07/17/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name WILLIAM PETTYJOHN	Home Phone (785)272-1681	Cell Phone
Business	Work Phone	ext
Street Address 3341 SW TIMBERLAKE LN	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code 66614	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

07/17/2018

READ IN CAPITAL JOURNAL AND WANTS A RATE INCREASE. CLAIM THEIR INFRASTRUCTURE IS AGING AND THE COMPANY SHOULD HAVE BEEN FIXING IT ALL ALONG. ALSO CUSTOMERS ARE GETTING ENERGY SAVING DEVICES WHICH DECREASES THEIR REVENUE AND NOW THE COMPANY WANTS TO PUNISH THE CUSTOMERS FOR DECREASING ENERGY.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109852**
Date Filed **08/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CLAUDE D RINCK SR	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MISSION		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/14/2018

WE DON'T HAVE THE LUXURY OF REQUESTING A RAISE FOR OUR PITTANCE OF SS INCOME THAT WE LIVE ON TO PROVIDE US WITH WARMTH COOKING SERVICES. YOUR FOR-PROFIT ENTERPRISE PROBABLY HAS MORE THAN ENOUGH OF A CUSHION TO ALLOW IMPROVEMENTS AND SERVICES WITHOUT ASKING FOR A RAISE IN RATES THAT IS MORE THAN 5 TIMES WHAT OUR COLA FROM SS ALLOWS US EVERY 3-5 YEARS. PLEASE CONSIDER OUR LIMITED INCOMES WHATEVER LITTLE RESERVE WE HAVE, TO SURVIVE OUR OLD AGE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **109877**
Date Filed **08/16/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEBBIE HEYDMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 13309 W 89TH TERR	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/16/2018

THE DELIVERY CHARGES WERE ADDED TO THE GAS BILL WHEN FUEL PRICES WERE WELL INTO 4.00 A GALLON. YET THEY NEVER GOT RID OF THEM WHEN THE FUEL PRICES WENT DOWN. THE ADDED FEES THEY CHARGE ARE SOMETIMES MORE THAN THE GAS USED DURING SUMMER MONTHS. HOW MUCH PROFIT DO THEY NEED? I DON'T BELIEVE THEY HAVE A TRUE REASON TO RAISE RATES EXCEPT TO PLEASE SHARE HOLDERS. ASK THEM HOW MANY PEOPLE ARE DEFAULTED ON THEIR BILLS ALREADY, HOW MUCH MONEY ARE THEY SPENDING ON TAKING FOLKS TO COURT. MAYBE IF GAS STAYED AFFORDABLE PEOPLE COULD MANAGE. JOHNSON COUNTY IS BECOMING NOT AFFORDABLE TO LIVE IN.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **109902**
Date Filed **08/18/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GERALD B KEITER	Home Phone (913)544-9807	Cell Phone
Business	Work Phone	ext
Street Address 15221 OUTLOOK ST	Fax #	
Mailing Address	Email Address CJKEITER@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66223	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/18/2018

IT SEEMS THAT EVERY TIME THE ECONOMY IS DOING WELL, THE UTILITIES REQUEST A RATE INCREASE, YET WHEN THE ECONOMY REVERSES, THE RATES NEVER DECREASE. THE ITEMS LISTED AS REASONS FOR A RATE INCREASE SEEM TO BE WEAK AT BEST. A NEW CUSTOMER INFO SYSTEM, PLANT INVESTMENTS, AND DEPRECIATION SHOULD ALL BE PART OF THE NORMAL BUDGET, THUS A RATE INCREASE IS NOT MANDATED. COMPANIES NEED TO START BUDGETING THEIR MONEY IN A RESPONSIBLE WAY, AND NOT SIMPLY FORWARD ALL INCREASES TO THE CUSTOMER. ON A PERSONAL NOTE, THE COST OF CONSUMER GOODS IS GOING UP FOOD, HOUSEHOLD GOODS, ETC, YET MY PAYCHECK HASN'T INCREASED ENOUGH TO COVER THESE INCREASES OVER THE PAST 7 OR 8 YEARS. I HAVE BEEN FORCED TO CUT BACK ON DISCRETIONARY PURCHASES BECAUSE MORE OF MY INCOME IS GOING TOWARDS BASIC LIVING EXPENSES.

KANSAS CORPORATION COMMISSION



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Complaint ID **109917**
Date Filed **08/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JUDY A JACKSON	Home Phone (785)242-4147	Cell Phone
Business	Work Phone	ext
Street Address 2272 SHAWNEE RD	Fax #	
Mailing Address	Email Address JUDYJ2272@GMAIL.COM	
City OTTAWA		
State KS	Zip Code 66067	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/20/2018

WE CLEO JUDY RECEIVED A 'NOTICE OF PUBLIC HEARING-KCPL RATE INCREASE REQUEST' AND I DO NOT USUALLY PAY ANY ATTENTION TO THESE THINGS BUT NOT THIS TIME. THIS SPRING WE REPLACED ALL OUR WINDOWS AND PATIO DOOR WHAT WE HAD WAS PUT IN THE HOUSE WHEN BUILT 43 YEARS AGO. WE ALSO REPLACED THE, ORIGINAL TO THE HOUSE ALSO, AIR CONDITION UNIT. THIS INVESTMENT WAS NOT ONLY TO MAKE OUR HOUSE MORE COMFORTABLE BUT TO DECREASE THE COST. WE HAVE HAD A COUPLE MONTHS THAT WERE A LITTLE HOTTER THAN LAST YEAR BUT I DON'T ENOUGH TO, NOT ONLY EAT UP ALL THE SAVINGS FROM THE ENERGY EFFICIENT INVESTMENT, MAKE IT EVEN HIGHER THAN THIS TIME LAST YEAR. WE ALSO RECEIVED A EXTRA BILL PRIOR TO AUGUST MONTHLY BILL, WITH SOME CREDITS BUT AN UTILITY CHARGE OF 476.52 WHICH EAT UP ALL THE CREDITS PLUS WE OWED 81.99. THE REASON I AM TELLING YOU ALL THIS IS THAT I CALLED TO FIND OUT WHAT THIS BILL WAS ALL ABOUT. AFTER A LONG CONVERSATION ON THE PHONE I UNDERSTOOD EVEN LESS ABOUT WHAT THEY WERE CHARGING US FOR. I WEST ON LINE AND FOUND OUT EVEN LESS SO DID A LIVE CHAT ON LINE. ALL I GOT AFTER ALL THESE HOURS WAS OVER AND OVER THAT IT WAS HOTTER THIS YEAR. IF THEY CAN NOT EXPLAIN WHAT THEY ARE CURRENTLY BILLING US FOR I DO NOT SEE HOW THEY CAN JUSTIFY A RATE INCREASE. I COULD ALSO TELL YOU A VERY LONG STORY ABOUT OUR CHURCH BILL WITH A VERY LARGE FEE THAT THEY ALSO HAVE NOT BEEN ABLE TO EXPLAIN. THANK YOU FOR READING MY STORY. JUDY A. JACKSON

KANSAS CORPORATION COMMISSION



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Complaint ID **109921**
Date Filed **08/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAM S KING	Home Phone (913)710-6892	Cell Phone
Business	Work Phone	ext
Street Address 10026 ROE AVENUE	Fax #	
Mailing Address	Email Address 1PAMSKING@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/20/2018

WE CANNOT AFFORD AN INCREASE IN OUR GAS BILL. IT SEEMS LIKE ALL OF THE UTILITY COMPANIES ARE CALLING FOR INCREASES AND IT HAS TO STOP. WE CAN BARELY MAKE ENDS MEET AND NOW THEY WANT EVEN MORE MONEY. ENOUGH IS ENOUGH!

KANSAS CORPORATION COMMISSION

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Complaint ID **109922**
Date Filed **08/20/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name GALE BRUNER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RANTOUL		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/20/2018

I DON'T QUIT PAYING MY CHILD SUPPORT FOR A WHILE AND THAT'S EVEN IF MY EX WIFE SIGNS OFF ON IT. I AM ON A BUDGET AND CANNOT AFFORD THIS RATE INCREASE. I AM ALSO DIABETIC.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **109947**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARGARET T GILMORE	Home Phone (913)522-8183	Cell Phone
Business	Work Phone	ext
Street Address 7200 NALL AVE	Fax #	
Mailing Address	Email Address MAGGIE67@KC.SUREWEST.NET	
City OVERLAND PARK		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/22/2018

I AM A SINGLE RETIRED PERSON. MY ONLY INCOME IS MY SOCIAL SECURITY WHICH HAS TAXES INSURANCE TAKEN OUT. I CAN'T AFFORD ANOTHER RATE INCREASE. I HAVE HAD EXTRA MONEY ONTO MY GAS BILL TO ASSIST THOSE IN NEED--I WILL HAVE TO STOP THIS EXTRA MONEY AS I WON'T BE ABLE TO CONTINUE HELPING WITH THE RATE INCREASE. MY SOCIAL SECURITY IS MY ONLY INCOME. I AM NOT LIKE MANY COUPLES THAT HAVE 2 INCOMES. THERE SHOULD BE SOMETHING TO ASSIST THOSE OF US THAT ARE SINGLE WITH ONLY SOC. SEC MONEY. WE SHOULD GET SENIOR DISCOUNTS. ALSO CONSIDER THAT WE HAVE TO PUT UP WITH OTHER INCREASES: FOOD, TAXES, WHILE NO INCREASE IN OUR INCOME AS PEOPLE WHO STILL WORK WHO GET RAISES OR BONUSES. PLEASE DO NOT INCREASE MY GAS BILL. THIS COULD BE ME IN DIRE NEED CONSIDERING THAT THE ELECTRIC COMPANY IS ALSO ASKING FOR AN INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109968**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JANET BENJAMIN	Home Phone (913)492-9013	Cell Phone
Business	Work Phone	ext
Street Address 8005 COTTONWOOD	Fax #	
Mailing Address	Email Address BJANET@EVERESTKC.NET	
City LENEXA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/23/2018 THESE RATE INCREASES ARE KILLING US. MAYBE THEY SHOULD LOOK WITHIN AND CUT SOME OF THEIR EXPENSES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109999**
Date Filed **08/27/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name TIMOTHY MCELHENY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City HUTCHINSON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/27/2018

I DON'T THINK THEY NEED ANOTHER RATE INCREASE. THEY HAVE PARTIES EVERY WEEKLY. THEN THEY BUY NEW DESKS, PHONES, COMPUTERS. I THINK THEY'RE EXPENDITURES ARE WHY THEY TRY TO RAISE THEIR RATES SO MUCH. PLUS THEY JUST HAD A RATE INCREASE TWO YEARS AGO. THEY JUST NEED TO STOP RAISING RATES SINCE I'M ON A FIXED INCOME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **110002**

Date Filed **08/27/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DONA M TAGGART**

Home Phone **(620)662-6811**

Cell Phone

Business

Work Phone

ext

Street Address **417 E 17TH AVE**

Fax #

Mailing Address

Email Address **DONABIL@HOTMAIL.COM**

City **HUTCHINSON**

State **KS** Zip Code **67501**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

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Narrative

08/27/2018

NO,THEY DO NOT DESERE SUCH A BIG INCREASE, OUR INCOME HAS CERTAINLY NOT INCREASED. THE INVESTORS COULD AFFORD TO GET LESS TO HELP PAY FOR IMPROVEMENTS.AND NO THE CURRENT GSRS SHOULD NOT BE HIDDEN IN THE BASE RATE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **110004**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WENDY FRANCIS	Home Phone (913)205-5289	Cell Phone
Business	Work Phone	ext
Street Address 16269 W 165TH	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/27/2018

I AM CONCERNED ABOUT THE NUMBER OF RATE HIKE THAT HAS BEEN IMPOSED ON ATMOS CUSTOMERS. THIS IS NOT ACCEPTABLE. WHILE I UNDERSTAND THERE ARE COSTS ASSOCIATED WITH KEEPING UP WITH NEW REGULATIONS AND SO FORTH, THIS DOES NOT KEEP UP WITH CUSTOMERS POCKET BOOKS OF CONTINUALLY RAISING RATES. CURRENTLY, I KEEP MY HOUSE NOT AT A COMFORTABLE TEMP TO MINIMIZE COST AND I CANT IMAGINE WHAT PEOPLE WHO CAN'T LITERALLY AFFORD A FEW DOLLARS EXTRA A MONTH ARE DOING. THERE IS AN ETHICAL RESPONSIBILITY YOU HAVE TO KEEP THESE LARGE POWER COMPANIES IN CHECK. I AM SURE SOMEWHERE AT SOME POINT, AS MOST CORPORATIONS AND SPECIAL INTEREST GROUPS WORK TOGETHER IN ORDER TO KEEP THE GREED AND CORRUPTNESS GROWING, BUT THIS HAS TO STOP WITH YOU. I AM ALL FOR CAPITALISM, BUT ITS A DELICATE BALANCE WHEN THESE COMPANIES PROFITS INDICATE THEY DID NOT NEED TO APPLY FOR A RATE INCREASE, BUT RATHER MANAGE WHAT THEY HAVE AND BE MORE FISCALLY RESPONSIBLE WITH THEIR SALARIES. I AM JUST ASKING THAT YOU DO THE RIGHT THING. GO HOME TONIGHT AND PRAY ABOUT IT AND ASK GOD TO GIVE YOU CLARITY. AT THE END OF THE DAY, GOD IS WATCHING YOUR ACTIONS, SO I BEG OF YOU TO BE HONORABLE IN THOSE ACTIONS. ITS JUST NOT WORTH IT TO ACT OTHERWISE. I WILL SEND THIS SAME MESSAGE TO THE ENERGY COMPANY PUBLIC COMMENT SECTION I SEE HAS FILED ANOTHER INCREASE. GOD BLESS! I SENT THIS MESSAGE AS WELL ABOUT THE KCPL REQUEST. PLEASE DO THE RIGHT THING. I AM NOT SAYING DON'T GIVE ANY MONEY, BUT DECREASE SIGNIFICANTLY AND MAKE THEM MANAGE IT BETTER. CUSTOMERS DON'T DESERVE TO SUFFER FOR THE NON ETHICAL DECISION BEING MADE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
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Complaint ID **110012**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DIANE SIMMONS	Home Phone (913)258-0538	Cell Phone
Business	Work Phone	ext
Street Address 7220 HADLEY ST	Fax #	
Mailing Address	Email Address QHFCUDS@YAHOO.COM	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/27/2018

THE MONTHLY INCREASE MANY NOT SEEM LIKE MUCH TO SOME, BUT TO THOSE OF US ON RETIREMENT IT HURTS BECAUSE MOST OF US GET NO INCREASES IN OUR RETIREMENT BENEFITS. EVERYTHING INCREASES, IF NOT ON A MONTHLY BASIS, ON A SEMI OR ANNUAL BASIS. BETWEEN THE UTILITIES, TAXES, INSURANCE, MEDICAL INSURANCE, MEDICINE AND FOOD I AM ABOUT TO BECOME HOMELESS. CAN NO ONE HELP THE SENIOR CITIZENS. I DO NOT APPROVE AN INCREASE. THEY NEED TO STOP SPENDING, SPENDING SPENDING.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **110017**
Date Filed **08/27/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name AL ROBINSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MERRIAM		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/27/2018

I DON'T THINK A RATE INCREASE AS REQUESTED SHOULD BE GRANTED. THEIR JUSTIFICATION IS NEW CUSTOMER SERVICE INFORMATION SYSTEM. THAT BILLING SYSTEM IS NOT SUPPORTED BY CURRENT VENDERS. THAT MEANS THEY HAVE EXPIRED LIKE MICROSOFT'S. THAT SHOULDN'T BE AN EXTERNAL PROBLEM. SHOULD BE INTERNAL PROBLEM. THEY'RE PLANT INFRASTRUCTURE IS ALSO AN INTERNAL PROBLEM. THEY'RE A BUSINESS AND SHOULD COMPENSATE FOR THIS. DEPRECIATION EXPENSE IS PART OF DOING BUSINESS. THEIR WHOLE INCREASE WILL ALSO INCREASE YOUR FRANCHISE FEES, TAXES ETC. THAT GETS PUT ON YOUR BILL. IT'S GOING TO BE A LOT MORE THAN \$9 IN TAXES. THEY CHARGE YOU FOR EVERYTHING YOU CAN IMAGINE. THEY MERGED WITH WESTAR AND TOP EXECUTIVES THAT ARE NOW IN PRISON HAVING TO DO WITH FINANCES. I'M RETIRED AND HAVE A FIXED INCOME. EVERYONE WANTS A RATE HIKE. THE COUNTY IS REEVAULATING YOUR PROPERTY AND TAXES GET HIGHER. BETWEEN ALL THIS IS PUTTING A DRAIN ON RETIREES TO SUSTAIN THEMSELVES. THE EXECUTIVES MAKE MILLIONS AND I JUST DON'T UNDERSTAND HOW OR WHY THEY MAKE SO MUCH IN SALARY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
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Complaint ID **110037**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name THERESA L YOUNG	Home Phone (785)670-1564	Cell Phone
Business	Work Phone	ext
Street Address 1307 SW 20TH STREET	Fax #	
Mailing Address	Email Address THERESA.YOUNG@WASHBURN.EDU	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/28/2018

THIS RATE HIKE PROPOSAL IS BEYOND RIDICULOUS. I PAY OVER 20 A MONTH IN FEES WHILE USING LESS THAN 5 A MONTH IN GAS. IF THEY RAISE THE RATES UP 5.67 PER MONTH THAT'S AN ADDITIONAL 68 PER YEAR I WILL LOSE. AN ADDITIONAL 68 IN FEES IS LESS THAN MY ANNUAL RAISE AT WORK. THEIR CEO MAKES OVER 3.3 MILLION DOLLARS PER YEAR WHILE I MAKE LESS THAN 33,000. HOW IN THE HECK ARE WE SUPPOSED TO ABSORB THESE FEES WHEN THE MEDIAN INCOME OF A TYPICAL KANSAN IS LESS THAN 51,000 PER YEAR. I DO NOT SUPPORT THIS RATE HIKE. LET THEIR CEO TAKE A PAY CUT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110050**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CHRISTINE LEMMON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State	Zip Code 66227	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110052**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES COUPAL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City CLAY CENTER		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/28/2018

I THINK KANSAS GAS SERVICE PRICE INCREASES SHOULD BE LIMITED TO THE SAME STANDARD AS THE FEDERAL GOVERNMENT USES. THE CONSUMER PRICE INDEX. IN 2016 IT WAS 1.3 AND IN 2017 IT WAS 2.1. THEY RECEIVED AN INCREASE OF 15.5 MILLION DOLLARS IN 2016. NOW, ONLY 2 YEARS LATER THEY WANT A 45.6 MILLION DOLLAR INCREASE. ASSUMING THE CPI WILL BE 3 THIS YEAR, AND 2.1 FOR 2017 IT SEEMS TO ME THAT THEY SHOULD ONLY GET A 23.2 MILLION INCREASE. A 10 INCREASE IS UNREASONABLE. I RECOMMEND ONLY A 5 INCREASE. I DID NOT ASK KANSAS GAS SERVICE TO GO SPEND A BUNCH OF MONEY ON SYSTEM INVESTMENTS. THAT IS PART OF DOING BUSINESS. IT SEEMS TO ME THEY ARE TRYING TO TAKE ADVANTAGE OF THE CUSTOMERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110071**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PATRICIA GARBER	Home Phone (913)381-9171	Cell Phone
Business	Work Phone	ext
Street Address 8730 METCALF AVE OR LANE 206	Fax #	
Mailing Address	Email Address GARBER16@KC.RR.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/29/2018

I AM ONLY OPPOSED TO THE OF INCREASE. WHY NOT- A SMALLER PERCENTAGE? FOR THOSE OF US ON FIXED INCOMES AND SENIORS, AN INCREASE CAN BE VERY HARD TO PAY FOR, ALONG WITH THE HIGH COST OF ALL OTHER NECESSARY ITEMS NEEDED TO LIVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110081**
Date Filed **08/30/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name ART & KAREN HOCH	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1011 DARLOW DR	Fax #	
Mailing Address	Email Address	
City MCPHERSON		
State KS	Zip Code 67460	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	1

Narrative

08/30/2018 SEE ATTACHED LETTER

110081

1011 Darlow Drive
McPherson, Kansas 67460
August 27, 2018

STATE
CORPORATION
COMMISSION

AUG 30 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 S. W. Arrowhead Road
Topeka, KS 66604-4027

Ref: Docket No 18kgs-G560RTS

Dear Commissioners;

We read with very great interest a public notice in the newspaper regarding the request by Kansas Gas Service for a 10% rate increase along with a 35.6% increase in the monthly service charge.

As stated in the notice, this is a second rate increase in the past 2 years, although our records show that there had been a significant increase in the rate charged for gas in the prior year to that.

For those of us senior citizens on fixed incomes (and we dare say that population makes up a large proportion of KGE customers), this proposed increase lays a heavy burden on us and other customers "in the same boat," that is, having no increase in our incomes. Many in that income category live in homes that are not energy-efficient and have not the financial means to pay for more insulation or other improvements which would conserve on their energy costs. And those that can afford energy-conserving improvements feel they are being penalized for conserving.

With skimpy increases in social security income and near-nothing interest rates on even the most risky financial investments, an increase in these rates asked for by KGE in the amount proposed is nearly obscene. A rate raise in the United States economy (in the percentage amount requested) is unthinkable.

It seems that every time the utility companies ask for a significant increase, they settle for something more reasonable. They probably realize they will not be granted the larger amount of increase so why not be realistic and ask for a sensible increase to start with?

If the commission allows KGE's request, the howling across this state will be clearly heard.

We urge you to deny this request.

Sincerely,

Karen Hoch

Arthur Hoch

Arthur and Karen Hoch

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110083**
Date Filed **08/30/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name HEATHER R SEARS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 206 S CASTLE ST	Fax #	
Mailing Address	Email Address HEATHER_ROSE09@YAHOO.COM	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/30/2018

OUR HOUSEHOLD CAN ALREADY BARELY AFFORD OUR HEATING COSTS IN THE WINTER. WE INSTRUCT OUR CHILDREN TO WEAR LAYERS, USE A LOT OF BLANKETS, AND USE SPACE HEATERS. STILL OUR GAS BILLS ARE ANYWHERE FROM 300-400 DURING THE WINTER MONTHS. THAT'S ABOUT 13RD OF MY PAYCHECK. HOW IS A FAMILY SUPPOSED TO AFFORD TO KEEP WARM? DO WE CHOOSE BETWEEN FOOD AND CLOTHES OR FROZEN PIPES?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110087**
Date Filed **08/30/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JESSICA FOX R FOX	Home Phone (913)240-8290	Cell Phone
Business	Work Phone	ext
Street Address 7616 SANTA FE DRIVE	Fax #	
Mailing Address	Email Address JESSI.FOX@HOTMAL.COM	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110107**
Date Filed **08/31/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name STEVE HAYNES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

08/31/2018

MR. HAYNES CALLED AND STATED THAT GAS PRICES ARE \$2.65 AND THE COG ON HIS BILL IS \$22.60. THE COMPANY WANTS TO UP THAT OVER \$5 WHICH IS WAY TOO MUCH. THEY ARE A MONOPOLY. WHEN SOMEONE IS 60 AND ON A FIXED INCOME SHOULD NOT RAISE THE PRICES. HIS BILL WILL INCREASE BY 25% ACCORDING TO WHAT HIS BILL IS THIS MONTH.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110124**
Date Filed **08/31/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name HOLLY ADDIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110125**
Date Filed **09/01/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL C ADDINGTON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 7636 SANTA FE DR	Fax #	
Mailing Address	Email Address MIKEADDINGTON693@YAHOO.COM	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/01/2018

I THINK IT'S REASONABLE FOR COMPANIES TO ASK FOR SOME RATE INCREASES AS LONG AS THEY SHOW SUFFICIENT REASONING OF INCREASED COSTS, BUT CERTAINLY NOT FOR INCREASED COSTS DUE TO THEIR OWN MISMANAGEMENT. THERE ARE SOME FACTORS THAT I AM SURE THE COMMISSION IS AWARE OF BUT I WOULD LIKE TO EMPHASIZE: 1. THE INFLATION RATE IS STILL WELL BELOW 10. SENIORS ON SOC SECURITY SUCH AS MYSELF RECEIVED ONLY A 2.3 COLA IN 2018, WHICH BY THE WAY WAS THE LARGEST WE HAVE SEEN IN YEARS. 2. AT THE GRACES OF OUR TWEETER IN CHIEF AND HIS BAND OF CROOKED CRONIES IN DC, CORPORATIONS GOT A BIG FAT 15 TAX REDUCTION AS A RESULT OF THE SO CALLED 'TAX REFORM' BILL. I CALL IT 'THE RICH GET RICHER' BILL. ANYHOW, THIS SHOULD BE FIGURED IN TO A COMPANYS COSTS. I REALIZE THERE ARE PROBABLY MANY DIFFERENT FACTORS IN YOUR DECISION MAKING PROCESS. I AM CONFIDENT YOUR DECISION WILL BE A FAIR AND REASONABLE ONE. I AM GRATEFUL FOR THIS OPPORTUNITY TO EXPRESS MY OPINION.

RESPECTFULLY, MICHAEL C ADDINGTON

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110126**
Date Filed **09/02/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAVID MOORE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 603 N. 2ND ST.	Fax #	
Mailing Address	Email Address DAVE_MOORE_A@YAHOO.COM	
City LINDSBORG		
State KS	Zip Code 67456	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/02/2018

I PERSONALLY THINK THAT A RATE INCREASE IS UTTERLY RIDICULOUS. I MOVED HERE FROM IDAHO 2 YEARS AGO AND WASN'T EXPECTING NATURAL GAS TO BE HIGH AS IT IS. INTERMOUNTAIN GAS IN IDAHO IS MUCH CHEAPER THAN KANSAS GAS SERVICE. ALSO, THE DELIVERY CHARGE ON STATEMENTS IS COMPLETELY STUPID. IT IS NOT LIKE YOU HAVE TO TRUCK THE GAS IN...THAT IS WHAT THE LINES ARE FOR YOU DON'T HAVE TO CHANGE THOSE OUT VERY OFTEN. ALONG W THAT, THIS IS SUPPOSED TO BE IN THE HEART OF 'OIL GAS' COUNTRY...WHY IS IT SO EXPENSIVE TO GET? IT IS VERY DIFFICULT TO FEEL SORRY FOR RICH OIL GAS COMPANIES WHEN THEY ARE MAKING SO MUCH MONEY TO BEGIN W. I FULLY EXPECT THE INCREASE TO GO THROUGH, BUT THERE IS A REASON WHY THE STATE OF KANSAS DOES NOT GROW THE WAY EVERYONE WOULD LIKE IT TO. OUT OF ALL THE STATES I HAVE LIVED IN, KANSAS, WHEN EVERYTHING IS ADDED UP, IS ONE OF THE HIGHEST TAXED STATES IN THE MIDWEST, IF NOT THE NATION. UTILITIES IN THE STATE IS NOT MUCH BETTER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110148**
Date Filed **09/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SAMANTHA J DONLEY	Home Phone (913)319-9051	Cell Phone
Business	Work Phone	ext
Street Address 7701 MAPLE	Fax #	
Mailing Address	Email Address SAMANTHA78DONLEY@GMAIL.COM	
City PRAIRIE VILLAGE		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/03/2018

MY HUSBAND AND I HAVE BEEN WORKING DILIGENTLY TO PAY ALL OF OUR BILLS, ESPECIALLY SINCE KCPL BILLS HAVE INCREASED 25 SINCE LAST YEAR, AND THAT WAS AFTER WE INSTALLED A BRAND NEW HEATING AND AIR UNIT. FROM WHAT THIS SEEMS TO BE, KANSAS GAS JUST WANTS TO JUMP INTO THE RING WITH KCPL AND SEE HOW MUCH MORE MONEY THEY CAN GET OUT OF THE CUSTOMERS, ESPECIALLY SINCE WE HAVE NO OTHER OPTIONS HERE IN THE KANSAS CITY AREA.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110190**
Date Filed **09/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARY L JONES	Home Phone (913)469-4133	Cell Phone
Business	Work Phone	ext
Street Address 11529 GODDARD	Fax #	
Mailing Address	Email Address LU@EVERESTKC.NET	
City OVERLAND PARK		
State KS	Zip Code 66210	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/04/2018

I AM AN 86 YEAR OLD WIDOW THAT IS TRYING TO LIVE ON 1500.00 A MONTH SS. I CANNOT DO IT WITH ALL OF THE ENERGY PRICES GOING, NOT JUST A LITTLE HIGHER, BUT THROUGH THE ROOF. IF ANYONE CAN TELL ME HOW I CAN MAKE THIS WORK, PLEASE INFORM ME. I HAVE PUT IN ALL NEW WINDOWS, INSTALLED A NEW FURNACE, NEW HOT WATER HEATER, SO MY HOUSE IS SECURE. PLUS I CLOSE OFF A BEDROOM, WHEN NOW IN USE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110197**
Date Filed **09/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BARB LONG	Home Phone (913)839-1950	Cell Phone
Business	Work Phone	ext
Street Address 14213 W 158TH TER	Fax #	
Mailing Address	Email Address MIKEANDBARBKC@COMCAST.NET	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/04/2018

WE FULLY SUPPORT THE LETTER BELOW. YOUR BASE RATE INCREASE PROPOSAL IS ABSURD. DEAR KANSAS CORPORATION COMMISSION, I AM WRITING WITH REGARD TO DOCKET NO.18 KGSG-560-RTS WHICH CONTAINS THE KANSAS GAS SERVICE RECENTLY FILED APPLICATION REQUESTING A 45.6 MILLION RATE INCREASE AFFECTING 636,000 KANSAS CUSTOMERS FROM 16.70 PER MONTH TO 22.66 PER MONTH. WHATS UP WITH THAT?!? IN 2016, THIS MONOPOLY, WITH THE KANSAS CORPORATION COMMISSIONS BLESSING, ALREADY SECURED A RATE INCREASE OF 15.5 MILLION DOLLARS. THE TAX CUTS AND JOBS ACT OF 2017 LOWERED THIS MONOPOLYS INCOME TAX EXPENSE BY 20 MILLION DOLLARS. OKLAHOMA CREDITED 5.6 MILLION DOLLARS TO BASE RATES OF CUSTOMERS BILLS. KANSAS GAS SERVICE, WHAT ARE YOU DOING WITH THIS MONEY FROM THE TAX CUTS AND JOBS ACT OF 2017? SAVINGS FROM PREFUNDED PENSION EXPENSES OF 5 MILLION DOLLARS SHOULD GO TO CUSTOMERS. STOCK PRICES HAVE INCREASED FROM 42.09 IN 2015 TO 78.57 AS OF AUGUST 31, 2018, SO SHAREHOLDERS ARE HAPPY. PLEASE, DO NOT GRANT THIS UNNECESSARY RATE INCREASE. THE DOCUMENTS DESCRIBED A BASE WAGE OF 60,852.00 FOR A SENIOR FIELD SPECIALIST AND A BASE WAGE OF 70,793.78 FOR A CUSTOMER SERVICE SPECIALIST. IN THE DOCUMENTS, I FOUND NO REFERENCE TO EXECUTIVE COMPENSATIONS. ONE GAS, INC., THE PARENT COMPANY OF HE KANSAS GAS SERVICE, LISTED THE FOLLOWING EXECUTIVE COMPENSATIONS FOR 2017: DINAN 1,304,458 LAWHORN 1,126,598 MCCORMICK 976,977 NORTON 3,234,959 MCANNALLY 1,105,782 THESE SALARIES ARE SHARED BY TEXAS, OKLAHOMA, AND KANSAS GAS COMPANIES. IS THE WORK OF ANY ONE OF THESE INDIVIDUALS REALLY 18 TIMES MORE VALUABLE THAN THE WORK OF ANY ONE SENIOR FIELD SPECIALIST? OF THE REQUESTED RATE INCREASE, WHAT DOLLAR AMOUNT WILL BE GIVEN FOR EXECUTIVE COMPENSATIONS? I AM AGAINST FUNDING LUCRATIVE BONUSES AND BENEFITS FOR TOP EXECUTIVES. PLEASE, DO NOT GRANT THIS UNNECESSARY RATE INCREASE. THANK YOU. ANGELA SCHIEFERECKE

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110199**
Date Filed **09/04/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name LYLE PHINNEY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WAMEGO		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/04/2018

THEY GOT A RAISE TWO YEARS AGO. WHY DO THEY THINK THEY NEED ANOTHER? THEY WANT TO RAISE RATES. MAYBE WE SHOULD ALL GO TO PROPANE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110208**
Date Filed **09/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAM J WALKER	Home Phone (816)810-7970	Cell Phone
Business	Work Phone	ext
Street Address 5213 GARNETT ST	Fax #	
Mailing Address	Email Address GATORSBABE101203@AOL.COM	
City SHAWNEE		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/04/2018	NO RATE INCREASES...ENUF IS ENUF!!
09/12/2018	HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KGAS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110213**
Date Filed **09/05/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAULA SMITH	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/05/2018

I DON'T SUPPORT ANOTHER RATE INCREASE. IT SEEMS EVERY YEAR IT GOES UP AND IT GOES UP FAR MORE THAN ANY WAGE INCREASE I'VE EVER HAD. STOP BREAKING THE BACKS OF THE POOR AND MIDDLE CLASS. WE NEED GAS SO YOU CAN APPARENTLY CHARGE WHATEVER YOU WANT. I KEEP MY HOUSE REALLY COLD IN THE WINTER AND REALLY HOT IN THE SUMMER BUT I STILL HAVE TO HEAT MY HOUSE AND NEED HOT WATER. SHAREHOLDERS KEEP GETTING RICH OFF THE POOR. SHAMEFUL!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110216**

Date Filed **09/05/2018**

Investigator **GLIPPERT**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **ELDON TENEYCK**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **SENECA**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/05/2018

MR. TENEYCK CALLED AND STATED THAT HIS BILLS ARE DUE ON THE 30TH OF THE MONTH AND HIS MILITARY RETIREMENT CHECK DOES NOT COME UNTIL THE LAST DAY OF THE MONTH WHICH DOES NOT GIVE HIM TIME TO MAIL A PAYMENT IN. HE ALWAYS HAS TO PAY A LATE FEE. HIS SOCIAL SECURITY CHECK COMES ON THE 3RD OF THE MONTH.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110222**
Date Filed **09/05/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name HERBERT R COMSTOCK	Home Phone (913)491-1592	Cell Phone
Business	Work Phone	ext
Street Address 12210 BEVERLY STREET	Fax #	
Mailing Address	Email Address H_COMSTOCK@HOTMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/05/2018

I AM HAPPY TO SEE THAT KANSAS GAS SERVICE IS MAKING INVESTMENTS IN ITS SYSTEM. A RATE INCREASE FOR ROUTINE BUSINESS EXPENSES IS NOT A GOOD PRACTICE AND SHOULD NOT BE APPROVED. A 10 RATE INCREASE IS PROHIBITIVE AND UNDER NO CIRCUMSTANCES SHOULD EVEN BE CONSIDERED! THE COMPANY HAS MANY WAYS TO COVER LEGITIMATE COSTS ALREADY PROVIDED BY THE KCC AND I CAN SEE ABSOLUTELY NO REASON TO AUTHORIZE ANY RATE INCREASE BASED ON SUCH A WEAK AND, INDEED GREEDY REQUEST.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110223**
Date Filed **09/05/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name EILEEN F COMSTOCK	Home Phone (913)491-1592	Cell Phone
Business	Work Phone	ext
Street Address 12210 BEVERLY ST	Fax #	
Mailing Address	Email Address EFCOMSTOCK@HOTMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/05/2018 NO RATE INCREASE. NOT JUSTIFIED

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110238**
Date Filed **09/06/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RICHARD JOHNSON	Home Phone (620)755-4826	Cell Phone
Business	Work Phone	ext
Street Address 434 SMOKEY HOLLOW	Fax #	
Mailing Address	Email Address K0RCJ@MAIL.COM	
City MCPHERSON		
State KS	Zip Code 67460	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/06/2018

WOULD YOU CARE TO EXPLAIN HOW WE, OLDER KANSANS, ARE TO PAY FOR THIS? WE ARE ON SOCIAL SECURITY. EVERYTHING IS GOING UP, EXCEPT OUT CHECKS. MEDICARE IS UP, SUPPLEMENTAL INSURANCE IS UP, ELECTRICITY IS UP, WATER IS UP, TAXES OF ALL SORTS ARE UP, NEW TAXES FOR WATER RUN OFF ARE BEING ADDED. WHERE DOES IT ALL STOP? YOU WANT 10, THE ELECTRIC COMPANY WANTS TO GUARANTEE THEIR INVESTORS 10 RETURN, 5 HERE 3 THERE..OUR SOCIAL SECURITY CHECKS DON'T GO UP THAT MUCH IN YEARS. PLEASE CONSIDER THIS WHEN IT IS TIME. YOU ARE MAKING SENIOR CITIZENS POORER, AND LESS HEALTHY TAKING MORE AND MORE OF THEIR MONEY. THANKS RICHARD JOHNSON OF THE ABOVE INFO

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110239**

Date Filed **09/06/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KAREN E JOHNSON	Home Phone (620)755-6992	Cell Phone
Business	Work Phone	ext
Street Address 434 SMOKEY HOLLOW	Fax #	
Mailing Address	Email Address CLAIR99@ATT.NET	
City MCPHERSON		
State KS	Zip Code 67460	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/06/2018

PLEASE EXPLAIN HOW WE, WHO ARE ON SOCIAL SECURITY OR LOW HOURLY PAY JOBS ARE SUPPOSED TO AFFORD THIS? IT SEEMS LIKE A LITTLE AMOUNT; BUT WHEN YOU PUT UP YOUR FEES - KEEP IN MIND THAT THEN TAXES GO UP AS WELL- SO A LITTLE INCREASE IS NO LONGER LITTLE. WHEN YOUR LITTLE RAISE IS PUT TOGETHER WITH THE LITTLE RAISE IN FEES FOR WATER, THE LITTLE RAISE FOR ELECTRICITY - ETC WE HAVE TO START MAKING CHOICES. I AM GETTING CLOSE TO LOOKING INTO GETTING RID OF ALL GAS PRODUCTS IN MY HOME AND GOING ELECTRIC ONLY...WITH A BACK UP GENERATOR.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110241**

Date Filed **09/06/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **MAXINE BARRY**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **WICHITA**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/06/2018

I HAVE THIS ISSUE AND PROBLEM WITH UNKNOWLEDGABLE PEOPLE. THROUGH THOSE 5 PEOPLE I HAD TO GO TO KCC TO FIGURE THINGS OUT WHICH WAS HELPFUL. IT WAS STRAIGHTENED OUT FOR ME WHICH WAS HELPFUL. NOW THEY'RE INCREASING THE RATE WHEN THEY ARE NOT HELPING THE CUSTOMERS WITH THE DIFFERENT PAY SYSTEMS. BECAUSE THEY DO NOT UNDERSTAND THE PAYMENT OPTIONS IT HAS BEEN A NIGHTMARE. THEY SHOULD NOT INCREASE THE RATES, ESPECIALLY FOR THE ELDERLY. IF NOT FOR THE KCC I WOULD HAVE BEEN IN THE SAME POSITION BEFORE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110262**
Date Filed **09/06/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DONNA M JOHNSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 301 DAKOTA AVE.	Fax #	
Mailing Address	Email Address	
City HOLTON		
State KS	Zip Code 66436	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	1

Narrative

09/06/2018

MY HUSBAND AND I OWN A CAR WASH LOCATED ON 301 DAKOTA AVENUE IN HOLTON, KS. OUR CURRENT BILL DUE TO KANSAS GAS SERVICE FOR THIS LOCATION IS 105.47. OF THIS AMOUNT, 40.07 IS THE COST OF GAS AND THE REMAINING BALANCE IS FOR THEIR SERVICE CHARGE, DELIVERY CHARGE, GAS SYSTEM RELIABILITY SURCHARGE, WEATHER NORMALIZATION, GAS HEDGE, AND FRANCHISE FEE. THEIR PIPES TO THIS LOCATION HAVE NOT BEEN REPLACED SINCE WE BOUGHT THIS BUSINESS IN 2001. IT IS RIDICULOUS THAT 65.40 OF THIS BILL IS FOR ALL OF THEIR FEES AND NOW THEY ARE NEEDING ANOTHER RATE INCREASE!!!! MAYBE THE MANAGEMENT NEEDS TO RECEIVE LESSER SALARIES AND COMPENSATION! IT KEEPS GETTING HARDER AND HARDER TO MAKE AN INCOME WITH ALL OF THEIR FEES! WE ALSO OWN A CAR WASH LOCATED ON 104 ARIZONA AVENUE IN HOLTON, KS. OUR CURRENT BILL DUE TO KANSAS GAS SERVICE FOR THIS LOCATION IS 125.74. OF THIS AMOUNT, 52.29 IS THE COST OF GAS AND THE BALANCE OF 73.45 IS FOR ALL OF THEIR FEES. AGAIN, THIS IS RIDICULOUS!!! THEIR PIPES TO THIS LOCATION HAVE NOT BEEN REPLACED TO THIS LOCATION SINCE WE BOUGHT THIS BUSINESS IN 2001. YES, WE OBJECT TO ANOTHER RATE INCREASE!!!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110266**
Date Filed **09/06/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name ANGELA SCHIEFERECKE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 4508 TOMAHAWK	Fax #	
Mailing Address	Email Address	
City PRAIRIE VILLAGE		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/06/2018

SEP 6 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

4508 Tomahawk
Prairie Village, Kansas 66208
August 31, 2018

#110266

Dear Kansas Corporation Commission,

I am writing with regard to Docket No.18 KGSG-560-RTS which contains the Kansas Gas Service recently filed application requesting a \$45.6 million rate increase affecting 636,000 Kansas customers from \$16.70 per month to \$22.66 per month. What's up with that?!? In 2016, this monopoly, with the Kansas Corporation Commission's blessing, already secured a rate increase of \$15.5 million dollars. The Tax Cuts and Jobs Act of 2017 lowered this monopoly's income tax expense by \$20 million dollars. Oklahoma credited \$5.6 million dollars to base rates of customers' bills. Kansas Gas Service, what are you doing with this money from The Tax Cuts and Jobs Act of 2017? Savings from prefunded pension expenses of \$5 million dollars should go to customers. Stock prices have increased from \$42.09 in 2015 to \$78.57 as of August 31, 2018, so shareholders are happy. Please, do not grant this unnecessary rate increase.

The documents described a base wage of \$60,852.00 for a senior field specialist and a base wage of \$70,793.78 for a customer service specialist. In the documents, I found no reference to executive compensations. ONE Gas, Inc., the parent company of the Kansas Gas Service, listed the following executive compensations for 2017:

Dinan	\$1,304,458
Lawhorn	\$1,126,598
McCormick	\$ 976,977
Norton	\$3,234,959
McAnnally	\$1,105,782

These salaries are shared by Texas, Oklahoma, and Kansas gas companies. Is the work of any one of these individuals really 18 times more valuable than the work of any one senior field specialist? Of the requested rate increase, what dollar amount will be given for executive compensations? I am against funding lucrative bonuses and benefits for top executives. Please, do not grant this unnecessary rate increase. Thank you.

Angela Schieferecke

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110281**

Date Filed **09/07/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **KENNETH NORTON**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **TOPEKA**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/07/2018

FOR LOW INCOME PEOPLE THEY SHOULD NOT PAY MORE THAN WHAT THEY ALREADY ARE PAYING. ALSO DISABILITIES IT'S UNFAIR THAT WE PAY MORE. PLEASE THINK ABOUT THAT.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110289**
Date Filed **09/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAL WIESER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 15525 BENSON ST.	Fax #	
Mailing Address	Email Address DALWIESER@YAHOO.COM	
City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/08/2018

I BELIEVE THAT THE 10 INCREASE IS NOT JUSTIFIED AND WILL NOT SERVE THE PUBLIC. THE REASONS ARE OUTLINED BELOW. 1. NATURAL GAS PRICES CONTINUE TO REMAIN SUBDUED. IN FACT THEY HAVE BEEN TRENDING LOWER OVER THE LAST YEAR. MINCONTENENT NATURAL GAS PRICES ARE CURRENTLY AROUND 2.50MMBTU ROUGHLY 2.50MCF. AS A RETAIL CONSUMER, WE HAVE BEEN PAYING OVER 15MMBTU RECENTLY.. 2. EXECUTIVE PAY AT ONE GAS THE PARENT OF KANSAS GAS SERVICE, IS EXCESSIVE. IN 2017, THE COMPENSATION OF EXECUTIVES AT ONE GAS WERE AS FOLLOWS, ACCORDING TO SALARY.COM ALSO REF. ONE GAS' SEC 10-K AND OTHER REPORTS. [HTTPS:WWW1.SALARY.COM/ONE-GAS-INC-EXECUTIVE-SALARIES.HTML](https://www1.salary.com/ONE-GAS-INC-EXECUTIVE-SALARIES.HTML) - PIERCE H. NORTON II -- 3,234,859 - CURTIS L. DINAN, SENIOR VP, CFO, TREASURER -- 1,304,458 - CARON A. LAWHORN, SENIOR VP, CORPORATE - 1,126,598 - ROBERT S. MCANNALY, SENIOR VP OPERATIONS - 1,108,782 - JOSEPH L. MCCORMICK, SENIOR VP, GENERAL COUNCIL AND ASSISTANT SECRETARY - 976,877 3. RATHER THAN SERVE THE PUBLIC, IT IS VERY LIKELY THAT THE RATE INCREASE WILL GO TO LINE SHAREHOLDER AND EXECUTIVE POCKETS. 4. THEIR FEDERAL CORPORATE TAX RATE JUST WENT FROM 35 TO 21. THAT IS A HUGE WINDFALL, WHICH ADDS TO THE COMPANY'S BOTTOM LINE AND NEGATES THE NEED FOR ANY RATE INCREASE. IN FACT, RATES SHOULD, IN THEORY, GO DOWN SINCE THE RETURNS ARE REGULATED SINCE THE COMPANY IS A REGULATED PUBLIC UTILITY, IN THEORY. 5. IN 2017, ACCORDING TO THE COMPANY'S OWN FINANCIAL REPORTS TO THE SEC AND SHAREHOLDERS. . . - THE COMPANY'S NET INCOME INCREASED TO 163 MILLION COMPARED TO 140.1 MILLION IN 2016. - THE COMPANY'S EARNINGS PER SHARE WAS 3.08 COMPARED TO 2.65SHARE IN 2016 - OPERATING INCOME INCREASED BY 39.7 MILLION TO 269.1 MILLION IN 2017 - NET MARGIN INCREASES IN 2017 REFLECTED BY NEW RATES IN TEXAS AND KANSAS, PLUS INCREASED RESIDENTIAL CUSTOMER COUNT - THE AVERAGE ANNUAL DIVIDEND GROWTH RATE IS EXPECTED TO INCREASE 7 TO 9 PERCENT BETWEEN 2017 AND 2022. I URGE THE KANSAS CORPORATION COMMISSION TO REVIEW KANSAS GAS SERVICE PROPOSAL IN CONJUNCTION

09/08/2018

WITH THE COMPANY'S FINANCIAL DATA AND FORECASTS. AFTER MY LIMITED REVIEW, IT APPEARS CLEAR THAT ANY RATE INCREASE WILL GO TO SHAREHOLDERS AND EXECUTIVES, RATHER THAN TO THE PUBLICCONSUMER INTERESTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110291**
Date Filed **09/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JEROME R TONNESON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/08/2018

I RECOMMEND THE COMMISSION VOTE AGAINST THE PROPOSED RATE INCREASE FOR THE FOLLOWING REASON: ONE GAS D.B.A. KANSAS GAS SERVICE RAISED THE SERVICE CHARGE TO 16.70MONTH LESS THAN TWO YEARS AGO. THE PROPOSED CHANGE EXCLUDING THE 'GSRS' RECLASSIFICATION WOULD BE AN INCREASE OF 5.67MONTH, OR NEARLY A 34 INCREASE IN TWO YEARS. THAT REPRESENTS AN ANNUAL INCREASE OF 15.75 IF COMPOUNDED ANNUALLY. COMPARED TO THE HISTORICAL INFLATION FATE OF 3.22, IT MEANS THE SERVICE CHARGE IS INCREASING NEARLY FIVE TIMES FASTER THAN INFLATION. IT'S EVEN WORSE IF COMPARED TO THE INFLATION RATES SEEN THE LAST COUPLE OF YEARS. IF INCREASES LIKE THIS ARE PERMITTED, IN A MERE 10 YEARS THE MONTHLY SERVICE CHARGE WILL BE NEARLY 100. WAGES HAVE NOT INCREASED AT THIS RATE, OR HAVE EVEN KEPT UP INFLATION IN MANY CASES. FAMILIES MUST LIVE WITHIN BUDGETS, AND CORPORATIONS MUST LEARN TO LIVE WITHIN BUDGETS, TOO. A PUBLICLY TRADED UTILITY SHOULD NOT BE ALLOWED TO PUMP THEIR CUSTOMERS FOR MORE REVENUE FOR THE BENEFIT OF THEIR SHAREHOLDERS. FOR THESE REASONS I STRONGLY RECOMMEND THAT THE COMMISSION VOTE AGAINST THE PROPOSED RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110293**
Date Filed **09/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARK MEISEL	Home Phone (913)897-5428	Cell Phone
Business	Work Phone	ext
Street Address 15016 BUENA VISTA DRIVE	Fax #	
Mailing Address	Email Address MMEISEL@KC.RR.COM	
City LEAWOOD		
State KS	Zip Code 66224	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/08/2018

IT IS UNCLEAR TO ME WHETHER THIS REQUEST SUPPLANTS THE PREVIOUS PENDING REQUEST FOR AN INCREASE OR IS IN ADDITION TO THE PENDING REQUEST. EITHER WAY, A 10 INCREASE IS SIGNIFICANTLY GREATER THAN THE OVERALL RATE OF INFLATION AND SHOULD BE DENIED. GIVEN THAT THE UTILITY HAS A MONOPOLY, THE ABSENCE OF TRADITIONAL COMPETITIVE MARKET FORCES REQUIRES THAT THE COMMISSION ENSURE THE UTILITY IS HELD ACCOUNTABLE FOR THE EFFICIENT USE OF OUR DOLLARS. THANK YOU FOR YOUR CONSIDERATION. - MARK MEISEL

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110294**
Date Filed **09/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LORI A TORRES	Home Phone (620)475-3632	Cell Phone
Business	Work Phone	ext
Street Address PO BOX 264 203 ANDERSON	Fax #	
Mailing Address	Email Address CRAFTYLORI58@GMAIL.COM	
City OLPE		
State KS	Zip Code 66865	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/08/2018

EVERY TIME I OPEN A UTILITY BILL, IT HAS AN INSERT FOR A RATE INCREASE REQUEST. IT IS PAST TIME THAT THE KCC LISTENED TO KANSANS AND NOT ONLY TO THE UTILITY COMPANIES. IN THE PAST, I DID NOT PAY MUCH ATTENTION TO THE RATE INCREASE REQUESTS BY THE UTILITIES. I ASSUMED THE KCC WOULD DO THE RIGHT THING FOR BOTH ENTITIES. I HAVE REPEATEDLY BEEN PROVEN WRONG. WITH THESE RATE INCREASE NOTICES, THERE IS RARELY SUBSTANTIAL, UNDERSTANDABLE PROOF THAT THE INCREASE IS NECESSARY. THE BURDEN OF PROOF SHOULD BE ON THE UTILITIES, NOT THE CONSUMER! THE COMPANIES USE VAGUE ARGUMENTS AND TECHNICAL JARGON TO CONFUSE AVERAGE CONSUMERS. 'CYBER-SECURITY EXPENSE TRACKING MECHANISM, DEPRECIATION EXPENSE TRACKING SYSTEM'???? THE ROLE OF THE KCC IS 'TO REGULATE UTILITIES TO PROVIDE SUFFICIENT AND EFFICIENT SERVICE AT JUST AND REASONABLE RATE'. A 10 INCREASE IS NOT JUST AND REASONABLE! MOST KANSANS HAVEN'T HAD A 10% PAY INCREASE IN 15 YEARS AND I HAVE A 4 YEAR DEGREE! 'INVESTMENTS IN IT'S OWN SYSTEM AND AN INCREASE IN PAYROLL' IS VAGUE AND DECEPTIVE. KCC, PLEASE DO YOUR APPOINTED JOB AND FULLY EXPLORE THIS REQUEST. NO MORE RUBBER STAMPS! THE UTILITY COMPANIES NEED TO BE HELD RESPONSIBLE AND KANSANS RELY ON THE KCC TO DO THIS. THE BURDEN OF PROOF SHOULD NOT BE THE CONSUMER'S RESPONSIBILITY. SO FAR, WE ARE VERY DISAPPOINTED IN THE KCC. DO THE COMMISSIONERS EVEN READ THESE PUBLIC COMMENTS? DOUBT IT. AND PLEASE CONSIDER, WE CANNOT CONTINUE TO POUR FUNDS INTO NON RENEWABLE ENERGY SOURCES! HAVE YOU EVER LOOKED AT ANY OF YOUR UTILITY BILLS? THE LINE ITEMS ARE RIDICULOUS: SERVICE CHARGE, DELIVERY CHARGE, RELIABILITY SURCHARGE, WEATHER NORMALIZATION, GAS HEDGE, FRANCHISE FEE, CITY TAX, COUNTY TAX, ENERGY USE, FUEL USED TO POWER GENERATION, PROPERTY TAX SURCHARGE, ENERGY EFFICIENCY CHARGE.....IT IS UTTERLY RIDICULOUS AND UNREASONABLE. THE KCC NEEDS TO GET OUT OF THE POCKETS OF THE UTILITY COMPANIES AND START WORKING FOR KANSANS. THANK YOU FOR YOUR TIME AND CONSIDERATION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110295**
Date Filed **09/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TERRY TORMEY	Home Phone (913)338-0509	Cell Phone
Business	Work Phone	ext
Street Address 11821 CAENEN	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66210	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/09/2018 PLEASE DO NOT RAISE YOUR PRICES. THEY ARE ALREADY HIGH. THANK YOU

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110299**
Date Filed **09/10/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name LORI MILLER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/10/2018 I THINK THE 10% INCREASE IS WAY TOO HIGH. I DON'T LIKE HOW THEY ALWAYS TRY TO ADD NEW LINE ITEMS IN ORDER TO INCREASE THE RATE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110301**
Date Filed **09/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name YVONNE STARLIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TECUMSEH		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/10/2018

PLEASE DENY THE REQUEST TO INCREASE RATES. WE TRY TO KEEP OUR PROPERTIES AS EFFICIENT AS POSSIBLE FOR OUR TENANTS, AS THEY PAY ALL UTILITIES. HOWEVER, INCREASING THE MONTHLY SERVICE CHARGE THWARTS THOSE EFFORTS AS IT INCREASES THE MONTHLY BILL, NO MATTER HOW HARD WE OR OUR TENANTS TRY TO BE ENERGY EFFICIENT. WHEN GAS IS NOT BEING ACTIVELY USED DURING THE SUMMER MONTHS AND ELECTRIC BILLS GO UP TO PAY FOR COOLING EXPENSES, HAVING A HIGHER MONTHLY GAS SERVICE CHARGE MAKES IT MORE DIFFICULT TO USE THE MONEY SAVED ON GAS USAGE DURING THOSE MONTHS TO HELP PAY FOR THE HIGHER ELECTRIC BILL. INCREASING RESIDENT RATES TO PAY FOR CYBER-SECURITY DEPRECIATION EXPENSE TRACKING MECHANISMS SHOULD NOT FALL ON THE SHOULDERS OF THE CUSTOMER. THE COMPANY SHOULD FIND WAYS TO CUT COSTS IN ORDER TO IMPLEMENT THESE NEW, NON-ESSENTIAL SYSTEMS. PLEASE HAVE MERCY ON RESIDENTS AND DO NOT MAKE US TRY TO PAY A 10 INCREASE WHEN WE HAVE NOT SEEN A 10 INCREASE IN OUR INCOME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110305**
Date Filed **09/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name NANCY J WASBROUGH	Home Phone (913)438-4244	Cell Phone
Business	Work Phone	ext
Street Address 11020 W. 99TH ST	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/10/2018 THIS INCREASE IS A HARDSHIP FOR SENIOR CITIZENS LIVING ON SOCIAL SECURITY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110311**
Date Filed **09/10/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name BRUCE OLSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City DWIGHT		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/10/2018

IN MY VIEW IT'S OUT OF REASON TO HAVE AN INCREASE AT THIS TIME DUE TO PEOPLE WHO ARE ON SS. WE HAVE NOT HAD A MAJOR INCREASE FOR SOME TIME IN REGARDS TO OUR SOCIAL SECURITY. OUR SERVICE CHARGE SHOULD NOT BE THIS HIGH. I REMEMBER WHEN WE HAD OUR OLD METERS WE DID NOT HAVE A SERVICE CHARGE. NOW WE HAVE METERS WHERE THEY DON'T HAVE TO GET OUT OF THEIR VEHICLES. WE'RE CURRENTLY PAYING OVER \$200 A YEAR WHETHER WE USE GAS OR NOT. I HOPE THE COMMISSION TAKES INTO ACCOUNT FOLKS WHO ARE NOT AS WELL OFF AS OTHERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110313**
Date Filed **09/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PHILIP E BOWMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2625 ROBIN RD	Fax #	
Mailing Address	Email Address	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	N	0

Narrative

09/11/2018

KANSAS GAS SERVICE SHOULD NOT BE ALLOWED ANY RATE INCREASES UNTIL THEY PROVIDE AUXILIARY POWER FOR THEIR NATURAL GAS LINE PUMPS THAT RELY ON THE ELECTRICAL GRID. THEY SHOULD HAVE BACK-UP GAS GENERATORS TO POWER THESE PUMPS SO WE WOULD NOT LOSE GAS SERVICE IN A PROLONGED WIDE-SPREAD ELECTRICAL OUTAGE. ONCE THAT IS DONE, INCREASES BASED ON HIGHER COSTS SHOULD BE ALLOWED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110329**
Date Filed **09/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TAMMY J MILLER	Home Phone (785)549-3328	Cell Phone
Business	Work Phone	ext
Street Address 134 NW ROBERTS	Fax #	
Mailing Address	Email Address WHAMMY667@YAHOO.COM	
City MELVERN		
State KS	Zip Code 66510	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/11/2018 DON'T RAISE OUR RATES. THESE COMPANIES ARE TOO GREEDY!!

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110351**
Date Filed **09/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BRIAN FELLOWS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LEAWOOD		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/12/2018

I STRONGLY OPPOSE THIS RATE INCREASE FOR TWO MAIN REASONS. FIRST, THERE IS ALSO A RATE INCREASE PROPOSED BY KANSAS GAS SERVICE, WHICH WOULD BECOME EFFECTIVE AT THE SAME TIME. THIS MEANS THAT RESIDENTS WOULD SEE TWO RATE INCREASES AT THE SAME TIME AND WOULD CAUSE A BIG BURDEN, ESPECIALLY ON LOW-TO-MODERATE INCOME FAMILIES AND FAMILIES WHO ARE ON A STRICT MONTHLY BUDGET. I BELIEVE THE COMMISSION SHOULD LOOK AT BOTH RATE INCREASE REQUESTS TOGETHER AND NOT IN ISOLATION BECAUSE THE RATE INCREASE WOULD EFFECT CUSTOMERS THE SAME WAY. THE TOTAL INCREASE FOR AN AVERAGE CUSTOMER WOULD BE 15 PER MONTH OR CLOSE TO 200 PER YEAR. THIS IS A LOT OF MONEY FOR FAMILIES. COUPLED WITH ALL THE OTHER RATE INCREASES THAT HAVE BEEN MADE IN THE LAST 5 YEARS, OUR UTILITY BILLS ARE RIDICULOUS. FOR EXAMPLE, ON MY LAST BILL, THE COST OF GAS WAS 5, BUT THE SERVICE CHARGE WAS 15. HOW IS THIS OK? SECOND, RATE INCREASES THROUGHOUT ALL UTILITY COMPANIES, INCLUDING KANSAS GAS SERVICE, HAVE BECOME THE NORM INSTEAD OF THE EXCEPTION. INSTEAD OF CONTROLLING CUTTING COSTS SPECIFICALLY ADMINISTRATIVE COSTS THE UTILITY COMPANIES HAVE MADE IT A HABIT OF COMING TO THE COMMISSION FOR A RATE INCREASE. AT SOME POINT, THERE NEEDS TO BE ACCOUNTABILITY AND THE UTILITY COMPANIES SHOULD OPERATE AS A PUBLIC COMPANY, WHERE THE COST OF SERVICE IS DICTATED BY CUSTOMER HABITS, NOT BY A COMMISSION WHICH HAS SHOWN NO DESIRE TO ADEQUATELY PUSH BACK AND QUESTION THE UTILITY COMPANIES. IN ADDITION, KANSAS GAS SERVICE IS SKIRTING THE RULES ON RATE INCREASES. IF THEY 'REQUIRE' A 5 RATE INCREASE, THEY WILL ASK FOR 10, KNOWING THE COMMISSION WILL REDUCE THE INCREASE TO ONLY 5, AND CALL IT A WIN FOR CUSTOMERS. THIS IS NOT HOW RATE INCREASES ARE SUPPOSED TO WORK. I WOULD LIKE THE COMMISSION TO EXAMINE THE NUMBER OF RATE INCREASES REQUESTED IN THE PAST 20 YEARS. SPECIFICALLY LOOKING AT THE NUMBER OF INCREASES BETWEEN 1998-2008 AND 2008-2018, YOU WILL SEE A DRAMATIC DIFFERENCE IN THE TWO AND HOW MANY MORE HAVE BEEN MADE

09/12/2018

BETWEEN 2008-2018. WHAT HAS CHANGED? NOTHING. I WILL BE FILING THE SAME OPPOSITION TO THE KCPL RATE INCREASE REQUEST AS BOTH OF THESE COMPANIES ARE ACTING THE SAME WAY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110374**
Date Filed **09/14/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name SONJA LEON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City SALINA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/14/2018

I AM TIRED OF THEM INCREASING THEIR RATES ON PEOPLE WHO DO NOT GET ANY INCREASES IN INCOME. I AM ON A FIXED INCOME AND RECENTLY RETIRED. EVEN WHEN I WAS WORKING WOULD NOT GET INCREASES OR RAISES THE WAY THE UTILITIES DO. I WAS AT MY JOB FOR 18 YEARS WITHOUT A RAISE.
THERE ARE PEOPLE WHO CAN'T SURVIVE IF THESE BILLS STEADILY INCREASE. THE INCREASE FOR ABOUT \$12 HAS TO COME FROM ANOTHER PART OF MY BUDGET AND I DON'T KNOW WHERE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110378**
Date Filed **09/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KATHY L COX	Home Phone (316)519-8830	Cell Phone
Business	Work Phone	ext
Street Address 9315 E. BENT TREE CR.	Fax #	
Mailing Address	Email Address KATHYCOX1415@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67226	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/14/2018

I STRONGLY OPPOSE THE REQUESTED RATE INCREASE REQUESTED BY KANSAS GAS SERVICE. THE BASE RATE INCREASE OF 10 IS VERY HIGH FOR THOSE ON FIXED INCOMES AND IS UNSUSTAINABLE FOR THE RETIRED AND WHO DO NOT RECEIVE ADEQUATE COLA INCREASES FROM SOCIAL SECURITY. AN ADDITIONAL ESTIMATED 68.04 PER YEAR TO A SINGLE INDIVIDUALS GAS BILL IS TOO GREAT A BURDEN. I RESPECTFULLY REQUEST THE COMMISSION DENY KANSAS GAS SERVICE THE RATE INCREASE THEY HAVE REQUESTED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110379**
Date Filed **09/14/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name SANDY PETERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MERRIAM		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/14/2018 UTILITIES JUST KILLING US AND THEY KEEP GOING UP AND UP. WORKING JUST TO PAY THE UTILITY BILLS
NO MORE INCREASES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110386**
Date Filed **09/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GREGORY J OHMES	Home Phone (316)322-5913	Cell Phone
Business	Work Phone	ext
Street Address 1305 COUNTRY CLUB RD	Fax #	
Mailing Address	Email Address JIMDANDY288@YAHOO.COM	
City EL DORADO		
State KS	Zip Code 67042	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/14/2018

WITH THE HUGE AMOUNT OF NATURAL GAS IN KANSAS THE HUGE CORPPORATION FEDERAL TAX DECREASE I BELIEVE THIS IS JUST GOUGEING THE CUTOMERS LIKE MYSELF 75 YEARS OF AGE AND VERY LIMITED INCOME. MOST OF MY INCOME GOES FOR HEALTH INSURANCE HOME OWENERS INS. AUTO INS. THEN TAX KANSAS BEING THE HIGHEST TAX STATE IN THE MIDWEST. YOU ADD MEDICINE FOOD PLUS UTILITTIES THERE IS NOTHING LEFT AT THE END OF THE MONTH. THANK YOU G.J.OHMES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110388**
Date Filed **09/15/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DARRELL C GARDENHIRE	Home Phone (224)420-0441	Cell Phone
Business	Work Phone	ext
Street Address 2 N SAGEBRUSH ST	Fax #	
Mailing Address	Email Address DCGARDENHIRE@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67230	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/15/2018 I AM RETIRED AND AN INCREASE IN MY BILL WILL BE DIFFICULT TO HANDLE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110390**
Date Filed **09/16/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name REBECCA J OPPENHEIM	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address CANTERBURY RD	Fax #	
Mailing Address	Email Address	
City FAIRWAY		
State KS	Zip Code 66206	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/16/2018

ANOTHER INCREASE AND A 10 ONE TO BOOT? COME ON, THIS IS SO UNWARRANTED. HAVE THE COURAGE TO PROTECT YOUR FELLOW KANSAN'S FROM THESE HUGE INCREASES CONSTANTLY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110397**
Date Filed **09/17/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAYNA L DYER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2025 SANDUSKY AVE	Fax #	
Mailing Address	Email Address	
City KANSAS CITY		
State KS	Zip Code 66102	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/17/2018

THAT A 10 INCREASE IS NEEDED BY KANSAS GAS SERVICE IS MIND BOGGLING. SALARIES BENEFITS OF KGS EMPLOYEES, COMPARED TO PERSONS DOING SIMILAR WORK IN OTHER GOVERNMENTPRIVATE SECTORS, SEEMS VERY INFLATED TO ME. PERHAPS IF THESE WERE MORE IN LINE, THIS RATE INCREASE WOULDN'T BE NECESSARY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110402**
Date Filed **09/17/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ERICK L JENSEN	Home Phone (913)669-0199	Cell Phone
Business	Work Phone	ext
Street Address 2601 N 47TH TERR	Fax #	
Mailing Address	Email Address NAFROGS1@GMAIL.COM	
City KANSAS CITY		
State KS	Zip Code 66104	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/17/2018

FREQUENTLY RATES AND FEES GO UP. WE CONTINUE TO USE THE SAME AMOUNT OF GAS EVERY YEAR WITH VERY FEW EXCEPTIONS. WHY DO WE NEED TO CONTINUE TO PAY MORE FOR THE SAME QUANTITY OF GAS? CORPORATE TAXES WENT DOWN AND CUSTOMER COSTS NEED TO RISE? THAT'S CORPORATE GREED. WE ARE ON FIXED INCOME AS ARE MANY OTHERS. WE CAN'T AFFORD CONTINUED INCREASES!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110403**
Date Filed **09/17/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name LINDA MILLER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City KANSAS CITY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/17/2018

THERE IS A \$5.67 INCREASE OR A 10% INCREASE FOR RESIDENTIAL CUSTOMERS. I CONTACTED KANSAS GAS AND THE LAST INCREASE WAS 1/2017. WITH THEIR CORPORATE TAX CUTS FROM 35 TO 21% WHICH IS 14% DECREASE IN CORPORATE TAX RATE. I BELIEVE A LARGE PORTION OF THAT TAX CUT SHOULD BE GOING TOWARDS THE REPAIR OF THEIR OWN EQUIPMENT AND LINES. NOW THEY'RE EXPECTING TO INCREASE THEIR RATES AGAIN AND DO NOT BELIEVE THEY SHOULD SPEND ANY OF THEIR OWN MONEY TO REPAIR THEIR OWN EQUIPMENT. THIS IS NOTHING MORE THAN THEIR OWN GREED. ONE OF THE REASONS WAS BECAUSE OF THE DECLINE OF NATURAL GAS AND USING MORE EFFICIENT APPLIANCES. THIS IS NOT ACCEPTABLE. I AM ABSOLUTELY AGAINST ANY INCREASE FOR THE RESIDENTIAL CUSTOMERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110407**

Date Filed **09/17/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **LAUREN HARTKE**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **NEWTON**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/17/2018

THEY ARE REQUESTING 45 MILLION INCREASE. I DO NOT BELIEVE THEY REQUIRE THAT MUCH OF AN INCREASE OR RAISE THE MONTHLY SERVICE CHARGE \$16.70 TO \$22.66. I DON'T BELIEVE IT'S NECESSARY. I THINK THEY SHOULD RECONSIDER THEIR AMOUNTS AND WOULD APPRECIATE IF THE COMMISSION REQUIRES THEM TO LOWER THE AMOUNT REQUESTED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110409**
Date Filed **09/18/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHERI L JANSEN	Home Phone (913)645-7225	Cell Phone
Business	Work Phone	ext
Street Address 2226 ORVILLE AVE	Fax #	
Mailing Address	Email Address MSSHHERIJANSEN2010@GMAIL.COM	
City KANSAS CITY		
State KS	Zip Code 66102	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/18/2018

PEOPLE CANNOT AFFORD THESE RATE INCREASES. KGS WAS ALLOWED TO ADD A DELIVERY FEE WHICH HAS INCENSED OUR WINTER GAS BILLS SIGNICANTLY. MANY ELDERLY AND THE POOR ALREADY HAVE TO DO WITHOUT TO COVER THESE ADDITIONAL FEES NOW THEY WANT MORE. GREED IS NOT A GOOD REASON TO STIFF CITIZENS WITH ADDITIONAL COST.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110411**

Date Filed **09/18/2018**

Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name CURTIS HOLDERBACK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/18/2018

I AM IN ABSOLUTED DISAPPROVAL OF THE RATE INCREASE. 10% SEEMS EXCESSIVE. THAT IS A 40 MILLION DOLLAR RATE INCREASE. INFLATION IS AT 2%. MOST PEOPLE WILL NOT BE ABLE TO AFFORD THIS. POOR PEOPLE WILL STRUGGLE. THERE IS NOT COMPETETION FOR US TO GO ELSEWHERE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110424**

Date Filed **09/20/2018**

Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name NORMAN GIDEON JR.	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City PITTSBURG		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/20/2018

PLEASE VOTE NO FOR THE FACT THAT WE TRY TO ALL WE CAN WITH OUR GAS BILL, BUT UNABLE TO CONTROL THE SERVICE CHARGE. RAISING THE RATE ON GAS IS FINE, BUT WE CAN'T CONTROL THE SERVICE FEE. WE PUT A \$3000 HEATER, BUT OUR RATES SEEM TO HAVE GONE UP.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110433**
Date Filed **09/21/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MARK LAIRD	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/21/2018

I AM ON A FIXED INCOME AND RETIRED. IT IS DIFFICULT ON A FIXED INCOME. I AM FRUSTRATED THAT THEY WANT TO RAISE OUR RATES THIS MUCH.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110435**
Date Filed **09/21/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN A MANER	Home Phone (417)464-9995	Cell Phone
Business	Work Phone	ext
Street Address 741 S CLIFTON AVE	Fax #	
Mailing Address	Email Address JAMANER48@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67218	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/21/2018 10 IS SEEMINGLY HIGH. MUCH HIGHER THAN ANY COL INCREASE. 10 OUTRAGEOUS FOR PEOPLE ON FIXED INCOME. 5 MORE TOLERABLE IF WE MUST HAVE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110440**
Date Filed **09/21/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MARVIN SCHLEIF	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/21/2018 DO NOT RAISE RATES. THEY ARE TOO HIGH ALREADY.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110442**
Date Filed **09/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN MAXWELL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address ALPHALISTING@GMAIL.COM	
City LEAVENWORTH		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/22/2018

I UNDERSTAND THAT COSTS ARE RISING AND THAT KGS NEEDS TO RAISE PRICES. HOWEVER, RAISING THE BASE PRICE HURTS EVERYONE. RAISING THE BASE PRICE ENCOURAGES WASTING OUR NATURAL RESOURCES THAT WE HAVE. IF THE ACTUAL COST OF THE GAS WAS RAISED, THEN THOSE WHO DON'T CARE ABOUT OUR ENERGY WILL PAY EXTRA. AND THOSE OF US WHO ARE CAREFUL ABOUT HOW MUCH ENERGY WE USE, WILL ALSO SEE THE BENEFIT. I AM ALL FOR DOING A PRICE HIKE FOR GAS. BUT RAISING THE BASE RATE, INSTEAD OF THE GAS ITSELF, IN MY OPINION IS HIGHLY UNETHICAL AND IS VERY SHORT SIGHTED. IF PRICES ARE NOT RAISED FAIRLY, WHAT INCENTIVE IS THERE FOR THOSE WHO ARE CONCERNED ABOUT ENERGY USE? I BELIEVE THIS BASE RATE INCREASE IS SHORT SIGHTED BECAUSE IT DOES NOT REFLECT THE ENERGY SAVING POSITION THAT KANSAS GAS SERVICE HAS SAID THAT THEY SUPPORT. THOSE OF US WHO LISTENED TO KGS AND INSTALLED HIGH EFFICIENCY FURNACES AND HOT WATER HEATERS, CAN NOW SEE THAT KGS COULDN'T CARE LESS ABOUT ENERGY SAVINGS. INSTEAD OF LOOKING AT AN ETHICAL WAY TO RAISE PRICES, BASED ON THOSE WHO ACTUALLY USE MORE GAS, KGS HAS TAKEN THE SHORTCUT TO A PRICE HIKE. I AM VERY DISAPPOINTED IN KGS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110444**

Date Filed **09/22/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **STEVE MAXWELL**

Home Phone **(913)909-1228**

Cell Phone

Business

Work Phone

ext

Street Address **1504 SANTA FE ST**

Fax #

Mailing Address

Email Address **MAXWELL.CCI@GMAIL.COM**

City **LEAVENWORTH**

State **KS** Zip Code **66048**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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Narrative

09/22/2018

IT SEEMS THERE IS NO INCENTIVE FOR THEM TO BE MORE EFFICIENT. THE COST OF LIVING INCREASE IS ONLY 2. LET THEM AGGRESSIVELY CUT EXPENSES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110445**
Date Filed **09/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name N FRASER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/22/2018

I AM OPPOSED TO THE PROPOSED INCREASE BECAUSE KANSAS GAS IS SUGGESTING THAT THE FIXED MONTHLY SERVICE CHARGE BE RAISED. AS I UNDERSTAND IT READING THROUGH THE MATERIAL THAT ACCOMPANIED MY BILL, THIS IS A FIXED RATE PROVIDED TO ALL CUSTOMERS REGARDLESS OF HOW MUCH OR HOW LITTLE NATURAL GAS IS USED BY THEM EACH MONTH, AND IN MY MIND, THIS WOULD RESULT IN AN UNDUE BURDEN ON THOSE WITH LIMITED INCOMES, OUR RETIRED CITIZENS IN OUR COMMUNITIES, AND THOSE STRUGGLING TO MAKE ENDS MEET. THIS IS A RATE THAT CUSTOMERS WOULD NOT BE ABLE TO CUT DOWN BY SAYING, 'HEY, LET'S BE CAREFUL AND USE LESS HOT WATER THIS MONTH,' OR 'LET'S LOWER OUR HEAT A LITTLE THIS MONTH TO SAVE A LITTLE,' BUT WILL BE A FIXED COST THAT WILL IMPACT THOSE WITH LIMITED INCOMES DISPROPORTIONATELY AND UNFAIRLY. IF KANSAS GAS ABSOLUTELY FEELS THE NEED TO RAISE RATES, THEY SHOULD LOOK FOR A NON-FIXED RATE SO THAT THE IMPACT IS NOT AS HARSH ON THOSE WITH LIMITED INCOMES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110446**

Date Filed **09/22/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **NATHAN J MAXWELL**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **LEAVENWORTH**

State **KS** Zip Code **66048**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/22/2018

THIS IS A SIGNIFICANT SERVICE CHARGE PRICE INCREASE. WOULDN'T IT BE BETTER TO SIMPLY RAISE THE RATE OF THE NATURAL GAS TO COVER THE NEEDED SHORTFALL, INSTEAD OF MESSING WITH THE SERVICE CHARGE? LET THOSE WHO USE MORE PAY MORE. LET THOSE ON TIGHT INCOMES, WHO WORK TO USE LESS, PAY LESS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110449**
Date Filed **09/24/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name ROSS CLARK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/24/2018 I AM AGAINST THE RATE INCREASE REQUEST. I THINK A 10% INCREASE IS TO HIGH.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110451**
Date Filed **09/24/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name LARRY CURTIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 301 E 3RD ST	Fax #	
Mailing Address	Email Address	
City ELLINWOOD		
State KS	Zip Code 67526	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/24/2018 SEE ATTACHED LETTER

**STATE
CORPORATION
COMMISSION**

SEP 24 2018

**PUBLIC AFFAIRS
AND
CONSUMER PROTECTION**

September 20, 2018

Kansas Corporation Commission
Office of Public Affairs & Consumer Protection
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Reason: Docket No. 18 KGSG 560 RTS

Dear Sir,

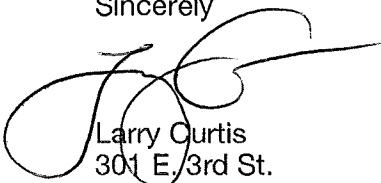
I would like to Object to the increased cost that I will be required to bear while Kansas Gas Service lowers the price of Gas.

Their plan will reduce the income generated by lowering the price of gas while at the same time increasing the FEES. Lower prices often result in greater volume which leads to greater profit BUT this is a utility with a set number of consumers that depend on the service. So to move around your oversight on gas pricing they choose to Increase Fees on Individuals to make up the loss.

They should not be allowed to pay employee bonuses, increase Officer salaries over what a State of Kansas Employee is allowed to receive any given year, this should be looked at as a Public Utility !

They are saying they need a 10% increase to cover fixed costs and do some other juggling, but those costs are Fixed and do not increase. Inflation has not been 10%, the cost of goods has not increased 10%, my Social Security has not increased 10%. I wish my Social Security would increase 10% but the regulatory group in charge disagree. Just as I think you should disagree with any increase in Fees.

Sincerely



Larry Curtis
301 E. 3rd St.
Ellinwood, KS 67526

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110457**
Date Filed **09/24/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DOUGLAS MATULEWIC	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City ANDOVER		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/24/2018

I AM OPPOSED TO DOCKET 18-KGSG-560-RTS FOR THE FOLLOWING REASONS: 1. IN JANET BUCHANAN'S TESTIMONY REGARDING THE REQUEST TO IMPLEMENT A REVENUE NORMALIZATION ADJUSTMENT 'RNA', THE REASON GIVEN FOR IMPLEMENTING THE RNA IS TO MAKE A REVENUE ADJUSTMENT FROM THE DECLINE IN USAGE DUE TO EFFICIENT APPLIANCES. HOWEVER, NO STUDY WITHIN THIS APPLICATION WAS MADE TO PROVE THAT THIS DECLINE WAS A RESULT OF EFFICIENT APPLIANCES. THE DECLINE IN USAGE COULD BE A DIRECT RESULT OF GLOBAL WARMING, OR PERHAPS THE DECLINE IN USAGE IS A DIRECT RESPONSE FROM CUSTOMERS THAT CHOOSE TO DECREASE THEIR NATURAL GAS USAGE TO OFFSET PAST INCREASES IN APPROVED RATE HIKES TO BETTER CONTROL THEIR MONTHLY BILL INCREASE. DECOUPLING OF FEE MECHANISMS TO OFFSET ANTICIPATED REVENUE DECLINE HAS THE POTENTIAL TO INCREASE A RESIDENTIAL CUSTOMER'S MONTHLY BILL WELL ABOVE THE 10 BASE INCREASE ALREADY BEING REQUESTED. THIS IS DUE IN PART TO THE CALCULATIONS BEING MADE USING THE VARIABLE OF CUSTOMER GROWTH ADJUSTMENT. KANSAS GAS SERVICE IS ASKING RESIDENTIAL CUSTOMERS TO PAY THEIR BILL BASED ON THE NUMBER OF CUSTOMERS THAT THE COMPANY HAS AT ANY GIVEN MONTH. A POSITIVE OR NEGATIVE CHANGE TO THEIR CUSTOMER BASE EACH MONTH SHOULD NOT HAVE A DIRECT IMPACT TO A RESIDENTIAL CUSTOMER'S MONTHLY BILL. TO BETTER UNDERSTAND THE FINANCIAL IMPACT THE RNA IMPLEMENTATION BEING REQUESTED, KANSAS GAS SERVICE NEEDS TO PROVIDE A PROJECTED CHANGE IN MONTHLY CUSTOMER TOTALS FOR THE 12 MONTHS FOLLOWING THIS APPLICATION'S PROPOSAL TO ACCURATELY CALCULATE THE INCREASE IN RESIDENTIAL MONTHLY BILLS. WHILE THE REASONING FOR THE APPLICATION TO INCREASE BASE RATES IS UNDERSTANDABLE, THE IMPLEMENTATION OF THE RNA WOULD RESULT IN RESIDENTIAL INCREASES BEYOND THE PROPOSED 10 INCREASE. FURTHER STUDY IN DETERMINING CALCULATED IMPACT TO RESIDENTIAL MONTHLY BILLS IS NEEDED. BECAUSE OF THESE REASONS, I AM OPPOSED TO DOCKET 18-KGSG-560-RTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110468**
Date Filed **09/25/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GEORGE L DOVE	Home Phone (785)817-5092	Cell Phone
Business	Work Phone	ext
Street Address 7510 SW ARTHURS	Fax #	
Mailing Address	Email Address G_M_DOVE@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66610	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/25/2018

THE KANSAS GAS IS ONE OF THE WORST FOR ADDITIVE CHARGES. MY LAST BILL CHARGED ME ALMOST 60 OF THE GAS I USED FOR A DELIVERY CHARGE.. IF ONE USES 60 WORTH OF GAS, ONE GETS CHARGED ANOTHER 30 FOR DELIVERY. ADMIN. CHARGES ARE ANOTHER ISSUE FOR MOST COMPANIES. IF YOU ONLY USE A THIMBLE OF GAS YOUR BILL WILL BE 20. I NOTICED THEY CHARGE ME 2 TO 3 ABOVE WHOLESALE FOR EACH UNIT OF GAS I USE ALSO. THAT PLUS THE 50 CHARGE FOR EVERY UNIT OF GAS I CONSUME SHOULD BE ENOUGH FOR A TIDY PROFIT. I SUGGEST THEY LOOK AT CUTTING SOME ADMIN, BONUSES AND EXPENSE CHARGES. I OWN A HOUSE IN AZ AND MY TOTAL ELECTRIC BILL WHEN I AM GONE IS 10. THAT INCLUDES THE KW TO LIGHT A LAMP EVERY NIGHT. NOW THAT'S A BARGAIN. I WAS NOT HOOKED UP TO GAS SO I KNOW NOTHING OF THEIR CHARGES. WATER WAS CHEAP TOO.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110470**
Date Filed **09/25/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BECKY IMLAY	Home Phone (913)707-5928	Cell Phone
Business	Work Phone	ext
Street Address 4101 WEST 125TH TERRACE	Fax #	
Mailing Address	Email Address JIMLAY@KC.RR.COM	
City LEAWOOD		
State KS	Zip Code 66209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/25/2018

COMPLETELY AND TOTALLY OPPOSED. THERE IS A COST TO DOING BUSINESS..... AND KANSAS GAS SERVICE SHOULD NOT ALWAYS BE PASSING ON THE COST OF DOING BUSINESS TO THE CONSUMER. THEY ARE DOING THIS BECAUSE THEY ARE THE ONLY PROVIDER OF NATURAL GAS - SO WHAT ARE WE TO DO ABOUT IT? PLEASE DON'T ALLOW THIS TO HAPPEN. THEY DON'T NEED THE MONEY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110482**
Date Filed **09/26/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name JOHN LUNDBERG	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 6407 SWITZER LANE	Fax #	
Mailing Address	Email Address	
City SHAWNEE		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/26/2018 SEE ATTACHED LETTER

110482

STATE
CORPORATION
COMMISSION

SEP 26 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

To: Kansas Corporation Commission
Attn: Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027

September 23, 2018

Re: Docket No. 18 KGSG 560 RTS

I am writing in opposition to the proposed rate change from Kansas Gas Service.

The increase as proposed would shift the majority of the increase to lower usage customers by increasing the base service charges. This will disproportionately effect lower income Kansans, as they already struggle to meet daily needs. Another \$5.00 per month doesn't seem like much, but added to the other myriad of charges that increase each year, the financial pressure can become unbearable.

The concurrent decrease in the Delivery Charge only assists the largest of customers, which I'm sure will only pad their bottom line and increase their executive pay.

I implore you to reject this proposed increase.



John Lundberg
6407 Switzer Ln
Shawnee, KS 66203

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110483**

Date Filed **09/26/2018**

Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name MARIE HOGAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 334 N CULP	Fax #	
Mailing Address	Email Address	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/26/2018 SEE ATTACHED LETTER

110483

STATE
CORPORATION
COMMISSION

SEP 26 2018

334 N. Culp
Russell, KS 67665
September 22, 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Dear Kansas Corporation Commissioner Members:

I read the insert in our bill, which I don't usually do; but that is probably why you don't get many responses or objections to ongoing changes in the company. Most people don't take time to read all those extra pieces of paper in their bill, just want to see their bottom line.

So, we are totally against this \$42.7 million plus increase. You say 10% increase on our bill. Do seniors or any other employees get a 10% raise in their salary, no. Only top commissioners of KGS and other top employers probably receive a 10% raise.

We hope you decrease your request by 40% or 50% . Last increase was 2016 and that was \$15.5 million. Why is it almost three times more now?

I don't usually read your inserts, but for some reason I did today. I hope you will take what I have said to heart and listen to the people of Oklahoma, Texas and Kansas. Will your decision be in an insert in the next bill?

Sincerely,

A handwritten signature in cursive script, appearing to read "Marie Hogan".

Marie Hogan, a very concerned KGS
customer

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110484**

Date Filed **09/26/2018**

Investigator **CBOWEN**

Account Information

Account No

Notified KCC by **L**

Consumer Class **R**

Name **TRACY REMILLARD**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **3040 SILVER AVE**

Fax #

Mailing Address

Email Address

City **KANSAS CITY**

State **KS** Zip Code **66106**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/26/2018

SEE ATTACHED LETTER

#110484

9-22-18



Ref. Docket No. 18 KGSG 560 RTS

Dear Kansas Corp. Commission,

Included in my latest bill, I read about Kansas Gas Service asking for a 10% rate hike. I believe this is totally inappropriate.

Since 2001, I've worked as a paraprofessional for the Shawnee Mission School District. My job is to work with special needs kids, both in and out of the classroom. In January, 2018, I received my Social Security Earnings Report that showed my earnings through the end of December, 2017. Because of cuts in hours worked and lack of increases in pay, my income has stagnated since the year of 2009. Consider this an example of what real-life wages are like for most people.

Therefore, I'm asking you not to approve the rate hike and instead ask Ks. Gas Service to cut their



American Education Week

Great Public Schools: A Basic Right and Our Responsibility
November 12-17, 2007



expenses instead, like most wage earners in Kansas have to do. This is a very poor time for them to ask for this.

Signed,
Mrs. Tracy Remillard
3040 Silver Ave.
Kansas City, KS 66106

P.S. By the way, my yearly income since 2009 has been only \$18,500-\$19,100.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110485**
Date Filed **09/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CHARLES R KAUFMANN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 910 N WHEELER	Fax #	
Mailing Address	Email Address	
City MCPHERSON		
State KS	Zip Code 67460	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/27/2018

I AM NOT OPPOSED TO AN INCREASE IN GENERAL, BUT A 10 INCREASE SEEMS EXORBITANT. IF ALL OF A FAMILY'S EXPENSES WERE TO INCREASE THAT MUCH, MANY WOULD BE IN REAL TROUBLE. I DO KNOW KNOW ANYTHING ABOUT KANSAS GAS'S FINANCIALS, BUT THIS REQUEST DOES SEEM OVER THE TOP. IF I UNDERSTAND THE PETITION CORRECTLY, IT APPEARS THE INCREASE FOR OUR FAMILY WOULD BE CLOSER TO 20, SINCE THE ONLY THING FOR WHICH WE USE GAS IS OUR CLOTHES DRYER. I THINK I CAN UNDERSTAND THE COMPANY'S DESIRE FOR A MORE CONSISTENT REVENUE STREAM; A HIGHER BASE FEE WOULD MEAN SOMEWHAT MORE REVENUE IN THE WARM MONTHS. BUT FOR THOSE PEOPLE WITH MINIMUM USAGE, THIS INCREASE WOULD MEAN CONSIDERABLY HIGHER BILLS YEAR ROUND. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110494**
Date Filed **09/27/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name MARY ANN TANKING	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 117 NO PRESLEY DR	Fax #	
Mailing Address	Email Address	
City SALINA		
State KS	Zip Code 674010630	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/27/2018 SEE ATTACHED LETTER

110494

STATE
CORPORATION
COMMISSION
SEP 27 2018
PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

September 25, 2018

Dear Sirs:

I can understand your reasoning to raise the rates of Kansas Gas Service. However: here in Ks. people of limited means are stressed to the limit especially in cold weather.

If during the months of Jan. Feb. & March you could eliminate the 22.66 monthly charge, I think people could live with the balance of 7 months charges. (16.70 & the cost of gas 2.31 has made it tough for some people now.)

For me: I'm on a fixed income and cannot donate to the "Share of Warmth". Does your CEO donate to that? What is his salary? Could we possibly rethink some of the corporate salaries.

Retired public employees have not had a COLA since 1998 & a lot of stuff has really gone up.

Thankyou for reading

Sincerely & Respectfully Mary Ann Tanking
117 No Presley Rd
Salina, Ks 67401-1630

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110496**
Date Filed **09/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JIM BRENEMAN	Home Phone (913)642-1169	Cell Phone
Business	Work Phone	ext
Street Address 5104 W. 84 TERRACE	Fax #	
Mailing Address	Email Address JBRENEMAN@SBCGLOBAL.NET	
City PRAIRIE VILLAGE		
State KS	Zip Code 66207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/27/2018

I OPPOSE THIS PROPOSED RATE INCREASE. THE INFORMATION PROVIDED BY KGS SAYS THE AVERAGE MONTHLY BILL WILL INCREASE BY 10 WHICH SEEMS VERY HIGH SINCE THE COST OF LIVING HAS NOT INCREASED THAT MUCH FOR A FEW YEARS AND I KNOW MY SOCIAL SECURITY CHECKS HAVE DEFINITELY NOT INCREASED THAT MUCH FOR QUITE A WHILE. THEIR 10 NUMBER IS INTERESTING, BECAUSE IT LOOKS AT THE ENTIRE BILL AND DOESN'T NOTE THAT THE INCREASE IN THE 'MONTHLY SERVICE CHARGE' OF 5.67 IS ACTUALLY AN INCREASE OF 33.95 OVER THE CURRENT 16.70 WHICH IS TRULY EXORBITANT. IN ADDITION I JUST REVIEWED MY USAGE HISTORY AS SHOWN UNDER MY ACCOUNT. FOR 2018, MY ACTUAL USAGE HAS DECREASED, BUT MY COSTS HAVE INCREASED CONSIDERABLY. ENOUGH IS ENOUGH!

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110498**

Date Filed **09/27/2018**

Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOAN CHAMBERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/27/2018

I AM NOT IN FAVOR OF AN INCREASE. WE ARE ON A FIXED INCOME AND STILL REELING FROM KCPL'S BILL DUE TO THE HEAT. LAST WINTER WE RECEIVED A \$160 BILL. THE CORPORATIONS WANT MORE MONEY, BUT THE CONSUMERS ARE NOT RECEIVING ANY EXTRA MONEY. MY QUESTION IS HOW DO WE PAY THESE ADDED COSTS. WE HAVE THINGS IN OUR HOMES THAT NEED REPAIRED THAT GO UNREPAIRED DUE TO PAYING THESE HIGHER BILLS. WE HAVE CUT AS MUCH AS WE CAN AND STILL HAVE TO EAT HAVE MEDICINE. I HOPE THE CORPORATION DOES NOT INCREASE THE RAISE FOR KANSAS GAS.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110499**

Date Filed **09/27/2018**

Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name SISTER LORETTA ROECKERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RICHMOND		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/27/2018

I'M CONCERNED BECAUSE I'M NOT GETTING AN INCREASE IN INCOME AND DON'T KNOW HOW I WILL PAY FOR IT.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110502**

Date Filed **09/28/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **DEBRA NASSIF**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **WICHITA**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/28/2018

I DO NOT WANT A RATE INCREASE. EVERYTHING KEEPS GOING UP TOO HIGH. SENIORS SHOULD HAVE A DISCOUNT SO I'M AGAINST THE INCREASE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110503**

Date Filed **09/28/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **YVONNE NASSIF**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **WICHITA**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

09/28/2018

I DO NOT WANT THE GAS TO HAVE A RAISE. I'M ON A FIXED INCOME AND CAN'T AFFORD IT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110505**
Date Filed **09/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KAYLEEN LEWIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City CONCORDIS		
State KS	Zip Code 66901	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/28/2018

I KNOW COSTS KEEP GOING UP , BUT WHEN YOU ARE ON A FIXED INCOME EVEN A FIVE DOLLAR A MONTH INCREASE IS A BIG DEAL. SO, I AM OPPOSED TO THE RATE INCREASE. THANK YOU FOR LETTING ME EXPRESS MY OPINION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110508**
Date Filed **09/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KENAN WARREN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MCPHERSON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/28/2018

WAGES HAVE BEEN VERY STAGNANT THAT LAST 10 YEARS AND THE COST OF LIVING HAS ONLY CONTINUED TO INCREASE EVEN THOUGH THE FED DOES NOT RECOGNIZE THE INFLATION. IF EVERY SERVICE SIMILAR TO KANSAS GAS THAT FAMILY'S REQUIRE TO MAINTAIN A HOME INCREASED THEIR RATES BY 10 SOME OF THESE FAMILY'S MIGHT NOT EVEN BE ABLE TO AFFORD THEIR HOME ANYMORE. I CAN IMAGINE A 1-3 INCREASE IS NECESSARY EVERY ONCE IN A WHILE, BUT 10?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110509**

Date Filed **09/28/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JULIE GROVER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 211 S.E. 4TH	Fax #	
Mailing Address	Email Address	
City NEWTON		
State KS	Zip Code 67114	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/28/2018

I DON'T GET A 10 PAY INCREASE; I AM ON A FIXED INCOME; THE COST OF LIVING INCREASE I RECEIVE IS 2 WHICH IS FAIRLY STANDARD FOR MOST COMPANIES THAT EVEN OFFER COST OF LIVING INCREASES. KS GAS GETS MORE OF A PROFIT INCREASE AT 10 THAN I RECEIVE TO LIVE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110510**
Date Filed **09/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOSEPH JANSSEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address MAPLE ST	Fax #	
Mailing Address	Email Address JJANSSEN0607@YAHOO.COM	
City GARDNER		
State KS	Zip Code 66030	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/28/2018

I AM WRITING TO OPPOSE THE RATE INCREASE FOR THE KANSAS GAS SERVICE. THE FIRST REASON I OPPOSE IS THERE IS NO MENTION OF WHY THE RATE NEEDS TO BE INCREASED. THE SECOND REASON IS THAT KANSAS GAS SERVICE IS THE ONLY OPTION. UNLIKE OTHER SERVICES, SUCH AS CABLE, THERE ISN'T THE ABILITY TO SHOP AROUND AND FIND THE BEST PROVIDER. DUE TO THE FACT THAT THERE IS NO SPECIFIC REASON OF THE RATE INCREASE AND KANSAS GAS SERVICE IS MY ONLY OPTION, I OPPOSE THE RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110512**
Date Filed **09/30/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JASON VIRGILIO	Home Phone (316)733-4543	Cell Phone
Business	Work Phone	ext
Street Address 2207 S. GLENHURST CT	Fax #	
Mailing Address	Email Address JFV00@YAHOO.COM	
City ANDOVER		
State KS	Zip Code 67002	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/30/2018

A 10 INCREASE IS OUTRAGEOUS. IF KGS HAS EXPERIENCED INCREASES IN PAYROLL EXPENSES AND SUPPLIER COSTS THEY NEED TO DO WHAT OTHER COMPANIES DO: FIGURE OUT WAYS TO DO THINGS MORE EFFICIENTLY ANDOR CHANGE SUPPLIERS. THEY ALSO SHOULDN'T PASS ON EXPENSIVE SOFTWARE UPGRADE COSTS ON TO THEIR CONSUMERS. THOSE EXPENSES WILL ALREADY BE USED TO REDUCE TAX COSTS AS A BUSINESS EXPENSE -- THEN THEY WANT TO CHARGE CONSUMERS FOR A CAPABILITY THAT HELPS ONLY THE COMPANY AND NOT THE CONSUMER? THIS SHOULD NOT BE A CONSUMER COST.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110513**
Date Filed **09/30/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name AMANDA FALK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 8804 SUNRAY DR	Fax #	
Mailing Address	Email Address AMANDAKFALK@HOTMAIL.COM	
City LENEXA		
State KS	Zip Code 66227	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/30/2018

UTILITY RATES ARE GETTING TOO OUT OF CONTROL. KGS'S FEES ARE ALREADY 57 OF OUR BILL. THIS IS OUTRAGEOUS! THEY NEED TO BE AUDITED ALSO, EXPLAIN WHY THESE UTILITY COMPANIES THINK THEY NEED BRAND NEW PICK UP TRUCKS TO DRIVE AROUND IN. THERE'S EXCUSE FOR THE ADDED EXPENSE OF CUSTOMIZED PICK UP TRUCKS THAT ARE NOT DOING PHYSICAL WORK. THEY SHOULD HAVE SOME SMALL ECONOMICAL CARS TO DRIVE AROUND IN IF THEY ARE NOT HAULING WORK EQUIPMENT, ETC. ALSO, IF THEY ARE PAYING OUT BIG BONUSES AND SUCH THAT NEEDS TO END. I DEMAND AN AUDIT!!!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110515**
Date Filed **09/30/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name AARON FALK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address FALKAARON@HOTMAIL.COM	
City LENEXA		
State KS	Zip Code 66227	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

09/30/2018

CONSTANT RATE INCREASES ARE RIDICULOUS. I CALL FOR AN AUDIT OF THE COMPANY AND OVERHAUL OF THE EXECUTIVES OF THE COMPANY AS THEY EVIDENTLY CAN'T MANAGE THE COMPANY AND IT'S FUNDS APPROPRIATELY. NO MORE RATE INCREASES!!! NO MORE BONUSES!!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110517**
Date Filed **10/01/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name RITA ROUNDY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LEAVENWORTH		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/01/2018

EVIDENTLY IT WILL BE A \$144 RAISE FOR PEOPLE. SENIOR CITIZENS ARE ON A FIXED INCOME. I WON'T BE ABLE TO AFFORD THIS INCREASE. WE GET A MINIMAL INCREASE ON SSECURITY AND THESE GUYS WANT TO GET \$42.7 MILLION RAISE IN RATES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110520**
Date Filed **10/01/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name IRIS LEWIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MANHATTAN		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/01/2018

THERE SHOULD NOT BE AN INCREASE OF THAT MUCH \$5.60. I'M ON A FIXED INCOME AND 76 YEARS OLD AND STAY IN MY HOUSE AS LONG AS I CAN. I HAVE NEVER HAD A DEFICIT ON MY BILL. THERE IS ALWAYS AN INCREASE IN UTILITIES AND UNABLE TO AFFORD IT. KGAS SHOULD BE ABLE TO ABSORB THESE INCREASES JUST LIKE I CAN WITH MY HOUSE.
I FEEL YOU ARE PUTTING A DETRIMENT ON RESIDENTIAL HOME OWNERS AGED 70 AND STAYING IN MY HOUSE. I'M NOT RECEIVING A PENNY FROM MY GOVERNMENT AND PAYING MY BILLS WITH WHAT I HAVE SAVED.
THE COMMISSIONERS SHOULD WATCH OUT FOR THE CONTITUENTS AND NOT THE CEO'S OF THE UTILITIES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110524**
Date Filed **10/01/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name ALFRED COOPER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City STAFFORD		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/01/2018

- * MR. COOPER IS OPPOSED TO ANY INCREASE FOR KGS. HE DOESN'T THINK IT WOULD BE NECESSARY IF KGS WOULD CUT BACK ITS SPENDING.
- * MR. COOPER IS CONCERNED NOT JUST FOR HIMSELF, BUT FOR THE PUBLIC IN GENERAL. AS FOR HIS SITUATION, HE IS ON SOCIAL SECURITY AND HIS LATEST RAISE WAS ONLY \$1 PER MONTH. HE IS TRYING TO KEEP UP BUT IT IS GOING TO BE VERY HARD IF KGS IS AWARDED A 10 % INCREASE.
- * PLEASE DO NOT ALLOW ANY INCREASE FOR KGS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110526**
Date Filed **10/01/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name ROBERT WEBB	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2436 HAVEN DR	Fax #	
Mailing Address	Email Address	
City ABILENE		
State KS	Zip Code 67410	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/01/2018 SEE ATTACHED LETTER

110524

STANLEY

STANLEY DOOR SYSTEMS

Reference to Docket No.
18KGS560RTS

If, you approve this increase
it is really going to put a
strain on all of us retirees,
with a fixed income. It seems
the public utilities are
asking for increases every
6 mo.

I sure hope you vote
No on this request. Everything
we have to pay for just keeps
going up

STATE
CORPORATION
COMMISSION

OCT 01 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Thanks

Robert Webb
2436 Haven Dr.

Abilene, KS. 67410

CENTRAL LBR SALES
PHONE 800-747-7395
FAX 800-431-6046

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110527**
Date Filed **10/01/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WILLIAM BAILEY	Home Phone (913)727-1080	Cell Phone
Business	Work Phone	ext
Street Address 121 ROCK CREEK LOOP	Fax #	
Mailing Address	Email Address W.BAILEY@EARTHLINK.NET	
City LANSING		
State KS	Zip Code 66043	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/01/2018

THE KCC SHOULD NOT ABANDON THE REQUIREMENTS OF LINE-BY-LINE BREAKDOWN OF SERVICE AND DELIVERY COSTS. THE PRACTICE OF COMBINING LINE ITEMS INTO ONE REPORTED COST IS ONLY A TACTIC TO FOOL CONSUMERS WHEN ADDING MORE LINE ITEMS TO INFLATE ALREADY EXTREMELY HIGH SERVICE AND DELIVERY COSTS TO EXTORT MORE PROFITS. PEOPLE NEEDING GAS FOR HEATING CAN BE A LIFE OR DEATH REQUIREMENT. IT SHOULD JUSTIFIABLY BE CONTROLLED FOR THE NEEDS OF THE COMMON GOOD AS A PRIORITY AND NOT FOR EXTORTING EXCESSIVE OVERHEAD PROFITS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110529**
Date Filed **10/01/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL J ROCHE	Home Phone (913)634-5001	Cell Phone
Business	Work Phone	ext
Street Address 8409 W 92ND TERRACE	Fax #	
Mailing Address	Email Address DMBND@HOTMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/01/2018

KGS CONTINUES TO AWARD EXCESSIVE BONUSES TO EXECUTIVES THAT ALREADY RECEIVE EXTRAVAGANT PAY AND BENEFITS. THE AVERAGE KANSAN SHOULD NOT BE REQUIRED TO PAY A LARGER MONTHLY PAYMENT TO SUPPORT EXCESSIVE PAY AND BENEFITS TO THOSE THAT ALREADY RECEIVE EXCESSIVE REMUNERATION. THE PROPOSAL BROCHURE STATES THAT KGS IT HAS EXPERIENCED INCREASES IN PAYROLL EXPENSES. WHILE ALL EMPLOYERS ARE EXPERIENCING THESE INCREASES, KGS CAN OFFSET THE INCREASES AND LIMIT THE NET INCREASE TO THE MONTHLY BILLS BY ADJUSTING NET EXECUTIVE PAY TO MORE REASONABLE AMOUNTS. IN DOING SO, THIS WOULD LIMIT THE INFLATIONARY PRESSURE ON THE AVERAGE KANSAN WHO IS ALREADY DEALING WITH THE CHALLENGES FACED WITH ONGOING WAGE STAGNATION. ONCE KGS HAS MADE THE REASONABLE ASSESSMENTS OF EXECUTIVE SALARY AND PUBLICLY RELEASE THE INFORMATION, THEN I WOULD SUPPORT A MORE REASONABLE INCREASE TO MONTHLY BILLS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110533**
Date Filed **10/02/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SEAN X TORRES	Home Phone (785)418-1601	Cell Phone
Business	Work Phone	ext
Street Address 513 EAST GRANT	Fax #	
Mailing Address	Email Address SXT@KOFO.COM	
City OTTAWA		
State KS	Zip Code 66067	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	N	0

Narrative

10/02/2018

I WANT TO KNOW WHY THIS IS NECESSARY, ARE THEY BUILDING A BETTER INFRASTRUCTURE, SAFER NATURAL GAS? HOW IS THIS RATE HIKE BENEFITING ME IN OTTAWA, KANSAS? OTHERWISE IT PROBABLY ISN'T FAIR TO CHARGE THOSE IN POVERTY MORE FOR NOTHING. IN FACT, IF YOU WANT TO GET TECHNICAL, TAXES PERIOD SHOULD BE BASED ON INCOME, BECAUSE LETS FACE IT, YOU CAN SQUEEZE A TURNIP BUT YOU AREN'T GETTING ANY MORE FROM THE POOR. IT IS SILLY THAT WE, WHO MAKE LESS THEN AVERAGE HAVE TO PAY THE SAME AMOUNT, SAME RATE AS THOSE IN GODS COUNTRY UP I-35 HERE. ESPECIALLY WHEN THEY GET NEW GAS LINES, THEY GET NEW SIDEWALKS, NEW POWER LINES. I WOULD BET THAT ANYONE UP THAT WAY HAS TO DEAL WITH WATER PROBLEMS OR EVEN POWER PROBLEMS. ESPECIALLY WHEN WE GO WITHOUT POWER FOR HOURS. IN FACT SUNDAY MORNING 9-30-18 WE WERE WITHOUT POWER FOR ABOUT 2 HOURS. THAT'S BECAUSE ALL OF OUR MONEY GOES TO PAY THESE HIGH RATES AND WE HAVE NOTHING LEFT, WHEREAS A WEALTHY AREA HAVE MORE MONEY TO PAY THESE RATES AND TO REPLACE THOSE FAILING INFRASTRUCTURE PROBLEMS. A FLAT TAX, A FLAT RATE, IS ALWAYS REGRESSIVE UNLESS EVERYONE IS PLAYING ON THE SAME PLAYING FIELD AND WE ARE NOT. HERE'S TO HOPING SOMEONE ACTUALLY PAYS ATTENTION, CHEERS, ON THE SIDE, I UNDERSTAND COSTS RISE THUS WE MUST PAY MORE TO KEEP THE SAME EXACT SERVICE WE HAVE ALWAYS HAD, THAT'S FINE I AGREE. I DO NOT AGREE WITH SUDDENLY PAYING MORE EVER. I REQUEST THAT ANY RATE INCREASE BE INCREMENTALLY IMPLEMENTED OVER SAY A YEARS TIME AND NOT SUDDENLY, ESPECIALLY BEFORE THE WINTER MONTHS HIT AND THAT 10 EXPECTED ABOUT 6 PER MONTH BECOMES AN EXTRA 30 VERY QUICKLY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110535**
Date Filed **10/02/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JESSE A MORGAN	Home Phone (785)639-1802	Cell Phone
Business	Work Phone	ext
Street Address 510 W JEWELL	Fax #	
Mailing Address	Email Address MORJLHOME@RURALTEL.NET	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/02/2018

DURING 2018, THE MIDWEST AGRICULTURE ECONOMY HAS BEEN HAMMERED BY WEATHER, CHANGING GOVERNMENT TRADE POLICIES, THE FAILURE OF CONGRESS TO COMPLETE A NEW FARM BILL WHICH WOULD ALLOW FOR BETTER PLANNING, AND RISING INTEREST RATES. THE IMPACT OF 2018 WILL BE FELT FOR THE NEXT 5-6 YEARS. KEEPING ALL UTILITY RATES AS COMPETITIVE AS POSSIBLE WILL MAKE A MAJOR CONTRIBUTION THE ECONOMIC REBOUND. KANSAS GAS SERVICE DELIVERS THEIR PRODUCT AT THE HIGHEST LEVEL OF QUALITY AND SERVICE. STILL, CUSTOMERS NEED TO KNOW THAT, AT THE HIGHEST LEVELS OF MANAGEMENT, KANSAS GAS SERVICE IS MAKING EVERY EFFORT TO KEEP THEIR MONTHLY BILLS AS LOW AS POSSIBLE. THANK YOU, JESSE MORGAN

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110539**
Date Filed **10/02/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TONYA C MOSS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 502 EAST VIEW STREET	Fax #	
Mailing Address	Email Address TONYA568@HOTMAIL.COM	
City ARMA		
State KS	Zip Code 66712	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/02/2018

WE HAVE TO LIVE ON A BUDGET EVERY MONTH, THEY NEED TO AS WELL. I CAN'T ASK MY EMPLOYER FOR A RAISE BECAUSE I SPENT TOO MUCH MONEY. THIS HAS TO STOP. OUR BASIC NEEDS AS A HUMAN BEING CAN'T BE FULFILLED ANYMORE BY MANY PEOPLE BECAUSE OF RATE INCREASE REQUEST. 10 IS A BIG INCREASE, I BELIEVE THEY CAN FIND AREAS IN THEIR BUDGET TO CUT INSTEAD OF HOLDING OUT THEIR HANDS FOR MORE. DOUG HEADY SAID LAST NIGHT WE ARE GOING TO HAVE MORE SNOW THIS WINTER THAN LAST YEAR. MY FIRST THOUGHT WAS THE GAS BILL. PLEASE REJECT THIS INCREASE REQUEST. THANK YOU, TONYA MOSS

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110540**
Date Filed **10/02/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name VAUGHN VAN MATRE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	2

Narrative

10/02/2018

- * MR. VAN MATRE IS STRONGLY OPPOSED TO ANY INCREASE FOR KGS, ESPECIALLY NOT AN INCREASE THAT IS WELL BEYOND THE RATE OF INFLATION.
- * HE AND HIS TWO SONS ARE ALL STRONGLY OPPOSED TO THIS PROPOSAL. ONE SON RECIVED A 2% RAISE, AND THE OTHER 3%. THEY ARE LUCKY, AS MANY PEOPLE HAVE NOT RECIVED ANY TYPE OF RAISE IN YEARS, AND YET A 10% RAISE IN THE GAS BILL WOULD BE DIFFICULT FOR ALL THREE OF THESE CUSTOMERS.
- * MR. VAN MATRE ALSO QUESTIONS THE NEED FOR A NEW RATE INCREASE BECASUE KGS RAISED RATES A COUPLE OF YEARS AGO. HE DOES NOT SEE THE NEED FOR ANOTHER INCREASE. PLEASE DENY THIS REQUEST.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110541**

Date Filed **10/02/2018**

Investigator **SEISENBA**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **JERRETT DOMLING**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **OVERLAND PARK**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

10/02/2018

I WANT TO VOTE NO ON THE INCREASE. A 10% INCREASE IS VERY STEEP.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110542**
Date Filed **10/02/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name PEGGY LEE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/02/2018

THERE ARE PEOPLE ON SOCIAL SECURITY, MYSELF INCLUDED THAT CANNOT AFFORD AN INCREASE. THEY GET INCREASES TOO OFTEN. WE HAVE TO CHOOSE BETWEEN, FOOD, GAS AND PRESCRIPTIONS. EVERYTHING IS GOING UP EXCEPT SS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110546**
Date Filed **10/03/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name GENE ALBERT	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

I DON'T MIND THE RAISES, BUT IT SHOULD BE ABOUT HALF WHAT THEY'RE ASKING. I DON'T MIND THE RAISES FOR EMPLOYEES, BUT ASKING FOR ALL THOSE OTHER THINGS IS NOT REALISTIC WITH ME BEING 75 FINDING IT HARD TO AFFORD TO HEAT DURING THE WINTER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110547**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name EMILY A CARPENTER	Home Phone (417)593-0304	Cell Phone
Business	Work Phone	ext
Street Address 15671 S JORDAN RD	Fax #	
Mailing Address	Email Address EMILY52138@GMAIL.COM	
City SCRANTON		
State KS	Zip Code 66537	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

AS A RURAL CUSTOMER, I ALREADY PAY OVER HALF OF MY BILL TO TAXES AND FEES. FOR INSTANCE, ON AN 82.95 GAS BILL IN APRIL ONLY 38.57 ACTUALLY CHARGED FOR GAS USED. SERVICE AND DELIVERY FEES ACCOUNTED FOR 36.12. WITH ROUGHLY HALF OF MY GAS BILL GOING TO SERVICE AND DELIVERY FEES HOW IS THERE NOT ENOUGH MONEY TO MAINTAIN INFRASTRUCTURE?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110549**
Date Filed **10/03/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name GEORGIA KINTZEL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

I THINK THIS IS TOO MUCH AT ONE TIME. I'M 89 YEARS OLD AND IN WICHITA SINCE 1935. I THINK THIS WILL HURT A LOT OF PEOPLE. ALWAYS PAID MY BILL AND CERTAINLY NOT IN AGREEANCE WITH THIS INCREASE.
IT'S TOO MUCH AT ONE TIME...TAKE IT TO A SMALLER INCREASE, BUT NOT 10%.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110550**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SEAN M RYAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 15509 W 92ND PL	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66219	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

I AM OPPOSED TO THIS RATE INCREASE DUE TO THE FOLLOWING: ALMOST THE ENTIRE REQUESTED INCREASE IS THE RESULT OF INCREASING THE SERVICE CHARGE, FROM 16.70 TO 22.66. THIS IS AN OUTRAGEOUS INCREASE OF 34 FOR THAT PORTION OF THE BILL. SHOULD A CUSTOMER NOT USE ANY GAS AT ALL E.G. IN THE SUMMER THE CUSTOMER WILL HAVE TO PAY THAT ADDITIONAL AMOUNT FOR ABSOLUTELY NO BENEFIT. I MYSELF WOULD ACTUALLY PAY MORE THAN THAT, AS A RESIDENT OF LENEXA, IN ADDITION I PAY COUNTY SALES TAX, CITY SALES TAX AND CITY FRANCHISE FEE ON TOP OF MY BILL. THESE FEES ARE BASED UPON THE TOTAL BILL, SO NO MATTER WHAT THE REASON, I AND OTHERS WILL PAY MORE IN THOSE TAXES AS WELL. I REALIZE THAT KGS HAS FIXED EXPENSES THAT THE SERVICE CHARGE IS TO SUPPORT, BUT THIS IS ESSENTIALLY ADDITIONAL MONEY PAID BY CUSTOMERS FOR NO BENEFIT REALIZED. A MORE EQUITABLE INCREASE WOULD BE TO RAISE THE ACTUAL CHARGE PROFIT FOR THE AMOUNT OF GAS USED. THIS METHOD WOULD HAVE AT LEAST TWO BENEFITS. 1. IT WOULD NOT PENALIZE THOSE CUSTOMERS WHOM CONSERVE AND MINIMIZE THE AMOUNT OF GAS THEY USE. OF COURSE, SHOULD THEY USE MORE GAS, THEN THEY WILL PAY MORE. 2. IT WILL ENCOURAGE CONSERVATION BY INCREASING THE COST SHOULD GAS CONSUMPTION BY THE CUSTOMER INCREASE. AFTERALL, SHOULD NOT THOSE THAT BENEFIT THE MOST BE THOSE THAT SHOULDER MOST OF THE INCREASE? BY INCREASING THE SERVICE FEE BUT NOT THE COST OF GAS, THOSE THAT USE VERY LITTLE GAS,OR ANYONE ACTUALLY HAVE NO INCENTIVE TO TRY TO LIMIT OR EVEN FURTHER LOWER THEIR GAS CONSUMPTION BECAUSE THE COST OF GAS IS ONLY A SMALL PORTION OF THE BILL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110551**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JERRY BARNES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City PITTSBURG		
State KS	Zip Code 66762	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

JUST SAY NO. IF KANSAS GAS SERVICE'S COST TO DELIVER GAS HAS ACTUALLY INCREASED BY 10, I WOULD SUSPECT THAT MOST OF IT IS DUE TO POOR MANAGEMENT, AND CUSTOMERS SHOULD NOT HAVE TO PAY FOR THEIR INCOMPETENCE. MY GAS HAS BEEN COMING TO ME THROUGH THE SAME PIPES AND METER FOR 14 YEARS, SO WHY SHOULD I HAVE TO PAY MORE? WHERE IS THE JUSTIFICATION?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110552**
Date Filed **10/03/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name AMY RICK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018 I AM ON DISABILITY AND AM A WIDOW. THIS RATE INCREASE WOULD BREAK ME. A LOT OF PEOPLE ARE LIKE ME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110556**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name VANCE MORGAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 8422 BEVERLY DR.	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

LONG TIME RESIDENTIAL CUSTOMER. SO WE PURCHASE HIGH-EFFICIENCY GAS FURNACE AND WATER HEATERS THAT USE marginally less gas and are now 'PUNISHED' BY HIGHER GAS RATES EVEN THOUGH THE WHOLESALE COST OF GAS HAS GONE DOWN? CROOKED.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110560**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOE FABIAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code 67218	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

THOSE OF US ON FIXED INCOMES AND NOT RICH BY ANY MEANS CANT SUSTAIN THE CONSTANT INCREASES TO OUR GAS AND ELECTRIC BILLS. WE TRY TO CONSUME AS LITTLE AS POSSIBLE ONLY TO BE HIT WITH ANOTHER NEW INCREASE. WE ARE UNABLE TO WORK AS THOSE ABLE BODIED YOUNG MEN AND WOMEN CAN AND THEREFORE WE ARE FIXED INCOME LOWER INCOME PEOPLE WHO NEED RELIEF FROM THIS CONSTANT INCREASE IN UTILITY BILLS. EVERY MONTH ALTHOUGH WE ARE ON THE LEVEL PAYMENT PLANS WE SEE INCREASES AND THAT IS WITHOUT THIS LATEST PROPOSAL BY BOTH NATURAL GAS AND ELECTRICITY. THE WAY IT IS NOW JUST TO BE HOOKED UP TO NATURAL GAS AND ELECTRICITY COSTS TOO MUCH LET ALONE WHAT LITTLE USAGE WITH HUGE INCREASES TACKED ON. PLEASE CONSIDER THOSE OF US WHO CANT AFFORD ALL THESE INCREASES. RAISE THE RATES ON THOSE WHO CAN AFFORD IT NOT THOSE WHO CAN AFFORD IT THE LEAST.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110563**
Date Filed **10/03/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name BOB CASPERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 18042 165 RD	Fax #	
Mailing Address	Email Address	
City SMITH CENTER		
State KS	Zip Code 66967	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018 SEE ATTACHED LETTER

110563

9-29-18

Resolved
on

OCT 3 2018

Kansas Corp. Comm.

To whomever is
in Control.

by
State Corporation Commission
of Kansas

We are 75 living on Social
Security, Enclosed is our gas bill
for Sept. we only had our water
heater on & it is turned low
enough we take a shower with
only hot water side of faucet.

The bill shows \$21.84
delivery charge to deliver
\$4.24 worth of Gas, your
Rate increase of \$5.67 will
make the delivery charge
\$27.51. Our furnace

Thermostat is set on 62
and we wear enough clothes
to stay warm in winter
months.

Your Rate increase will
Take food off our table
or Gods gifts out of our
offering plate at Church.

Utility Companies, Gas,
Water, Electric, Phone,
Cable TV all offer
discounts and Reduced
Rates to those who use
and waste lots, but
Charge more to those who
Conserve.

Next Page

What I say is not
going to change ~~your~~
your mind or vote
Because I follow
Matthew 5:9 Blessed are
the peace makers for they
shall be called the
Children of God.

Remember God also
watches over the poor.
The Holy Spirit inspired
men to write the Bible
for the poor. If you
do not believe me - Read it.

Bob Caspers

**RATE SCHEDULE(S) AVAILABLE UPON REQUEST
GAS SERVICE INFORMATION - RETAIN FOR YOUR RECORDS**

For service, bill inquiries, or assistance, call

Phone: 1-800-794-4780

Gas leaks: 1-888-482-4950

www.kansasgasservice.com

Kansas Gas Service

PO Box 219046

Kansas City MO 64121-9046

ROBERT CASPERS
305 KS HWY 204
SMITH CENTER, KS 66967-9803

Download the Kansas Gas Service mobile app today. The free app allows you to pay your bill, view payment history and more. Available at the Apple and Android app stores.

Page 1 of 1

Amount Due		\$26.08
Current Charges Due		10-18-18
Amount Due After Due Date		\$26.58
Account Number		510434265 1221369 6
Rate	Residential	
Active Deposit	NONE	Statement Date 09-24-18

Previous Balance	\$26.72	
Payments Received	26.72	CR
Balance Forward		\$0.00

Service Charge	\$16.70
Delivery Charge	2.45
Gas System Reliability Surcharge	0.29
Weather Normalization	0.05
Gas Hedge	0.40
Cost of Gas	4.24
Franchise Fee	1.20
City Tax	0.24
County Tax	0.51
Current Charges	26.08

Total Amount Due

\$26.08

\$ - 4.24
\$ 21.84

Your Energy Use by Month



Period	Days	Mcf	Mcf/Day
Current	31	1.100	0.035
Last Year	30	1.100	0.037

Meter Number	Service Period From	Service Period To	Number of Days	Meter Readings Previous	Meter Readings Present	Constant	Mcf Billed	WNA/Mcf	Cost of Gas/Mcf
0317A24799	08-20-18	09-20-18	31	423	434	1.0000	1.100	\$0.0472	3.8523

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110564**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CONSUELO DEAN	Home Phone (316)260-6611	Cell Phone
Business	Work Phone	ext
Street Address 124 N ARMOUR ST	Fax #	
Mailing Address	Email Address GENIEINKS@GMAIL.COM	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

THE PROPOSED RATE INCREASE OF 10 PERCENT IS A BIT TOO GREEDY. AS A RETIREE, I OPPOSE THIS RATE FOR SEVERAL REASONS. THE AMERICAN WERE SUPPOSEDLY PROVIDED BIGGER PAYCHECKS THIS YEAR, BUT IT SEEMS THAT MANY PUBLIC SERVICE BUSINESSES ARE RAISING RATES TOO. I FIND THAT NOW I AM APPROACHING A NEGATIVE BALANCE TO THAT PAYROLL INCREASE. I CERTAINLY BELIEVE THAT AN INCREASE IS NECESSARY, BUT NOT A WHOPPING 10 PERCENT. I THINK THE KANSAS GAS SHOULD BE IN A MERIT BASE PERCENTAGE GRAPH. I AM GOING TO BE REALISTIC AND SUGGEST THE START FOR A PERCENTAGE INCREASE SHOULD START AT 2.5 PERCENT. REMEMBER, UNEMPLOYMENT HAS GONE DOWN AND THERE ARE MORE JOBS THAN ELIGIBLE PEOPLE. OTHER REASONS: -LAST TAX INCREASE DONE IN 2016 THAT WENT INTO EFFECT 2017 -PART OF THE PROPOSAL IS TO INCREASE THE FIXED MONTHLY BASIC CHARGE FROM 16.20 TO 22.66 25 PERCENT INCREASE! WHY IS KANSAS GAS BEING DECEPTIVE?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110565**
Date Filed **10/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ART L GUTIERREZ JR	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 914 HENRY	Fax #	
Mailing Address	Email Address GUTIERRA@GMAIL.COM	
City EMPORIA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/03/2018

THIS IS RIDICULOUS. MY GAS BILL HAS BEEN GOING UP EVERY YEAR AND NOW THEY WANT TO ASK FOR AN INCREASE. I THINK THEY NEED TO FIGURE OUT HOW TO CUT COSTS LIKE THE REST OF KANSANS HAVE TO.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110566**

Date Filed **10/03/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **STEVE M OFF**

Home Phone **(316)631-5806**

Cell Phone

Business

Work Phone

ext

Street Address **7155 N INTERURBAN**

Fax #

Mailing Address

Email Address **STEEVOFF17@GMAIL.COM**

City **WICHITA**

State **KS** Zip Code **67204**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

10/03/2018

WE ARE SUBJECT TO A MONOPOLY WHEN IT COMES TO GAS SERVICE. IT IS UNFAIR FOR THIS MONOPOLY TO BE ABLE TO CONTINUE TO RAISE RATES AT A PACE FAR ABOVE INFLATION AND FAR ABOVE THE AMOUNT THEIR CUSTOMER'S WAGES ARE GOING UP. I HAVE NO DOUBT THIS WILL BE APPROVED BY THE COMMISSION IN EXCHANGE FOR CONSIDERATION FROM KANSAS GAS. IF IT IS I WILL FILE A CLASS ACTION LAWSUIT ON BEHALF OF ALL CUSTOMERS BASED ON VIOLATION OF THE SHERMAN ANTITRUST ACT. IT WORKED TO FORCE COMPETITION TO ATT AND IT CAN WORK HERE AS WELL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110568**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KATHRYN J ROBERTS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City BELOIT		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 ABSOLUTELY NO ON A RAISE OF FEES. THANK YOU!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110569**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TIM J LEPAGE	Home Phone (785)655-9025	Cell Phone
Business	Work Phone	ext
Street Address 99 N. SOLOMON ROAD PO BOX 404	Fax #	
Mailing Address	Email Address TIMLEPAGE99@GMAIL.COM	
City SOLOMON		
State KS	Zip Code 67480	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

THE HYPOCRACY OF OUR UTILITY COMPANIES IS UNBEARABLE. THEY BEG US TO CONSERVE, SPEND MILLIONS ON ADVERTISING TO DO SO, THEN MAKE A CLEAR ARGUMENT THAT BECAUSE WE HAVE CONSERVED ENERGY, THEY MUST RAISE THE RATES. ENOUGH IS ENOUGH. THE LIES AND SLIGHT OF HAND ARE PLENTY. THE BASIC MONTHLY MINIMUM IS ACTUALLY A 25 INCREASE, NOT 10. IN ANY CASE, IF A UTILITY HAD COMPETITION, THEY COULD NEVER INCREASE THEIR PRODUCT BY 25 AND KEEP CUSTOMERS. BUT SINCE YOUR CUSTOMERS DON'T HAVE GOOD ALTERNATIVES, THEY ARE LEFT PAYING THE PRICE OF POOR MANAGEMENT. PLEASE DO NOT APPROVE THIS EXTORTION RATE HIKE. MAKE THE MANAGERS OF KANSAS GAS CONTROL COSTS, CUT WASTE, AND STREAMLINE EFFICIENCIES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110571**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WADE J MORRIS	Home Phone (620)617-2798	Cell Phone
Business	Work Phone	ext
Street Address 530 W 11TH	Fax #	
Mailing Address	Email Address MORRISW@BARTONCCC.EDU	
City HOISINGTON		
State KS	Zip Code 67544	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

AS A PAYING CUSTOMER OF KANSAS GAS SERVICE, I WOULD LIKE TO FORMALLY OPPOSE THE RATE INCREASE BECAUSE OF THE FOLLOWING REASONS. I HAVE BEEN A CONTRACT EMPLOYEE OF K GAS FOR THE PAST 20 YEARS, AND IN THOSE YEARS I HAVE WITNESSED THE WASTE, AND ABUSE OF THE SO CALLED KCC MONEYS THROUGH THE YEARS. WHEN STARTING WAGES ARE AT 30-36 DOLLARS PER HOUR FOR SOMEONE WITH NO EXPERIENCE, MOST OF THE WORK IS PERFORMED BY CONTRACT LABOR IN A VERY , LETS SAY VERY POOR QUALITY, I PERSONALLY HAVE HAD A GAS LEAK BY MY HOUSE FOR TWO YEARS, HAVE TOLD SERVICE PERSONAL, SUPERVISORS, EMPLOYEES, AND THE AREA MANAGER WITH ABSOLUTELY NO RESULTS, YOU ARE MORE THAN WELCOME TO COME BY AND WITNESS THE LEAK. I AM NOT A DISGRUNTLED WORKER , NOR AM I UPSET WITH ANYONE, BUT I HAVE WITNESSED THE LACK OF SERVICE, OVERPAYMENT OF EMPLOYEES, LACK OF CARE FROM SUPERVISORS. THIS INCREASE IN MY OPINION WOULD ONLY LEAD TO MORE WASTE, AND ABUSE OF CUSTOMER MONEY. THANK YOU FOR YOUR TIME, PLEASE FEEL FREE TO CONTACT ME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110572**

Date Filed **10/04/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JANESE BASE**

Home Phone **(785)531-0265**

Cell Phone

Business

Work Phone

ext

Street Address **314 W 2ND ST**

Fax #

Mailing Address

Email Address **DJBASE3@GMAIL.COM**

City **ELLSWORTH**

State **KS**

Zip Code **67439**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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0

Narrative

10/04/2018

I FEEL THAT THE 10 INCREASE IS TOO MUCH. THERE ARE MANY PEOPLE ON FIXED INCOMES THAT HAVE A HARD TIME COMING UP WITH MONEY FOR THEIR BILLS AS IT IS. PLEASE VOTE 'NO' ON THIS KANSAS GAS SERVICE REQUEST. THANK YOU FOR HEARING MY OPINION. JANESE BASE

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110573**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CATHERINE WELCHER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1201 SE 35TH	Fax #	
Mailing Address	Email Address	
City TERR		
State KS	Zip Code 66605	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110575**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROBERT L BROOKS II	Home Phone (785)579-4355	Cell Phone
Business	Work Phone	ext
Street Address 702 S EISENHOWER DR	Fax #	
Mailing Address	Email Address SSG_RUDY@YAHOO.COM	
City JUNCTION CITY		
State KS	Zip Code 66441	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

I RECENTLY PURCHASED AN ENERGY EFFICIENT FURNACE AND HOT WATER HEATER. PART OF MY DECISION FOR THE ADDED EXPENSE WAS THE CONSIDERATION OF NATURAL GAS PRICES AND HOW LONG IT WOULD TAKE ME TO RECOUP THE COST AND START SAVING MONEY. IF THE COST INCREASE IS APPROVED, I WILL NOT BE SAVING MONEY ON MY ENERGY COSTS AND SHOULD HAVE PURCHASED LESS ENERGY EFFICIENT APPLIANCES. ALSO TAKE INTO CONSIDERATION THE TAX CUTS THIS COMPANY RECEIVED THIS YEAR. ALSO TAKE INTO CONSIDERATION HOW MUCH OF THIS REQUESTED INCREASE WILL GO INTO SHAREHOLDERS POCKETS. THANK YOU, ROBERT BROOKS

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110577**
Date Filed **10/04/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by E	Consumer Class R
Name JAMES WILSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address 2468MICKW@GMAIL.COM	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

LAST THING THE KANSAS GAS SERVICE COMPANY NEEDS IS A RATE HIKE THEY SHOULD BE CUTTING THE PRICE OF GAS NOT RAISING IT AS A PRICE OF NATURAL GAS HAS WENT DOWN OR RATES OF ONLY WENT UP. NOW THEY WANT TO CHARGE MORE MONEY BECAUSE THEY'RE NOT SELLING ENOUGH GAS IF A RESTAURANT WASN'T SELLING ENOUGH FOOD AND THEY RAISED THEIR PRICES THEY WOULD ONLY GO OUT OF BUSINESS. NOW THEY WANT A RAISE THE MONTHLY BASIC CHARGE FROM \$16.70 TO \$22.66 THAT'S JUST NUTS THERE SHOULDN'T BE A BASIC MONTHLY CHARGE IN THE FIRST PLACE. DON'T EVEN ALLOW THEM A 1% RATE INCREASE IF THEY'RE NOT ROLLING IN MONEY IT'S JUST BAD MANAGEMENT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110579**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARY K JONES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 608 EAST 1ST ST	Fax #	
Mailing Address	Email Address	
City NEWTON		
State KS	Zip Code 67114	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 THOSE OF US THAT ARE ELDERLY AND LIVE ON A VERY LIMITED BUDGET, CANNOT AFFORD ANOTHER RATE INCREASE. THIS INCREASE CANNOT GO FORWARD!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110580**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAUL R FINNELL	Home Phone (785)404-6498	Cell Phone
Business	Work Phone	ext
Street Address 2026 EDWARD ST	Fax #	
Mailing Address	Email Address PFINNELL@YAHOO.COM	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018	THE KGS RECEIVED A CORPORATE TAX REDUCTION THAT WAS NEVER PASSED ON TO CUSTOMERS. THEY DO NOT DESERVE TO HAVE A TAX CUT AND INCREASE RATES!
12/12/2018	LOWER ENERGY PRICE AND LOWER CORPORATE TAX SHOULD BE PASSED ON TO THE CUSTOMER. HELL NO TO RAISING RATES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110581**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PETER W CHAMBERLAIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address PCHAMBERLAIN@USD266.COM	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

I AM A MATH TEACHER IN MAIZE, KS. THIS NUMBER IS INACCURATE AND MISLEADING. I DO NOT HAVE A VERY BIG HOUSE AND MY GAS BILL, ON AVERAGE, IS WELL OVER 100. THIS WILL END UP BEING AN INCREASE MORE LIKE 20 - 30. I ASK KANSAS GAS SERVICE TO PLEASE RECONSIDER. THE HONEST, HARD-WORKING PEOPLE OF THIS STATE SIMPLY CAN'T AFFORD PRICE GAUGING. YOU HAVE NO COMPETITION, THEREFORE YOU KNOW YOU CAN HIKE YOUR PRICES WHENEVER YOU WANT AND HOWEVER MUCH YOU WANT. PLEASE PUT PEOPLE OVER PROFITS. I CAN BARELY AFFORD TO PROVIDE FOR MY WIFE AND SON AS A PUBLIC SCHOOL TEACHER. PLEASE THINK OF THE PEOPLE, NOT YOUR POCKETBOOKS. THANK YOU FOR YOUR TIME

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110582**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LINDA S HAAG	Home Phone (785)783-3623	Cell Phone
Business	Work Phone	ext
Street Address 4600 SE GIRARD ST	Fax #	
Mailing Address	Email Address FWHAAG@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66609	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 I AM ON A FIXED INCOME AND EVERY RATE HIKE RISES MY BILL MORE A MONTH THAN THE COMPANY SAYS IT WILL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110583**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JEFFERY FEYES	Home Phone (918)521-9637	Cell Phone
Business	Work Phone	ext
Street Address 222 S BROWNTHRUSH CT	Fax #	
Mailing Address	Email Address JFEYES@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 KANSAS GAS CAN HAVE A TEN PERCENT INCREASE WHEN MY WIFE AND I GET A TEN PERCENT INCREASE IN SOCIAL SECURITY!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110584**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **TERESA L FERMIN**

Home Phone **(316)761-0061**

Cell Phone

Business

Work Phone

ext

Street Address **2542 S. IDA ST.**

Fax #

Mailing Address

Email Address **TFERMIN@SBCGLOBAL.NET**

City **WICHITA**

State **KS**

Zip Code **67216**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

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Narrative

10/04/2018

IT'S NOT AT ALL FAIR TO HIT US AGAIN SINCE RATES WERE JUST RAISED A YEAR OR SO AGO. PLEASE DON'T INCREASE IT. IN THE WINTER I KEEP MY HEAT THERMOSTAT SET AS LOW AS 59 WHILE I'M AT WORK AND SLEEP WITH IT ONLY AS HIGH AS 68 ON THE COLDEST NIGHTS JUST SO I CAN PAY MY BILLS. AND I DO NOT HAVE ENERGY EFFICIENT ANYTHING IN MY HOME, EVERYTHING'S OLD. I HAVEN'T GOTTEN A RAISE IN AROUND TEN YEARS. I CAN'T AFFORD THIS RAISE. THERE ARE A LOT OF US IN THIS BOAT. .

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110585**
Date Filed **10/04/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name PATRICIA HABERER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RUSSELL		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 I AM OPPOSED TO THE RATE INCREASE. I AM RETIRED AN ON A FIXED INCOME. MY EXPENSES GO UP BUT MY INCOME DOES NOT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110587**

Date Filed **10/04/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **EDWARD E RUGA JR**

Home Phone **(913)705-0230**

Cell Phone

Business

Work Phone

ext

Street Address **954 GATEWOOD ST**

Fax #

Mailing Address

Email Address **ERUGA@KC.RR.COM**

City **LEAVENWORTH**

State **KS** Zip Code **66048**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

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Narrative

10/04/2018

I DO NOT APPROVE OF THE RATE INCREASE AT ALL, WHEN YOU ARE LOW INCOME ITS HARD, AND EVERYTHING BUT THE WAGES GO UP, IT WILL GET THAT PEOPLE WILL NOT BE ABLE TO PAY FOR THING ITS ABOUT IT RIGHT NOW. SO PLEASE STOP THE INCREASE PLEASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110588**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KATHRYN E DECESARO	Home Phone (316)524-5611	Cell Phone
Business	Work Phone	ext
Street Address 241 S. WAYNE	Fax #	
Mailing Address	Email Address KDECESARO@COX.NET	
City HAYSVILLE		
State KS	Zip Code 67060	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

AS A SENIOR CITIZEN ON FIXED INCOME, IT'S HARD TO KEEP UP WITH THE MONTHLY INCREASES FROM UTILITIES. I CAN'T DO WITHOUT ELECTRICITY, WATER, OR HEAT ; EVERYTHING KEEPS GOING UP. I DON'T LIVE EXTRAVAGANTLY. MY HOME IS PAID FOR, BUT THE COSTS OF INSURING AND MAINTAINING, LIKE EVERYTHING ELSE, KEEPS INCREASING. I KEEP THINKING I'LL HAVE TO GO OUT AND GET A JOB JUST TO MEET MY MONTHLY RESPONSIBILITIES. AFTER RETIRING FROM TEACHING, IT'S HARD TO THINK ABOUT GOING BACK INTO THE WORK FORCE, MOST LIKELY FOR MINIMUM WAGE. I WISH I COULD SUPPORT THIS INCREASE BUT, GIVEN MY CURRENT SITUATION, IT WOULD ONLY BE ONE MORE INCREASE I CAN'T AFFORD. KATHY DECESARO

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110590**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL HARRIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EL DORADO		
State KS	Zip Code 67042	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	N	0

Narrative

10/04/2018

IF THEY REALLY NEED TO RAISE RATES, LET IT ONLY BE THROUGH THE WARMER MONTHS. WE ARE GRACED WITH REDUCED GAS BILLS DURING THE SUMMER, AND CONVERSELY, LESSER ELECTRIC BILLS DURING THE WINTER. I WOULDN'T MIND PAYING TEN DOLLARS MORE PER MONTH DURING THE WARMER MONTHS MY BILL WOULD STILL BE LESS THAN 40, BUT I FEEL IT WOULD WEIGH MUCH HEAVIER ON CONSUMERS IF THEIR WINTER BILLS WERE TO BE ANY HIGHER. I UNDERSTAND THE NEED FOR OCCASIONAL RATE INCREASES; COSTS RARELY GO DOWN IN ANY INDUSTRY...BUT DON'T HURT THE CONSUMER ANY MORE THAN IS NECESSARY.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110593**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SARAH MARDIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City HARPER		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

RATES ARE HIGH ENOUGH! I CAN BARELY PAY MY BILLS AS IT IS AND YET ALL THE MAJOR MONOPOLY COMPANIES WANT MORE MONEY?? THEY DONT NEED THE MONEY TO FUNCTION. IF THEY WANT THE MONEY SO BAD THEN THEY CAN DO A BUDGET CUT LIKE MANY PLACES ARE DOING. MY COUNTY HAS TO DO BUDGET CUTS! THERES NO REASON THEY CANT EITHER. CUT THE SALARIES IN HALF, THAT WILL GENERATE THE MONEY THEY WANT TO COLLECT FROM RAISING OUR COSTS. THERE ARE ENOUGH ADDITIONAL FEES AND NONSENSE ON THE BILLS AS IT IS. WHY DO THEY WANT TO BREAK THE POOR PEOPLE DOWN EVEN MORE?! MAYBE THEY SHOULD LOWER THE COST AND I'LL BET MORE PEOPLE WOULD BE PAYING THEIR BILLS IN FULL TOO! 10 INCREASE IS ALOT MORE THAN 5.67BILL. THAT 10 INCREASE ON MY PARENTS BUSINESS WILL BE OVER 100.00!!!! HOW DO YOU EXPECT A SMALL LOCAL 'MOM POP' BUSINESS TO SURVIVE????!!!! IT WONT! IS THE CORRECT ANSWER. ALL THIS IS GOING TO DO IS CAUSE MORE PEOPLE THAT CAN BARELY PAY TO RISK UTILITY BEING SHUT OFF; SMALL LOCAL BUSINESS GOING OUT OF BUSINESS OR FORCED TO RAISE THEIR PRICES, THUS RESULTING IN LESS CUSTOMERS DUE TO INCREASED PRICES, THUS BACK TO HAVING TO GO OUT OF BUSINESS; PEOPLE SACRIFICING FOOD, GAS, CLOTHING, MEDS, ETC... IN ORDER TO PAY TO HAVE HEAT, HOT WATER, STOVE; AND THERES SO MUCH MORE! PLEASE DO NOT ALLOW THIS!! TOO MANY CURRENT CUSTOMERS ARE BARELY PAYING THE BILL NOW, IF YOU PASS THIS THOES SE CUSTOMERS WONT BE ABLE TO LAY AND WILL THEN RISK SHUT OFF. ALL BECAUSE THEY THINK THEY NEED MORE MONEY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110594**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PATRICIA BLACK	Home Phone (316)550-3084	Cell Phone
Business	Work Phone	ext
Street Address 230 S BROWTHRUSH CT	Fax #	
Mailing Address	Email Address PPPARKER51@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

ME AN MY MATE ARE ON A LIMITED MONTHLY INCOME! WHY RAISE GAS PRICE AGAIN? IT IS HARD ENOUGH TO PAY RENT, ELECTRIC, WATER, TRASH ON LIMITED MONEY! TRY LOWERING IT FOR ONCE INSTEAD OF INCREASING THE COST. YOU TAKE FRPM THE POOR INSTEAD OF TAKING FROM THE RICH! PLEASE DONT RAISE BILL. LOTS OF PEOPLE WILL SWITCH TO ELECTRICITY FOR HEST AN COOKING IF YOU DO SO.. THANK YOU..

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110595**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL W GEORGE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1224 W 85TH N	Fax #	
Mailing Address	Email Address	
City VALLEY CENTER		
State KS	Zip Code 67147	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

MY 90 YEAR OLD MOTHER-IN-LAW LIVES ALONE AND IS ON A FIXED INCOME EVERY YEAR THE UTILITY COMPANIES ASK FOR RATE INCREASES ITS ONLY A PIZZA A MONTH THE SCHOOLS WANT INCREASES THE CITY WANTS INCREASE THE COUNTY WANTS INCREASES MEDICATION GOES UP DOCTORS WANT MORE MEDICAL INSURANCE GOES UP AND ON AND ON SOMETIMES SHE HAS TO CHOOSE FOOD OR MEDS PRETTY SOON SHE CANT AFFORD TO BUY PIZZA FOR EVERYBODY THAT WANTS IT !! I AM ASKING YOU TO CONSIDER ALL THE ELDERLY IN OUR STATE AND VOTE NO ON THIS PROPOSED RATE INCREASE RESPECTFULLY MICHAEL GEORGE

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110597**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name STACIA SCHWARZ	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

THIS IS A MONOPOLY! NO OTHER COMPANY HERE TO HAVE OUR BACK. WHAT CAN WE HONESTLY DO TO STOP THIS? CAN WE SUE THE STATECITY FOR ALLOWING THESE COMPANIES TO FORM AND CREATE MONOPOLIES, AND THEN ALLOWS THESE COMPANIES A YEARLY INCREASE IN COST. EVERY DAMN YEAR! THEY CAN DENY IT BUT THEY DON'T BECAUSE THEY OFFER THEM MONEY TO LINE THEIR POCKETS.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110598**
Date Filed **10/04/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MARY HUMBLE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

THIS IS UNFAIR. I AM RETIRED. WE USED TO OWN A BUSINESS AND WHEN WE GAVE OUR EMPLOYEES RAISES OR PURCHASED THINGS FOR THE COMPANY, WE DID NOT RAISE OUR PRICES. I AM ON A FIXED INCOME. THEY HAD AN INCREASE IN JANUARY. IT NEVER ENDS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110600**
Date Filed **10/04/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name SUSAN PHILLIPS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City DERBY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 I HOPE IT DOES NOT GO UP. IT WILL BE HARD ON ALOT OF PEOPLE IF IT DOES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110601**
Date Filed **10/04/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name THOMAS VAVRA	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2013 ROANDKE LN	Fax #	
Mailing Address	Email Address	
City NEWTON		
State KS	Zip Code 67114	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018 SEE ATTACHED LETTER

110601

30 Sept 2018

RE: Docket #18 KGS 560 RTS

K.C.C:

STATE
NOTARIZED
10/22/2018

THE RATE INCREASES REQUESTED IS ABOARD. WE CUSTOMERS TRY TO CONSERVE BY INSULATING OUR HOMES AND INSTALLING MORE EFFICIENT GAS APPLIANCES. IF INCREASES TO THE FIXED MONTHLY SERVICE CHARGE AND THE DELIVERY CHARGE ARE APPROVED IT WILL SEVERELY IMPACT WE CUSTOMERS ON FIXED INCOMES. I DON'T MIND PAYING MORE IF THE COST OF NATURAL GAS INCREASED BUT THIS INCREASE WILL GO TO FATTEN EXECUTIVE AND OTHER SALARIED EMPLOYEE PAYCHECKS. KGS IS BECOMING A CLONE OF WESTAR ELECTRIC. PLEASE STOP THEM. CUSTOMER: THOMAS VAYRA
NEWTON, KS

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110604**

Date Filed **10/04/2018**

Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOYCE ALEXANDER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

I'M AGAINST THIS INCREASE. I TRY TO BUDGET MY BILLS OUT THE BEST I CAN WITHOUT RECEIVING HELP AND IF THEY RAISE THESE RATES I WOULD HAVE TO GET HELP TO PAY MY BILLS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110605**
Date Filed **10/04/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name BETTY ROECKER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City BALDWIN CITY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

IT WOULD BE NICE IF THE KCC STOOD UP TO CONSUMERS. I AM ON A FIXED INCOME. WE DO NOT GET AN INCREASE. IT IS TOO BAD THE COMMISSION CANNOT STAND UP FOR THE CONSUMER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110606**
Date Filed **10/04/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name J. C FIELD	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City SALINA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

- * MR. FIELD IS CALLING TO PROTEST A RATE INCREASE FOR KANSAS GAS SERVICE (KGS).
- * HE MIGHT SUPPORT A 1% RAISE, BUT HE DOES NOT BELIEVE KGS NEEDS OR DESERVES NEARLY AS MUCH AS IT REQUESTED.
- * HE HAS BEEN IN SALINA FOR 50 YEARS AND HIS HOUSE STILL HAS THE SAME PIPES THAT IT HAD WHEN HE MOVED IN. HE THINKS HE HAS PAID ENOUGH THROUHG THE YEARS TO COVER THE COST OF THAT PIPE OR ITS REPLACEMENT MANY TIMES OVER.
- * MR. FIELD THINKS THAT KGS AND OTHER UTILITES ASK FOR TWICE WHAT THEY NEED AND THEN WHEN THE KCC CUTS THE REQUEST BY 40% THE COMPANY GETS JUST WANTED IT WANTED. PLEASE DO NOT RUBBEER STAMP THIS RATE REQUEST.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110607**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LEIGH BARRETT	Home Phone (785)357-4155	Cell Phone
Business	Work Phone	ext
Street Address 1336 SW OAKLEY AVE.	Fax #	
Mailing Address	Email Address LWBARRETT@ATT.NET	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

THIS IS ONCE AGAIN AN ATTEMPT BY A VIRTUAL MONOPOLY TO PLACE ITS COSTS ON THE SHOULDERS OF THOSE LEAST ABLE TO AFFORD A RATE INCREASE. ONE GAS REPORTS THAT KANSAS GAS SERVICE'S OPERATING COSTS IN 2017 INCREASED FROM 472.5 MILLION TO 473.2 MILLION. HARDLY, JUSTIFICATION FOR A MASSIVE RATE INCREASE. FURTHER, GAS ONE REPORTS: 'THE COMPANY ENDED THE FOURTH QUARTER 2017 WITH 14.4 MILLION OF CASH AND CASH EQUIVALENTS, 357.2 MILLION IN COMMERCIAL PAPER, NO SHORT-TERM BORROWINGS AND 2.1 MILLION IN LETTERS OF CREDIT, LEAVING 340.7 MILLION OF CREDIT AVAILABLE UNDER ITS 700 MILLION CREDIT FACILITY. THE TOTAL DEBT-TO-CAPITALIZATION RATIO AT DEC. 31, 2017, WAS 44 PERCENT, AND THE RATIO OF LONG-TERM DEBT-TO-CAPITALIZATION WAS 38 PERCENT'. THE REQUEST FOR AN INCREASE IS BASED IN PART ON A NEED FOR; 'A 179 MILLION INVESTMENT OVER TWO YEARS IN SAFETY AND RELIABILITY IMPROVEMENTS IN THE GAS SYSTEM'. THE COST OF SAFETY MAINTENANCE IS SUPPOSEDLY ALREADY INCLUDED IN THE CURRENT RATE STRUCTURE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110608**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANNY D MCMILLEN	Home Phone (785)594-3959	Cell Phone
Business	Work Phone	ext
Street Address 1102 DEARBORN ST.	Fax #	
Mailing Address	Email Address MCMILLEN@EMBARQMAIL.COM	
City BALDWIN CITY		
State KS	Zip Code 66006	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

WE AS CUSTOMERS NEVER LIKE PRICE HIKES OR THE PRICE OF A PRODUCT GOING UP. SOMETIMES IT HAS TO HAPPEN TO DELIVERY THE PRODUCT. I UNDERSTAND THAT. BUT IF YOU ARE RETIRED AND EVERYBODY KEEPS RAISING THEIR PRICES ON EACH THING LIKE GAS, ELECTRIC, WATER, SEWAGE. GASOLINE, AND OF COURSE PROPERTY TAXES AND HEALTH INSURANCE, ALL ITEMS THAT WE CAN'T DO WITHOUT VERY EASILY. WHEN RETIRED WE DON'T GET A 10 PERCENT INCREASE IN OUR WAGES. IT STARTS TO BECOME DIFFICULT WHICH ITEMS OF COMFORT ARE THE MOST IMPORTANT LISTED ABOVE. PLEASE TAKE THIS PRICE HIKE SERIOUSLY FOR THE SAKE OR CONCERNS OF THOUSANDS OF RETIREES IN YOUR SERVICE AREA. THANK YOU FOR LETTING OUR CONCERNS BE HEARD.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110609**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JEREMY JAECKEL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67235	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

YET ANOTHER INCREASE FROM A UTILITY COMPANY? WHEN DOES IT STOP? THE RATE INCREASE HISTORY ISN'T NEARLY AS BAD AS THE OTHER UTILITY COMPANY THAT KANSANS ARE STUCK WITH BUT IT IS GETTING HARD TO MAKE ENDS MEET WITH ONE INCREASE AFTER THE OTHER FROM ONE UTILITY OR ANOTHER. UNFORTUNATELY, PEOPLE CAN'T GO WITHOUT BOTH COMPANIES WITHOUT FEAR OF BEING FINED FOR BEING 'OFF GRID'.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110610**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEBORAH L WHITE	Home Phone (785)200-6679	Cell Phone
Business	Work Phone	ext
Street Address 509 CHARLES RD.	Fax #	
Mailing Address	Email Address AMATTEROFBALANCE@ATT.NET	
City ABILENE		
State KS	Zip Code 67410	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

THERE ARE MANY PEOPLE THAT ARE ON A FIXED INCOME AS WELL AS SOME PEOPLE THAT DO NOT HAVE A LARGE INCOME THAT LIVE HERE IN ABILENE. I KNOW THAT EXPENSES GO UP FOR YOUR COMPANY BUT YOU HAVE TO REMEMBER THAT OUR SALARIES DO NOT AND SOCIAL SECURITY DOES NOT. THIS THEN TAKES MORE MONEY OUT OF EACH PERSONS 'LIVING EXPENSES'. BY THE WAY PERSONALLY MY HEALTH INSURANCE IS GOING UP 11 FOR NEXT YEAR. IN THE PAST I HAVE LIVED IN VERY POOR TOWNS AND CAN TELL YOU THE AFFECT THAT NO MONEY TAKES ON A TOWN. REMEMBER THAT WHEN YOU RAISE HOW MUCH UTILITIES COST YOU ARE TAKING MONEY OUT OF EACH PERSONS COST OF LIVING AND THEY THEN CAN NOT SPEND IT ON THEIR HOMES, ON FOOD, ON CLOTHES ETC. IT HAS IT'S AFFECT INCH BY INCH ON A COMMUNITY. I HAVE SEEN IT MANY TIMES IN SMALL TOWNS. JUST A THOUGHT TO CONSIDER. THANK YOU FOR GIVING ME A CHANCE TO SPEAK.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110611**
Date Filed **10/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROBERT LEWIS	Home Phone (785)338-3317	Cell Phone
Business	Work Phone	ext
Street Address 4349 SW TWILIGHT DR	Fax #	
Mailing Address	Email Address ROBT72456@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66614	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/04/2018

THE GAS BILL IS ALREADY TOO HIGH AND THERE ARE MANY ADDITIONAL CHARGES TO THE BILL, EVEN IN THE WARM MONTHS. WHEN SHOULD THE GAS COMPANY RECEIVE A 10 INCREASE WHEN I AS AN EMPLOYEE AM LUCKY TO RECEIVE A 2.5 INCREASE. MY BILL FOR SEPT. OF 2018 WAS: SERVICE CHARGE OF 16.70 DELIVERY CHARGE OF 2.23 RELIABILITY SURCHARGE OF .29 WEATHER NORMALIZATION OF .05 GAS HEDGE OF .37 COST OF GAS 3.85 FRANCHISE OF 1.17 CITY TAX OF .37 COUNTY TAX OF .28 YOU NOTICE THE COST OF GAS USED IS ONLY 3.85, THE REST OF IT IS SURCHARGES AND TAXES. SO OUT OF A BILL FOR 25.31, I PAYED AN ADDITIONAL 21.46. I FEEL THAT I PAYED MORE THAN ENOUGH FOR THIS MONTHS BILL AND SHOULD NOT HAVE MY BILL RAISED AN ADDITIONAL 5.67 PER MONTH BECAUSE YOU WANT MORE MONEY. NOTE: THERE ARE TOO MANY MADE UP CHARGES TO GAIN ADDITIONAL REVENUE. WHEN ARE WE GOING TO STOP INVENTING CHARGES TO GET MORE MONEY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110612**
Date Filed **10/05/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RODGER LOVE	Home Phone (785)408-6781	Cell Phone
Business	Work Phone	ext
Street Address 3136 SE COLORADO	Fax #	
Mailing Address	Email Address ROD4936@COX.NET	
City TOPEKA		
State KS	Zip Code 66605	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018

PLEASE START LISTENING TO THE PEOPLE, STAND UP AND SAY NO TO MORE INCREASES. THEY NEED TO FIND OTHER WAYS TO CUT COSTS TO PAY FOR THINGS THEY NEED LIKE OTHER BUSINESSES OR PERSONS HAVE TO DO WITH THEIR OWN BUDGET. REQUEST FOR INCREASES DOESN'T STOP AND PEOPLE ARE TIRED OF IT. PLEASE VOTE NO.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110613**
Date Filed **10/05/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GAIL F BURBANK	Home Phone (785)554-0012	Cell Phone
Business	Work Phone	ext
Street Address CREST DRIVE	Fax #	
Mailing Address	Email Address GBMAKS@GMAIL.COM	
City TOPEKA		
State KS	Zip Code 66614	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018

DEAR COMMITTEE MEMBERS, I'VE BEEN CONCERNED ABOUT THE FREQUENCY OF UTILITY RATE INCREASE REQUESTS. THE RATE INCREASE REQUESTED BY THE GAS COMPANY WILL BE EQUIVALENT TO MY SOCIAL SECURITY INCREASE FOR 2018 DUE TO AN INCREASE IN MY MEDICARE PREMIUM. PRETTY SAD THAT ONE UTILITY INCREASE COULD WIPEOUT A WHOLE YEAR'S SS RAISE. WHEN AARP BECOMES INVOLVED, YOU KNOW THAT THESE REQUESTS ARE UNFAIR. I'D APPRECIATE YOUR CONSIDERATION IN REPRESENTING CONSUMERS WHO HAVE NO OTHER CHOICES IN COMPANY SERVICE OPTIONS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110614**
Date Filed **10/05/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name CHRIS ROBERTSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018

I CAN HANDLE A \$5 INCREASE ON MY BILL BUT FOR OTHER PEOPLE IT WILL BE THE DIFFERENCE BETWEEN THEM EATING A MEAL OR NOT. THE EXECUTIVES AT KGS MAKE WELL OVER \$100,000.00 PER YEAR. THE CANNOT RELATE TO THE PEOPLE THAT THIS WILL AFFECT THE MOST. THE RATE INCREASE SHOULD NOT HAPPEN AND THE MONEY SHOULD BE TAKEN FROM KGS PROFITS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110615**

Date Filed **10/05/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **HELEN SHEWEY**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **1195WE RANDOLPH AVE**

Fax #

Mailing Address

Email Address **KAREN.EDELMAN@COX.NET**

City **TOPEKA**

State **KS** Zip Code **66604**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

10/05/2018

I BELIEVE YOU ALREADY CHARGE ENOUGH FOR GAS. WE ARE ON A BUDGET AND CAN NOT SUPPORT ANOTHER INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110616**
Date Filed **10/05/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name LEON LINDECRANTZ	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018 THEY DO NOT NEED AN INCREASE. TRUMP MADE TAX CUTS REGARDING UTILITY COMPANIES.
WHAT ARE THEY DOING WITH ALL THEIR MONEY?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110618**
Date Filed **10/05/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KEATON R PATTON	Home Phone (620)238-1423	Cell Phone
Business	Work Phone	ext
Street Address 1332 SW SUMMIT WOODS DRIVE	Fax #	
Mailing Address APT 9	Email Address KPATTON@GUS.PITTSTATE.EDU	
City TOPEKA		
State KS	Zip Code 66615	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018

ALTHOUGH MY GAS BILL IS TYPICALLY LOW AND I DON'T USE THAT MUCH GAS IN MY APARTMENT, I BELIEVE THAT THIS RATE INCREASE IS A BIT UNNECESSARY AND KIND OF RIDICULOUS. RESIDENTS IN ALL DIFFERENT CITIES IN KANSAS INCLUDING MYSELF ALREADY PAY PLENTY EACH MONTH FOR OUR OTHER UTILITIES, BILLS, ETC., AND SOME PEOPLE ARE STRUGGLING AS IT IS TO KEEP THE LIGHTS ON, HOUSE COOLWARM, FOOD ON THE TABLE, CLOTHES ON THEIR AND THEIR CHILDREN'S BACKS, AND MONEY IS ALREADY VERY TIGHT. NOW THEY WANT TO INCREASE OUR BILLS EVEN MORE? WHEN WAS THE LAST TIME IF AT ALL KS GAS OR ANY OTHER UTILITY COMPANY FOR THAT MANNER PUT MONEY BACK INTO OUR POCKETS? ALTHOUGH A 5 ALMOST 6 INCREASE IN CUSTOMER'S GAS BILL SEEMS LIKE IT WILL NOT AFFECT PEOPLE'S FINANCIAL CONDITION, I TRULY BELIEVE THAT IT WILL CAUSE MANY PEOPLE TO BE FRUSTRATED, ANGRY, AND STRESSED BECAUSE MORE MONEY IS BEING TAKEN OUT OF THEIR POCKETS. 5 TO SOME PEOPLE IS LIKE 50 TO SOME OF US DEPENDING ON OUR JOBS, LIFE, ETC. I REALLY FEEL AS IF A RATE INCREASE SHOULD NOT BE APPROVED AND GO THROUGH.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110619**
Date Filed **10/05/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOE BUCHANAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018

THERE WAS A \$5 COMMENT A MONTH AT THE MEETING, BUT OVER THE LAST FEW YEARS OTHER UTILITIES ARE GOING UP 'JUST \$5 MONTH.' OTHER ITEMS ARE GOING UP \$35. BUT SSECURITY ARE GOING UP NOT EVEN CLOSE TO THAT. PLEASE KEEP IN MIND THE OTHER UTILITIES WHEN CONSIDERING THIS RATE INCREASE.
OTHER EMPLOYMENT ARE CUTTING WAGES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110620**
Date Filed **10/05/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name JAMES HANUS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 7762 PFLUMM COURT	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66216	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018 SEE ATTACHED LETTER

110620

STATE
CORPORATION
COMMISSION

OCT 05 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

September 28, 2018

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road
Topeka, Kansas 66604

RE: Docket No. 18 KGSG 560 RTS

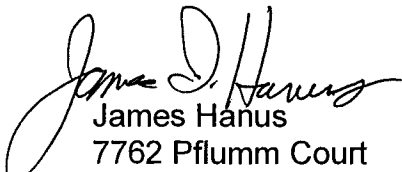
I am writing concerning the requested rate increase by Kansas Gas Service (KGS) that is before the Commission.

I am responding to a document that I received in the mail from KGS on September 27, 2018 entitled "Notice of Public Hearing and Comment Period Concerning Natural Gas Service Rate Increase Request" that I am writing to you about.

In the section entitled "More About Kansas Gas Service's Proposal" it outlines reasons why the rate increase by KGS was submitted. One of the reasons is "increases in payroll costs and supplier costs". What the document does not explain and I would ask you to investigate is, what specific actions has KGS done to reduce payroll and supplier costs. I would not in my own company if we have to reduce payroll costs we would decrease or not give pay increases, we would eliminate bonuses, we would not fill open or new positions, and as a last resort we would terminate staff. What has KGS done ?

The same issue would be regarding supplier costs. What is KGS done to reduce supplier costs (i.e. find new suppliers at lower costs, reduce or eliminate purchasing of nonessential item ? If KGS cannot prove beyond a reasonable doubt that they have done absolutely everything they could to reduce costs, deny their request for rate increase.

Further in the document it mentions that it needs to "implement a cyber security expense tracking and depreciation expense tracking". That appears to mean that KGS has not been tracking expenses (or do they spend anything) to do cyber security. Is the KGS system vulnerable to a cyber attack? Also have they not been tracking depreciation on their buildings and equipment; and if so then their management from top to bottom should be fired as they don't have any basic knowledge of business management.


James Hanus
7762 Pflumm Court
Lenexa, KS 66216

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110622**
Date Filed **10/05/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name DON HYSKO	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/05/2018

- * MR. HYSKO IS A SENIOR CITIZEN ON A FIXED INCOME. HE THINKS A 10% INCREASE IS WAY OUT OF LINE AND WOULD HURT HIM FINANCIALLY.
- * MR. HYSKO IS VIOLENTLY OPPOSED TO THE KGS PROPOSAL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110633**
Date Filed **10/08/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name SHERMAN GUNN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City HUTCHINSON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	1

Narrative

10/08/2018 WE ARE IN OPPOSITION TO THE RATE INCREASE REQUEST. WE ARE ON A FIXED INCOME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110636**
Date Filed **10/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LARRY D GILBERT	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City KANSAS CITY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/08/2018

AS IT STANDS THERE ARE TOO MANY LITTLE CHARGES ADDED TO THE BILL, WHICH ADD UP TO A BIG BILL. I LIKE MANY OTHERS ARE NOT MAKING MORE MONEY, IN FACT OUR INCOME LEVELS SEEMS TO BE DROPPING. WE ALL TRY OUR BEST TO USE LESS GAS, TO SAVE MONEY BUT THAT DOESN'T SEEM TO WORK WHEN THE GAS COMPANY SAYS, WE AREN'T GETTING ENOUGH MONEY LET US BILL THEM MORE AND MORE AND MORE. WE TIGHTEN OUR BELTS, LET THE GAS COMPANY DO THE SAME. NO HIGHER RATES, NO ADDED SURCHARGES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110641**
Date Filed **10/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RIQUEZA HONORE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City JUNCTION CITY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/08/2018

I WOULD NOT LIKE TO SEE A RATE INCREASE. THIS WOULD PLACE A HARDSHIP ON MYSELF AND MANY OTHER FAMILIES WITH HIGHER RATES ALONG WITH HIGH ELECTRIC RATES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110643**
Date Filed **10/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOSEPHINE M HALLACY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018

WITH THIS INCREASE IN OUR UTILITY BILL WE WOULD HAVE A HARD TIME WITH PAYING OTHER NECESSITIES LIKE PRESCRIPTIONS AND FOOD AND CAR GAS TO GET TO DOCTOR AND GROCERY STORE. AND EVERYTHING IS INCREASING LIKE MEDICAL INSURANCE AND TAXES EXCEPT OUR SOCIAL SECURITY IT DOES NOT KEEP UP WITH INFLATION. ALSO IT SEEMS THAT YOU HAD A RATE INCREASE IN THE LAST FEW YEARS. AND FOR YOUNG FAMILIES IT WILL ALSO HURT BADLY. PLEASE RECONSIDER. AND MAY GOD BLESS AMERICA

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110644**
Date Filed **10/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JULIE A COUNTS	Home Phone (785)483-8563	Cell Phone
Business	Work Phone	ext
Street Address 410 E 5TH ST	Fax #	
Mailing Address	Email Address JCOUNTS@INVESTMENTEQUIPMENTLLC.COM	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018

THIS IS RIDICULOUS. FIRST, THEY CHARGE YOU FOR THE GAS, THEN THE DELIVERY, THEN A SERVICE CHARGE, THEN THIS AND THAT.....ETC. IT GOES ON AND ON TO WHERE THE MISCELLANEOUS FEES END UP BEING MORE THAN THAT COST OF THE GAS WE USED.THE COST OF LIVING HERE IS GETTING RIDICULOUS. ARE THEY TRYING TO DRIVE YOUNG PEOPLE AWAY BECAUSE MY GENERATION AND YOUNGER ARE MORE APT TO PICK AND MOVE TO WHERE IT MAKES MORE FINANCIAL SENSE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110645**

Date Filed **10/09/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **STEPHANIE A BROWN**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **1207 N KRUG ST**

Fax #

Mailing Address

Email Address **SABROWN1969@GMAIL.COM**

City **RUSSELL**

State **KS** Zip Code **67665**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

10/09/2018

SADLY, THE COST OF THE GAS I'VE USED IS FAR LESS THAN THE RIDICULOUS COST OF TAXES, FEES, AND WHATEVER ELSE IS BEING TACKED ON TO IT! SOMETHING HAS TO GIVE! MAYBE TRIM A LITTLE FAT OFF OF THE TOP!

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110646**
Date Filed **10/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TOM LUMPKINS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018 WHEN IS ENOUGH ENOUGH? OUR COST OF LIVING IN RUSSELL COUNTY IS RIDICULOUS. YOU WOULD THINK WE WERE ON A BEACH. WILL NOT SUPPORT THIS INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110648**
Date Filed **10/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KRISTIN VENTERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018 RAISING THE RATES WILL DRIVE MORE YOUNG FAMILIES OUT OF RURAL KANSAS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110649**
Date Filed **10/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BRITNI BROWN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018

WE ARE TO THE POINT TO WHERE WE ARE ABOUT TO BE PAYING MORE FOR OTHER STUFF THAT YOU GUYS KEEP ADDING THEN THE ACTUAL GAS WE ARE EVEN USING. WE LIVE IN RURAL COMMUNITIES WHERE EVERYTHING IS EXPENSIVE AND PRICES ARE ONLY GOING UP TO WHERE ITS NOT EVEN AFFORDABLE TO LIVE FOR PEOPLE WHO MAKE A DECENT LIVING LET ALONE PEOPLE WHO ARE ON FIXED INCOMES. THIS EFFECTS SO MANY PEOPLE AND IVE HEARD FROM OTHERS HAT IF THIS HAPPENS THEY WILL GO WITHOUT HEAT THIS WINTER. HOW WOULD YOU LIKE IT IF YOU GRANDMA OR DAUGHTER AUNT UNCLE MOM OR DAD HAD TO GO WITHOUT HEAT BECAUSE THEY CANT AFFORD THE GAS PRICES YOU GUYS WANT TO RAISE. SOME OF THIS STUFF SHOULD JUST BE ATE BY THE COMPANY AND NOT THE PEOPLE RECEIVING IT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110650**

Date Filed **10/09/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **PERRY L NOWAK**

Home Phone **(620)872-2111**

Cell Phone

Business

Work Phone

ext

Street Address **7400 S FALCON RD**

Fax #

Mailing Address

Email Address **PNOWAK@FAIRLEIGH.COM**

City **SCOTT**

State **KS** Zip Code **67871**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

10/09/2018

I AM THE GENERAL MANAGER OF FAIRLEIGH FEED YARD IN SCOTT CITY KS. WE ARE A LARGE CONSUMER OF NATURAL GAS AND THAT USAGE IS NOT SEASONAL, IT IS EVERY DAY OF THE YEAR. WE BURN NATURAL GAS IN TWO BOILERS THAT ENABLES US TO 'STEAM FLAKE' CORN THAT WE FEED TO CATTLE. THE 10 INCREASE IS OPPOSED BY THIS ORGANIZATION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110651**
Date Filed **10/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TRUDY L HARE	Home Phone (785)324-0376	Cell Phone
Business	Work Phone	ext
Street Address 831 WE 12TH	Fax #	
Mailing Address	Email Address JORDYNLYTNN1@HOTMAIL.COM	
City RUSSELL		
State KS	Zip Code 67665	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018

OUR RATES ARE HIGH ENOUGH. BY THE TIME YOU ADD FEES AND EXTRA CHARGES HERE AND THERE WE END UP PAYING MORE THEN THE GAS WE USE. INCOME IS NOT GOING UP HERE IN THIS COUNTY AT ALL, IN FACT FAMILIES ARE SEVERELY STRUGGLING AT THIS TIME TO MAKE ENDS MEET LET ALONE HAVE ANY EXTRA MONEY AT THE END OF THE MONTH. SOME ARE GOING WITH OUT FOOD , MEDICINE AND DR. CARE. WE AN NOT AFFORD A PRICE INCREASE PLEASE FIND ANOTHER WAY INSTEAD OF DEALING IT OUT TO US CUSTOMERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110657**
Date Filed **10/09/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name LINDA NYE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 510 NORTH PARKDALE	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/09/2018 SEE ATTACHED LETTER

#110657
Kansas Corporation Commission

Office of Public Affairs and Consumer Protection

1500 SW Arrowhead Road

Topeka, Kansas 66604-4027

Received
on

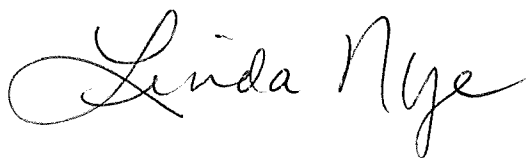
OCT 9 2018

by
State Corporation Commission
of Kansas

Comment for Docket No. 18-KGSG-560-RTS

While you are collecting comments for the proposed \$5.67 per month increase in gas service please consider mine. I am retired and on a fixed income and there are many people having difficulty paying all their monthly bills. While \$5.67 per month does not seem like much to an employed person or to a person with a good income, that \$68.04 a year price tag hurts along with all the other increases in living and medical expenses. It is obvious this increase will not negatively impact some Kansans, but it definitely will make life harder for many.

Sincerely,



Linda Nye

510 North Parkdale

Wichita, Kansas 67212

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110670**
Date Filed **10/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL F SMALLEY	Home Phone (785)246-0639	Cell Phone
Business	Work Phone	ext
Street Address 3677 FRONT STREET	Fax #	
Mailing Address	Email Address WORKN46943@AOL.COM	
City GRANTVILLE		
State KS	Zip Code 66429	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/11/2018

DANIEL F. SMALLEY PO BOX 175 GRANTVILLE, KS. 66429 785-246-0639 KANSAS GAS SERVICE RATE REQUEST. HOW IMPORTANT IS IT TO KNOW THE TRUTH? I THINK ANY TRUTH SHOULD BE BASED ON FACTS. NEVER DOUBT THAT A SMALL GROUP OF THOUGHTFUL, COMMITTED CITIZENS CAN CHANGE THE WORLD; INDEED, IT'S THE ONLY THING THAT EVER HAS. MARGARET MEAD I CONTEND THAT THE 1500 PAGE PLUS KANSAS GAS SERVICE RATE APPLICATION IS MEANT TO OBFUSCATE THE TRUTH TO THE PUBLIC. OBFUSCATE BFSKT VERB RENDER OBSCURE, UNCLEAR, OR UNINTELLIGIBLE. 'THE SPELLING CHANGES WILL DEFORM SOME FAMILIAR WORDS AND OBFUSCATE THEIR ETYMOLOGICAL ORIGINS' SYNONYMS:OBSCURE, CONFUSE, MAKE UNCLEAR, BLUR, MUDDLE, COMPLICATE, OVERCOMPLICATE, MUDDY, CLOUD, BEFOG 'MERE RATIONALIZATIONS TO OBFUSCATE RATHER THAN CLARIFY THE REAL ISSUE' BEWILDER SOMEONE. 'IT IS MORE LIKELY TO OBFUSCATE PEOPLE THAN ENLIGHTEN THEM' SYNONYMS:BEWILDER, MYSTIFY, PUZZLE, PERPLEX, CONFUSE, BAFFLE, CONFOUND, BEMUSE, BEFUDDLE, NONPLUS; INFORMALFLUMMOX 'HER WORK BECAME MORE AND MORE OBFUSCATED BY MATHEMATICS AND JARGON' NOT ONLY BECAUSE OF THE SHEAR SIZE OF IT, BUT THE FACT THAT THE PUBLIC WAS NOT NOTIFIED OF THE OPEN KCC MEETING TO ALLOW THE PUBLIC TO VOICE THEIR OPINIONS AND CONCERNS UNTIL APPROXIMATELY 30 DAYS PRIOR TO THE MEETING. AND THAT NOTIFICATION CAME AS AN INSERT IN THE MONTHLY BILL. THE ONLY OTHER NOTICE WAS ON THE LOCAL NEWS THE DAY BEFORE THE MEETING. NOT GIVING THE PUBLIC ENOUGH TIME TO RESEARCH THE ISSUE, CONSIDERING THAT A MAJORITY OF KGS CUSTOMERS DONT EVEN LOOK AT THE BILL, THEY EITHER PAY ONLINE OR BY PHONE. NO WONDER HARDLY ANYONE SHOWED UP FOR THE PUBLIC MEETING. I CAN ONLY GO BY WHAT I DISCOVERED AT THE KCC OPEN MEETING. THESE TALKING POINTS WERE DELIVERED IN THE KGS OPENING STATEMENT. USED AS REASONS FOR THEIR APPLICATION OF A RATE INCREASE.

1.APPROXIMATELY 14 MILLION DOLLARS WAS THE TAX SAVINGS FOR KGS DUE TO TRUMPS CHANGES IN CORPORATE TAX LAWS. REDUCING TAXES FROM 35 TO 21 A SAVINGS OF 14.

2.KANSAS GAS SERVICE HAS INVESTED

10/11/2018

APPROXIMATELY 179 MILLION IN ITS NATURAL GAS DISTRIBUTION SYSTEM AND NON-GAS OPERATING EXPENSES HAVE INCREASED BY ABOUT 20 MILLION. KGS SAID NONE OF THESE COSTS ARE REFLECTED IN OUR CURRENT BASE RATES. A 179 MILLION INVESTMENT OVER TWO YEARS IN SAFETY AND RELIABILITY IMPROVEMENTS IN THE GAS SYSTEM. 3.MORE EFFICIENT APPLIANCES AND CUSTOMER CONSERVATION EFFORTS THAT ARE REDUCING THE AMOUNT OF GAS KGS SELLS. 4.INCREASED EMPLOYEE WAGES AND BENEFITS. 1.APPROXIMATELY 14 MILLION DOLLARS WAS THE TAX SAVINGS FOR KGS DUE TO TRUMPS CHANGES IN CORPORATE TAX LAWS. REDUCING TAXES FROM 35 TO 21 A SAVINGS OF 14. KANSAS GAS SERVICE IS SEEKING APPROVAL TO OFFSET THE TAX SAVINGS AMOUNT ACCRUED AS A REGULATORY LIABILITY WITH THE COMPANY'S OTHER COMPONENTS OF ITS COST OF SERVICE. FIRST OF ALL, HOW IS THIS A REASON FOR A RATE INCREASE? HOW IS A TAX BREAK A REGULATORY LIABILITY? THIS TAX BREAK SHOULD BE GIVEN BACK TO THE CUSTOMERS, PLUS THE INTEREST. AND THE BASE RATES SHOULD BE LOWERED TO REFLECT THE 14 SAVINGS AS A RESULT OF THE TCJA. ON

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110670**
Date Filed **10/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL F SMALLEY	Home Phone (785)246-0639	Cell Phone
Business	Work Phone	ext
Street Address 3677 FRONT STREET	Fax #	
Mailing Address	Email Address WORKN46943@AOL.COM	
City GRANTVILLE		
State KS	Zip Code 66429	

Narrative

JANUARY 18, 2018, THE COMMISSION ISSUED ITS ORDER OPENING GENERAL INVESTIGATION AND ISSUING ACCOUNTING AUTHORITY ORDER REGARDING FEDERAL TAX REFORM ON DECEMBER 22, 2017, THE TAX CUTS AND JOBS ACT 'TCJA' WAS SIGNED INTO LAW. AMONG

OTHER THINGS, THE TCJA REDUCED THE FEDERAL CORPORATE INCOME TAX RATE FROM 35 TO 21 BEGINNING ON JANUARY 1, 2018. THE COMMISSION'S INTENTION HERE IS NOT TO MATERIALLY IMPACT REGULATED UTILITIES' PROFITABILITY, BUT RATHER, ENSURE THAT THE AFFECTED UTILITIES ARE NEITHER POSITIVELY NOR NEGATIVELY IMPACTED BY THE PASSAGE OF FEDERAL INCOME TAX REFORM. THIS FIGURE ALSO BEGS THE QUESTION IF 14 MILLION IS 14 OF KGS FEDERAL TAX SAVINGS THEN WOULD NOT THEIR ADJUSTED FEDERAL INCOME BE 100 MILLION. HOWEVER I HAVE YET BEEN ABLE TO FIND WHAT THE KGS ADJUSTED FEDERAL TAXABLE INCOME IS. 2- KANSAS GAS SERVICE HAS INVESTED APPROXIMATELY 179 MILLION IN ITS NATURAL GAS DISTRIBUTION SYSTEM AND NON-GAS OPERATING EXPENSES HAVE INCREASED BY

10/11/2018 ABOUT 20 MILLION. KGS SAID NONE OF THESE COSTS ARE REFLECTED IN OUR CURRENT BASE RATES. A 179 MILLION INVESTMENT OVER TWO YEARS IN SAFETY AND RELIABILITY IMPROVEMENTS IN THE GAS SYSTEM. KGS INVESTED OR ONE GAS? THIS NEEDS TO BE INVESTIGATED. NOT JUST BY LOOKING AT THE PAPERWORK AND DATA. BUT BY HAVING AN ENGINEER LOOK AT THE WORK IN COMPARISON TO THE PAPERWORK AND DATA. I BELIEVE THIS IS AN OUTRAGEOUS STATEMENT. THE LAST ADJUSTMENT IN BASE RATES WENT INTO EFFECT JANUARY 2017 AMOUNTING TO APPROXIMATELY 15.5 MILLION. INCLUDING A 7.4 MILLION GAS SYSTEM RELIABILITY SURCHARGE. IN 2017 THE RELIABILITY SURCHARGE WILL NO LONGER APPEAR ON UTILITY BILLS, BUT WILL BE FOLDED INTO BASE USER FEES. THIS INCREASE WAS NECESSARY TO ALLOW US TO INVEST IN INFRASTRUCTURE AND TECHNOLOGY TO MAINTAIN A SAFE AND RELIABLE GAS SYSTEM. SAID DAWN EWING, SPOKESPERSON FOR KANSAS GAS. THAT WAS IN 2016-2017. IS THAT KGS INVESTMENTS OR ONE GAS? SO KGS ALREADY GOT A RATE INCREASE IN 2017 FOR THE EXACT SAME THING THEY ARE ASKING FOR AN INCREASE NOW. INVEST IN INFRASTRUCTURE AND TECHNOLOGY TO MAINTAIN A SAFE AND RELIABLE GAS SYSTEM. IMPLEMENTATION OF A REVENUE NORMALIZATION ADJUSTMENT THAT IS DESIGNED TO ENSURE THAT THE COMPANY COLLECTS THE AMOUNT OF REVENUE SET BY THE KCC FROM RESIDENTIAL, GENERAL SALES AND SMALL TRANSPORT CUSTOMERS, REGARDLESS OF CUSTOMER USAGE. WHAT DOES REVENUE NORMALIZATION ADJUSTMENT MEAN? NORMALIZED EARNINGS ARE ADJUSTED TO REMOVE THE EFFECTS OF SEASONALITY. IN OTHER WORDS, ESTABLISHING HIGHER BASE RATES FOR A HIGHER REVENUE CONSISTENTLY THROUGHOUT THE YEAR. WE WONT EVEN GET A BREAK DURING THE WARM MONTHS. 3- MORE EFFICIENT APPLIANCES AND CUSTOMER CONSERVATION EFFORTS THAT ARE REDUCING THE AMOUNT OF GAS KGS SELLS. AND YET KGS WILL GET YOU A DISCOUNT TAX BREAK ON EFFICIENT APPLIANCES. LETS LOOK AT THIS STATEMENT. WHY DO PEOPLE CONSERVE? I CONTEND THAT THEY CONSERVE TO SAVE MONEY. LIKE HEATING BILLS ARE TO HIGH. PEOPLE ON FIXED INCOMES HAVE TO DECIDE IF THEY SHOULD HAVE

10/11/2018 HEAT OR MEDICINE OR FOOD OR RENT! YET KANSAS IS PRODUCING MORE NATURAL GAS THAN EVER BEFORE. LOWER COSTS FOR WHO? KGS THATS WHO. THEY STILL WANT TO MAKE THE SAME AMOUNT OF MONEY THEY ALWAYS HAVE, MORE IN FACT. LOWER COSTS MEAN HEAT AT 68

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **110670**
Date Filed **10/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL F SMALLEY	Home Phone (785)246-0639	Cell Phone
Business	Work Phone	ext
Street Address 3677 FRONT STREET	Fax #	
Mailing Address	Email Address WORKN46943@AOL.COM	
City GRANTVILLE		
State KS	Zip Code 66429	

Narrative

DEGREES INSTEAD OF 60. KGS IS ALWAYS PUSHING CONSERVATION AND THEY WILL EVEN HELP YOU FIND A CHARITY SO THEY CAN GET PAID. THEY PUSH CONSERVATION AND THEN WANT TO CHARGE MORE FOR USING LESS. ALL THE WHILE PRODUCING MORE. WITH EXPANSION AND

UPGRADES OF THEIR INFRASTRUCTURE. ONEOK INC. SAID IT PLANS TO SPEND 1.4 BILLION TO BUILD A NATURAL GAS LIQUIDS NGL PIPELINE STRETCHING 900 MILES FROM THE ROCKY MOUNTAINS TO ITS EXISTING MIDCONTINENT FACILITIES, AND MAY SOON ANNOUNCE OTHER PROJECTS AS PART OF ITS 3-3.5 BILLION CAPITAL GROWTH PLANS. THE 20-INCH DIAMETER ELK CREEK PIPELINE AND RELATED INFRASTRUCTURE WOULD HAVE CAPACITY TO TRANSPORT UP TO 240,000 BD OF UNFRACTIONATED NGLS FROM NEAR ONEOK'S RIVERVIEW TERMINAL IN EASTERN MONTANA TO BUSHTON, KS. IT WILL BENEFIT KGS. IT WOULD HAVE THE CAPABILITY TO BE EXPANDED TO 400,000 BD WITH ADDITIONAL PUMP FACILITIES. ONEOK EXPECTS TO COMPLETE THE PROJECT BY THE END OF 2019. WITH PLENTY OF DEFERRED COSTS AND TAXES, PUTTING THE BURDEN BACK ON THE TAX PAYER. 4- INCREASED EMPLOYEE WAGES AND BENEFITS. THE MEDIAN WAGE IS OVER 62 THOUSAND A YEAR FOR KANSAS GAS SERVICE EMPLOYEES. THE MEDIAN INCOME FOR ALL OF KANSAS IS ROUGHLY 52 THOUSAND ANNUALLY. LOOKS AS THOUGH THERE MIGHT BE SOME ADJUSTMENTS THAT COULD BE MADE HERE. I NEED TO SAY THAT THE KCC STAFF NEEDS TO DO THEIR DUE-DILIGENCE. I HOLD THEM AKIN TO THE SENATE JUDICIARY COMMITTEES INVESTIGATIVE BODY. THEY ARE SUPPOSED TO INVESTIGATE THE WHOLE OF A THING NOT JUST WHAT APPEARS ON THE SURFACE. ONE THING THAT APPEARS TO ME IS THE CONFUSING APPEARANCE OF A MONOPOLY NOT JUST A REGIONAL MONOPOLY. I BELIEVE THATS WHY ONEOK SPLIT OFF ONE GAS, TO AVOID THE APPEARANCE OF A MONOPOLY. ONEOK INC.'S 9.3B PURCHASE OF ONEOK PARTNERS. CASE SUMMARY ONEOK

10/11/2018

PARTNERS, L.P. SECURITIES LITIGATION CASE STATUS: DISMISSED ON OR AROUND 06152017 OTHER FILING DATE: MARCH 28, 2017 [HTTP:SECURITIES.STANFORD.EDU/FILINGS-CASE.HTML?ID106077](http://SECURITIES.STANFORD.EDU/FILINGS-CASE.HTML?ID106077) BUT THIS AND ALL ASPECTS OF ONE GAS AND ONEOK AND ONEOK PARTNERS SHOULD BE LOOKED AT IN DEPTH. AND THE MANIPULATION OF THE LAWS GOVERNING THE GSRS, NEED TO BE INVESTIGATED AS WELL. KANSAS GAS SERVICE IS A WHOLLY OWNED SUBSIDIARY OF ONE GAS OUT OF OKLAHOMA. ONE GAS WAS KNOWN AS ONEOK UNTIL 2014. ONEOK COMPLETES SPINOFF OF UTILITY BUSINESS - NEWSOK [HTTPS:NEWSOK.COM/ARTICLE3930035/ONEOK-COMPLETES-SPINOFF-OF-UTILITY-BUSINESS](https://newsok.com/article3930035/ONEOK-COMPLETES-SPINOFF-OF-UTILITY-BUSINESS) FEB 3, 2014 - ONE GAS INC, THE COMPANY, WHICH INCLUDES THREE NATURAL GAS UTILITIES, TEXAS GAS SERVICE, OKLAHOMA NATURAL GAS, KANSAS GAS SERVICE, SPLIT FROM PARENT COMPANY ONEOK INC. 877-208-7318 ONE GAS INC NYSE: OGS 100 W 5TH ST, TULSA, OK 74103 918 947-7000 ONE GAS INC. IS ONE OF THE LARGEST NATURAL GAS UTILITIES IN THE UNITED STATES, SERVING MORE THAN 2 MILLION CUSTOMERS IN OKLAHOMA, KANSAS AND TEXAS, AND IS A PUBLICLY TRADED, 100 PERCENT REGULATED, NATURAL GAS DISTRIBUTION UTILITY. COMPANY LOCATIONS: 15 EAST 5TH ST. TULSA, OK 74103 , ONEOK'S HEADQUARTERS ARE LOCATED IN: ONEOK PLAZA 100 WEST FIFTH STREET TULSA, OK 74103 PHONE: 918-588-7000 ONEOK NYSE: OKE FACT SHEET; [HTTP:WWW.ONEOK.COM/MEDIA/MISC/DOCS/OKEFACTSHEET.ASHX](http://WWW.ONEOK.COM/MEDIA/MISC/DOCS/OKEFACTSHEET.ASHX) THE FOLLOWING IS AN EXCERPT FROM ONE GAS, INC. 2017, SEC ANNUAL REPORT. BASIS OF PRESENTATION - THE CONSOLIDATED FINANCIAL STATEMENTS INCLUDE THE ACCOUNTS OF THE NATURAL GAS DISTRIBUTION BUSINESS AS SET FORTH IN ORGANIZATION AND NATURE OF OPERATIONS. ALL

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110670**
Date Filed **10/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL F SMALLEY	Home Phone (785)246-0639	Cell Phone
Business	Work Phone	ext
Street Address 3677 FRONT STREET	Fax #	
Mailing Address	Email Address WORKN46943@AOL.COM	
City GRANTVILLE		
State KS	Zip Code 66429	

Narrative

SIGNIFICANT BALANCES AND TRANSACTIONS BETWEEN OUR SUBSIDIARIES HAVE BEEN ELIMINATED. [HTTPS:S1.Q4CDN.COM589586343FILESDOCFINANCIALS2017Q410K-2017.PDF](https://s1.q4cdn.com/589586343/files/doc/financials/2017Q410K-2017.pdf) ONE GAS OGS STOCK PRICE, REVENUE AND FINANCIALS. [HTTPS:CRAFT.COONE-](https://craft.coone-gasmetricsincome-statement)

[GASMETRICSINCOME-STATEMENT U.S. TOP COURT ALLOWS ANTITRUST CLAIMS OVER NATURAL GAS PRICES HTTPS:WWW.REUTERS.COMARTICLEUS-USA-COURT-ANTITRUSTU-S-TOP-COURT-ALLOWS-ANTITRUST-CLAIMS-OVER-NATURAL-GAS-](https://www.reuters.com/article/us-usa-court-antitrust/u-s-top-court-allows-antitrust-claims-over-natural-gas-prices)

10/11/2018

PRICES-IDUSKBN0NC1KY20150421 ONEOKSUBSIDIARIES NORTHERN BORDER PARTNERS, L.P. ONEOK PARTNERS GP LLC ONEOK NGL PIPELINE, L.L.C. ONEOK WESTEX TRANSMISSION LLC OVERLAND PASS PIPELINE COMPANY LLC ONEOK ENERGY SERVICES CO LP ONEOK FIELD SERVICES CO LLC BEAR PAW ENERGY, LLC ONEOK NORTH SYSTEM LLC ONEOK HYDROCARBON LP ONEOK GAS TRANSPORTATION, L.L.C. ONEOK PARTNERS INTERMEDIATE PARTNERSHIP MIDWESTERN GAS TRANSMISSION CO SUBSIDIARIES OF ONEOK INC ONEOK GAS STORAGE, L.L.C. OKTEX PIPELINE COMPANY, L.L.C. ONEOK TEXAS GAS STORAGE LLC ONEOK ENERGY MARKETING COMPANY ONEOK HYDROCARBON SOUTHWEST LLC MID CONTINENT MARKET CENTER, L.L.C. FORT UNION GAS GATHERING, L.L.C. CHISHOLM PIPELINE COMPANY ONEOK GAS GATHERING, L.L.C. ONEOK ARBUCKLE PIPELINE LLC ONEOK UNDERGROUND STORAGE CO LLC ONEOK TRANSMISSION COMPANY, L.L.C. VENICE ENERGY SERVICES CO LLC VIKING GAS TRANSMISSION CO ONEOK SERVICES CO ONEOK MIDSTREAM GAS SUPPLY, L.L.C. BIGHORN GAS GATHERING, L.L.C. POTATO HILLS GAS GATHERING SYSTEM ONEOK HYDROCARBON, L.L.C. ONEOK PROPANE COMPANY ONEOK MONT BELVIEU STORAGE CO LLC NBP SERVICES, LLC ONEOK BUSHTON PROCESSING INC CRESTONE ENERGY VENTURES LLC KANSAS GAS MARKETING COMPANY ONEOK PIPELINE HOLDINGS LLC ONEOK TEXAS RESOURCES INC NORTHERN BORDER PIPELINE CORPORATION GUARDIAN PIPELINE, L.L.C. ONEOK HYDROCARBON GP, L.L.C. NEW HOLDINGS, INC. ONEOK ENERGY SERVICES CO II BORDER MIDSTREAM SERVICES, LTD ONEOK FOUNDATION INC. ONEOK GAS STORAGE HOLDINGS, L.L.C. BLACK MESA HOLDINGS, INC ONEOK OVERLAND PASS HOLDINGS, L.L.C.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110674**
Date Filed **10/11/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name SARAH PICKING	Home Phone (785)263-7812	Cell Phone
Business	Work Phone	ext
Street Address 2006 W 1ST ST	Fax #	
Mailing Address	Email Address	
City ABILENE		
State KS	Zip Code 67410	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/11/2018 SEE ATTACHED LETTER

#110674

Received
on

OCT 11 2018

7 Oct 2018

by
State Corporation Commission
of Kansas

Dear Whomever,

I am writing in reference to Docket #18 KESG 560 RTS.

I don't understand the need for a rate increase. For one thing if Kansas Gas Service didn't give my money away in donations they would have more money. Has anyone ever tried to make ends meet by cutting expenses? I have never heard how any company cut expenses to make more money. They just say raise the rates. No one guarantees me more money in my business, I have to work at it & cut expenses. I would like to donate my money to the programs I choose instead of Kansas Gas Service choosing.

No CEO needs a million dollar home besides a half million summer home. I don't believe Kansas Gas Service needs any rate increase, just tighten their belt & manage the money they do have in a better fashion.

2006 W. 1st
Abilene, KS 67410

785-263-7812.

Thank You
Sarah Picking

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110682**
Date Filed **10/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KELLY DUNN	Home Phone (913)633-9771	Cell Phone
Business	Work Phone	ext
Street Address 4900 OUTLOOK ROAD	Fax #	
Mailing Address	Email Address MORKKEL@GMAIL.COM	
City MISSION		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/12/2018

SIMILAR TO THE PUBLIC HEARING COMMENTS, WITH THE RISE IN HEALTH CARE, ELECTRICITY, WATER, AND OTHER COST OF LIVING ITEMS, IT IS DIFFICULT FOR MANY FAMILIES TO KEEP UP. COST OF LIVING INCREASES CONTINUE TO REMAIN MUCH HIGHER THAN WHAT CITIZENS ARE RECEIVING IN ANNUAL PAY INCREASES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
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Complaint ID **110691**
Date Filed **10/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARILYN O'HEARNE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LEAWOOD		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/13/2018

I BELIEVE THE 10 RATE INCREASE IS EXCESSIVE. I ALSO WANT TO KNOW WHAT KS GAS SERVICE IS DOING TO CONTRIBUTE TO CLEAN AIR AND SUSTAINABLE ENERGY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110769**
Date Filed **10/15/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name SONNY MAYNARD	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/15/2018 OPPOSES THE KANSAS GAS RATE NCREASE. COST IS ALREADY TO GREAT FOR SENIOR CITIZENS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110797**
Date Filed **10/15/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GENE HANDY	Home Phone (913)677-2119	Cell Phone
Business	Work Phone	ext
Street Address 4735 SLATER ST.	Fax #	
Mailing Address	Email Address GLEEHANDY@GMAIL.COM	
City MERRIAM		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/15/2018 OPPOSED TO RATE INCREASE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110897**
Date Filed **10/15/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **PRAVIN PATEL**

Home Phone **(785)267-7260**

Cell Phone

Business

Work Phone

ext

Street Address **3919 SW ATWOOD AVE**

Fax #

Mailing Address

Email Address **DADANOPRAVIN@YAHOO.COM**

City **TOPEKA**

State **KS**

Zip Code **66610**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110930**
Date Filed **10/15/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GAROLD L BADER	Home Phone (785)730-3409	Cell Phone
Business	Work Phone	ext
Street Address 4706 SE GIRARD ST	Fax #	
Mailing Address	Email Address GAROLDB@COX.NET	
City TOPEKA		
State KS	Zip Code 66609	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/15/2018

I AM VERY MUCH OPPOSED TO THIS RATE INCREASE REQUESTED BY KANSAS GAS SERVICE. I AM SICK AND TIRED OF THESE ENERGY COMPANIES MAKING LARGE PROFITS AT THE EXPENSE OF THEIR CUSTOMERS. I AM A SENIOR CITIZEN AND ON A FIXED INCOME AND CANNOT AFFORD ANYMORE INCREASE IN MY MONTHLY EXPENSES. PLEASE DISAPPROVE THIS RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111020**
Date Filed **10/15/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LARRY BROWN**

Home Phone **(785)766-4184**

Cell Phone

Business

Work Phone

ext

Street Address **420 NORTH ST LOT 10**

Fax #

Mailing Address

Email Address **FISHINGHOLE99@HOTMAIL.COM**

City **LAWRENCE**

State **KS** Zip Code **66044**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111150**
Date Filed **10/17/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name DORIS HOFF	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MCPHERSON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/17/2018 THE BILLS IN WINTER ARE TERRIBLY HIGH AND BEING A SENIOR ON A LIMITED INCOME

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111154**
Date Filed **10/18/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ALLEN K WILLIAMS	Home Phone (913)210-6723	Cell Phone
Business	Work Phone	ext
Street Address 10133 W. 84TH ST	Fax #	
Mailing Address	Email Address ALLEN_K_WILLIAMS@JUNO.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/18/2018

KANSAS GAS CORPORATION IS BACK FOR ANOTHER RATE INCREASE IN JUST TWO YEARS. THE LAST ONE HAVING BEEN APPROVED IN 2016. KGS IS A SUBSIDIARY OF ONE GAS. ONE GAS INC IS ANOTHER LARGE CONGLOMERATE SUPPLYING OKLAHOMA, EASTERN KANSAS AND PARTS OF TEXAS WHERE GUARANTEED LEVELS OF INCOME ARE DESIRED REGARDLESS OF OVERALL CONSUMPTION. BREITBART REPORTS THAT ELECTRIC, GAS, AND WATER RATES FALLING DUE TO TRUMP TAX CUTS [HTTPS:WWW.BREITBART.COMBIG-GOVERNMENT20180608REPORT-ELECTRIC-GAS-AND-WATER-RATES-FALLING-DUE-TO-TRUMP-TAX-CUTS](https://www.breitbart.com/big-government/2018/06/08/report-electric-gas-and-water-rates-falling-due-to-trump-tax-cuts) THE TAX CUTS AND JOBS ACT CUT THE CORPORATE RATE FROM 35 TO 21.. UTILITY COMPANIES ARE PASSING ON THE TAX SAVINGS IN THE FORM OF LOWER RATES FOR CUSTOMERS, AMERICANS FOR TAX REFORM. BUT THIS PHENOMENON IS APPARENTLY NOT TRUE IN KANSAS WHERE UTILITY RATES CONTINUE TO RISE. THE ONE GAS FINANCIAL REPORT AT [HTTP:INVESTOR.ONEGAS.COMNEWSNEWS-RELEASESNEWS-DETAILS2018ONE-GAS-ANNOUNCES-FIRST-QUARTER-2018-FINANCIAL-RESULTSDEFAULT.ASPX](http://investor.onegas.com/news/news-releases/news-details/2018/one-gas-announces-first-quarter-2018-financial-results/default.aspx) SHOWS: NET MARGIN INCREASED BY 0.8 MILLION COMPARED WITH FIRST QUARTER 2017, WHICH PRIMARILY REFLECTS: A 5.1 MILLION INCREASE FROM NEW RATES PRIMARILY IN TEXAS AND KANSAS; A 2.5 MILLION INCREASE FROM THE IMPACT OF THE WEATHER-NORMALIZATION MECHANISMS IN KANSAS AND OKLAHOMA; A 2.5 MILLION INCREASE DUE PRIMARILY TO HIGHER TRANSPORTATION VOLUMES; A 1.2 MILLION INCREASE ATTRIBUTED TO NET RESIDENTIAL CUSTOMER GROWTH IN OKLAHOMA AND TEXAS; A 0.9 MILLION INCREASE DUE TO A COMPRESSED NATURAL GAS EXCISE TAX CREDIT THAT WAS ENACTED IN FEBRUARY 2018 AND RETROACTIVE TO 2017; AND A 0.8 MILLION INCREASE IN RIDER AND SURCHARGE RECOVERIES DUE TO A HIGHER AD-VALOREM SURCHARGE IN KANSAS, WHICH IS OFFSET WITH HIGHER REGULATORY AMORTIZATION EXPENSE; OFFSET BY A 12.3 MILLION DECREASE RELATED TO THE DEFERRAL OF POTENTIAL REFUND OBLIGATIONS FROM THE TAX CUTS AND JOBS ACT OF 2017. SO KGS ADMITS REVENUES ARE UP FROM A COMBINED INCREASE IN TEXAS AND KANSAS BUT ITS NOT ENOUGH! THERE APPEARS TO BE NO END TO KGS RATE AND NEW COST FACTOR REQUESTS, THE

10/18/2018

LATEST BEING THE KANSAS GAS SYSTEM RELIABILITY SURCHARGE WHICH NOW IS TO INCLUDE CYBER ATTACKS. WHY NOT INCLUDE IMPACT FROM THE STOCK MARKET IN A COST FACTOR AS WELL? SOURCE: [HTTP:INVESTOR.ONEGAS.COMINVESTORSFINANCIAL-REPORTINGEARNINGS-AND-GUIDANCEDEFAULT.ASPX](http://investor.onegas.com/investors/financial-reporting/earnings-and-guidance/default.aspx) ONE GAS 2018 NET INCOME IS EXPECTED TO BE IN THE RANGE OF 167 MILLION TO 178 MILLION, OR 3.15 TO 3.35 PER DILUTED SHARE. THE MIDPOINT FOR ONE GAS 2018 NET INCOME GUIDANCE IS 172 MILLION, OR 3.25 PER DILUTED SHARE. REQUESTS FOR KANSAS UTILITY RATE INCREASES ARE A REVOLVING DOOR CHIEFLY TO GUARANTEE SATISFACTORY DIVIDENDS TO ONE GAS INVESTORS. THE CURRENT KGS REQUEST INCREASE IS A 10 RATE HIKE TO CONSUMERS WHEN INFLATION CURRENTLY STANDS AT 2.3. IS THERE ANYTHING THE RATE PAYER IS NOT BEING ASKED TO FUND? WHERE IS THE PROMISE OF LOWER RATES TO GET THE EARLIER RATE INCREASE APPROVALS? JUST LIES AS THE MARKET FOR GAS HAS IMPROVED REVENUES RATHER THAN DIMINISHED THEM. INSTEAD RATE PAYERS ARE ASKED TO PAY DIVIDENDS OF 3.35 A SHARE. BUT WHY STOP THERE? WHY NOT 5.15 OR EVEN 10

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111154**
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Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ALLEN K WILLIAMS	Home Phone (913)210-6723	Cell Phone
Business	Work Phone	ext
Street Address 10133 W. 84TH ST	Fax #	
Mailing Address	Email Address ALLEN_K_WILLIAMS@JUNO.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Narrative

A SHARE? GENERAL MOTORS A FOR PROFIT CORPORATION IS PAYING JUST 0.38 CENTS PER SHARE AS OF THEIR 1ST QUARTER 2018 FINANCIAL REPORT:
[HTTP:QUOTE.MORNINGSTAR.COM/STOCK-FILING/QUARTERLY-](http://quote.morningstar.com/stock-filing/quarterly-report/2018331T.aspx?t=GMFTD8BA56EE4BDD422DCB28A39F579BC9CDA)

REPORT2018331T.ASPX?T:GMFTD8BA56EE4BDD422DCB28A39F579BC9CDA WHILE KANSANS ARE FORCED TO PAY DIVIDENDS IN THE DOLLAR RANGE. WHY? EXTRANEIOUS SURCHARGES MASK THE TRUE PRICE USERS PAY FOR GAS SERVICES AND IN EFFECT ARE AUTOMATIC RATE BUMPERS THAT INCREASE CONSUMER BILLS UNFAIRLY FOR SUCH THINGS AS WEATHER, RELIABILITY ETC. IT IS AN EFFECTIVE HEDGE AGAINST CONSERVATION. THESE CHARGES ARE DESIGNED TO KEEP UTILITY BILLS FROM ADVANTAGING CONSUMERS BY BEING TOO LOW. THE KGS COG DELIVERY CHARGE IS AN EXAMPLE. IN SEPT OF 2018 THE SERVICE CHARGE WAS 0.4 MCF AT A STATED RATE OF 3.85 PER 1000 FT3. THIS IS 0.41000 FT3 3.85231000 FT3 1.54 COG SO THE RATIO OF GAS CONSUMPTION TO THE CHARGE FOR PROVIDING IT IS 16.701.54 OR 10.84 NEARLY 11 TIMES THE COST OF THE GAS WHICH

10/18/2018 ILLUSTRATES MY POINT. NOW KGS WANTS TO INCREASE THE DELIVERY SERVICE CHARGE FROM 16.70 TO 22.66 WHICH IS 22.66 1.54 OR 14.7 TIMES THE COST OF THE GAS. THE RESULT IS THAT KGS CUSTOMERS WILL PAY NEARLY 15 TIMES AS MUCH FOR THE GAS TO BE DELIVERED TO THEIR HOME AS FOR THE ACTUAL GAS CONSUMED NOT TO MENTION ALL THE OTHER HEDGE FACTORS. THE REST OF THE BILL IS LOCAL TAXES. WHEN SERVICE CHARGES EXCEED THE COST OF A PRODUCT BY DOUBLE DIGITS THE COMPANY IS GOUGING CONSUMERS. BREITBART CONTINUES: THUS FAR, ATR HAS FOUND 102 UTILITY COMPANIES THAT HAVE LOWERED RATES OR CEASED RATE HIKE DUE TO PRESIDENT TRUMPS TAX CUTS. WHY DO ONE GASKGS CUSTOMERS HAVE TO FUND DIVIDENDS AT A HIGHER RATE THAN GENERAL MOTORS, 21 ON THE 2017 FORTUNE 500 LIST DESPITE A RECORD FEDERAL TAX CUT? I SERIOUSLY QUESTION THE COMPANYS CLAIM THAT IT HAS EXPERIENCED INCREASES IN PAYROLL EXPENSES AND SUPPLIER COSTS TO JUSTIFY THEIR CURRENT RATE REQUEST. THESE COST CLAIMS APPEAR TO BE CREATIVE PAPER EXPENSES TOWARDS THE END OF PROVIDING INVESTOR DIVIDENDS. 102 OTHER UTILITIES HAVE EITHER DECREASED RATES OR CEASED RATE REQUESTS BUT NOT KANSAS COMMISSION CONSULTANTS ARE NOT TANTAMOUNT TO CITIZEN RATEPAYER OVERSIGHT OF A REGULATED MONOPOLY THE KGS RATE INCREASE IS NOTHING SHORT OF RUBBER STAMP LEGALIZED ROBBERY. NEWPATRIOTSBLOG.COM LINKEDIN

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111162**
Date Filed **10/18/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LAUREL JOHNSON	Home Phone (913)449-9975	Cell Phone
Business	Work Phone	ext
Street Address 3920 W 98TH ST	Fax #	
Mailing Address	Email Address JOHNSLJPS@AOL.COM	
City OVERLAND PARK		
State KS	Zip Code 66207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/18/2018

I AM ON A FIXED INCOME. EVERY UTILITY IS REQUESTING, OR HAS ALREADY ANNOUNCED, AN INCREASE, ALONG WITH MY MEDICAL INSURANCE, DRUG INSURANCE, AUTO INSURANCE, HOME INSURANCE, AND NOT TO MENTION TAX LEVIES. I HAVE REDUCED MY USAGE AS MUCH AS POSSIBLE AND AM OUT OF OPTIONS ON WHERE TO COME UP WITH ANOTHER 5 PER MONTH FOR KANSAS GAS. I HAVE DISCONNECTED CABLE AND HOME PHONE. THERE ARE 3 MEDICINES I AM DOING WITHOUT BECAUSE EVEN THOUGH MY DOCTOR SAYS I NEED THEM, I CANNOT AFFORD THEM...EVEN WITH MEDICARE AND INSURANCE. I JUST DON'T UNDERSTAND WHERE YOU THINK PEOPLE ARE GOING TO FIND THE MONEY TO PAY FOR THIS.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111173**
Date Filed **10/19/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DIANE HEATH	Home Phone (316)440-0109	Cell Phone
Business	Work Phone	ext
Street Address 715 S. BLUFF	Fax #	
Mailing Address	Email Address DSHEATH333@YMAIL.COM	
City WICHITA		
State KS	Zip Code 67218	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/19/2018

ACCORDING TO THE 2017 UTILITIES AND COMMON CARRIERS REPORT, KGS BROUGHT IN 533 MILLION IN REVENUE AND SPENT 382 MILLION IN EXPENSES FOR 2015. THAT'S A PROFIT OF 151 MILLION. PLEASE TELL ME WHY KGS NEEDS TO RAISE RATES WHEN THEIR PROFIT ALMOST COVERS THE ENTIRE 179 MILLION INVESTMENT COST THEY ARE SEEKING? PUBLIC UTILITY COMPANIES SHOULD NOT BE ABOUT MAKING PROFIT FOR THEIR STOCKHOLDERS BUT PROVIDING COST-EFFICIENT SERVICES TO THE PUBLIC. UNFORTUNATELY, WE ARE HELD CAPTIVE BY UTILITY COMPANIES AS WE CANNOT OPT OUT OF THEIR SERVICES AS THEY ARE NECESSARY FOR OUR EXISTENCE, AND WE CANNOT GO TO A COMPETITOR FOR A CHEAPER RATE AS THEY ARE THE ONLY 'GAME IN TOWN.' ACCORDING TO JIM WARD, KANSAS HOUSE MINORITY LEADER, IT'S BEEN LESS THAN TWO YEARS SINCE KGS RECEIVED A RATE INCREASE. DAVID NICKEL, OF CURB STATES THAT THE PROPOSED INCREASE TO THE FIXED MONTHLY BASIC CHARGE WOULD BE A 25 PERCENT INCREASE; FROM 16.70 TO 22.66. THAT'S A VERY HEFTY INCREASE, ESPECIALLY FOR LOW INCOME RESIDENTS. I ASK THAT THE REQUEST FOR THE RATE INCREASE BE DENIED. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111175**
Date Filed **10/22/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JENNIFER BACON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City SALINA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/22/2018

PEOPLE ARE SAVING AS MUCH AS THEY CAN IN GAS USAGE AND I BELIEVE THEY WANT TO RAISE RATES BECAUSE OF THIS. THE COST OF GAS IS HIGH, ESPECIALLY FOR THE ELDERLY. PEOPLE CANNOT AFFORD AN INCREASE. I CANNOT SEE HOW AN INCREASE WILL MAKE DELIVERY BETTER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111179**
Date Filed **10/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BARBARA CARPENTER	Home Phone (913)381-8417	Cell Phone
Business	Work Phone	ext
Street Address 7633 COLONIAL DR.	Fax #	
Mailing Address	Email Address KBCARP@SBCGLOBAL.NET	
City PRAIRIE VILLAGE		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/22/2018

GAS BILLS ARE ALREADY A SIZABLE PART OF MANY PEOPLE'S MONTHLY BUDGET, ESPECIALLY DURING THE WINTER MONTHS. MOST OF US WHO ARE RETIRED DON'T RECEIVE A 10 PER CENT INCREASE IN OUR INCOME EVERY YEAR. THIS WILL BE PUTTING AN EXTRA BURDEN ON MANY PEOPLE WHO ALREADY HAVE A HARD TIME MAKING ENDS MEET.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111202**
Date Filed **10/18/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name CAROLYN PARSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 86 EASTWOOD DR	Fax #	
Mailing Address	Email Address	
City HUTCHINSON		
State KS	Zip Code 67502	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/18/2018 SEE ATTACHED LETTER

111202

Docket 18 KGSG 560 RTS

STATE
CORPORATION
COMMISSION

OCT 18 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Please do not allow this requested increase for the following reasons:

- \$42.7 million is excessive
- Westar has had so many increases there isn't room for another company to make requests at this time.
- Each month as I look over my Kansas Gas bill, I am in shock and awe that about six dollars pays for actual gas and the rest (around \$ 50.00) is service fees and taxes.
- I can't think the service charge has gone up that much since the last increase in 2016. In fact, it should be going down. There are fewer meter readers with the use of digital recording meters. Kansas Gas could reduce the size of the bill (less ink) and have us supply our own envelopes. That would cut "fixed charges." They can increase the automated customer service program and do away with the salaries of "live employees." Do these phone employees live and pay tax in Kansas, or do they take our calls from other states that benefit from their spending and tax payments?
- Include the GSRS into which monthly charge? How will that be taxed if changed?
- Why does the delivery charge need to increase? The tanks are there, the pipes are in place, the employees in the stations are the same in number (or should be). What has changed to warrant an increase here? I would also suggest the company could drive the same trucks for 5-10 years instead of a new one every two years. I drive a vehicle that is 20 years old.
- Kansas Gas could stop making investments in the system BEFORE they are needed. This sounds like the public needs to do a **bailout** to me. Is that legal?
- If Kansas Gas payroll is increasing, freeze wages--mine were frozen from 2006 to 2011. Reduce employee numbers.
- If the supplier costs are up, have they looked into different suppliers? I doubt it.
- RNA. Why does Kansas Gas need a stabilized revenue stream? In any other business that spells W-A-S-T-E!
- Why does Kansas Gas need to implement **two** new tracking mechanisms on my dime? Baby steps!

I retired in 2011 and am living on only \$3.58 more per month than I had at the time of retirement because I can't get a decent COLA adjustment. Kansas, you are going to price yourselves out of business if these utility gouges continue.

Carolyn Parson
86 Eastwood Dr.
Hutchinson, Ks.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111218**
Date Filed **10/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL MCCLINTOCK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1517 SOUTH STREET	Fax #	
Mailing Address	Email Address MCCLIN@MEDIACOMBB.NET	
City BALDWIN CITY		
State KS	Zip Code 66006	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/29/2018

ONLY AN AVERAGE OF 5.67 A MONTH. HOW MANY MORE INCREASES SHOULD WE HAVE TO OUR UTILITY BILLS BEFORE ENOUGH IS ENOUGH. THE TAX CUTS HAVE GREATLY HELPED EVERYONE , EVEN THE UTILITY COMPANIES. IS THERE NO WAY THAT THEY CAN PROPERLY USE THE MONEY THEY ALREADY RECEIVE. TOO MANY PEOPLE ASSOCIATED WITH THE GAS COMPANY ARE ALREADY MAKING WAY TOO MUCH AND OUR RATES KEEP GOING UP ON A PRODUCT THAT IS PRODUCED RIGHT HERE IN OUR OWN STATE. LET'S PUT A STOP TO REWARDING WASTE AND THINK ABOUT THE CONSUMER FOR A CHANGE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111229**
Date Filed **10/31/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name KURT WOLFENBERGER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 319 W. 11TH	Fax #	
Mailing Address PO BOX 29	Email Address	
City NEWTON		
State KS	Zip Code 67114	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

10/31/2018 SEE ATTACHED LETTER

#111229 27 Oct 18

Kansas Corp. Commission

Office of Public Affairs

1500 S.W. Arrowhead Rd.

Topeka, KS 66604-4027

STATE
CORPORATION
COMMISSION

OCT 31 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Docket #18 KGSG 560 RTS

regarding Kansas Gas desired
rate increase:

All these wind generators,
producing free electricity! When
will their shareholders be
satisfied?! No rate increase!!
How about reducing their
share holders dividends?! How
about less of a raise for their
employees?! They just got a
rate increase not long ago
anyway. Kurt Wolfenberger

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111235**
Date Filed **11/01/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name STAN BOCH	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City SHAWNEE		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/01/2018

THIS AMOUNT IS TO MUCH, THEY ARE ALREADY RECEIVING SUBSTANTIAL SAVINGS FROM FEDERAL CORP TAX CUTS, AS WELL AS RELAXED FEDERAL REGULATIONS ON OPERATING A BUSINESS OF THIS TYPE. THOSE COST REDUCTIONS, AND THE RATE OF INFLATION OVER THE LAST TWO YEARS MAKES THIS AN UNREASONABLE REQUEST. I FEEL NO MORE THAN A 5 INCREASE SHOULD BE CONSIDERED, ESPECIALLY WITH THE KNOWLEDGE THAT THEY ARE ABLE TO MANIPULATE CERTAIN COSTS ASSOCIATED WITH THEIR SUPPLY OF NATURAL GAS. WE HAVE ALL SEEN THIS FOR YEARS WITH GASOLINE AND THE FUTURES MARKET ON THE NEW YORK STOCK EXCHANGE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111242**
Date Filed **11/02/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARK HARRIS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City HUTCHINSON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/02/2018

THERE IS NO ADEQUATELY DEMONSTRATED JUSTIFICATION FOR THIS RATE HIKE. KANSAS GAS ALREADY CHARGES RATES THAT ARE TOO HIGH AND NEITHER THEY NOR YOU DEMONSTRATE ANY ADEQUATE INVESTMENT OR ENDEAVORS IN ANYTHING THAT IMPROVES QUALITY OR RELIEF FOR CUSTOMERS. PLUS, RECENT EARTHQUAKES FROM FRACKING -- YOU CAN NO LONGER PRETEND THEY ARE NOT RELATED -- HAVE ONLY MADE KANSAS GAS AND YOU RICHER AT THE EXPENSE OF INNOCENT CUSTOMERS AND RESIDENTS THAT NOW HAVE WEAKENED AND DAMAGED HOMES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111243**
Date Filed **11/03/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SCOTT E JONES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1523 S. OSAGE DR APT E	Fax #	
Mailing Address	Email Address SCOTTJONESTXAG09@GMAIL.COM	
City OTTAWA		
State KS	Zip Code 66067	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/03/2018 I OPPOSE THIS MOVE BY A GREEDY CORPORATION TO MAKE MORE MONEY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111244**
Date Filed **11/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CORINA COMPTON	Home Phone (913)367-1197	Cell Phone
Business	Work Phone	ext
Street Address 1007 L STREET	Fax #	
Mailing Address	Email Address CCOMPTON64@YAHOO.COM	
City ATCHISON		
State KS	Zip Code 66002	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/04/2018

I DO NOT APPRECIATE YOU RAISING OUR BILLS EVERY 2-4 YEARS, WHENEVER YOU THINK YOU WANT TO. THE COST OF LIVING IS WAY OUT OF CONTROL FOR THE WORKING CLASS PEOPLE. PEOPLE CANT HARDILY AFFORD TO LIVE, WE NEED ALMOST 3 INCOMES TO BARELY SURVIVE. PLEASE RECONSIDER YOUR PROPOSAL, AND LEAVE OUR BILLS ALONE ON EVEN LOWER THEM. THANK YOU CORINA COMPTON

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111245**
Date Filed **11/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KENNETH COMPTON	Home Phone (913)367-1197	Cell Phone
Business	Work Phone	ext
Street Address 1007 L STREET	Fax #	
Mailing Address	Email Address CCOMPTON64@YAHOO.COM	
City ATCHISON		
State KS	Zip Code 66002	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/04/2018

I THINK THAT WHATEVER YOU RAISED OUR BILL FOR THE LAST TIME SHOULD BE PAID OFF ALREADY, SO I AM OPPOSED OF YOU RAISING OUR BILL AGAIN. THE COST OF LIVING IS WAY OUT OF CONTROL. THANK YOU KENNETH COMPTON

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111248**

Date Filed **11/05/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **BRENDA PHILLIPS**

Home Phone **(913)645-0819**

Cell Phone

Business

Work Phone

ext

Street Address **14903 OUTLOOK LANE**

Fax #

Mailing Address

Email Address **BKHAYDUK7@GMAIL.COM**

City **OVERLAND PARK**

State **KS**

Zip Code **66223**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

11/05/2018

GAS COST HAS ALREADY INCREASED PLENTY. WE SHOULD NOT INCREASE THE CONTROLLABLE, FIXED COST, AS WELL. THERE HAVE BEEN NO MAJOR CHANGESIMPROVEMENTS TO SUBSTANTIATE SUCH A PROPOSED COST INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111262**

Date Filed **11/07/2018**

Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name SCHRAG ELVIRA	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 312 N 21ST ST	Fax #	
Mailing Address	Email Address	
City KANSAS CITY		
State KS	Zip Code 661024810	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/07/2018 SEE ATTACHED LETTER

Ref: Docket No. 18
Received
on

KGSG 560 RTS

111262

NOV 7 2018

by
State Corporation Commission
of Kansas

Oct. 31, 2018

An increase is hardly what so many of us on fixed incomes need. All our services to run our homes will & do continue to rise.

But our incomes do not. The bills all seem to have so many added charges & for what. This I'm sure will more than likely make no difference because I can air my opinion but whatever big business wants they seem to get.

Sometimes it just seems if you could find other alternatives it would be so much better.

The gas bill seems to have so many more added charges now and we don't realize what for.

An increase is not a vote we are wanting to give and need to see what other choices you and all consumers have.

THANKS YOU
FOR YOUR
ATTENTION

ELVIRA SCHRAG

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111299**
Date Filed **11/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name REGIS VIALLE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address PO BOX 4924 1430 WOODHULL	Fax #	
Mailing Address	Email Address RVIALLE7@GMAIL.COM	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/20/2018

I OPPOSE THIS RATE INCREASE REQUEST. I DO NOT EVEN BELIEVE THAT UTILITY COMPANIES SHOULD BE ABLE TO CHARGE FOR THINGS THAT HAVE NO RELATION TO THE AMOUNT OF OF THEIR PRODUCT ACTUALLY USED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111306**
Date Filed **11/24/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DIANE R HUNTER	Home Phone (785)320-6731	Cell Phone
Business	Work Phone	ext
Street Address 1101 LEONE RIDGE DRIVE	Fax #	
Mailing Address	Email Address DHUNTER48@COX.NET	
City MANHATTAN		
State KS	Zip Code 66503	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/24/2018

THE KCC STATES THAT IN ORDER TO ENSURE THAT CUSTOMERS OF REGULATED UTILITIES ARE PROVIDED SUFFICIENT AND EFFICIENT SERVICE AT JUST AND RESASONABLE RATES, UTILITIES MAY NOT CHANGE THEIR RATES WITHOUT COMMISSION APPROVAL. I AM ASKING THAT YOU DO NOT CHANGE THE RATES AS I BELIEVE THAT THE INCREASE BEING REQUESTED IS NEITHER JUST NOR REASONABLE. A RATE INCREASE OF 10 TO RESIDENTIAL CUSTOMERS IS TOO MUCH, DEFINITELY EXCEEDING THE INFLATION RATE AND MANY CONSUMERS HAVE NOT SEEN ANY WAGE INCREASES THAT COME NEAR THAT PERCENTAGE! I WONDER IF KANSAS GAS SERVICE WILL BE GIVING THEIR LOWER LEVEL EMPLOYEES A PAY INCREASE, OR IS ANY PAY INCREASE ONLY GOING TO THE SENIOR EMPLOYEES IN MANAGEMENT?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111315**
Date Filed **11/27/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JIM FELLERS	Home Phone	Cell Phone *****
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address PO BOX 581	Email Address	
City ASHLAND		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

11/27/2018	<ul style="list-style-type: none">* MR. FELLERS IS OPPOSED TO AN INCREASE FOR KGS.* HE SAID THAT WE ARE ALL IN THIS TOGETHER AND THE INCREASE WILL ADD TO PEOPLES BURDENS. HE MIGHT BE ABLE TO PAY THE INCREASED FEES, BUT HE IS VERY CONCERNED ABOUT OTHERS WHO ARE LESS FORTUNATE.* HE ALSO SAID THAT A \$5.67 INCREASE (AS LISTED IN THE KGS NOTICE) IS MORE THAN 10%.* I CHECKED WITH BOB G AND FOUND THAT NOT ALL OF THE PROPOSED INCREASE WILL BE ON THE FIXED CHARGE, SO PEOPLE WILL BE SOMEWHAT ABLE TO CONTROL THE AOUNT THEY PAY EACH MONTH IF THEY CAN CONTROL THE USAGE.
12/10/2018	SEE ATTACHED LETTER

#111359

Received
on

12-5-18

Pocket No. 18KGS-G560RTS

Prepared By	Initials	Date
Approved By		
DEC 10 2018		

State Corporation Commission
of Kansas

To Members of: Kansas Corporation Commission

Straight forward and transparent.Increasing the service charge from \$16.70
to \$22.66 is a 35% increase.The fine print requires an accountant or a
New York attorney, of which I am neither.The threshold of pain has been reached for the
average middle class working person. Individuals and
families on "fixed incomes" are struggling now!The societal safety nets cannot meet the
needs that exist today.At some point it will be more cost effective
to go all electric, reducing current customer
base, resulting in higher costs for all.The average monthly bill will increase more
than the 10% as indicated by
all publications.

Thank You

Jim Fellers

Box 581

Ashland, KS 67831

phone 620-635-0614

email jfellers60@gmail.com

page 1 of 4

To: Members of Kansas Corporation Commission

RE: Kansas Gas Service, Rate Increase

	Initials	Date
Prepared By		
Approved By		

Account No. 18KGS-G560RTS

Service Charge Now 16.70
Service Charge Proposed 22.66

Approximate
35% Increase

Less .29 per month GSRS
(proposed inclusion into base rate monthly charge)

Plus - Revenue Normalization Adjustment
~~Fine Print~~ Cyber Security Expense
Depreciation Tracking Expense

Proposed
Unknown +
Unspoken
Increases

Currently paying on "Each and Every" Monthly Billing

Service Charge
Delivery Charge
GSRS Charge
Weather Normalization Charge
Gas Hedge Charge
Cost of Gas Charge

On our local level
3% Franchise Fee
1% City Sales Tax

Note: Influenced By KCC
Decisions, But Not
Controlled By KCC

Page 2 of 4

NOTICE OF PUBLIC HEARING AND COMMENT PERIOD **CONCERNING NATURAL GAS SERVICE RATE INCREASE REQUEST**

Kansas Gas Service, a division of ONE Gas, Inc., filed an application with the Kansas Corporation Commission ("Commission") requesting a \$42.7 million net base rate increase. The requested increase would affect the portions of a customer's bill that relate to the delivery of natural gas by Kansas Gas Service, including the fixed monthly Service Charge and the Delivery Charge.

In addition, the company is asking that \$2.9 million, which is already being recovered from customers through the Gas System Reliability Surcharge ("GSRS") and is currently a separate line item on customer bills, be added to base rates for a total base rate increase of \$45.6 million. Of that, \$42.7 million represents an increase and \$2.9 million represents the reclassification of the current GSRS charge, previously approved by the Commission.

If approved, the average monthly bill for residential customers will increase \$5.67 per month, an increase of 10 percent. The application includes a request to: increase the monthly Service Charge from \$16.70 per month to \$22.66 per month; include the existing GSRS (29 cents per month) in the monthly charge and change the GSRS line to zero; and, decrease the Delivery Charge from \$2.2316 per Mcf to \$2.2310 per Mcf.

THE ROLE OF THE CORPORATION COMMISSION

The Commission regulates public utilities including home telephone, natural gas, electric and water companies, as well as motor carriers, oil and gas pipelines, and oil and gas producers. The Commission's regulatory oversight of public utilities primarily pertains to rates and terms of service. In order to ensure that customers of regulated utilities are provided sufficient and efficient service at just and reasonable rates, utilities may not change their rates without Commission approval.

PUBLIC HEARING

The Commission welcomes and encourages public input on utility rate cases. A public hearing has been scheduled to provide Kansas Gas Service customers the opportunity to find out more about the request and make comments about the proposal.

The public hearing is scheduled for:

Thursday, October 4, 2018, 6-8 p.m.,
Washburn Institute of Technology,
Main Conference Center, Building A,
5724 S.W. Huntoon St., Topeka, Kansas 66604

page
13 of 4

Those unable to attend in person can watch the hearing live from the Commission's website: www.kcc.ks.gov. A recording of the hearing will be available on the Commission's website beginning October 11.

Any person requiring special accommodations at the hearing site under the Americans with Disabilities Act needs to give notice to the Commission at least 10 days prior to the scheduled hearing date by calling (785) 271-3140.

PUBLIC COMMENTS

The Commission will accept comments from Kansas Gas Service customers through 5 p.m., December 14, 2018. There are three convenient ways to submit a comment:

- 1) Go to the KCC website: www.kcc.ks.gov to enter your comment. Click on the "Your Opinion Matters" link.
- 2) Send a written letter to the Kansas Corporation Commission, Office of Public Affairs and Consumer Protection, 1500 S.W. Arrowhead Road, Topeka, KS 66604-4027. Be sure to reference Docket No. 18KGS-G560RTS.
- 3) Call the Commission's Public Affairs office at 1-800-662-0027 or (785) 271-3140.

Public comments received during the comment period will be entered into the official case record and posted on the website at the end of the comment period.

EVIDENTIARY HEARING

The Commission will conduct an evidentiary hearing on the Kansas Gas Service rate increase request beginning December 11, 2018, at 9 a.m. in the first-floor hearing room at its Topeka office, 1500 S.W. Arrowhead Road, Topeka, Kansas. The Commission must issue a decision by February 25, 2019.

MORE ABOUT KANSAS GAS SERVICE'S PROPOSAL

In its application, Kansas Gas Service said the increase was necessary because the company has continued to make investments in its system to provide safe, reliable and efficient natural gas service to its customers. The company further stated it has experienced increases in payroll expenses and supplier costs.

In addition to the rate increase, Kansas Gas Service is seeking approval to establish a Revenue Normalization Adjustment ("RNA"), a mechanism that would provide a stabilized revenue stream. Additionally, Kansas Gas Service is proposing to implement a cyber-security expense tracking mechanism and a depreciation expense tracking mechanism. The impact of tax reform is also addressed in the company's filing. Kansas Gas Service's last base rate increase of \$15.5 million (\$8.04 million net of GSRS) was approved on November 29, 2016.

Page
4 of 4

Insert from a
monthly statement

Notice of Public Hearing and Comment Period Concerning Natural Gas Service Rate Increase Request

Kansas Gas Service, a division of ONE Gas, Inc., filed an application with the Kansas Corporation Commission ("Commission") requesting a \$42.7 million net base rate increase. The requested increase would affect the portions of a customer's bill that relate to the delivery of natural gas by Kansas Gas Service, including the fixed monthly Service Charge and the Delivery Charge.

In addition, the company is asking that \$2.9 million, which is already being recovered from customers through the Gas System Reliability Surcharge ("GSRS") and is currently a separate line item on customer bills, be added to base rates for a total base rate increase of \$45.6 million. Of that, \$42.7 million represents an increase and \$2.9 million represents the reclassification of the current GSRS charge, previously approved by the Commission.

If approved, the average monthly bill for residential customers will increase \$5.67 per month, an increase of 10 percent. The application includes a request to: increase the monthly Service Charge from \$16.70 per month to \$22.66 per month; include the existing GSRS (29 cents per month) in the monthly charge and change the GSRS line to zero; and, decrease the Delivery Charge from \$2.2316 per Mcf to \$2.2310 per Mcf.



**Kansas
Gas Service®**

A Division of ONE Gas

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111333**
Date Filed **12/03/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MARC MAGATHAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EMPORIA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/03/2018

MR. MAGATHAN CALLED AND STATED HE WOULD LIKE TO SEE THE KCC GIVE ONLY 1/2 OF THE RATE INCREASE REQUESTED.

HE STATED HE DOES NOT USE THAT MUCH GAS AND THE SERVICE CHARGE SHOULD BE LOWER SO THE PEOPLE WHO USE LESS GAS ARE NOT PAYING MORE. HE WOULD MUCH RATHER SEE THE CUSTOMER SERVICE CHARGE LOWERED.

HE WANTS IT TO BE NOTED THAT HE IS AGAINST THE RATE INCREASE THE WAY IT IS WORDED AT THIS TIME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111364**
Date Filed **12/11/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class C
Name RILEY REES	Home Phone	Cell Phone
Business RDR EXCAVATING INC/ADR INDUSTRIAL PARK	Work Phone (785)582-4645	ext
Street Address PO BOX 750652	Fax # (785)582-0563	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code 66675	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/11/2018 SEE ATTACHED LETTER

111364

RDR EXCAVATING INC.
PO BOX 750652
TOPEKA, KS, 66675
OFFICE 785-582-4645
FAX 785-582-0563

Received
on

DEC 11 2018

by
State Corporation Commission
of Kansas

December 7, 2018

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Rd
Topeka, Kansas 66604-4027

My name is Riley Rees, I own RDR Excavating Inc. at 3740 NW 25th street Topeka, Kansas. I built a new building at above address in 2016. We applied for gas service in June 24 of 2016 and were installing sheet rock at the start of November of 2016 and called Kansas Gas asking when the gas line was scheduled to be installed. We were told that we had to make application. We told Kansas gas that we sent the application in June, we were told that they could not find it and would have to start over and it would be six to eight weeks. We told Kansas Gas where we sent the application and they told us we sent it to the wrong place, and we would have to start over. We told them that we sent it to where Gina Pufal told us to send it. This made no difference, we were told Gina should not have told us this. After many calls they found the application. We told them that the parking lot was ready for concrete and were told that we would have to pay for a bore because we were late starting the service process. We told them we would bore the parking lot and install a casing pipe, so the construction process could continue. We were told that we could not do the bore. We did the bore and told Kansas Gas it was ready.

When Kansas gas showed up to start the installation, they sent four men, a backhoe, and man in a pick-up. It took them five days to install ninety feet of gas line. The day Kansas Gas did not show up, so I called Tania McNeive to see where they were and was told it was to foggy to work today. They had big trucks and it was to dangerous to go out on the highway. I told Tania the we also had big trucks and they were out. Tania said they had safety rules we did not have. I told her we only had to go by the Federal Highway rules, turn on lights and slow to safe speed. After this Kansas Gas showed up and dropped a trailer on the side of street and left. I called and said no signs, no lights, or truck around trailer. An hour later Kansas gas showed up and got the trailer. When I asked if they could straighten the stand at the building and in the ditch out front, I was told that is the best they can do and if I wanted it better, I could straighten it myself. After the installation of the gas meter I asked if the meter could be straightened and was told yes but it would take another work order and thirty days.

Again, as I stated at public comment, if Kansas Gas was in the private world, they would be out of business in the first month of operation.

Here is what happened to me with ADR Industrial Park. I received from KGS a verbal price of \$27,000.00 to install the gas main into ADR Industrial Park on NW25th street in Topeka. I told Tania McNeive to proceed with the project. When the contract was received from KGS the price was \$46,000.00. At this time, I was informed the Tania McNeive was no longer involved in the project and Ryan Olson oversaw the project. After many phone calls to Ryan with questions about could my excavating co. supply the ditch, I was told yes, we could, then No we can't, then we could, and then No

we can't, but there would be a reduction in the price. Another contract was sent, and it was for \$37,929.32. The contract basically says the KGS can charge any price they want. If dirt is hard, if weather is bad. I asked who decides if Extraordinary conditions? I was told KGS decides. I asked how do I get a contract like this? In the private world when you give a price for a project that is the number. I can't say it was more work than I thought. The 2nd the contract says at end of project KGS will determine the total cost and if more that I payed they will charge me more. I received the contract on February 1, 2018 and paid with cashier's check delivered by hand on February 1, 2018. The plans arrived with contract shows a (4) four-inch steel line from NW Cat Court East, KGS installed a (2) inch line and I was told that is all that is needed. How does KGS change the material in the contract without notifying someone or changing the price? I was told that KGS would compact all areas they disturb, because of sidewalk and driveways, they did not compact any of the excavations. I was told after construction started that wheel rolling was good enough. City of Topeka spec for right of ways say that all right of ways must be compacted. There is settlement over the gas main that will have to be repaired before side walk installation. All excess soil was scattered on private property. The valve box at the corner was left eighteen inches above final grade. When I complained about this problem, I was told this is NOT KGS best crew, again, if I wanted it better, I could clean up.

KGS employees continually drove on a street that I prayed for, that has not been accepted by the City of Topeka after they were told numerus times to stay off. I asked Ryan to have the inspector contact me about these problems and never heard from him.

Nowhere in the private world would any one sign a contract like this, but when KGS is only gas co. in town, what do you do.

At public comment session October 4, 2018, I told the highlights of my dealing with KGS. One of the KCC board member came to me after the session and asked some questions, when Ryan saw this, he intervened into the conversation to protect the gas co.

If I ran my company as KGS did, we would be broke in 30 days.

I know that KGS will ask for 25%, KCC will offer 5%, KGS will come back at 7% and it will be approved when they could survive with less than they are getting now, if the management was better, or there was some competition in town.

I would ask than no increase is approved. If you have any questions, I can be reached at 785-582-4645 office or 785-231-7556 cell anytime. Thanks for giving me the chance to voice my opinion.

RDR Excavating Inc.
ADR Industrial Park

Riley Rees

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111366**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHANNON LITTLE-HAINES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WHILE I UNDERSTAND UPGRADES AND RAISES NEED TO OCCUR, HOW MUCH EXACTLY GOING TO RAISES AND HOW MUCH TO UPGRADES? BY MY CALCULATIONS HIS WOULD BE AN 11.63 IMPACT TO MY MONTHLY STATEMENT. EVEN IF HALF OF THAT MONEY IS GOING TO RAISES, FOR SAY 10,000 EMPLOYEES THAT'S AN AVERAGE OF 2.145 RAISE PER HOUR. I FEEL A CLEARER EXPLANATION OF HOW THIS MONEY WILL BE DISTRIBUTED IS NECESSARY FOR ME TO SUPPORT THIS INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111367**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **STEPHANIE HUNINGHAKE**

Home Phone **(785)410-4058**

Cell Phone

Business

Work Phone

ext

Street Address **804 N KANSAS AVE**

Fax #

Mailing Address

Email Address **HUNINGHAKES66427@HOTMAIL.COM**

City **FRANKFORT**

State **KS** Zip Code **66427**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111368**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ANTHONY D ROBBINS**

Home Phone **(785)215-2064**

Cell Phone

Business

Work Phone

ext

Street Address **643 SW OAKLEY AVE**

Fax #

Mailing Address

Email Address **LIGHTSOUT1962@GMAIL.COM**

City **TOPEKA**

State **KS** Zip Code **66606**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111369**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RONALD L OSWALT	Home Phone (785)456-2020	Cell Phone
Business	Work Phone	ext
Street Address 1012 ASH	Fax #	
Mailing Address	Email Address RBOSWALT84@GMAIL.COM	
City WAMEGO		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 NO INCREASE

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111370**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name HOWARD MONTGOMERY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EFFINGHAM		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111371**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DOUGLAS TUCKER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code 66609	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 PLEASE CONSIDER ALL THE FAMILY'S THAT CAN NOT AFFORD TO KEEP THEIR HOUSE WARM NOW.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111372**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WANDA L REINKING	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2506 CARDINAL DRIVE	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	S	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111373**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RALPH COMBS	Home Phone (785)266-2015	Cell Phone
Business	Work Phone	ext
Street Address 1900 SW 71ST ST	Fax #	
Mailing Address	Email Address RALPHCOMBS@HOTMAIL.COM	
City TOPEKA		
State KS	Zip Code 66619	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 ITS GETTING TO BE TO MUCH FOR US ON FIXED INCOME RALPH COMBS

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111374**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN D OLDHAM	Home Phone (620)704-4541	Cell Phone
Business	Work Phone	ext
Street Address 716 MICHIGAN	Fax #	
Mailing Address	Email Address JDO549@YAHOO.COM	
City OSWEGO		
State KS	Zip Code 67356	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WE'RE ALREADY PAYING A HIGH PRICE. ANY INCREASE WOULD BE TOO MUCH AND PUNISHES THOSE THAT CAN AFFORD IT THE LEAST. DON'T RAISE OUR KGS RATES! 10!! OUTRAGEOUS! UNFAIR! DON'T ALLOW IT! WE WILL BE PAYING THE HIGHEST RATES IN THE AREA IF THIS IS ALLOWED. WE'RE ALREADY STRUGGLING. DON'T MAKE IT WORSE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111375**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GLEND A W BROWNING	Home Phone (785)224-5225	Cell Phone
Business	Work Phone	ext
Street Address 4713 NW FIELDING RD	Fax #	
Mailing Address	Email Address GLEND A5253@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66618	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018	AS A FAMILY ON A FIXED RETIREMENT INCOME, ANY INCREASE IN UTILITIES IS A BLOW TO US. WE JUST CAN'T AFFORD IT!!!
------------	--

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111376**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAVID L CUTRIGHT	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2725 W CRAWFORD AVE	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67217	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 THE GAS PRICES ARE HIGH ENOUGH NOW WE CAN'T AFFORD TO PAY MORE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111377**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TOM J COREY	Home Phone (316)777-0433	Cell Phone
Business	Work Phone	ext
Street Address 6111 SOUTH PATTIE STREET	Fax #	
Mailing Address	Email Address TCOREY55@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67216	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I AM ON A FIXED INCOME HAVE A HARD TIME NOW!! ALL THEY WANT IS TO MAKE IT HARDER FOR US ALL!!!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111378**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JENNIFER GOWAN	Home Phone (316)932-9158	Cell Phone
Business	Work Phone	ext
Street Address 5050 N MAIZE RD APT 917	Fax #	
Mailing Address	Email Address JEN.GOWAN@GMAIL.COM	
City MAIZE		
State KS	Zip Code 67101	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111379**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RANDALL K DAWSON	Home Phone (316)312-1695	Cell Phone
Business	Work Phone	ext
Street Address 2739 S HIRAM	Fax #	
Mailing Address	Email Address WILDPERSON@AOL.COM	
City WICHITA		
State KS	Zip Code 67217	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	N	0

Narrative

12/12/2018

I FEEL THE ACTUAL USAGE FEE SHOULD BE INCREASED BUT NOT THE CUSTOMER SERVICE CHARGE. THAT GIVES THE CONSUMER THE OPPORTUNITY TO INCREASE OR DECREASE THEIR GAS USAGE ACCORDING TO WHAT THEY CAN PAY. IF THE CUSTOMER SERVICE FEE GOES UP THERES NO WAY TO LOWER YOUR PAYMENT

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111380**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CONNIE VEEDER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111381**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KIMBERLY K WILKERSON**

Home Phone **(316)613-1042**

Cell Phone

Business

Work Phone

ext

Street Address **12011 E TAMARAC ST**

Fax #

Mailing Address

Email Address **WILKERSONX3@GMAIL.COM**

City **WICHITA**

State **KS**

Zip Code **67206**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111382**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAMELA W DOBBINS	Home Phone (316)651-5630	Cell Phone
Business	Work Phone	ext
Street Address 2805 N. MEADOW OAKS ST.	Fax #	
Mailing Address	Email Address DOBBINS_PAMELA@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67220	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I OPPOSE KANSAS GAS SERVICE FOR RAISING THEIR PRICES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111383**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KEVIN KNEISLEY	Home Phone (785)741-1900	Cell Phone
Business	Work Phone	ext
Street Address 500 MIAMI ST.	Fax #	
Mailing Address	Email Address KNEISLEY@MAC.COM	
City HIAWATHA		
State KS	Zip Code 66434	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018	SO TIRED OF THESE INCREASES. LETS TAKE A LOOK AT THE OFFICERS SALARIES AND REDUCE THIS.
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KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111384**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARK K WILKERSON	Home Phone (316)613-1042	Cell Phone
Business	Work Phone	ext
Street Address 12011 E TAMARAC ST	Fax #	
Mailing Address	Email Address WILKERSONX3@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67206	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111385**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SCOTT MURRAY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1953 S SANTA FE ST	Fax #	
Mailing Address	Email Address 67SMURRAY@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67211	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 TOO MANY UTILITY HIKES WITH NO INCREASE IN SERVICE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111386**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JIM CLAPPER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1421 E 5TH AVE	Fax #	
Mailing Address	Email Address JDCLAPPER58@GMAIL.COM	
City HUTCHINSON		
State KS	Zip Code 67501	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



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Complaint ID **111388**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DAVID BOOTHE**

Home Phone () **218-0291**

Cell Phone

Business

Work Phone

ext

Street Address **14425 TWINLAKE DRIVE**

Fax #

Mailing Address

Email Address **DAVE@GMAIL.COM**

City **WICHITA**

State **KS** Zip Code **67230**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111389**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name VIRGINIA HABASH	Home Phone (316)944-2182	Cell Phone
Business	Work Phone	ext
Street Address 2216 GREENWAY BLVD	Fax #	
Mailing Address	Email Address VHABASH@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67213	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 IT WOULD CREATE A HARDSHIP ON OUR FAMILY IF KANSAS GAS IS ALLOWED TO INCREASE THEIR RATES. THANK YOU FOR LISTENING.

KANSAS CORPORATION COMMISSION



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Complaint ID **111390**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name FRAN HEIRONIMUS	Home Phone (785)260-3741	Cell Phone
Business	Work Phone	ext
Street Address 3719 SE 30TH TER 206	Fax #	
Mailing Address	Email Address FHEIRONI@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66605	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

THE PURPOSE BEHIND THIS REQUEST FOR AN INCREASE IN GAS SERVICE SEEMS TO BE GREED. I'M SURE THEY HAVE A DIFFERENT VIEW, BUT AS I PAY FOR GAS, I BELIEVE MY VIEWPOINT IS MORE ACCURATE.

KANSAS CORPORATION COMMISSION

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Complaint ID **111391**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RICHARD L GREEN	Home Phone (785)478-5345	Cell Phone
Business	Work Phone	ext
Street Address 2207 NW TAYLOR ST	Fax #	
Mailing Address	Email Address RGREENRGN80@AOL.COM	
City TOPEKA		
State KS	Zip Code 666081942	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I CANT AFFORD MORE THAN WHAT IM PAYING

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111392**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHAUNA SPARLIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67235	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 CUSTOMERS ON FIXED INCOMES CAN NOT CONTINUE TO ABSORB THESE INCREASES. LOOK AT OFFSETTING COSTS INTERNALLY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111393**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DOUG MCCORMICK	Home Phone (620)727-1413	Cell Phone
Business	Work Phone	ext
Street Address 3316 NUTMEG LN	Fax #	
Mailing Address	Email Address	
City HUTCHINSON		
State KS	Zip Code 67502	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111394**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GILBERT YOUNG	Home Phone (316)683-5124	Cell Phone
Business	Work Phone	ext
Street Address 1735 S CHAUTAUQUA AVE	Fax #	
Mailing Address	Email Address GILBERT.YOUNG@JUNO.COM	
City WICHITA		
State KS	Zip Code 67211	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

BETWEEN 'SERVICE CHARGE' AND 'DELIVERY CHARGE' MY GAS BILL IS ALREADY MORE THAN THE COST OF GAS ITSELF. THAT DOESN'T INCLUDE THE NICKEL AND DIME ITEMS GAS SYSTEM RELIABILITY SURCHARGE, WEATHER NORMALIZATION, FRANCHISE FEE COUNTY TAX. WHAT OTHER 'MADE UP' CHARGES CAN UTILITIES IMPOSE TO LINE THE POCKETS OF EXECUTIVES? 10 INCREASE SEEMS PRETTY STEEP.

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111395**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KEITH K LARSON**

Home Phone **(785)987-5329**

Cell Phone

Business

Work Phone

ext

Street Address **106 MUNDEN AVENUE**

Fax #

Mailing Address

Email Address **BKLARZ@JBNTLCO.COM**

City **MUNDEN**

State **KS**

Zip Code **66959**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

12/12/2018

ENOUGH ALREADY!

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111396**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LARRY M ROCKLIN	Home Phone (913)485-9337	Cell Phone
Business	Work Phone	ext
Street Address 607 S 17TH STREET	Fax #	
Mailing Address	Email Address LARRYROCKLIN@GMAIL.COM	
City PARSONS		
State KS	Zip Code 67357	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

GAS CO NEEDS TO LOWER OUR GAS BILLS NOT INCREASE THEM. I AM 71 YEARS OLD AND NEED A BREAK FROM ALL UTILITY BILLS INCREASING. THE GAS CO NEEDS TO FIND NEW WAYS TO OPERATE WITH OUT JUST TAKING THE EASY WAY OUT AND JUST PASSING THE COST ON TO THE CONSUMER. THE COMMISSIONERS NEED TO SUPPORT THE PEOPLE REGARDING INCREASED RATES IN THE ISSUE. THANK YOU LARRY ROCKLIN

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111397**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PALADUGU V RAO	Home Phone (316)733-5642	Cell Phone
Business	Work Phone	ext
Street Address 1609 S. TRIPLE CROWN ST	Fax #	
Mailing Address	Email Address PR1045@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67230	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 2019 SOCIAL SECURITY INCREASE LESS THAN 2. A 10 INCREASE SEVERELY IMPACT MANY SENIORS IN OUR STATE. THANKS FOR YOUR CONSIDERATION OF THIS ISSUE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **111398**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JULIA M GRIFFITH	Home Phone (785)214-2660	Cell Phone
Business	Work Phone	ext
Street Address 208 S WILLOW ST	Fax #	
Mailing Address	Email Address JULIAMPERSINGER@GMAIL.COM	
City OTTAWA		
State KS	Zip Code 66067	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

CORPORATE GREED IS GETTING TO THE POINT IT WILL COLLAPSE THE COUNTRY. THE PAY INCREASES JUST GO TO PROFIT THE TOP TIER OF THESES COOPERATIONS NOT TO BENEFIT THE LOWER LEVEL EMPLOYEES THAT DO ALL THE GRUNT WORK. MORE OF THE FAT CATS TRYING TO GUT THE AMERICAN WORKING CLASS

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111399**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ANWAR BAIG	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 136 E.HAMLIN RD	Fax #	
Mailing Address	Email Address	
City ANDOVER		
State KS	Zip Code 67002	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	S	0

Narrative

KANSAS CORPORATION COMMISSION



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Complaint ID **111400**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SUZANNE WALKER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2660 SUMMER LANE	Fax #	
Mailing Address	Email Address	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I OPPOSE ANY FURTHER RATE INCREASES IN GAS RATES. IT WOULD ADVERSELY AFFECT CUSTOMERS IN OUR STATE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111401**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WANDA J HOLT	Home Phone (316)573-7573	Cell Phone
Business	Work Phone	ext
Street Address 1738 HARDING STREET	Fax #	
Mailing Address	Email Address WANDA.HOLT@WICHITA.EDU	
City WICHITA		
State KS	Zip Code 67208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

MY WAGES HAVEN'T GONE UP, BUT EVERYTHING ELSE THAT I NEED TO LIVE KEEPS RISING. FEELING THE PRESSURE, ESPECIALLY SINCE I'M JUST A FEW MONTHS AWAY FROM RETIREMENT AND WILL CERTAINLY BE LIVING ON A FIXED INCOME. PLEASE GIVE US A BREAK!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111402**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name HELEN JOSSERAND-HICKS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address E SKINNER ST	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

AM I MISSING SOMETHING HERE? A RATE HIKE IS BEING PUSHED BECAUSE CONSUMERS ARE USING GAS MORE EFFICIENTLY? COULD KGS NOT FIND WAYS TO OPERATE MORE EFFICIENTLY? WE AS CONSUMERS HAVE TO BECOME MORE EFFICIENT IN ORDER TO HAVE ENOUGH LEFT OVER TO PAY FOR FOOD, HEALTHCARE AND THE MYRIAD OTHER THINGS REQUIRED FOR LIVING. NO RATE INCREASE. PLEASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111403**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WILLIAM B AMERINE	Home Phone (620)491-1432	Cell Phone
Business	Work Phone	ext
Street Address 1727 WALNUT	Fax #	
Mailing Address	Email Address BAMERINE@GMAIL.COM	
City KINGMAN		
State KS	Zip Code 67068	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I DEFINITELY OPPOSE THIS INCREASE!! 10??? I WISH I COULD GET AN INCREASE ON MY SOCIAL SECURITY OF 10 TRY CUTTING BACK ON NON ESSENTIALS. WHAT IS THIS MONEY GOING FOR?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111404**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KING R RHILEY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2514 AMARADO ST.	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111405**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RONALD W WONDRA	Home Phone (785)243-5067	Cell Phone
Business	Work Phone	ext
Street Address 1505 STATE STREET	Fax #	
Mailing Address	Email Address RBWONDRA@NCKCN.COM	
City CONCORDIA		
State KS	Zip Code 66901	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 RETIRED AND ON A FIXED BUDGET. CANNOT AFFORD A RATE INCREASE. SOON WILL HAVE TO CUT SOMETHING OUT OF THE BUDGET.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **111406**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RUDOLPH D KOENIG	Home Phone (620)665-0655	Cell Phone
Business	Work Phone	ext
Street Address 3014 MISSION DR.	Fax #	
Mailing Address	Email Address RKOENIG1@COX.NET	
City HUTCHINSON		
State KS	Zip Code 67502	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

PLEASE DO NOT RAISE YOUR GAS PRICES. WE ARE ON A FIXED INCOME AND DO NOT RECEIVE A COST OF LIVING EVERY YEAR FROM SOCIAL SECURITY. THIS WOULD BE A REAL HARDSHIP AS EVERYTHING KEEPS GOING UP BUT OUR INCOME STAYS THE SAME. HOW DO SOME BUSINESSES THINK THAT PEOPLE CAN NOT GO INTO THE POVERTY LEVEL. I GUESS WE MUST FIND A JOB AT OUR OLD AGE. THANK YOU FOR CONSIDERING NOT TO RAISE YOUR PRICES AGAIN.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111407**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES PARKER	Home Phone (620)543-6421	Cell Phone
Business	Work Phone	ext
Street Address PO BOX 518	Fax #	
Mailing Address	Email Address KSTAXAIDED12DC@GMAIL.COM	
City BUHLER		
State KS	Zip Code 675220518	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



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Complaint ID **111408**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JUDY I KEENER	Home Phone (316)788-1643	Cell Phone
Business	Work Phone	ext
Street Address 1804 E. OSAGE RD. APT D 7	Fax #	
Mailing Address	Email Address JLRKEENER@YAHOO.COM	
City DERBY		
State KS	Zip Code 68037	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

COST OF LIVING IS GOING UP BUT THOSE OF US ON FIXED INCOMES AND NOT ON WELFARE ARE REALLY PAYING AS OUR COSTS RISE AND WE HAVE NO WAY OF INCREASING OUR INCOMES AT OUR AGE . WE HAVE ALREADY DOWNSIZED WHAT DO YOU WANT ? I GUESS WE COULD MAKE UP A LITTLE AND SELL OUR BLOOD INSTEAD OF DONATING. BUT THAT WOULD ONLY PAY FOR YOUR INCREASE. I KNOW WE ALL WANT MORE BUT WHERE IS IT GOING AND DOES IT REALLY HELP. NOBODY SEEMS TO BE HAPPY WITH WHAT THEY HAVE. THANKS FOR LETTING ME VENT.

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111409**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TIMOTHY K LONG	Home Phone (785)640-2389	Cell Phone
Business	Work Phone	ext
Street Address 1274 SW WESTERN AVENUE	Fax #	
Mailing Address	Email Address TLONGL@AOL.COM	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

KANSAS CORPORATION COMMISSION USED TO PROTECT CUSTOMERS, NOW THEY JUST RUBBER STAMP RATE INCREASE REQUESTS. THIS NEEDS TO CHANGE. KANSAS GAS SERVICE NEEDS TO TAKE CARE OF THEIR OWN COST OF DOING BUSINESS ISSUES. PLEASE VOTE NO.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111410**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name VELMA KONIECZNY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 400 SE PINECREST DR	Fax #	
Mailing Address	Email Address MRS.KONIECZNY@GMAIL.COM	
City TOPEKA		
State KS	Zip Code 66605	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I LIVE ON DISABILITY, I CAN HARDLY AFFORD TO PAY MY UTILITIES NOW, I CANT AFFORD ANOTHER RAISE FOR YA'LL. HALF THE TIME I DONT USE THE HEAT SO THAT I CAN KEEP THE BILLS DOWN, IF YA RAISE IT AGAIN, I WONT BE ABLE TO USE IT AT ALL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111411**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DIANE L HADEN	Home Phone (785)829-1535	Cell Phone
Business	Work Phone	ext
Street Address 443 SOUTH 8TH STREET	Fax #	
Mailing Address	Email Address DL.HADEN@YAHOO.COM	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WE DO NOT NEED ANOTHER INCREASE. THE KANSANS HAVE HAD ENOUGH, THANK YOU!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111412**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name STEVEN L NAYLOR	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 3327 SW WANAMAKER RD.	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 NO INCREASE

KANSAS CORPORATION COMMISSION

Division of Public Affairs
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(785) 271-3100

Complaint ID **111413**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL JEAN PRIM	Home Phone (785)845-4557	Cell Phone
Business	Work Phone	ext
Street Address 1303 SW PIN OAK PKWY	Fax #	
Mailing Address	Email Address CJPRIM@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66615	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I STRONGLY OPPOSE ANOTHER PRICE INCREASE TO GAS RATES. ON A FIXED INCOME, I DEFINITELY DON'T NEED ANOTHER INCREASE TO UTILITIES.

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111414**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL C IUEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 510 S LIMUEL	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67235	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WERE ON A FIXED INCOME AND CANT AFFORD THESE RATE INCREASES. PLEASE HELP US.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111415**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ELIZABETH A SMITH	Home Phone (316)214-1218	Cell Phone
Business	Work Phone	ext
Street Address 3056 S.GLENN	Fax #	
Mailing Address	Email Address PINKLADYA195990@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67217	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 STOP THE RATE INCREASE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111416**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RONALD ZWELLING	Home Phone (785)825-5013	Cell Phone
Business	Work Phone	ext
Street Address 1537 AUSTIN CIR	Fax #	
Mailing Address	Email Address RONZWELL11@GMAIL.COM	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 THE RATE OF INCREASE IS 5 TIMES THE COLA. TELL THEM 'NO'. THANK YOU FOR YOUR ATTENTION TO THIS ATTEMPTED RIP-OFF..

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111417**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LOIS THOMAS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 401 S HOWE ST	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111418**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ERIC HOFFMAN	Home Phone (316)208-6732	Cell Phone
Business	Work Phone	ext
Street Address 3230 N SAINT CLAIR AVE	Fax #	
Mailing Address	Email Address ERIC68HBC@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I AM OPPOSED TO ANY RATE HIKES. ITS UNFAIR TO CONSTANTLY PASS THE COST OF INFRASTRUCTURE TO THE CUSTOMERS AND NEVER GIVE ANY REBATES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111419**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL L SCHENK	Home Phone (316)253-4921	Cell Phone
Business	Work Phone	ext
Street Address 8913 W. CHARTWELL ST.	Fax #	
Mailing Address	Email Address CSCHENK2@COX.NET	
City WICHITA		
State KS	Zip Code 67205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

PLEASE DO NOT RAISE MY RATES AGAIN!! I AM ALREADY STRUGGLING WITH A GAS BILL THIS MONTH THAT IS 3 TIMES WHAT IT WAS LAST MONTH, DUE TO THE EXTREMELY COLD TEMPERATURES. I ABSOLUTELY CANNOT AFFORD TO PAY ANOTHER 11 A MONTH FOR THE SAME USAGE. I KEEP MY THERMOSTAT SET AT 68 IN THE DAYTIME, AND 66 AT NIGHT. SO I AM FREEZING, AND STILL HAVE OUTRAGEOUSLY HIGH BILLS!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111420**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RALPH R GREEN	Home Phone (316)210-0681	Cell Phone
Business	Work Phone	ext
Street Address 9502 W SHADE CT	Fax #	
Mailing Address	Email Address RAYMOND551@COX.NET	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

ITS TIME THE UTILITY REMOVES SOME FAT FROM UPPER MANAGEMENT, RATHER THAN CONTINUING TO ASK FOR MORE MONEY FROM CONSUMERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111421**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROSIE M KNOX	Home Phone (316)992-8643	Cell Phone
Business	Work Phone	ext
Street Address 2325 NORTH GREEN STREET	Fax #	
Mailing Address	Email Address MAE_KNOX@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67219	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	S	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111422**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **RON D BALDING**

Home Phone **(620)532-1649**

Cell Phone

Business

Work Phone

ext

Street Address **800 W.2ND. AVE.**

Fax #

Mailing Address

Email Address **RBALDING@COX.NET**

City **KINGMAN**

State **KS**

Zip Code **67068**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

12/12/2018

WHEN WILL ENOUGH BE ENOUGH. ALL READY A RIDICULOUS AMOUNT OF PROFIT. UNTIL THEY
UPDATE AND RENEW THE GRID NO MORE INCREASES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111423**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL L SHIELDS	Home Phone (913)636-1746	Cell Phone
Business	Work Phone	ext
Street Address 430 W 4TH ST	Fax #	
Mailing Address	Email Address MLSHIELDS1968@GMAIL.COM	
City WELLSVILLE		
State KS	Zip Code 66092	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I HAVE A LIMITED INCOME AND LOVE NEXT TO MY AGING MOTHER WHO IS ON A FIXED INCOME. THE CONTINUING INCREASE OF UTILITIES WITH NO INCREASE IN INCOME IS HURTING NOT ONLY US BUT HUNDREDS OF THOUSANDS OF OTHERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111424**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEAN FOSTER	Home Phone (913)544-5265	Cell Phone
Business	Work Phone	ext
Street Address 7123 SW 17TH TER	Fax #	
Mailing Address	Email Address DFOSTER2510@GMAIL.COM	
City TOPEKA		
State KS	Zip Code 66615	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WHAT KIND OF CIRCUMSTANCE CAN JUSTIFY THIS LARGE OF INCREASE? THERE IS JUSTIFIABLE
NEEDEDN INCREASES, AND THEN THERE IS GOUGING. THIS SEEMS TO FIT INTO THE LATTER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111425**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAUL CORAZZIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111426**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL W MAJORS	Home Phone (913)731-4568	Cell Phone
Business	Work Phone	ext
Street Address 1011 N. PEARL ST	Fax #	
Mailing Address	Email Address MWMAJORS@HOTMAIL.COM	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

AS A RETIREE ON A FIXED INCOME, THIS WILL JUST CHIP AWAY AT MY MONTHLY MEDICARE. AT SOME POINT I WON'T BE ABLE TO PAY MY GAS BILL. PLEASE THINK OF THE PEOPLE LIKE ME THAT DO NOT HAVE DISPOSABLE INCOME AS YOU DO. DO NOT APPROVE THIS CASE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111427**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PATRICIA GOLDEN	Home Phone (785)862-4722	Cell Phone
Business	Work Phone	ext
Street Address 4620 SOUTHWEST GAGE	Fax #	
Mailing Address BOULEVARD	Email Address PATTYJO.GOLDEN@COX.NET	
City TOPEKA		
State KS	Zip Code 66610	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I LIVE ON SS AND MY INCOME IS \$1,613.00 A MONTH AND IF MY BILL GOES UP I WILL HAVE TO TUNER MY GAS WAY DOWN BECAUSE I CAN'T PAY THE BILL AND WHY DO YOU THINK WE OLD PEOPLE CAN AFFORD YOUR PRICE AND YOU WANT TO KNOW WHY WE ARE SO CROSS WITH YOU ALL. IS THIS OUR MERRY CHRISTMAS TO US WELL THANK YOU. I WOULD LIKE THE MONTHLY BILL TO GO DOWN OR STAY THE SAME NOW THAT WOULD BE A VERY MERRY CHRISTMAS. LOVE IN CHRIST PATRICIA J.GOLDEN

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111428**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MEARL R SCHIEFELBEIN	Home Phone (316)686-2637	Cell Phone
Business	Work Phone	ext
Street Address 6558 S. EAGLE DR.	Fax #	
Mailing Address	Email Address DUKES5@COX.NET	
City DERBY		
State KS	Zip Code 67037	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I DO NOT BELIEVE THAT THE KANSAS GAS COMPANY NEEDS A RATE INCREASE AT THIS TIME. SENIOR CITIZENS ON A FIXED INCOME ARE NOT GETTING AN INCREASE AND THIS INCREASE WILL PUT THEM INTO A MORE PRECARIOUS FINANCIAL STATE THAN IT IS NOW.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111429**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name NANCY G BONNER	Home Phone (316)260-6060	Cell Phone
Business	Work Phone	ext
Street Address 200 N OAK FOREST RD	Fax #	
Mailing Address	Email Address NBONNER@COX.NET	
City DERBY		
State KS	Zip Code 67037	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 DO NOT RAISE OUR RATES!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111430**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LAVERNE KLASSEN	Home Phone (316)722-2717	Cell Phone
Business	Work Phone	ext
Street Address 330 S. CARDINGTON	Fax #	
Mailing Address	Email Address AKLASSEN1@COX.NET	
City WICHITA		
State KS	Zip Code 67209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WE ARE ON A FIXED INCOME AND PREFER NO RATE INCREASES. FIND A WAY TO BE MORE EFFICIENT WITHIN YOUR BUDGET LIKE WE HAVE TOO. THANKS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111431**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PHILLIP M EBERT	Home Phone (620)363-2478	Cell Phone
Business	Work Phone	ext
Street Address 505 WEST 5TH ST	Fax #	
Mailing Address	Email Address TINKERBELL55@HOTMAIL.COM	
City LA HARPE		
State KS	Zip Code 66751	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	S	0

Narrative

12/12/2018 PLEASE DO NOT RAISE GAS RATES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111432**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHELLE A WITHAM	Home Phone (785)742-2106	Cell Phone
Business	Work Phone	ext
Street Address 707 HIAWATHA AVENUE	Fax #	
Mailing Address	Email Address	
City HIAWATHA		
State KS	Zip Code 66434	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 RATES ARE TOO HIGH NOW!! NO MORE RATE INCREASES PLEASE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111433**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN H JONES	Home Phone (620)727-5102	Cell Phone
Business	Work Phone	ext
Street Address 125 HYDE PARK DR	Fax #	
Mailing Address	Email Address JJONES@DATACENTERINC.COM	
City HUTCHINSON		
State KS	Zip Code 67502	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111434**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TOM RIAT	Home Phone (785)806-2408	Cell Phone
Business	Work Phone	ext
Street Address 5130 NW 44TH ST	Fax #	
Mailing Address	Email Address TRIAT@COX.NET	
City TOPEKA		
State KS	Zip Code 666183405	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

80 YEARS OLD AND KANSAS BECOMING TOO EXPENSIVE FOR RETIRED FOLKS. FAMILIAR WITH SENIORS AS WORKED 4L YEARS FOR SSA. MANY OLDER PEOPLE HAVE DIFFICULTY WITH DAY TO DAY LIVING EXPENSES. TIME TO CUT SOME OF THE COSTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111435**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name NANCY BROCK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address NBROCK@COX.NET	
City TOPEKA		
State KS	Zip Code 66614	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

NO! PLEASE DO NOT RAISE RATES!!! I AM RECENTLY RETIRED AND NOW ON FIXED INCOME. ALL OF YOU WHO WORK IN THE BIG CORPORATIONS AND UTILITIES WHO CONTINUALLY WANT MORE OF MY MONEY SHOULD TRY LIVING ON A FIXED INCOME. YOU ASK FOR 10 OF MY MONEY, 5.00 AND CHANGE PER MONTH. OH, THAT DOESNT SEEM LIKE MUCH BUT THEN THE NEXT COMPANY WANTS MORE MONEY AND THE NEXT. BEFORE YOU KNOW IT THE COLLECTIVE COMPANIES ARE ASKING FOR A TOTAL OF 30, 40, 50 OF MY MONTHLY FIXED INCOME!! I GET A WHOPPING COLA RAISE OF AROUND 2. IF THE COST OF LIVING IS ONLY RISING 2, WHY ARE YOU ASKING FOR 10? TRY BEING CREATIVE FOR A CHANGE. LOOK WITHIN YOUR COMPANY TO REDUCE COSTS SO THE CONSUMER ISNT BURDENED BY YOUR LACK OF INITIATIVE. ID BE WILLING TO BET THERE ARE PLENTY OF WAYS TO REDUCE UTILITY COSTS WITHOUT INCREASING COSTS TO THE CONSUMER. PAY CUTS TO THE UPPER ECHELON WOULD BE AN EXCELLENT PLACE TO START. OTHER COST-CUTTING MEASURES ARE UNDOUBTEDLY WITHIN THE PERVIEW OF THE COMPANY REGULATIONS

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111436**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CINDY NEWELL**

Home Phone **(316)636-2692**

Cell Phone

Business

Work Phone

ext

Street Address **2437 PHEASANT LANE**

Fax #

Mailing Address

Email Address **CINDY1014@HOTMAIL.COM**

City **SALINA**

State **KS** Zip Code **67401**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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Narrative

12/12/2018

THIS IS PRICE GOUGING AT ITS' WORST. SENIOR CITIZENS AND LOW-INCOME FAMILIES STRUGGLE TO PAY BILLS AND SEEING SUCH A HUGE INCREASE WILL BE CRIPPLING TO THE MOST VULNERABLE. PRICE INCREASE AFTER PRICE INCREASE IS HAPPENING YEAR AFTER YEAR. ENOUGH IS ENOUGH, LARGE CORPORATION NEED TO BE KEPT IN LINE AND KEEP PRICES REASONABLE AND STOP ASKING FOR DOUBLE DIGIT HIKES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111437**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN V PYLES	Home Phone (316)682-4069	Cell Phone
Business	Work Phone	ext
Street Address 1621 S TODD CT	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 CANT AFFORD TO KEEP RAISING RATES TO MAKE OUR BILL COST MORE .

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111438**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DOROTHY R CRAYS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1637 WEST MAY 901	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67213	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111439**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name THOMAS J LEAHY	Home Phone (316)518-2495	Cell Phone
Business	Work Phone	ext
Street Address 720 N TIMBERLEAF CT	Fax #	
Mailing Address	Email Address THOMASLEAHYA@YAHOO.COM	
City DERBY		
State KS	Zip Code 67037	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I AM AGAINST ANY TYPE OF PRICE INCREASE AND WHERE IS THE JUSTIFICATION TO MAKE SUCH A SIGNIFICANT INCREASE? INFLATION IS RUNNING APPROXIMATELY AT 2.5, YET KANSAS GAS WANTS TO INCREASE CHARGES BY 10, HOW IS THIS JUSTIFIED?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111440**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GLEN R PERKINS	Home Phone (316)990-6230	Cell Phone
Business	Work Phone	ext
Street Address 9022 E BLAKE ST	Fax #	
Mailing Address	Email Address GPERKINS2@COX.NET	
City WICHITA		
State KS	Zip Code 672075806	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 THE RATES ARE HIGH ENOUGH! JUST SAY NO!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111441**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KIM D WAUGH	Home Phone (316)253-0058	Cell Phone
Business	Work Phone	ext
Street Address 7706 E. ONEIDA ST.	Fax #	
Mailing Address	Email Address TKWAHOO@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67206	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

OUR RECOMMENDATION IS TO TELL KANSAS GAS 'NO' TO THIS RATE INCREASE AND HIGHER GAS RATES FOR US AS I BELIEVE THIS IT TO HIGH AN INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111442**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RANDY ALFORD	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City AXTELL		
State KS	Zip Code 66403	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111443**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LARRY J DOLL	Home Phone (785)456-9366	Cell Phone
Business	Work Phone	ext
Street Address 2206 CAT CREEK DR.	Fax #	
Mailing Address	Email Address DOLLJANICE244@GMAIL.COM	
City WAMEGO		
State KS	Zip Code 66547	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 AS A RECENT RETIREE I DONT WANT TO BECOME AN OLD GUY WHO VOTES NO ON EVERYTHING.
BUT THIS IS TOO CLOSE TO THE LAST INCREASE AND IS EXCESSIVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111444**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAMELA ROBLES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

OUR BILLS ARE ALREADY SKY-HIGH IN FALL AND WINTER. THIS INCREASE IS SEVERAL TIMES HIGHER THAN THE COST OF LIVING INCREASE TO BE RECEIVED BY SOCIAL SECURITY RECIPIENTS IN 2019. FLEEING OF CUSTOMERS IS JUST WRONG.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111445**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name YVETTE L KEMP	Home Phone (316)779-5535	Cell Phone
Business	Work Phone	ext
Street Address 2317 SOUTH MOSLEY AVE	Fax #	
Mailing Address	Email Address KEMPYVETTE@ICLOUD.COM	
City WICHITA		
State KS	Zip Code 67211	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 PLEASE DONT RAISE THE GAS UP I CANT AFFORD IT THANK YOU YVETTE KEMP

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111446**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name STEVEN J GRACE	Home Phone (785)787-0313	Cell Phone
Business	Work Phone	ext
Street Address 2363 CHAPEL RIDGE PL 9X	Fax #	
Mailing Address	Email Address SJG196548@GMAIL.COM	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111447**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL R CLOUGH	Home Phone (316)841-4460	Cell Phone
Business	Work Phone	ext
Street Address 1450 S. MOSLEY	Fax #	
Mailing Address	Email Address	
City WICHITA KS		
State AL	Zip Code 67211	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111448**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ERNEST TIPTON	Home Phone (620)371-6451	Cell Phone
Business	Work Phone	ext
Street Address 910 SUNNYSIDE AVE	Fax #	
Mailing Address	Email Address STIPTON27@GMAIL.COM	
City DODGE CITY		
State KS	Zip Code 67801	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WE ARE ON A FIXED INCOME, AND WHEN EVERYTHING KEEPS GOING UP OTHER THINGS HAVE TO BE CUT OUT. THAT IS NOT FAIR TO US OR OTHERS IN THE SAME SITUATION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111449**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WILLIAM L MCNUTT	Home Phone (316)734-9429	Cell Phone
Business	Work Phone	ext
Street Address 612 BELMONT AVE	Fax #	
Mailing Address	Email Address PAMELA.MCNUTT@YAHOO.COM	
City AUGUSTA		
State KS	Zip Code 67010	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 ON SOCIAL SECURITY AND CANNOT AFFORD MORE RATE INCREASES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111450**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAMELA J MCNUTT	Home Phone (316)734-9429	Cell Phone
Business	Work Phone	ext
Street Address 612 BELMONT AVE	Fax #	
Mailing Address	Email Address PAMELA.MCNUTT@YAHOO.COM	
City AUGUSTA		
State KS	Zip Code 67010	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 LOSING MY JOB IN WICHITA IN FEB 2019. CANNOT AFFORD MORE INCREASES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111451**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DOW N HORDE	Home Phone (316)323-9185	Cell Phone
Business	Work Phone	ext
Street Address 1757 S EMPORIA AVE	Fax #	
Mailing Address	Email Address FREE.SPIRIT64@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67211	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I LIVE ALONE AND ON SOCIAL SECURITY! EVERYTHING GOES UP IN COST EXCEPT THE MONEY I GET FROM S.S. THIS YEARS S.S. INCREASE IS THE FIRST MEANINGFUL INCREASE IN SEVERAL YEARS BUT, IT DOES NOT MATCH THE ADDED COSTS OF UTILITIES MUCH LESS THE INCREASES IN FOOD COSTS. I COUNT MY PENNIES AND GET BY. DON'T LET THIS UNNEEDED COST HAPPEN!
DOW N. HORDE

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111452**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN BARTON	Home Phone (316)250-1985	Cell Phone
Business	Work Phone	ext
Street Address 1717 N. SABIN ST.	Fax #	
Mailing Address	Email Address BARTON.JOHN1949@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111453**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TAMMY J MARTIN	Home Phone (316)712-9540	Cell Phone
Business	Work Phone	ext
Street Address 1739 GOLD	Fax #	
Mailing Address	Email Address TAMMYMARTIN550@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67213	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I HAVE NOT HAD A RAISE IN MORE THEN 6 YEARS BUT ALL THESE BILLS KEEP GETTING HIGHER AND HIGHER LET ALONE THE 6 TO 7 HUNDRED DOLLARS WE SPEND MONTHLY ON MY HUSBAND'S MEDICINES,PLEASE DO NOT RAISE THE GAS BILL AGAIN

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111454**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL OVERBY	Home Phone (316)351-5929	Cell Phone
Business	Work Phone	ext
Street Address 2921 S BENNETT	Fax #	
Mailing Address	Email Address TEXAS.LADY3@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67217	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111455**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KENDALYNN K DOWEN	Home Phone (360)633-5344	Cell Phone
Business	Work Phone	ext
Street Address 1008 STOUT STREET	Fax #	
Mailing Address	Email Address KNRDOWEN@OUTLOOK.COM	
City PRATT		
State KS	Zip Code 67124	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

THE RATE INCREASE FOR THE GAS IS ONE THING BUT TO ALSO RAISE THE MONTHLY CUSTOMER CHARGE IS NOT OKAY. YOUR CUSTOMER LIST HASNT CHANGED THEREFORE YOU DONT NEED A RAISE FOR THAT IN ADDITION TO THE GAS INCREASE. AMOUNTS TO ADDING INSULT TO INJURY!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111456**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TERRY DELAGARZA	Home Phone (316)512-6562	Cell Phone
Business	Work Phone	ext
Street Address 1420 EAST SALOME	Fax #	
Mailing Address	Email Address TDELAGARZA2002@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67211	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111457**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JUDITH L RIETCHECK	Home Phone (316)768-6621	Cell Phone
Business	Work Phone	ext
Street Address 8330 S HARRY CT	Fax #	
Mailing Address	Email Address JUDYNOBARK@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
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(785) 271-3100

Complaint ID **111458**
Date Filed **12/12/2018**
Investigator **BDONOHUE**

Account InformationAccount No **510106873110370736**Notified KCC by **P**Consumer Class **R**Name **KEVIN L HUFFMAN**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **SHAWNEE MISSION**State **KS** Zip Code**Docket Opinion**

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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0

Narrative

12/12/2018

THE KCC IS PAID FOR MY THE SAME COMPANIES WE REGULATE. THIS MAKES IT IMPOSSIBLE FOR ANYONE TO GET A FAIR RULING OR JUDGEMENT. THE KCC SALARIES ARE PAID FOR BY THE VERY COMPANIES THAT THEY REPRESENT. THIS IS A CONFLICT OF INTEREST. ANYONE WHO WOULD PULL UP MY ACCOUNT WOULD SEE THE SERVICE THE CHARGE IS THREE TIMES MY RATE. I AM FORCED BECAUSE OF THE RATES TO HAVE MY HOUSE HEATED AT 55 DEGREES BECAUSE OF THE EXHORBINANT RATES. WE COULD BE CHARGE FOR WHAT WE'RE USING AND NOT WHAT WE'RE NOT USING.

THIS COMPANY RECEIVED A HUGE TAX BREAK FROM THE CURRENT PRESIDENT AND NOW THEY ARE RIPPING US OFF TO STICK MORE MONEY INTO THEIR POCKETS. NO ONE CAN EXPLAIN WHY THE RATES ARE THE WAY THEY ARE BASED ON MY ACCOUNT #. IT IS ILLEGAL. THIS COMPANY CONTINUES TO LIE AND MISLEAD THE PUBLIC IN THE STATE OF KANSAS. THIS IS BEING ALLOWED BY THE KCC WHO IS IN BED WITH ALL THESE COMPANIES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111459**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BEN STEWART	Home Phone (316)683-3651	Cell Phone
Business	Work Phone	ext
Street Address 5805 E 17TH ST N	Fax #	
Mailing Address	Email Address COBRA4402011@HOTMAIL.COM	
City WICHITA		
State KS	Zip Code 672081705	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 THE CEO IS ALREADY PAID TOO MUCH!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111460**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL A DEVAULT	Home Phone (316)788-0975	Cell Phone
Business	Work Phone	ext
Street Address 1458 RAWHIDE	Fax #	
Mailing Address	Email Address CDEVAULT@COX.NET	
City DERBY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

THESE ARE PUBLIC UTILITIES PAID FOR BY PEOPLE WHO WORK HARD FOR THEIR MONEY. SEVERAL YEARS AGO A STUDY ON THE TOP EXECUTIVE SALARIES IN KANSAS. SEVERAL AMONG THE TOP 50 WERE UTILITIES. THERES SOMETHING WITH THAT, AND ONLY YOU CAN FIX!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111461**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GERALDINE S MCFALL	Home Phone (316)214-3368	Cell Phone
Business	Work Phone	ext
Street Address 12413 E KILLARNEY ST. WICHITA	Fax #	
Mailing Address	Email Address GMCFALL99@HOTMAIL.COM	
City WICHITA		
State KS	Zip Code 67206	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

THIS IS TOO MUCH OF AN INCREASE. WAGES HAVE BEEN STAGNANT AND SOCIAL SECURITY ALSO HAS ONLY HAD SMALL INCREASES. THIS WOULD CONSUME MOST SENIORS SOCIAL SECURITY INCREASE. A 3 OR 4 INCREASE WOULD BE UNDERSTANDABLE BUT NOT 10 OR 12.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111462**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RALPH BUSHELL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111463**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BETTY E RIEMEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 119 S BROWNTHRUSH	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 PLEASE DO NOT RAISE THE RATE AGAIN. I AM ON A FIXED INCOME AND DO NOT HAVE ENOUGH MONEY AS IT IS. THANKS. BETTY RIEMEN

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111464**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JEFFREY MILLER	Home Phone (316)573-1207	Cell Phone
Business	Work Phone	ext
Street Address 240 N LORRAINE AVE	Fax #	
Mailing Address	Email Address JCMILL08@HOTMAIL.COM	
City WICHITA		
State KS	Zip Code 67214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



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1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111465**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JULIE MCCLURE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address JEFF-JULIE@SBCGLOBAL.NET	
City MCPHERSON		
State KS	Zip Code 67460	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 PLEASE VOTE NO TO THIS. AS A FAMILY OF THREE WITH 2 IN COLLEGE FULLTIME THIS IS THE DIFFERENCE BETWEEN FOOD AND HEAT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111466**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **BRENDA L WATTS**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **106 S LAUBER LN.**

Fax #

Mailing Address

Email Address

City **DERBY**

State **KS** Zip Code **67037**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

12/12/2018

NO TOO RAISING OUR RATES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111467**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name IVAN PECHANEC	Home Phone (316)722-4533	Cell Phone
Business	Work Phone	ext
Street Address 7810 W BIRDIE LANE CIRCLE	Fax #	
Mailing Address	Email Address JHAWKBLU@AOL.COM	
City WICHITA		
State KS	Zip Code 67205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 RETIRED FIXED INCOME EVERY PENNY COUNTS. VOTE NO.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111468**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name IVAN CUPPY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address SEALS7101@GMAIL.COM	
City HUMBOLDT		
State KS	Zip Code 66748	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

PLEASE DONT RAISE GAS RATES, EMPLOYMENT IS NOT THE BEST IN SOUTHEAST KS. THE ECONOMY IS NOT GOOD, ALL SERVICES ARE GOING UP BUT THE AVERAGE PAY CHECK IS NOT !

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111469**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JULIA STOUT	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1116 SW WOODWARD AVE	Fax #	
Mailing Address	Email Address SPOILED71@GMAIL.COM	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I'M ON AN EXTREMELY FIXED INCOME. CANNOT AFFORD ANY ADDITIONAL CHARGES. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111470**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARALYN STEWART DENTON	Home Phone (785)241-1893	Cell Phone
Business	Work Phone	ext
Street Address 747 S. ASH	Fax #	
Mailing Address	Email Address GATO4CATS@GMAIL.COM	
City OTTAWA		
State KS	Zip Code 66067	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WE ALONG WITH MANY SSA BASED INCOME FAMILIES RECEIVE LITTLE IF ANY COLA INCREASES. AN INCREASE TO ANY NECESSITY HAS A NEGATIVE IMPACT ON OUR QUALITY OF LIFE. WE ALSO HAVE NO ALTERNATIVE SOURCE FOR THE SERVICE. WITHOUT AN ALTERNATIVE SOURCE ALL THOSE DEPENDING ON THIS CRITICAL COMMODITY DEPEND ON YOU TO SAFEGUARD OUR INTEREST AND INCOME. WE ARE IN OPPOSED TO ANY INCREASES GREATER THAN 30 OF THE COLA INCREASES FOR SSA INCOME. A 10 INCREASE IS EXCESSIVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111471**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KENNETH R MCMAHON	Home Phone (631)681-1012	Cell Phone
Business	Work Phone	ext
Street Address 402 W HANCOCK AVE	Fax #	
Mailing Address	Email Address KENNYSHANNY4EVER@YAHOO.COM	
City GREENSBURG		
State KS	Zip Code 67054	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

THERE ARE MANY SENIORS, ON A FIXED INCOME, THAT ARE CUSTOMERS OF KANSAS GAS THAT CANNOT AFFORD AN INCREASE. SO PLEASE, PLEASE BLOCK THIS ATTEMPT TO EXTORT MORE FUNDS FROM THE SENIOR CITIZENS OF KANSAS!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111473**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARK A TORREZ	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I CAN PROBABLY AFFORD THE INCREASE BUT NO DOUBT MANY CANNOT. IF KANSAS GAS IS STRUGGLING FINANCIALLY THEN BETTER MANAGEMENT NEEDS IMPLEMENTATION, BUT I DOUBT THIS IS THE CASE. PLEASE STOP THE INCREASE THAT WILL KEEP THOSE RICH FROM GETTING RICHER BY TAKING FROM THOSE WHO HAVE LESS. LET'S PLAY FAIR AND ALL STAY WARM TOGETHER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111474**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES R POWELL	Home Phone (785)249-2345	Cell Phone
Business	Work Phone	ext
Street Address 4750 SE 25TH ST	Fax #	
Mailing Address	Email Address JIMPOW29@NETSCAPE.NET	
City TECUMSEH		
State KS	Zip Code 66542	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WHY SHOULD A UTILITY GET TO PASS ON COSTS OF POOR MANAGEMENT ON TO CUSTOMERS?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111475**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **VERNON STEELE**

Home Phone **(785)845-3838**

Cell Phone

Business

Work Phone

ext

Street Address **2324 SE GEMINI AVE**

Fax #

Mailing Address

Email Address **STEELEMIN@HOTMAIL.COM**

City **TOPEKA**

State **KS** Zip Code **66605**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

12/12/2018

AT THIS TIME IN MY LIFE LIVING OFF OF MY KPERS RETIREMENT PENSION, THIS IDEA OF AN INCREASE IN THE FEE FOR HUMAN CREATURE COMFORT OF GAS SOUND RIDICULOUS. THE COST OF LIVING THE WAY IT IS WE DO NOT NEED A COMPANY TRYING TO ROB US OF THESE COMFORTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111476**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARY J HEDLUND	Home Phone (316)239-1833	Cell Phone
Business	Work Phone	ext
Street Address 5122 N BLACKHAWK ST	Fax #	
Mailing Address	Email Address HEDLUND.MARY@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67219	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111477**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LEAARON GAY	Home Phone (785)825-4296	Cell Phone
Business	Work Phone	ext
Street Address 455 S. CLARK	Fax #	
Mailing Address	Email Address LEAARONG@YAHOO.COM	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 STOP THE INCREASING FOR ABUNDANT COST OF GAS AND RATE INCREASES ON A WHIM!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111478**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LLOYD W BEINE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 3366 SW BELLE AVE	Fax #	
Mailing Address	Email Address KOOLKARS14@HOTMAIL.COM	
City TOPEKA		
State KS	Zip Code 66614	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WE HAVE RECENTLY MOVED FROM OKLAHOMA. WE LIVED IN KANSAS ALL OF OUR LIVES UNTIL A FEW YEARS AGO. WE ARE BACK AND RETIRED SO WE ARE ON A FIXED INCOME. WE CANNOT AFFORD OUR GAS BILL TO CONTINUE TO GO ANY HIGHER.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111479**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ELAINE TALLMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 IT WOULD BE A HARDSHIP FOR THE ELDERLY ON SOCIAL SECURITY

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111480**
Date Filed **12/12/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name ROBERT J ROBERTS	Home Phone (620)231-8378	Cell Phone
Business	Work Phone	ext
Street Address 2704 SOUTH TAYLOR ST	Fax #	
Mailing Address	Email Address RROBERTS91@COX.NET	
City PITTSBURG		
State KS	Zip Code 66762	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 SEE ATTACHED LETTER

#111480

STATE
CORPORATION
COMMISSION

DEC 12 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Robert J. Roberts

2704 South Taylor St.
Pittsburg, KS 66762
620-231-8378
rroberts91@cox.net

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 S. W. Arrowhead Road
Topeka, KS 66604-4027

December 9, 2018

Re: Docket No. 18 KGSG 560 RTS

Re: Kansas Gas Service Rate Request

I have learned that Kansas Gas Service is proposing a \$45.6 million net rate increase, increasing the already high customer charge from \$16.70 to \$22.26 per month, a 10% increase, along with other increases and changes which I don't understand.

I am writing as a retired private citizen, a Professor Emeritus from Pittsburg State University. I am a volunteer on the state level with AARP. I live in Pittsburg, Kansas, one of the poorest cities in the state, located in one of the poorest counties in the state. I personally know quite a number of people who will be adversely affected by any increase in rates. I am particularly concerned about the \$22.26 monthly customer charge. This would not be a big problem for me, but for a number of widows and widowers I am acquainted with it would be a burden. An increase of 2.5% in Social Security would not cover the 10% increase in your request.

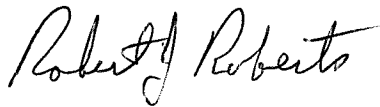
AARP's founder, Dr. Ethel Percy Andrus, founded AARP to help all teachers and all Americans after discovering a retired teacher living in a chicken coop because she had lost all of her savings. I might emphasize that the folks who

are retired under KAPERS, the state retirement system, have not had a significant increase in income for many years.

I would remind you that the Commission is an arm of the people of the state, and among its duties is the support and protection of all the people.

Both as a private citizen and a volunteer with AARP, I urge you to protect the older citizens in particular by restricting utility rates that are burdensome to the people of my state, county, and city.

Sincerely,

A handwritten signature in cursive script that reads "Robert J. Roberts". The signature is written in dark ink and is positioned above the printed name.

Robert J. "Bob" Roberts

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111481**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name EARL D MCCARTER	Home Phone (785)233-6898	Cell Phone
Business	Work Phone	ext
Street Address 316 NE WILSON AVE	Fax #	
Mailing Address	Email Address ETPK@TOAST.NET	
City TOPEKA		
State KS	Zip Code 66616	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 THIS IS MUCH TOO GREAT AN INCREASE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111482**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RENE H KNIGHT	Home Phone (785)827-5314	Cell Phone
Business	Work Phone	ext
Street Address 2170 WESLEY ST	Fax #	
Mailing Address	Email Address SKIPSYSTEMS4@HOTMAIL.COM	
City SALINA		
State KS	Zip Code 674016843	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

EVERY TIME YOU TURN AROUND SOMEONE WANTS TO RAISE PRICING OF 10 OR MORE. AS WE ARE TRYING, WITHOUT MUCH LUCK, TO SUBSIST ON SOCIAL SECURITY, WHICH HAS BASICALLY NO WAY TO INCREASE YOUR INCOME, IT'S BECOME IMPOSSIBLE TO SURVIVE. USING PLASTIC KEEPS DRUGS AND GROCERIES ON HAND, BUT HOW TO PAY THEM OFF ? SOMEONE NEEDS TO TAKE A STAND, COULD YOU BE FIRST ?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111483**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TERESA ROMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111484**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MAGGIE R IUEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 510 S. LIMUEL ST.	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67235	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WHEN YOU ARE ON A FIXED INCOME ANY RATE HIKE HURTS. RATE INCREASES ARE HAPPENING IN ALL OUR UTILITIES! HELP US PLEASE!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111485**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROBERT D SCHRADER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111486**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MELVIN FLOWERS	Home Phone (620)338-5159	Cell Phone
Business	Work Phone	ext
Street Address 608 AVENUE N	Fax #	
Mailing Address	Email Address MELNDEB5159@GMAIL.COM	
City DODGE CITY		
State KS	Zip Code 67801	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WE CAN NOT AFFORD AN INCREASE IN OUR UTILITIES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111487**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEBORAH FLOWERS	Home Phone (620)338-5159	Cell Phone
Business	Work Phone	ext
Street Address 608 AVENUE N	Fax #	
Mailing Address	Email Address MELNDEB5159@GMAIL.COM	
City DODGE CITY		
State KS	Zip Code 67801	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WE CANNOT AFFORD AN INCREASE IN OUR UTILITIES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111488**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOSEPH E JACKLOVICH SR USA RET	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2605 N. CHARLES AVE	Fax #	
Mailing Address	Email Address SOMEWHEREOUTTHERE@COX.NET	
City WICHITA		
State KS	Zip Code 67204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

KGE IS JUST USING CONSUMERS AS BANKS THAT THEY CAN TAKE FROM WITHOUT IMPROVING SERVICES. I REALLY DO NOT CARE IF THEIR STOCK HOLDERS OR THE MANAGEMENT RECEIVES RAISES IN DIVIDENDS OR PAY. THE 1 NEEDS TO STOP BEING SO GREEDY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111489**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEBRA ERXLEBEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 8220 E OXFORD CT	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67226	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111490**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GAILYA A HEARN	Home Phone (785)713-9553	Cell Phone
Business	Work Phone	ext
Street Address 1410 MAY ST.	Fax #	
Mailing Address	Email Address GAILYA197359@GMAIL.COM	
City MARYSVILLE		
State KS	Zip Code 66508	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 PLEASE NO INCREASE TO KANSAS GAS RATES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111492**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LAURA SCHWAB	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WAMEGO		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I'VE RESIDED IN SIX STATES, AND KANSAS HAS THE HIGHEST UTILITIES RATES OF ALL, NOT TO MENTION THE HIGHEST TAXES! YOUR WAGES ARE ALSO MUCH LOWER THAN OTHER STATES FOR THE SAME WORK. THIS BEAUTIFUL STATE IS HEADED FOR BANKRUPTCY. BE CAREFUL

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111493**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAVID ANZELMO	Home Phone (316)243-1068	Cell Phone
Business	Work Phone	ext
Street Address 12021 W JEWELL CT	Fax #	
Mailing Address	Email Address DKANZELMO@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67235	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 LOWER OUR BILL.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111495**
Date Filed **12/12/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by E	Consumer Class R
Name WILLIAM FARRELL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1816 SW 11 STREET	Fax #	
Mailing Address	Email Address WFARRELL24@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

TO THE KCC. I AM ON A FIXED INCOME LIVING HERE IN TOPEKA. MY HOUSE IS HEATED BY GAS AND I COOK WITH GAS. I CAN'T BARELY AFFORD TO PAY MY BILL AS IT IS. PLEASE SAY TO NO TO THE GAS RATE INCREASE KANSAS GAS IS REQUESTING.

THANK YOU.

ON WEDNESDAY, DECEMBER 12, 2018, 2:50:11 PM CST, CINNY BOWEN <C.BOWEN@KCC.KS.GOV> WROTE:

THANK YOU FOR SENDING IN YOUR COMMENT TO THE KANSAS CORPORATION COMMISSION ON DOCKET NO. 18-KGSG-560-RTS. HOWEVER, IN ORDER FOR US TO ENTER YOUR COMMENT IN THE DOCKET YOU WILL NEED TO VERIFY THAT YOUR NAME IS WILLIAM FARRELL AS THERE ARE TIMES WHEN SOMEONE WILL SEND AN EMAIL UNDER SOMEONE ELSE'S EMAIL ADDRESS AS POSSIBLY THE PERSON SENDING THE EMAIL DOES NOT HAVE A COMPUTER. ALSO, WE WILL NEED THE CITY THAT YOU RESIDE IN. PLEASE REPLY WITH THE ABOVE INFORMATION ON OR BEFORE 5:00 P.M., FRIDAY, DECEMBER 14

NO PROBLEM CINNY. I AM WILLIAM FARRELL. I LIVE AT 1816 SW 11TH STREET, TOPEKA KANSAS 66604. ALSO THERE IS A PHILLIP FERRARA THAT LIVES HERE TOO. HE HAS A SEPARATE EMAIL ACCOUNT. HE WANTED ME TO EMAIL YOU USING MY EMAIL ACCOUNT THOUGH SINCE HE IS A VERY PRIVATE PERSON AND DOESN'T WANT ANY SPAM OR OTHER BOTHERSOME EMAILS COMING TO HIM.
SINCERELY
WILLIAM FARRELL

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111498**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MIKE BYERS	Home Phone (623)606-5288	Cell Phone
Business	Work Phone	ext
Street Address 6318 SW 42ND CT	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code 66610	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

BEING A MONOPOLY PUBLIC CO, IT IS IMPERATIVE THAT YOU KEEP COST DOWN. IT SEEMS EVERY FIVE YRS OR SO YOU ASK FOR INCREASE. DO THE OFFICERS OF THE COMPANY GET A BONUS--IF SO WHAT IS IT BASED ON? HOW MUCH DO YOU HAVE IN RESERVES? DO YOU GET YOUR GAS FROM KANSAS? DO YOU STRIVE FOR IMPROVEMENTS TO LOWER COSTS? WITH ENERGY GENERATORS GOING GAS I WOULD THINK YOU HAVE INCREASED REVENUES? IT WOULD BE NICE IF THE PUBLIC IS PRIVY TO MORE PERTINENT INFORMATION LIKE THIS ?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111499**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAN MOODY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 NO INCREASES, PLEASE!!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111500**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JIM HESS	Home Phone (316)518-7990	Cell Phone
Business	Work Phone	ext
Street Address 150 N KARREN CT	Fax #	
Mailing Address	Email Address ICTCHAQUITA@HOTMAIL.COM	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111501**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RICK SEARS	Home Phone (316)312-6232	Cell Phone
Business	Work Phone	ext
Street Address 11820 W. 17TH ST. N	Fax #	
Mailing Address	Email Address RSEARS1950@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 WISH I COULD GET A RAISE WHEN I WANTED IT. BUT I'M NOT A POLITITSTION NOR A UTILITY CO.
SO GUESS MY VOICE DOESN'T GET HEARD BY ANYWAY

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111502**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name THOMAS R RIGG	Home Phone (785)221-8904	Cell Phone
Business	Work Phone	ext
Street Address 4600 SW MULLIGAN DRIVE	Fax #	
Mailing Address	Email Address T.RIGG@SBCGLOBAL.NET	
City TOPEKA		
State KS	Zip Code 66610	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

I'LL TELL YOU WHAT I PERCEIVE AS A PROBLEM AND WHY I AM OPPOSED TO THE RATE HIKE. AS A SENIOR CITIZEN LIVING ON A FIXED INCOME AND WORKING A PART TIME JOB TO HELP ENDS MEET, I THINK THAT PUBLIC UTILITIES SHOULD STEP ON THE SENIOR CITIZEN DISCOUNT WAGON. WE SPENT OUR TIME WORKING FULL TIME, EARNING A LIVING AND THEN UTILITIES CAME ALONG AND TOOK WHAT MEAGER RAISES WE GOT AWAY FROM US AND LINED THEIR POCKETS WITH THEM. WE HAVE PAID OUR DUES THROUGH HARD WORK AND PERSEVERANCE. NOW IN OUR 'GOLDEN YEARS', WE ARE MET WITH THE THREAT OF EVER INCREASING COSTS WHILE THE GOVERNMENT REFUSES TO GIVE US DECENT COST OF LIVING INCREASES ON WHICH TO LIVE. ALONG WITH THAT, THERE ARE 'PENSIONS' LIKE KPERS WHICH HAVE NO INCREASES AT ALL. THE CLOCK CONTINUES TO BACK UP ON US WHILE WE TRY TO PROGRESS FORWARD. MAYBE IT'S TIME TO STOP THIS INSANITY. THE COST OF NATURAL GAS HAS DECREASED SIGNIFICANTLY SINCE THE DISCOVERY OF OIL IN THE DAKOTAS AND CANADA BUT WE DON'T SEEM TO SEE THE DECREASES IN OUR BILLS, ONLY THE INCREASES. I'VE BEEN A GAS CUSTOMER OF KGEONEOK FOR OVER 30 YEARS. I'M RETIRED AND LIVING ON A FIXED INCOME AND WORKING A PART TIME JOB. I VEHEMENTLY OPPOSE THIS PROPOSED INCREASE. I'M SICK AND TIRED OF PAYING MORE AND GETTING LESS OUT OF RETIREMENT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111503**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SIDNEE D HAFITS	Home Phone (402)405-8827	Cell Phone
Business	Work Phone	ext
Street Address 2345 SE OHIO AVE	Fax #	
Mailing Address	Email Address SIDNEEHAFITS@YAHOO.COM	
City TOPEKA		
State KS	Zip Code 66605	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111504**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CHARLES J HATTER	Home Phone (316)882-3216	Cell Phone
Business	Work Phone	ext
Street Address 1440 S. GOEBEL CIR	Fax #	
Mailing Address	Email Address CJHATTER1@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67207	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 ENOUGH. KANSAS GAS SERVICE NEEDS TO GET THEIR COSTS UNDER CONTROL.

KANSAS CORPORATION COMMISSION



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Complaint ID **111505**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PHIL A STEPHENS	Home Phone (316)773-7352	Cell Phone
Business	Work Phone	ext
Street Address 10311 W. WESTPORT	Fax #	
Mailing Address	Email Address OCEAN1000@ICLOUD.COM	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I OPPOSE THE BASE RATE INCREASE OF 10. RATES ARE HIGH ENOUGH ALREADY.

KANSAS CORPORATION COMMISSION



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Complaint ID **111506**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DONALD L ROGERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 4033 SW STONYBROOK DR	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code 66610	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

A 10 INCREASE IS UNFAIR FOR RATE PAYERS WHILE EXECUTIVE COMPENSATION CONTINUES TO GROW AS SEVERAL TOP EXECUTIVES OF THE KANSAS GAS DIVISION MAKE OVER 1 MILLION DOLLARS ANNUALLY WITH INCREASING BONUSES WHILE THE ONEOK CEO BROUGHT HOME OVER 5 MILLION. THE COMPANY SHOULD HAVE BETTER USED PREVIOUS INCOME TO ROUTINELY MAINTAIN AND EXPAND FACILITIES INSTEAD OF INCREASING EXCESSIVE COMPENSATION OF A UTILITY MONOPOLY. MOST SENIOR CITIZENS HAVE NOT HAD ACCESS TO A 10 INCREASE IN INCOME. CONSUMERS HAVE BEEN PUSHED TO PURCHASE HIGHER EFFICIENCY FURNACES, BUT ARE THEN BEING PENALIZED BY THE GAS COMPANY FOR LESS USAGE.

KANSAS CORPORATION COMMISSION



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Complaint ID **111507**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CARMEN HACKLER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



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Complaint ID **111508**

Date Filed **12/12/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **GARY R MOORE**

Home Phone **(316)214-5753**

Cell Phone

Business

Work Phone

ext

Street Address **2045 S HILLSIDE ST**

Fax #

Mailing Address

Email Address **MOORE8862@GMAIL.COM**

City **WICHITA**

State **KS** Zip Code **67211**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

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Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **111509**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JANE RHYS**

Home Phone **(785)783-8442**

Cell Phone

Business

Work Phone

ext

Street Address **1133 SW WAYNE AVE**

Fax #

Mailing Address

Email Address **JRHYS67@YAHOO.COM**

City **TOPEKA**

State **KS**

Zip Code **66604**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111510**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LORI S FRY	Home Phone (316)250-4027	Cell Phone
Business	Work Phone	ext
Street Address 731 W HENDRYX	Fax #	
Mailing Address	Email Address LORISFRY@YAHOO.COM	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 NO INCREASES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111511**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES B GLAZE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 9613 W. VILLAGE PLACE	Fax #	
Mailing Address	Email Address BRUCEGLAZE@COX.NET	
City MAIZE		
State KS	Zip Code 67101	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 THESE RATE INCREASE MUST STOP! NO OTHER BUSINESS ATTEMPTS TO RAISE RATES THIS OFTEN. IT SHOULD BE ILLEGAL.

Complaint ID **111512**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account No	Notified KCC by	H	Consumer Class	R	
Name	GARY J SORBER		Home Phone	(316)295-2137	Cell Phone
Business			Work Phone	ext	
Street Address	127 CHESTNUT DR		Fax #		
Mailing Address			Email Address	GJSORBER@MSN.COM	
City	MULVANE				
State	KS	Zip Code	67110		

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	0	0

12/12/2018

[illegible]

KANSAS CORPORATION COMMISSION



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Complaint ID **111513**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JANE A NIEDERWERDER	Home Phone (785)823-2680	Cell Phone
Business	Work Phone	ext
Street Address 1421 E. ELLSWORTH	Fax #	
Mailing Address	Email Address RNIEDERWERDER@COX.NET	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 I AM HOPING TO NOT SEE SUCH A PRICE HIKE. GETTING OLDER AND TRYING TO KEEP UTILITIES LOW SINCE ONE INCOME NOW.

KANSAS CORPORATION COMMISSION



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Complaint ID **111514**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARILYN D LEONARD	Home Phone (316)729-9907	Cell Phone
Business	Work Phone	ext
Street Address 11109 W CORNELISON ST	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111515**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PATRICIA COON	Home Phone (620)899-8120	Cell Phone
Business	Work Phone	ext
Street Address 1515 TRAIL W	Fax #	
Mailing Address	Email Address PATTY0864@GMAIL.COM	
City MCPHERSON		
State KS	Zip Code 67460	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **111516**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ELIZABETH BRADSHAW	Home Phone (316)992-0479	Cell Phone
Business	Work Phone	ext
Street Address 2111 W. 29TH STREET NORTH	Fax #	
Mailing Address	Email Address SHAWLIZ1@HOTMAIL.COM	
City WICHITA		
State KS	Zip Code 67204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 OUR GAS RATES ARE ALREADY HIGH ENOUGH! I AM ON A FIXED INCOME AND CAN'T AFFORD ANOTHER INCREASE!

KANSAS CORPORATION COMMISSION



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Complaint ID **111517**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PHILLIP LAMAR	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2125 CAPRI LANE	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

WE LIVE OFF SOCIAL SECURITY AND WE CANNOT AFFORD ALL OF THESE RATE HIKES. LET YOUR PEOPLE GO WITHOUT A RAISE FOR A FEW YEARS LIKE WE HAVE TO, THEN WE END UP WITH 10.00 A MONTH RAISE. TRY IT.

KANSAS CORPORATION COMMISSION



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Complaint ID **111518**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL J BESCO	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address CJBESCO @YAHOO.COM	
City ROSE HILL		
State KS	Zip Code 67133	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 PLEASE DO NOT RAISE OUR GAS BILL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **111519**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES L MULLIKIN	Home Phone (316)206-3089	Cell Phone
Business	Work Phone	ext
Street Address 13804 E WATSON ST	Fax #	
Mailing Address	Email Address JMULLIKIN02@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67230	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018 A GAS PRICE INCREASE IS NOT WARRANTED AT THIS TIME. USE OTHER COST CUTTING MEASURES BEFORE RAISING PRICES OR RATES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111520**
Date Filed **12/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LINDA S HOOVER	Home Phone (785)438-0168	Cell Phone
Business	Work Phone	ext
Street Address 823 SW MACVICAR AVE	Fax #	
Mailing Address	Email Address LINDA.HOOVER@OUTLOOK.COM	
City TOPEKA		
State KS	Zip Code 66606	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/12/2018

THE APPLICATION SUBMITTED BY KANSAS GAS SERVICE TO INCREASE THE NET BASE RATE FOR NATURAL GAS SERVICE BY 42.7 MILLION IS UNACCEPTABLE. ANY INCREASE IS TOO MUCH. THE KANSAS CORPORATION COMMISSION NEEDS TO LOWER THE KANSAS GAS MONTHLY CUSTOMER CHARGE. ANY INCREASE FOR MY HOUSEHOLD WILL CREATE A FINANCIAL HARDSHIP. MY SALARY HAS NOT INCREASED TO OFFSET ANOTHER UTILITY RATE HIKE. THE KANSAS CORPORATION COMMISSION SHOULD TELL KANSAS GAS 'NO' TO THIS RATE INCREASE AND HIGHER GAS RATES FOR ME. IN THE FORESEEABLE FUTURE, I PLAN TO RETIRE AND IF THIS RATE HIKE IS APPROVED, MY BUDGET WILL BE STRAINED EVEN FURTHER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111521**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MONA MCLAUGHLIN	Home Phone (316)323-2572	Cell Phone
Business	Work Phone	ext
Street Address 5066 NW 50TH ST	Fax #	
Mailing Address	Email Address TERRELOC@YAHOO.COM	
City EL DORADO		
State KS	Zip Code 67042	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111522**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WOODY K HESS	Home Phone (316)519-7157	Cell Phone
Business	Work Phone	ext
Street Address 436 N ARTHUR	Fax #	
Mailing Address	Email Address WOODMAN855@AOL.COM	
City EL DORADO		
State KS	Zip Code 67042	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018 PLEASE DENY THIS RATE INCREASE REQUEST.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111524**

Date Filed **12/13/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **PHYLLIS A ATKINSON**

Home Phone **(970)560-2488**

Cell Phone

Business

Work Phone

ext

Street Address **909 E 52ND ST S**

Fax #

Mailing Address

Email Address **ROYCEPHYLLIS@YAHOO.COM**

City **WICHITA**

State **KS**

Zip Code **67216**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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Narrative

12/13/2018

SENIORS ON FIXED INCOMES CANNOT SUSTAIN CONTINUAL RATE RAISES IN NECESSARY COMMODITIES. PLEASE AT LEAST MAKE SENIORS EXEMPT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **111525**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROBERT PFUETZE	Home Phone (785)422-2316	Cell Phone
Business	Work Phone	ext
Street Address 2745 SE GRANGER ST	Fax #	
Mailing Address	Email Address RPFUETZE@GMAIL.COM	
City TOPEKA		
State KS	Zip Code 66605	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018

GAS PRICES KEEP GOING UP IN SPITE OF THE FACT THAT MORE GAS RESERVES ARE BEING DISCOVERED ALL THE TIME. KANSAS GAS SERVICE HAS BEEN CHARGING EXCESSIVE RATES FOR A LONG TIME. THIS NEEDS TO BE STOPPED NOW. WE SHOULD BE ALLOWED TO CHOOSE OUR GAS SUPPLIER, AS SOME STATES ALLOW. MAYBE THEN PRICES WOULD GO DOWN INSTEAD OF UP EVERY FEW YEARS.

KANSAS CORPORATION COMMISSION

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(785) 271-3100

Complaint ID **111526**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MITCH MURRAY	Home Phone (316)688-0208	Cell Phone
Business	Work Phone	ext
Street Address 643 N GREEN ST	Fax #	
Mailing Address	Email Address MITCHMURRAY@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018

I CONTINUE TO BE AMAZED AS A RETIRED SENIOR CITIZEN THAT EVERYTHING IT'S GOING UP BUT ONE'S SOCIAL SECURITY AND OR RETIREMENT BENEFITS AND AT SOME POINT I WOULD LIKE TO THANK SOMEONE WITH ASKED HOW ARE THEY SUPPOSED TO PAY WHEN MORE MONEY IS BEING REQUESTED BUT NO MORE MONEY IS BEING RECEIVED BY THOSE WHO ARE BEING ASKED TO PAY MORE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111527**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ANN SWENSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 11421 W PAR LN	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018

AS A LONG TIME CUSTOMER I OPPOSE THE PROPOSED INCREASES TO THE KANSAS GAS RATE STRUCTURE FOR THE FOLLOWING REASONS: 1 OUR RATES IN KS ARE ALREADY SOME OF THE HIGHEST IN THE NATION, 2 INCREASING THE FIXED MONTHLY CUSTOMER RATE IS ESPECIALLY HARMFUL TO CUSTOMERS WHO ARE ON A LIMITED MONTHLY INCOME IE ELDERLY AND POOR, AND 3 FOR YEARS THE NEED TO BE CONSERVATIVE WITH OUR USAGE OF GAS HAS BEEN EMPHASIZED AND NOW WHEN USAGE HAS DECREASED FOR A VARIETY OF REASONS, THE REQUEST IS MADE TO INCREASE RATES AS THE USAGE HAS DECREASED. SEEMS THE CUSTOMER IS THE ONE IN A BIND WITH NO OPTIONS WHEN THE COMPANY COULD HAVE PLANNED AHEAD FOR SEASONAL AND USAGE CHANGE. THANK YOU FOR THE OPPORTUNITY TO COMMENT.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111529**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN STROUD	Home Phone (316)619-0670	Cell Phone
Business	Work Phone	ext
Street Address PO BOX 17558	Fax #	
Mailing Address	Email Address TAXET001@GMAIL.COM	
City WICHITA		
State KS	Zip Code 67217	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018

I AM ON A FIXED INCOME AND CAN'T AFFORD ANOTHER INCREASE. PLEASE CONSIDER THOSE LESS FORTUNATE WHEN MAKING THESE DECISIONS TO RAISE YOUR RATES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
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(785) 271-3100

Complaint ID **111531**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RICHARD AYESH	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018 I BELIEVE THIS RATE INCREASE IS WAY TOO MUCH AND UNWARRANTED AT THIS TIME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **111532**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROYCE I ATKINSON	Home Phone (970)560-2476	Cell Phone
Business	Work Phone	ext
Street Address 909 E 52ND ST. SOUTH	Fax #	
Mailing Address	Email Address ROYCEPHYLLIS@MSN.COM	
City WICHITA		
State KS	Zip Code 67216	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018

I THINK IT IS TIME FOR THE UTILITIES TO CONSIDER THE PEOPLE FOR A CHANGE....FIND OTHER WAYS TO MAKE ENDS MEET. I AM ON A FIXED INCOME. DON'T NEED THE GAS COMPANY COMING ALONG AND ASKING MORE FOR THE SAME THING.

KANSAS CORPORATION COMMISSION



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Complaint ID **111533**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JANET C JOHNSON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

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Complaint ID **111535**

Date Filed **12/13/2018**

Investigator **GLIPPERT**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **TOM AND JANE HELSEL**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **IUKA**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KGSG

18-KGSG-560-RTS

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Narrative

12/13/2018

IS AGAINST ANY INCREASE OF RATES WHICH ALSO INCLUDES NO INCREASE IN THE CUSTOMER SERVICE CHARGE

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **111536**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RONALD D SEIBEL	Home Phone (316)831-9014	Cell Phone
Business	Work Phone	ext
Street Address 3940 N GARLAND ST	Fax #	
Mailing Address	Email Address SEIBEL59@YAHOO.COM	
City WICHITA		
State KS	Zip Code 67204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018

FOR THE RICH RAISES DON'T MAKE ANY DIFFERENCE. THEY CAN STILL LIVE HIGH. WE WHO ARE RETIRED TRY TO MAKE SOCIAL SECURITY AND SAVINGS STRETCH FURTHER AND FURTHER. COSTS OF ALMOST EVERYTHING KEEP GOING UP BUT INCOME DOES NOT FOR MANY. MAYBE THE INCREASE SHOULD ONLY BE APPLIED TO THOSE WHO MAKE ENOUGH TO PAY INCOME TAX. WE TRY TO LIVE FRUGAL: NO ALCOHOL, POP, TOBACCO, CASINOS, EXPENSIVE TOURS, EATING AT EXPENSIVE RESTAURANTS, EXPENSIVE CELL PHONES, AND DRIVE OLD CARS.

KANSAS CORPORATION COMMISSION



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Complaint ID **111538**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES DAVIES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City ATCHISON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111539**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SANDRA J MCDONIEL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 5135 S. HYDRAULIC ST. LOT 179	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67216	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/13/2018 THOSE THAT DEPEND ON A FIXED INCOME STRUGGLE ENOUGH WITHOUT OUR UTILITY
COMPANIES CONSTANTLY WANT MORE. STOP THIS INCREASE!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111540**
Date Filed **12/13/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BARBARA E BECKLEY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 12583 BROADMOOR ST	Fax #	
Mailing Address	Email Address	
City OVERLAN PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111541**
Date Filed **12/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SAMANTHA CHUMNEY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 253 N WILLO ESQUE CT	Fax #	
Mailing Address	Email Address	
City WICHITA		
State	Zip Code 67212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/14/2018 ANY RAISE IS TOO MUCH! NO INCREASE IN THE PRICE WE PAY FOR GAS SERVICE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111542**
Date Filed **12/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHIRLEY M MARTEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address CEDAR	Fax #	
Mailing Address	Email Address	
City MORAN		
State KS	Zip Code 66755	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111543**
Date Filed **12/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KELLY J NORRIS	Home Phone (831)239-9546	Cell Phone
Business	Work Phone	ext
Street Address 315 S OHIO ST	Fax #	
Mailing Address	Email Address KELLYNORRIS35@GMAIL.COM	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **111544**
Date Filed **12/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DENISE M THOMPSON	Home Phone (785)430-3256	Cell Phone
Business	Work Phone	ext
Street Address 5200 NE INDIAN CREEK RD	Fax #	
Mailing Address	Email Address DTANGELLOVER@GMAIL.COM	
City TOPEKA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/14/2018 THIS IS UNACCEPTABLE. KANSAS GAS CAN FIND OTHER WAYS TO COMPENSATE GETTING MONEY THAN GOUGING THEIR CUSTOMERS. THIS HAS TO STOP.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **111550**
Date Filed **12/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SAMDRA DICKISON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State KS	Zip Code 66604	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/14/2018

I MADE TESTIMONY COMMENTS AT THE PUBLIC HEARING. PLEASE ADD THE FOLLOWING, THANK YOU. AFTER FURTHER RESEARCH I AM OPPOSED TO ALL ASPECTS OF THE RATE INCREASE REQUEST. IT IS NOT ONLY UNFAIR BUT HORRIBLE THAT THE RATE INCREASE REQUESTED WILL CAUSE ME TO MAKE MORE THAN THE EQUIVALENT OF 2 12 MONTHLY PAYMENTS. MY GAS BILL CURRENTLY AVERAGES 20.00 PER MONTH. ACCORDING TO THE COMMISSION WEBSITE THE AVERAGE GAS BILL IS ABOUT 50.00. THE VAST MAJORITY OF CUSTOMER WILL HAVE TO PAY ABOUT AN ADDITIONAL TWO MONTHS INCLUDING INCREASED TAXES. DECOUPLING AS YOUR WEBSITE SHOWS REVENUE IS ALL READY EVENED OUT THRU SALE OF GAS FOR ELECTRICITY PRODUCTION. I CALLED AND TRIED TO GET INFORMATION ABOUT THE REASON FOR REPLACING PIPE LINES. WAS IT THAT DEPRECIATION HAD RUN OUT OR THAT THE OLD PIPE USED WAS POOR QUALITY. THE COMMISSION WEBSITE SHOWS THAT THE REASONS FOR GAS LEAKS WAS ONLY SLIGHTLY MORE THAN EXCAVATION. GLASS DOOR SHOWS INCREDIBLE BENEFITS CUSTOMERS SHOULD NOT BE PAYING FOR RELIABLE SERVICE. AS THE COMMISSION STAFF STATED INCREASED RATE OF RETURN SHOULD RELATED TO INCREASED RISK. PLEASE DO NOT APPROVE ANY OF THE REQUEST. THANK YOU SO MUCH FOR YOUR SERVICE!

KANSAS CORPORATION COMMISSION

Division of Public Affairs
 1500 SW Arrowhead Road
 Topeka, KS 66604-4027
 (785) 271-3100

Complaint ID **111554**
 Date Filed **12/14/2018**
 Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LIBRARY THINKERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City TOPEKA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KGSG	18-KGSG-560-RTS	O	0

Narrative

12/14/2018

WE ARE A GROUP OF ABOUT 20 RETIRED, POST COLLEGE EDUCATED WOMEN, WE STARED TO GET INVOLVED WITH THIS ISSUE WHEN WE READ THAT AN AVERAGE OF 5.67 PER MONTH IN THE BASE RATE WAS A10 INCREASE. SINCE ALL BUT ONE OF US HAS A MONTHLY AVERAGE BILL OF ABOUT 35.00 WE KNOW THAT IS NOT TRUE AND WE DO NOT LIKE MISREPRESENTATION! ON THAT ALONE WE BELIEVE THE COMMISSIONERS SHOULD JUST SAY NO TO THE REQUESTED RATE INCREASE. WE HAVE LISTENED TO THE HEARING ON LINE SEVERAL TIMES-THANK YOU. WE TRIED TO READ THE 300 PAGES BUT EVEN WITH A LIBRARIANS' HELP WE COULD FIGURE OUT HOW READ THE PAGES ON LINE. ADDITIONALLY WE READ THE COMPANY QUARTERLY REPORT TO SHAREHOLDERS, ONLINE COMMISSION REPORTS, AND OTHER INFORMATION LIKE INSIDER TRADING, GLASS DOOR AND THAT THE COST OF NATURAL GAS IS AT A 6 YEAR HIGH. ALL BUT ONE OF OWNS THE COMPANY STOCK THRU A TOTAL STOCK MARKET INDEX WE HAVE BOUGHT FOR OUR RETIREMENT WITH OUR OWN MONEY, NOT SOME COMPANY BENEFIT. WE ALL AGREE THAT WE ARE OPPOSED TO ANY RATE INCREASE. WE STRUGGLED WITH HOW TO SUMMARIZE OUR REASONS FOR OUR STRONG OPPOSITION. SO BELOW IS A NOT AS ORGANIZED AS WE WOULD LIKE BUT WE ARE SHORT ON TIME COMMENT SECTION. NOTHING IN THE PRESENTATION BY ONE GAS CONVINCED ANY OF US THAT THE COMPANY HAD ADDED ANY VALUE SINCE THE LAST RATE INCREASE WE ARE APPALLED BY THE BENEFITS AND SALARIES THE COMPANY IS ASKING US TO PAY FOR . ONE WEB SITE SAYS THE AVERAGE SALARY IS 146K AND THE CEO MAKES MORE THAN 3,000,000. NONE OF US MADE MORE THAN 50,000 PER YEAR AND WE PAID OUR OWN RETIREMENT. THERE WAS COMMENT ABOUT COST OF SERVICE CHANGES, WE HAVE ALL TRAVELED TO A COUNTRY WITH PREPAID SERVICE THAT SHOULD BE AN OPTION. THE ANALYST IN THE GROUP SAID THE PENSION OVER FUNDING IS EITHER DUE TO RISE IN STOCK PRICES OR GET AN NEW ANALYST. ONE GAS NEEDS TO USE ITS HIGH PAID TALENT AND GET NEW CUSTOMERS AND NOT 'ROB' MONEY FROM ALL CURRENT CUSTOMERS, ESPECIALLY THE POOR AND THOSE ON FIXED INCOME UNDER THE CIRCUMSTANCES WE ARE NOT DONATING MONEY TO HELP

12/14/2018

LOW INCOME CUSTOMERS-THE INSIDE TRADERS CAN MAKE ALL THE DONATIONS. THE COMMISSION WEBSITE SHOWS THAT THEY DO HAVE STABLE REVENUE BY SELLING GAS FOR ELECTRICITY. THANK YOU. PLEASE SAY NO.

CERTIFICATE OF SERVICE

18-KGSG-560-RTS

I, the undersigned, certify that a true and correct copy of the above and foregoing was sent by electronic mail this 19th day of December, 2018, to the following:

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CERTIFICATE OF SERVICE

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/s/ Sally Conn

Sally Conn

Public Service Administrator