



151 Southhall Lane, Ste. 450
Maitland, FL 32751
www.inteserra.com

December 4, 2023
Via Express Efiling

Ms. Lynn Retz, Executive Director
Kansas Corporation Commission
1500 SW. Arrowhead Road
Topeka, KS 66604-4027

RE: In the Matter of the Application of Impact Telecom, LLC For a Certificate of Convenience and Authority to Provide Inter-exchange Services Within the State of Kansas

Dear Ms. Retz:

Enclosed for filing please find the Application for a Certificate of Convenience and Authority to Provider Inter-Exchange services Within the state of Kansas submitted on behalf of Impact Telecom, LLC.

Applicant is required to submit its financial statements as part of the Application. However, due to the confidential nature of these documents, Impact Telecom, LLC respectfully requests that the financial statements not be made part of the public record and will provide these under separate cover with a request for confidential treatment.

The filing fee in the amount of \$250 will be submitted simultaneously with the filing of this Application either by credit card via Express Efiling or a check via overnight delivery.

Any questions you may have regarding this filing should be directed to my attention at 470-672-3022 or via email to spagana@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Carey Roesel

Carey Roesel
Consultant

cc: Alex Valencia (Via E-Mail) - Matrix

tms: KSi2300

Enclosures
CR/im

BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

In the Matter of the Application of)
)
Impact Telecom, LLC) Docket No.
)
for a Certificate of Convenience and)
Authority to Provide Inter-exchange)
Services Within the State of Kansas.)
)

**APPLICATION FOR CERTIFICATE OF AUTHORITY
To Serve as a Telecommunications Services Provider in Kansas**

K. S. A. 66-2005(w) sets out the requirements for certification as follows: An applicant "... must receive a certificate of convenience based upon a demonstration of technical, managerial and financial viability. Any telecommunications carrier or other entity seeking such certificate shall file a statement, which shall be subject to the commission's approval, specifying with particularity the areas in which it will offer service, the manner in which it will provide service in such areas and whether it will serve both business and residential customers in such areas."

Comes now Impact Telecom, LLC, a foreign Limited Liability Company, representing its intention to provide interexchange telecommunications services throughout the state of Kansas under the name of Impact Telecom and making claim that the public convenience will be thereby promoted. Applicant, for purposes of verification and in evidence of fitness to operate, offers the following information in support of this application:

1. Full, correct name (including d/b/a) of company, firm, association or corporation making this filing:

Impact Telecom, LLC

2. Federal Identification Number: 14-1931246

3. Type of Certification requested by applicant:

(Please provide a separate application for each type of certification. The requisite \$250.00 filing fee per service must accompany each application.)

- Competitive Local Exchange Service
- Interexchange (long distance or toll) Service
- Operator Services and Interexchange (toll) Service
- Resale
- Facilities-based
- Combined Resale and Facilities-based

4. **Address (if the mailing address is a P. O. Box number, also provide the actual street address) and telephone number(s) for the principal office of the company and its local office (if any), including 800 customer service number:**

25925 Telegraph Road, Suite 210
Southfield, MI 48033

Telephone: 972-910-1900
Toll Free: 866-557-8920

5. **If individually owned, name of individual doing business under above name:**

Not Applicable.

6. **Requested serving territory (statewide for toll service; local service may be limited to)**

Impact Telecom is requesting authority to provide services statewide.

7. **Specific exchange areas due to rural exemption guidelines; and operator services may be limited to specific institutions):**

Not Applicable.

8. **Name, title, address telephone number and email address of person preparing this application.**

Carey Roesel, Consultant to Impact Telecom, LLC
Inteserra, Inc.
151 Southhall lane, Suite 450
Maitland, FL 32751

Telephone: 470-672-3934
Email: croesel@inteserra.com with copy to spagana@inteserra.com

9. **Name, title, address, telephone number and email address of Commission/Industry Relations contact:**

Alex Valencia, Chief Compliance Officer
Impact Telecom, LLC
25925 Telegraph Road, Suite 210
Southfield, MI 48033

Telephone: 972-910-1900
Email: alex.valencia@lingo.com

10. Organizational Information

In the table below, give name and address of each officer (when an individual holds more than one office, list name for each office held):

OFFICERS

| Title (a) | Name (b) | Address (c) |
|---|--------------------|---|
| CEO | Ananth Veluppillai | 25925 Telegraph Road, Suite 210 Southfield, MI 48033 |
| Chief Compliance Officer & Secretary | Alex Valencia | 25925 Telegraph Road, Suite 210 Southfield, MI 48033 |
| Chief Financial Officer | Christine Tarrago | 25925 Telegraph Road, Suite 210 Southfield, MI 48033 |
| Chief Operating Officer | Vitas Uchil | 25925 Telegraph Road, Suite 210 Southfield, MI 48033 |

11. Description of Applicant's operations (provide as Exhibits):

- A. Applicant's short run and long run growth plans for providing intrastate telecommunication service in Kansas (i.e. What services will be provided and how quickly? Will service be offered statewide to residential, business or residential and business? Are specific local exchanges, localities or the service area(s) of specific companies included in these plans? If local service, how many exchanges will be served and which of those will be served first? What are the general characteristics of those exchanges?).**

Impact Telecom, LLC proposes to provide wholesale resold interexchange telecommunications services to other carriers throughout the state of Kansas using facilities and services available from its underlying carriers.

- B. Estimated number of company service personnel assigned to telephone service who will be located in Kansas during the time periods mentioned above?**

Impact Telecom does not anticipate having any service personnel located in Kansas.

- C. What telecommunications equipment will be deployed in the state and where will it be deployed over the period of time mentioned above?**

Impact Telecom will not be deploying any equipment within Kansas.

- D. Has any state or federal entity denied certification to your company or taken any enforcement action against your company's service operations (such as a fine or a Cease and Desist action)? If so, please explain.**

No.

- E. Provide a list of enforcement proceedings or criminal charges involving applicant or its principals in connection with the provision of telecommunications services within the last five (5) years anywhere in the United States including, but not limited to:**

injunctions

cease and desist orders

civil lawsuits

consent decrees

assurances of voluntary compliance

civil investigative demands (CID's)

subpoenas

Identify the office or administrative agency that instituted each action, the date it was instituted, and the outcome thereof. Provide a copy of the final order or judgment. (This does not include actions for the collection of debts or domestic matters.) If no actions apply please indicate none.

Impact Telecom, LLC has no pending or completed criminal, civil or formal administrative action taken against it by a state or federal authority, including settlements in connection with the provision of telephone services or telecommunications services.

12. Applicant's Managerial Qualifications (provide as Exhibits):

A. Description of applicant's actual experience in the telecommunications business, specifically that represented in this application.

B. Managerial qualification of your company's key personnel (copies of resumes are appropriate).

See Exhibit A.

13. Is your company currently providing telecommunications service in any other state? If so, in an Exhibit, please name the state(s), provide a description of your company's operations therein and list the approximate number of customers in each state.

Impact Telecom, LLC is in the process of filing applications or registrations in all jurisdictions where approval or registration is required.

14. Financial Information:

A. Stock

Not applicable.

CAPITAL STOCK

| Line No. | Class of Stock Common Or Preferred etc. | No. of Shares Authorized by charter | No. of Shares Act-wally Sold | No. of Shares Can-celled | No. of Shares Held for Resale | No. of Shares Out-standin g | Par Value per Share | Total Amnt. Out-stand-ing per Fin. Stmt. | Divi-dends Declar ed During Year |
|----------|---|-------------------------------------|------------------------------|--------------------------|-------------------------------|-----------------------------|---------------------|--|----------------------------------|
| (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) |
| 1 | | | | | | | | | |
| 2 | | | | | | | | | |
| 3 | | | | | | | | | |
| 4 | | | | | | | | | |
| etc. | | | | | | | | | |

- B.** List information concerning the stockholders holding the highest number of shares of stock. If no one stockholder holds more than 5% of the total shares outstanding, so indicate by placing an "X" in this blank, and omit the information called for in the schedule below.

Principal Owner

Lingo Management, LLC 100%

- C.** Sole proprietorships and/or partnerships or any other business organization including, but not limited to limited liability companies, limited partnerships, and LLPs must add an Exhibit to show the organizational structure and share interests in assets, liabilities and profits.

See Exhibit B

15. **Applicant's Financial Qualifications (provide as Exhibits):**
- A. **Comparative Income Statements for the immediately preceding three (3) year period (audited positive statements preferred).**
 - B. **Balance Sheets for the immediately preceding three (3) year period (audited positive statements preferred).**
 - C. **A forward-looking management narrative discussing any significant activity that may impact either the Income Statement or Balance Sheet provided.**
- See Exhibit C for Financial Information.

16. **As an attachment, please provide state of incorporation and proof of incorporation in that state.**

Please see Exhibit D.

17. **As an attachment, please provide proof of registration with the Kansas Secretary of State (must maintain registry and remain in good standing).**

See Exhibit E.

18. **Name and telephone number of the contact person for customer service.**

Impact Telecom, LLC customer service agents are available 24 hours a day, seven days a week to handle any service, billing or repair issues. The Toll Free telephone number is 866-557-8920. Customers may contact the Company in writing at the headquarters address indicated below.

Impact Telecom, LLC
25925 Telegraph Road, Suite 210
Southfield, MI 48033
noc@impacttelecom.com

19. **Competitive Local Exchange (CLEC) applicants need to provide an interconnection or resale agreement with the incumbent local exchange carrier(s) for the service territory designated above, if consummated. Please indicate the docket number(s) and Commission approval date(s) for each. (Local operations may not begin until such agreements have been approved by the KCC.)**

Not applicable. Application is requesting resold Interexchange authority only.

18. **CLEC Applicants must provide a copy of the Company's proposed Intrastate Access tariff. (Operations may not begin until a tariff has been filed with and approved by the KCC.)**

Not applicable. Application is requesting resold Interexchange authority only.

19. **Complete, sign and attach the KCC Telecommunications Carrier Code of Conduct form as part of this application.**

An executed copy of the KCC Telecommunications Carrier Code of Conduct is provided as Exhibit F.

Notice: Kansas Supreme Court Rule 116 requires attorneys who are not admitted to practice in Kansas to associate with an attorney "who is a resident of Kansas, regularly engaged in the practice of law in Kansas, and who is in good standing under all of the applicable rules of the Supreme Court of Kansas." The Kansas attorney must "sign all pleadings, documents, and briefs, and shall be present throughout all court or administrative appearances." Attorneys licensed in Kansas, but not residents of Kansas may appear without local counsel. Any party may appear personally on his or her own behalf.

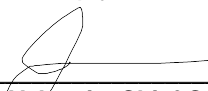
OATH

State of Michigan

County of Macomb

Alex Valencia, being duly sworn, deposes and says that he is the Chief Compliance Officer of Impact Telecom, LLC and that the facts set forth in the foregoing application have been prepared under his direction, from the original books, papers and records of said company, that he examined same, and declares same to be true and correct to the best of his knowledge and belief.

Further, that Applicant has full knowledge of the Kansas Corporation Commission's jurisdiction affecting service providers and will comply with the applicable requirements of this Commission.



**Alex Valencia, Chief Compliance Officer
Impact Telecom, LLC.**

Subscribed and sworn to before me this 1 day of December, 2023.



Notary Public

My commission expires:

AMANDA JONES
Notary Public, State of Michigan
County of Macomb
My Commission Expires May 18, 2026
Acting in the County of Macomb

(Revised 01/20/2012)

Impact Telecom, LLC

Exhibit A

Management Resumes

Impact Telecom, LLC Management Resumes

Ananth Veluppillai, Chief Executive Officer

Ananth Veluppillai serves as Chief Executive Officer in addition to being a member of its Board. Ananth also serves as the Chief Operating Officer of B. Riley Principal Investments (an owner of Impact Telecom). Ananth has over 28 years of experience in telecommunications and held various leadership positions, including serving as the COO of Global Operations for Tech Mahindra's Network Services unit and COO of LCC International, Inc., that provided consulting services in Wireless and Wireline telecommunication networks around the world. Ananth holds B.S. in Electrical Engineering from the University of Maryland at College Park.

Christine Tarrago, Chief Financial Officer

Christine Tarrago is the Chief Financial Officer with more than 25 years of global financial executive leadership. Christine Tarrago has also served among others as CFO of private equity backed organizations. Before that, she had leadership positions at Siemens and Alstom. Originally from Europe, she graduated with a BA and MBA from the University of Augsburg, Germany, started her career in Europe where she worked in public accounting on large international publicly listed companies in Germany, France, and Spain. She is fluent in four languages and is a registered CPA in the State of Illinois.

Vilas Uchil, Chief Operating Officer

Vilas Uchil is the Chief Operating Officer. In this capacity, he is responsible for overseeing innovation, technology, and operations. Prior to joining the team, Vilas worked in the telecommunications industry for 20 years. He was the head of engineering and operations at NovoLink Communications, and held positions at SPRINT-NEXTEL Corporation, General Electric Capital GCF (UK), and TATA-Nortel Technology Lab (India). He received a Bachelor of Engineering in electronics and telecommunication engineering from Bombay University (India), and he holds two Master of Science degrees from Missouri University of Science and Technology (electrical engineering/computer engineering).

Alex Valencia, Chief Compliance Officer

Alex Valencia serves as the Chief Compliance Officer and is a 20+ year veteran of the telecom industry. Alex oversees the Company's government and legal affairs, including corporate governance and directs all regulatory policies. He holds an LLM in International and Comparative Law from Notre Dame Law School, a Juris Doctorate from Gonzaga University School of Law, and Bachelor of Arts degrees in Political Science and Latin America Studies from Southern Methodist University.

**Impact Telecom, LLC
Management Resumes (Cont'd.)**

Christopher Ramsey, Chief Revenue Officer

Chris Ramsey serves as Chief Revenue Officer and is a 20+ year veteran of the communications services industry. He is responsible for managing and driving organic sales, sales operations, and marketing. Chris excels at managing multiple sales channels with an excellent track record of optimizing sales costs and ROI. Previously, Chris served as the SVP of Revenue at PuppySpot, and previously, as Chief Sales and Marketing Officer at Birch Communications. Chris holds a Bachelor of Arts Degree in Religious Education and Psychology from Southwest Baptist University.

Patrick Reilly, VP, Carrier Services

Patrick Reilly serves as VP of Carrier Services and is a 25+ year veteran of the telecom industry. Patrick has extensive senior-level experience managing Carrier sales, engineering and operational roles within the wireless and wireline space spanning domestic and international communications service offerings. Previously he held management and executive-level positions at Frontier Communications, Global Crossing, and ANI Networks.

Impact Telecom, LLC

Exhibit B

Organizational Structure

Impact Telecom, LLC is 100% owned by Lingo Management, LLC

Impact Telecom, LLC

Exhibit C

Financial Statements

Impact Telecom, LLC is providing the consolidated financial statements of its parent, Lingo Management, LLC, which demonstrate that the Applicant has sufficient resources to initiate the operations and provide the services for which it seeks authority.

*Due to the confidential nature of these Financial Statements,
the Company will submit these separately with a request for confidential treatment.*

Impact Telecom, LLC

Exhibit D

Articles of Incorporation



BARBARA K. CEGAVSKE
 Secretary of State
 202 North Carson Street
 Carson City, Nevada 89701-4201
 (775) 684-5708
 Website: www.nvsos.gov



050106

Articles of Organization Limited-Liability Company

(PURSUANT TO NRS CHAPTER 86)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

| | | | |
|--|---|---|---|
| 1. Name of Limited-Liability Company: <small>(must contain approved limited-liability company wording; see instructions)</small> | Impact Telecom, LLC | Check box if a Series Limited-Liability Company <input type="checkbox"/> | Check box if a Restricted Limited-Liability Company <input type="checkbox"/> |
| 2. Registered Agent for Service of Process: <small>(check only one box)</small> | <input checked="" type="checkbox"/> Commercial Registered Agent: The Corporation Trust Company of Nevada <small>Name</small> | | |
| | <input type="checkbox"/> Noncommercial Registered Agent (name and address below) OR <input type="checkbox"/> Office or Position with Entity (name and address below) | | |
| | <small>Name of Noncommercial Registered Agent OR Name of Title of Office or Other Position with Entity</small> | | |
| | 701 S. Carson Street, Ste. 200 | Carson City | Nevada 89701 |
| | <small>Street Address</small> | <small>City</small> | <small>State Zip Code</small> |
| | | | Nevada |
| | <small>Mailing Address (if different from street address)</small> | <small>City</small> | <small>Zip Code</small> |
| 3. Dissolution Date: <small>(optional)</small> | Latest date upon which the company is to dissolve (if existence is not perpetual): | | |
| 4. Management: <small>(required)</small> | Company shall be managed by: <input checked="" type="checkbox"/> Manager(s) OR <input type="checkbox"/> Member(s) <small>(check only one box)</small> | | |
| 5. Name and Address of each Manager or Managing Member: <small>(attach additional page if more than 3)</small> | 1) Robert Beaty <small>Name</small> | | |
| | 9000 E. Nichols Avenue, Ste. 230 | Englewood | CO 80112 |
| | <small>Street Address</small> | <small>City</small> | <small>State Zip Code</small> |
| | 2) Charles Griffin <small>Name</small> | | |
| | 9000 E. Nichols Avenue, Ste. 230 | Englewood | CO 80112 |
| | <small>Street Address</small> | <small>City</small> | <small>State Zip Code</small> |
| | 3) <small>Name</small> | | |
| | <small>Street Address</small> | <small>City</small> | <small>State Zip Code</small> |
| 6. Name, Address and Signature of Organizer: <small>(attach additional page if more than 1 organizer)</small> | I declare, to the best of my knowledge under penalty of perjury, that the information contained herein is correct and acknowledge that pursuant to NRS 239.330, it is a category C felony to knowingly offer any false or forged instrument for filing in the Office of the Secretary of State. | | |
| | Robert Beaty | | |
| | <small>Name</small> | <small>Organizer Signature</small> | |
| | 9000 E. Nichols Avenue, Ste. 230 | Englewood | CO 80112 |
| | <small>Address</small> | <small>City</small> | <small>State Zip Code</small> |
| 7. Certificate of Acceptance of Appointment of Registered Agent: | I hereby accept appointment as Registered Agent for the above named Entity. | | |
| | <input checked="" type="checkbox"/> | | |
| | <small>Authorized Signature of Registered Agent or On Behalf of Registered Agent Entity</small> | <small>Date</small> | |

This form must be accompanied by appropriate fees.

Nevada Secretary of State NRS 86 LLC Articles
 Revised: 10-1-15

Impact Telecom, LLC

Exhibit E

Kansas Secretary of State
Certificate of Authority

Please Do Not Staple

FA

KANSAS SECRETARY OF STATE
Application for Registration of
Foreign Covered Entity

2154848

Memorial Hall, 1st Floor
120 S.W. 10th Avenue
Topeka, KS 66612-1594

(785) 296-4564
kssos@ks.gov
sos.ks.gov

4879 01
051 010
\$165.00

FILED BY KS SOS
09-08-2023
12:37:50 PM
FILE#: 2154848



06649764

All information on the application for registration must be complete and accompanied by the correct filing fee or the document will not be accepted for filing. A certificate of existence or good standing from the home state must accompany the application.

Choose type of covered entity:

- Corporation for profit (fee \$115) 51-03
- Corporation not for profit (fee \$115) 51-17
- Limited liability company (fee \$165) 51-10
- Series limited liability company (fee \$165) 51-33 (Complete statement 11a, if applicable)
- Limited partnership (fee \$165) 51-06
- Limited liability partnership (fee \$165) 51-18 (Statement 11b applies)

1. Name of covered entity:

Must exactly match name on certificate.

Impact Telecom, LLC

2. State or foreign country of origin:

Nevada

3. Date of formation in home state:

| Month | Day | Year |
|-------|-----|------|
| 5 | 25 | 2005 |

4. Include a statement (certificate of good standing/existence*) issued within 90 days of the application by the proper officer of the jurisdiction where such foreign entity is organized (usually the Secretary of State or comparable agency) that the entity exists in good standing under the laws of the jurisdiction of its organization.

* Click here to see each state/jurisdiction's certificate and issuing agency.

5. Date the covered entity began doing business in Kansas if prior to the filing date:

| Month | Day | Year |
|-------|-----|------|
| | | |

See FA-I #5 for additional filings and fees that may be due.

6. Name of resident agent and address of registered office in Kansas:

Must be a street, rural route, or highway. A P.O. box is unacceptable.

| | | |
|--|-------------|--------------|
| Name Corporation Service Company | | |
| Street Address 1100 Southwest Wanamaker Road, Suite 103 | | |
| City Topeka | State KS | Zip 66604 |

BZ

7. Mailing address:

Address will be used to send official mail from the Secretary of State's office.

| | | | |
|---|-------------|--------------|----------------|
| Attention Name Alex Valencia | | | |
| Address 25925 Telegraph Rd., Suite 210 | | | |
| City Southfield | State MI | Zip 48033 | Country USA |

8. Fiscal year end:

| |
|----------|
| December |
|----------|

9. Full nature and character of business to be conducted in Kansas:

| |
|----------------------------|
| Telecommunication Services |
|----------------------------|

10. The foreign covered entity hereby consents, without power of revocation, that actions may be commenced against it in the proper court of any county in the state of Kansas; and the foreign covered entity stipulates and agrees that such service shall be taken and held in all courts to be valid and binding as if due service had been made upon the authorized persons of the foreign covered entity.

11a. This statement applies to foreign series limited liability companies only, and applies only if the series limited liability company is chosen as type of covered entity.

The limited liability company is governed by an operating agreement that establishes or provides for the establishment of a series of members, managers, limited liability company interests or assets having separate rights, powers or duties with respect to specified property or obligations of the foreign limited liability company or profits and losses associated with specified property or obligations.

Check all that apply:


The debts, liabilities and obligations incurred, contracted for or otherwise existing with respect to a particular series, if any, are enforceable against the assets of such series only, and not against the assets of the foreign limited liability company generally or any other series thereof.

Any of the debts, liabilities, obligations and expenses incurred, contracted for or otherwise existing with respect to the foreign limited liability company generally or any other series thereof shall be enforceable against the assets of such series.

11b. This statement applies to foreign limited liability partnerships only, and applies only if the foreign limited liability partnership is chosen as type of covered entity.

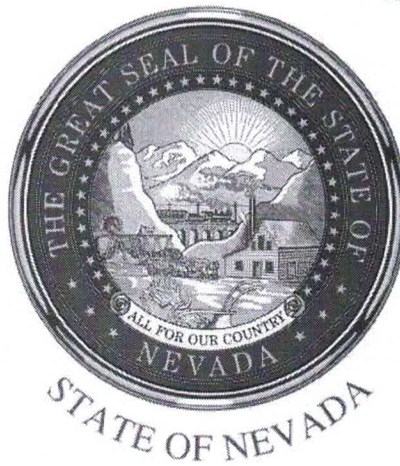
The above-named partnership elects to be a foreign limited liability partnership.

12. I declare under penalty of perjury pursuant to the laws of the state of Kansas that the foregoing is true and correct.

| | |
|---|--|
| Signature of Authorized Person X  | Name of Signer (Printed or Typed) Alex Valencia |
|---|--|

Please note that information provided on documents filed with the Secretary of State is public record that is subject to public access and disclosure (per K.S.A. 45-215 through K.S.A. 45-223).

SECRETARY OF STATE



CERTIFICATE OF EXISTENCE WITH STATUS IN GOOD STANDING

I, FRANCISCO V. AGUILAR, the duly qualified and elected Nevada Secretary of State, do hereby certify that I am, by the laws of said State, the custodian of the records relating to filings by corporations, non-profit corporations, corporation soles, limited-liability companies, limited partnerships, limited-liability partnerships and business trusts pursuant to Title 7 of the Nevada Revised Statutes which are either presently in a status of good standing or were in good standing for a time period subsequent of 1976 and am the proper officer to execute this certificate.

I further certify, that the following is a list of all organizational documents on file in this office for

IMPACT TELECOM, LLC

| Organizational Documents on File | Filing Date |
|----------------------------------|-------------|
|----------------------------------|-------------|

I further certify that the records of the Nevada Secretary of State, at the date of this certificate, evidence, IMPACT TELECOM, LLC, as a corporation duly organized under the laws of Nevada and existing under and by virtue of the laws of the State of Nevada since 05/25/2005, and is in good standing in this state.



IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on 08/04/2023

FVAguilar

FRANCISCO V. AGUILAR
Secretary of State

Certificate Number: B202308043856494

You may verify this certificate
online at <http://www.nvsos.gov>



I hereby certify this to be a true and correct copy of the original on file.
Certified on this date: Sep 8, 2023
SCOTT SCHWAB
Secretary of State *Scott Schwab*

Impact Telecom, LLC

Exhibit F

Telecommunications Code of Conduct

**Telecommunications Carrier Code of Conduct
Kansas Corporation Commission**

As a provider of telecommunications services in the state of Kansas, Applicant, by and through its undersigned officer, commits to comply with the following:

- If applying for certification to provide local telecommunications service, provide:
 - Access to 911 and E911 services;
 - White page directory listings;
 - Access to telephone relay services;
 - Access to directory assistance;
 - Access to operator services;
 - Kansas Lifeline service discounts;
 - Equal access to interLATA long distance carriers;
 - Free blocking of 900- and 700-type services
 - Interconnection on a nondiscriminatory basis with other local exchange carriers

- Follow all applicable Commission rules and regulations, including but not limited to, billing practice standards as set out in KCC May 22, 1986 order in Docket No. 120,408-U and subsequent billing practice standards approved by the Commission.


- Local exchange and competitive local exchange carriers will follow quality of service standards as set out in an order dated January 8, 1999 in Docket No. 191,206-U and subsequent billing standards approved by the Commission.

- Maintain required registration with the Office of the Kansas Secretary of State. To contact the Kansas Secretary of State: Memorial Hall, First Floor, 120 SW 10 Ave., Topeka, KS 66612-1594 (785) 296-4564 or www.kssos.org

- File annual reports with the Commission in accordance with K.S.A. 66-123.
 - File reports and pay assessments to the Kansas Universal Service Fund (KUSF) as set forth in K.S.A. 66-2008(a) and the Commission's December 27, 1996 Order in Docket No. 94-GIMT-478-GIT. KUSF instructions and remittance forms may be obtained online at www.neca.org
 - A competitive local exchange carrier wishing to discontinue service shall notify customers and the Commission in accordance with Order No. 5 in the Commission's Docket No. 01-GIMT-649-GIT. An inter-exchange carrier providing service in Kansas wishing to discontinue service shall notify customers in accordance with FCC regulations.
 - Treat each customer equally to all other similarly situated customers, free of prejudice or disadvantage.
 - Respect customers' right to select different telecommunications services and vendors.
 - Administer procedures to prevent deceptive and unfair marketing practices aimed at potential or existing customers.
 - Protect customers' right to privacy, by safeguarding records and personal information against unauthorized use.
 - Respond to consumer complaints or inquiries submitted by Commission Staff thoroughly and quickly.

Verification

I, Alex Valencia, of lawful age, and being first duly sworn, now state: As an officer of Impact Telecom, LLC, I am authorized to and do hereby make the above commitment. Further, I acknowledge that failure to comply with the above commitments or other lawful requirements of the Commission will subject Applicant to potential fines, penalties, revocation of certification, or other sanctions and remedies.



Alex Valencia, Chief Compliance Officer
Impact Telecom, LLC

Subscribed and sworn to before me on this 1 day of December, 2023.



Notary Public

AMANDA JONES
Notary Public, State of Michigan
County of Macomb
My Commission Expires May 18, 2028
Acting in the County of Macomb