Report to be forwarded to the KCC not later than the 20th of the month following each calendar quarter

Attachment B
Docket No. 95-GIMT-047-GIT

MONTHLY QUALITY OF SERVICE REPORT TO THE KCC

COMPANY: PEOPLES TELECOMMUNICATIONS, L.L.C.
Reporting Year: 2021

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 lines	A-1	1.17	1.26	1.5									
% RTRs	A-2	0	6.67%	5.56%									
Average Repair Interval	A-3	1.57	4.47	1.5									
% Appointments met	A-4	100	100	100									
Jeopardy Condition?	Yes/No	NO	NO	NO									
Noncompliance Condition?	Yes/No	NO	NO	NO									
Condition Exempt?	Yes/No	NO	NO	NO									

Signed Ruth A. Hunt
Title Front Office Manager

(May 2008)

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Filed Date: 04/02/2021
State Corporation Commission of Kansas