

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Dwight D. Keen, Chair
 Susan K. Duffy
 Andrew J. French

In the Matter of the Complaint Against Totah)
Communications, Inc. by Joseph A. LaFon.) Docket No. 23-TTHT-028-COM

ORDER GRANTING UNOPPOSED JOINT MOTION TO DISMISS COMPLAINT

This matter comes before the State Corporation Commission of the State of Kansas (Commission). Having examined its pleadings and records, the Commission concludes the following:

1. On July 17, 2022, Joseph A. LaFon filed a Formal Complaint against Totah Communications, Inc. (Totah), alleging that his landline phone would not ring when incoming calls were received over a 4+ year period. LaFon seeks a refund.

2. On July 21, 2022, the Commission determined that Mr. LaFon had established a prima facie case under K.A.R. 82-1-220(b).

3. On November 10, 2022, Totah and Commission Staff (Staff) filed an Unopposed Joint Motion to Dismiss, advising that Totah and Mr. LaFon have resolved the matter through settlement.¹

4. Since the parties have reached a settlement that resolves the Complaint, the Commission grants the Unopposed Joint Motion to Dismiss the Complaint.

THEREFORE, THE COMMISSION ORDERS:

- A. The Unopposed Joint Motion to Dismiss Complaint is granted.
- B. This Docket is closed.

¹ Unopposed Joint Motion to Dismiss, Nov. 10, 2022, ¶ 4.

BY THE COMMISSION IT IS SO ORDERED.

Keen, Chair; Duffy, Commissioner; French, Commissioner

Dated: 11/22/2022



Lynn M. Retz
Executive Director

BGF

CERTIFICATE OF SERVICE

23-TTHT-028-COM

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of
first class mail and electronic service on 11/22/2022.

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