

12-2-2021 Customer called and said can't be called. When they use their cordless phone, nothing works.

1-19-2022 Customer called and said can't be called. This ticket was left open so that technicians could work with customer on possible solutions.

6-23-2022 Customer called to disconnect service.

**NARRATIVE:**

Trouble ticket on 8-30-2019 was cleared to defective line card in remote.

Trouble ticket on 8-11-2020 was cleared to test OK at CO.

Trouble ticket on 10-20-2020 was cleared to Line Card in Remote.

Trouble ticket on 12-20-2021 was cleared to inside wire.

Trouble ticket on 1-19-2022 was left open so that we could continue to contact the customer and try to work through his problem. There was no trouble found on 1-19-2022.

Of note, Totah does not monitor individual customer lines unless asked to do so or they agree for us to keep a log of incoming and outgoing calls. Mr. LaFon agreed for Totah to put his line on CLI in our switch so that we could keep a record of incoming calls. There are 25 pages on calling information attached that are calling records to Mr. LaFon's telephone number. These start on 1/24/2022 and end on 6-23-2022. Also attached are copies of a picture of the answering machine Totah provided to Mr. LaFon to record days and dates calls may have come into Mr. LaFon and he or his wife may have not heard the telephone ring. To date, this device has not been returned. Mr. LaFon already provided photos of the telephones Totah provided to him for use as his other telephones were causing issues on his line.

As Totah has no knowledge of when calls come into an individual customer, it is difficult at best for us to track down any issues that may arise in calls not being delivered. As has become standard practice within the communications industry, many companies rely upon least cost routing when delivering calls outside of their network another company's network. In many instances, these calls never make it to the end offices. Also of note, wireless companies don't always have the signal from the device originating the call to reach their MISO and then route the call to be delivered to the end office. There have been many instances where these companies are providing ring back tone where the call is not going anywhere.

We were never afforded the information as to which provider was supposed to be delivering the calls to our office and therefore could not determine if it was a wireless company or a company using least cost routing. We were simply told that the customer could not receive calls.

As stated earlier, the trouble ticket from 1-19-2022 was left open so that testing and troubleshooting with the customer could be accomplished and records could be kept by Totah Communications, Inc. in our trouble reporting system. A copy of that trouble ticket has been provided as well. It was summarized in the initial complaint inquiry that was provided to Sherri Eisenbarth on 6-24-2022. It is also summarized here.



December of 2021, a Totah technician was dispatched to customer residence for a trouble report of inability to receive calls. Technician repaired and replaced the service wire in the house. He also left a telephone with customer as there was a very old rotary phone being used along with a cordless telephone. One of the phones in Mr. LaFon's photos is that phone. The other 2 telephones and the answering machine were also provided to Mr. LaFon on subsequent trouble tickets.

On 1-19-2022, the customer called in to report that they are not receiving their phone calls. They can call out, but when people call back the phone doesn't ring. It was communicated to the customer that he would need to keep a log from the people telling him that they had tried to call, but there was no answer. He was asked to keep the name, date, time, and telephone number trying to call him. This would help us in trying to figure out if there was a network issue within Totah's network or outside our network. There was noise and someone else in the background.

2-15-2022, Customer reported that they were still having issues. We had switched their line card to see that may have been a problem. Customer reported that had not fixed his issue. Several calls show up on our CLI report as being delivered to the customer. It is also noted that there are calls originating within the customer's residence to the number of the residence.

3-9-2022, Customer reported that they are still having issues. They had gone back to using the old phones. We requested that they only use the phones that we had provided so as to eliminate the old phones as the problem causer. Tried to contact the customer, but there was no response.

4-4-2022, Customer called to report trouble. Tried to call the customer at 9:04 a.m., but did not get an answer. The switch recorded on CLI that the call was delivered, but not answered at the residence. Sent a field technician to the residence. Field technician received a test call from our office in Ochelata at the NID. A hum was heard on the line this time. Field technician checked the cable pair. Another telephone was left for use in the bedroom along with the test phone in the dining room.

5-2-2022, Customer called to report they are still having the issue of not receiving calls. We have not been able to duplicate the trouble. Our test calls get delivered from within our network and from cellphones being used by Totah Technicians.

5-4-2022, Customer was moved to a new cable pair in efforts to remedy his problem. His NID was also thoroughly rehabbed. Ground rods were added to pedestals in efforts to remedy the situation. An electric pole was found to be missing about 2 ft. of its ground wire. This was repaired as well. That removed the noise from the customer line. In general, a hum on the line caused by grounding issues do not stop calls from being delivered to a customer. Grounding issues in general cause noise on the line.

6-1-2022, Customer called to provide updates as to calls missed on 5-31-2022. The number he provided was his sister's. CLI showed she called at 8:56 am. This was not the time he provided that he said she called with no answer. CLI also showed that she called at 12:24 pm and at 4:03 pm. According to Mr. LaFon, he did not receive any of those calls. Customer did not have an answering machine to show if the calls made it to

his residence or not. Customer also had gone back to using his old phones and a phone a phone that someone had given to him because they didn't want it anymore. We ordered an answering machine and we will be installed once it comes in to try to log if calls are making it to the residence or not. A copy of the Amazon bill is attached along with a picture of the answering machine.

6-23-2022, Customer called again to report calls not being delivered to his residence. His report was that his sister who lives in Bartlesville had tried to call him. CLI log shows several calls made to his home. Customer stated that he was not home, so he didn't know if the calls came through. Customer was asked if the answering machine had picked up any calls. Customer stated that the answering machine was removed by his wife as she believed it was a spying device. It was communicated that the machine was important for us to see if calls were being delivered and the phone wasn't heard. Customer got mad and stated that he wanted to disconnect his service and that he was going to make a complaint to the Kansas Corporation Commission. Customer was advised that he was certainly within his rights to do so. Customer was then transferred to a CSR to complete a Disconnect order. Order was issued and customer service was turned off on 9-23-2022

As was stated in the email (attached) dated 6-24-2022 to Sherri Eisenbarth of the KCC, I believe that Totah went to great lengths to try to find an issue within our network that would have caused calls not to be delivered to this customer. As is shown by our CLI reports attached (and more can be produced if necessary) calls were being delivered. All of the test calls made by Totah Technicians within and outside of our network rang through to the customer. Also of note, Mr. LaFon's official complaint states that he is requesting a refund for 4 years of service, but would settle for 2 years. He generated 1 trouble ticket in the third quarter of 2019, 2 tickets in 2020 (one in third quarter and one in fourth quarter), 1 ticket in the fourth quarter of 2021, and his last ticket that was kept open in January of 2022. I do not see anything that would warrant a refund for 4 years of service. One of those tickets was due to defective house wire and instruments on the customer side of the NID which were repaired at no cost pursuant to the customer's inside wire maintenance contract. That trouble is outside of the KCC jurisdiction.

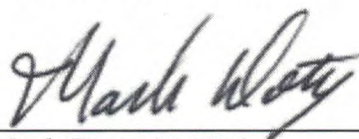
To date, we have found nothing that would have caused calls not to be delivered to Mr. LaFon. Also of note, if it were a problem in our network, it would stand to reason that it would affect more than one customer. To date, we have not had an ongoing report of call delivery problems from other customers.

Again, this lends itself to the issue being with a wireless provider or another company that is supposed to deliver calls to our office.

WHEREFORE Totah Communications, Inc. respectfully requests the Commission find that it has committed no violations of the law with respect to the matters set forth in the complaint filed herein.



Respectfully submitted,

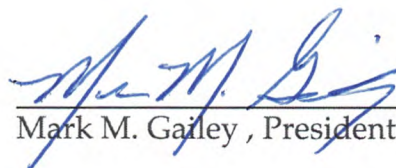


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Mark Doty #14526  
Thomas E. Gleason, Jr. #07741  
GLEASON & DOTY, CHARTERED  
P.O. Box 490  
Ottawa, KS 66067  
(785) 242-3775

**VERIFICATION**

I verify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. Executed on 7-28-22.



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Mark M. Gailey , President and G.M.

CERTIFICATE OF SERVICE

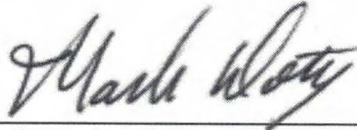
Mark Doty certifies that a true and correct copy of the foregoing Answer to Complaint was sent via email on 7-29-22 addressed to the following persons:

BRIAN G. FEDOTIN, GENERAL COUNSEL  
KANSAS CORPORATION COMMISSION  
1500 SW ARROWHEAD RD  
TOPEKA, KS 66604  
[b.fedotin@kcc.ks.gov](mailto:b.fedotin@kcc.ks.gov)

WALKER HENDRIX, LITIGATION COUNSEL  
KANSAS CORPORATION COMMISSION  
1500 SW ARROWHEAD RD  
TOPEKA, KS 66604  
[w.hendrix@kcc.ks.gov](mailto:w.hendrix@kcc.ks.gov)

And by First Class Mail to:

JOSEPH A. LAFON  
3523 Legionville Lane  
Independence, KS 67301

A handwritten signature in dark ink, appearing to read "Mark Doty", is written over a horizontal line.

Mark Doty

<b>Account Number</b> 9786	<b>Network Type</b> Telephone	<b>Network #</b> 620-289-4321	<b>Network Status</b> Disconnect
<b>Plant Area</b> 289	<b>Serving Area</b>	<b>Tech Type</b>	<b>Svc Type</b>
<b>Contact Number</b> 620-779-0058			

<b>Customer</b> JOE & CARLA LAFON	<b>Pending Serv Order</b>
<b>Account</b> JOE & CARLA LAFON	<b>In Date</b> 03/22/2019
<b>Network Address</b> 3523 LEGIONVILLE LN	<b>Out Date</b> 06/23/2022
INDEPENDENCE, KS 67301 -	<b>Bus/Res</b> R <b>Status</b> Q
Latitude: 37.083749	
Longitude: -95.740519	
<b>Reported Trouble</b> 0006	CAN'T BE CALLED
<b>Report Taken By</b> Gillian	01/19/2022 11:56:24 AM
<b>Assigned To</b>	<b>Priority</b>
<b>Department</b>	<b>Carriers</b> <b>Inter</b> 07030 <b>Intra</b> 07030
<b>Work Group</b>	<b>Int'l</b> <b>Local</b>
<b>Employee</b> ADAM	
	01/19/2022 2:38:10 PM
<b>Appointment Date</b>	
<b>Canceled By</b>	

**Account Contact Information:**

<b>Name</b>	JOE & CARLA LAFON
<b>Phone Number</b>	(620) 779-0058 (Mobile)
<b>Email Address</b>	

**Description:**

Customer is saying they can not receive calls. They can call out but when people call back the phone doesn't ring.  
Contact # 6208709299

**USP Codes:** (\* indicates a bundle element)

Code	Description	Quantity
023	RES-LOCAL ACCESS LINE-RUR	1
110	RES-INTERSTATE TOLL ACCESS	1
203	RES-CALL WAITING	1
225	RES-CALLER ID W/NAME	1
271	RES-UNLISTED NUMBER	1
639	INSIDE WIRE MAINT ONLY TP	1

**Questions / Answers:**

DO YOU HAVE CORDLESS?  
HAS SOMEONE BEEN DIGGING?  
HAVE CHECKED ALL PHONES?  
HAVE CHECKED AT NID?  
IS SOMEONE HOME?  
WHEN DID THIS START?  
WHERE CAN YOU BE REACHED?  
WHOSE CALLING?

**Plant:****Plant Key:**



<b>Account Number</b> 9786	<b>Network Type</b> Telephone	<b>Network #</b> 620-289-4321	<b>Network Status</b> Disconnect
<b>Plant Area</b> 289	<b>Serving Area</b>	<b>Tech Type</b>	<b>Svc Type</b>
<b>Contact Number</b> 620-779-0058			

**Current:**

Code	Detail	Code	Detail
CUSTOMER HAS DOG CALL		MODEM	
GATE CODE		LINE CONF PROFILE	
ROUTE & PED	A9F5/05	SSID 1	
FIELD PAIR	0056	WIRELESS MODEM KEY 1	
FIBER #		SSID 2	
X-CONNECT PAIR		WIRELESS MODEM KEY 2	
HOUSE LOCATION	61-14-07	GATEWAY	
LINE PACK		PHONE #	
ADSL/VDSL		DSL JACK	
DLC CDT		EXTENDER POWER	
DLC RDT	N7-1-1-2	EXTENDER FIELD PAIR	
DLC NAME	JEFFERSON	DLC SYS PAIR	
CDT SYS	10.113.5.134	DSLAM	
IDTL	TYR1 IDE 1 157	DLCNM	
EVC-MAP	LAFON-JOE	UNI	
BLOCK PIN	2	ACT CODE FIBER	
IP ADDRESS		RX PWR	

**Comments:**

01/19/2022

Gillian

Customer is saying they can not receive calls. They can call out but when people call back the phone doesn't ring.  
Contact # 6208709299

Adam

I called and talked with Mr Lafon and asked him to keep a log of when the calls are being reported to him that are not going through. I have put them on CLI on 1/19/22 at 2:24pm. Asked him to get the callings number and provider if possible along with day and time. Looks like a least call routing issue. I could hear noise like someone was moving around with another phone. Scott says they have a old rotary phone and a cordless phone.

02/15/2022

Adam

Lafon has called back in and says that swapping cards did not fix the trouble and they are still having the same issues. I can see several calls on CLI. I have seen a few that looks like they are calling their own number, not sure why or if this is causing the line to stay off hook and thus giving other people a busy signal. I will get ahold of scott for some more testing.

03/09/2022

Adam

customer was still having issues but was using their older phones, had them just use the phone that scott left them to see if that might be the issue. they have not called back in. I will try to reach them today

04/04/2022

Adam

Customer called back in today, I had not heard back from then since 3/9. I called their house and got no answer at 8:50am Monday (today). The call did show up on CLI, but no answer at the home. I am having scott go by and check what he can and see if they are home. We will also verify they are not using the older phones again and will have only 1 test jack work in the house. Will also verify they are no longer using the Y split at the jack.

Adam

Made a test call to scott on a phone in the nid, it did ring. Scott says he can hear a loud hum on the line, I could hear it a little on my end. Scott is going to look from cable trouble.

Adam

Scott is leaving a test phone in the bedroom and a test phone in the dining room, to rule out the possibility that they are not hearing the phone ring. Scott said he would try to make some test calls to them in the next few days to check on the phone status.

05/02/2022

Adam

Mr. Lafon called back in today and is having the same issues. We have not been able to find a reason to why the calls are

Customer Signature

Date



<b>Account Number</b> 9786	<b>Network Type</b> Telephone	<b>Network #</b> 620-289-4321	<b>Network Status</b> Disconnect
<b>Plant Area</b> 289	<b>Serving Area</b>	<b>Tech Type</b>	<b>Svc Type</b>
<b>Contact Number</b> 620-779-0058			

failing, all of our test calls reach the customer. Scott is going to have Gary come up on Tuesday after the storms today and look for cable trouble and move them to a new pair.

05/04/2022 Adam

Scott and Gary worked on the cable Tuesday May 3rd. upgraded parts in the nid. worked a new cable pair. added ground rods in the peds that did not have one. Did find that the power pole ground at an intersection was missing about 2ft on the electric pole, they made a repair to the electric companies ground and that took all the noise off the lines.

06/01/2022 Adam

Mr Lafon called today to give me some updates on the calls that he missed on Monday 5/31. I show the number he gave, his sister, called at 8:56am which was not a time he gave me, she also called at 12:24, and then again at 4:03. Mr Lafon did not get any of the calls and says he was home during these times. He no longer has an answering machine so I was not able to confirm if the caller rang the house or not. He has went back to using his old phones and another phone that someone else gave him that they didn't want. I have ordered an answering machine without a phone for us to put in line just to use for testing. I will have Scott install this once it comes in.

06/23/2022 Adam

Mr Lafon called in again today and wanted to report that he had issues with his sister in Bartlesville calling the home number. we looked at the CLI call log for Sunday 6/19 and seen several calls that was made to the house. He was no home and didn't know if they rang to the house or not. I asked if he still have the answer machine still in place that we provided to him and he told me no that his wife removed it because she thought it was a spying device. I told Mr Lafon that it was very important that we have that in place to know if the calls are ringing at the house. He got mad after I said that he said he wanted to disconnect his service. I told him I would transfer him to Kelli and she would take care of that. He also stated that he was going to turn us into the KCC about his service. I told him he had every right to do so if that was his choice. At this point he was put on hold and giving to Kelli to process him turning off his service.

**History:**

**Ticket Number** 27242

**Date Taken** 12/02/2021

**Date Cleared** 12/02/2021

// Description: Only receives some calls from a corded phone.  
when using cordless phones nothing works.  
Has four jacks and the only one that works is in bedroom.

Contact # 6202894321

// Report: JACK NOT WORKING // Cause: DETERIORATED // Equipment: INSIDE WIRE

**Action Taken:****Work Performed**

<b>Picked Up By</b> Adam	<b>Picked Up Date / Time</b> 01/19/2022 2:38:13 PM
<b>Cleared By</b> Adam	<b>Cleared Date / Time</b> 06/23/2022 2:39:08 PM
<b>Followed Up By</b>	<b>Followed Up Date / Time</b>
<b>Equipment</b> 015	NO TROUBLE FOUND
<b>Solution</b>	
<b>Cause</b> 0060	NO TROUBLE FOUND
<b>Materials Used</b>	
<b>Comments</b>	<b>Inside Premise Hours</b>

**Customer Signature**

**Date**



**Final Details for Order #114-3399561-6857003**

**Order Placed:** June 1, 2022

**PO number :** adam

**Amazon.com order number:** 114-3399561-6857003

**Order Total:** \$14.97

Shipped on June 1, 2022	
<b>Items Ordered</b>	<b>Price</b>
1 of: AT&T (1740WH) Digital AnswerSystem with Time and Day Stamp, White Sold by: Amazon.com Condition: New	\$14.97
<b>Shipping Address:</b> Totah Communications, Inc 101 S OCHELATA ST OCHELATA, OK 74051-5018 United States	Item(s) Subtotal: \$14.97 Shipping & Handling: \$0.00 ----- Total before tax: \$14.97 Sales Tax: \$0.00 -----
<b>Shipping Speed:</b> FREE Prime Delivery	<b>Total for This Shipment: \$14.97</b> -----

Payment information	
<b>Payment Method:</b> American Express   Last digits: 5004	Item(s) Subtotal: \$14.97 Shipping & Handling: \$0.00 -----
<b>Billing address</b> Totah Communications, Inc 101 S OCHELATA ST OCHELATA, OK 74051-5018 United States	Total before tax: \$14.97 <b>Estimated Tax:</b> \$0.00 ----- <b>Grand Total: \$14.97</b>
<b>Credit Card transactions</b>	American Express ending in 5004: June 1, 2022: \$14.97

To view the status of your order, return to [Order Summary](#) .



Last purchased Jun 1, 2022

Style: AnsweSystem | View order



Roll over image to zoom in



### AT&T (1740WH) Digital AnsweSystem with Time and Day Stamp, White

Visit the AT&T Store  
★★★★★ 5,515 ratings | 536 answered questions  
**Amazon's Choice** for "answering machines for landline phones"

List Price: ~~\$19.95~~ Details  
Price: **\$14.97** ✓prime One-Day & FREE Returns  
You Save: **\$4.98 (25%)**

You're **approved for a credit line with Amazon Business**. See your credit limit and take advantage of **30-day extended payment terms now**. Set up [Pay by Invoice](#)

May be available at a lower price from other sellers, potentially without free Prime shipping.

Style: **AnsweSystem**

AnsweSystem	AnsweSystem + Corded Phone
<b>\$14.97</b> ✓prime	<b>\$33.99</b> ✓prime

<b>Compatible Devices</b>	Telephone
<b>Brand</b>	AT&T
<b>Hardware Interface</b>	Multimedia Card
<b>Microphone Form Factor</b>	Built-in

See more

**\$14.97**  
✓prime One-Day & FREE Returns  
FREE delivery **Tomorrow, July 26**. Order within 9 hrs 33 mins

Deliver to Totalh - Ochelata 74051

**In Stock.**

Qty: 1  
Buying in bulk?

**Add to Cart**

Secure transaction  
Ships from and sold by Amazon.com.

Return policy: Eligible for Return, Refund or Replacement within 30 days of receipt

**Add an Accessory:**  
☐ Amazon Basics Multipurpose Copy Printer Paper, 8... **\$8.49**

☐ Add a gift receipt for easy returns

**Add to List**

CLI HAVN MON 08:35:00 24/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 762 0716 TG 110 KFN HAVN 02 02 04 24

CLI HAVN MON 11:55:29 24/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 918 332 1157 TG 110 KFN HAVN 02 01 05 21

CLI HAVN MON 12:04:36 24/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 870 2017 TG 110 KFN HAVN 02 01 06 17

CLI HAVN MON 12:10:48 24/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 251 3861 TG 110 KFN HAVN 02 01 05 09

CLI HAVN MON 13:25:58 24/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 05 03  
CLI HAVN TUES 08:40:14 25/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 888 831 2835 TG 110 KFN HAVN 02 01 05 01

CLI HAVN TUES 09:36:44 25/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 267 8349 TG 110 KFN HAVN 02 02 04 11

CLI HAVN TUES 09:57:36 25/01/22  
CLED DN 620 289 4321  
JIP= 913432  
CLNG DN 913 722 2641 TG 110 KFN HAVN 02 01 05 02

CLI HAVN TUES 10:16:17 25/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 267 8349 TG 110 KFN HAVN 02 02 04 23

CLI HAVN TUES 10:55:29 25/01/22  
CLED DN 620 289 4321  
JIP= 316617  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 05



CLI HAVN TUES 11:07:11 25/01/22  
CLED DN 620 289 4321  
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CLNG DN 913 722 2641 TG 110 KFN HAVN 02 01 06 20

CLI HAVN TUES 11:43:39 25/01/22  
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JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 06 22

CLI HAVN TUES 12:17:47 25/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 918 332 1157 TG 110 KFN HAVN 02 01 06 13

CLI HAVN TUES 13:30:57 25/01/22  
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CLI HAVN TUES 13:32:12 25/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 870 2017 TG 110 KFN HAVN 02 01 06 01

CLI HAVN TUES 13:45:43 25/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 02 04 24

CLI HAVN TUES 15:28:58 25/01/22  
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CLI HAVN FRI 08:42:50 28/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 02 04 03

CLI HAVN FRI 10:58:37 28/01/22  
CLED DN 620 289 4321  
JIP= 316617  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 24

CLI HAVN FRI 11:27:09 28/01/22  
CLED DN 620 289 4321  
JIP= 520518

CLNG DN 520 247 4190 TG 110 KFN HAVN 02 01 06 06

CLI HAVN FRI 12:25:19 28/01/22

CLED DN 620 289 4321

JIP= 913432

CLNG DN 913 722 2641 TG 110 KFN HAVN 02 02 04 06

CLI HAVN FRI 12:25:51 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 620 515 3475 TG 110 KFN HAVN 02 01 06 20

CLI HAVN FRI 12:29:49 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 816 915 8882 TG 110 KFN HAVN 02 02 04 23

CLI HAVN FRI 12:29:56 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 816 915 8882 TG 110 KFN HAVN 02 02 04 11

CLI HAVN FRI 12:30:11 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 05 04

CLI HAVN FRI 12:44:30 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 05 16

CLI HAVN FRI 13:14:46 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 05 15

CLI HAVN FRI 14:01:02 28/01/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 06 04

CLI HAVN FRI 14:31:45 28/01/22

CLED DN 620 289 4321

JIP= 337224

CLNG DN 409 728 2458 TG 110 KFN HAVN 02 01 05 07

CLI HAVN FRI 14:33:54 28/01/22

CLED DN 620 289 4321



JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 01 05 03

CLI HAVN FRI 15:40:11 28/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 561 261 7386 TG 110 KFN HAVN 02 02 04 23

CLI HAVN FRI 16:33:31 28/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 918 332 1157 TG 110 KFN HAVN 02 01 06 10

CLI HAVN FRI 16:51:14 28/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 918 332 1157 TG 110 KFN HAVN 02 01 06 24

CLI HAVN FRI 19:29:40 28/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 06 04

CLI HAVN FRI 19:31:36 28/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 870 2017 TG 110 KFN HAVN 02 01 06 01

CLI HAVN FRI 19:35:09 28/01/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 870 2017 TG 110 KFN HAVN 02 02 04 04

CLI HAVN FRI 23:33:56 28/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 431 4000 TG 110 KFN HAVN 02 01 05 05

CLI HAVN MON 10:49:15 31/01/22  
CLED DN 620 289 4321  
JIP= 316617  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 05 11

CLI HAVN MON 17:28:16 31/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 02 04 22

CLI HAVN MON 17:30:15 31/01/22

CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 02 04 12

CLI HAVN MON 17:31:18 31/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 01 06 09

CLI HAVN MON 17:32:16 31/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 01 06 12

CLI HAVN MON 17:34:58 31/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 01 06 20

CLI HAVN MON 17:37:31 31/01/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 433 1556 TG 110 KFN HAVN 02 01 05 10

CLI HAVN WED 10:17:42 02/02/22  
CLED DN 620 289 4321  
JIP= 918644  
CLNG DN 620 688 1921 TG 110 KFN HAVN 02 01 05 22

CLI HAVN WED 10:18:13 02/02/22  
CLED DN 620 289 4321  
JIP= 918644  
CLNG DN 620 688 1921 TG 110 KFN HAVN 02 01 05 16

CLI HAVN WED 16:08:24 02/02/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 833 567 4094 TG 110 KFN HAVN 02 01 06 20

CLI HAVN WED 16:12:29 02/02/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 251 3861 TG 110 KFN HAVN 02 01 06 21

CLI HAVN TUES 10:52:05 15/02/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 06 06

CLI HAVN TUES 13:56:37 15/02/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 02 04 02

CLI HAVN WED 10:38:36 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 06 20

CLI HAVN WED 12:50:17 09/03/22  
CLED DN 620 289 4321  
JIP= 316617  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 24

CLI HAVN WED 13:56:32 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 05 16

CLI HAVN WED 14:15:44 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 870 2017 TG 110 KFN HAVN 02 01 05 22

CLI HAVN WED 14:17:51 09/03/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 688 1921 TG 110 KFN HAVN 02 01 05 16

CLI HAVN WED 15:52:08 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 05 20

CLI HAVN WED 16:08:12 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 02 04 10

CLI HAVN WED 17:05:14 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 06 18

CLI HAVN WED 17:23:36 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 02 04 21



CLI HAVN WED 18:13:30 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 06 10

CLI HAVN WED 18:13:41 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 06 07

CLI HAVN WED 18:14:18 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 05 13

CLI HAVN WED 18:26:42 09/03/22  
CLED DN 620 289 4321  
JIP= 316617  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 02 04 01

CLI HAVN WED 18:39:54 09/03/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 816 915 8882 TG 110 KFN HAVN 02 01 05 16

CLI HAVN WED 18:55:29 09/03/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 688 1921 TG 110 KFN HAVN 02 01 05 05

CLI HAVN MON 08:51:52 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 2203 TG 252 TOTAH HAVN 03 01 10 24

CLI HAVN MON 09:33:37 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 01 05 20

CLI HAVN MON 09:43:56 04/04/22  
CLED DN 620 289 4321  
JIP= 620747  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 05 13

CLI HAVN MON 09:55:05 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 2203 TG 252 TOTAH HAVN 03 01 10 03

CLI HAVN MON 10:02:33 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 02 04 10

CLI HAVN MON 11:04:50 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 01 06 09

CLI HAVN MON 11:09:07 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 2203 TG 252 TOTAH HAVN 03 01 10 02

CLI HAVN MON 11:14:50 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 2202 TG 252 TOTAH HAVN 03 01 10 05

CLI HAVN MON 11:17:28 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 2201 TG 252 TOTAH HAVN 03 01 10 06

CLI HAVN MON 11:17:57 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 2200 TG 252 TOTAH HAVN 03 01 10 07

CLI HAVN MON 11:18:25 04/04/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 9150 TG 252 TOTAH HAVN 03 01 10 08

CLI HAVN MON 11:18:52 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 694 3844 TG 110 KFN HAVN 02 02 04 24

CLI HAVN MON 11:22:58 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 02 04 05

CLI HAVN MON 11:23:22 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 01 06 02

CLI HAVN MON 13:35:55 04/04/22  
CLED DN 620 289 4321  
JIP= 337224  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 01 05 04

CLI HAVN MON 13:43:46 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 01 06 03

CLI HAVN MON 13:54:52 04/04/22  
CLED DN 620 289 4321  
JIP= 337224  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 01 06 24

CLI HAVN MON 13:55:00 04/04/22  
CLED DN 620 289 4321  
JIP= 337224  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 02 04 21

CLI HAVN MON 13:55:09 04/04/22  
CLED DN 620 289 4321  
JIP= 337224  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 01 06 15

CLI HAVN MON 13:55:16 04/04/22  
CLED DN 620 289 4321  
JIP= 337224  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 01 06 17

CLI HAVN MON 14:05:00 04/04/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 918 636 5765 TG 110 KFN HAVN 02 01 05 09

CLI HAVN MON 14:59:37 04/04/22  
CLED DN 620 289 4321  
JIP= 337224  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 01 05 18

CLI HAVN MON 07:58:40 02/05/22  
CLED DN 620 289 4321  
JIP= 620673

CLNG DN 620 515 4182 TG 110 KFN HAVN 02 01 06 13

CLI HAVN MON 10:58:09 02/05/22

CLED DN 620 289 4321

JIP= 918535

CLNG DN 918 535 2203 TG 252 TOTAH HAVN 03 01 10 17

CLI HAVN MON 13:26:13 02/05/22

CLED DN 620 289 4321

JIP= 620747

CLNG DN 620 288 4834 TG 110 KFN HAVN 02 01 06 08

CLI HAVN MON 13:35:15 02/05/22

CLED DN 620 289 4321

JIP= 316617

CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 05 21

CLI HAVN MON 13:41:34 02/05/22

CLED DN 620 289 4321

JIP= 316617

CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 06

CLI HAVN MON 13:50:54 02/05/22

CLED DN 620 289 4321

JIP= 316617

CLNG DN 620 515 1037 TG 110 KFN HAVN 02 02 04 08

CLI HAVN WED 09:14:59 04/05/22

CLED DN 620 289 4321

JIP= 918232

CLNG DN 620 252 5134 TG 110 KFN HAVN 02 01 06 12

CLI HAVN WED 11:20:18 04/05/22

CLED DN 620 289 4321

JIP= 918232

CLNG DN 620 252 5134 TG 110 KFN HAVN 02 02 04 02

CLI HAVN WED 13:05:14 04/05/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 855 419 7365 TG 110 KFN HAVN 02 01 05 17

CLI HAVN WED 14:48:16 04/05/22

CLED DN 620 289 4321

JIP= 620673

CLNG DN 620 875 5574 TG 110 KFN HAVN 02 01 06 24

CLI HAVN WED 19:41:10 04/05/22

CLED DN 620 289 4321



JIP= 620747  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 11

CLI HAVN TUES 08:56:53 31/05/22  
CLED DN 620 289 4321  
JIP= 620747  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 18

CLI HAVN TUES 11:18:57 31/05/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 331 7986 TG 110 KFN HAVN 02 01 05 22

CLI HAVN TUES 12:23:48 31/05/22  
CLED DN 620 289 4321  
JIP= 620747  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 02 04 19

CLI HAVN TUES 16:03:18 31/05/22  
CLED DN 620 289 4321  
JIP= 620747  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 14

CLI HAVN WED 11:22:06 01/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 870 2017 TG 110 KFN HAVN 02 01 05 04

CLI HAVN WED 14:32:12 01/06/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 918 332 1157 TG 110 KFN HAVN 02 01 05 04

CLI HAVN WED 14:50:11 01/06/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 688 1921 TG 110 KFN HAVN 02 02 04 18

CLI HAVN SUN 09:49:14 19/06/22  
CLED DN 620 289 4321  
JIP= 620747  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 05 19

CLI HAVN SUN 11:22:16 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 810 569 1886 TG 110 KFN HAVN 02 01 05 14

CLI HAVN SUN 11:58:15 19/06/22

CLED DN 620 289 4321  
JIP= 281732  
CLNG DN 409 728 2458 TG 110 KFN HAVN 02 02 04 17

CLI HAVN SUN 12:09:10 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 620 875 5574 TG 110 KFN HAVN 02 02 04 03

CLI HAVN SUN 13:26:49 19/06/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 251 3861 TG 110 KFN HAVN 02 02 04 16

CLI HAVN SUN 14:14:56 19/06/22  
CLED DN 620 289 4321  
JIP= 918232  
CLNG DN 620 251 3861 TG 110 KFN HAVN 02 01 05 02

CLI HAVN SUN 16:05:33 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 810 569 1886 TG 110 KFN HAVN 02 02 04 20

CLI HAVN SUN 16:06:37 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 810 569 1886 TG 110 KFN HAVN 02 01 05 15

CLI HAVN SUN 17:29:29 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 810 569 1886 TG 110 KFN HAVN 02 02 04 23

CLI HAVN SUN 17:36:40 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 810 569 1886 TG 110 KFN HAVN 02 02 04 14

CLI HAVN SUN 18:47:41 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 913 484 3978 TG 110 KFN HAVN 02 01 06 14

CLI HAVN SUN 19:34:01 19/06/22  
CLED DN 620 289 4321  
JIP= 620251  
CLNG DN 620 251 1945 TG 120 ATT HAVN 03 02 05 19

CLI HAVN SUN 19:57:15 19/06/22  
CLED DN 620 289 4321  
JIP= 620673  
CLNG DN 810 569 1886 TG 110 KFN HAVN 02 01 06 14

CLI HAVN SUN 19:59:43 19/06/22  
CLED DN 620 289 4321  
JIP= 918504  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 03

CLI HAVN SUN 23:58:00 19/06/22  
CLED DN 620 289 4321  
JIP= 316617  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 01 06 10

CLI HAVN THUR 07:48:05 23/06/22  
CLED DN 620 289 4321  
JIP= 918504  
CLNG DN 620 515 1037 TG 110 KFN HAVN 02 02 04 05

CLI HAVN THUR 14:14:59 23/06/22  
CLED DN 620 289 4321  
JIP= 918535  
CLNG DN 918 535 3699 TG 252 TOTAH HAVN 03 01 10 16