



Carole J. Williamson  
Director – Tariffs & Compliance  
600 Sable Oaks Dr FLR 2 #200  
South Portland, ME 04106  
207.535.3069

October 17, 2024

Secretary to the Commission  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka KS 66604

**RE: Consolidated Communications of Missouri Company - Tariff Revision - KCC General Exchange Tariff No. 1 – Grandfather Advantage II Basic and 600 Bundles**

Dear Secretary:

Enclosed for filing, Consolidated Communications of Missouri Company hereby submits the following tariff sheets pursuant to K.S.A. 66-2007(b) with a proposed effective date of November 16, 2024.

Preface - First Revised Sheet 1	Section 15 - First Revised Sheet 8
Preface - First Revised Sheet 3	Section 15 - Sixth Revised Sheet 9
Preface - Second Revised Sheet 5	Section 15 - First Revised Sheet 19
Preface - First Revised Sheet 6	Section 15 - First Revised Sheet 20
Section 15 - Second Revised Sheet 1	Section 15 - First Revised Sheet 21
Section 15 - Sixth Revised Sheet 2	Section 15 - Seventh Revised Sheet 22
Section 15 - First Revised Sheet 6	Section 16 – Original Sheets 1-8
Section 15 - First Revised Sheet 7	

The purpose of this filing is to make the following tariff changes:

1. Add Section 16 for Obsolete Services
2. Delete Home Phone Standard Residential Bundled Service Package as we no longer have customers on this bundle
3. Move the following previously grandfathered bundles to Obsolete Services
  - a) Voice Advantage Bundles
4. Grandfather the Voice Advantage II Basic and 600 Bundles

A copy of the bill messaging that will be used to notify customers of these changes to Voice Advantage II Basic and 600 is enclosed for your reference. These bill messages will be delivered to customers as part of the October 16, 2024, billing cycle.

Please contact me at the number above or at [carole.williamson@consolidated.com](mailto:carole.williamson@consolidated.com) or Carrie Patterson at [carrie.patterson@consolidated.com](mailto:carrie.patterson@consolidated.com) with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Regards,

Carole J. Williamson

**CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY  
BILL MESSAGE – CUSTOMER NOTIFICATION**

**VOICE ADVANTAGE II BASIC AND 600 BUNDLES**

Effective November 1, 2024, Consolidated Communications will no longer offer the Voice Advantage II Basic or 600 Bundle. Existing customers will be allowed to retain their Voice Advantage II Basic or 600 Bundle at their current location only. No moves, changes or additions to the existing Voice Advantage II Basic or 600 Bundle will be allowed after this date. Any requests for moves, changes or additions will result in the loss of the Voice Advantage II Basic or 600 Bundle. Consolidated may change the rates, terms and conditions of your service upon notification. For information regarding this notification please call (844) 968-7224.

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GENERAL AND LOCAL EXCHANGE TARIFF

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(N)

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Note: \*Represents an entire section for designated topic or service.

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(D)

Note: \*Represents an entire section for designated topic or service.

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Note: \*Represents an entire section for designated topic or service.

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(M) Information that previously appeared on this sheet appears in Section 16, Sheet 1.

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

A. Reserved for Future Use

(C)

(D)

(D)



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. Reserved for Future Use

(C)

(M)

(M)

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 2.

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. Reserved for Future Use

(C)

(M)

(M)

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 3.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use

(C)

(M)

(M)

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 4.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use

(C)

(M)

(M)

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 5.

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2116 S. 17<sup>th</sup> Street  
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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

D. Voice Advantage II Bundles

1) Description

These bundles provide residential Customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll and InterLATA\* toll usage for a single bundled rate.

a. Toll Usage Options:

- 1. Voice Advantage II Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

(M)  
|  
(M)  
(T)

\* Denotes a non-regulated service

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 16, Sheet 6.

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## D. Voice Advantage II Bundles (Cont'd)

## 2) Regulations

- a. Voice Advantage II Bundles are only available to residential Customers.
- b. Voice Advantage II Bundles are only available to Customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage II Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- h. Voice Advantage II Bundle Customers may terminate the package or switch to another calling package or plan at any time.
- i. The Voice Advantage II Bundles are offered only to residential Customers for the Customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company will contact the Customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

(M)

(M)

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 21.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

D. Voice Advantage II Bundles (Cont'd)

2) Regulations (Cont'd)

- j. Voice Advantage II Bundle Customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.
- k. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes and any other applicable surcharges.

(M)

(M)

(T)

(N)

(N)

(M) Information that previously appeared on this sheet appears in Section 15, Sheet 20.

GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

D. Voice Advantage II Bundles (Cont'd)

3) Rates

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>	
			(M)
			(M)
a. Voice Advantage II Unlimited	\$22.50	\$50.49	(T)
			(M)
			(M)
b. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:			(T)
1. Caller ID			
2. Call Waiting			
3. Caller ID on Call Waiting			
4. Three Way Calling			
5. Unidentified Call Rejection			
6. Automatic Busy Redial - Unlimited			
7. Automatic Call Return - Unlimited			
8. Call Forwarding			

Not all features may be available in all areas

(M)

<sup>1</sup>This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 16, Sheet 8.



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SECTION 16 – OBSOLETE SERVICES

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A.    Voice Advantage Bundles	2	<b>(M)</b>
B.    Voice Advantage II Bundles	6	<b>(M)</b>

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 1.

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2116 S. 17<sup>th</sup> Street  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

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**SECTION 16 – OBSOLETE SERVICES****A. Voice Advantage Bundles<sup>1</sup>****(M)****1) Description**

These bundles provide residential Customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA\* toll usage and a custom calling feature package for a single bundled rate.

**a. Custom calling features included are:**

1. Caller ID
2. Call Waiting
3. Caller ID on Call Waiting

**b. Toll Usage Options:**

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

<sup>1</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

**(M)**

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 6.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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**SECTION 16 – OBSOLETE SERVICES (CONT'D)****A. Voice Advantage Bundles<sup>1</sup> (Cont'd)****2) Regulations (Cont'd)**

- a. Voice Advantage Bundles are only available to residential Customers.
- b. Voice Advantage Bundles are only available to Customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Not all features may be available in all areas.
- h. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- i. Voice Advantage Bundle Customers may terminate the package or switch to another calling package or plan at any time.

<sup>1</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 7.

**(M)****(M)**

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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**SECTION 16 – OBSOLETE SERVICES (CONT'D)****A. Voice Advantage Bundles<sup>1</sup> (Cont'd)****2) Regulations (Cont'd)**

- j. The Voice Advantage Bundles are offered only to residential Customers for the Customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company will contact the Customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such Customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- l. Voice Advantage Bundle Customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

\* Denotes a non-regulated service

<sup>1</sup> Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 8.

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(M)

GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 16 – OBSOLETE SERVICES (CONT'D)

A. Voice Advantage Bundles<sup>2</sup> (Cont'd)

3) Rates (All Exchanges)

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>
a. Voice Advantage Basic	\$24.47	\$42.49
b. Voice Advantage Unlimited	\$24.47	\$52.49
c. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles	\$.10 per minute*	
d. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:		
1. Three Way Calling		
2. Unidentified Call Rejection		
3. Automatic Busy Redial - Unlimited		
4. Automatic Call Return - Unlimited		
5. Call Forwarding		

\* Denotes a non-regulated service

<sup>1</sup> This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

<sup>2</sup> Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 9.

(M)

(M)

GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 16 – OBSOLETE SERVICES (CONT'D)

B. Voice Advantage II Bundles<sup>1</sup>

(M)(C)

1) Description

These bundles provide residential Customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll and InterLATA\* toll usage for a single bundled rate.

a. Toll Usage Options:

1. Voice Advantage II Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage II 600 – includes 600 minutes of combine IntraLATA and InterLATA usage

(M)

2) Regulations

(M1)

- a. Voice Advantage II Bundles are only available to residential Customers.
- b. Voice Advantage II Bundles are only available to Customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage II Bundles are not available with services provided under special contract.

(M1)

\* Denotes a non-regulated service

(M)

<sup>1</sup> Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(N)

(N)

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 19.

(M1) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 20.

GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 16 – OBSOLETE SERVICES (CONT'D)

- B. Voice Advantage II Bundles<sup>1</sup> (Cont'd) (M)(C)
- 2) Regulations (Cont'd)
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- h. Voice Advantage II Bundle Customers may terminate the package or switch to another calling package or plan at any time.
- i. The Voice Advantage II Bundles are offered only to residential Customers for the Customer’s personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company will contact the Customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff. (M)
- j. Voice Advantage II Bundle Customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates. (M1)  
(M1)

\* Denotes a non-regulated service

<sup>1</sup> Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed. (N)  
|  
(N)

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 20.

(M1) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 21.

GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 16 – OBSOLETE SERVICES (CONT'D)

B. Voice Advantage II Bundles<sup>2</sup> (Cont'd)

(M)(C)

3) Rates

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>
a. Voice Advantage II Basic	\$22.50	\$40.49
b. Voice Advantage II 600	\$22.50	\$45.49
c. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles	\$.10 per minute*	
d. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:		
1. Caller ID		
2. Call Waiting		
3. Caller ID on Call Waiting		
4. Three Way Calling		
5. Unidentified Call Rejection		
6. Automatic Busy Redial - Unlimited		
7. Automatic Call Return - Unlimited		
8. Call Forwarding		

Not all features may be available in all areas

\* Denotes a non-regulated service

<sup>1</sup> This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

(M)

<sup>2</sup> Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(N)

(N)

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 22.