BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

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In the Matter of the Audit of Sprint Spectrum by the Kansas Universal Fund (KUSF) Administrator Pursuant to K.S.A. 66-2010(b) for KUSF Operating Year 23, Fiscal Year March 2019-February 2020.

Docket No. 21-SSLZ-056-KSF

REPORT ON COMPLIANCE WITH THE COMMISSION'S ORDER ADOPTING THE AUDIT REPORT AND RECOMMENDATIONS

To satisfy compliance with the Commission's June 17, 2021 Order issued in this proceeding to investigate compliance with the requirements of the Kansas Universal Service Fund, Sprint Spectrum states as follows.

1. Changes to the Billing System and Refunds. The changes to the billing system have been implemented allowing for customer invoices for September 2021 to be calculated and determining that additional KUSF refunds were necessary through that billing cycle. Bill tax credits totaling \$28,769.24 have been applied to active customer accounts, which credits were reflected on the customer's December invoices.

2. The remaining amount owed former customers with "closed" accounts totals \$478.42. Checks are being processed for closed accounts owed more than \$1 and will be issued by end of the month. As noted in its December 16th filing, Sprint Spectrum plans to discuss with Staff whether refund checks should be generated for those accounts. It is the company's experience that customers rarely cash or deposit checksof such small amounts, and in fact such checks generate many inquiries as to whether they are fake or scams. Refunding closed accounts owed more than \$1 would refund 75% of the closed account total.

3. Filing True-Up Reports and Corporate Affidavit. The company is in the

process of preparing the true-up reports, which are expected to be filed by January 31, 2022, at which time the true-up reports will be submitted

4. When the true-ups have been prepared and submitted, the company will prepare and file the affidavit, signed by a corporate officer, reflecting that all of the mandated compliance activities have been completed.

CONCLUSION

Sprint respectfully submits its compliance report.

Respectfully submitted,

Dated January 19, 2022

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Attorneys for Sprint Spectrum

CERTIFICATE OF SERVICE

I, Mark P. Johnson, hereby certify that a true and correct copy of the above

and foregoing document was electronically served on all parties of record on this 19th

day of January, 2022.

/s/Mark P. Johnson

Mark P. Johnson

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