

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

In the Matter of Kansas Gas Service, a)
Division of ONE Gas, Inc.'s Compliance) Docket No. 21-KGSG-042-CPL
with the Commission's July 9, 2020 Order)
in Docket No. 20-GIMG-423-ACT.)

KANSAS GAS SERVICE'S QUARTERLY AND MONTHLY
COMPLIANCE FILING
(PUBLIC VERSION)

Kansas Gas Service, a Division of One Gas, Inc., (Kansas Gas Service or Company), in compliance with the Commission's Order dated July 9, 2020, in Docket No. 20-GIMG-423-ACT ("Order"), respectfully submits its compliance filing for the month of September, 2020 and the third Quarter of 2020. As permitted by K.S.A. 66-1220a, K.A.R. 82-1-221a and the *Order Granting CURB Petition to Intervene and Motion for Protective and Discovery Order*, Kansas Gas Service has designated portions of this filing as "CONFIDENTIAL". The Company states and reports as follows:

1. Kansas Gas Service is a natural gas public utility operating in the state of Kansas pursuant to certificates of convenience and necessity issued by the Commission. Kansas Gas Service's principal place of business within the state of Kansas is located at: 7421 West 129th Street, Overland Park, Kansas 66213.

2. Pursuant to the Order, on a monthly and quarterly basis, Kansas Gas Service is required to identify, track, document, accumulate, data and information associated with the Company's request for an accounting order permitting the deferral in a regulatory asset of certain extraordinary costs and lost revenue (plus carrying costs), associated with the COVID-19 pandemic. The Company will then provide monthly and quarterly reports of

accounting and customer data relative to the COVID-19 pandemic.

3. The names, addresses and phone numbers of the persons authorized to receive notices and communications with respect to this compliance filing on behalf of Kansas Gas Service are as follows:

Janet Buchanan, Rates and Regulatory Director
Kansas Gas Service
a Division of ONE Gas, Inc.
7421 West 129th Street
Overland Park, Kansas 66213
(913) 319-8662
Janet.buchanan@onegas.com

and,

Judy Jenkins Hitchye, Managing Attorney
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7421 West 129th Street
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4. In accordance with the Order, Kansas Gas Service hereby attaches its monthly reporting for the month of September 2020, hereto as “Exhibit A”. Similarly, “Confidential Exhibit B”, as attached hereto, contains the Company’s third quarter reporting. Because this information contains material non-public information at the time of this reporting, the documents in this report have been deemed and designated as *CONFIDENTIAL*.

5. Kansas Gas Service also acknowledges the Commission’s Order included additional reporting not addressed in this filing. Kansas Gas Service will submit the remaining information in a subsequent filing in accordance with the Order.

WHEREFORE, Kansas Gas Service, a Division of ONE Gas, Inc., prays the Commission accept this compliance filing and for such other relief as the Commission may

deem just and proper.

Respectfully submitted,

/s/ J. J. Hitchye

Judy Jenkins Hitchye, KS Bar #23300

KANSAS GAS SERVICE

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Attorney for Kansas Gas Service, a Division
of One Gas, Inc.

EXHIBIT A

Customer Class	Total Past-Due Customer Bills and Past-Due Customer Count											
	30 day				60 day				90 day			
	September 2019		September 2020		September 2019		September 2020		September 2019		September 2020	
	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers	Past Due Amount	Customers
Residential	\$ 1,692,210	48,853	\$ 1,362,234	43,936	\$ 1,213,515	34,778	\$ 1,101,626	32,827	\$ 3,711,383	25,682	\$ 5,874,024	24,106
General Service - Small	\$ 61,917	1,350	\$ 42,830	1,033	\$ 40,983	925	\$ 28,901	706	\$ 107,450	711	\$ 94,785	440
General Service - Large	\$ 30,299	193	\$ 18,422	175	\$ 22,444	154	\$ 13,685	89	\$ 62,106	105	\$ 50,116	52
General Service - Transport Eligible	\$ 1,308	4	\$ 383	1	\$ 3,897	9	\$ 481	2	\$ 6,633	3	\$ 6,779	2
Small Generator Service	\$ -	-	\$ 267	5	\$ 107	2	\$ 137	4	\$ 171	2	\$ -	-
Irrigation Sales	\$ 343	4	\$ 973	4	\$ 80	2	\$ 100	3	\$ 433	3	\$ -	-
Small Transport k-System	\$ 1,222	2	\$ -	-	\$ 430	1	\$ -	-	\$ 947	1	\$ -	-
Large Transport k - Tier 1	\$ -	-	\$ -	-	\$ 1,107	1	\$ -	-	\$ 933	1	\$ -	-

Number of customers represents the number of accounts that have past due amounts in the specified traunch. For example, if an account has a past due amount that is 30 days late and a past due amount that is 60 days late, the customer is counted in both the 30 day and 60 day traunch. To arrive at the number of customers with only past due amounts of 30 days, subtract the 60 day customer count from the 30 day customer count. For residential customers in 2019 this would be 48,853 - 34,778 = 14,075.

Customer Class	Customer Statistics Related to Disconnection Activity							
	Customers		Voluntary Disconnects		Involuntary Disconnects		Reconnections	
	September 2019	September 2020	September 2019	September 2020	September 2019	September 2020	September 2019	September 2020
Residential	578,712	583,953	5,057	5,536	2,094	696	1,368	1,084
General Service - Small	36,766	36,380	141	177	16	17	5	21
General Service - Large	11,508	11,469	28	36	5	1	2	2
General Service - Transport Eligible	492	498	2	2	-	-	-	-
Small Generator Service	701	719	-	1	-	-	-	-
Irrigation Sales	208	190	-	4	-	-	-	-
Kansas Gas Supply	-	-	-	-	-	-	-	-
Sales for Resale	17	17	-	-	-	-	-	-
Small Transport k-System	3,651	3,710	-	1	-	-	-	-
Small Transport t-System	1,288	1,280	1	-	-	-	-	-
CNG k-System	10	10	-	-	-	-	-	-
CNG t-System	2	2	-	-	-	-	-	-
Irrigation Transport	517	515	-	-	-	-	-	-
Large Transport k - Tier 1	187	184	-	-	-	-	-	-
Large Transport k - Tier 2	117	114	-	-	-	-	-	-
Large Transport k - Tier 3	63	59	-	-	-	-	-	-
Large Transport k - Tier 4	89	86	-	-	-	-	-	-
Large Transport t - Tier 1	36	36	-	-	-	-	-	-
Large Transport t - Tier 2	28	25	-	-	-	-	-	-
Large Transport t - Tier 3	23	22	-	-	-	-	-	-
Large Transport t - Tier 4	44	47	-	-	-	-	-	-
Wholesale Transport	28	28	-	-	-	-	-	-
Interruptible Transport	26	29	-	-	-	-	-	-

	COVID-19 Payment Plans				
Customer Class	# of Customers accepting Plan	Average Number of Months for Payment	Average Monthly Payment	# of Customers with 2 payment plans broken	Accounts Disconnected
Residential	28,275	10	\$ 41.53	878	152
General Service - Small	233	8	\$ 76.03	10	0
General Service - Large	72	7	\$ 185.33	2	1
Small Transport k-System	4	2	\$ 473.31	1	0
Large Transport t - Tier 2	1	1	\$ 574.51	0	0

August, 2020	COVID-19 Payment Plans				
Customer Class	# of Customers accepting Plan	Average Number of Months for Payment	Average Monthly Payment	# of Customers with 2 payment plans broken ⁽¹⁾	Accounts Disconnected
Residential	28,275	10	\$ 42	711	152
General Service - Small	233	8	\$ 76	7	0
General Service - Large	72	7	\$ 185	2	1
Small Transport k-System	4	2	\$ 473	0	0
Large Transport t - Tier 2	1	1	\$ 575	0	0

(1) The customer service system does not have the capability to accurately report number of customers with 2 broken payment plans. KGS manually reviewed customers that may have 2 or more broken payment plans.

Customer Class	Customer Statistics Related to Disconnection Activity							
	Customers		Vountary Disconnects		Invountary Disconnects		Reconnections	
	June 2019	June 2020	June 2019	June 2020	June 2019	June 2020	June 2019	June 2020
Residential	580,259	590,017	6,831	7,259	3,251	4,083	1,107	1,131
General Service - Small	36,562	36,943	212	197	8	146	9	19
General Service - Large	11,407	11,469	19	20	1	25	1	9
General Service - Transport Eligible	480	500	1	3	-	-	-	-
Small Generator Service	705	665	-	-	-	-	-	9
Irrigation Sales	201	198	-	2	-	-	-	-
Kansas Gas Supply	1	-	-	-	-	-	-	-
Sales for Resale	17	17	-	-	-	-	-	-
Small Transport k-System	3,653	3,715	2	1	-	-	1	-
Small Transport t-System	1,278	1,279	-	-	-	-	-	-
CNG k-System	10	10	-	-	-	-	-	-
CNG t-System	2	2	-	-	-	-	-	-
Irrigation Transport	520	512	1	-	-	-	-	-
Large Transport k - Tier 1	187	189	-	-	-	-	-	-
Large Transport k - Tier 2	117	114	-	-	-	-	-	-
Large Transport k - Tier 3	63	59	-	-	-	-	-	-
Large Transport k - Tier 4	90	86	-	-	-	-	-	-
Large Transport t - Tier 1	36	36	-	-	-	-	-	-
Large Transport t - Tier 2	28	25	-	-	-	-	-	-
Large Transport t - Tier 3	23	22	-	-	-	-	-	-
Large Transport t - Tier 4	44	47	-	-	-	-	-	-
Wholesale Transport	28	28	-	-	-	-	-	-
Interruptible Transport	26	29	-	-	-	-	-	-

*KGS found an discrepancy on the involuntary and voluntary disconnects report and is resubmitting the report with updated data.

Customer Class	Customer Statistics Related to Disconnection Activity							
	Customers		Vountary Disconnects		Invountary Disconnects		Reconnections	
	July 2019	July 2020	July 2019	July 2020	July 2019	July 2020	July 2019	July 2020
Residential	581,194	588,287	7,487	7,197	3,386	6,234	1,251	3,363
General Service - Small	36,621	36,785	197	225	16	166	7	22
General Service - Large	11,487	11,514	36	40	2	31	3	13
General Service - Transport Eligible	482	503	2	1	-	-	-	-
Small Generator Service	691	716	-	2	-	1	-	-
Irrigation Sales	205	191	-	-	-	1	-	-
Kansas Gas Supply	1	-	-	-	-	-	-	-
Sales for Resale	14	17	-	-	-	-	-	-
Small Transport k-System	3,655	3,711	1	-	-	-	-	1
Small Transport t-System	1,278	1,281	-	-	-	-	-	-
CNG k-System	10	10	-	-	-	-	-	-
CNG t-System	2	2	-	-	-	-	-	-
Irrigation Transport	520	513	-	-	-	-	-	-
Large Transport k - Tier 1	186	189	-	-	-	-	-	-
Large Transport k - Tier 2	117	115	-	-	-	-	-	-
Large Transport k - Tier 3	63	59	-	-	-	-	-	-
Large Transport k - Tier 4	89	86	-	-	-	-	-	-
Large Transport t - Tier 1	36	36	-	-	-	-	-	-
Large Transport t - Tier 2	28	25	-	-	-	-	-	-
Large Transport t - Tier 3	23	22	-	-	-	-	-	-
Large Transport t - Tier 4	44	47	-	-	-	-	-	-
Wholesale Transport	28	28	-	-	-	-	-	-
Interruptible Transport	26	29	-	-	-	-	-	-

*KGS found an discrepancy on the involuntary and voluntary disconnects report and is resubmitting the report with updated data.

Customer Class	Customer Statistics Related to Disconnection Activity							
	Customers		Voluntary Disconnects		Involuntary Disconnects		Reconnections	
	August 2019	August 2020	August 2019	August 2020	August 2019	August 2020	August 2019	August 2020
Residential	578,154	583,084	6,519	5,797	2,847	1,465	1,478	1,228
General Service - Small	36,641	36,360	173	134	20	41	9	18
General Service - Large	11,436	11,461	28	22	5	7	4	6
General Service - Transport Eligible	481	501	2	-	-	-	-	-
Small Generator Service	729	716	1	1	-	-	-	1
Irrigation Sales	178	191	-	1	-	-	-	-
Kansas Gas Supply	1	-	-	-	-	-	-	-
Sales for Resale	19	17	-	-	-	-	-	-
Small Transport k-System	3,643	3,723	1	1	-	-	1	-
Small Transport t-System	1,279	1,280	-	1	-	-	-	1
CNG k-System	10	10	-	-	-	-	-	-
CNG t-System	2	2	-	-	-	-	-	-
Irrigation Transport	520	515	2	-	-	-	-	-
Large Transport k - Tier 1	185	182	-	-	-	-	-	-
Large Transport k - Tier 2	117	113	-	-	-	-	-	-
Large Transport k - Tier 3	63	59	-	-	-	-	-	-
Large Transport k - Tier 4	89	86	-	-	-	-	-	-
Large Transport t - Tier 1	35	36	-	-	-	-	-	-
Large Transport t - Tier 2	28	25	-	-	-	-	-	-
Large Transport t - Tier 3	23	22	-	-	-	-	-	-
Large Transport t - Tier 4	44	47	-	-	-	-	-	-
Wholesale Transport	28	28	-	-	-	-	-	-
Interruptible Transport	26	30	-	-	-	-	-	-

*KGS found an discrepancy on the involuntary and voluntary disconnects report and is resubmitting the report with updated data.

EXHIBIT B

(REDACTED – PUBLIC VERSION)

VERIFICATION

STATE OF KANSAS)
)
COUNTY OF JOHNSON)

I, Judy Jenkins Hitchye, of lawful age, being first duly sworn upon oath, states as follows: I am a Managing Attorney for Kansas Gas Service, a Division of ONE Gas, Inc. I have read the above *Compliance Filing* and all the statements therein are true to the best of my knowledge, information and belief.

/s/ J.J. Hitchye
Judy Jenkins Hitchye

Affiant

SUBSCRIBED AND SWORN to before me on 12/23/2020.


Notary public

My Appointment Expires:

06/05/22



CERTIFICATE OF SERVICE

I, Judy Jenkins Hitchye, hereby certify that a copy of the above and foregoing *Compliance*

Filing was forwarded this 26th day of October, 2020, addressed to:

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