

KANSAS CORPORATION COMMISSION
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

FORMAL COMPLAINT

Note: Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information you provide in the complaint or other documents related to the complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, email address, and the facts of your case may be available online for public viewing.

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

Bryan Boldridge Kansas Gas
(Respondent, name of utility company)

by
Bryan Boldridge
(Complainant, your name)

For Commission
use only

DOCKET NO.

25-KGSG-044-COM

Please provide complainant (your) contact information:

Full Name(s): Bryan C. Boldridge
Address: [REDACTED] Horton KS 66439
Daytime Phone: [REDACTED]
E-mail Address (optional): [REDACTED]

FORMAL COMPLAINT

Bryan Boldridge
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:
(Be specific and as brief as possible, If necessary, attach additional sheets.)

Since Nov 2021 I've Resided in Horton KS 66439.
I had a old bill from 403L St. in Atchison KS
I spent 2yrs in prison for being wrongfully convicted.
I called Kansas gas and added my name to ~~Atchison~~ my wife's
account. They (KS GAS) made us seperate accounts.
I Received some Relief from S. security. I called and asked

(Continued on the other side)

Formal Complaint *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

For the account number to pay on me and my wife's old account. They "KSGAS" gave me a false account, I paid \$1,000.00 to an account that wasn't me and my wife's. I asked them to put the money on old account, they wouldn't help me. So they disconnected my service. I paid what I thought was a correct payment, Walmart wouldn't give me my refund. In other words they (KSGAS) deceived me out of \$1,000.00. As my landlords are servicing other addresses gas and are ~~not~~ not receiving any servicing fees. Facts they (KSGAS) separated me and my wife's accounts. This has been going on for since 2021. I've never used matchbook ks since Nov. 2021. Kept Gas on throughout.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

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Buz Bolchif
Complainant's (your) signature

7/1/2024
Date signed

STATE
CORPORATION
COMMISSION

JUL 08 2024

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Secretary to the Commission
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at public.affairs@kcc.ks.gov.