

GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW
401 S. MAIN, SUITE 102
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

January 14, 2025

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

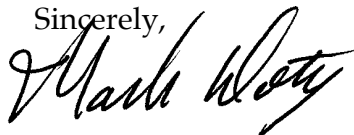
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2024 Quality of Service Report for Totah Communications, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Monthly
Quality of Service
Report to the KCC

Company: Total Communications Inc.
Year: 2024

Indicator	Ref.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CTRs/100 Lines	A-1	0.66%	0.00%	0.22%	0.45%	0.46%	0.45%	1.60%	0.23%	0.00%	0.00%	0.94%	0.48%
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Ave. Repair Interval	A-3	43.53	0.00	5.62	8.88	15.60	13.25	5.83	1.20	0.00	0.00	8.95	12.64
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/ No	no	no	no	no	no	no	no	no	no	no	no	no
Noncompliance Cond.?	Yes/ No	no	no	no	no	no	no	no	no	no	no	no	no

Mitch Gailey
Total Communications, Inc.