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November 13, 2024

Lynn M. Retz  
Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

Dear Ms. Retz:

Enclosed for filing with the Commission are revisions to the following pages of Wheat State Technologies' (WHST) [LEC] General Exchange Tariff:

- Table Of Contents, 1<sup>st</sup> Revised Sheet 5
- Section 2, 1<sup>st</sup> Revised Sheets 4 through 7 and 10
- Section 3, 1<sup>st</sup> Revised Sheets 4 and 7 through 12
- Section 4, 1<sup>st</sup> Revised Sheet 2
- Section 4, 2<sup>nd</sup> Revised Sheets 4 through 6
- Section 4, 3<sup>rd</sup> Revised Sheet 7

With this filing, Wheat State is revising tariff language related to no longer providing a printed telephone directory. There is no (\$0.00) revenue effect as a result of these changes.

Please return a stamped copy of the tariff sheets upon Commission approval. If you have any questions concerning this filing, please contact me on (785) 473-7337.

Sincerely,

*/s/ Tom Maurer*

Tom Maurer  
Director

Enclosures

cc: Randy Hoffman, Wheat State Technologies

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## 2.2 Telephone Service

### A. Description of the Telephone Service

1. Local exchange and long distance telephone service is available to the general public through the facilities owned and operated by the Company in accordance with the rules and regulations of this tariff. These services consist principally of local exchange and toll telephone service provided for residential and commercial customers of the Company. In addition to these services the Company may also provide other services as a part of special contracts.
2. Charges for Company services offered under this tariff are covered in other tariff sections. Long distance telephone charges are billed to the customer by the Company in accordance with interexchange carrier tariffs, when applicable.

### B. Application of Business and Residence Rates

1. Business rates apply at the following locations:
  - a. In offices, stores, factories, and all other places of a strictly business nature.
  - b. In boarding houses, except as noted in paragraph 2.2 B.2 following. In offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries and other similar institutions, except as noted in paragraph 2.2 B.4 following.
  - (T) c. At residence locations where the customer has no regular business telephone and when business advertising is used in association with such locations or numbers.
  - d. At residence locations, when an extension is located in a shop, office, or other place of business.
  - e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
  - f. At residence locations where the customer has no regular business phone and the customers' principal income is derived from public sale of goods or services (as in the case of distributors of household products or carpenters who contract their services).
2. Residence rates apply only at the following locations:
  - a. In a location used exclusively as a private residence except as provided for in paragraph 2.2 B.1. preceding.
  - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

3. In the place of residence of a clergyman or nurse, and in the place or residence of a physician, surgeon, or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
4. In clubs, associations, churches, or fraternal organizations that meet infrequently.

**C. Application for Telephone Service**

1. Applications for service may be made on the Company's standard form of application, verbally, by facsimile (fax), or by electronic means (e-mail). Applicants for service may be required to pay in advance, at the time application is made, all charges accruing for the first billing period for exchange service, and the service charges if applicable. Customers are subject to these general rules and regulations and the tariffs for the particular exchange in which service is furnished.
2. Subsequent requests from customers may be made verbally, and no advance payment will be required. A move from one location to another within the Company's service area is not considered to terminate the contract and orders for such moves may be made verbally.

**D. Minimum Contract Periods**

1. Except as hereinafter provided or specifically stated in this tariff, the minimum contract period for all services shall be one (1) month. Customers taking service for less than the minimum period will be billed for a minimum monthly charge including installation and other nonrecurring charges, if any, as specified under the appropriate rate schedule.

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2. Where the provision of service requires special or nonstandard types of arrangements of equipment or make it necessary to construct or install additional or special facilities or equipment, the Company may require that a written contract be executed between the Company and the customer providing for a minimum contract period of more than one (1) month at the same location, subject to approval by the Kansas Corporation Commission.

**E. Termination of Service**

1. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the company, and upon payment of the termination charges specified hereunder, in addition to all charges due for service which has been furnished.
  - a. Where service for which the minimum contract period is one (1) month, the charges due include payments for the balance of the initial month.

(D)

(D)

- (T) b. Contracts for periods of longer than one (1) month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original customer.

2. Service may be terminated after the expiration of the minimum contract period, upon the Company being notified and upon payment of all charges due to the date of termination of the service.

**F. Authorized Use of Company Service and Facilities by the Customer**

1. Customer telephone service, as distinguished from public telephone service, is furnished only for exclusive use by the customer, family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on public premises unless the instrument is so located that it is not accessible for public use.
2. The Company strictly prohibits any customer from charging or receiving compensation from another for services or use of the facilities provided to that customer without the prior written approval of the Company.

**G. Use of Profane Language or Impersonation of Another**

1. The Company may deny or discontinue telephone service to any person(s), firm or corporation who, over the facilities furnished by the Company, uses, or permits to be used, foul, abusive, obscene, or profane language; or in a manner which could reasonably be considered frightening to others; or for impersonation of another.
2. The Company will attempt to identify nuisance calls only after proper arrangements have been made with the Company.

**H. Use for Unlawful Purposes**

1. All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Company operate outside the law or allow to be operated any service or facilities belonging to the customer, or the Company, which might be or could become a danger or hazard to the employees, property, or agents of the Company or the public in general. Any damages, injuries, or harm caused by the negligence of the customer shall be the responsibility of the customer and in no case may the Company be held liable.
2. The Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon written objection to the furnishing of such service made by or on behalf of any governmental law enforcement officer with authority to do so on the grounds that such service is or may be used for an illegal purpose.

**I. Connection of Automatic Dialing and Announcing Devices**

1. This rule applies to use of automatic dialing or automatic announcing devices when operated or used for the purpose of making a solicitation telephone call.

- a. A solicitation telephone call includes any telephone call by or for a commercial, political, charitable, polling or other entity which has the purpose or effect, directly or indirectly, of soliciting a sale, a contribution or donation, or an opinion or information or other specific action on the part of the called party.
  - b. An automatic dialing device is any user terminal equipment which, when connected to a telephone line, can dial, with or without manual assistance, telephone numbers which have been stored or programmed in the device or are produced or selected by a random or sequential number generator.
  - c. An automatic announcing device is any user terminal equipment which, when connected to a telephone line, can disseminate a recorded message to the telephone number called, either with or without manual assistance.
2. No automatic announcing device, either in conjunction with an automatic dialing or other device or separately, shall be connected to or operated over, the telephone network unless:
    - a. The device or its operator, within five (5) seconds after the called party hangs up, creates a disconnect signal or on hook condition which allows the called party's line to be released, if the called party would otherwise be unable to obtain dial tone after hanging up; and
      - (i) The automatic announcing device is used pursuant to prior agreement between the calling and called parties; or
      - (ii) The recorded message begins with or is preceded by a statement announcing the name, address, and callback telephone number of the calling party, the purpose or nature of the message, and the fact that the message is a recording.
  3. Automatic dialing and announcing devices (ADAD), when used in conjunction, shall not be connected to, or operated over, a telephone line unless:
    - a. No calls are made to emergency telephone numbers. Emergency telephone numbers are those identified as such for the exchange to which ADAD calls are made and also those numbers included on a list provided by the telephone facility of each such exchange. This list shall be provided to the prospective ADAD user upon the Company's receipt of the notice required by paragraph 1.3.d. following. The list shall include the numbers of customers who have requested inclusion on the list and have proven to the satisfaction of the Company that ADAD calls would substantially interfere with the customer's ability to render emergency services in situations involving danger to life, health or property. The customer or the Company may request Kansas Corporation Commission determination of the appropriateness of inclusion on the list. Changes in the list shall also be provided to ADAD users who have not ceased operation.
    - b. No calls are made, except pursuant to prior agreement between the calling and called parties,
      - (i) Before 9:00 a.m. and after 9:00 p.m., and
      - (ii) At such other times when operation might cause substantial impairment of service, as determined by the Company pursuant to paragraph 2.2 I.5. following.

(T)

**B. Telephone Directories**

- (C) 1. The Company does not provide printed telephone directories. The Company will, however, provide upon customer request and without charge, a list of the telephone numbers applicable for the exchange area in which the customer resides. Such list may be obtained in person at Company offices or on the Company's website.
- (C) 2. The Company will provide such telephone number lists in any format it deems essential and efficient for customer use.

(D)



(D)

**C. Telephone Numbers**

The customer has no property right in the telephone number or any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems advisable in the conduct of its business.

**D. Use of Connecting Company Lines**

Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Company does not assume any liability for any action of the connecting company.

**E. Defacement of Premises**

The Company shall exercise care in all work done on a customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises, unless such defacement or damage is the result of the negligence of the Company, or its employees.

### **3.2 Payphone Exchange Service**

#### **A. General**

1. Payphone exchange service is offered for use with a payphone furnished by payphone service providers. Payphone exchange service requires a coin, coinless, and/or coin/card reader payphone.
  2. Payphone exchange service is a two-way, one-party business access line composed of the serving central office line equipment, all Company outside plant facilities needed to connect the serving central office with the customer premises, and the network interface.
  3. Only one payphone may be connected to each payphone exchange service access line.
  4. For purposes of this tariff, the term "customer" is defined as the party responsible for payment of the payphone exchange service access line charge.
- (T)
5. Telephone number listing services will be provided with payphone exchange service under the regulations governing the furnishing of said listings as found elsewhere in this tariff.

#### **B. Responsibility of the Customer**

1. The customer shall be responsible for the installation, operation and maintenance of any payphone used in connection with payphone exchange service.
2. The customer indemnifies and holds the Company harmless for any and all loss, injury, damage or expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of payphone exchange service.
3. The customer shall be responsible for the payment of all charges for all calls originating from or accepted at the payphone. The Company shall have no responsibility to adjust any such charges and/or release the customer from paying such charges. The customer will hold the Company harmless from and against any liability or loss resulting from all calls originating from or accepted at the payphone.
4. The payphone must be registered in compliance with Part 68 of the FCC's registration program and conform to all FCC and National Electrical Code guidelines and safety codes.
5. The customer must comply with all present and future FCC and KCC rules and regulations.
6. The customer must comply with the Payphone Service Provider Guidelines noted as Appendix A of the KCC's order in Docket No. 97-KAPT-102-GIT.
7. The customer shall be responsible for the payment of the maintenance of service charge, as specified elsewhere in this tariff, for each visit by a Company employee to the customer's premises when a service difficulty, trouble report or service agreement violation is found to be caused by the customer's payphone.



- (ii) If a customer requests a premises visit to restore service and it is determined that access service to the NID is in service but that the service outage is caused by the customer's inside wiring or customer-owned equipment, then the customer shall be responsible for the payment of the company's fully allocated costs of the premises visit.

### 3.4 Other Miscellaneous Service Charges

A.	Late Payment Charge	3%
B.	Bad Check/Bank Draft Fee, per occurrence	\$30.00
C.	Special Billing Number (monthly)	\$0.25

### 3.5 Special Circuits

#### A. General

1. The Company will furnish and maintain special circuit lines within the exchange area where adequate facilities exist. Examples of applicable services include private lines, PBX trunks, off premise extensions, alarm circuits, radio loops and foreign exchange circuits.
2. These charges cover the additional facilities required and are in addition to rates specified in this tariff for the class of service desired, service charges, and construction charges, when applicable.

B.	<u>Special Circuit rates</u> <sup>1</sup>	Monthly <u>Rate</u>
1.	First one-half (1/2) mile or fraction thereof	\$3.00
2.	Each additional one-quarter (1/4) mile or fraction thereof	\$2.00

### (T) 3.6 Telephone Number Listing Service

#### A. General

- (T) 1. The regulations for telephone number listings, as provided in this section, apply only to the information records and the regular alphabetical list of names of customers.
- (T) 2. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory assistance service or is otherwise objectionable or unnecessary for purposes of identification.

<sup>1</sup> A minimum monthly charge of \$3.00 applies.

- (T) 3. Names in telephone number listings shall be limited to the following:
- a. The individual name of the customer, or
  - b. The individual name of a member of the customer's family, or
  - d. The name under which a business is actually being conducted by someone other than the customer and which the customer is authorized by such other to use, or
  - e. The individual names of the officers, partners, or employees of customer, or
  - f. The names of departments when such listings are deemed necessary from a public reference viewpoint.
4. Whenever any question arises as to the right of a customer to (1) list the name of a business which they claim is authorized to represent; or (2) use a listing which includes the trade name of another; the Company is allowed to require the customer to secure from the owner of such name, written authority so to use it, addressed to the Company for the acceptance for insertion or for the continuance of such listings; and is allowed to refuse to accept or to delete such listing if such written authority is withdrawn by such owner in writing to the Company.
- (T) 5. A primary telephone number listing is provided for each separate customer service. When two or more lines are consecutively operated, the first number of the group is considered the primary listing.

**B. Regular Extra Listings**

1. Business extra listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers of the corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, commodity, etc., will be accepted.
  2. Residence extra listings may be the names of members of the customer's immediate family.
- (T) 3. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Company it appears necessary as an aid in identification and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station, or extension station, installed on premises of the customer, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
- (T) 4. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made. Charges for listings of alternate call number and office hours become effective as of the date of application.

**C. Special Types of Extra Listings**

1. Duplicate and Cross Reference Listings
  - a. Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are

- (T) permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer.
- b. Cross reference listings are permitted when their use will facilitate the handling of telephone calls.
  - c. The regular extra listing rate applies for each duplicate listing.
2. Alternate Call Number Listings
- a. Listing of an alternate telephone number, other than those covered below under paragraph 3.6 C.5. (Office Hour Listing) of this tariff, to be called in case no answer is received, is permitted for customers to all classes of service.
  - b. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.
  - c. The regular extra listing rate applies for each alternate call number listing.
3. Foreign Exchange Listings
- a. Foreign exchange listings, i.e., listings of customers located in an exchange other than in which the listed service is furnished, are permitted.
  - b. The foreign exchange listing rate shall apply.
4. Temporary Tenant Listings
- a. Residence customers who lease their premises for a period for less than one year and request the Company to render service to their tenant without change in contract may arrange for the listing of such tenant provided the customer and the tenant do not occupy the premises at the same time.
  - b. All billing and contractual arrangements remain unchanged, the customer being responsible for the payment of all charges.
  - c. The regular extra listing rate applies for each temporary tenant listing.
5. Office Hour Listings
- (T) a. Customers may provide their office hours information for use with telephone number listing service. Listing of office hours or other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service.
- (D)
- (D)
- (T) b. The regular extra listing rate applies for each office hour listing.

6. Bold Face Type or Specialized Print Listings

- (T) a. Customers may request their telephone number listing be printed in bold face type or using specialized printing. These requests will be subject to the terms and conditions of a separate agreement.
- b. The regular extra listing rate applies for each bold face type or specialized print listing.

**D. Non-Published Listing Service**

- (T) 1. Customers who desire their telephone numbers to be omitted from the Company's telephone number listing service may subscribe to non-published listing service.
2. Incoming calls to a customer subscribing to non-published listing service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party.
- (T) 3. The undertaking of the Company in providing non-published listing service shall be to omit from the Company's telephone number listing service the telephone number of a customer subscribing to such service.<sup>1 2</sup>
- (T) 4. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the provision of the telephone number which the customer has requested to be omitted from the Company's telephone number listing service or the disclosing of such telephone number to any person. Where such telephone number is provided, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular non-published listing service.

**E. Non-Listed Service**

- (T) 1. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally provided by the Company's telephone number listing service will be omitted but will be listed in the directory assistance records available to the general public.
- (T) 2. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the provision of the telephone number which the customer has requested to be omitted from the Company's telephone number listing service or the disclosing of such telephone number to any person. Where such telephone number is provided, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular non-listed service.<sup>1 2</sup>

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<sup>1</sup> When a call is placed from a telephone number associated with a non-published listing or non-listed service, the number may be disclosed if the called party has equipment to display calling party number (CPN). Customers may prevent the display of their CPN by activating CPN blocking. CPN blocking is available, at no charge, in areas where CPN disclosure is possible.

<sup>2</sup> The non-published listing or non-listed service customer's name, telephone number, and address may be provided to a 911 customer who subscribes to customer records service. The 911 customer must complete an agreement to protect non-published listing or non-listed service information.

- (T) 3. The monthly rate for non-listed listings applies separately for each listing which normally would be provided in the Company's telephone number listing service but which, at the customer's request, is furnished on a non-listed basis.

(T) F. Telephone Number Listing Service Rates

	<u>Monthly Rate</u>	<u>Service Charge</u>
1. Regular Extra Listing	\$0.95	1
2. Foreign Exchange Listing	\$0.95	1
3. Non-Published Listing Service	\$1.00	1
4. Non-Listed Service	\$1.00	1

**3.7 Direct Inward Dialing Service**

A. General

1. Direct inward dialing (DID) service to customer-premise located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for DID from the exchange and long distance message telecommunications network directly to stations and attendant positions associated with customer-premise located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk or network access line group is not contemplated.
4. The charges for the service, as provided following, are in addition to the applicable basic service rates and service connection charges as provided in accordance with the regulations of this tariff.
5. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user if changes in the protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. DID telephone numbers are normally provided on a consecutive number basis. DID numbers may be provided on a non-consecutive basis when such service provision is acceptable to the customer and the Company and, is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in elsewhere in this tariff.

<sup>1</sup> Appropriate service charges found elsewhere in this tariff are applicable.

- (T)
8. Telephone number listings will be provided in accordance with the provisions of this tariff. DID numbers furnished herein are not entitled to free telephone number listings.
  9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
  10. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.

<b>B. <u>DID Rates</u></b>	<b><u>Monthly Rate</u></b>	<b><u>Installation Charge</u></b>
1. First 50 DID numbers assigned	\$25.00	\$210.00
2. Each additional 50 DID numbers or fraction thereof	\$25.00	\$210.00
3. DID Trunk Termination, per trunk	\$32.50	

### **3.8 Line Hunting Service**

#### **A. General**

1. The Company will provide line hunting service (LHS) when requested by the customer for each group of central office lines or PBX trunks arranged.

#### **B. LHS Rates**

- |  |        |         |
|--|--------|---------|
| 1. Control equipment at the central office | \$7.50 | \$12.00 |
| 2. Change in point of break, in hunt group |        | \$12.00 |

### **3.9 On-Premise Extension Service**

#### **A. General**

1. The Company will provide on-premise extension (OPX) service, at customer request, under the following conditions:
  - a. The structure to which OPX service is requested must be on the same physical property where the customer has an existing access line in service.
  - b. The maximum amount of wiring for OPX service cannot exceed 1,000 feet, regardless of the number of OPXs installed.

#### **B. OPX Rates**

1. Regular service charges apply and, when necessary, construction charges, as found elsewhere in this tariff.
2. Burial of the OPX, per hour \$75.00

(T) 3. Charges for NDA are not applicable on calls from customers whose physical or visual handicaps or lack of literacy prevents them from using printed telephone numbers. Such customers must provide certification from an agency or physician to establish exemption from NDA charges.

4. Where facilities permit, NDA will be available from hotel/motel and pay telephones.

**B. NDA Rates**

Per NDA request                      \$1.25

**C. Directory Assistance Call Completion**

1. General

(T) a. Directory Assistance Call Completion (DACC) provides the customer the option of having long distance calls automatically completed after they receive a telephone number listing from National Directory Assistance (NDA). This service is available where facilities permit.

b. The DACC portion of the call will be billed in the same manner as the NDA portion, at rates specified below.

(T) c. The customer may accept DACC by responding to a prompt from the DACC announcement that follows receipt of the requested telephone number listing from NDA.

2. Allowances and Exemptions

There are no allowances for DACC. Rates for the NDA portion of the call are as specified elsewhere in this tariff.

3. DACC Rates

Per minute                              \$0.25

**4.5 Custom Calling and Advanced Calling Services**

**A. General**

Custom calling services (CCS) are a group of optional services available to customers which provide basic call management features. Advanced calling services (ACS) are optional telephone service arrangements available to customers which provide customized call management features. Promotional periods may be instituted by the Company with regard to these services. Promotion periods may include temporary waiver of applicable installation charges, or a free additional feature with the purchase of another. Local or long distance calls established by using certain features will be charged the appropriate tariff rates for such calls.

**B. Feature Descriptions**

1. Block The Blocker - enables the customer to reject calls for which caller identification has been intentionally blocked. Calls rejected are given an announcement.

- (T)
6. Call Screening - allows the customer to create a list of six (6) telephone numbers from which calls will be rejected. Calls from telephone numbers contained on the list will be given a rejection tone or an announcement. This feature may only be used to reject selected calls from within the customer's end office or a different office, provided proper signaling exists between the originating, terminating, and interconnecting offices. Only those calls that the customer programs into the selective call rejection list will be rejected. To the extent sufficient equipment is available, customers may purchase more than one Call Screening feature in order to create additional telephone number lists.
  7. Call Trace - allows the customer to dial a code to permit the Company to identify a specific incoming call immediately after the call is terminated. Activation of this feature requires the customer to coordinate with law enforcement agencies, and will also require the customer's written authorization to release any call information to such agencies.
  8. Call Transfer - allows the customer to transfer a call to another telephone. The called line must be equipped with three-way calling to activate this feature.
  9. Call Transfer/Three-Way Calling - allows the customer to have simultaneous conversations with two other parties.
  10. Call Waiting - this feature provides a burst of tone to inform a customer who has a call in progress that another call has terminated to that line and is waiting to be answered. The customer may place the first party on "hold" while the second incoming call is answered.
  11. Call Waiting Caller ID - allows a customer, while on the phone in an established call, to receive calling party caller ID information of an incoming call when alerted by the call waiting tone. Customers must provide and connect their own compatible premises equipment which is designed to display calling party name and number information.
  12. Caller ID Name & Number Delivery - allows the transmission of calling party name and number information to the customer's access line. Customers must provide and connect their own compatible premises equipment which is designed to display calling party name and number information.
  13. Do Not Disturb - allows the customer to prevent incoming calls from ringing their line by diverting the call to a tone or announcement.
  14. Do Not Disturb Telemarketing - allows the customer to decline acceptance of calls from telemarketing firms. Telemarketing callers will hear an announcement.
  15. Find Me/Follow Me - allows the customer to be located by forwarding calls to numerous devices either in sequence or simultaneously to a list of numbers. The customer can also forward calls to specific numbers based on a time schedule. Any calls that are forwarded to a number requiring long distance toll service will incur the appropriate long distance toll charges for the forwarded call.



16. Off Premises Extension (OPX) - OPX is a facility which allows a second customer line to act as if it is an extension of the customer's main service line. When the main line is called, both lines ring.
17. Preferred Call Forwarding - allows a customer to create a list of six (6) telephone numbers for which calls will be forwarded. Only those calls from numbers programmed into the preferred call forwarding list will be forwarded. To the extent sufficient equipment is available, customers may purchase more than one preferred call forwarding feature in order to create additional telephone number lists.
18. Priority Ringing - allows a customer to program their line with a distinctive ringing pattern for a list of six (6) calling numbers and with a normal ringing pattern for all other calling numbers. In addition, for customers who also have call waiting, a distinctive call waiting tone is heard when the line is called by one of the numbers on the list. The customer can, thus, selectively answer incoming calls based on the distinguishable ring pattern or tone. To the extent sufficient equipment is available, customers may purchase more than one priority call feature in order to create additional telephone number lists.
19. Remote Call Forwarding - allows a customer that also subscribes to call forwarding with the ability to activate, deactivate or change call forwarding from a remote location. All charges incurred to access the remote number will be appropriately billed.
20. Remote Feature Activation - allows a customer to activate/deactivate various ACS and CCS features from a location other than the customer's main service line.
21. Repeat Dialing - allows the customer to place a call to the last number to which a call was previously made or attempted. In addition, if the customer encounters a busy signal, this feature will automatically scan the called line for an idle condition. This scanning continues until the called station becomes idle, the original request is canceled, or a timer expires and clears the request.
22. Secure Access - allows the customer to prevent unauthorized outbound long distance calls being placed. This feature can be cancelled on a per-call basis by the customer.
23. SimRing - allows the customer to specify a list of numbers and in which order to ring when the customer's main number is called. Any calls that are forwarded to a number requiring long distance toll service will incur the appropriate long distance toll charges for the forwarded call.
- (T) 24. Special Call Acceptance - allows the customer to create a list of six (6) telephone numbers from which calls will be accepted. Calls from telephone numbers not contained on the list will be given a rejection tone or an announcement. This feature may only be used to accept selected calls from within the customer's end office or a different office, provided proper signaling exists between the originating, terminating, and interconnecting offices. Only those calls that the customer programs into the selective call acceptance list will be accepted. To the extent sufficient equipment is available, customers may purchase more than one Special Call Acceptance feature in order to create additional telephone number lists.
- (T) 25. Speed Calling 8 or 30 - allows the customer to place calls to select telephone numbers by dialing a one or two-digit code. The customer can generate a speed calling list of up to 38 telephone numbers with each number in the list associated with a unique code (2 through 9 and 20 through 49).

- (T) 26. Teen Service - provides for an additional telephone number to be assigned to the same line. Each telephone number is assigned a unique ringing pattern to allow the customer to determine which number was called. A telephone number listing is also provided.
27. Toll Restriction & Diversion - allows the Company to block calls to certain customer-specified destinations. Customer options available are:
- a. Restriction of 1+ calls only.
  - b. Restriction of 1+ and 0+/0- (operator handled) calls, except incoming 8XX type calls.
  - c. Restriction of 1+, 0+/0- and incoming 8XX type calls.
- Restriction of 0+ and 0- operator calls prevents the customer from dialing a long distance toll telephone number or operator for any purpose, including for emergency or telephone assistance. The Company shall not be liable for any and all claims, losses or damages caused by the customer's use of toll restriction.
28. Voice Data Protection (VDP) - allows a customer to inhibit intrusion features such as call waiting or operator services queries when the customer's line is in use. The customer may activate/deactivate VDP (variable service) or Company controlled (fixed service).
- (T) 29. Warm Line/Direct Connect Service - allows the customer to automatically place a call to a preselected telephone number by simply lifting the receiver off of the switchhook. No dialing is required for the calling party to reach the specified destination.

C. <u>CCS and ACS Service Rates</u>		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
1. CCS Features			
	a. Call Forwarding:		
	i. All Variable	\$1.25	\$2.25
	ii. Busy Line Fixed	\$1.25	\$2.25
	iii. Busy Line Variable	\$1.25	\$2.25
	iv. Don't Answer Fixed	\$1.25	\$2.25
	v. Don't Answer Variable	\$1.25	\$2.25
	b. Call Hold	\$1.25	\$2.25
	c. Call Transfer	\$1.25	\$2.25
	d. Call Transfer/3-Way calling	\$1.25	\$2.25
	e. Call Waiting	\$2.99	\$3.25
	f. Do Not Disturb	\$1.25	\$2.25
	g. Speed Calling 8	\$2.00	\$2.25
	h. Speed Call 30	\$2.75	\$3.00
(T)	i. Teen Service 2 Telephone Numbers	\$5.70	\$9.00
(T)	j. Teen Service 3 Telephone Numbers	\$9.75	\$15.25
	k. Toll Restriction and Diversion	\$2.00	\$2.25
	l. Voice Data Protection	\$1.25	\$2.25
	m. Warm Line (Direct Connect)	\$1.25	\$2.25
	n. Package of any four (4) features *	\$4.99	\$5.99
	o. Additional features after four (4), each *	\$0.50	\$1.00
2. ACS Features			
	a. Block the Blocker	\$3.00	\$3.00
	b. Call Block	\$2.50	\$2.50
	c. Call Return <sup>1</sup>	\$3.00	\$3.00
	d. Call Screening	\$2.75	\$2.75
	e. Call Trace	\$1.00	\$1.00
	f. Call Waiting Caller ID	\$3.99	\$3.99
	g. Caller ID Name & Number Delivery	\$5.50	\$5.50
	h. Do Not Disturb - Telemarketing	\$2.99	\$2.99
	i. Find Me/Follow Me <sup>1</sup>	\$9.95	\$9.95
	j. Off Premises Extension	\$24.95	\$24.95
	k. Preferred Call Forwarding	\$2.75	\$2.75
	l. Priority Ringing	\$2.75	\$2.75
	m. Remote Call Forwarding	\$6.75	\$6.75
	n. Remote Feature Activation	\$1.25	\$2.25
	o. Repeat Dialing <sup>1</sup>	\$2.75	\$2.75
	p. Secure Access	\$5.99	\$5.99
	q. SimRing <sup>1</sup>	\$9.95	\$9.95
	r. Special Call Acceptance	\$2.75	\$2.75

\* Excluding Teen Service.

<sup>1</sup> Long distance toll calls established by using this service will be billed at applicable rates.