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February 12, 2021

Secretary to the Commission Kansas Corporation Commission 1500 SW Arrowhead Road Topeka KS 66604

21-FCMT-304-TAR

RE: Consolidated Communications of Missouri Company - Tariff Revision - KCC General Exchange Tariff No. 1, Residential Rate Increases

Dear Secretary:

Enclosed for filing, Consolidated Communications of Missouri Company hereby submits the following tariff sheets pursuant to K.S.A. 66-2007(b) with a proposed effective date of June 16, 2021.

Section 4 - Second Revised Sheet 7 Section 15 - Second Revised Sheet 2

Section 15 - Second Revised Sheet 9

Section 15 - Second Revised Sheet 22

The effective date on each sheet has been excluded to allow for proper review and approval by KCC Staff.

The purpose of this filing is the make the following tariff changes:

- Residential access line rate will increase by \$1.50 (Current access line rate is \$16.50 increasing to \$18.00)
- Home Phone Standard Service Package will increase by \$2.50
- Voice Advantage and Voice Advantage II bundles will increase by \$2.50 (residential access line rate increase of \$1.50 and intrastate long distance minutes rate increase of \$1.00)

A copy of the bill messaging that will be used to notify customers of these changes is enclosed for your reference. These bill messages will be delivered to customers as part of the March 16, 2021, billing cycle.

Please contact me at the number below or Carrie Patterson at <a href="mailto:carrie.patterson@consolidated.com">carrie.patterson@consolidated.com</a> with any questions or concerns regarding this filing.

Regards,

Kevin J. Kastor

Director – Government Affairs

P: 936.788.7420

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# CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY BILL MESSAGES – CUSTOMER NOTIFICATION

#### **RESIDENTIAL:**

#### **Local Exchange Telephone Service - Basic Service**

Changes Coming to Your Bill

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. Effective with next month's bill, the access line rate will increase \$1.50 to \$18.00/month.

You may petition the Kansas Corporation Commission to determine the reasonableness of the proposed rates by contacting them at 1500 SW Arrowhead Road, Topeka, KS 66604-4027, (800) 662-0027. A petition by 15% or more of subscribers subject to the proposed rate increase would require the Commission to initiate a reasonableness investigation.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI (1.844.968.7224).

#### Voice Bundles

Changes Coming to Your Bill

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. Effective with next month's bill, your voice bundle rate will increase \$2.50.

You may petition the Kansas Corporation Commission to determine the reasonableness of the proposed rates by contacting them at 1500 SW Arrowhead Road, Topeka, KS 66604-4027, (800) 662-0027. A petition by 15% or more of subscribers subject to the proposed rate increase would require the Commission to initiate a reasonableness investigation.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI (1.844.968.7224).

KCC General Exchange Tariff No. 1 Section 4 Second Revised Sheet 7 Canceling First Revised Sheet 7

#### GENERAL AND LOCAL EXCHANGE TARIFF

### SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

#### F. Rates

- 1. The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station). 1
- 2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.
- 3. Local Exchange Access Line Monthly Rate Schedule "A"

Business Access Line \$19.50\* Residence Access Line \$18.00 (I)

\* See Section 4, Sheet 8 for term and volume discounts.

Local exchange access line monthly rates include touch calling service. Line hunting service is available at no additional monthly charge, however, appropriate service charges apply.

### GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

A. Residential Bundled Service Packages

The following special packages of custom calling and CLASS services will be offered to residential Customers purchasing service bundles from the Company's affiliates. Normal service connection charges are applicable for each service or line connected.

Monthly Rate

1) Home Phone Standard<sup>1</sup>

\$33.95 (I)

Includes:

Access Line
Caller ID
Call Waiting
Voice Mail ♦
LD 10¢ Plan ♦

♦ Denotes a non-regulated service.

Obsolete - available only to existing Customers at existing locations.

#### GENERAL AND LOCAL EXCHANGE TARIFF

### SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

- B. Voice Advantage Bundles<sup>2</sup> (Cont'd)
  - 3) <u>Rates</u> (All Exchanges)
    - a. Voice Advantage Basic<sup>2</sup> \$19.97<sup>1</sup> (I)
    - b. [Reserved for Future Use]
    - c. Voice Advantage Unlimited<sup>2</sup> \$19.97<sup>1</sup> (I)
    - d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*
    - e. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
      - 1. Three Way Calling
      - 2. Unidentified Call Rejection
      - 3. Automatic Busy Redial Unlimited
      - 4. Automatic Call Return Unlimited
      - 5. Call Forwarding

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

<sup>\*</sup> Denotes a non-regulated service

### GENERAL AND LOCAL EXCHANGE TARIFF

### SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

- D. Voice Advantage II Bundles (Cont'd)
  - 3) Rates

a. Voice Advantage II Basic	$$18.00^{1}(\mathbf{I})$
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- b. Voice Advantage II 600 \$18.00<sup>1</sup> (**I**)
- c. Voice Advantage II Unlimited \$18.00<sup>1</sup> (I)
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Caller ID
  - 2. Call Waiting
  - 3. Caller ID on Call Waiting
  - 4. Three Way Calling
  - 5. Unidentified Call Rejection
  - 6. Automatic Busy Redial Unlimited
  - 7. Automatic Call Return Unlimited
  - 8. Call Forwarding

Not all features may be available in all areas

<sup>\*</sup> Denotes a non-regulated service

<sup>&</sup>lt;sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.