



GVNW CONSULTING, INC.

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February 24, 2017

Ms. Amy L. Green
Secretary to the Commission
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

RE: Docket No. 16-CSCZ-035-KSF

In the Matter of the Audit of Consumer Cellular, Incorporated by the Kansas Universal Service Fund (KUSF) Administrator Pursuant to K.S.A. 2014 Supp. 66-2010(b) for KUSF Operating Year 18, Fiscal Year March 2014-February 2015.

Dear Ms. Green:

On November 9, 2016, GVNW Consulting, Inc. (GVNW) filed its First Compliance Report (Compliance Report) and on December 7, 2016, GVNW filed its First Compliance Report Addendum (Addendum) regarding Consumer Cellular, Incorporated (Consumer Cellular or Company). The Kansas Corporation Commission (KCC or Commission) on December 20, 2016, issued an Order that: 1) accepted and adopted the Compliance Report and Addendum; 2) granted authority to Consumer Cellular to use the traffic study methodology and updated traffic factors; 3) ordered the Company to pay \$1,200 to the Commission no later than thirty (30) day from the date of the Order for its failure during KUSF Operating Years 18, 19 and 20 to file with the KCC its traffic study methodology and failure to provide and update its traffic factors; 4) directed the Company within sixty (60) days from the date of the order to issue \$2,059.69 in refunds to its current customer through one-time equal bill credits; 5) upon completion of the refund, required Consumer Cellular to provide GVNW with an affidavit executed by an officer of the company attesting to the completion of the refund and provide copies of customer bills to substantiate that the Company had issued the refunds; and 6) directed GVNW to provide the Commission with a Compliance Report.

On January 23, 2017, Consumer Cellular paid \$1,200 to the KUSF via the KUSF lockbox bank¹ account. Due to this error, the \$1,200 was credited to the Company's KUSF account. Subsequently upon notification of the error, Consumer Cellular issued another \$1,200 payment to the KCC that was received by the Commission's Fiscal Office on February 22, 2017.

On February 23, 2017, the Company provided copies of the required customer bills and submitted a notarized affidavit attesting to the issuance of the refunds to GVNW. The notarized affidavit is enclosed as Attachment A to this letter. GVNW recommends that Docket No. 16-CSCZ-035-KSF be closed.

Sincerely,

A handwritten signature in black ink, appearing to read 'David Winter', with a stylized flourish extending to the right.

David Winter
Senior Consultant

cc: Sandy Reams

¹ Lockbox banking is a service provided by banks to institutions such as the KUSF for the receipt of payment from customers.

CERTIFICATE OF SERVICE

I hereby certify that on this 24th day of February 2017, the above Kansas Universal Service Fund Compliance Report was e-filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

Kansas Corporation Commission
1500 S.W. Arrowhead Road
Topeka, KS 66604

Otto Newton, Litigation Counsel
Otto Newton
1500 SW Arrowhead Road
Topeka, KS 66604
Email: o.newton@kcc.ks.gov

Jill Leonetti
Consumer Cellular, Inc.
12447 SW 69th Avenue
Portland, OR 97223
Email: JillL@ConsumerCellular.com

Nicole Stephens, KUSF Administrator Manager
GVNW Consulting, Inc.
3220 Pleasant Run Suite A
Springfield, IL 62711
Email: nstephens@gvnw.com



David G. Winter

Consumer Cellular®

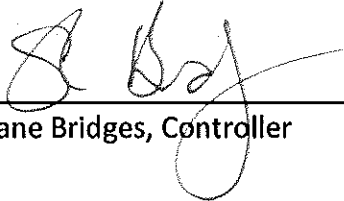
AFFIDAVIT

Consumer Cellular has, per the request of KUSF, applied a \$0.17 credit to the 12,132 active Kansas customers, for a total amount of \$2,062.44. The credit was applied to each customer account on Friday January 20th. The credit has posted to each customer invoice and all invoices have been supplied to customers.

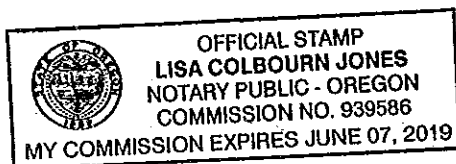
I SWEAR OR AFFIRM THAT THE ABOVE AND FOREGOING REPRESENTATIONS ARE TRUE AND CORRECT TO THE BEST OF MY INFORMATION, AND BELIEF.

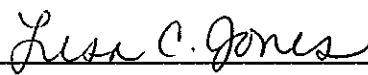
2-23-17

Date


Shane Bridges, Controller

I, the undersigned Notary Public, do hereby affirm that Shane Bridges personally appeared before me on the 23rd, day of February 2017, and signed the above Affidavit as his free and voluntary act and deed.




Notary Public