

COLLEEN R. JAMISON  
JAMISON LAW, LLC

October 8, 2024

Lynn M. Retz, Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Rd.  
Topeka, KS 66604

RE: Haviland Telephone Company, Inc.  
Tariff changes

Dear Ms. Retz:

Attached for filing please find Haviland Telephone Company, Inc. proposed tariff changes relating to the cessation of printed and distributed telephone directories. The proposed changes, are:

- Part 1, Sheet 8 – revise language regarding directory provision
- Part 1, Sheet 9 – delete language regarding the company charging for replacement directories, and minor corrections to gender references from the masculine to gender neutral
- Part 1, Sheet 12 – remove language relating to semi-public (pay) telephone service and PBX service as such services are obsolete and no longer offered
- Part 1, Sheet 13 – remove language regarding business office hour listings in the now-discontinued directory
- Part 2, Sheet 11 – remove the obsolete Unpublished Number and its associated rate, plus minor corrections to gender references from the masculine to gender neutral

The company will not experience any regulated revenue changes as a result of the tariff modifications.

If you have any questions, please let me know.

Sincerely,

JAMISON LAW, LLC

*Colleen R. Jamison*

Colleen R. Jamison

Att.

cc: Lori Larsh  
Shelly Barber  
Kay Lewis

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs to Company-owned equipment is borne by the Company. Customers may not rearrange, or disconnect, or remove any apparatus or wiring, up to and including the Network Interface Device (NID), installed by the Company. In case of loss of, damage to, or destruction of any Company equipment occasioned by neglect of customer, the customer is held responsible for cost of restoring equipment to its original condition.

5. Customer's Authorization

The Company may require satisfactory written authorization for the right to construct, install, and place required facilities on the customer's premises in order to make the service connection. Such written authorization, when required, shall be properly executed by the holder of the legal title to the premises. The Company may refuse to furnish service to any person, firm, or corporation thereon until such required authorization is provided.

F. TELEPHONE DIRECTORIES

1. The Company will furnish to its customers, without charge, and upon the customer's request, only such directories as it deems necessary for the efficient use of the service. (CR)  
(CR)

2. Directory Errors and Omissions

a. The Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to pro rata abatement of the charge for such of the customer's service as is affected. The maximum abatement shall not exceed the full amount of the local exchange service charge for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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EFFECTIVE: January 1, 2025

By: Mark Wade, VP of Operations  
Haviland Telephone Company, Inc.  
Haviland, Kansas

- b. In the case of extra listing in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

(D)  
(D)  
(D)  
(D)

G. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:

- a. In offices, stores, factories, mines, and all other places of strictly business nature.
- b. In boardinghouses, except as noted under 2.b., offices of hotels, halls, and offices of apartment buildings, public, private or parochial schools or colleges, hospitals, libraries, churches, lodges, clubs and other similar institutions, except as noted in 2.d. herein.
- c. At residence locations when the customer has no regular business telephone and the use of the service either by the customer, members of the customer's household, or the customer's guests, or parties calling the customer can be considered as more of a business than a residence nature, which fact might be indicated by advertising either by business cards, screens, newspapers, handbills, billboards, circulars, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established customer, business places are ordinarily closed.
- d. At residence locations, when an off-premises extension is located in a shop, office, or other place of business.
- e. In college fraternity and sorority houses.
- f. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under 2.c. below.

(T)  
(T)

2. Resident Rates Apply at the Following Locations

- a. In private residences where business listings are not provided.

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- b. Residence extra listings may be the names of members of the customer's immediate family.

(D)

(D)

- e. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time of the application of the listing is made, or at the date of issue of the directory, as the customer may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

3. Special Types of Extra Listing

a. Duplicate and Cross Reference Listings

- (1) Duplicate listings, i.e., listings of nicknames, abbreviated names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
- (2) Cross reference listing are permitted when their use will facilitate in the handling of telephone calls.
- (3) The Regular Extra Listing Rate applies for each Duplicate or Cross Reference Listing.

b. Alternate Call Number Listings

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c. Maintenance of Service Call Charge

The customer shall be responsible for the payment of all charges for visits by the Company to the premises of the customer where the service difficulty or trouble reported results from use of equipment provided by the customer or the customer's authorized users.  
Charge, per service visit

\$30.00

(T)

E. DIRECTORY LISTING RATES

	<u>Monthly Rates</u>	<u>Service Charge</u>
1. Regular Extra Listings in the alphabetical section of the directories, each		
Business	\$ .25	*
Residence	\$ .25	*
2. Unlisted Numbers	\$1.00	

(D)

\*Appropriate Service Charge, per Section D. of this Tariff applies.

F. PRIVATE LINES (LOCAL)

a. General

1. Private Line Service (Intraexchange) is the provision of local of interoffice channel circuits and the lines to furnish communication services between two or more directly connected terminals or systems, without intermediate channel switching arrangements. Private Line Channels may be furnished within an exchange to extend the termination of Local Exchange Service to another premises.

2. The customer is responsible for the selection of the service, i.e., type of circuit signaling options, jacks and terminating interfaces required to meet the customer's needs. The customer premises equipment, station apparatus and premises wiring must be compatible with the service provided by the Company. The Company has overall responsibility for the Private Line Service (up to the demarcation point on the customer premises at which the interface appears), including the selection of all local channels.

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