

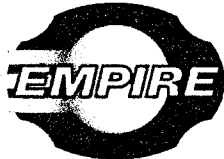
Staff Assigned: STAMATSON GLASS

In the Matter of The Empire District Electric Company Filing
Tariff Revisions Seeking Approval to Implement Changes in
Billing Options by Allowing Electronic Billing

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Docket Number
12-EPDE-758-TAR

FILE DATE: April 18, 2012



SERVICES YOU COUNT ON

2012.04.18 10:02:39
Kansas Corporation Commission
/s/ Patrice Petersen-Klein

April 17, 2012

Patti Petersen-Klein
Executive Director
Kansas Corporation Commission
1500 S. W. Arrowhead Road
Topeka, Kansas 66604-4027

Received
on

APR 18 2012

by
State Corporation Commission
of Kansas

Dear Ms. Peterson-Klein:

The accompanying tariff sheet issued by The Empire District Electric Company is transmitted to you for approval of a proposed change in billing options.

Our proposed change allows customer to choose electronic billing. Currently, all of our customers receive a paper bill. Due to the changes in technology and conservation efforts, Empire would like to offer the option of electronic billing to customers.

Filed

Index No. 7, Sheet 3 of 32 Sheets

Canceling

Index No. 7, Sheet 3 of 32 Sheets, issued 6-1-2006

Sincerely,

Kelly Walters
Vice President & COO-Electric

Enclosures

Cc: David Springe, CURB
Jeff McClanahan, KCC

THE EMPIRE DISTRICT ELECTRIC COMPANY

(Name of Issuing Utility)

ALL TERRITORY

(Territory to which schedule is applicable)

SCHEDULE: RULES AND REGULATIONS

Replacing Schedule Rules & Regulations Sheet 3

which was filed 06-01-2006

RULES AND REGULATIONS

Sheet 3 of 32 Sheets

Delinquent Date:

The date after which a bill is considered delinquent.

Deposit:

A cash sum paid to the Company by the customer to guarantee payment for utility service rendered.

Discontinuance of Service:

An intentional cessation of service by the Company not requested by a customer.

Electronic Bill (ebill)

A bill delivered to an electronic address selected by the customer that can be viewed on a computer screen.

Energy Adjustment Clause:

The adjustment procedure approved by the Commission to recognize variations in the cost of fuel for electric generation or purchased power energy costs.

Estimated Bill:

A bill for utility service which is not based on an actual reading of the meter or other registering device for the period billed by an authorized utility representative.

Failure to Pay:

Nonpayment or inadequate payment, including payment by check that is dishonored for reasons other than bank error.

House:

A single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy.

In Dispute:

Any matter regarding a customer's utility service which is the subject of a disagreement or complaint by a customer and which the customer pursues under these rules.

Location:

The premises, owned or occupied by the customer where service is rendered to the customer by the Company, being one integral parcel of land.

Month:

The term month, as used in rate schedules, regulations and contracts, shall refer, unless otherwise designated, to a period of time equal to one-twelfth of a year usually identified by the calendar month in which a majority of the period of time falls.

Payment:

Payment means cash, check, money order, draft, automatic bank draft or credit card.

Person:

An individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency.

Point of Delivery:

The point at the customer's building wall where the Company's service lines attach to the customer's service entrance, unless otherwise provided by mutual agreement between the Company and the customer.

Rendition of Bill:

The date of physical mailing, electronic posting or delivery, or hand-delivery of the bill by the Company.

Issued _____

Month Day Year

Filed: _____

Effective _____

Month Day Year

THE STATE CORPORATION COMMISSION OF KANSAS

By _____, Vice President

Signature of Officer Title

Filed: _____, Secretary