

Report to be forwarded to the KCC, not later than the 20th of the month following each calendar quarter

**Monthly
 Quality of Service
 Report to the KCC**

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2024

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	1.08	0	3.25	0.64	0.54	3.2						
% RCTR's	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	6.39	0	0.45	1.68	3.15	0.2						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	yes/no	No	No	No	No	No	No						
Noncompliance Condition?	yes/no	No	No	No	No	No	No						
Condition Exempt?	yes/no	No	No	No	No	No	No						

Signature Wendy Rinsey
 Title CSS