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August 18, 2025

Celeste Chaney-Tucker
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604

Dear Ms. Chaney-Tucker:

Enclosed for filing with the Commission are revisions to Zenda Telephone Company's (ZENT) [LEC] General Exchange Tariff. Please refer to the attached Addendum for a list of revised pages.

With this filing, Zenda is revising tariff language related to no longer providing a printed telephone directory and also removing services which are no longer provided. There is no (\$0.00) revenue effect as a result of these changes. Customers were notified of the printed directory change in 2024.

Please return a stamped copy of the tariff sheets upon Commission approval. If you have any questions concerning this filing, please contact me on (785) 473-7337.

Sincerely,

/s/ Tom Maurer

Tom Maurer
Director

Enclosures

cc: Kathy Price, Zenda Telephone Company

Addendum to the Zenda Telephone Company Tariff Filing
August 18, 2025

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- 2.22 Application of Business and Residence Rates
- a. Business rates apply at the following locations:
1. In offices, stores, factories, and all other places of a strictly business nature.
 2. In boarding houses, except as noted in Section 2.22 b.2. In offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries and other similar institutions, except as noted in Section 2.22 b.4.
 - (T) 3. At residence locations where the customer has no regular business telephone and when business advertising is used in association with such locations or numbers.
 4. At residence locations, when an extension is located in a shop, office, or other place of business.
 5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
 6. At residence locations where the customer has no regular business phone and the customers' principal income is derived from public sale of goods or services (as in the case of distributors of household products or carpenters who contract their services).
- b. Residence rates apply only at the following locations:
1. In a location used exclusively as a private residence except as provided in 2.22 a.
 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
 3. In the place of residence of a clergyman or nurse, and in the place or residence of a physician, surgeon, or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
 4. In clubs, associations, churches, or fraternal organizations that meet infrequently.

2.23 Application for Telephone Service

- a. Applications for service may be made either on the Telephone Company's standard form of application or verbally. Applicants for service may be required to pay in advance, at the time application is made, all charges accruing for the first billing period for exchange service, and the Service Charges if applicable. Customers are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Tariffs for the particular exchange in which service is furnished.
- b. Subsequent requests from customers may be made verbally, and no advance payment will be required. A move from one location to another within the Company's Service Area is not considered to terminate the contract and orders for such moves may be made verbally.

2.24 Minimum Contract Periods

- a. Except as hereinafter provided or specifically stated in this tariff, the minimum contract period for all services shall be one month. Customers taking service for less than the minimum period will be billed for a minimum monthly charge including installation and other nonrecurring charges, if any, as specified under the appropriate rate schedule.

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- (T) b. Where the provision of service requires special or nonstandard types of arrangements of equipment or make it necessary to construct or install additional or special facilities or equipment, the Company may require that a written contract be executed between the Company and the customer providing for a minimum contract period of more than one month at the same location, subject to the approval by the State Corporation Commission of Kansas.

2.25 Termination of Service

- a. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the company, and upon payment of the termination charges specified hereunder, in addition to all charges due for service which has been furnished.
 1. Where service for which the minimum contract period is one month, the charges due include payments for the balance of the initial month.

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(T) 2. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original customer.

b. Service may be terminated after the expiration of the minimum contract period, upon the Company being notified, in writing, and upon payment of all charges due to the date of termination of the service.

2.26 Authorized Use of Company Service and Facilities by the Customer

a. Customer telephone service, as distinguished from public telephone service, is furnished only for exclusive use by the customer, family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on public premises unless the instrument is so located that it is not accessible for public use.

b. The Company strictly prohibits any customer from charging or receiving compensation from another for services or use of the facilities provided to that customer without the prior written approval of the Company.

2.27 Use of Profane Language or Impersonation of Another

a. The Company may deny or discontinue telephone service to any person(s), firm or corporation who, over the facilities furnished by the Company, uses, or permits to be used, foul, abusive, obscene, or profane language; or in a manner which could reasonably be considered frightening to others; or for impersonation of another.

b. The Company will attempt to identify nuisance calls only after proper arrangements have been made with the Company.

2.28 Use for Unlawful Purposes

a. All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Company operate outside the law or allow to be operated any service or facilities belonging to the customer, or the Company, which might be or could become a danger or hazard to the employees, property, or agents of the Company or the public in general. Any damages, injuries, or harm caused by the negligence of the customer shall be the responsibility of the customer and in no case may the Company be held liable.

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- c. Automatic dialing and announcing devices (ADAD), when used in conjunction, shall not be connected to, or operated over, a telephone line unless:
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1. No calls are made to emergency telephone numbers. Emergency telephone numbers are those identified as such for the exchange to which ADAD calls are made and also those numbers included on a list provided by the telephone facility of each such exchange. This list shall be provided to the prospective ADAD user upon the Company's receipt of the notice required by Section 2.29 c.4, below. The list shall include the numbers of customers who have requested inclusion on the list and have proven to the satisfaction of the Company that ADAD calls would substantially interfere with the customer's ability to render emergency services in situations involving danger to life, health or property. The customer or the Company may request Commission determination of the appropriateness of inclusion on the list. Changes in the list shall also be provided to ADAD users who have not ceased operation.
 2. No calls are made, except pursuant to prior agreement between the calling and called parties,
 - a. Before 9:00 a.m. and after 9:00 p.m., and
 - b. At such other times when operation might cause substantial impairment of service, as determined by the telephone Company pursuant to Section 2.29. e. below.
 3. All attempted calls are terminated and a disconnect or on hook condition created when the call is not completed within thirty seconds.
 4. At least five days prior to operation, the prospective user provides the Company of each exchange from and to which telephone calls are to be made with the ADAD a written notice containing the following information:
 - a. The prospective's user's name, address and telephone number;
 - b. The address and telephone number from which the ADAD calls are to be made;
 - c. A description of the ADAD, including whether it is FCC registered;
 - d. A summary of the nature of the calls to be made;
 - e. The calendar days and clock hours during which the ADAD's to be used; and
 - f. An estimate of the expected traffic volume, in terms of message attempts per hour and average length of completed message.

	Deniable Charge	A charge that, if not paid, may result in the termination (denial) of the customer's local exchange service (dial tone). Local service charges are deniable charges.
	High Long Distance PreBilling	The practice of billing a subscriber for long distance charges before the normal billing period ends because of significantly higher than normal or estimated long distance charges.
	Itemized Service	Name of service is listed along with the rate for such service.
	Listed Service	Name of service is placed on the bill excluding the rate for such service.
(T)	Local Service Charges	A local service provider's charge for service which allows a customer to complete calls within the local service area (dial tone), plus any local service provider charges for calling, line or service features (such as Caller ID, telephone number listings, touch tone service, etc.). Local service charges include packages or bundles of service, offered at one price, which includes local and other services (e.g., long distance, internet services, wireless services, etc.). Local services do not include long distance, advertising, inside wire maintenance, etc. when purchased by the subscriber on an <i>a la carte</i> basis.
	Negative Selection	Adding service to account without customer consent with the requirement that the customer must initiate request for removal of such service.
	Non-deniable Charge	A charge that will not result in the termination of the subscriber's local exchange service (dial tone) for non-payment, even though the particular service for which the charge has been levied, e.g. paging, television, internet service, etc., could be terminated.
	Qualified Third Party	A current subscriber of the same telecommunications provider with no suspensions or returned check charges within the last twelve (12) months.
	Service Disconnection	The service provided by the telecommunications provider is terminated, the telephone number(s) will be available for other use, and a final bill is rendered.

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11. Deniable and Non-Deniable Charges. Charges that are non-deniable shall be designated clearly and separately from the charges for local telephone services. See Paragraph 2.3.3.1 C. 2 regarding the itemization of services. Providers must clearly and conspicuously identify that non-payment of non-deniable charges will not result in the disconnection of basic local service. The charge for a bundle or package of services that contains basic local service shall be considered a deniable charge. Special charges for services such as the sale of merchandise, inside wire maintenance plans, advertising, etc. can also be included on the customer's bill, however, failure to pay these non-deniable special service charges shall not be justifiable cause to suspend/disconnect local service.
- D. Alternative Billing Format. If approved by the subscriber, a telecommunications provider may provide a bill through alternate means (e.g., electronic billing) and/or in an alternative format. A provider may offer discounts to those subscribers that choose to use an alternate means of billing, but may not assess an additional charge to those customers that elect paper billing. Upon request, a paper copy of the subscriber's bill must be provided, unless an electronic version is available to the customer.
- E. Third-Party and Collect Call Billing. Third-party and collect calls must be billed to the third party or the subscriber accepting the collect call. Once a telecommunications provider has billed a third-party or a collect call, the originating phone number may not be charged, except in cases of fraud attributable to the subscriber at the originating number.
- F. High Long Distance Pre-Billing.
1. A telecommunications provider may utilize high long distance pre-billing only when:
- a. Subscriber has less than one (1) year of service; or
- b. Long distance usage is at least double the previous three (3) month average levels or the subscriber's provided estimate and above the amount of deposit held.
2. If the telecommunications provider's collection action includes blocking (suspending) subscriber's access to the long distance network until the debt is paid or arrangements are made, the suspension/disconnection notice provisions in Section 2.3.6.4 do not apply. The subscriber may be billed for long distance blocking if there is a charge for the service(s). Such blocking can not interfere with the subscriber's local service or access to emergency numbers.

- (T) D. Notice: Subscribers who are unable to obtain a satisfactory resolution of a dispute with a telecommunications provider may contact the Corporation Commission of the State of Kansas at 1-800-662-0027 for information as to possible further remedies.

2.3.8 Waiver of Requirements

The requirements contained in these standards may be waived on an individual case basis by the Commission upon application by the telecommunications provider and a showing that a waiver is in the public interest. In making this determination, the Commission's considerations will include the interests of the applicant telecommunications provider, the interests of the affected consumer(s), and the interests of the public.

2.4 Responsibilities and Obligations of Company

2.41 General

- a. The Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities.
- b. The Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its approved tariffs, as a regulated public utility under the jurisdiction of the State Corporation Commission.
- c. The tariffs and rate schedules of the Company govern and fix the outgoing service of a customer and in no manner guarantee to him the same incoming service. All incoming service of a customer depends upon and is limited by the right of a calling customer to such service.
- d. The Company shall not be responsible for the customer's conformance to any applicable laws, regulations or ordinances, or for any harm caused by the customer's neglect.

2.5 Ownership, Maintenance, and Use of Facilities

2.51 General

- a. All facilities furnished by the Company extending to and including the network interface device (NID) installed on the premises of a customer are the property of the Company. The Company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the facilities or for the purpose of removing such facilities. Such facilities are not to be used for transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid to any party other than the Company without the written consent of the Company.

- b. The Company shall maintain all facilities which it furnishes to the customer. Facilities no longer meeting acceptable standards will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required, have been furnished to the Company.
- c. If installation and maintenance of service is requested at locations which are dangerous to the Company's employees, or to the public, the Company may refuse to provide such service. If such service is furnished, the Company may require the customer to indemnify and hold the Company harmless from any claims, loss or damage from such facilities.
- d. A Network Interface Device (NID) may be provided so the customer can conveniently test customer owned facility before calling the Company for maintenance.

2.52 Telephone Directories

- (C) a. The Company does not provide printed telephone directories. The Company will, however, provide upon customer request and without charge, a list of the telephone numbers applicable for the exchange area in which the customer resides. Such list may be obtained in person at Company offices or on the Company's website.
- (C) b. The Company will provide such telephone number lists in any format it deems essential and efficient for customer use.

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2. Once service has been established for a Lifeline customer, he/she will be subject to bill payment policies contained in this Tariff applicable to all customers.

(T) 3.2 Reserved For Future Use

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(T) 3.3 Reserved For Future Use

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3.4 Service Connection Charges

3.41 General

- A. Service charges are made separately to connect, move or change telephone service according to the components of work required.

1. Service Order Charge

For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service or additions, moves and changes to existing service.

2. Central Office Line Connection Charge

For work associated with the installation or changing of central office connections required to provide or change exchange access service requested by service order. Also included is central office work required for off-premise location of extensions.

3. Premise Visit Charge

Whenever a customer request, including deliveries, requires a premise visit, one charge applies for all work requested at one time on one continuous property.

- B. Service charges apply, except as specified in this section or in other sections of the tariff, to customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment, and establishing miscellaneous services. Service order charges may be provided for in other sections of the tariff.

1. When service which has been disrupted by fire, accident or natural catastrophe is reestablished, nonrecurring charges will not apply.
- C. Service connection charges apply to customer-initiated moves and changes of service. A move is relocation of the Company-owned protector or network interface device (NID).

3.42 Regulations

A. Conditions under which no service charges apply:

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1. Complete termination of service.
2. The "From" portion of work involved in a transfer of service from one premises to another premises.
3. Company initiated upgrade in classes of service.
4. Cancellation of service orders.
5. Changes in bill mailing address or special billing arrangements.

- B. One (1) service order charge and one (1) central office line connection charge apply per customer request to suspend and restore service. The charge is applied to the restore portion of the order.

3.43 Application of Charges

Component charges specified hereunder apply to standard installation. All installations requiring extraordinary construction or cost will be charged on actual cost basis, e.g., extensive fishing of wires through residence walls.

A. Residence and Business

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| 1. Service Order Charge | <u>Nonrecurring
Charge</u> |
| Per customer request for work ordered and requested to be completed at the same time on the same premises | \$10.00 |
| 2. Central Office Line Connection Charge | |
| Per line or central office but not limited to the following: | |
| (a) Central Office lines, each | \$10.50 |
| 3. Premise Visit Charge | \$5.00 |
| (a) One charge applies for work required in connection with the original establishment of service or reestablishment of service after disconnection. | |
| (b) If a customer requests a premises visit to restore service and it is determined that access service to the NID is in service but that the service outage is caused by the customer's inside wiring or customer-owned equipment, then the customer shall be responsible for the payment of the company's fully allocated costs of the premises visit. | |

3.44 Maintenance of Service Charge

The customer shall be responsible for the payment of all charges for visits by the Company to premises of the customer where the service difficulty or trouble reported results from use of customer provided equipment or wiring.

Per visit - \$20.00

3.5 Private Line Service

3.51 General

- A. The Company will furnish and maintain private lines within the exchange area where adequate facilities exist. Examples of applicable services include PBX trunks, off premise extensions, alarm circuits, radio loops and foreign exchange circuits.
- B. These charges cover the additional facilities required and are in addition to rates specified in this tariff for the class of service desired, service connection charges, and construction charges, when applicable.

3.52 <u>Rates</u> ¹	Monthly <u>Rate</u>
Per each one-quarter mile or fraction thereof	\$1.00

(T) 3.6 Telephone Number Listing Service

3.61 General

- (T) A. The regulations for telephone number listings, as provided in this section, apply only to the information records and the alphabetical list of names of customers.
- B. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
- (T) C. Telephone number listings shall be limited to the following:
 - 1. The individual name of the customer, or
 - 2. The individual name of a member of the customer's family, or
 - (T) 3. The name of a business.
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¹ A minimum monthly charge of \$3.50 applies.

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(T) 3.62 Extra Listings

(C) A. Extra listings may be the names of members of the customer's immediate family.

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(T) 3.64 Non-Published Telephone Number Service

- (T) A. Customers who desire their telephone numbers to be omitted from the Company's telephone number listing service and directory assistance records available to the general public may subscribe to non-published telephone number service.
- (T) B. Incoming calls to a customer subscribing to non-published telephone number service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party.
- (T) C. The undertaking of the Company in providing non-published telephone number service shall be to omit from the Company's telephone number listing service the telephone number of a customer subscribing to such service.^{1 2}
- (T) D. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the telephone number which the customer has requested to be omitted or the disclosing of such telephone number to any person. Where such telephone number is published, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular non-published telephone number service.

(T) 3.65 Non-Listed Telephone Number Service

- (T) A. At the request of the customer, their telephone number will be omitted from the Company's telephone number listing service but listed in the directory assistance records available to the general public.
- (T) B. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the telephone number which the customer has requested to be omitted or the disclosing of such telephone number to any person. Where such telephone number is published, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular non-listed telephone number service.^{1 2}
- (T) C. The monthly rate for non-listed telephone numbers applies separately for each telephone number which normally would be provided but which, at the customer's request, is furnished on a non-listed basis.

(T) ¹ When a call is placed from a telephone number associated with a non-published or non-listed telephone number service, the number may be disclosed if the called party has equipment to display calling party number (CPN). Customers may prevent the display of their CPN by activating CPN blocking. CPN blocking is available, at no charge, in areas where CPN disclosure is possible.

(T) ² The non-published or non-listed telephone number service customer's name, telephone number, and address may be provided to a 911 customer who subscribes to customer records service. The 911 customer must complete an agreement to protect non-published listing or non-listed service information.

3.66 <u>Rates</u>		<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
(T)	A. Non-Listed Telephone Number Service	\$0.50	Service Order Charge
(T)	B. Non-Published Telephone Number Service	\$0.50	Service Order Charge
	C. Extra Listing	\$0.25	Service Order Charge may apply
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(T)	D. Non-recurring charge for non-listed and non-published telephone numbers is applicable when service is requested after original installation. When service is requested with original installation, the appropriate monthly charge will apply.		

3.7 Miscellaneous Service Charges

A. Bad Check/Bank Draft	\$30.00
B. Late Payment Charge	3%

SECTION 4. TOLL, ACCESS, AND NETWORK CALLING SERVICES

4.1 Long Distance Toll Telephone Service

A. Rate Applicability

Long distance toll charges apply to all completed calls between the Company's exchange areas and other telephone exchange areas.

B. Message Telecommunications Service

The Company jointly furnishes long distance toll services to its customers in concurrence with the currently approved rates, practices, procedures and tariffs of interexchange toll carriers authorized by the Kansas Corporation Commission. Portions of these tariffs are on file with the Company and the entire tariff is on file with the Commission.

4.2 National Directory Assistance Service

4.21 General

- A. National Directory Assistance (NDA) is a service whereby customers may request assistance in determining telephone listing information.
- B. A maximum of two customer listings and/or addresses are available per request. The NDA rate applies per request whether or not a number is provided, including requests for numbers which are non-published or not found. There are no allowances associated with NDA requests.
- (T) C. Charges for NDA are not applicable on calls from customers whose physical or visual handicaps or lack of literacy prevents them from using printed telephone numbers. Such customers must provide certification from an agency or physician to establish exemption from NDA charges.
- D. Where facilities permit, NDA will be available from hotel/motel and pay telephones.

4.22 NDA Rates

Per NDA request \$0.75

4.23 Directory Assistance Call Completion

A. General

- (T) 1. Directory Assistance Call Completion (DACC) provides the customer the option of having long distance calls automatically completed after they receive a telephone number from National Directory Assistance (NDA). This service is available where facilities permit.
- 2. The DACC portion of the call will be billed in the same manner as the NDA portion, at rates specified below.

- (T) 3. The customer may accept DACC by responding to a prompt from the DACC announcement that follows receipt of the requested telephone number from NDA.

B. Allowances and Exemptions

There are no allowances for DACC. Rates for the NDA portion of the call are as specified elsewhere in this tariff.

C. DACC Rates

Per minute \$0.25

4.3 Charges for Access Services

4.31 Intrastate Access

Zenda Telephone Company, Inc. concurs in the Appendix A Kansas Intrastate Access Service Tariff as filed by Blue Valley Tele-Communications; and the rates, rules and regulations governing such communications services and, the Blue Valley Tele-Communications General Exchange Tariff, Section 4 (Billing & Collections); as approved by the Kansas Corporation Commission; and any amendments or successive issues thereof and makes itself a party to such access tariffs until this concurrence is revoked or canceled.

Zenda Telephone Company, Inc. hereby expressly reserves the right to cancel this statement of concurrence in whole or in part, at any time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the Kansas Corporation Commission as it applies.

4.4 Network Calling Services

4.41 Touch-Tone Telephone Service

- A. Touch-tone telephone service is a distinctive type of telephone service using audible voice frequency tones to actuate the central office switching equipment and is provided as a part of basic service at no additional charge.

4.42 Custom Calling Services

- A. Custom calling services (CCS) are a group of optional customer services which provide basic call management features.

B. CCS feature descriptions:

1. Call waiting - provides a burst of tone to inform a customer who has a call in progress that another call has terminated to that line and is waiting to be answered. A provision is made to place the first party on "hold" while the incoming call is answered. The customer may dial a code to disable call waiting for the duration of one call.

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2. Call Forwarding – when activated, causes all calls attempting to terminate to a customer’s line to be redirected to another line. The customer selects the forward-to number when the feature is activated and programs the number via telephone.
3. Three-Way Calling - allows a customer to have simultaneous conversations with parties at different locations.
- (T) 4. Speed Calling - allows a customer to call selected telephone numbers by dialing a one or two-digit code (optionally preceded by a prefix). The telephone numbers are programmed into the Company’s Digital Central Office Switch and is stored in either an 8-code or a 30-code list, depending upon the type of Speed Calling assigned (both types may be assigned concurrently to the same customer).
- (T) a. Speed Call 8 - allows a customer to generate a Speed Calling list of up to 8 telephone numbers. Each number in the list is associated with a unique 1-digit code that the customer may use to call the number.
- (T) b. Speed Call 30 - allows a customer to generate a Speed Calling list of up to 30 telephone numbers. Each number in the list is associated with a unique 2-digit code that the customer may use to call the number.
- c. Super Speed Calling – allows a customer to program a four-digit code in lieu of an entire telephone number (this feature is not compatible with 1+ Per Call Restriction).
5. Toll/Code Restriction with PIN - allows the Company to block calls to certain customer-specified destinations either within or outside a local calling area. These may be an area code, exchange (NXX), or specific number. International calling may also be restricted.
- a. 1+ Restriction – allows a customer to turn toll dialing capability on or off by dialing an activation/deactivation code and Personal Identification Number (PIN).
- b. 1+ Per Call Restriction – requires a customer to dial a PIN prior to dialing any toll call (not compatible with Super Speed Calling).
- c. 900 Restriction – allows a customer to control access to 900 number calling.
6. Warm Line - allows a customer to automatically place a call to a preselected number by simply lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination. Dialing begins automatically after 30 seconds.

Any Zenda Telephone Company, Inc. customer may prevent the delivery of calling party number to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking of number delivery. Per call blocking is available at no charge.

If a calling party activates blocking, the calling party number will not be transmitted across the line. Instead, Calling Number Delivery customers will receive an anonymous indicator. This indicator notifies the Calling Number Delivery customer that the calling party chose to block calling party number delivery.

2. Calling Name Delivery

The Calling Name Delivery feature enables the customer to identify the calling party by a displayed name before the call is answered. The name shown is that which is associated with the calling party number. Calling Name Delivery customers must provide and connect their own compatible premises equipment to process and display the Calling Name Delivery data. Calling Name Delivery is only available to customers who purchase Calling Number Delivery Service.

3. Calling Number Blocking

(T) The Calling Number Blocking feature provides customers with the ability to control whether or not their telephone number is displayed to the called party.

Calling Number Blocking is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the Kansas Corporation Commission (with a copy to the Telephone Company) a need for blocking: (a) private, nonprofit, tax-exempt domestic violence intervention agencies, and (b) federal, state and local law enforcement agencies. Calling number will not be transmitted from a line equipped with this capability.

4. Call Trace

Call Trace allows a customer to dial a code to permit the Telephone Company to identify a specific incoming call. Activation of this feature requires the customer to coordinate with law enforcement agencies, and will also require the customer's written authorization to release any call information to such agencies.

5. Distinctive Call Waiting

Distinctive Call Waiting allows customers to program their lines with a distinctive ringing pattern for a list of six (6) calling numbers and with a normal ringing pattern for all other calling numbers. In addition, for customers who also have Call Waiting, a distinctive Call Waiting tone is heard when the line is called by one of the numbers on the list. The customers can, thus, selectively answer incoming calls based on the distinguishable ring pattern or tone. To the extent sufficient equipment is available, customers may purchase more than one Distinctive Call Waiting option in order to create additional telephone numbers lists.

6. Selective Call Rejection

(T) Selective Call Rejection permits the customer to create a list of six (6) telephone numbers from which calls will be rejected. Calls from telephone numbers contained on the list will be given a rejection tone or an announcement.

This feature may only be used to reject selected calls from within the customer's end office or a different office, provided proper signaling exists between the originating, terminating, and interconnecting offices.

Only those calls that the customer programs into the Selective Call Rejection list will be rejected. To the extent sufficient equipment is available, customers may purchase more than one Selective Call Rejection in order to create additional telephone number lists.

7. Selective Call Acceptance

Selective Call Acceptance permits the customer to create a list of six (6) telephone numbers from which calls will be accepted. Calls from telephone numbers not contained on the list will hear a rejection tone or a recorded announcement. To the extent sufficient equipment is available, customers may purchase more than one Selective Call Acceptance in order to create additional telephone number lists.

This feature may only be used to accept selected calls from within the customer's end office or a different office, provided proper signaling exists between the originating, terminating, and interconnecting offices.

8. Selective Call Forwarding

Selective Call Forwarding is used to forward only selected calls. This feature is particularly advantageous to a customer who is expecting an important call and/or who is going out of town or to a location served by a long distance number. Only those calls from numbers programmed into the Selective Call Forwarding list of six (6) will be forwarded. To the extent sufficient equipment is available, customers may purchase more than one Selective Call Forwarding option in order to create additional telephone number lists.

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Zenda, Kansas 67159

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