

Report to be forwarded the KCC, not later than
 the 20th of the month following each calendar quarter.

Attachment B
 Docket No. 95-GIMT-047-GIT

Director - Utilities Division
 1500 Arrowhead Road
 Topeka, KS 66604-4027

Monthly
 Quality of Service
 Report to the KCC

Company: SCTekam SCTA
 Reporting Year: 2019

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.51	.60	.51	.43	.85	.85	1.71	.94	.94			
% RTRs	A-2	0	0	0	0	0	0	0	0	0			
Average Repair Interval	A-3	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No			

(May, 2008)

Signed

Title

Antel Hylington
NOC asst