Report to be forwarded the KCC, not later than the 20'x' of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

## Monthly Quality of Service Report to the KCC

| Company: United Telephone Assn |  |
|--------------------------------|--|
| Reporting Year: 2024           |  |
| Access Lines: 3897(average)    |  |

| Indicator                | Reference | JAN  | FEB  | MAR  | APR  | MAY  | JUN  | JUL | AUG | SEP | OCT | NOV | DEC |
|--------------------------|-----------|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|
| CTRs/l00 Lines           | A-1       | .01  | .01  | .01  | .01  | .01  | .01  |     |     |     |     |     |     |
| % RTRs                   | A-2       | 0.0  | 0.0  | 0.0  | 0.0  | 0.0  | .05  |     |     |     |     |     |     |
| Average Repair Interval  | A-3       | 16   | 7    | 26   | 34   | 14   | 10   |     |     |     |     |     |     |
| % Appointments Met       | A-4       | 100% | 100% | 100% | 100% | 100% | 100% |     |     |     |     |     |     |
| Jeopardy Condition?      | Yes/No    | no   | no   | no   | no   | no   | no   |     |     |     |     |     |     |
| Noncompliance Condition? | Yes/No    | no   | no   | no   | no   | no   | no   |     |     |     |     |     |     |
| Condition Exempt?        | Yes/No    | no   | no   | no   | no   | no   | no   |     |     |     |     |     |     |
|                          |           |      |      |      |      |      |      |     |     |     |     |     |     |

| (Jan. 2014) | Signed | Candi Neeley | 1 |
|-------------|--------|--------------|---|
|             |        |              |   |

Title <u>Inventory Control Coordinator</u>