

KANSAS CORPORATION COMMISSION  
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

Formal Complaint  
February 2015

**FORMAL COMPLAINT**

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

ATMOS ENERGY  
(Respondent, name of utility company)

by  
FLOYD CATTLE CO., INC Martie FLOYD  
(Complainant, your name)

For Commission  
use only

DOCKET NO.  
16-ATMG-454-COM

Please provide complainant (your) contact information:

Full Name(s): FLOYD CATTLE CO., INC Martie FLOYD  
Address: 6190 N. Road G Johnson, KS 67855  
Daytime Phone: 620-492-1948  
E-mail Address (optional): \_\_\_\_\_

**FORMAL COMPLAINT**

FLOYD CATTLE CO., INC Martie FLOYD  
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:  
(Be specific and as brief as possible. If necessary, attach additional sheets.)

Please see attached letter.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(Continued on the other side)

FF-2017-11-30-2008  
revised 11/1/17

**Formal Complaint** *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. *(State action or result desired.)*

Please see attached letter.

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

Gloyd Cattle Co. by  
Monte Gloyd  
Complainant's (your) signature

4-8-16  
Date signed

**FILING INSTRUCTIONS**

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Acting Executive Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at [public.affairs@kcc.ks.gov](mailto:public.affairs@kcc.ks.gov).

Kansas Corporation Commission  
Consumer Protection Division

April 8, 2016

Floyd Cattle Co.  
6190 North Rd. G  
Johnson, Ks 67855

To Whom It May Concern:

I am writing to you to file a formal complaint against Atmos. Atmos is the natural gas utility in Stanton County where our farm is located.

We are wishing to transport gas for irrigation purposes. Atmos Gas will allow us to do that, but they require electronic metering for all transport customers. This is logistically impossible in rural areas because there are no phone lines that are easily accessible which electronic meters require. Other Kansas utilities such as Midwest Energy, and BlackHills Energy which are located in western Kansas do not require electronic metering or other prohibitive forms of communication to read their meters. Atmos already has gas meters at the locations of our irrigation wells.

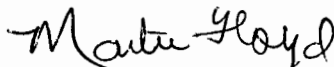
One of the main reasons that we are wishing to transport gas across Atmos lines is because we can lock in the price of natural gas we will be using so that we can know the cost of one of the greatest inputs that is required for growing irrigated crops. Currently we have no idea what our monthly gas bill will be from Atmos until we receive the bill. If we can transport gas from other sources we can protect the price and at the same time Atmos will still receive their profit for transporting across their lines and for billing.

It seems unfair that Atmos can impose rules that make it impossible in rural areas for farmers or other businesses to possibly take advantage of cost savings if they occur. We are asking that you force Atmos to either use the current gas meters or to use some other type of meter that is not cost prohibitive for their consumers. Why do they impose a rule that other gas utilities do not?

Again we ask that the Commission look at this issue and consider what is really fair. We would be willing to look at other solutions if they are not cost prohibitive. A farm is like any other business, we need to look at our costs and if we can save money we need to. Atmos is not allowing us to do that.

Thank you for your attention to this matter.

Sincerely yours,



Martie Floyd  
Floyd Cattle Co.  
620-492-6610

P.S. For this complaint Addresses and Meter #'s are:

NW 1-27-42 11N742328  
SW 6-27-41 G0001117  
NW 15-27-41 11N742329  
NW 7-27-41 12T959727