### BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

in the Matter of the Audit of Dialpad, Inc.	
by the Kansas Universal Service Fund	
(KUSF) Administrator Pursuant to K.S.A. 1 56-2010(b) for RUSF Operating Fiscal Year	Docket No. 25-DPIV-107-KSF
March 2023-February 2024.	

## Dialpad Inc to issue one-time, pro-rata billing credits to affected customers

COMES NOW Dialpad, Inc. ("Dialpad"), attests to issuing one-time; pro-rata billing credits to affected customers complying with Action Item No. 1 & No. 2 in the above-captioned docket. In support of this attestation, Dialpad states as follows:

1. Action Item No. 1 & No. 2 in this docket requires Dialpad, Inc. to issue one-time, pro-rate billing credits to affected customers in the total amount of \$6,273.55, due to Kansas Universal Service Fund (KUSF) fee amounts that were erroneously applied to E911 and Fax services. Dialpad Identified impacted customers and completed issuance of billing credits.

### CONCLUSION

WHEREFORE, Dialpad, Inc. respectfully requests that the Commission acknowledges the corrections made as evidenced by invoices supporting completion of the customer refunds.

Respectfully submitted,

By: /s/ Brett Reed Brett Reed, CFO 2700 Camino Ramon, Suite 490 San Ramon, CA 94583 Email: tax@dialpad.com Dated: August 25, 2025

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STATE OF CALIFORNIA.

) ss;

COUNTY OF CONTRA COSTA

I, Brett Reed, being duly sworn upon oath, state that I am an authorized representative of Dialpad, Inc., that I have read and om familiar with the foregoing attestation of Carrier Remittance Worksheet corrections and that the statements therein are true to the best of

my knowledge, information, and belief

Brett Reed

SUBSCRIBED AND SWORN to before me this 25th day of August 2025.

Plegy, He alfgened Notary Public

My Appointment Expires:

### CERTIFICATE OF SERVICE

I hereby certify that on this 25th day of August, 2025, the above and foregoing Motion was alectronically filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

KANSAS CORPORATION COMMISSION 1500 S.W. Arrowhead Road Topeka, KS 66604 kcc.public.affairs@ks.gov

PRESTON THOMAS

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Brett Reca

# CALIFORNIA IURATE

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California	1
County of lantra Losta	
Subscribed and sworn to (or affire	med) before me on this 15 day of Avgust, 20 27
by Brett Reed	proved to me on the basis of
satisfactory evidence to be the pe	erson(x) who appeared before me.
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Notary Public Sfgnature	(Seal)
- OPTIC	onal Information —
DOCUMENT	SIGNER CAPACITY
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