BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of The Empire District Electric Company Filing Compliance Reports and Information as Prescribed by Commission Order Dated July 9, 2020, in Docket No. 20-EPDE-427-ACT

Docket No. 21-EPDE-072-CPL

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the

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Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is

providing the attached information.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the

Commission in compliance with the reporting requirements in the 427 Docket.

Sames G. Flaherty, #11177 ANDERSON & BYRD, LLP 216 S. Hickory ~ P.O. Box 17 Ottawa, Kansas 66067 (785) 242-1234, telephone (785) 242-1279, facsimile iflaherty@andersonbyrd.com

Diana C. Carter Liberty Utilities - Empire District 428 E. Capitol Ave., Suite 303 Jefferson City, Missouri 65101 Phone: (573) 289-1961 Email: <u>Diana.Carter@libertyutilities.com</u>

Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing

Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and

knows the contents thereof; and that the facts set forth therein are true and correct.

James G. Flaherty

SUBSCRIBED AND SWORN to before me this 23rd day of August, 2021.

NOTARY PUBLIC - State of Kansas RONDA ROSSMAN My Appt. Exp. 5/05/02

Roudd Rossinger

Notary Public

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 23rd day of August, 2021, addressed to:

Joseph R. Astrab j.astrab@curb.kansas.gov

Todd E. Love <u>t.love@curb.kansas.gov</u>

David W. Nickel d.nickel@curb.kansas.gov

Shonda Rabb <u>s.rabb@curb.kansas.gov</u>

Della Smith d.smith@curb.kansas.gov

Cole Bailey c.bailey@kcc.ks.gov

Diana C. Carter Diana.Carter@libertyutilities.com

ames G. Flaherty

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT COVID-19 Customer Reporting July 2021

<u>3.a. Arrearages</u> Customer Class Residential	30 to 59 lays past due		to 89 days bast due		reater than 90-Days	Total with arrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90- Days	Total with arrearages
Jully 2021 Total	\$ 261,904	¢	143,598	¢	249,398	\$ 654,900	982	502	972	2,456
Jully 2020 Total	\$ 246,665		141,455		487,149	875,269	859	460	1,276	2,595
Commercial										
Jully 2021 Total	\$ 9,955	\$	3,846		(13,597)	\$ 205	77	20	48	145
Jully 2020 Total	\$ 13,620	\$	3,437	\$	(2,335)	\$ 14,722	62	22	63	147
Industrial										
Jully 2021 Total	\$ 7,619		-	\$	-	\$ 7,619	6	-	-	6
Jully 2020 Total	\$ -	\$	-	\$	-	\$ -	-	-	-	-
3.b Total active customer count.	Total									
Residential										
Jully 2021 count of customers	8,221									
Jully 2020 count of customers	8,191									
Commercial										
Jully 2021 count of customers	1,438									
Jully 2020 count of customers	1,487									
Industrial										
Jully 2021 count of customers	43									
Jully 2020 count of customers	49									
3.c.i Voluntary Disconnects	Total									
Residential										
Jully 2021 count of customers	100									
Jully 2020 count of customers	135									
Commercial										
Jully 2021 count of customers	20									
Jully 2020 count of customers	22									
Industrial										
Jully 2021 count of customers	0									
Jully 2020 count of customers	1									

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3.c.ii Involuntary Disconnects	Total	
Residential		
Jully 2021 count of customers	2	27
Jully 2020 count of customers		0
Commercial		
Jully 2021 count of customers		1
Jully 2020 count of customers		0
Industrial		
Jully 2021 count of customers		0
Jully 2020 count of customers		0
2 d Pasannastiana	Total	4
3.d Reconnections Residential	TUIAI	
Jully 2021 count of customers	2	22
July 2020 count of customers		0
		Ŭ
Commercial		
Jully 2021 count of customers		0
Jully 2020 count of customers		0
Industrial		
Jully 2021 count of customers Jully 2020 count of customers		0
July 2020 Count of Castonicis		۲
4.a COVID-19 Payment Plans Count of Customers Accepting	07/2021	
Residential		
Jully 2021 count of customers accepting a COVID-19 Payment Plan		6
Commercial		
Jully 2021 count of customers accepting a COVID-19 Payment Plan		0
Industrial		
Industrial Jully 2021 count of customers accepting a COVID-19 Payment Plan	N/A	
July 2021 Count of customers accepting a COVID-19 Fayment Plan	IN/A	
4.b COVID-19 Payment Plans Average Number of Months to Pay	07/2021	┥
Residential		
Jully 2021 average number of months to pay COVID-19 Payment Plan	1:	12
Commercial		
Jully 2021 average number of months to pay COVID-19 Payment Plan	1:	12
Industrial		
Industrial Jully 2021 average number of months to pay COVID-19 Payment Plan	N/A	
ouny 2021 average number of months to pay COVID-19 Fayment Flam	11/7	
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	07/0001
4.c COVID-19 Payment Plans Average Monthly Payment Amount	07/2021
Residential	
Jully 2021 average payment amount COVID-19 Payment Plan	\$ 66.73
Commercial	
Jully 2021 average payment amount COVID-19 Payment Plan	\$ -
Industrial	
Jully 2021 average payment amount COVID-19 Payment Plan	N/A
4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected	07/2021
Residential	0172021
Jully 2021 Count COVID-19 Payment Plan Broken Plan 2 times	0
Commercial	
Jully 2021 Count COVID-19 Payment Plan Broken Plan 2 times	0
Industrial	
Jully 2021 Count COVID-19 Payment Plan Broken Plan 2 times	N/A
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