

GLEASON & DOTY, CHARTERED

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MARK DOTY
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THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

July 12, 2024

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

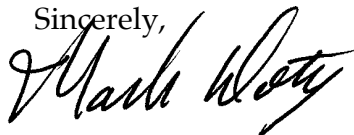
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2024 Quality of Service Report for
Cunningham Telephone Co., Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded the KCC, not later than the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly
Quality of Service
Report to the KCC

Company: Cunningham Telephone Co., Inc.
Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.13	0	.27	.41	.68	.28						
% RTRs	A-2	0	0	0	0	0	0						
Average Repair Interval	A-3	.50hr	0	1.25hr	3hr	2.5hr	4.5hr						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

(May, 2008)

Signed Michelle Ziental

Title Billing Specialist