

January 13, 2025

Director – Utilities Division Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Rural Telephone Service Co. Inc, dba Nex-Tech Quality of Service Report – 4Q24 Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Rural Telephone Service Co., Inc. dba Nex-Tech Quality of Service Report for the 4th Quarter of 2024.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

Stacey K. Stults

Revenue Assurance and Billing Supervisor

Stacey KStrelto

Attachment

Report is due no later than the

20th of each month following each

calender quarter or the 20th of the month following a Jeopardy Condition .

## Monthly Quality of Service Report to the KCC

Director-Utilities Division 1500 Arrowhead Road Topeka, KS 66604

Forward to:

Company: Rural Telephone Service Co., Inc.

Year: 2024

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTR's/100	A-1	0.23	0.19	0.26	0.27	0.32	0.30	0.33	0.14	0.16	0.12	0.07	0.05
Lines													
% RCTRs	A-2	0.00%	0.00%	9.09%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Ave. Repair Interval	A-3	10.6 hrs	10.3 hrs	1.9 hrs	4.5 hrs	7.0 hrs	7.2 hrs	7.4 hrs	2.5 hrs	2.9 hrs	3.1 hrs	6.8 hrs	4.0 hrs
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy	Yes/												
Condition	No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Nanaananiianaa	Yes/												
Noncompliance		NO	NO	NO	NO	NO	,,,	NO	NO	NO	NO	NO	NO
Condition	No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Condition	Yes/												
Exempt?	No	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A