

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

In the Matter of Kansas Gas Service, a )  
Division of ONE Gas, Inc.'s Compliance )  
with the Commission's July 9, 2020 Order ) Docket No. 21-KGSG-042-CPL  
in Docket No. 20-GIMG-423-ACT. )

**KANSAS GAS SERVICE'S MONTHLY  
COMPLIANCE FILING**

Kansas Gas Service, a Division of One Gas, Inc., (Kansas Gas Service or Company), in compliance with the Commission's Order dated July 9, 2020, in Docket No. 20-GIMG-423-ACT ("Order"), respectfully submits its monthly Compliance filing report for the month of August 2020. The Company states and reports as follows:

1. Kansas Gas Service is a natural gas public utility operating in the state of Kansas pursuant to certificates of convenience and necessity issued by the Commission. Kansas Gas Service's principal place of business within the state of Kansas is located at: 7421 West 129<sup>th</sup> Street, Overland Park, Kansas 66213.

2. Pursuant to the Order, on a monthly basis, Kansas Gas Service is required to identify, track, document and accumulate, data and information associated with the Company's request for an accounting order permitting the deferral in a regulatory asset of certain extraordinary costs and lost revenue (plus carrying costs), associated with the COVID-19 pandemic. The Company is also then required to provide monthly and quarterly reports of this data and information. This filing contains the monthly reporting for the month of August 2020.

3. The names, addresses and phone numbers of the persons authorized to receive notices and communications with respect to this compliance filing on behalf of Kansas Gas

Service are as follows:

Judy Jenkins Hitchye  
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4. In accordance with the Order, Kansas Gas Service hereby provides its monthly reporting styled as “Appendix A”, (attached hereto as “Exhibit A”) for the August 2020 report.

**WHEREFORE**, Kansas Gas Service, a Division of ONE Gas, Inc., prays the Commission accept this compliance filing and for such other relief as the Commission may deem just and proper.

Respectfully submitted,

*/s/ J.J. Hitchye*

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KANSAS GAS SERVICE  
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VERIFICATION

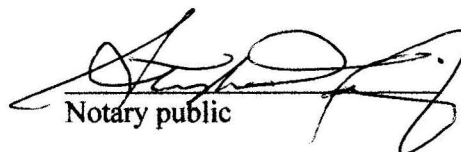
STATE OF KANSAS     )  
                                  )  
COUNTY OF JOHNSON    )

I, Judy Jenkins Hitchye, of lawful age, being first duly sworn upon oath, states as follows: I am a Managing Attorney for Kansas Gas Service, a Division of ONE Gas, Inc. I have read the above *Compliance Filing* and all the statements therein are true to the best of my knowledge, information and belief.

*1st J.J. Hitchye*  
Judy Jenkins Hitchye

*Affiant*

SUBSCRIBED AND SWORN to before me on *9/25/2020*

  
Notary public

My Appointment Expires:  
          *06/05/22*          



**CERTIFICATE OF SERVICE**

I, Judy Jenkins Hitchye, hereby certify that a copy of the above and foregoing *Compliance Filing* was forwarded this 25<sup>th</sup> day of September, 2020, addressed to:

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*/s/ J.J. Hitchye*

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Customer Class	Total Past-Due Customer Bills and Past-Due Customer Count											
	30 day				60 day				90 day			
	August 2019		August 2020		August 2019		August 2020		August 2019		August 2020	
	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers
Residential	\$ 1,746,289	48,573	\$ 1,563,973	46,257	\$ 1,454,369	35,348	\$ 1,405,797	32,195	\$ 3,941,533	25,019	\$ 5,944,437	22,598
General Service - Small	\$ 54,073	1,225	\$ 50,038	1,169	\$ 44,920	851	\$ 34,997	685	\$ 81,522	549	\$ 105,160	392
General Service - Large	\$ 22,836	161	\$ 26,734	188	\$ 16,243	110	\$ 12,980	80	\$ 49,393	83	\$ 48,685	47
General Service - Transport Eligible	\$ 3,597	6	\$ 1,323	4	\$ 35,677	4	\$ 1,374	3	\$ 6,052	4	\$ 7,275	2
Small Generator Service	\$ 5,790	98	\$ 143	4	\$ 140	2	\$ 14	1	\$ 32	1	\$ -	-
Irrigation Sales	\$ 80	2	\$ 100	3	\$ 202	3	\$ -	-	\$ 232	2	\$ -	-
Small Transport k-System	\$ 29	1	\$ 182	1	\$ 498	1	\$ 84	1	\$ 449	1	\$ -	-
Large Transport k - Tier 1	\$ -	-	\$ -	-	\$ 933	1	\$ -	-	\$ -	-	\$ -	-
	\$ 1,832,694	50,066	\$ 1,642,492	47,626	\$ 1,552,982	36,320	\$ 1,455,245	32,965	\$ 4,079,211	25,659	\$ 6,105,557	23,039

Number of customers represents the number of accounts that have past due amounts in the specified traunch. For example, if an account has a past due amount that is 30 days late and a past due amount that is 60 days late, the customer is counted in both the 30 day and 60 day traunch. To arrive at the number of customers with only past due amounts of 30 days, subtract the 60 day customer count from the 30 day customer count. For residential customers in 2019 this would be 48,573 - 35,348 = 13,225.

Customer Class	Customer Statistics Related to Disconnection Activity							
	Customers		Voluntary Disconnects		Involuntary Disconnects		Reconnections	
	August 2019	August 2020	August 2019	August 2020	August 2019	August 2020	August 2019	August 2020
Residential	578,154	583,084	6,519	5,796	2,852	1,470	1,479	1,228
General Service - Small	36,641	36,360	173	134	19	41	8	18
General Service - Large	11,436	11,461	28	22	5	7	4	6
General Service - Transport Eligible	481	501	2	-	-	-	-	-
Small Generator Service	729	716	1	1	-	-	-	1
Irrigation Sales	178	191	-	1	-	-	-	-
Kansas Gas Supply	1	-	-	-	-	-	-	-
Sales for Resale	19	17	-	-	-	-	-	-
Small Transport k-System	3,643	3,723	1	-	-	-	1	-
Small Transport t-System	1,279	1,280	-	1	-	-	-	1
CNG k-System	10	10	-	-	-	-	-	-
CNG t-System	2	2	-	-	-	-	-	-
Irrigation Transport	520	515	2	-	-	-	-	-
Large Transport k - Tier 1	185	182	-	-	-	-	-	-
Large Transport k - Tier 2	117	113	-	-	-	-	-	-
Large Transport k - Tier 3	63	59	-	-	-	-	-	-
Large Transport k - Tier 4	89	86	-	-	-	-	-	-
Large Transport t - Tier 1	35	36	-	-	-	-	-	-
Large Transport t - Tier 2	28	25	-	-	-	-	-	-
Large Transport t - Tier 3	23	22	-	-	-	-	-	-
Large Transport t - Tier 4	44	47	-	-	-	-	-	-
Wholesale Transport	28	28	-	-	-	-	-	-
Interruptible Transport	26	30	-	-	-	-	-	-

COVID-19 Payment Plans					
Customer Class	# of Customers accepting Plan	Average Number of Months for Payment	Average Monthly Payment	# of Customers with 2 payment plans broken <sup>(1)</sup>	Accounts Disconnected
Residential	28,275	10	\$ 42		152
General Service - Small	233	8	\$ 76		0
General Service - Large	72	7	\$ 185		1
Small Transport k-System	4	2	\$ 473		0
Large Transport t - Tier 2	1	1	\$ 575		0

(1) The customer service system does not have the capability to accurately report number of customers with 2 broken payment plans. KGS is manually reviewing customers that may have 2 or more broken payment plans and will provide information for August data as soon as possible.