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January 28, 2020

Lynn M. Retz  
Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

20-TTHT-329-TAR

Dear Ms. Retz:

Enclosed for filing with the Commission are revisions to the following pages of Totah Communications' (TTHT) [LEC] General Exchange Tariff:

- Section 3, 6<sup>th</sup> Revised Sheets 2 and 3
- Section 3, 4<sup>th</sup> Revised Sheet 4

With this filing, Totah is revising Lifeline service program language per KCC Staff recommendation. The company requests an effective date of February 27, 2020.

Please return a stamped copy of the tariff sheets upon Commission approval.

If you have any questions concerning this filing, please contact me on (785) 473-7337.

Sincerely,

*/s/ Tom Maurer*

Tom Maurer  
Director

Enclosures

cc: Mark Gailey, Totah Communications

(T) C. Initial Eligibility, Continued Re-Certification, De-Enrollment Requirements

- (C)
1. Initial and continuing eligibility for receipt of the federal and state Lifeline credit shall be the programs and income levels established by the FCC and will be provided on a "one credit per residential premise or dwelling place" basis; or meeting the FCC single household income guidelines.
  2. Continued re-certification of eligibility for the receipt of the federal and state Lifeline credit shall be as established by the FCC in 47 C.F.R. § 54.410(f) and amendments thereto.
  3. De-enrollment in the Lifeline program shall be as established by the FCC in 47 C.F.R. §54.405(e).
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D. Rules and Regulations

1. Local service for Lifeline customers may be disconnected for non-payment of toll charges.
2. Toll Restriction Service will be provided to Lifeline customers at no charge.
3. Lifeline customers may be required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
4. Lifeline customers are not required to pay a deposit in order to obtain local service if the customer voluntarily elects installation of Toll Restriction Service.
5. Partial payments from Lifeline customers will be applied first to local service charges and then to toll charges.
6. Lifeline customers will not be denied re-establishment of service on the basis that the customer was previously disconnected for non-payment of toll charges.
7. Lifeline will not be furnished on a Foreign Exchange service arrangement.

(T) E. Credit and Collections

1. If a Lifeline applicant is known to have a poor credit history, a deposit may be required.
2. Once service has been established for a Lifeline customer, they will be subject to bill payment policies contained in this tariff applicable to all customers.

3.2 Service Connection Charges

3.21 General

- A. Service charges to connect, or add telephone service is made separately according to the components of work required.
  1. Service Order Charge  
For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service or additions to existing service.
  2. Central Office Line Connection Charge  
For work associated with the installation or changing of Central Office connections required to provide or change exchange access service requested by service order. Also included is Central Office work required for off-premise location of extensions
  3. Premise Visit Charge  
Applies whenever a customer request, including deliveries, requires a premise visit. One charge applied for all work requested at one time and on one continuous property.
- B. Service charges apply, except as specified in this section or in other sections of the tariff, to customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment, and establishing miscellaneous service. Service order charges may be provided for in other sections of the tariff. When service which has been disrupted by fire, accident or natural catastrophe is re-established, non-recurring charges will not apply.
- C. Service connection charges apply to customer-initiated moves and changes of service. A move is relocation of the Company-owned protector or interface device.

3.22 Regulations

- A. Conditions under which no service charges apply:
  1. Complete termination of service.
  1. The "From" portion of work involved in a transfer of service and equipment from one to another premises.
  3. Company initiated upgrade in classes of service.